

| Service Area and contact details |                                       |
|----------------------------------|---------------------------------------|
| <b>Service Area:</b>             | People, Policy and Transformation     |
| <b>Contact Details:</b>          | Information.management@newport.gov.uk |
| <b>Privacy Notice Name:</b>      | Freedom of Information Request        |

| Source and categories of information being processed  |
|---|
| This section is only relevant if personal data has been obtained from a source <u>other than</u> yourself (the data subject). |
| <b>Newport City Council has obtained the following categories of your personal data:</b>                                      |
| Not applicable as data is obtained from the data subject  |
| <b>We have obtained your information from:</b>  |
| Not applicable  |

| Purpose and legal basis for using your information  |
|---|
| Here, we will explain the reason why we have collected your personal data and the reasons for processing.   |
| <b>Our legal basis for processing your information:</b>   |
| We have a legal duty to process your personal information   |
| <b>Further details about our legal basis for using your information and the purpose of processing:</b>  |
| Individuals have the right of access to information under the Freedom Of Information Act 2000 and Environmental Information Requests 2004.  |
| Legislation requires any requester to provide a name and correspondence address/e-mail as a minimum. This legislation places a legal obligation on the Council to process and respond to these requests.          |
| <b>The right to withdraw consent</b>  |
| If we are relying on your consent to process your data, you have the right to withdraw your consent to this processing at any point. To do so, please contact the person named at the top of this privacy notice. |
| <i>(Only relevant to consent based processing)</i>  |
| <b>You must provide us with the information we need to deliver the service, if there is either:</b>   |
| a) A contractual obligation to do so, or<br>b) A statutory obligation to do so.   |
| <i>(Only relevant if the lawful basis for processing is the performance of a contract or Public duty/task obligation)</i>   |
| <b>The consequences of not providing the information are as follows:</b>  |
| Without your personal information we will be unable to fulfil your request to access the information you require.   |

**Special Category Data**

*(Only relevant if special category data is being processed)*

Sometimes we process special category which is afforded more protection under the Data Protection Act. This is because special category data is deemed to be more sensitive. If we are processing your special category data then we need to establish a further lawful basis for processing, and we have highlighted this below:

Choose a further lawful basis.

**Automatic decision making/profiling**

*(Only relevant if we are making an automated decision on a data subject)*

Sometimes we use computers or technology to help us make decisions about the service we offer you. Below are the details of what decision making or profiling systems we have used, and how the decision was made:

Not applicable

**Who will have access to your personal information?**

**Newport City Council** is the data controller and the Data Protection Officer is:

Digital Services Manager

Email: [information.management@newport.gov.uk](mailto:information.management@newport.gov.uk)

Tel: 01633 656656

Other data controllers may also be responsible for your information, depending on the specific circumstances. Please contact the service area for further information.

**The main users of your personal information are:**

Relevant staff in the authority will need to access your personal information to provide a response. The following departments may process your personal data;

Adult Services  
Childrens Services  
City Services  
Education  
Environment & Public Protection  
Finance  
Housing & Communities  
People, Policy and Transformation  
Prevention & Inclusion  
Law and Standards  
Regeneration and Economic Development

**We may share your information within Newport City Council:**

We will share your information with relevant internal departments above so that they may process your FOI/EIR request and provide a response.

**We may share your information with other, external organisations:**

Your information will only be shared within Newport City Council

**Sometimes we use the specialist help of other organisations/companies to process your data on our behalf. These companies are known as 'data processors'. In processing your data, we use the following data processors:**

We will store your data on a third party software system provided by House on the Hill support desk. Newport City Council is the data controller.

**Details of any international transfers of your personal information:**

*(if applicable)*

## Requests for information

**All recorded information held by Newport City Council may be subject to requests under the Freedom of Information Act 2000, Environmental Information Regulations 2004 and the Data Protection Act.**

If you would like to request a copy of the personal information that we hold about you, you can request to have a copy of our **Personal Information Request Form** here:

[Information.management@newport.gov.uk](mailto:Information.management@newport.gov.uk)

If you would like to submit a Freedom of Information Request/Environmental Information request to us, you can submit your request to us here:

[www.newport.gov.uk/FOI](http://www.newport.gov.uk/FOI)

## Your Rights

**The Data Protection Act gives you a number of rights. Please note that not all of these rights are absolute and we will need to consider your request upon receipt. You have the right to request:**

- a) to have you data rectified if it is inaccurate or incomplete;
- b) to have your data erased;
- c) to restrict the processing of your data;
- d) to exercise your right to data portability;
- e) to object to the processing for the purposes of direct marketing, profiling and automated decision making.

**In all instances, please submit your request to:**

[information.management@newport.gov.uk](mailto:information.management@newport.gov.uk)

### **Complaints Procedure**

If you are unhappy with the way Newport City Council is using your data, you have the right to complain to us. If you would like to do this, please contact us by sending an e-mail to this address;

[Information.management@newport.gov.uk](mailto:Information.management@newport.gov.uk)

If you are not content with the subsequent outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Councils complaints procedure. The Information Commissioner can be contacted at:

The Information Commissioners Office,  
Wycliffe House, Water Lane,  
Wilmslow,  
Cheshire  
SK9 5AF.

How long will we retain your information?

**Details of retention period**

We will retain your information in line with Newport City Councils Information Retention and Disposal Policy. We will only retain your information for as long as is needed, after which, it will be deleted or destroyed.