

## Your Newport Survey 2016

### Long Survey Results

The number of completed surveys (Long version) was as follows:

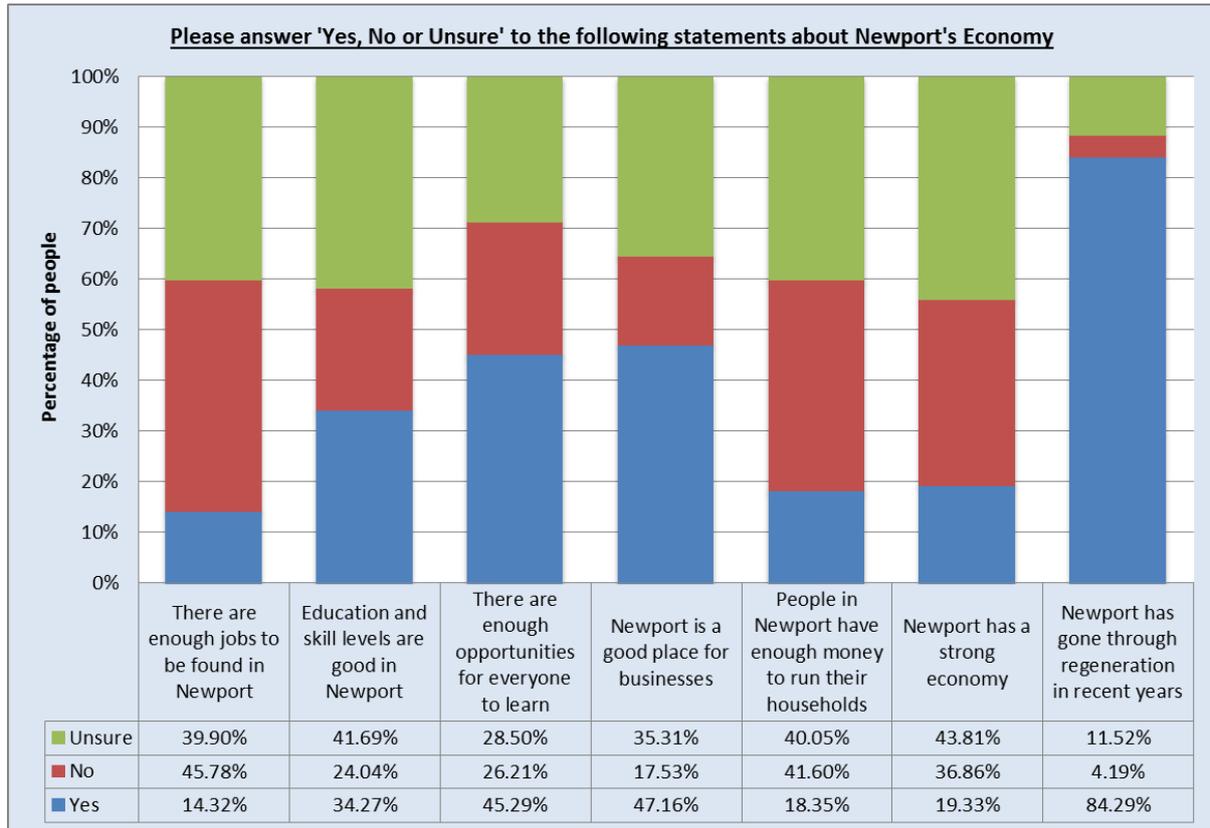
	Numbers completed
Involve Newport Citizens Panel	258
Communities First	130
Postal returns	9
<b>Total Surveys completed</b>	<b>397</b>

A summary of the total results is shown below:

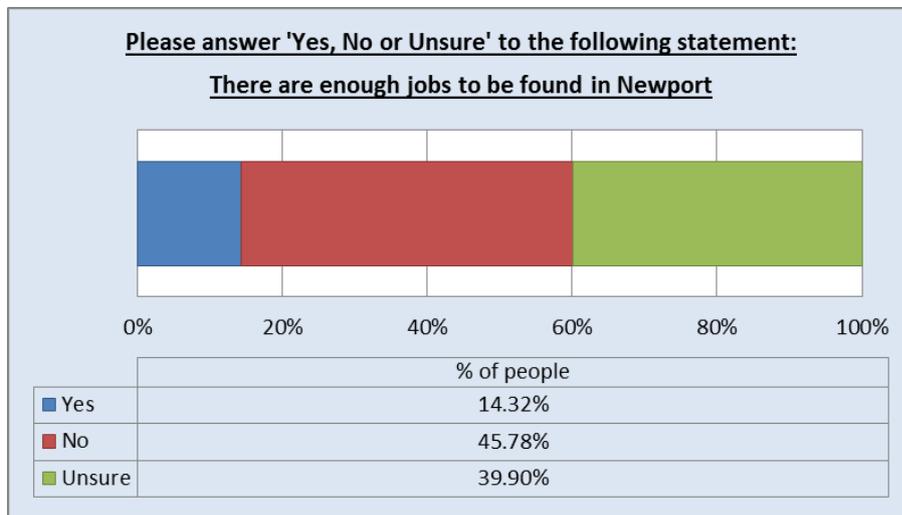
### Newport's Economy

Question 1: Please answer 'Yes, No or Unsure' to the following statements.

Statement	Yes		No		Unsure		No reply
	No. of people	% of people	No. of people	% of people	No. of people	% of people	
There are enough jobs to be found in Newport	56	14.32%	179	45.78%	156	39.90%	6
Education and skill levels are good in Newport	134	34.27%	94	24.04%	163	41.69%	6
There are enough opportunities for everyone to learn	178	45.29%	103	26.21%	112	28.50%	4
Newport is a good place for businesses	183	47.16%	68	17.53%	137	35.31%	9
People in Newport have enough money to run their households	71	18.35%	161	41.60%	155	40.05%	10
Newport has a strong economy	75	19.33%	143	36.86%	170	43.81%	9
Newport has gone through regeneration in recent years	322	84.29%	16	4.19%	44	11.52%	15



**Question 1a: There are enough jobs to be found in Newport.**





- Whilst it can be difficult, I think there are jobs available if you look hard enough. However, these jobs are often poorly paid and people can be better off staying on benefits. Higher paid jobs often need applicants to have high level qualifications above experience meaning it is difficult for those with fewer qualifications to develop their careers.
- The quantity of jobs may be reasonable but the quality is not.
- I have no information on current unemployment rates in Newport or on the type of employment opportunities that exist and whether they match the skills of those looking for employment.
- Are they good jobs with prospects, are they jobs for all age groups, are they skilled jobs?
- Need to attract more businesses to city centre like Admiral.
- High unemployment.
- Not enough youth worker jobs to support youth groups.
- Many jobs are of low status and \ or low pay.
- The quality and grades of the roles available might not be what is required.
- As long as there are a significant number of people unemployed then it follows that there are not enough jobs.
- Plenty but minimum wage – not enough part time.
- More full time jobs needed.
- Industry has vanished. Retail jobs have vanished from city centre, excluding Friars Walk. Too many zero hours contracts.
- Few new job opportunities have come to Newport. Admiral was a very good employer but more must be done.
- Education and local government jobs are still under pressure and being cut again. Need for improvement.
- Being retired I have no contact with economy issues local to Caerleon. Which shows a lack of adequate communication on the subject?
- Not enough jobs all the money seems to go to Cardiff.
- I would expect there to be.
- Although there are new industries South Wales generally still feels that it is suffering from the decline of the traditional coal mining and iron & steel production, Newport is much affected by this.
- There are good jobs available, but too large a proportion are fairly marginal.
- Probably not now the steelworks are reduced.
- There is certainly enough work but many areas including emergency services e.g. NHS are understaffed.
- There probably are enough jobs, but not everyone looks for one.
- Uncontrolled immigration into Wales is bound to affect jobs and services.
- According to your age.
- But from what I hear they are agency work or low paid and part time.
- There are jobs, but many are white collar work requiring qualifications, which many local unemployed people do not have.
- It depends on the type of employment or person looking.
- Industry has declined and shops have closed or cut staff.
- Where are the well paid manufacturing jobs gone?
- Not enough help with seeking a job for older people.
- Too many people employing foreign labour.
- Got worse over time.
- Not enough well paid permanent jobs for all age groups.
- Are there jobs worth having?
- More apprenticeships would be a start.

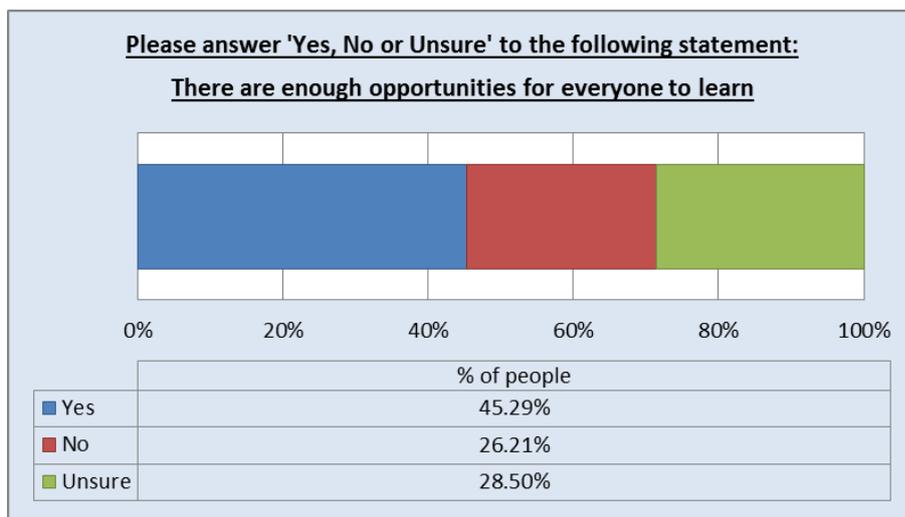
- Need to encourage more business start-ups.
- Only if you have the qualifications.
- If people are prepared to work.
- Job sites I've been looking on tend to be roles further afield.
- Jobs everywhere if you look hard enough.
- Been looking for work for 5 years.
- Local newspaper jobs seem to be less and less.
- There are enough jobs but some are not relevant to the people who are job searching.
- Depends on what you are looking for, children should have opportunities when leaving school, not have to struggle.
- It depends on skills required and the flexibility of job seekers to adapt.
- I have never had a problem.
- Always asking for people with experience in desired field of work.
- I myself don't think that there are enough jobs for people seeking one or even if there are they are not suitable.
- I'm in a job already, so not looking for work.
- Need the experience and must be required, can be hard if you have never worked and are looking.
- Haven't looked.
- Not currently looking for job so unsure.
- Too much agency work - low pay - transient.
- There are plenty of temporary jobs.
- Hardly any vacancies due to cuts.
- Harder for under 18's.
- Certain sector - yes i.e. Retail (Friars Walk).
- Too many low paid jobs and many are fixed term.
- Too many fixed term - low paid jobs.
- Friars Walk was good and created retail jobs but more jobs in other sections are needed.
- Death of industry of manufacturing means insufficient blue collar jobs.
- I live in Cardiff but work in Newport, so I am unsure about the situation.
- Often 3rd sector jobs advertised.
- Not enough real help in job centre.
- More information on statistics.
- No different to other parts of the country.
- Need more inward investment.
- There are jobs but a lot of them require car owners and skills so not suitable for everyone.
- Not enough in the centre.



- I am only aware of the situation in regards to my own grandchildren and comment for Newport as a whole.
- Mixed messages from local media make it difficult to comment and I don't have children or grandchildren.
- Students are pressurized in top performing schools however there is no vocational provision at secondary level such as in Europe.
- The whole education system for the UK is regarded as poor and manipulated by the schools and examination boards.
- Mostly.
- Certain areas may have lower skill levels than others and should be targeted for assistance accordingly.
- Year after year the adult learning has decreased in Newport's community centre's (Charles Street & Brynglas House for example).
- Learning for adults has been cut again, there are still people who can't read and write who were born here. Mostly doing menial tasks.
- Not enough IT skills. Not enough economic numeracy. Not enough apprenticeships.
- There are lots of opportunities to learn. However, adult learning seems to have lessened more recently.
- Not very good even against the all-Wales position, which is itself poor against rest of UK and elsewhere in Europe. This is a major factor holding us back.
- I have seen improvements in the physical educational infrastructure but have no information on educational outcome other than information noted from PISA surveys.
- Not taught basics in school i.e. reading and writing.
- Youth workers not dealing with the youth in Newport.
- There are not enough training schemes, and some are of poor quality. However this is not unique to Newport.
- Education for school age pupils is good although there are fewer subjects on offer nowadays. Adult education is not as comprehensive as it could be nor is it widely available. Skills levels need to be matched to employment opportunities. In a post-industrial city like Newport there are skilled people but will their skills match the needs of new employers?
- People in Newport seem to have left school with no qualifications, attendance was low.
- High educational standards must be achieved by both primary and secondary schools.
- Children are not leaving school with skills to cope.
- I know many young people go to cross keys to study for A-Levels.
- The opportunities are there should you be bothered to use them.
- Our grandchildren seem to be achieving good results in a very varied curriculum.
- But I suspect is getting better.
- The education services may be adequate but the societal problems impede many from making the most of what is on offer.
- Children and grandchildren all have good schools (Welsh) and all employed.
- The way people talk does make me wonder.
- Schools are good but no idea about other education / learning.
- Could be better, people on courses need better examples i.e. attendance levels of lecturers.
- Large numbers of young people have been bypassed.
- Less adult classes.
- Not enough training courses for young adults or people over 50 years old.
- Just no jobs to show them to their best advantage.
- Not compared to England.
- Primary schools are overcrowded, which will lead to Secondary schools being overcrowded.
- Too many thick school leavers - ask employees.

- Many are told they are over qualified.
- The Forest Centre and places as such provide lots of fun courses.
- Mine are now since working with Duffryn Link.
- Only in certain parts.
- Lots of opportunities for young adults.
- Reports from schools in the surrounding areas suggest this.
- S / A / A
- Jobs sought by different ages and their respective abilities.
- There are lots of different places to learn new skills.
- Average.
- They are average.
- Emphasis for kids on poor jobs.
- There is always room for improvement in education. Some areas are better than others (all should be equal).
- Yes but BME opportunities to be employed by NCC is slim.
- Lots of people with skills - unused due to their unemployment.
- We have lost the university and Charles Street Education Centre - the Library and Museum have lost funding - there is a dumbing down of Newport.
- Yes schools have improved a lot more.
- Unsure on a personal level but clients mention that they are frustrated by not having necessary skills for jobs they apply for.
- Costs to educate are expensive.
- Generally good - although too many slip through the net, especially during transitions from primary to secondary.
- I think the opportunities are there but people choose not to use them.
- If they want to.

**Question 1c: There are enough opportunities for everyone to learn.**

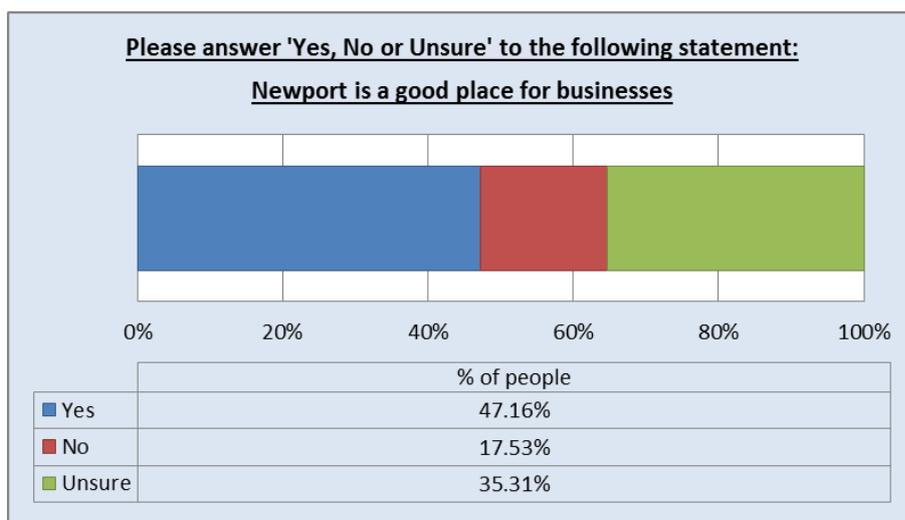




- The courses are limited to the university and the Further education courses are not well advertised for everyone to see.
- Very little help for basic literacy and numeracy.
- There has been a decrease in the sites for evening learning e.g. Brynglas House.
- Sad that Community Learning has run down so much.
- Downgrading of Newport University was a backward step. There is a considerable shortfall in training provided by employers.
- There appears to be access to FE and HE opportunities across the city and much is made of government funded schemes for workplace learning. I have no information on class sizes in early years, primary & secondary levels to comment. Given the choice and ability to access it, my children were educated privately.
- But if basics are not there they are not capable of learning.
- Used to be, now colleges closed.
- There has been a reduction in the number of courses I know of a few people who have to travel to Cardiff.
- A wide prospectus is needed to enable everyone to learn whatever they want or will find useful in life.
- Depends on cost of evening classes, etc.
- There are never enough opportunities. A link via the internet to University lectures would help 6th Form pupils and those interested in the subject.
- I would like to learn welsh, but very expensive unless you are claiming benefits.
- There will never be sufficient opportunities to learn to a high degree in Britain, that is why 'knowledge is power' is printed over the gates of Eton College.
- Very varied subjects for courses in Newport plus U3A for retired people.
- From my experience - student and adult education.
- Probably, but you can only lead a horse to water, you can't make it drink!
- 20 years ago there were more opportunities.
- I'm not sure opportunities are as good as they were.
- If people are prepared to pay, learn certain skills.
- It all depends on what learning you want to do, we need places and people that teach physical as well as academic skills.
- In the schools - possibly. Jobs sector - uncertain.
- Cut backs to adult education.
- But libraries need re-opening, learning starts with reading.
- Access is difficult.
- Cutbacks in adult courses.
- Too expensive and not enough variety.
- Not enough crèches for young parents and not enough support with child minding.
- Courses tend to be for niche groups rather than everyone. I wanted to learn Japanese but have to go to a course in Cardiff. I wanted to learn basic Italian but no courses in Newport.
- Opportunities there may be - but are they the right ones?
- We are behind England.
- Closure of community centres is appalling - lack of learning facilities for the over 30's.
- The community education programme has been severely cut. This limits choices for people in work to further their education.
- Cutting of tutor hours.
- The availability of Adult education courses in the evening has decreased over the last decade.
- Need more Tech Schools leading to apprenticeships.
- Would like to find out about Adult Learning.

- There could be a bit more on offer but again centres like Forest are so valuable.
- The younger generation.
- Through schools, college, local centres offering courses.
- I feel there should be a bit more for parents with young children.
- There seems to be enough compared to when we were young.
- Knowing where to obtain courses suitable.
- But expense is a barrier for sure.
- Apprenticeships are only for people of certain ages.
- A lot of people can't afford to learn and if you're on benefits, you can't claim free education.
- If you are given the right path, the opportunities are endless.
- You can do whatever you set your mind to. Do some research and find your way to make your dream.
- Needs to be more apprenticeship type learning available for non-academic people.
- Not enough places especially in Religious Primary's.
- If you are already working there are no opportunities unless you pay.
- Plenty of community opportunities.
- Courses stopped - too expensive - no stability or progression.
- Issues with people living in some of the poorer areas / those with English.
- Think services concentrate on the unemployed. I work full time and would like more evening opportunities.
- By everyone I don't think adult education / return to mature study is good.
- Not everyone has the opportunities to learn due to financial situations of some families and areas.
- Not now, whereas before there was plenty of fun and friendly education.
- Lots of distant learning / evening courses.
- Cuts in adult part time provision are a barrier for people trying to upskill.
- I think so plenty of colleges and a local university.
- Always seem to be well advertised.
- There are, although more needs to be done with engagement.

