



# Single Integrated Plan

## Annual Report 2017-18

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## Foreword from the Chair of the PSB

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*This annual report marks the final phase of the Single Integrated Plan (SIP) for Newport. Since its inception in April 2013 the SIP has set a common agenda for improvement in Newport in the key strategic areas of economy and skills, health and well-being and safe and cohesive communities. It has served as a focus for collaborative working, has drawn together the One Newport partners and concentrated their efforts on improving key outcomes for local people.*

*At the end of the five year lifespan of the SIP I am delighted to be able to highlight a range of successes and developments which have not only raised our city's profile but have made Newport a better place to live, work and visit.*

*Perhaps the most visible success story is the massive progress that has been made in regenerating the City Centre, particularly during a time when development has stalled elsewhere. Newport now boasts award winning retail and leisure developments, new landmark buildings, major housebuilding growth and modern infrastructure. We are now recognised as a hotspot for business growth and entrepreneurial talent. This has coincided with events like the NATO Summit which have caught the world's attention and cemented our position as an international centre for conferences and business tourism. The skills levels of our population are improving and high level qualifications are now better than the Wales rate; we have also made solid progress in reducing the number of people who don't have any recognised qualifications. The number of young people who are not in education, employment or training has recorded the biggest reduction in Wales, from the highest in Wales to well below the average. One Newport oversaw the establishment of the Work Based Learning Academy which tackles unemployment and skills development, runs job fairs, supports developers and businesses to recruit and arranges work experience and placements. The Living Levels Landscape Partnership is reconnecting Newport communities and visitors with our most unique but often undervalued natural environment, the Gwent Wetlands.*

*In respect of the health and well-being agenda the city now benefits from a much expanded active travel network which allows people to walk, cycle and run safely. The Smoke Free Newport initiative is safeguarding people's health in outdoor public spaces and was amongst the first of its kind in Wales. I am also pleased that Dementia Friends, Living Well Living Longer, the Breastfeeding Welcome Premises Scheme and Phunky Foods are now well established projects and contributing to the well-being of our youngest and oldest residents alike. It is also recognised that the pressures faced by young people can affect their emotional well-being and a Mental Health Conference was held in Spring of 2018 supporting staff and pupil well-being and promoting a 'whole school approach'.*

*Over the course of the SIP the work on Safe and Cohesive Communities has remained high profile, not least because of a national context of increased community tensions, organised crime gang activity, and anti-social behaviour. Much work has been undertaken to support migrants, asylum seekers and refugees dispersed to the Newport area with their integration and to ensure they are able to thrive and contribute positively to life in the local community.*

*In relation to domestic abuse services, a number of support agencies continue to work together to deliver a joined-up approach to supporting victims from a new location in Newport Library. A range of coordinated diversionary activities, delivered by partners, to reduce anti-social behaviour are leading to a significant drop in reported offences. Such preventative activities include Operation Bang during Halloween and Bonfire Night, Positive Futures sports activities, Operation Ash to reduce deliberate fire-setting and the NP20 creative arts project. These projects are often focussed on young people who have disengaged with mainstream services and are at an increased risk of offending. In 2017 three Newport primary schools set up the first Mini Police projects in Wales, to improve community engagement and relations between Gwent Police and families. Following public disturbances in Pillgwenlly, One Newport launched a major multi-agency response, which has included high profile police operations, granting of new Public Spaces Protection Order powers, increased public engagement and a total of six action days to date, with measurable improvements in public confidence as a result.*

*Much still remains to be done and I am mindful that Newport has some of the most deprived communities in Wales and there are enduring geographical patterns of poverty which have a huge impact on peoples life chances, however there is also a great deal to be positive about as we move towards a new era through the new Well-being Plan. The work on the SIP has provided a firm foundation for the future and I would like to thank colleagues and their teams for their hard work over the last five years and I look forward to even stronger collaboration going forward in what I believe will be exciting times for Newport.*

***Cllr Debbie Wilcox, PSB Chair, One Newport PSB & Leader of Newport City Council***

## Introduction

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The Welsh Government challenged all local authority areas in Wales to develop a Single Integrated Plan (SIP) and rationalise partnerships by 1 April 2013. The statutory guidance '[Shared Purpose – Shared Delivery](#)' set out the role of local government and their partners, through Local Service Boards (LSBs), in helping to improve service delivery by working together to plan, work, deliver and improve outcomes.

