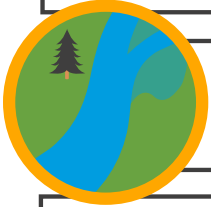


Flooding

Who is responsible and who can help?

Fluvial Flooding is flooding from rivers. Main rivers are usually larger streams and rivers, although some can be small watercourses of significance. Contact **NRW** in this case.



Flooding from ordinary watercourses involves watercourses that don't form part of a main river. Contact **Newport City Council** in this case.

Flooding from surface water or 'pluvial flooding' is caused by flash floods which exceed the capacity of soil and sewers. Contact **Newport City Council** in this case.



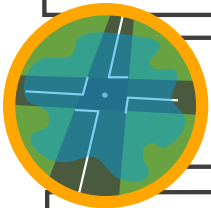
Flooding from Groundwater occurs when water rises from underground and the soil becomes saturated. Contact **Newport City Council** in this case.

Coastal Flooding occurs when high tides combine with severe weather, leading to storm surges and large waves. Contact **NRW** in this case.



Coastal Erosion is the wearing away of land by wave action, weathering or high winds. Contact **NRW** and **Newport City Council** in this case.

Sewer Flooding occurs when the capacity of a sewer system is exceeded. **Water and sewerage companies** are responsible for this.



Flooding from Reservoirs occurs when above ground water storage fails and spills onto the surrounding area. Contact the **Reservoir owner**.

Flooding from Roads occurs when the volume of rainwater does not drain away through existing drainage systems. Contact **Newport City Council** or **South Wales Trunk Road Agent**.



Risk Management Authorities' Contact Details

- Sewer flooding will depend on the **Water Company** responsible for the system for example **Dŵr Cymru Welsh Water**.
- If you are a **Riparian Landowner**, meaning you own land next to a waterway, you **may be** responsible for maintaining and repairing a flood defence. To learn more contact **NRW** for main rivers or **Newport City Council** for ordinary watercourses.
- To report an incident to NRW call **0300 065 3000** or visit **naturalresources.wales**
- To report an incident to Newport City Council call **01633 656 656** or visit **www.newport.gov.uk/en/Transport-Streets/Road-Street-Maintenance/Report-A-Problem/Flooding.aspx**