**Question 1d: Newport is a good place for businesses.**

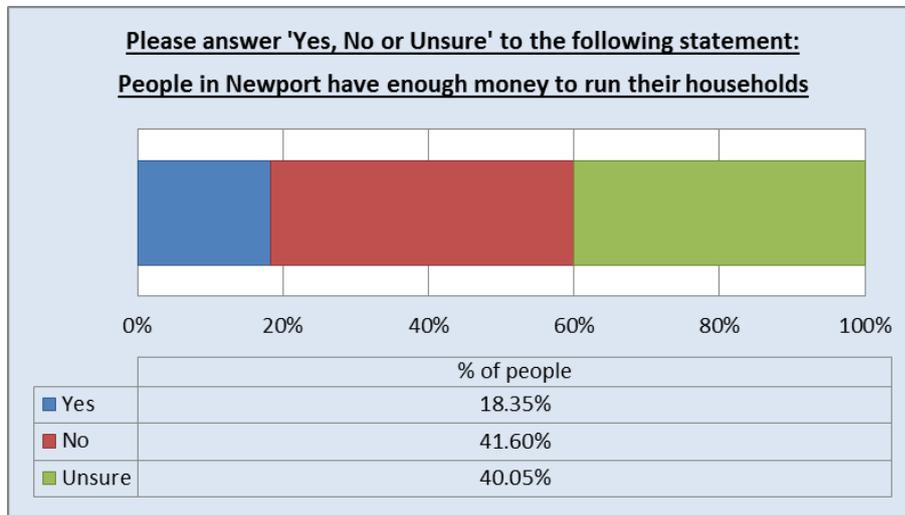




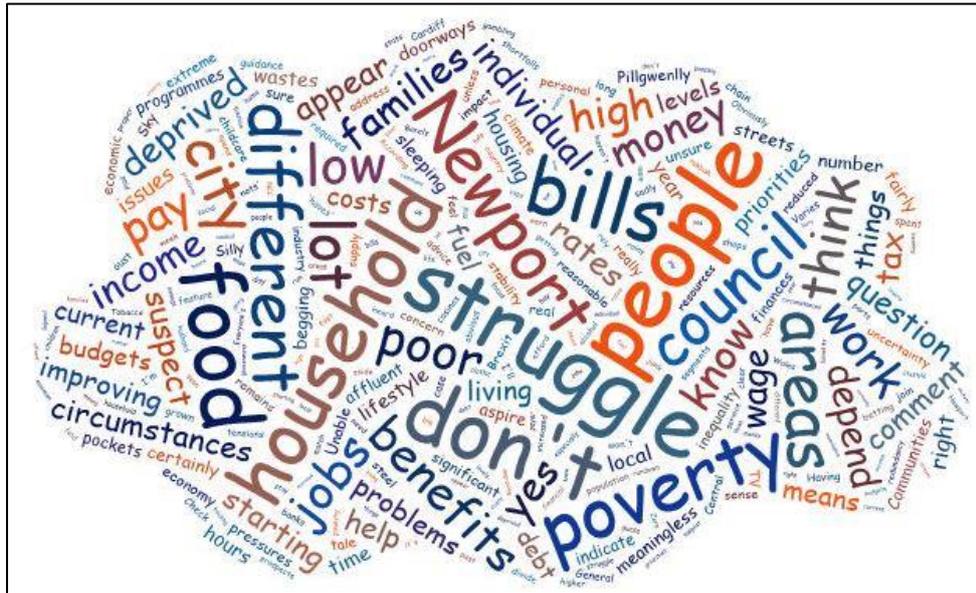
- There is a lot of housing development but I am not seeing so much infrastructure. My concern is that Newport could become a place to commute from.
- Newport has a buzz of entrepreneurial activity across a range of business sectors and a number of business networks exist which are active. It also benefits from its location and the planned improvements in infrastructure rail and road ( assuming the new M4 relief road actually gets started) - council services need to continue to support an outward looking focus to spot opportunities for SE Wales and active engagement in the Capital Region project including the Metro system is vital. Council engagement with the local Chamber of Commerce would be welcomed.
- As taxes too high and rental is way too high.
- Need to ensure the rates in city centre encourage businesses to come in, high street and commercial street needs some high profile shops to improve this part of town. Make sure the market does not close.
- Used to be but town in very poor state – who would want to invest in it?
- Poor trading in town centre.
- Market destroyed by council policies.
- Transport links and M4 are unsatisfactory.
- Retail seems to have improved since the town centre was made over; however the market end of town could and should be better promoted.
- It has a lot going for it with good road and rail communications to other cities and economic areas but it will require a hard sell to keep unemployment low with the loss of so many heavy industries in the medium term past.
- Businesses are closing hand over fist. There are not enough incentives to invest in Newport.
- The town should attract business but high quality office and factory accommodation is vital.
- Rate too high for small business.
- With easy access to motorway.
- It appears to be.
- My perception is getting better.
- Great links - M4 - Intercity rail. But very poor congestion in many areas especially at school start and finish. Someone needs to think outside the box to cut down the number of cars ferrying children.
- I cannot think Newport is a good place for business as inward investors would have to deal with the Welsh Language and the extortionate high levels of tolls on the Severn Bridges. Far too little has been done to curb these tolls.
- It has grown over the years.
- Disputes with planning can't be good for the image.
- Empty shops in town.
- Often too much red tape and Council interference i.e. shutters not allowed.
- Provided businesses receive financial support from the Government.
- Friars Walk appears to be alright so far and from time to time there are re-assuring reports.
- Small businesses seem to be growing but large employers seem to be less prominent.
- Little encouragement to set up.
- If you're a large business but less so for smaller ones.
- Businesses struggle with poor perceptions of Newport, often with very good reason.
- Firms have closed.
- Seem to be a lot of charity shops, fast food outlets and coffee shops.
- Good transport links to the rest of Britain.
- It is improving.
- It's getting better.
- Depending what kind of business.

- Not for smaller firms.
- Very busy community so should be.
- More money needs to be invested into Newport. It's taken years just to get a few new shops.
- Only very small businesses.
- Newport is expanding.
- Certainly picked up over last few years good opportunities for future.
- Up and coming.
- Nobody got the money.
- Not for independent businesses.
- Getter better.
- Lots of prime opportunities. Friars Walk putting businesses in Newport on the map.
- Friars Walk is good but the High Street is poor.
- Other than Admiral and Estate Agents.
- Now Newport is improving more and more, it is a good place for businesses.
- Small businesses and independent shops need support. Too many of them have gone.
- City seems to be on the up.
- High business rates and rent charges.
- Close to M4.
- Some businesses can't survive in town due to regulations and council fees.
- Improved since Friars Walk.
- It's up and coming with projects like Friars Walk helping with this.
- The business rates are too high.

**Question 1e: People in Newport have enough money to run their households.**



Question 1e: Additional comments (76 received).



- I don't see how I could possibly know this.
- Very high council rates.
- There are some people who struggle with food and household bills.
- I suspect not - there appear to be a lot of poverty in Newport bearing in mind the number of people sleeping in doorways and begging on the streets in the City centre.
- Some people do have enough money. Others do not. This is a fairly meaningless question
- Some yes others no.
- The certainly seem to from what I see.
- The is a difference between what is enough and what people aspire to a have
- As ever there are pockets of the city that are less affluent
- The Communities First, Flying Start and Families First programmes in Newport would indicate that there is still inequality of income.
- Most are struggling I would say.
- That would depend on individual circumstances; Pillgwenlly is a low economy area.
- Again unsure but I would suspect that all the family household pressures on finances do not help.
- I cannot comment for others.
- There are significant areas of deprivation where this is a problem.
- Unable to comment on this, other than to say I think things are improving.
- Some do, some don't. Some people think poor means no Sky TV, for some it's no food.
- Newport is, as it has always been, a tale of two cities. There are well off and there are still people living in extreme poverty and everything in between.
- Silly question really, there is never "enough", and for sure some households find it a real struggle.
- With the current economic climate bringing low fuel costs etc. there is a sense of reasonable stability in household budgets but the concern is that levels of personal debt do not appear to have reduced and the uncertainty over the impact of Brexit on jobs remains as does the steel industry through the supply chain.
- Not everyone will.
- As long as they get their priorities right!

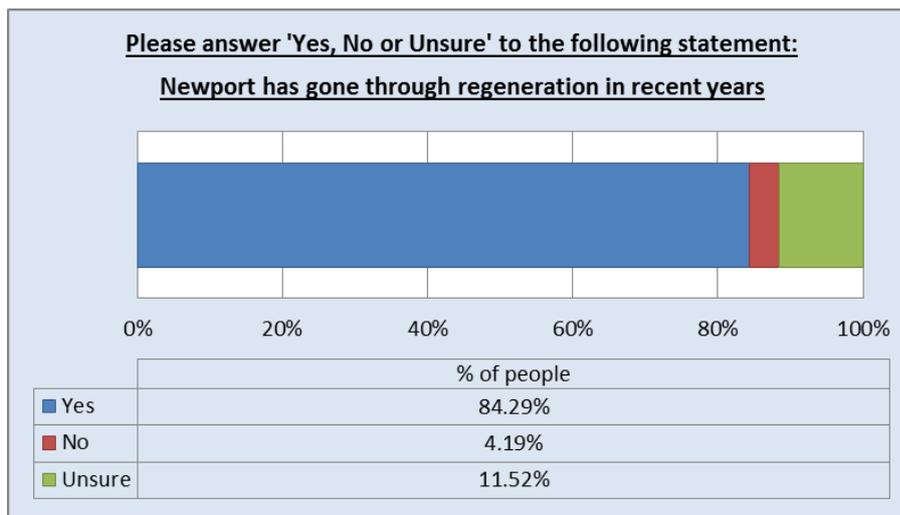
- I think we have a lot of people who do not have sufficient means and who do not know how to manage their resources.
- Some do but many don't.
- I feel no, minimum wage jobs, childcare, housing benefit. Central government issues not something a local council can address, unless they oust the current government? I'll join you.
- Check out the foodbanks.
- General budgeting guidance is required and local advice to help manage household expenditure.
- Varies.
- Having grown up and starting employment in Newport I had to move to Cardiff to improve.
- If spent on the right things.
- Yes in my case.
- Since one of Newport's problems is the clear divide between different segments of its population, there are obvious 'haves' and 'have nots' tensions and shortfalls.
- If they keep out of the betting shops and casinos.
- I don't think poverty is a feature in the area.
- Obviously some do, but there must be many others who don't.
- Many do but some do not have enough.
- Most people, sadly many are on benefits.
- We are a deprived city where working or benefits are at the same level.
- Some will - some won't.
- People who work have to go to food banks.
- Depends on individual circumstances.
- Not with council tax going up year on year.
- I have 2 part time jobs but always struggle to pay bills.
- I'm paying higher bills but getting a poor service.
- There are many poor people in Newport who need proper jobs with prospects.
- You should always put money aside for a rainy day.
- Too many struggling.
- Some yes but some no.
- It depends on the lifestyle as too many rely on fast food and junk food.
- I struggle every week.
- Barely.
- Not if you're past debt, lifestyle, redundancy, etc.
- Majority have, but have heard that some haven't.
- According to stats people in Wales earn less than other parts of the country.
- Cost of living has increased, not all people can afford it due to low income.
- Not everybody.
- Not all - people have different priorities on which to spend e.g. Tobacco, alcohol, gambling!
- Sometimes it's a struggle to pay all the bills, buy food and clothe yourself and the children.
- Not always.
- Some people have enough, others don't.
- Can be a big struggle to some people.
- Council Tax is very high.
- Low paid - poor income - can be seen in rundown areas.
- Some / most do but still lots of poverty issues.
- People I know have the minimum to run a household.
- People struggling.
- Not all. Lots of deprived areas.



- It is getting better.
- I suspect not due to the above.
- The impression I get is that it is getting stronger. But it does tend to wobble a bit.
- Good relationships with all sectors can produce a more vibrant future.
- There are not enough "well paid" jobs for the wealth to flow through the system.
- It is improving.
- Parts of Newport are strong others seem to be less so.
- Recent building of industrial estates and areas suggest that businesses want to locate here and The Celtic Manor is always expanding.
- Again Cardiff and Swansea seem to get the lion's share of everything.
- It's getting better. Many of the empty units on Commercial Street and the district centres are starting to open up again.
- Improving I would say.
- With all the new housing going up the council must be getting in a lot of money in for rates.
- Continual decline of steel industry.
- I have witnessed a number of third sector services lose funding in recent years and there is always the fear that others will do soon. I feel there needs to be far more opportunities for services to work more closely together in order to ensure that the economy continues to grow. However, developments like Friar's Walk have certainly helped to grow our economy.
- Very fragile I would say. Stuck between Bristol and Cardiff with no obvious attractions makes us very vulnerable.
- There is a sense of growth in economic outcomes - housing projects both private and association led are visible, the city centre retail space that is visible from Friars Walk looks successful and there are key businesses and business parks located around the city that are active in themselves e.g. SPTS and parks in Langstone, Tredegar Park. It would be interesting to learn the data specifically.
- It looks better than it was.
- The high council tax and rates, coupled with the lack of services that we are paying for means a high financial surplus?
- It seems to be improving.
- Not yet but if it can grow significantly and bring in more commercial activity like Admiral etc. then the opportunities will be there.
- Not enough spare cash, again with the advent of so called 'bedroom tax', the soon to be introduced lha rates for under 35's in social housing. The no benefit rule for under 25's to be introduced. The government is attacking the younger members of society and crime will increase.
- We are in a downhill spiral with central and local amenities being forced to close.
- There was always too much reliance on steelworks for employment. A more diverse economy with some specialities i.e. software design, medical research, etc.
- It is developing but I feel more business opportunities could be explored.
- Expect it has.
- My perception is it is getting better.
- Moderate - without substantial industry i.e. major steel works and limited dock use.
- I would like to think so.
- Some money seems to be spent quite unnecessary.
- Despite the best efforts of the Council and Welsh Government all of wales except for Cardiff are cash starved.
- Improving I think.
- Unsure because of Brexit.
- Need well paid jobs.

- Not with the number of shops and houses empty in Newport.
- Some empty shops and market used to be thriving.
- Too many claiming benefits.
- Will suffer in a downturn / recession.
- More investment needed. See places closing down.
- Increasing.
- Seems to be improving.
- Getting better.
- New opportunities.
- Yes it has with the new Friars Walk.
- Plenty of empty shops - be better if they were filled.
- Improving.
- Friars Walk has massively improved the town centre but there is still much deprivation - although it is improving.
- Better now but NCC could encourage business by reducing rent.
- Needs (even) more investment.
- I feel it could be stronger.

**Question 1g: Newport has gone through regeneration in recent years.**





- Friars Walk and the top end of Commercial Rd. The Vibrant and Viable Places scheme is also making a difference.
- The new shopping centre with its shops, restaurants and cinema has brought people back into the town centre. The pound shop image has been shaken off.
- But only to a limited degree, the Uni is a big plus.
- Still needs big improvements, a lot of units are empty.
- But what the buildings are small and limited to the one side.
- Nice new building, but economic dev attitude still unacceptable.
- But too slow and not enough high skilled well paid jobs to retain graduates.
- But too slow and not enough high skilled well paid jobs to retain graduates.
- To a certain extent only.
- Debenhams is soulless and all you have done is move successful shops into new premises leaving the old ones empty.
- Only in parts - no cohesive plan in place or so it seems. Not very impressive.
- Yes - but unbalanced.
- The redevelopment of Llanwern, Friar's Walk, as previously stated there is a lot of housing development and as you drive around Newport there seems to be more pride in the city and neighbourhoods seem cleaner.
- Good progress, keep it up.
- Yes, but only partially successfully. There are still large deprived and environmentally-poor areas. And some new developments over the years have been poor.
- It's better since friars walk, however the council should have given more thought to the high street & it's future when they decided to give planning for the out of town shopping centre?
- Partial regeneration, still a disproportionate amount spent in the Pill area.
- Lots going on, but appears to be shifting the face of Newport to a new area of development in the centre and leaving the old Commercial Road / Street & High Street to decay further.
- Much more to be done here ensuring the whole of town centre is thriving. Litter is still a huge problem in town centre.
- And still is.
- Complete downhill.
- I would qualify this. It is currently going through a regeneration process.
- Very patchy.
- Only Friars walk. Surrounding area of main shops in town a joke. Indoor market should be like Cardiff buzzing.
- Some way to go and some strange decisions e.g. New Station.
- But this has resulted in degeneration in areas nearby.
- Of sorts, but very limited and still a great need for improvement.
- Not significantly of note.
- Friars Walk is one example but, again, this is something which will have to be consolidated and built on with future developments.
- Hasn't made any difference to businesses in the area though. The market and the High Street have lived on a building site for ten years.
- Yes, but not enough.
- How long will Friars Walk last?
- The retail sector has improved and new housing has been expanded but infrastructure has been weakened.
- Vastly improved since the opening of the new town centre
- Still ongoing project as far as I know.
- We have and at long last we can see light at the end of the tunnel.
- New bus station is great.

- Definitely improved over past 3/4 years with improvements to the city centre e.g. Friars Walk, etc.
- Unfortunately the area from St Pauls to Charles Street is in a very poor state. Perhaps shops should be turned into housing.
- There are many parts of the central area that have been in decline for many years for one reason or another; partly due to the increase of out of town stores and partly due to relatively easy road access to Cardiff and Bristol via the M4.
- It's going through something that might eventually be a successful regeneration.
- The regeneration of the City Centre is a collection of developments that are not necessarily connected. It started with the Kingsway Centre, then High Street and the Market, followed by Friars Walk. Certainly the latter has greatly improved the centre. However, Commercial Street is dowdy and dated. The amount of money spent on the Market is outrageous. Clearly the Market Stall holders have too great a say / influence on the Council. Much of what was spent on the Market / High Street would have been better spent on repairing roads.
- In lots of respect yes, but the decline in manufacturing sector would suggest not.
- It is ongoing.
- Makes a big difference to the feel of the city.
- With better planning it could be better again.
- Great improvement with Friars Walk and waterfront area.
- New development - but it hasn't helped the High Street. I go to Cwmbran to shop. A lot of food outlets but where are the niche shops? Town centre is still not a pleasant place to be - groups of people who feel threatening. I don't go to town for this reason.
- Newport City Homes wasted millions on Ian Williams so properties are still being repaired after 4 years later.
- Much better but needs more though.
- Very welcome.
- City centre is improving; empty shop spaces used / regenerated for other purposes.
- Only in city centre.
- Still gives the impression of something that has not been planned.
- It has to be sustainable and classy, not the run of the mill retail developments we are afflicted with.
- Failing to keep up as people pass through Newport onto other areas.
- Built a new shopping centre but other areas are empty.
- Still too many empty properties.
- Parts only - needs more business start-ups.
- Great improvement, it is a pleasure to come to town now!
- Hopefully it's going the right way.
- Some areas.
- Friars Walk.
- Schools and Friars Walk.
- Partial - better than it used to be.
- The council has this planned.
- Spoilt the town I have known for 85 years - no proper grocery. All for youngsters.
- Worse - since Ryder Cup.
- Friars Walk is great!
- But there are still many parts of the city left untouched, and in need of regeneration e.g. Bettws, Corporation Road area.
- Friars Walk and Rodney Parade are good.
- Friars Walk and outer areas, housing.
- Town centre is brilliant.



- Supporting new businesses, especially those that are environmentally friendly.
- Long term integrated planning and implementation at the highest levels of quality.
- Keep building houses to encourage people to move here from Bristol / Cardiff.
- Free parking to encourage people and businesses to come into the city.
- Judging from the above questions some focus on the issues, root cause analysis, and clearer detailed understanding of what is trying to be achieved is needed. Some understanding of what is possible and what is not might help too. Is there an up to date understanding of the huge changes in the retail sector (e.g. implications of on line shopping) and how towns and cities have to change their retail make up? Balance between / focus on services, academic, business, manufacturing, sectors etc.
- There needs to be more confidence and more business coming to Newport. We need somehow to encourage investment which will help Newport achieve a higher status as a city in Wales.
- Need more industry.
- It is vital that the congestion caused by the runnels on the M4 is sorted out and an M4 relief road is built.
- The lack of care or support for areas outside of the City centre or its suburbs.
- M4 relief road.
- Clean up the high street. Low business rates to encourage new business not just to Friars walk but to the main high street. Incentives for businesses to stay.
- Regenerate the city centre.
- Do not listen to doom mongers!
- Proposed M4 relief road.
- Raising its standing by improving what Newport has to offer and getting drugs off the streets and encouraging businesses into the town centre. The new shopping centre is a great improvement, but we now have the main Commercial Street becoming even more run down.
- The Market. Reduce the rents. Give people a chance. Remove Newport Norse waste of space!
- We need to be able to employ our graduates in jobs relative to their degrees. There are not enough proper opportunities for our graduates to stay / return 'home'. They have to go elsewhere to work, especially Cardiff.
- Feel sorry for the High Street end of town and hope plans can be developed to help with area.
- The toll on the Severn Bridges disadvantages Newport.
- With the M4 trying to bypass Newport as well I think it is in danger of being left even further behind.
- Industry.
- Council tends to be more of a hindrance than a help.
- Improve transportation. Create a business zone where international businesses can rent offices.
- The negative perception outsiders have over Newport in terms of it being rough and there being crime problems are having a negative effect in a number of areas including the economy. More needs to be done to dispel these views.
- Lack and cost of childcare often make it difficult to access employment. Affordable childcare is critical if people, especially women, want to access employment.
- Business rates in city Centre too high for small businesses. Using the Cardiff shadow to Newport's advantage e.g. proximity, lower cost to businesses.
- Transport links within the city - infrequent and unreliable buses mean that using buses to travel into and out of the city is not attractive or practical for a lot of people.

- The knowledge economy is very important to a city like Newport and the University of South Wales reducing its presence in the city (i.e. the closure of the Caerleon Campus) is not good.
- Newport city centre car parking is not sufficient and charge. The customer go to Cwmbran instead as Cwmbran's parking is free and the town centre is well designed for user friendly. (The toilet is situated in bus station and ground floor and easy to find) Newport city centre is unfortunately opposite.
- The M4 congestion is impacting business in the south east of Wales. I avoid travelling during the 07:30 to 09:05 slot and 15:00 to 19:00 slot, I can't be alone in this.
- Redevelopment of brown field sites with private financing but with adequate infrastructure. New schools and health centres/pharmacy for Jubilee village would be an example of more housing and people but only an overload on existing infrastructure.
- Needs to be marketed properly.
- The free parking for two hours has put people off. Cwmbran it is free.
- Yes - it needs one for professional careers - city centre wholly unsuitable, low high quality office availability, unsafe (especially for female and vulnerable staff), street scene is diabolically poor (we have to apologise for dog poo when we have visitors!).
- The councillors are generally inept.
- Unsure.
- More productive businesses. Less takeaways and restaurants.
- Jobs.
- Empty shops being reopened.
- Better overall planning.
- More business development is needed to ensure that people want to move to Newport to live and work.
- Public transport and ease of pedestrian travel need a big upgrade. As does the general environment (more trees etc.).
- Keeping out immigrants.
- Invest more in social housing, jobs and education. Concentrate on getting the high street and market vibrant again market!
- Traffic flow in the city is a major problem.
- M4,M4,M4, M4, M4, M4 – Get it resolved to improve not only the actual movement of traffic within and around the City but to resolve the detrimental impact the log jam has on the impression of businesses looking at Wales to locate to and the movement of traffic into Wales and goods through the Ireland - our biggest Export market.
- Social housing, homelessness.
- We need a Train Valley Link stopping at Newport not just Cardiff it seems very unfair people from the valley would prefer to work in Newport because it's a lot closer than Cardiff it's like Newport is being deliberately held back not to flourish.
- All shop premises being filled.
- Lack of information.
- Transport.
- small business need more help in the centre rather than help the multi-million pound chains
- Transport should be more "joined up" with more bus routes serving both the train station and friars walk.
- Having well maintained roads and transport links.
- Needs to have a massive improvement in standards of education, social attitude, and willingness to make changes. Newport has far too many people who are virtually unemployable, of low educational standard and who are poor in written and verbal communication and poor in basic arithmetic. We also have a large number of young people with drug and alcohol problems, who just do not want to work.

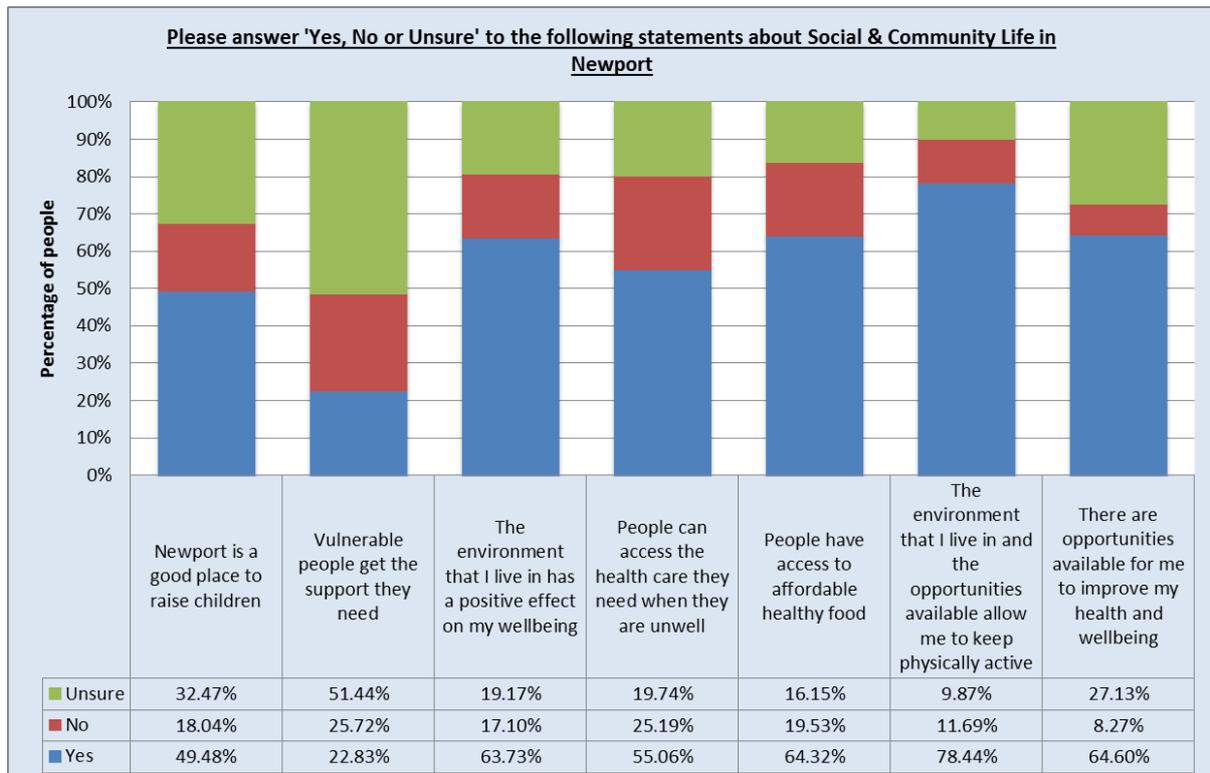
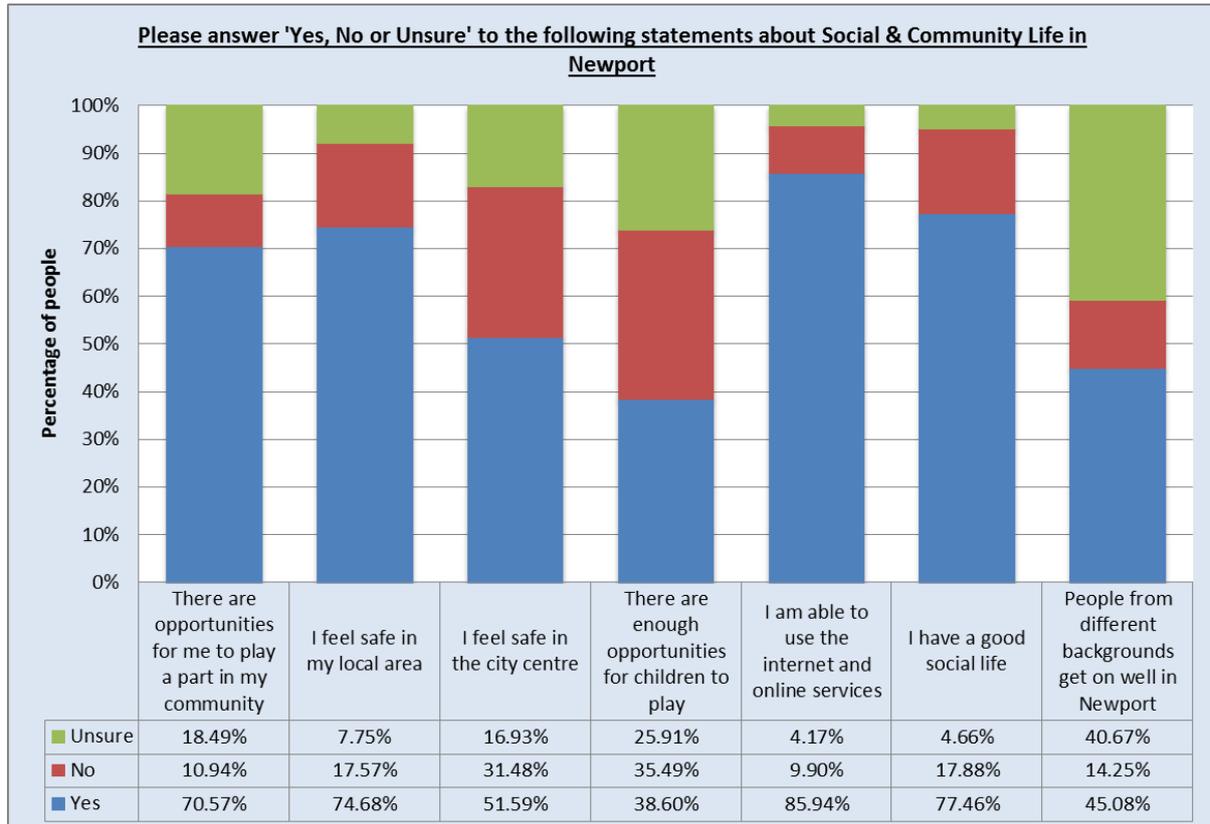
- The transport links mentioned in the S.Wales metro plan need to be completed e.g. the rail link from the Western Valley into Newport instead of being focused on Cardiff. The M4 widening scheme needs to go ahead as soon as possible and the Severn Bridge toll is currently a barrier to businesses locating in the area.
- We could do with a whole new council younger people with vision for a whole new outlook for Newport.
- Level of vandalism puts off business owners.
- Councillors should take a broader outlook to financial resources and economical projects.
- High speed internet connections. Good infrastructure open and effective education with all encouraged to stay in the area.
- There is no strategic plan or planning. Economic development and regeneration are piecemeal and haphazard with no clear long term goals or objectives.
- Road links.
- Companies need to be encouraged to come to the Newport area; however the frequently congested state of the M4 might well put potential employers off. We desperately need an M4 relief road.
- We need the empty shops filling. It looks down an out in the city centre - still! You need to attract more businesses.
- Transport links and infrastructure needs improvement.
- M4 Relief Road is needed. City Centre congestion to be eased and parking improved, so people with money might come to the centre instead of shopping out of town.
- Parking.
- Vibrant city centre.
- Not enough walking policemen on the beat.
- Council must continue to be reactive.
- More access to High Street.
- Improve the town e.g. Maindee and older parts of the city centre.
- Yes. Newport is clogged up by the car. We need a re-think on public transport. Perhaps many more smaller buses going along routes more often. A more reliable public transport service could negate the need for all those cars. I have hears of groups of youngster pooling for taxis - what a great idea. Perhaps mini buses would be even better.
- The social dived mean that there is not one Newport, it clearly works for some, but is it too dependent on good jobs in commuting distance.
- Bad planning on road systems.
- Perhaps if NCC lowered rents more business properties would be let in the city centre.
- The ease of parking and different types of trade.
- Remove the speed limits on the m5 going past Newport. It's causing traffic jams.
- The council seems to throw money to some schools others just have to cope.
- Unfortunately Friars Walk is taking custom away from the High Street and Market.
- Newport needs to find its own identity and broadcast it to the world.
- No integration.
- Grant to encourage new business in the city centre.
- Black route being considered for M4 will cut off any through traffic to Newport - not good for business in the future.
- No more EU subsidies will cause problems.
- Shopping is hopeless; we need some decent shops to bring people to the city.
- Promoting Newport's positives. Better links and motorway access is important.
- Better management of ratepayer's money.
- More environmentally friendly policies encouraging bike use, expanding the velodrome, more cycle paths and a cycle friendly city.

- Yes attracting more shops by better and cheaper car parking.
- Newport should be looking to its past to build its present and future.
- No more money spent on rebranding.
- More parking spaces are still required. This will assist the regeneration of Newport.
- Make rates for smaller businesses and become a centre of excellence for independent shops.
- Important to handle the empty shop situation in Commercial Street.
- It is sad to see Newport Market in its current state - try lowering the rents, and re-opening the upper level to stall holders as it was before the deterioration.
- Find a good use for empty shops.
- More use should be made of people claiming dole so they should earn some of their allowances.
- Too many traffic hold ups, caused by traffic lights and motorway very prone to clogging up.
- More focus on young people.
- Yes more needed.
- Re-start council grants - make college courses integrated into economy.
- Training / apprenticeship schemes should be introduced.
- Newport is dirty and unclean. Investors don't want to see that.
- More jobs, more education, more fun!
- Employment for youngsters otherwise they will continue to move out of the area. Housing for young couples starting out. No more bedroom tax / universal credit making people poorer.
- More support from people to set up their own businesses.
- Support social enterprises or support organisations a 3 month free cease is better than an empty shop.
- Encouraging apprenticeships - helping people start businesses.
- Opportunities for youths.
- More of a well-known and connected third sector network enabling various organisations to cross refer clients and provide a wider range of support to residents.
- Rail links important e.g. From Valleys.
- Educate children afterschool clubs - free or reduced cost. Help those who work full time not just those who don't.
- Regeneration of deprived areas.
- Council needs larger budget.
- Lack of jobs.

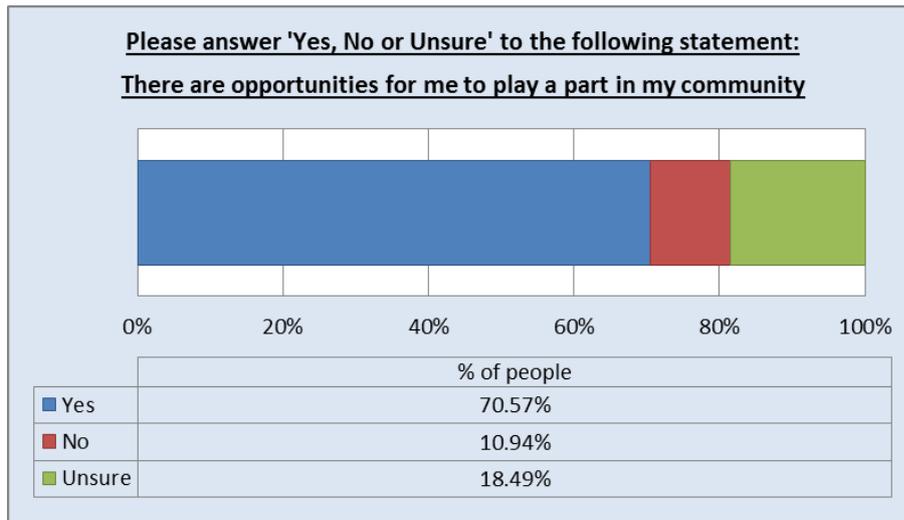
## Social and Community Life in Newport

Question 2: Please answer 'Yes, No or Unsure' to the following statements.

Statement	Yes		No		Unsure		No reply
	No. of people	% of people	No. of people	% of people	No. of people	% of people	
There are opportunities for me to play a part in my community	271	70.57%	42	10.94%	71	18.49%	13
I feel safe in my local area	289	74.68%	68	17.57%	30	7.75%	10
I feel safe in the city centre	195	51.59%	119	31.48%	64	16.93%	19
There are enough opportunities for children to play	149	38.60%	137	35.49%	100	25.91%	11
I am able to use the internet and online services	330	85.94%	38	9.90%	16	4.17%	13
I have a good social life	299	77.46%	69	17.88%	18	4.66%	11
People from different backgrounds get on well in Newport	174	45.08%	55	14.25%	157	40.67%	11
Newport is a good place to raise children	192	49.48%	70	18.04%	126	32.47%	9
Vulnerable people get the support they need	87	22.83%	98	25.72%	196	51.44%	16
The environment that live in has a positive effect on my wellbeing	246	63.73%	66	17.10%	74	19.17%	11
People can access the health care they need when they are unwell	212	55.06%	97	25.19%	76	19.74%	12
People have access to affordable healthy food	247	64.32%	75	19.53%	62	16.15%	13
The environment that I live in and the opportunities available allow me to keep physically active	302	78.44%	45	11.69%	38	9.87%	12
There are opportunities available for me to improve my health and wellbeing e.g. stop smoking, weight management, alcohol & drug services, etc.	250	64.60%	32	8.27%	105	27.13%	10



**Question 2a: There are opportunities for me to play a part in my community**



**Question 2a: Additional comments (51 received).**



- We have lost all community courses for adult learners.
- Nothing here.
- I have been a volunteer for over 35 years.
- These are church orientated; nothing else seems to be available. No community centre easily accessible.
- I'm aware of some practical projects like litter picks, but not other ways I could be involved.
- Plenty of opportunities for local volunteering however could also be further promoted.
- I have been a volunteer in the local and city community for over 40 years in more than 1 different way.
- I ham newly moved to sheltered accommodation so am unaware of all the opportunities open to me.
- There are plenty of community activities going on and volunteering opportunities are always available through the GAVO Volunteer Centre and directly with local charities.
- Community centre led.

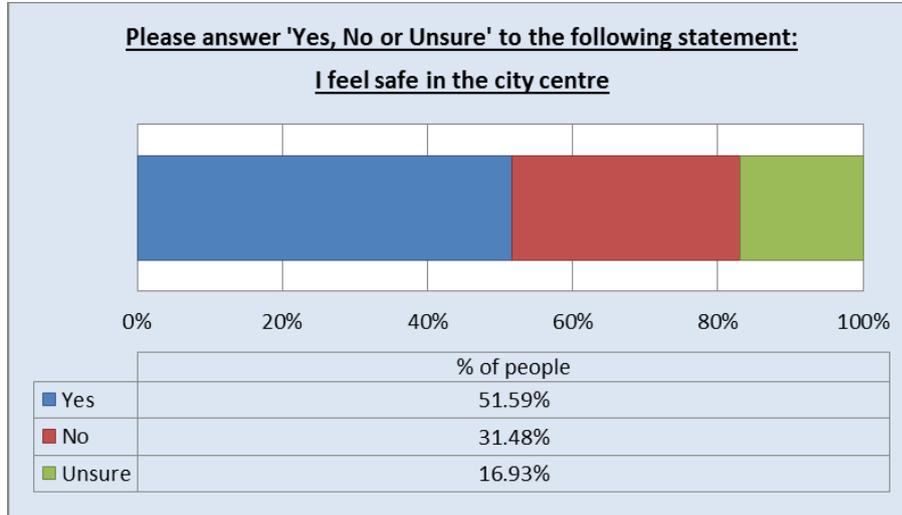
- More could be done on this front to generate a more cohesive environment.
- I am not aware of any such opportunities.
- Although opportunities are limited. Smaller park areas are not always well kept.
- As in full time employment, no real time to get involved.
- Little.
- In making sure that the council understand that we do not want more development in Caerleon.
- There are opportunities to participate but greater advertising of events by website or town Cryer.
- I belong to Friends of Newport Ornamental Parks.
- I would do if I was well enough.
- I'm not sure what community I am part of, I'm accepted by some and yet am seen as a challenge to others.
- Community Association meetings for Malpas Park were stopped some time ago. Therefore contact with Councillors and the Police are non-existent.
- Some opportunities are not advertised enough - could they be shown on boards in public places?
- More advertisement of community things.
- There are always opportunities for people who want to do so as organisations are always looking for volunteers.
- There is a close community spirit in my area.
- But waste of time, it is Council run and there way is the only way.
- Not advertised.
- Different groups.
- Too many people are complacent and expect everything to be done for them.
- Voluntary work - but lack of childcare.
- Work in the playgroup.
- Through my son's school. But would like to see more opportunities advertised to help in the local area.
- In Duffryn there is.
- Plenty of opportunities.
- I am a fundraiser and ambassador for awareness of pancreatic cancer - working in the community.
- Communities First opportunities.
- In Communities First areas - yes, but otherwise no.
- Did a lot previously - too much bureaucracy hoops to fly through.
- Volunteering in Maindee Library due to Council closures.
- Newport City Radio.
- BME need more opportunities and their voices heard.
- There are lots of community activities but nothing for my age range in my local community.
- Yes with the Spytty area.
- Support local centres, stop closing them.
- Lots of volunteering opportunities as a result of the 3rd sector.
- Community Centre.
- Although too few take this up.
- No advertising that is easily found on internet.
- Bettws in Bloom.
- Not enough.
- Need more.



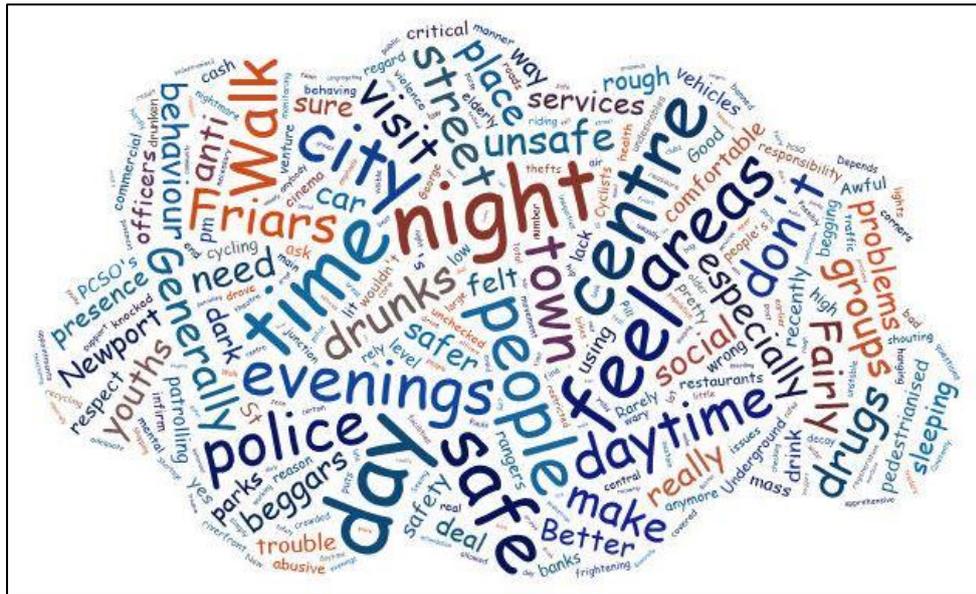
- I feel the Police Service has changed and therefore I would generally not engage with them. My opinion is that they are only interested in PR and statistics instead of being proactive in dealing with crime in the area. I therefore take responsibility for my own safety.
- The speed of traffic on our road means that this imposes limitations on where I will let my children play.
- The option I would have ticked had it been available would have been "safe most of the time". There certainly are concerns walking around the streets alone.
- There is a lot of unsocial behaviour and drug dealing on almost a daily basis.
- Fairly safe.
- There is an exceptionally low Police presence in all areas of Newport. I have not seen any Police walking the beat in our area for several years.
- Still have problems with cyclists on pavements, etc.
- Crim does appear to have been lowered.
- Big issues in the area with drugs. Man of Steel pub needs monitoring.
- Safer than some other parts of the city.
- Relatively but one fears there are boundaries outside which it may be unwise to anticipate reasonable responses.
- Safe during the daytime, doubtful after dark.
- Fairly safe.
- Most of the time.
- Except in Collingwood Road as most weeks the police are called out to the same house.
- Cutbacks have reduced number of visible officers.
- Only at day time.
- But street lighting being switched off overnight does make going out at night less likely.
- Fairly safe.
- Everyone keeps an eye out for each other.
- There are no police, no law and order. Drugs are sold openly, vandalism & unruly behaviour.
- Most of the time.
- Especially with the bikes off road.
- Most of the time.
- There have been recent violent attacks in isolated areas.
- Youths (30/40) hanging outside house. Setting cars on fire. Driving. Verbal abuse.
- Gangs, motorbikes, burnt out cars.
- Motorbikes!! Burnt out cars in woods and gangs.
- Not around the school. Too many locals who should be working congregating.
- But I wouldn't feel safe around Duffryn estate.
- Not always.
- Not in all areas.
- Live in rural area.
- Because my husband was attached in our local area which is in the centre of Newport.
- Definitely not - drugs, gangs - been threatened twice in two years.
- Drugs, drugs, drugs!!
- There are a lot of groups hanging around.
- Young people bored and hanging around - intimidating.
- Lived here for 3 years and no issues.
- Depends on what you class as your local area.
- Yes I do I've always lived in Newport and I never felt afraid.
- I live in the city centre and nights are bad.
- I work on the high street - not always a safe feeling dependent on the time of day.
- Due to my boyfriend I always feel safe.

- I would not go out at night.
- Lights in Newport off in the area I live.

### Question 2c: I feel safe in the city centre



### Question 2c: Additional comments (94 received).



- Awful place, drunks and drugs especially by cash generator.
- Again lack of rangers etc.
- Never go out in the city centre in the evenings.
- At night (no).
- We need to deal with the low level anti-social behaviour. People sleeping rough and begging e.g. between the banks. Youths cycling the wrong way up high street there are never any police or community officers around in the evenings to deal with these.
- Do you really need to ask?
- Some car parks don't feel safe at night.

- The City centre is very intimidating at night – full of drunks and beggars and people sleeping rough who are either on drugs or drunk and abusive.
- By day but not by night.
- Daytime only.
- Rarely go there.
- In the day I feel pretty safe, but not at night.
- I never really see trouble.
- Underground car park at Friars Walk makes visiting the restaurants and cinema feel safer in evenings. No problems during day time.
- Fairly safe during the day. Much better and well-lit around Friars Walk, but I still wouldn't feel comfortable walking up commercial street alone at night.
- Again I take responsibility for my own safety rather than rely on the Police Service.
- In day time, not so sure in the evenings.
- I don't have any reason to visit Newport in the evenings, I would feel less safe.
- Cyclists still use the pedestrian areas in town making it unsafe for anyone infirm or elderly to move out of the way in time. They show no regard for people's safety. At night I never venture into the City centre anymore due to too much drunken behaviour and intimidation from beggars and people behaving in an anti-social manner. Be it, drink, drugs, violence or mental health issues.
- Too many groups in Town centre.
- Day time not too bad.
- Time and time again I have almost been knocked over by youths speeding through the town unchecked.
- Generally safe in the day time.
- Generally safe in the day time.
- No real problems during the day, I am not sure about night time in the city centre.
- But only in the day in the central area.
- Mostly, although I am also wary especially due to recent thefts in the city centre.
- Only in respect of Friars Walk. I recently drove through Pill in the evening and the main street from the traffic lights at George St end down to the junction felt threatening with cars stopping where they felt like - groups of people shouting and congregating on roads and corners and a general air of decay.
- Not all the time especially when groups of people hanging around.
- Fairly safe, but now no wardens patrolling town centre.
- Along by the riverfront can feel unsafe at times.
- Beggars and youths are a nightmare day and night, puts me off using the centre a lot.
- Depends on whether its night or daytime.
- Newport during day and night is a frightening place to be if you are an older person. Newport still has a large number of undesirables roaming the streets, and riding their bikes at speed in pedestrian areas, and they have no care or respect for anybody.
- This was covered in earlier questions. I feel fairly safe.
- New hip so feel very unstable in crowded places.
- Who is monitoring the recycling law? Where are the community support officers & wardens?
- However, the movement of vehicles in the town centre should be restricted between 9.30am and 4.30pm or total banned as not really pedestrianised.
- Daytime is fine but I feel a little apprehensive when alone in the town centre at night.
- However I don't visit much during the evenings. Only the theatre.
- Some areas feel unsafe and there are no visible policing here.
- Except at night and weekends.
- In the day time.

- At night.
- Never go there.
- Better feel to the city centre post Friars Walk. Possibly simply because more people are there.
- Too many vehicles allowed to drive in the pedestrianised area at all times of the day.
- Much safer than before the regeneration of the city.
- Don't usually visit in evenings.
- I hardly visit the centre except for appointments.
- Except near St Pauls.
- There is the problem of critical mass necessary to sustain adequate facilities / services, and the composition and inequities within that critical mass.
- Safe during daytime, unsafe after dark.
- Fairly safe.
- During the day.
- Most of the time.
- There are still a few dark areas.
- During the day.
- In daytime.
- Seeing police will always reassure the public.
- Only in day time.
- Not enough police presence.
- Many jobs in the city centre and not enough PCSO's.
- During the daytime.
- In the day in Friars Walk area.
- Good atmosphere with pavement cafes and street traders make you feel comfortable.
- Some areas I don't feel safe.
- Shortage of beat police.
- Most of the time.
- I do not go out after dark.
- No police on patrol.
- I feel safe during the day. I don't always feel safe when there are so many people around.
- Not very often in city centre.
- Too many people congregating in groups - need to be working.
- But Friars Walk yes.
- Police presence seen.
- Not always.
- Constantly checking my bag to make sure my purse is still there.
- In some areas, there are parts that I would avoid.
- Daytime.
- Better - but emphasis on town not wider population.
- During the day I do.
- Shopping not at night.
- Good PCSO presence. Feel safe.
- I do not feel safe walking through town after 6pm.
- Yes at certain times but I would not late at night.
- Not enough PCSO's or wardens around in the day.
- Much safer than it felt in the 80's and 90's.
- Sometimes.
- By day but not by night.



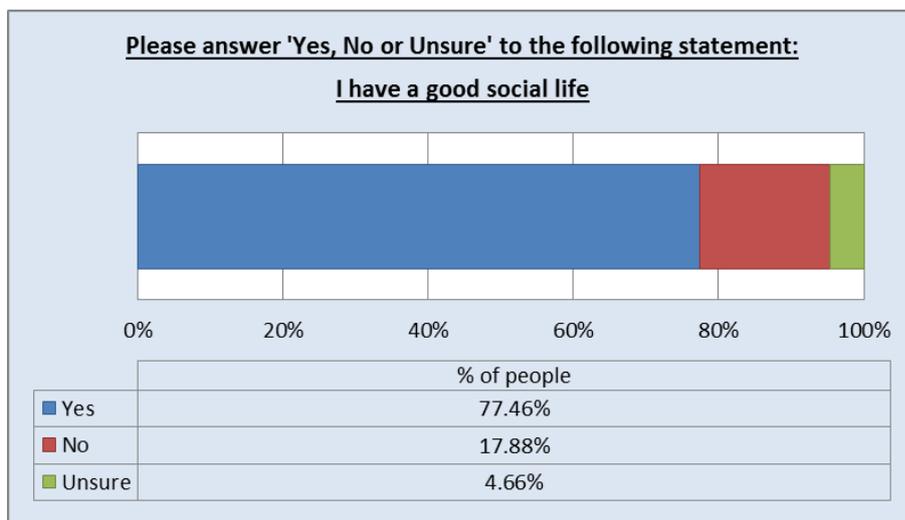
- Don't have kids so no idea.
- Good new play areas in Bassaleg.
- Parents don't always make use of facilities that exist- or expect someone else to 'look after' their offspring instead. I had to do it myself and constantly keep my children occupied and 'out of mischief'.
- I am only aware of play areas for younger children and not those for older ones.
- Got no idea.
- The parks are one of the good things about Newport.
- I see many kids playing the streets, smoking and drinking. Very awful!
- Depending where you live.
- Again Grove Park is the only park in the area that has not had any improvement work completed. All other local parks have had money spent on them to improve the facilities. Why?
- Millions spent on shopping and eateries but nothing for childcare provision or entertainment, e.g. No fun parks / play centres for kids to attend.
- No children of suitable age in my family.
- Though, children cannot use parks safely due to dog poo problem!
- Parks and pathways are dirty and unsafe; I'll feel there's a lot of unsociable behaviour in my area.
- However, bigger parks are often overcrowded and the smaller, more local parks are not always well maintained.
- For younger children I think there are enough opportunities but for young teenagers there is not much to do.
- Well, there is quite a lot available but we are very short of playing fields and the schools in my area have very little space.
- Not relevant.
- There are very limited play opportunities for children.
- There are very few areas where it is suitable for children to play, without adult supervision. There is great concern at the number of paedophiles who tend to frequent the areas surrounding children play areas.
- The small community play areas seem less than I recall and park keepers seem non-existent.
- The 12-15 yrs. group are left out. Also Tredegar Park is not being maintained it's a shame the water play feature is not going to be repaired.
- Need to travel.
- Wonderful parks and green areas around Newport.
- Not in the Malpas area.
- There used to be a children's play / park in Brynglas Avenue - now just derelict and out of bounds to kids.
- There seems to be but kids are always online or they are a distance away.
- Parks and equipment are not mended when broken. Rangers should be more of a presence to deter jobs.
- Good number of parks and Wetlands.
- No youth clubs and nobody feels safe when their kids are out of sight.
- No parks in our area.
- New housing projects being planned should include areas for children to play safely while still near homes.
- Parks and open spaces are badly neglected.
- More leisure services needed outside of the city centre.
- Plenty of parks, leisure centres and Friars Walk has entertainment.
- Opportunities to play but no one to organise them.

- Open spaces please and more of them.
- Good facilities at Tredegar House.
- Outdoor play equipment being removed as opposed to being updated. No outdoor fitness equipment locally.
- Good facilities in excellent conditions.
- We have no park; our community council can't afford to insure one.
- Especially teenagers. Facilities needed for teens to learn safe driving and motorcycle scrambling area.
- Parks need to be maintained.
- Could be more on offer.
- There needs to be more play areas for children.
- More playgrounds need to be built or the parks need to be upgraded.
- Children are more at risk without parent supervision.
- Not in the local area. Unless you pay then you cannot afford.
- On our estate parks are broken but surrounding area - yes.
- The park in my area is always broken / burned.
- Need more playgrounds - opportunities in area to play in groups.
- Age range?
- Not free of charge and local to communities.
- In Communities First areas yes, but others areas no.
- Depends where you live.
- Not safe to let them use them.
- Not enough parks of a suitable standard. Things which are broken don't get replaced.
- They need to provide a council run play area that caters to specific age group - indoor areas, priced at reasonable price.
- And those that are available are organised and cost money.
- Parks could be improved. Water Park is still sadly closed.
- I my local area, children's areas have been shut down.
- Lots of well-kept parks.
- Lots of parks and activities for children in Newport.
- Yes we have lovely parks around Newport, Spytty area and leisure centre.
- Need a few more play areas.
- Not in Malpas Park - seem to be only in deprived areas.
- Plenty of parks and leisure centres available.
- In most areas.
- Lots of parks and open spaces as well as community events.



- Parents do not want kids to play anymore. Kids prefer iPad games anyway whilst parents on Facebook on phone.
- We have reasonably good internet access.
- BT internet extremely unreliable, often failing.
- Not on the internet.
- With help from my husband.
- At the library if needed.
- I have reasons for staying offline, but it is now making life increasingly inconvenient.
- Would be good for classes for older people to learn.
- Cannot afford line rental, local library is closed and town library is packed and not private.
- Not very well.
- Forest Centre.
- Don't have internet myself.
- Very useful - especially seeking knowledge.
- Don't want to.
- I am not able to read or write.
- No not able to read or write.
- I have terrible, slow and unreliable connection.
- The Library service for this is very poor.
- Free WIFI in town.
- I'm learning.
- Some areas are good but others not so. Can't complain though, bigger issues than internet to deal with.
- The community centre Wi-Fi service is very good.
- No personal computer.
- Some times.

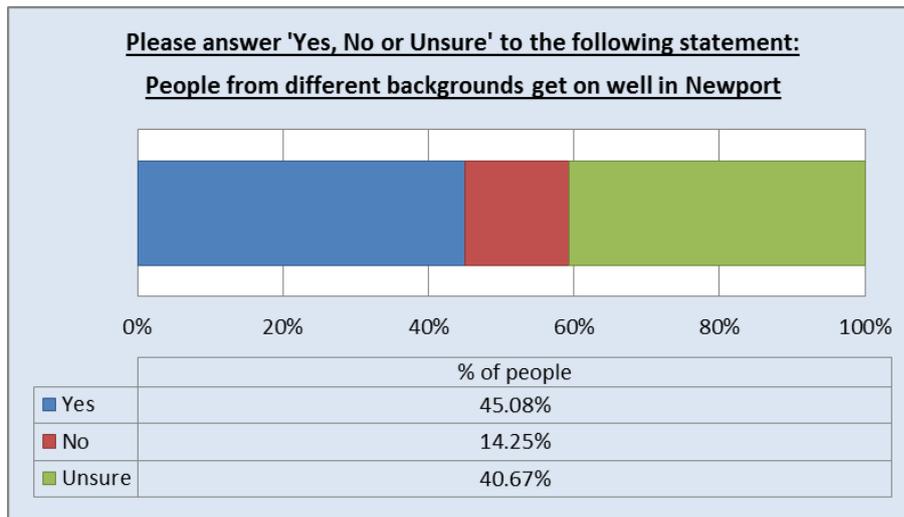
**Question 2f: I have a good social life**





- I volunteer.
- Not in Newport - poor street lighting and lack of facilities an issue.
- Friars walk has made a big difference. Well done.
- Close friends and family.
- Always working or looking after child. Need a day off from caring for my diabetic son.
- Owing to living in Woodside.
- I am a good mixer.
- For my age, all in doors.
- I have kids.
- I used to but now I don't socialise in Newport.
- Don't go out a lot.
- No money.
- No all my income goes on the household and children.
- Can't afford to.
- Lots of new opportunities in Newport - Bowling / Cinema / Gyms / Bars.
- I did but my health is not good.
- Being a gay male, I have no 'safe' space in Newport to socialise. More needs to be done and improve.
- Played a lot of sport and still keep ties.
- Some times.

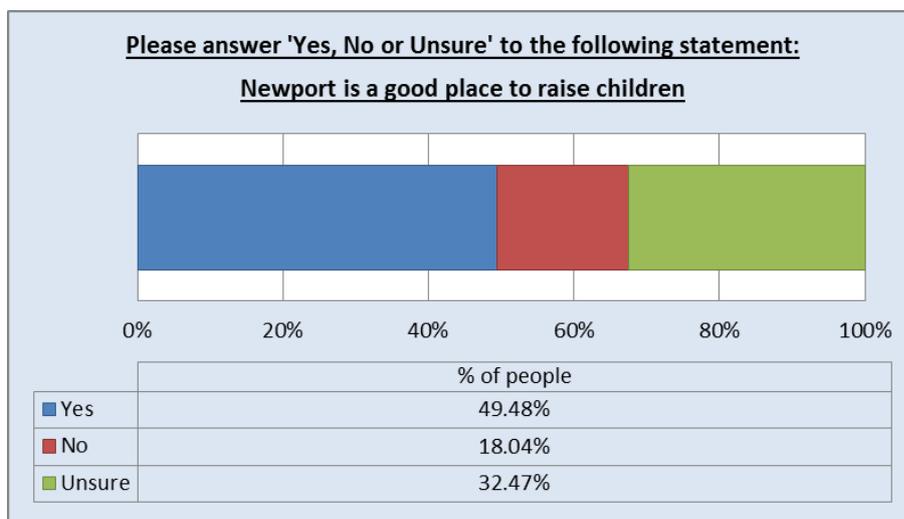
**Question 2g: People from different backgrounds get on well in Newport**





- Sometimes but often us versus them.
- Don't integrate.
- An example to a lot of other places.
- Generally good. Don't hear or read anything much about racial tension, etc.
- For most parts yes, but there will always be people who don't agree with other cultures and beliefs but better understanding on both sides should be promoted.
- Maybe.
- Lack of integration and acceptance of language & customs mainly by Muslims.
- From what I've seen.
- They can do apart from people's attitude.
- Generally true.
- Most areas don't mix well with others.
- Everyone's different.
- In certain areas of Newport yes, but other areas are more culturally segregated and so there is no opportunity for them to come together / build rapport.
- Yes at one time but no longer.
- Mostly but still some issues to deal with.
- It's not my problem! Other cultures do not mix with me!
- I'd hope everyone from different backgrounds get on well but unfortunately I don't think everyone has the same opinion.
- There needs to be more intercultural community cohesion.
- Haven't seen this as an issue.
- Yes with my family growing up in Pill we've all got on well.
- Still too much hate and racial crimes going on.
- In the community centres there is a good mix of different backgrounds. Unsure about segregated residential areas elsewhere.
- Vote to leave made more cultural problems.
- Certain groups will not integrate.
- Although evidence of increase in racial incidents.
- Lots of background related incidents e.g. Physical fights.
- Some times.

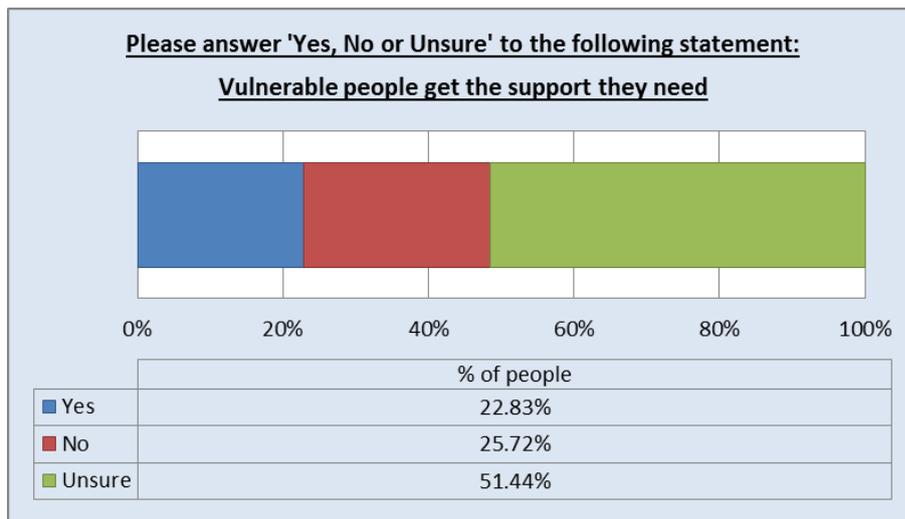
### Question 2h: Newport is a good place to raise children





- No Youth clubs so nothing for kids to do. No dances for youngsters.
- Our grandchildren are doing very well all belong to different clubs.
- Generally.
- Part of it, some good and some awful.
- Was good but not sure now.
- Could be a lot better.
- Too many children in classes, not enough funding in areas.
- Not anymore. No neighbourly interaction.
- Education is not as good as England.
- Good parks and open spaces.
- Not the best but not the worst.
- Used to be.
- Get people off the streets into work.
- As good as many other places.
- Sometimes.
- I won't let my children play outside due to traffic and groups of people hanging around.
- Newport gone downhill. My children are grown up; I would worry to bring them up in Newport as it is now.
- Plenty of opportunities to grow.
- Yes I've raised my children in Newport plus my whole family are from the city.
- Not enough places to go for young people.
- I hope it improves.
- Depends on what part of Newport.
- Mass improvements in options.
- I would not have children while living in Newport.
- Not from the area and children in comparison are not very nice.

**Question 2i: Vulnerable people get the support they need**





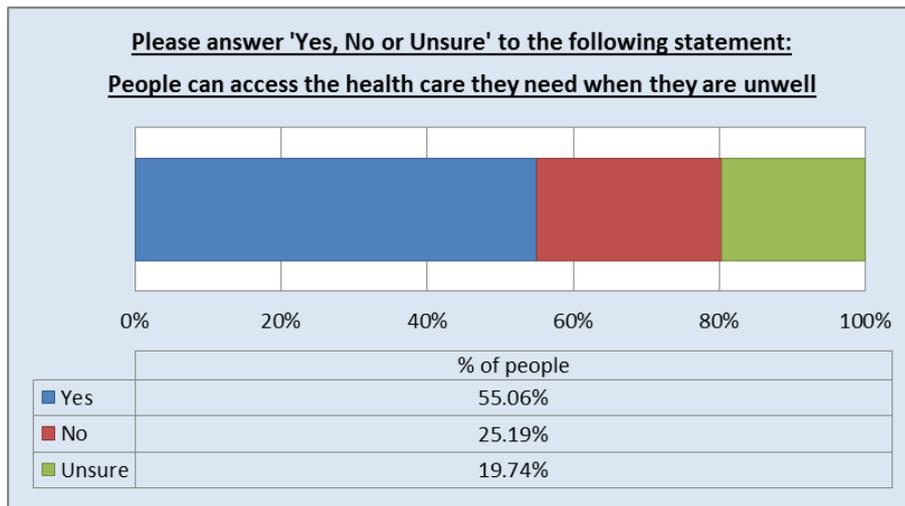
- Too many places have been closed down especially places for adults with learning disabilities not right.
- Very little support.
- Poor housing stock so many people can't access services purely because they are not IT literate. Must be other avenues to engage with passive vulnerable people.
- Vulnerable people are poorly catered for in Newport. If it was not for the many charities in Newport, we would be in a very sorry place.
- Money is scarce and outcomes focused support means that lots of low level but useful support is no longer there.
- Support should be targeted at people with a view to getting them able to stand on their own feet as soon as possible.
- Home carers are spread too thinly and have too little time to do a good job for their clients.
- To a point.
- Varies.
- Newport has always had high deprivation indices and does not have the level of service provision to match the needs it fails to acknowledge.
- What is a vulnerable person?
- Not in all cases as people don't know what to ask for or what they are entitled to.
- Who is vulnerable?
- Voluntary and church support. Salvation Army and social services.
- Due to all the cuts no one is helping anymore unless you pay for it.
- Government cuts.
- Budget cuts mean people do slip through the net, but hopefully there will be improvements.
- Only to a limited extent.
- Could do a lot better.
- Some do but some don't - it depends on funding.
- Cut backs.
- More support is needed.
- Doubt it with the cutbacks.
- As long as they ask the right people.
- More help needed for mental health.
- If they ask for help.
- But quality of support is bad.
- They can get verbally abused.
- I have heard some do.
- Sometimes but not followed through.
- Not all vulnerable people know where to seek support.
- Not all - Mental health sufferers not catered for sufficiently.
- Not enough support or money out there.
- Mental health services are in great demand, as is social services and not enough workers / provision to meet the need.
- My husband and I suffer from PTSD and find it hard to get help when needed (waiting lists for NHS is too long).
- Too many bodies - unfunded or having to spend time on chasing funding.
- Not enough community support.
- There needs to be more communication and support, too much cuts in areas that needs it most.
- Lack of services due to cuts in services.
- With public services being squeezed vulnerable people are being left out.



- The environment is dirty and dangerous, but this is Newport!
- Rogerstone area is well kept- largely reflects the residents' own standards.
- Beechwood Park is great.
- I am lucky I live near the canal which is a great linear park.
- I love where I live but in an ideal world I'd be living somewhere with a view of the ocean (I do hear the Newport seagulls on a daily basis so that'll have to do)!
- Plenty of greenery easy access to facilities.
- Road traffic noise, excessive speeding and air quality is an issue
- It's depressing. Early morning you see alcoholics in the streets.
- Plenty of open space and access to the countryside.
- Trees that have been removed from the street scene should be replaced, such as those removed from Victoria Ave. Trees do much for a person's feeling of wellbeing and contribute to making the city a more desirable place to live. Litter and dogs mess have a negative impact on the amount of time I wish to spend in the area.
- When I see anti-social behaviour happening in the city centre and in some areas, it makes me want to move away to quieter areas/towns, thus causing a disturbance in one's harmonious living within the city boundary of Newport.
- I am lucky to live in a nice spot; it is of great importance to us. A pity that so many in Newport do not have the same advantage.
- But I live in the countryside outside of the city limits.
- Not really, we get a lot of un-necessary unsocial behaviour, kicking drain pipes off, kicking cars, motorbikes revving up and down the street at early hours in the morning, drug deals being done on street corners.
- I am lucky I live in a very nice area- it has positive effect on my wellbeing. Other people from Newport might not be as fortunate.
- We have to have a positive outlook to maintain a feeling of wellbeing. It's as much a state of mind as an environmental issue, although seeing parts of Newport can be depressing e.g. High Street. I remember Newport as a busy thriving town.
- The environment plays an important part in the formation of character of an individual.
- To a degree.
- I enjoy living at St Julians we have lived at our present dwelling for 47 years.
- Love the outdoors and lovely areas within walking distance.
- At this time.
- My kitchen sink view across to Wentwood is my 'care package'.
- Too noisy - motorbikes / off road vehicles / barking dogs / noisy neighbours.
- Could be improved (tidier).
- Green areas, birds, wild life, gardens and places to walk.
- Quiet pleasant neighbourhood.
- Far more could be done on street cleansing especially in the city centre.
- I love where I live but litter, fly tipping, ASB does have an impact and it's frustrating when shops don't keep their areas clean.
- Depends on the attitude of neighbours.
- I think Cardiff and Bristol are more positive and up market with more open space in the city centre and more bike friendly.
- I have good neighbours from different countries.
- Immediate environment is good but some areas are poorly presented.
- Green areas, well-kept parks, clean streets. Good links to other towns.
- Kids not sleeping, scared of noise outside.
- I have good family and friends but ASB does affect the way I feel towards the area.
- I have a positive effect on me. Duffryn in general.

- I live in sheltered accommodation.
- My local area is great but not elsewhere in Newport.
- The reen is full of rubbish and the area is not well enough looked after.
- I find that there is a lot of rubbish around that brings the area down a lot.
- No because of traumatic attack on my husband.
- Not anymore.
- It's a dangerous place after dark, drugs!
- Stressful living on minimum wage. People dumping rubbish on the streets.
- Too much rubbish everywhere, harmful to nature, dog poo, need more signs, fine people. Newport needs a clean-up. Make unused area food forest - grow food for people to eat.
- Clean air.
- I feel that I am in charge of my own wellbeing and it is up to me to look after it.
- Yes it's lovely where I live.
- Newport on times looks like a rubbish tip. More needs to be done.
- Always proud to be a Newportonian.
- Probably not - you get out what you put in.
- Not always.

**Question 2k: People can access the health care they need when they are unwell**





- Doctors Surgery is very good see a Doctor same day. Hospital waiting is far too long, and reviews the too long and sometimes you are lost in the system. They are looking after too many people.
- But not a dentist!
- Increasingly difficult to see doctors.
- And the development of the A&E department will help to increase this.
- Mostly! Personally, I have no complaint but not sure everyone would agree.
- If you are prepared to wait a fortnight for an appointment.
- I had a lump that could've been cancerous and I couldn't get a doctor's appointment for 5 weeks. Shocking GPs appointment system at Risca surgery.
- Don't agree as personally we have found it more difficult to get Dr and hospital appointments.
- GP services remain difficult to access for timely appointments.
- Yes but it can take time to get an appointment, not always able to get an appointment on the same day.
- No 2 weeks for a doctor's appointment all the NHS stamps and tax I've paid its disgusting by the time the appointment comes round I've had to take alternative medicine just there's people in the doctors time wasting to get free prescriptions it's a joke
- Very little.
- Waiting for a Dr appointment up to two weeks no wonder go to A&E dept. even with a 8 hour wait still quicker than doctors.
- All services under huge pressure.
- Healthcare is at breaking point.
- Three weeks is too long to wait for a GP appointment.
- My local health centre and the staff there are very efficient and helpful. The hospitals are not readily accessible and if you pay to see a consultant privately you can get in quickly but expensively. The health service should all be readily available although I fear increasing costs will render this unattainable.
- Waiting times are ridiculous!
- Not good health care when you have to wait two weeks to see a doctor.
- Depending on one's doctor's practice and the appropriate appointments system.
- Doctor surgeries appear overcrowded and less personal contact. Similarly in the Hospital.
- Hospital waiting lists are too long. Most GP's have emergency surgeries which can be accessed when needed.
- At our GP surgery it is only possible to see a GP on the same day if referred by the practice nurse and a prior phone call is required. Referrals frequently take may months , which is not really acceptable
- Having to wait 2 weeks for a Doctor's appointment (unless it is an emergency) is unacceptable. Need availability of NHS Dentists.
- Long waiting lists, lack of immediate doctor's appointments, long waiting times at A&E.
- Will have to wait with a lot of cancellations.
- Appointment with any doctor is difficult to get.
- Can wait for weeks for appointment with doctor or stand outside early morning in all types of weather. No good if you are old.
- Hopefully it will continue that way.
- Our doctors will see you on the day you phone not all surgeries offer this.
- But the NHS and local services are seriously underfunded.
- It's such a simplistic questions, if one has acute / critical health problems, probably but if one has chronic complex ones it's no so certain.

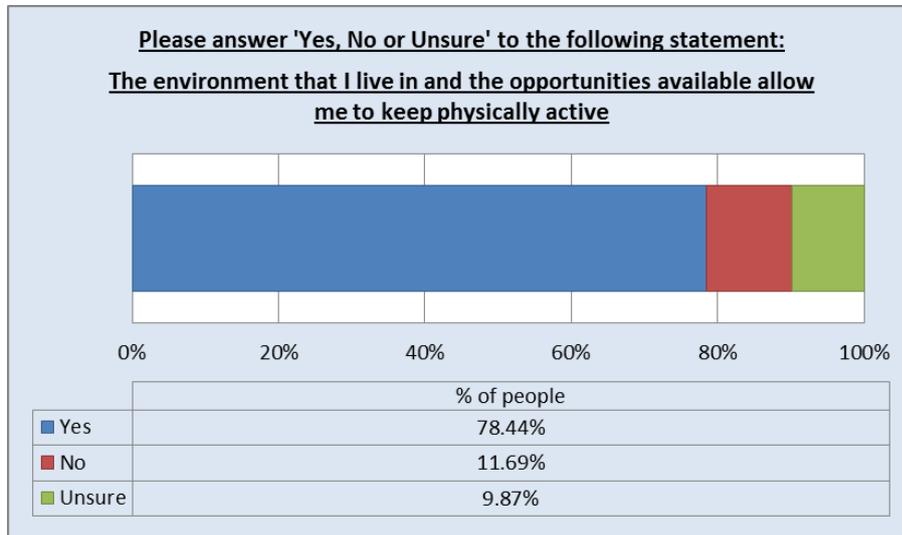
- Getting to see a Doctor is not easy. 10 days or more for an appointment or wait 1/2 hours in surgery.
- Not always.
- Waiting is too long.
- Sometimes the system lets people down.
- A Doctors appointment can take 2 weeks to get.
- Got to wait too long for an appointment at the doctors.
- Sometimes long waits for GP or Hospital appointments.
- Three weeks to get an appointment to see the doctor.
- Doctors' appointments are difficult to access. Surgeries are now depressing and unwelcoming.
- Doctors appointment have a three week wait - not good.
- To get to see a GP you have to wait outside the surgery at 7.15am to get an appointment.
- But contact to surgery is not as good as in the past.
- GP appointments aren't readily available.
- I phoned the doctors today for myself and doctor phoned me back and told me to carry on taking painkillers - not good.
- Access is there if needed.
- Never can get an appointment.
- Doctor's surgery does not allow people with long term access to get regular appointments. Need to wait 2/3 weeks. Doctors do not appear to be aware of this.
- In the past 4 years St Brides Medical Centre has made it difficult to obtain appointments.
- I can't access a specialist for my arthritis & osteoporosis.
- Long waiting lists, delays.
- As mentioned mental health care has huge waiting lists and people aren't getting the help they need.
- I think that my doctors are efficient.
- Dentist tells you to fill your own teeth.
- Never any appointments.
- Long wait for appointments in surgery.
- Not enough support for people with mental illness.
- Trying to get a convenient doctor's appointment can be awkward and stressful.
- We have relied heavily on the Royal Gwent Hospital but unfortunately can't get a doctor's appointment within 2 weeks.
- Too much red tape, overworked, too many hours not enough pay.
- Good selection of GP's and A&E.
- But there are long waiting lists of GP and hospitals.
- If you're lucky to get a doctor's appointment the same day.
- Bettws doctors are rubbish.
- Very good.
- Depends on wait times.
- Difficult but it is there.
- Only if you are prepared to wait.
- Although sometimes have to wait alarming lengths of time for services.
- Staff at Doctors are unable to give you an appointment unless you call before 8.30am.
- Some times.



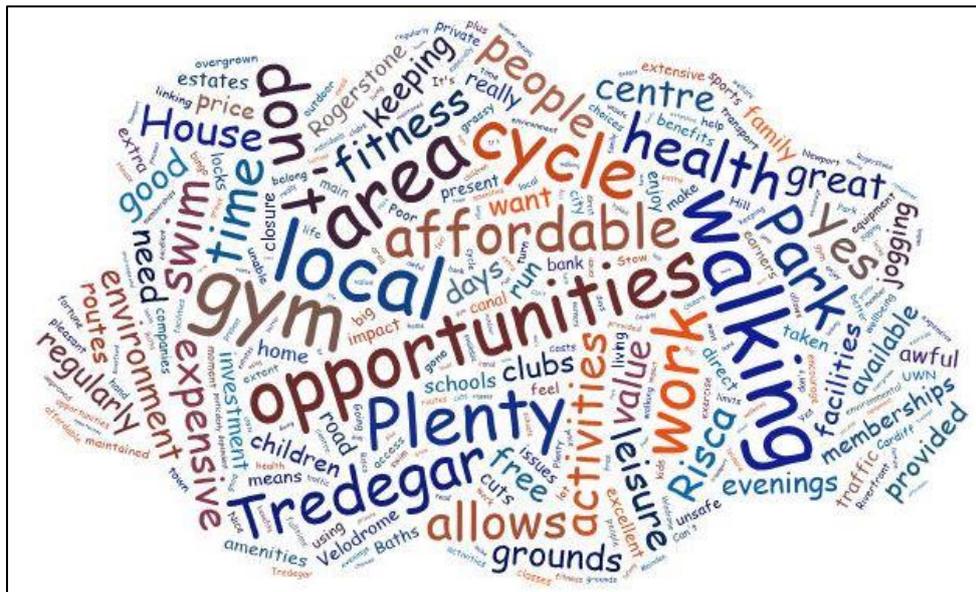
- Lack of education around how cheap it is to buy healthy food. Newport council continue to allow take away after take away to open, ever thought about reduced rates etc. for a healthy take away to open.
- Again it's about helping people to plan and manage resources effectively.
- There are plenty of food retail outlets in most localities.
- Meat, fruit and vegetables are over expensive. Forget the 5 per day recommendations - its unsustainable for many.
- Good food stores are in the town.
- Reasonably priced healthy food is available from most supermarkets, however, a significant proportion of the population seem to lack the skills or facilities to cook meals from scratch and so rely on less healthy ready meals.
- Only via car.
- But some people can't be bothered.
- They have but whether they choose to do so is another matter.
- Go to Iceland.
- Not sufficient attention given to healthy food.
- Life choices are a significant element within Newport's divides, some choose badly.
- If they buy it themselves.
- It's a personal choice.
- Market good but needs encouraging fruit and veg stalls.
- Several foodbanks available for people who need them, plus cheaper shops.
- Economic circumstances can have an impact on the type of food people can afford to feed themselves and their families.
- Some food banks are good source for people.
- Through our local foodbank and the fruit and veg coop.
- Better diet with milk, vouchers for fruit.
- They get it from shops, unless they get the 'care boxes'.
- I find anything healthy is very expensive.
- Bring back vouchers for food rather than money as people can.
- You have to know where to shop.
- Healthy food is always more expensive for some reason.
- Healthy food seems to be more expensive.
- If you have a food bank available or food co-op but a lot of areas don't.
- It depends if they have got enough money to afford it.
- Some do, some don't.
- Too expensive.
- If they have transport.
- Food banks / Aldi.
- Forget TV - good food costs.
- Chocolate / chips are always cheaper than fruit and veg.
- Food too expensive, disused land can be used to grow and share.
- Personal choice.
- Local market. Grow their own.
- Yes with the likes of cheaper supermarkets giving young families the cheaper healthy food.
- Cheap takeaways are too easy. Town has too many.
- Just require the education to eat healthily and cooking skills to avoid easy fast food.
- Lots of supermarkets so no excuse.
- With supermarkets doing deals i.e. Lidl's / Aldi's.
- Proliferation of out of town supermarkets only available to those who have cars. Public transport poor.

- Affordable but not always healthy.

**Question 2m: The environment that I live in and the opportunities available allow me to keep physically active**



**Question 2m: Additional comments (49 received).**



- Gym memberships are expensive and the price of a family swim is awful.
- Risca leisure centre gym is great value. Good investment in Rogerstone welfare grounds.
- There is only the road to walk along.
- Not really dependent on environment?
- Need more cycle paths especially to schools from home estates which are traffic free.
- Plenty of areas to walk for free.
- I am a member of a local gym and swim regularly.
- Due to cuts some of the local amenities such as ground keeping have had to be taken over by the clubs themselves. This means extra expense for the individuals and some cannot afford it.

- Velodrome, excellent.
- I cycle to work most days. The closure of Maindee Baths has had a direct impact on how often I swim now.
- I particularly enjoy walking along the canal bank to 14 locks.
- However health issues don't allow at present.
- Yes, but don't have the time with working full time and don't want to go out in the evening as feel unsafe.
- No opportunities.
- Active living is good but only value for big earners or people on benefits.
- I make my own opportunities for keeping fit by walking and using facilities in the locality provided by private companies in the main.
- There are opportunities to improve fitness.
- Plenty of local walks and extensive sports facilities at Risca Leisure centre.
- Poor cycling routes in the city linking areas, walking routes in my area not maintained and grassy areas overgrown.
- UWN gym now gone so unable to access any gym in local area.
- Able to walk back up Stow Hill from town.
- I belong to a fitness club plus do a lot of walking.
- At the moment.
- Cycling has improved.
- The availability of opportunities and the choices that life allows don't always go together.
- What opportunities?
- No transport available for local people from here.
- It's a pleasant area for walking.
- To some extent but more cycle / walking paths would help.
- I turn to Cardiff for my activities.
- But no outdoor equipment.
- As my health allows.
- Local parks / Tredegar House kids run, etc.
- Going for walks (park - house).
- Tredegar Park, jogging, walking to work.
- Have two children so don't have enough time to exercise.
- Tredegar Park is great but need more classes in the local environment for people during the day as some of us work evenings.
- If you like bingo.
- Tredegar Park is on hand for walks.
- If I just want to walk or jog yes - anything else costs a fortune.
- Can't afford it.
- Nice to walk to Tredegar House.
- I run regularly around the Riverfront.
- Not enough health and wellbeing activities to encourage better health.
- Plenty of affordable gyms for all.
- Yes plenty of gyms in and around the Newport area.
- Working fulltime and with 2 children limits time.
- I can walk. This has nothing to do with any environmental opportunities provided.

**Question 2n: There are opportunities available for me to improve my health and wellbeing e.g. stop smoking, weight management, alcohol & drug services, etc.**



- If you are a 24-7 carer, because services are unable to provide acceptable support to the person being cared for, health and wellbeing tend to lose out.
- I imagine all these services could be accessed through local health centre e.g. GP.
- If you want it badly enough.
- Personal choice.
- I don't have any problems but I assume my doctor would help if I did.
- Smoking at the Gwent is rife, who is supposed to monitor this?
- Where are these opportunities for people on benefits?
- Not sure as I don't have any problems. E-cigs are a problem in my mind.
- Funding is a big issue.
- If the individual wants it.
- Local Stop Smoking course held at the Forest Family Centre.
- I would go to my doctors for advice.
- Plenty of opportunities.
- But only know about it because of where I walk.
- If you pay.
- More outreach needs being done, education and awareness.
- Stop Smoking Wales. Health Champions.
- At any GP's they will give you advice or put you in the right direction.
- Again awareness events are organised but attendance is low.
- Doctor helped me stop smoking 9 years ago.
- Avid non-smoker anyway and plenty of options to stop and improve.

**Question 2o: Are there other issues that you think are important to social and community life in Newport (77 comments received).**



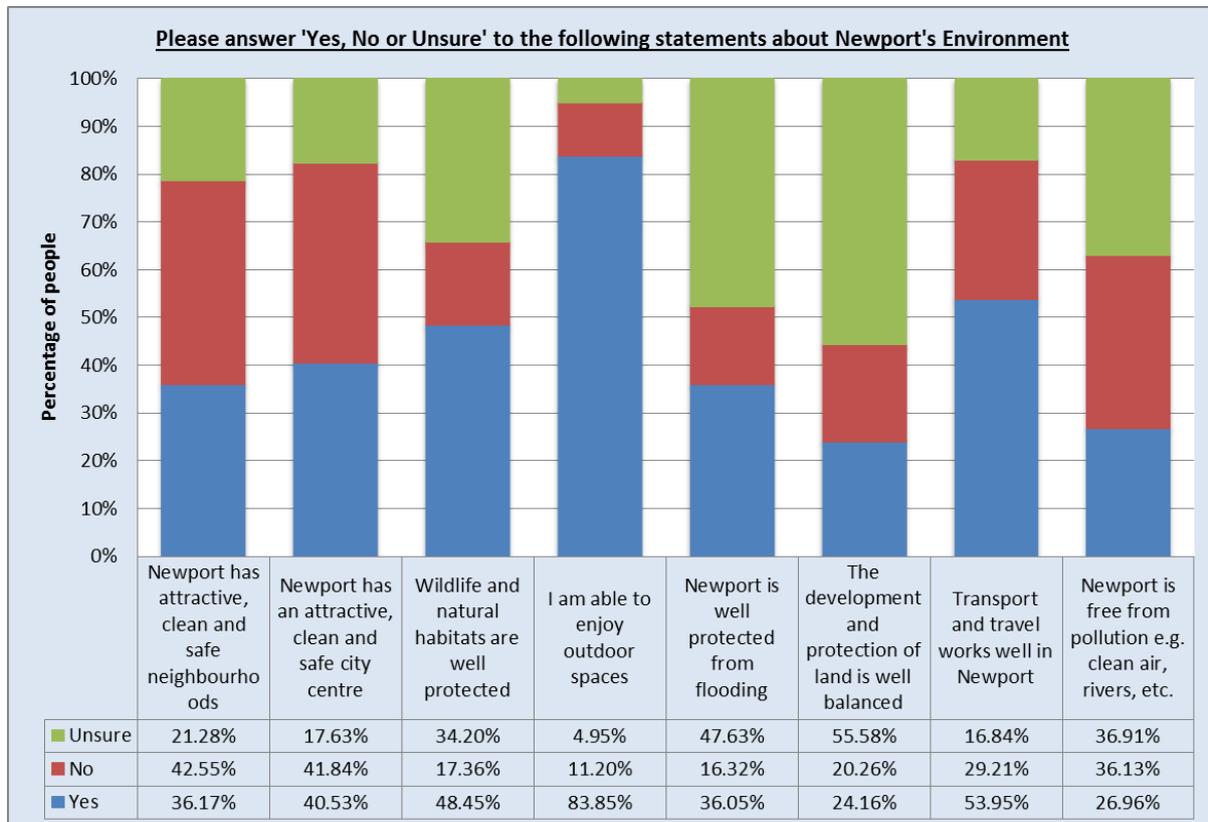
- Pavements are becoming dangerous places to walk e.g. Cyclists, especially those who speed, motorized mobility scooters - guidelines / laws are required.
- There is a great need for people of all generations to communicate and for children to be educated about the social responsibility of caring for older generations. Isolation and loneliness are issues that many people face
- Maindee needs a lot of regeneration. It shouldn't all be happening in Pill'. A wider range of shops are needed in the area- not just fast food joints. There are no book clubs that I could find computer or chess clubs at the local school, or a regular arts club in Maindee.
- The steps in the Friars Walk, outside the cinema need an extra handrail. One is totally inadequate and is unsafe in our opinion. My wife can't use them.
- The Royal Gwent hospital does not serve the area well despite great staff. It is seriously under resourced. Local GP practices should offer wider services to keep the weight off A&E and time wasters should not be prescribed medicines unnecessarily or those that could be bought over the counter. Prescriptions should be charged for except for children, elderly and registered disabled.
- Need better Parks that are not so hilly. Another walkway by the river but on the Glebelands side. The pathway to the Glebelands from town centre is not easily accessed in Clarence place, and then needs to continue from the Glebelands to Caerleon.
- Lots of drug dealing in our area and unsociable behaviour.
- The University at Caerleon has been closed. This will drastically affect social and community life in Caerleon. Less financial input to the area. What will happen to the site? More houses?
- For small community groups it is vital to have access to free (or very cheap) meeting rooms.
- Too many schools where white children are in the minority.
- There is always homeless people begging in Newport open air car park on stow hill these people need more support.
- Why is it cheaper to Learn polish than WELSH our own tongue?
- Community programmes to tackle litter and fly tipping across Newport.
- Highway and street maintenance, car parking issues and traffic speeding, street lighting.
- Immigration
- Somehow more integration needs to be encouraged. Many leisure type activities mostly one not multicultural.
- Having well educated and well-disciplined children as well as well-educated and well-disciplined adults / parents.
- Invest in the centre; make it a vibrant lively place, pubs / cafes. New development bottom end of town very welcomed however.
- Definitely a much larger Police presence in all areas and much stiffer penalties for criminals in all communities. As it stands now the criminals are thriving and gaining the upper hand in many communities in Newport.
- As the average age of residents gets older there will be a need for more suitable housing such as bungalows, apartments and flats in residential areas. When planning permission is considered for housing there should a requirement for some bungalows etc. This doesn't seem to apply now e.g. the development on the former Alcan site could have included some suitable provision for older people.
- Yes keep the druggies and the drunks off the streets.
- Isolation of the elderly. Old fashioned bureaucratic system for claiming benefits. Control of littering and juvenile crime e.g. Arson.
- Make the Civic Centre website a main hub for all social events or have links to Riverside Suite, etc.
- The Royal Gwent Hospital needs to get a good reputation.
- Traffic control in Newport owing to the narrow streets. Have more one way systems.

- Affordable housing and good landlords.
- Over the past 50 years or more Newport has spread outwards and there is little left in the central core to promote social and community life - other than pubs and clubs which have a negative result for many people.
- Newport is not one community and the divisions do need to be clearly acknowledged.
- People not cleaning up their areas.
- Transport that is available and cheap to help disabled. Would be ideal.
- More advertising is needed for events.
- Cutbacks in local post offices have been detrimental.
- Lot more information for people who aren't on the internet.
- The environment, nice gardens. Rats need to be dealt with.
- Housing near or in the town centre - both cheaper and more expensive (a mix). Beautiful landscaping / greenery in and around the town centre. More sports activities for young people.
- More child welfare more encouragements for local activities like carnivals, etc.
- Make residents aware of their heritage to try to expand pride.
- Have events at places like Tredegar House, etc.
- People who are lonely. Older people or younger people groups.
- To rebuild the social and community life in Newport you need continuing funding.
- Social life is generally very good, with varied opportunities for everyone's social level. Community life is less so, local people do not mix well reducing the community spirit we once knew.
- More cycle paths off the roads.
- Better public transport.
- Not enough police in worse areas.
- Lack of Police.
- Free bus services to and from doctors and local supermarkets for the elderly.
- Better communication needed at all levels.
- Keeping our children safe.
- Transport costs are an issue.
- Lads in groups smoking drugs around schools.
- More children equipment / activities. Keeping our children educated and safe.
- ASB issues - lack of respect to elders from children.
- Participation.
- Education for all up to 18 years then placements.
- There's no community feel anymore.
- We need affordable housing.
- Newport is a lovely place to work and live.
- More social support and groups for minority groups - also advertised to.
- Help those who help you.

## Newport's Environment

Question 3: Please answer 'Yes, No or Unsure' to the following statements.

Statement	Yes		No		Unsure		No reply
	No. of people	% of people	No. of people	% of people	No. of people	% of people	
Newport has attractive, clean and safe neighbourhoods	136	36.17%	160	42.55%	80	21.28%	21
Newport has an attractive, clean and safe city centre	154	40.53%	159	41.84%	67	17.63%	17
Wildlife and natural habitats are well protected	187	48.45%	67	17.36%	132	34.20%	11
I am able to enjoy outdoor spaces	322	83.85%	43	11.20%	19	4.95%	13
Newport is well protected from flooding	137	36.05%	62	16.32%	181	47.63%	17
The development and protection of land is well balanced	93	24.16%	78	20.26%	214	55.58%	12
Transport and travel works well in Newport	205	53.95%	111	29.21%	64	16.84%	17
Newport is free from pollution e.g. clean air, rivers, etc.	103	26.96%	138	36.13%	141	36.91%	15





behaviour that isn't addressed (why do we have hundreds of CCTV cameras in the centre that seem to achieve nothing?).

- There are some very unclean areas re litter.
- It depends on the area - some areas are dreadful and some are very attractive. This is usually in line with poverty-stricken areas.
- Some are and some are not.
- Not everywhere.
- Some neighbourhoods are!
- Not all of them are.
- Have some that are and plenty that aren't.
- There is too much rubbish neglect.
- I am only aware of the Gaer and locally in sheltered accommodation in Duffryn.
- General high standard is usually let down by older houses in multiple occupation, especially around the Civic Centre area.
- The roads in my area are very dirty not swept like it used to be only picking and that can be every four to six weeks they send a scarb along Duckpool Road but can only clean by the lights near Caerleon Road and it comes around at about 07:15 when all the cars are still outside the houses as the households have not gone to work I have reported this but nothing seems to be done, I live in number 84.
- Litter and the poor state of commercial property.
- West Newport seems much better than East Newport in this department.
- It's very patchy.
- Generally yes, but not in all areas.
- Generally –Yes.
- Can only comment on my own.
- Some are definitely not.
- Some neighbourhoods are spoilt by a minority who don't take a pride in their community.
- Fly tipping can be a problem.
- Some are very nice, like Allt-yr-yn / Ridgeway, Malpas & Langstone. But there are others that I would not feel safe and happy to be in.
- Generally speaking but more needs to be done to educate people in taking pride in the town.
- Based on the parts of Newport I visit.
- You need to go to Yorkshire or the Cotswold to see the difference.
- There are some areas I would not go to.
- Not everywhere.
- Not everywhere.
- Some.
- Bettws needs a broken bridge to be repaired and a closed down church to be demolished to improve the area.
- I'm sure there are some but not enough.
- We constantly have rubbish thrown on our roads which obviously have to be cleaned up by the council. I don't know what the answer is because we cannot catch the culprits. Whether more cameras and severe penalties imposed. Perhaps the tip should accept all rubbish without charge as it would be cheaper in the long run.
- In some areas.
- Very little Street cleaning.
- There are large amounts of litter and fly tipping throughout Newport. Streets are not properly cleaned. There are weeds in the gutters and growing in the pavements and on

traffic islands and roundabouts. Hedges and footpaths are not properly maintained. Many drains are blocked and may contribute to flooding if we have a lot of rain in the Autumn

- Some are, but others are not - it is a mixed bag.
- Generally
- Well, some spots are OK but generally the environment is poor.
- There still are area's requiring improvements.
- Drains blocked and roads have weeds growing.
- Could be cleaner are chewing gum everywhere it's disgusting Wat is it council political not to pick it up or something how gross Newport needs to clean up its act by employing cleaners who can actually clean instead of cleaners with one eye and half a hand.
- Some but not all, graffiti and litter major issues.
- Some - but many neighbourhoods look shabby and unkempt.
- Newport is one of the scruffiest and dirtiest towns in Britain.
- Some.
- Varies somewhat!
- There are some attractive, clean and safe neighbourhoods in Newport.
- Are you serious, you either don't live in Newport or are blind? Biggest shame is the fact that the city centre has the most fantastic buildings if you look up, throw some lights on them etc., such a great effect and cheap, have large flags and banners, they do it all over Ireland and it looks amazing.
- Many parts of Newport including the pavements in the town centre are grubby and dirty. Far too much litter and rubbish has just been dumped all over the place.
- Yes and no.
- Some are and some are not.
- Well mine is, as to other neighbourhoods no.
- Too much vandalism.
- Central areas are generally filthy and unregulated. Cwmbran is clean.
- Attractive is not the word I would use but certainly the town is cleaner and safer.
- Litter and fly-tipping ruin many areas.
- Same but not all.
- Should re-instate weed killing on roads, once funding permits.
- Some are I will pick up outside my house but couldn't believe the state of some roads.
- Some.
- In some areas litter is apparent.
- Need more road sweepers and bins.
- Too many issues - weeds, rubbish, etc.
- A big issue with litter.
- Our area in Beechwood is very clean and safe.
- In general.
- Not all, some parts of town are scruffy and untidy e.g. Maindee and parts of city centre.
- Some areas are some aren't. I recently walked through an area (Durham Road) where there was a dead rat and a great deal of rubbish. People need to be educated in the need to clear up after themselves.
- This applies mainly to the outer suburbs; too many inner areas have an unattractive appearance. This may, in some cases be misleading, but first impressions count for a lot.
- It has some, and other neighbourhoods are more of a challenge.
- Generally - although in some areas cleanliness seems to be a low priority.
- But too many have been left to run wild.
- Litter is very much a problem.
- Newport is a dirty town - I see no change.

- Some are better than others.
- The gutters are not cleared as frequently as they used to be. Litter on the pavements is not swept up.
- Some areas.
- Rubbish everywhere and council has reduced grass cutting.
- Not so clean due to cutbacks.
- Some are but some aren't.
- Litter, fly tipping, abandoned shopping trollies and lack of street cleansing gives the overall impression of 'don't care'.
- Have you seen the litter?
- Only in certain areas.
- Gwent Wetlands are brilliant.
- Some areas are not attractive or safe around shops on estates with gangs hanging around.
- Some are, some not.
- Live near a school and litter has increased.
- Some not all.
- Far too much litter, most places - insufficient education at home and schools.
- Some clean but not all.
- Some.
- Burnt out cars / rubbish / gangs on street corners.
- Yes and no, fly tipping does spoil some parts.
- Most.
- Some parts do.
- Some.
- Only in certain places.
- Certain areas. But good and bad where ever you live.
- Only some others are littered dog fouled, etc.
- I see a lot of rubbish around from fly tippers.
- Yes and no.
- Parks of Newport - educate people. Dog faeces is an issue - fine people.
- A lot of fly-tipping around.
- Some parts are but some aren't.
- Too much fly-tipping.
- Not all areas.
- Some neighbourhoods are clean and tidy but not all.
- Duffryn woods need a lot of work done to make them look better for people who live in the area or those walking past.
- Some are.
- Some do, some don't.
- In certain areas only.
- Newport has some, but not all neighbourhoods are attractive, clean or safe.
- Some.
- Not all of them.
- Not where I live.
- Some
- My neighbourhood is disgusting. Streets are filthy.
- In some places.
- Strongly disagree - unclean and unsafe.
- Plant flowers for bees and butterflies clean up.



- Litter and graffiti and beggars are negatives.
- Constant sick, dogs mess and sometimes blood outside our homes again complaints made.
- Insufficient rubbish bins and too much low level begging and sleeping rough spoil the atmosphere and make it uncomfortable to walk through.
- Still areas are improved.
- It has a face, Attractive Friars Walk, but nothing else!
- Mixed in different areas.
- Why not just downsize and abandon the centre concept, boosting the good out of town areas and shift the centre to more housing.
- It is safe but not attractive or clean.
- It has improved but some areas still need upgrading.
- Action needs to be taken to clean up the city centre. In particular there needs to be a blitz on litter, especially on used chewing gum which is dropped on the pavement. People should be reminded / educated possibly with an advertising campaign that this is an antisocial habit which costs a lot to clean up and will eventually go on the rates.
- I would tend to agree but I stay alert.
- We're getting there.... It's looking fantastic in certain parts. There is still a bit to be done, and I can see how it will all look in a couple of years' time if there is money available to tidy up all around the town.
- On the whole clean and reasonable not sure about safety.
- Friars walk is immaculate the rest of the city needs work.
- The new shopping centre is, but the rest of town is not.
- Friars walk is ok but outside of there its dire.
- Newport tries hard but does not always look inviting.
- High Street still needs attention. It now seems split from the Friars Walk area, which is a pity.
- Excessive traffic and air quality.
- Very run down City Centre and has been for many years. Debenhams may make a difference but there is a 'doughnut effect' because of outer shopping areas. Should be more free parking and lower business rates to encourage business to come back to the centre.
- Friars Walk commercial street only.
- In parts. High street looks appalling now. Need more businesses investing because it looks really run down now.
- It is getting better but not all parts are safe and attractive. Still too many empty shops on the high street.
- Yes but only in certain parts.
- Partly.
- As long as you only walk along Friars Walk or the bottom end of Commercial St/top end of Commercial Rd (i.e. Gilligan's Island).
- Again, in parts. I feel the new Friars walk is getting plenty of attention, but areas like lower Commercial Street and High Street are becoming less popular, with too much focus being placed on drinking establishments in High Street.
- Disabled parking spaces need firmer policing.
- Parts run down. Market is very sad place to visit, Council need to put thought in attracting entrepreneurs.
- The city centre is drab and needs to be redone to attract the right business.
- Too many closed shops and not enough use of above store properties for flats etc.
- Absolutely not - what a silly question, anyone who answers yes to this hasn't been here.
- Friar walk is always clean the town centre is always dirty.
- Safe - yes, attractive - reasonably, clean - no.
- Only in places.

- Too much litter and unclean pavements.
- Some parts are attractive and clean but other parts are run down and in need of help.
- The main street in Newport does need some attention though as it seems to have gone much quieter since Friar's Walk opened up.
- For the most part, but some areas need a facelift especially where shops are empty.
- The new Friars Walk district is brill, but some work needed around the outskirts. Feel vulnerable towards the ends of the town.
- Well, Friars Walk is fine but that has been at the expense of older shopping streets. And certainly surrounding areas such as Clarence Place are dire.
- Some parts, yes.
- Partly true, however there are areas of Newport that I feel unsafe and intimidated especially where homeless people are begging for money. If you don't give them money they insult you. Not acceptable.
- Getting better.
- Getting better but still some way to go.
- In reference to Friars Walk.
- Chewing gum issue alerts disgusting lazy for some reason chewing gum gets avoided in the city and we no wonder there are so many empty shops.
- Parts are good like Friars walk but high street and commercial street are worsening.
- Only friars walk.
- Fairly clean but public toilets demolished, which deters people now.
- Still has a way to go.
- All efforts have been put into the new shopping centre and have left the High Street a dismal place and this has some of the best character in Newport. Walking down the High Street is sad as there are so many vacant shops. Help more independent traders would bring more life a culture to the city centre as chains are everywhere selling the same old things would be lovely to see more unique shops.
- Could be much better if chewing gum was removed, corners feel dirty, pavements feel grimy I find it depressing, was much cleaner when I was a child.
- Though I have seen an increase in people sleeping rough.
- High street has a lot of closed stores.
- Feet stick to the beer, vomit stained pavements.
- High Street is run down with empty shops.
- Friars walk is pleasant, but outside of this street is not feel safe and is not particularly attractive.
- The city centre has very few shops. They have all moved out to large out of town sites. For shopping, it is not at all attractive.
- Friars walk yes, high street is ok and as you get towards pill no as loads of druggies and drunks
- Just take a look at the pavements around the High Street.
- Central areas are generally filthy and unregulated. Cwmbran is clean.
- Walk to the main street should create a better impression and compliment the new development. A good shop display award may assist.
- City centre could be much better if it were litter free.
- Only some areas and I'm still approached by charities trying to get donations.
- Too many derelict buildings e.g. In Clarence Place.
- In the main. I really like the fact that Friars Walk is very clean at the moment. Litter is swept up immediately.
- Never go there.
- Too much food stains on pavement areas. Has anyone been fined?

- Parts still need a boost i.e. Commercial Street.
- Too much rubbish and pigeons (people should not feed them).
- But could do more with beggars in subways, any gangs of youngsters around the Westgate Hotel.
- Getting better but the High Street needs more shops to open - Friars Walk is really good.
- Has improved.
- The centre is good during the daytime but can be rather off putting in the evenings at times.
- From Caerleon it is often more convenient to choose Cwmbran especially now the city centre is even less attractive to me that it used to be.
- Generally - although I do think more of an effort should be made to stop cyclists riding their push bikes through pedestrian areas.
- Its thoughtless litter louts causing the problems.
- More care is taken in the city centre.
- Improved city centre at night.
- It could do with regular sweeping and cleaning.
- Could improve though with more litter and recycling bins.
- Could be much better.
- It is pretty safe and used but clean and attractive it is not.
- It's grim.
- Only half the city centre is good.
- Too many boarded up shops.
- Apart from dropped litter and chewing gum.
- Too much litter and graffiti.
- Has improved recently.
- A lot more investment and money is needed.
- Some parts.
- Not really.
- Workmen, certain residents. Keep clean.
- Only the main shopping centre (Friars Walk).
- Educate people - they keep it clean.
- Friars Walk yes, but the rest is unwelcoming.
- Too much chewing gum and dog mess.
- It is looking better.
- Attractive and clean yes, not so sure about the safe part.
- Has improved but still not safe.
- Apart from Friars Walk.
- Apart from Friars Walk.
- Could do better.
- Friars Walk - yes.
- Some yes but some no.
- Mostly.
- Friars Walk and shopping centre only.
- Shops need to be used, affordable places to eat.
- But only now it's looking nice - we've had to put up with a lot.
- Friars Walk is great. The rest of town feels run down, tired and deprived.
- It has some nice buildings.
- But people pollute the city centre with litter.
- Lovely now.
- Yes, now Friars Walk is open.



- Newport Norse is potentially selling off land that has wild life value in the Duffryn area and presumably other areas.
- Newport is not being protected enough from development. The new M4 relief road is set to carve a great swathe through the Gwent levels and wetlands, areas of SSSI's. Woodland walks and hedgerows aren't having nearly enough time and money spent on them. I do appreciate spending cuts, but it always seems that wildlife and natural habitats seem to come at the bottom of the list for priorities. I for one do not believe we need another motorway through Newport! You know how it is, if one road, be it main road, SDR, or motorway goes down to a major incident, the whole of Newport comes to a grinding halt. Another M4 cutting through the levels will not stop this. You add more roads; more people will start relying on their own transport as a choice rather than being persuaded to use public transport and the extra roads will become clogged in a very short time. More road choices mean more vehicles. But, when all the green spaces in Newport and surrounding areas are confined to the history books and concrete reigns supreme, it will be too late to consider the wildlife and its natural habitats then, as most will be lost forever.
- We love the Wetlands.
- Providing we don't build a road through the Wetlands.
- I am sure the Council does what it can with the resources available, but a lot more could be done. For example, our local park and woodland need much more management - a local community group has stepped in to help but there are limits to what we can do.
- Grass is not cut in Rogerstone. Canal footpaths are left uncut and unattractive. No good spending a fortune upgrading 14 locks then letting it become overgrown. The grass on the approach to Mount Pleasant estate is never cut (Ruskin Avenue).
- Yes, but shame about not going forward with the barrage due to natural habitats
- Wet lands excellent but don't know about other places.
- Excellent.
- To a degree.
- Limited knowledge.
- Wetlands and M4 changes need to be a target, many habitats could be lost.
- The Wetlands is a real asset to Newport plus parks and rural areas.
- This is probably an issue where Newport and its wider partners are doing a reasonable job but M4 proposals and needs do compromise everything.
- Housing and jobs always takes priority.
- There are parts which are green and great to walk.
- As long as we don't keep building homes so close together.
- In larger areas that's true but around local areas less so.
- Too much building and development on Greenfield sites.
- Wetlands, Tredegar House, Gwent Levels - superb.
- Not from litterers.
- Allowed to be overgrown and fly tipping continues because the council charge for certain vehicles to offload.
- Not 100%.
- Litter in reens. Cars burnt out.
- There is always rubbish in the woods and burned cars which prevents children playing in there.
- Nature Reserve.
- Wetlands.
- What we have is well protected.
- Maybe more encouragement to connect to nature.
- M4 Relief Road is and will spoil this.



- Not many in Newport.
- If I feel the need to.
- Not in Newport.
- As long as I have a car to get to most of them.
- What green spaces still are in Newport, I enjoy being in that environment. At present, you still don't have to go too far to enjoy nice parks (Beechwood & Bellevue for instance) or some nice walks, like 'little Switzerland'.
- But better public transport to areas around Newport would help.
- See comments above about lack of grass cutting.
- Parks being destroyed.
- Too much dog mess everywhere.
- Newport parks are very well maintained, especially Belle Vue.
- Some public footpaths are no longer adequately maintained.
- Youths need areas to gather and to play on motorbikes / quads, etc.
- Via car.
- Yes - fit at the moment.
- Although Newport itself is not a paradise you only have to go a short way to find beautiful countryside. Must say though that the cycle / pedestrian path along the Usk from Pill - Docks Way to Newport Bridge is beautiful.
- If they are prepared to travel.
- Thankfully yes and not too far to travel.
- Ridgeway is very pleasant.
- All the parks and RSPB Centre.
- Maybe small outdoor spaces.
- Bushes need to be removed and nice flowers planted.
- Not safe to walk the dog.
- But not maintained – no paths and dog mess.
- Most parks on hills - not accessible.
- At times.
- Sometimes.
- Only some parts.
- In certain areas.
- Only Tredegar House as my estate is covered in household rubbish (nappies and food).
- Tredegar Park and House - we are very lucky to have these on our doorstep.
- Some.
- There are plenty of places around to enjoy the outdoor spaces even in my garden.
- Tredegar House.
- RSPB excellent.
- We enjoy Beechwood Park.
- Dog poo, litter.
- Lovely outdoor spaces.
- Need more. Existing parks should open later.
- Nowhere near enough to enjoy on a lunch break.
- Surrounded by plenty of parks.
- If I want to travel to them.
- Some times.



- No idea.
- We are still too risk adverse can't plan for forces of nature.
- Seems to be.
- I experience flooding outside my house during Winter, which I'm informed requires funding from the local community council to repair.
- It does seem so.
- Why are new housing being built on river flood plains?
- We'll have to wait and see on this front. The granting of planning permission for the Welsh school, contrary to officer and NRW recommendation, was a travesty.
- I think great measures have been made on that front to combat flooding in recent years, but as climate change is threatened to affect more people and areas of the UK especially in a low lying area like Newport, I think more will need to be done to give further protection in the future.
- I'm aware that some areas in Crindau and Pill are at risk, but that money is being spent on improving Crindau.
- Most parts are.
- Not completely, but getting there.
- Poor maintenance of gullies mostly blocked, when reported told to wait 5 days.
- Not all areas.
- My house has flooded twice due to old swears.
- Certain areas are very vulnerable, especially towards the river.
- Varies - area alongside Usk does not appear well protected.
- We will see how well the flood defences work in future winters.
- Lots of flood defences have been put in place.
- From current assessment.
- An occupied flood plain obviously carries risks, but the road network could better exploit possible routes across the flood plain.
- In some areas.
- Not if we keep building on flood plains.
- Drains need to be cleared and maintained on a more regular basis.
- Some areas are at risk.
- Some areas are well protected but people living alongside the river report regular flooding.
- Reens are full of rubbish - no reply to my complaint about rubbish in ree near the Duffryn Pub.
- Mainly.
- Not 100%.
- Not heard about flooding in Newport areas.
- Partly.
- Nowhere is well protected.
- Seems to be in most areas - but not all.
- The puddles on Duffryn are unavoidable when it rains.
- Though more could be done in Malpas road area.
- I hope so I live by River Usk.
- Depends on where you live.
- I've seen where I live 3 times flooding in the area and it's shocking for everyone who's had their homes flooded.
- Marsh lands, Malpas, train station is well known for flooding.
- Houses are being built on flood plains.
- More needed.
- Excellent work for flooding defence in local area, keep up the good work.



need avoiding or guaranteed frequent maintenance is seldom recognised Landscape and Biodiversity used to be well handled (not in a position to know any more).

- No idea.
- Sometimes focus is too much on environment.
- I don't really understand this question. In what respect?
- The council allows developments on agricultural land in my area with no regards to the views of local people, e.g. The Crematorium in Langstone.
- Again the M4 by pass is another problem with me and others in Newport. Something has to be done but the approved plan is not right for our City.
- The cities managers based in the civic centre are incapable of protecting their own patio which is a disgrace.
- Planning officers work hard to deliver the right balance.
- Again, too much development. And while I very much appreciate 'brown sites' being used to redevelop on, too much green area especially on the outskirts are being flattened for buildings, houses and more roads. Too late when it's all gone.
- Not in Caerleon.
- There is no enough open space.
- Not sure what this means. If you are asking if I agree that development of land is taking place in the right amounts and locations, and that attractive areas are being protected, I would tend to agree. Development has been concentrated on brownfield sites which is good. But the proposed new M4 is a major threat.
- Land being taken for building new food warehouse instead of using town centre for shops
- Not enough use made of brown field sites.
- I don't feel that any consideration is given to the traffic impact when planning new estates as in Rogerstone the traffic problem is already bad then it's been agreed that another 1000+ houses can be built so the roads are going to become even worse it can take 45 mins to an hour to travel 1 mile to the M4.
- Ant land seems to be up for grabs by rich developers. I wonder why this should be.
- NCC appears to let developments take place on who pays the most / talks loudest basis, often at the cost of the natural environment.
- Too much building and not enough infrastructures to match.
- NIMBY interests seem to be well protected, but often at the expense of the wider community.
- Vacant land is not very inspiring.
- Lots of areas could be better maintained whilst waiting for development by owners.
- Have not heard of any projects.
- Caerleon University - stop the plans for building on the site.
- Too much building on green land sites and on flood plains.
- Use brownfield sites before green but don't omit employment and recreation area provision.
- Too much building, too much green belt is being used.
- Too much building. More green space needed.
- May be better to get balance right for future generations.
- Not really a concern of mine.
- They are building everywhere.
- Too much development.



- See comments about the M4. This affects connecting roads.
- Good bus and train services. The taxis in Dock Street are a nuisance. Newport Railway Station looks horrible.
- Roads - Crossings of the Usk are pinch points. The M4 is at capacity. A Newport 'special' is the huge number of dangerous roundabouts where two lanes go into the roundabout but only one comes out. This forces 2 lanes into 1 in one cars length. Locals can theoretically be prepared for this chaos, but pity those not in the know. Trains – good. Buses - very large buses carrying very few people. Although they do access Malpas and presumably other areas well. Walking - good. Cycling - many roads too dangerous (or inappropriate) for commuting.
- Bus services to Underwood and outlying areas are poor, the routes are bad, and the timetable is shockingly bad.
- New housing projects built first with inadequate traffic solutions following later.
- We need the black route replacement for the M4. Every time there is an accident on the motorway Newport is gridlocked. The pollution is affecting the health of residents. It is the main problem with living in Newport.
- To get anywhere I have to change bus in Newport - to use public transport it needs joining up. I can't even get to Spytty which is 2 miles away without going into Newport centre - use some imagination. Spytty Caerleon even Cwmbran without going via the city and changing buses would be good.
- Busses aren't frequent enough and in some areas non-existent in the evenings. The M4 around Newport is a disaster and needs its NEW M4 NOW, not when the arguments are finished. Upgrading the SDR is NOT the answer. The SDR serves the purpose it was built for it is NOT able to carry the traffic the NEW M4 is being designed to do.
- Bus and Train links don't work and local buses all come at the same time for the three routes that pass through Langstone going into the City.
- The rail links should be improved to Newport and the M4 needs to be looked at again.
- Buses late or don't come.
- Road network is often congested, particularly at peak times.
- Cuts in the bus service have had a negative impact on people's ability to engage with the community socially and for work. E.g. Cwmbran buses no longer travel via Lodge Hill, many older people relied on this bus.
- Good Stagecoach bus service stands out for me.
- Motorway is a nightmare at peak times, infrastructure hasn't changed e.g. Rogerstone has increased in size however road networks are completely unable to cope with the increased traffic. Horrendous queues every weekday morning.
- Bus station split.
- Much better bus provision since the new company has took over. Prices are still too high and it should be free for kids under 16 though.
- I've been a traveller on Newport Transport all my life but feel they have left the door ajar for new companies like NAT. to get a foot in. Now that may not be such a bad thing, as competition can sometimes be healthy, so in all I think transport works quite well. And indeed, it is thanks to NAT. bus service that came to the rescue of Brynglas, Allt-yr-yn and Rogerstone when Newport Bus deserted its customers back in September 2015 that these areas even have a bus service now.
- Just need to complete the valley rail link to Newport.
- Lots more cars because of the new housing roads are much the same. Are areas get blocked at peak times?
- No bus service for our housing development, it was cancelled a while ago - no consultation, no notice (not even on bus stops) - I waited 90 mins for a bus, gave up, then found when I complained that it had been cancelled the week before - you couldn't write a tale of incompetence that is worse than that!

- M4 congestion is a major problem.
- NAT buses are fairly good (their drivers are very nice and polite).
- On school days Bettws Lane has 3 rush hours.
- M4 Brynglas Tunnels need to be sorted i.e. Relief Road or re-direction.
- Bus Station should be located by the railway station.
- We have the bus on demand in the Goldcliff / Whitson area, which is very good, but we are unable to make unplanned visits.
- No. M4 congestion and poor rail links.
- Better since NAT buses.
- Buses on the main routes are reasonably OK but some areas are not well served particularly in the evenings. We need the Metro system to improve rail and bus travel across wider South Wales. Traffic does snarl up in some places - the answer is not more roads but better public transport and better facilities for pedestrians and cyclists (e.g. walking along Chepstow Road to town is very discouraging).
- Lots of congestion all over the city, needs addressing.
- Newport transport took the buses from stopping outside Newport market after 50 years of safe travel how ridiculous a petition was launched to get them back we still don't have enough buses drop off here no pick up that's right penalised the old and if firm absolutely disgraceful who the hell is running Newport it's seems like the buses were taken off to please Debenhams and the multinationals at a cost of closing down small businesses in the market and surrounding areas.
- Reasonably good, but bus stops not sign posted etc.
- Some areas, others still very poor at peak times.
- Sometimes.
- Generally ok but should be better links between buses and the railway station.
- Fabulous bus service. But buses should have right of way at traffic lights with sensors to turn light green. Bus can wait up to 5 mins to get out of bus station bus should be priority.
- All bus routes should serve both the train station and friars walk.
- Traffic is very slow in morning and hasn't been developed to keep pace with property development.
- Too many traffic jams occur on major roads, including the M4. But this is due to the extremely poor traffic management in Newport. The poor management creates the jams, and they alter the sequence of traffic lights, without having the common sense to change things for the better.
- Roads always feel jammed. Public transport not easy enough to consider a viable option
- It's OK but I hope the South Wales metro plan will improve things. I also hope that there will be 1 bus station in the city as opposed to the different places you have to go to catch a bus to different parts of the city.
- Bus routes have been cut. The new bus station is inadequate, especially for those with disabilities and does not serve the Market area.
- M4 very busy through Newport. Relief Road needed.
- But I only use my car. So I don't know about public transport.
- Big problems in west Newport, no alternative to cars Gridlock in mornings and Council not willing to help by providing free transport to secondary school despite being 3 miles away. Large numbers of accidents and fatalities on A467 yet more housing being built.
- M4 Relief Road needed. Not easy to access and park in the city centre.
- Changes to development of Newport have had a negative effect on transport.
- Very good bus services.

- Too many children being ferried to and from school - parents' needs to be educated in benefits of walking. Too many office workers use cars and park illegally - some sort of mini bus service should be promoted by Council with subsidy from businesses.
- Caerleon needs better access to the city centre. It is ridiculous how long the journey by bus or car can often take.
- Always traffic jams on M4 near tunnel and entering city centre by car.
- Most of the time - M4 Relief Road needed.
- Are improvements with better access to some areas.
- I wish the buses were nearer the railway station.
- I am worried some services will be withdrawn.
- Parking provisions and charges need reviewing.
- Try getting on a bus to Cardiff in less than an hour - traffic terrible.
- Need more cycle paths and attractive walks to encourage people to be fitter and walk more.
- Too many bottle necks.
- No longer have a regular bus service.
- The M4 Brynglas Tunnel is a bottleneck.
- Only the large housing estates on the Eastern side.
- Newport Bus routes are decreasing, possibly due to NAT interference with some routes.
- Sometimes there is a long wait then 2 or 3 buses appear together.
- Apart from when the M4 around Newport is closed.
- More buses running.
- Motorways can be a nightmare and if there is an accident the road can be terrible.
- Hideous - grid locked roads at peak times or when accidents occur, etc.
- Not in rural areas.
- Improved train times and links needed. Rogerstone to Newport.
- Far too many problems at rush hour.
- Some places are pretty bad.
- Cuts on buses in Rogerstone. 1 hourly wait for buses, need more bus services.
- Bus timetables need an overhaul.
- We need a community bus for those who cannot access public transport.
- No community transport.
- Great transport for Newport.
- For me yes, but those who live in rural areas no.
- Easy for me to get to work.
- Not in all areas though.
- Lots of road works, Brynglas Tunnels are awful along with Malpas Road.
- Newport Bus is a joke.
- Not joined up thinking. Bus Station should be next to fail.
- Bus and train links accessible.



some areas e.g. River Usk downstream of Abergavenny, Storm overflows into watercourses over the whole of Newport.

- Depends on where you are in Newport.
- To a certain extent.
- Traffic jams cause air pollution. Nasty chemicals ruin our rivers and seas. Ban all non-environmentally friendly chemicals e.g. Detergents etc. and develop 'natural' products that actually work.
- Newport does its best but cuts have had to be made and it is not always possible to keep on top of things.
- Just look at the river yak from Town Bridge it used to be dredged in years past but had not been done for Menes year it was much cleaner then.
- Air quality.
- Litter is an issue.
- The stream at the bottom of Coed Melyn Park, near the western avenue entrance is always heavily polluted.
- In the main however there are occasional industrial air pollutants.
- Traffic too heavy to be free from pollution.
- The river Usk's banks should be cleared regularly as this sends out a bad image of Newport particularly with all the riverside development. Air pollution on Chepstow Road should be more closely monitored.
- The A48 and Malpas road are two of the mostly polluted roads in Newport. You only have to look at the River Usk to see how dirty it is. The colour is obviously caused by the high and low tides causing the silt banks, but just look at the old vehicle tyres thrown onto the banks or that have been washed inland from the Bristol channel. And don't even go there on the amount of shopping trolleys that have been thrown in by idiots. Supermarkets should do more to secure their trolleys. By comparison to other large towns and cities, I don't think we do too badly but it would be nice to see more being done to promote public transport instead of higher travel fairs and more roads / M4 being developed.
- Traffic jam causing air pollution.
- Much improved over the years, except poor air quality as a result of traffic congestion. I would like to see charging points for electric cars in the city centre and surrounding areas, as this part of the U.K. Is poorly serviced. I would like to support this initiative, so please contact me (S Clarke). This is now cheap to implement and would raise the city green image.
- Relief M4 urgent to remove stationary traffic leading to tunnel.
- I feel that it is getting better but still work to be done especially in the rivers and canals.
- I was shocked to hear the summary of findings of the air pollution monitoring in Caerleon - I suspect that air quality is an issue in other parts of the city.
- M4 blocked too often.
- No its one of the dirtiest in GB.
- Some areas.
- Generally ok for this.
- This statement is frankly ridiculous. As an asthmatic I am aware how air conditions affect one's health.
- The reams in Lliswerry often have rubbish in them.
- M4 Relief Road needed.
- In general.
- Noise pollution from raised sections of the M4 and the A449 across a flood plain is an intrusion, and traffic fumes are a problem in some locations.
- Better than it was years ago.
- Has improved in recent years.



- We don't sell ourselves enough. We should be City of Newport.
- Clean up the River Usk for boats and pleasure.
- Streets dirty street signs worn and shabby.
- Too much dogs' mess not being cleaned up.
- Much better than it was. Keep up the good work! But some key areas still need much work
- More help for outdoor sports for the elderly e.g. Line bowls in the park.
- Its reputation as a second class city and drug problems.
- Let's have some dedicated cycle paths.
- Banning cars and making it more difficult for those who need them, especially the disabled, is not the answer. Make our roads free flowing and there will be less pollution. Some busses give out black smoke - not good.
- Yes instead of just giving us new ways of recycling you need to go around and check that everyone's is doing everything we can to help to reduce landfill as it was started in the Argus today 25th August 2016, there are people in our area that don't do recycling , the people that don't comply should be given warning and then fined
- Traffic noise and speed limits not low enough evidence e.g. A48 in Langstone should be 30 mph rather than 40 which is routinely exceeded by cars and motorcycles.
- M4 bypass is a disaster for the environment and Newport in its current form.
- Garbage collections and fly tipping is an issue.
- We need more dog friendly spaces.
- Continue to fund the flowers please as they are beautiful and improve the city environment.
- See above comments. Also, put people in charge of such departments that actually know what the environment and caring for it actually means, not those that seem most suitable because of their exams or CV's. For instance, several years ago I asked time & time again for the tree's that had been felled by the council in Graig woods to be cleared. Not all, but most of the branches. I was initially told that it was due to budget problems that caused the branches to lie where they'd been felled. Then it was inaccessibility to these areas to get machinery in to remove the branches. Finally, I was told that it was beneficial to leave all branches on the woodland floor and that this would benefit the woods! After quite a lot of chasing up, I eventually gave up. My prediction of this wood becoming choked and overgrown with brambles and weeds that would use the felled branches as a network to climb up and spread has now come true despite being told otherwise by the person in charge at the time. The pathways that had been there for decades have now all but closed, the rich carpet of Bluebells that once grew there and are protected (which I did point out at the time) have been reduced by roughly 60-75% of what they used to cover. Now brambles and weeds dominate. Get people in charge that actually are passionate about their department not just looking for their monthly cheque to arrive.
- Damping.
- The increase in congestion must be resulting in poor air quality.
- It is a mess - unsafe pollution (Caerleon High Street), city centre street scene is a mess - weeds, dog poo, urine smells, graffiti. And has been like this for a long time (i.e. it's clearly rarely cleaned).
- Litter strewn in Bettws Shopping Car Parks not being cleaned up.
- The Newport City managers need to get out and meet people in all areas of Newport, so that they get a better understanding of what people would like done in their area and so that trying to communicate with the people who have the power to change things is not so difficult. Consultation should take place with people in each area and a list of problems drawn up, published and reviewed annually.
- More trees and greenery please.
- Avoid concentration on minority groups.

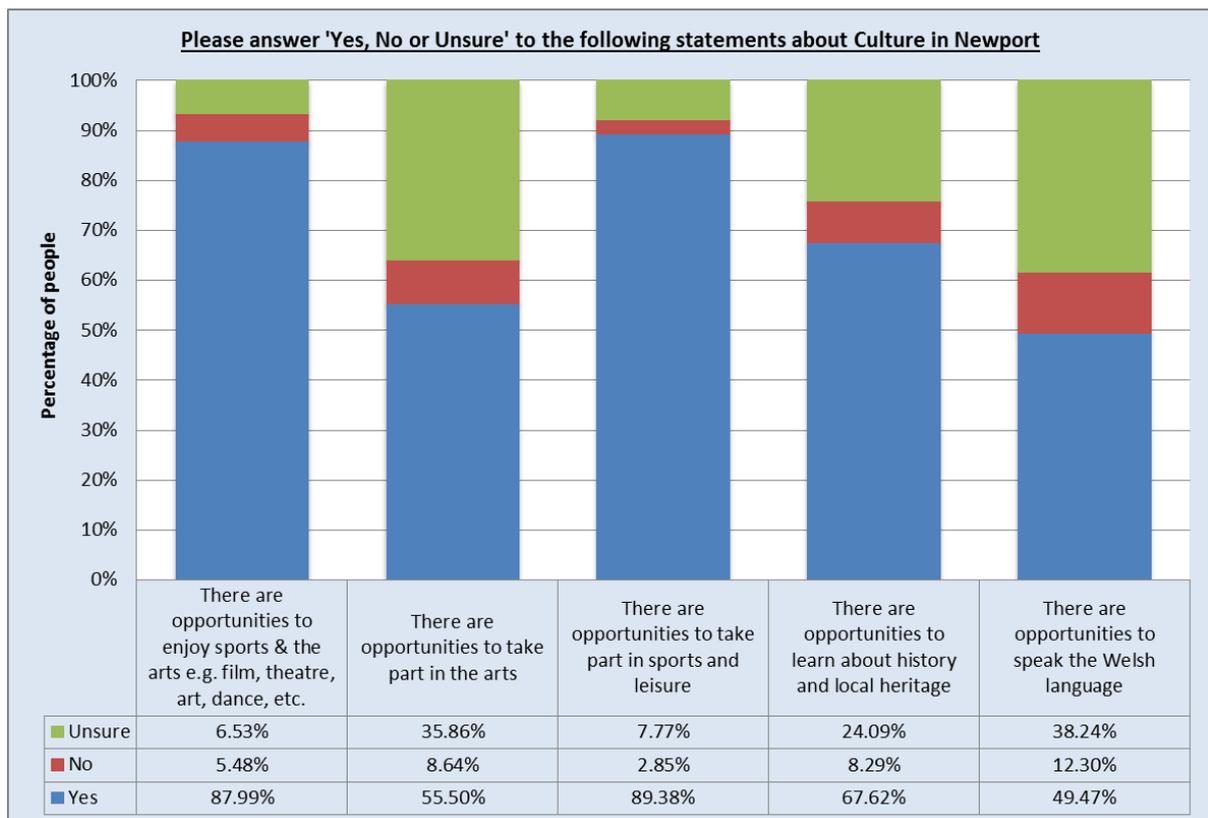
- Litter.
- Litter.
- Demolish the ridiculous bus station opposite market.
- Elimination of motorists violating pedestrianised areas.
- Would just like to emphasise cleanliness and maintenance of pathways, the one from Caesar Crescent down towards Roman Way Caerleon is almost over grown.
- I would like to see more made of our heritage sites like Newport Castle, Caerleon's Roman sites and the Mon. & Brecon Canal etc.
- Fly-tipping, graffiti, uncleaned litter and urine pollution.
- Improve the area outside the old Post Office and restrict parking both here and on station approach. Bring back traffic wardens to the town. Restrict access to the main street.
- Dog fouling.
- The rubbish us a disgrace. I pick up rubbish volunteer twice a week. Dog poo is also bad!
- A barrage at Uskmouth would dramatically improve the city.
- New M4 Bypass road.
- Some places are littered with wheel bins and boxes overflowing. Camera should pick up owners letting dogs mess in town.
- Clean up the Cardiff Road area pavements.
- Too much fly tipping and rubbish in the streets.
- Cyclists in the city centre - still a big problem.
- Things are improving but some small areas which could be tidied up fairly cheaply.
- It is very noticeable that moving around the area is easier in the school holidays. Some towns in Germany ban cars in towns and even on new estates. This is worth considering. We really must find ways to get children to and from school safely without the cars that cause pollution and danger.
- I just can't emphasise enough how obvious the many competing divides of Newport are. We can't win if we not even playing in the same team.
- Reduce speed of drivers in the evening / night e.g. Malpas Road.
- Empty buildings are a problem.
- Prompt repair of pavements and roads for public safety.
- Don't change the regularity of bin collections.
- Stop the begging in town.
- Bins for dog owners to use for dog waste.
- Wastesavers do a good job but some of their operatives are careless when collecting and do not pick up things after themselves.
- Make all of the city centre a car free zone.
- Too many trees close to properties.
- More attractive green spaces. Cycle and walking paths. Landscaped areas. Make more of a feature of the castle.
- More access for the public at St Brides and Gold Cliff for people to enjoy the sea and fresh air.
- Litter - sort it out.
- Keep the city clean.
- Not enough information on this area. Residents are not informed locally.
- Newport tends to be better when compared to the outlying areas.
- To stop filling all the green space with housing.
- Parking at the Hospital is impossible.
- Schools are overcrowded too many children in one class.
- The M4 Relief Road is vital.
- Put it back like 60 years ago.

- Trolleys and burnt cars in woods and reams adjacent to Duffryn School.
- No Street cleaning affects mental state!
- Fly tipping.
- Consult with community and act upon it. Young people, BME, young mothers. Those on protected characteristics on the social justice act. No more lip service. Listen to the people and act upon it.
- Add a barrage in River Usk.
- Free open space for everyone.
- Yes more policing around the town centre - in the day time.
- More green spaces, less development.
- Stronger policing of the city would help. Also outlying arrests penalties for litter dropping, etc.
- More green space and ensure clean and tidy.
- More on canal clearance - Malpas road stretch a priority.
- Clean environment is important.

## Culture in Newport

Question 4: Please answer 'Yes, No or Unsure' to the following statements.

Statement	Yes		No		Unsure		No reply
	No. of people	% of people	No. of people	% of people	No. of people	% of people	
There are opportunities to enjoy sports & the arts e.g. film, theatre, art, dance, etc.	337	87.99%	21	5.48%	25	6.53%	14
There are opportunities to take part in the arts	212	55.50%	33	8.64%	137	35.86%	15
There are opportunities to take part in sports and leisure	345	89.38%	11	2.85%	30	7.77%	11
There are opportunities to learn about history and local heritage	261	67.62%	32	8.29%	93	24.09%	11
There are opportunities to speak the Welsh language	185	49.47%	46	12.30%	143	38.24%	23



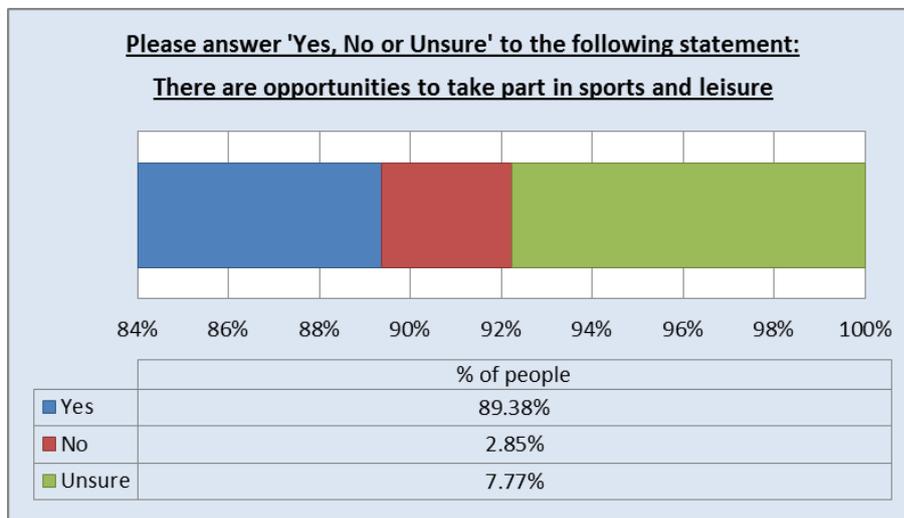


- There should be a higher standard of work at the Riverfront.
- Yes but low grade, Cardiff is where the quality shows are. We never get top people.
- To some extent. We need more classical music and opera events. Get the Welsh national opera over to the riverfront a few times a year. Stream more opera from the Royal Opera House, New York Metropolitan and others.
- Something like Chapter would be good to have in Newport. The Riverfront offers some. When last contacting the Beaufort Centre, I was told that the Budget for arts has been axed. This combined with the tutors effectively having to be self-employed; it is no longer worthwhile for them to teach here. Those interested in the arts now have to look as far afield as Risca, which doesn't sound far, but if you're on a limited budget can be a problem.
- Newport seems to attract the grunge element.
- The theatre is small and need to have much bigger one with better shows. As I have said before the cinema is in town and I do not go into at the night time.
- Riverfront is pretty good.
- Could be more for young people and teenagers.
- Very little.
- Limited go to Cardiff.
- There is an obvious imbalance in support by the council between the Riverfront and Dolman Theatres. Why is this?
- Some.
- Cardiff has the main venues and attracts the best and popular shows but there are always good responses to local productions.
- Only via car.
- Only if you have money.
- For those who want it - it's there.
- Most activities can be found if anybody makes the effort, though I have heard it aid that Newport people are not good at joining in and supporting things long term.
- There were opportunities 4 years ago.
- But should be advertised better.
- Riverfront ticket prices are too high for me to visit as often as I like.
- The Riverfront is great.
- All suffer from cutbacks.
- Not enough top quality artists.
- Same sports, not much in the way of arts.
- But low level.
- Parking isn't easy at the Riverfront.
- Excellent cinemas and theatre facilities.
- Again, lack of public transport holds many people back from these activities.
- If you can afford it.
- Certain areas.
- If you have the money.
- Not sure about the arts.
- Cost.
- Would be nice to have ice skating.
- Can't afford it.
- All too expensive.
- Love the Riverfront.
- Please can this be provided?
- Newport Live, Gyms, Riverfront.
- Riverfront, etc.



- I am an artist but there are hardly any exhibition spaces in Newport so have to go somewhere else.
- If there are they don't seem very well publicised.
- Shame the community learning programme has fallen by the wayside. Hopefully will return in the future.
- At a cost most cannot afford.
- Limited knowledge.
- Limited.
- Yes - but people have to make the effort and the organisations concerned have to make known just what they have to offer.
- But just how inclusive or cliquey these are, I am unsure.
- All suffer from cutbacks.
- Some amateur societies should be applauded.
- Limited.
- Not enough notices about advertising these things not everyone has the internet or read the local paper.
- Usually at a cost.
- Seems segregated and for those who are wealthy or educated.
- Need more.
- Riverfront festival.
- Riverfront, etc.
- No idea about opportunities to get involved.
- Not something I would be interested in.

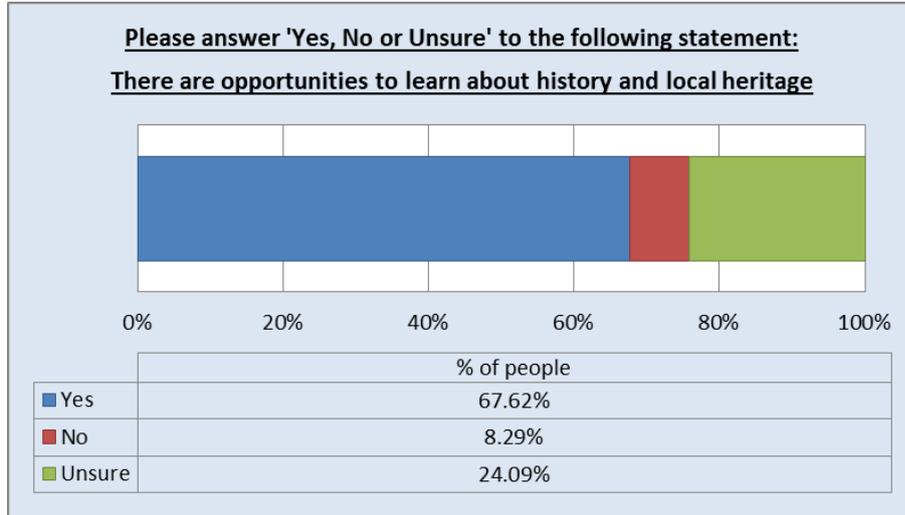
**Question 4c: There are opportunities to take part in sports and leisure.**



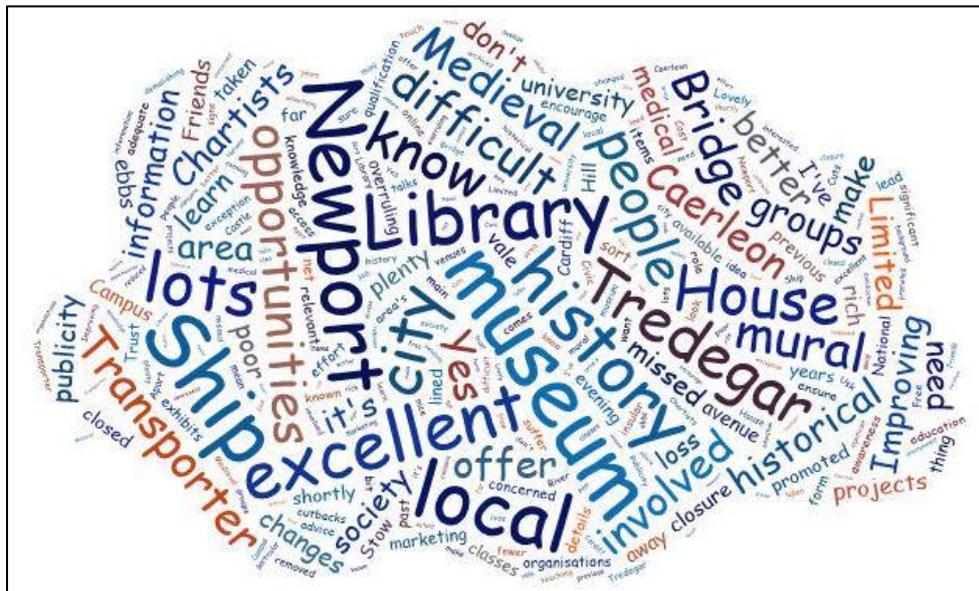


- Barriers for BME to participate. Need more BME role models and young people.
- Newport Live Road to Rio.
- Yes in and around the area of Spytty.
- Plenty of leisure centres, gyms, etc.
- But expensive.

**Question 4d: There are opportunities to learn about history and local heritage.**



**Question 4d: Additional comments (48 received).**



- These opportunities are missed...The demolishing of the mural....no publicity for medical ship. This is very poor.
- This is becoming more difficult with changes at the museum and Library together with the loss of university history teaching in the city.
- Not interested.
- As well as the excellent museum there are plenty of local projects such as the Transporter Bridge, Medieval Ship etc. to get involved in.

- Yes, with the Newport Ship, Transporter Bridge and Friends of Newport Museum, Tredegar House, Caerleon etc. I've been involved with or been to see them all and they have lots to offer.
- There are excellent local historical groups Newport and area has a rich historical background. Chartists, ebbw vale archives are excellent.
- With the closure of the Caerleon Campus one particular avenue has been taken away. Stow Hill is due to be closed shortly, which is another.
- Library etc. could be better promoted.
- If you know how to go about it!
- Much reduced from previous years when there were far more evening classes for this sort of thing.
- Not enough it's like we are side-lined by Cardiff overruling Newport.
- Improvements can be made on marketing some items.
- I would like details.
- Limited knowledge.
- Limited.
- Via History groups and via the National Trust (Tredegar House) . Also lots of relevant information is available on the net.
- But not just for interest as in past. Now need to lead to some form of qualification.
- In my local area.
- Could do more to encourage local people with more exhibits in museums.
- Library, etc.
- Yes - but people have to make the effort and the organisations concerned have to make known just what they have to offer.
- There should be more.
- But does the education system ensure adequate awareness of just how significant this area's role was?
- Lovely main library and museum.
- It comes back to knowing where to look for advice.
- Difficult to access information if not online.
- Excellent museum - lots of local talks.
- History society, Civic society and U3A.
- All suffer from cutbacks - Tredegar House may be the exception.
- Improving.
- A bit insular as don't want to learn just about Newport.
- Not enough.
- Would like to learn more about the SHIP and the city's history.
- No idea.
- Via the museum and city environment.
- But very few.
- Not 100% sure.
- Apart from Chartist Murals removed.
- Better advertising.
- Cost.
- Free museums.
- Not enough.
- Cuts in museums mean fewer opportunities.
- Museum, SHIP, Castle.
- Need more venues.
- The signs about the Newport Ship and River Usk are a nice touch.



- I am a monoglot Newportonian and grew up speaking no Welsh. I have heard a Welsh speaking group meeting in the café at the top of the library.
- Should be free classes for non-Welsh speakers. Especially with the ambitious targets set by the Government.
- I'm Welsh.....what a dreadful waste of money over decades of keeping a language alive that in the global environment has very little benefits.
- Never heard the welsh language used in Newport.
- But again when and where you can do this is patchy.
- Not a problem in Newport mainly English.
- Not aware of any.
- Welsh is a lovely cultural language but of no use in day to day activities.
- Welsh is a lovely cultural language but of no use in day to day activities.
- Unfortunately this is an English speaking area, and there seems no reason to make the effort to learn a language which is never used, unlike French or Spanish.
- I am not a fluent Welsh Speaker and so do not have the experience to answer this fully.
- Not a Welsh speaking area.
- Opportunities to learn it but, in practice, few opportunities to use it.
- Isn't there always, but who needs it in Newport. Naming streets in welsh is silly and misleading in an English speaking town. How do you remember a welsh street name?
- Yes but so expensive as I'm not working and the amount is terrible cheaper for me to go to Swansea to learn it.
- Not enough.
- Should not be an issue in this part of Wales.
- Not very useful in Newport.
- Why would anybody want this? This is a waste of public money, English is the world language.
- Quite happy to speak English does not make me feel less welsh
- Welsh is thrust upon us when we don't want it. It should be a choice! What a waste of money.
- Not being a Welsh speaker I don't look for this.
- I've heard welsh language used in announcements in local shops. I don't know anybody in Newport whose first language is Welsh.....Baffling.
- Not a welsh speaker.
- Sufficient for the very limited demand.
- Affordable welsh language learning not available unless on benefits.
- People should be sent paper in Welsh if they request it twice as much paper is always wasted.
- Welsh language does not interest me at all.
- Not required.
- The welsh language issue is sorely peripheral to how Newport and Gwent are uniquely separate to Cardiff and reinforces Cardiff's influence over us.
- When will the people in Wales ever learn the welsh language serves no useful purpose in the wider world.
- Although evening / day classes are very costly - especially for the elderly.
- Too much is spent on bi-lingual leaflets.
- Dying language and complete waste of money. Changing all road signs to have welsh first, the whole world speaks English now.
- Not as many as there could be. I'm not a Welsh speaker but I know a bit. Unfortunately this is expensive.



- More advertising of Forthcoming events.
- We have a University Art dept. Yet the galleries at the Riverfront always seem to be empty.
- We need to maintain and enhance what we already have.
- More needs to be done for young people need to be encouraged to mix and understand where everyone comes from and there culture to understand each other.
- Day time adult education for retired people is lacking.
- The Riverfront is a problem because it is not big enough to take the quality touring productions so we are bypassed again. Cardiff gets all the resources for theatre, and all the good touring productions and Newport is overlooked again when it comes to quality theatre. The Council tore down our wonderful Lyceum and have never replaced it! The Riverfront is a poor substitute and is no more than an arts Centre really.
- Signposts that are overgrown and shabby.
- Should make more of the multi-cultures within our city.
- I have already mentioned the musical cutbacks to the Gwent music services which will deny many of musical ventures.
- Newport is now multicultural.
- See 10g human nature is the ghetto mentality that is ok until problems arise. Newport is multi-cultural community but we don't get to know parts of the community outside our 'ghetto'. What could be done to change this? See 8c 'Community learning' a venue where in an informal setting each week a person or persons from different cultures could share 'what it is like to be me'.
- It's too mainstream and should represent what is distinctive about Newport. We need more cultural and local amenities. The development of Newport has been too concentrated on the City Centre, a place I don't use very often. I am in my local area every day and this being regenerated would have a far more beneficial impact on my life than a few posh shops that are too expensive for me to shop in.
- Need to attract opera and music.
- I have answered 'Unsure' as I am largely unaware of facilities like this. So, there may be, but I know little about them. Though as a taxpayer, if they exist, maybe I should know.
- Do not shut any more libraries. So important for all ages.
- Activities could be more affordable for families.
- The Riverfront tends to overemphasise Welsh culture. While this is undoubtedly very important, it should be remembered that there are other cultures out there. Not everybody in Newport is Welsh.
- To ensure "The Ship" is kept and restored in Newport.
- Yes maintain Newport market before you lose it there has been trading here since the outdoor market in medieval times to the Victorian market and the present day one so much could be learnt about Newport through the market it has hundreds of historic years which should be told to future generations to teach them about Newport.
- Money wasted pursuing welsh language, instead of street lighting and street cleaning.
- Knowing about the different cultures.
- Adult education has virtually ceased to exist in Newport. This is a great loss in terms of meeting other people and exercising our brains. Learning new skills is a good way to avoid depression and dementia.
- Culture I think in Newport is one of scraping by and is quite a rough culture.
- Good support of sports people to raise the profile of Newport. Encourage successful artists and actors to visit the town.
- Just a personal thing but it probably applies to most places - too much drinking, smoking outside pubs. Bad behaviour.

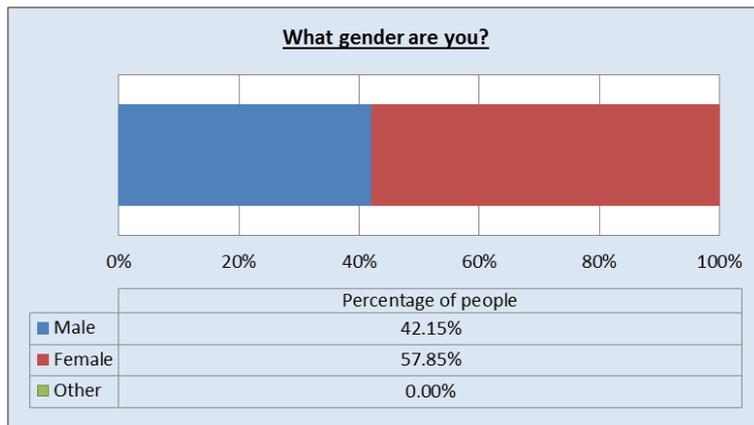
- There are too few examples locally of top class performance to give an objective or target for people to aim for or examples of how things can be done really well.
- How it makes itself unique and yet complementary to both Gwent and a wider Cardiff-centric South East Wales.
- Become more outward looking.
- Yes - reduce the costs for education for all ages.
- Information regarding the history of Newport.
- Better car parking and more public toilets would encourage more visitors.
- Since Tredegar House was given to Newport Trust - changed.
- Better understanding between faiths.
- More for the popular taste.
- As Newport is a multicultural city more could be done in bringing this together.
- I think more money should be spent on the museum and especially the art gallery.
- We neglect our large historic legacy in favour of short term quick fix, superficial obsessions with retail development that fall short of expectations.
- Friendly city.
- I'm distressed at the way Newport is evolving as a lot of the population is being left behind.
- Schools tend to miss the opportunity in developing local culture in the classroom.
- Give money to Gwent Music - they do a fantastic job.
- I think events like the Big Slash and Food Festival bring people together.
- Tourist information centres, Newport to Caerleon. Museums open on Sunday.
- More jobs for BME, less discrimination. Too much indirect discrimination.

## Basic Information

### Question 5: What gender are you?

Gender	Number of people	Percentage of people
Male	161	42.15%
Female	221	57.85%
Other	-	-

NB: There were 15 no responses to question 5.

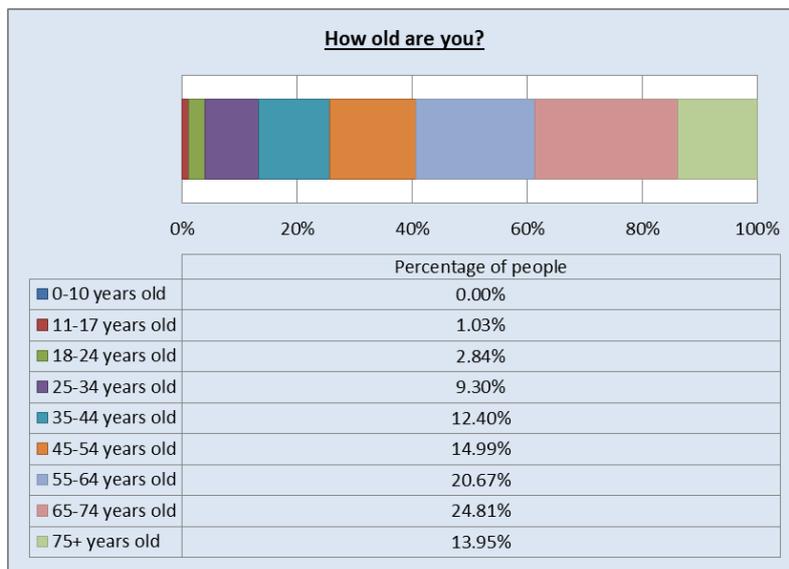


### Question 6: What age are you?

Age	No. of people	% of people
0-10 years old	-	-
11-17 years old	4	1.03%
18-24 years old	11	2.84%
25-34 years old	36	9.30%
35-44 years old	48	12.40%

Age	No. of people	% of people
45-54 years old	58	14.99%
55-64 years old	80	20.67%
65-74 years old	96	24.81%
75+ years old	54	13.95%

NB: There were 10 no responses to question 6.

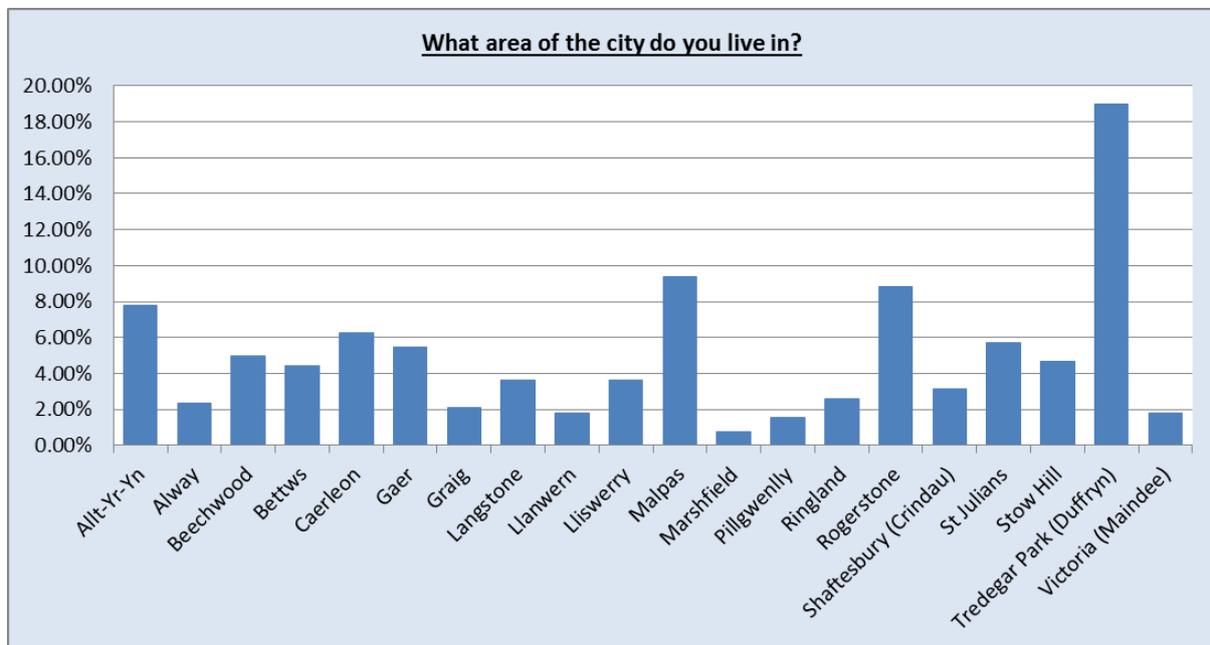


**Question 7: What area of the city do you live in?**

Ward	No. of people	% of people
Allt-Yr-Yn	30	7.81%
Alway	9	2.34%
Beechwood	19	4.95%
Bettws	17	4.43%
Caerleon	24	6.25%
Gaer	21	5.47%
Graig	8	2.08%
Langstone	14	3.65%
Llanwern	7	1.82%
Lliswerry	14	3.65%

Ward	No. of people	% of people
Malpas	36	9.38%
Marshfield	3	0.78%
Pillgwenlly	6	1.56%
Ringland	10	2.60%
Rogerstone	34	8.85%
Shaftesbury (Crindau)	12	3.13%
St Julians	22	5.73%
Stow Hill	18	4.69%
Tredegar Park (Duffryn)	73	19.01%
Victoria (Maindee)	7	1.82%

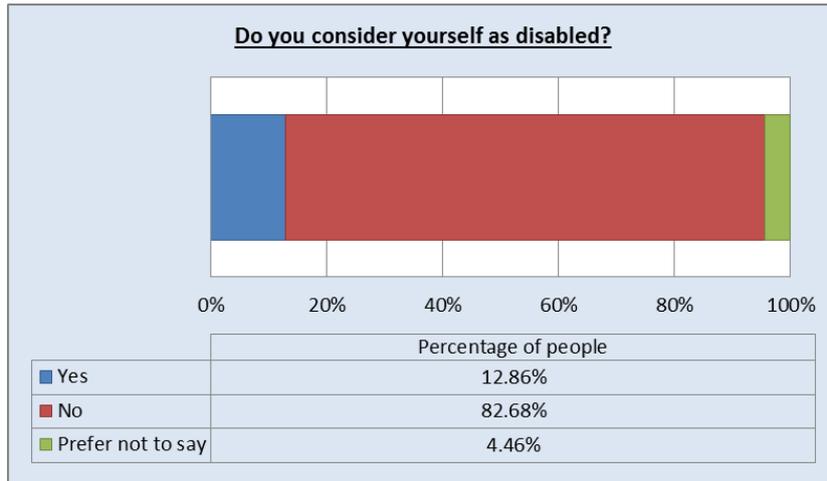
NB: There were 13 no responses to question 7.



**Question 8: Do you consider yourself disabled?**

Disabled	Number of people	Percentage of people
Yes	49	12.86%
No	315	82.68%
Prefer not to say	17	4.46%

NB: There were 16 no responses to question 8.



**Question 9: What is your ethnic group?**

Ethnicity	Number of people	Percentage of people
White - Welsh / English / Scottish / N Irish / British	370	94.87%
White Irish	3	0.77%
White - Gypsy or Irish Traveller	1	0.26%
Any other white background	5	1.28%
White and Black Caribbean	1	0.26%
White and Black African	1	0.26%
White and Asian	1	0.26%
Any other mixed / multiple ethnic background	1	0.26%
Indian	1	0.26%
Pakistani	-	-
Bangladesh	-	-
Chinese	-	-
Any other Asian background	1	0.26%
Black / African / Caribbean / Black British	5	1.28%

NB: There were 7 no responses to question 9.

<u>White - Other</u>	<u>Mixed - Other</u>	<u>Asian - Other</u>
Swedish	Black & Asian	Japanese
Hispanic		
Dutch		
Italian		
German		