### What is a Single Integrated Plan?

A SIP is the defining statement of strategic planning intent for the local authority area. It contains the LSB's vision for improving the city. No single organisation can meet the total needs of a community, so there is a requirement to plan and deliver services in collaboration with other public and private sector organisations.

The SIP replaced the following plans and strategies:

- Community Strategy
- Health, Social Care and Well-being Strategy
- Children and Young People's Plan
- Community Safety Plan
- Prosperous Newport Plan

To deliver the SIP in Newport partnership arrangements were implemented in June 2012. Since then the SIP has been reviewed on an annual basis. From 2018 this will be replaced by the Local Well-being Plan.

### How was the Single Integrated Plan been developed?

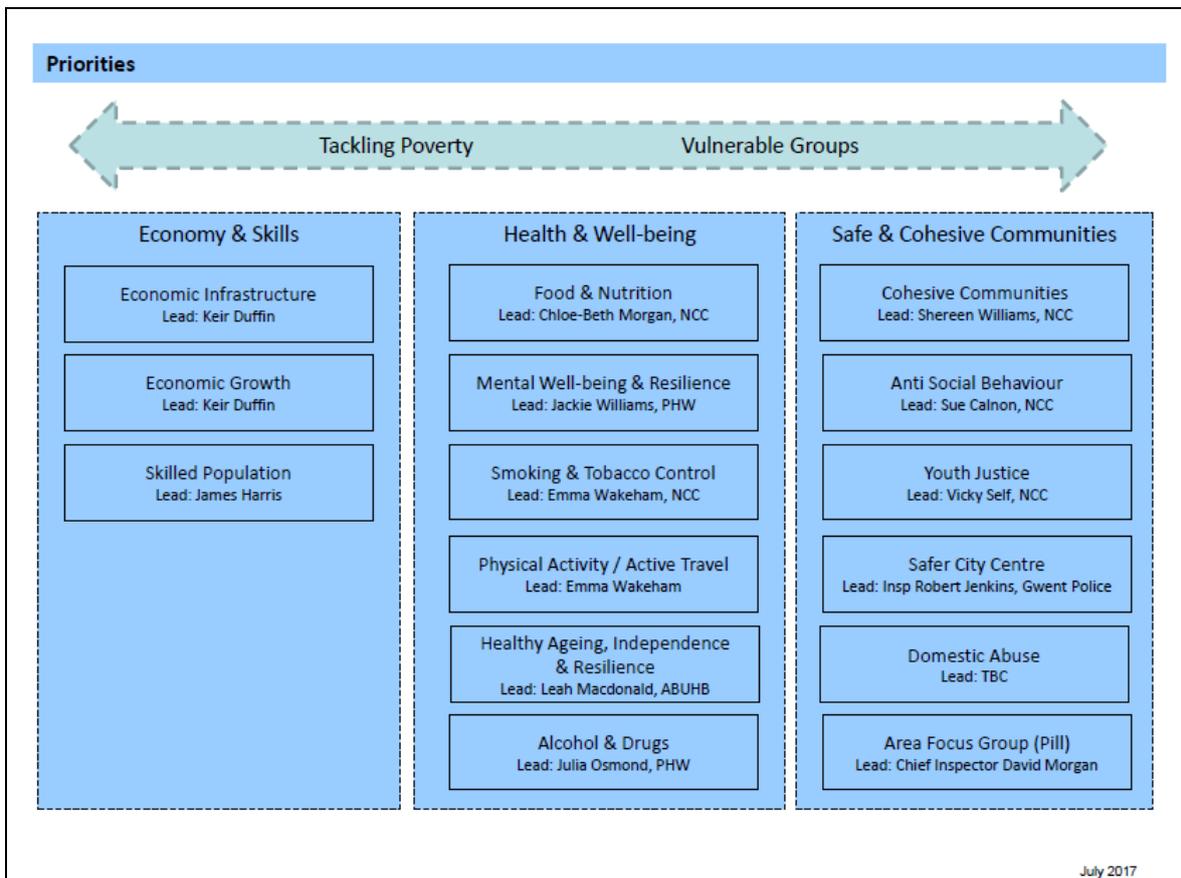
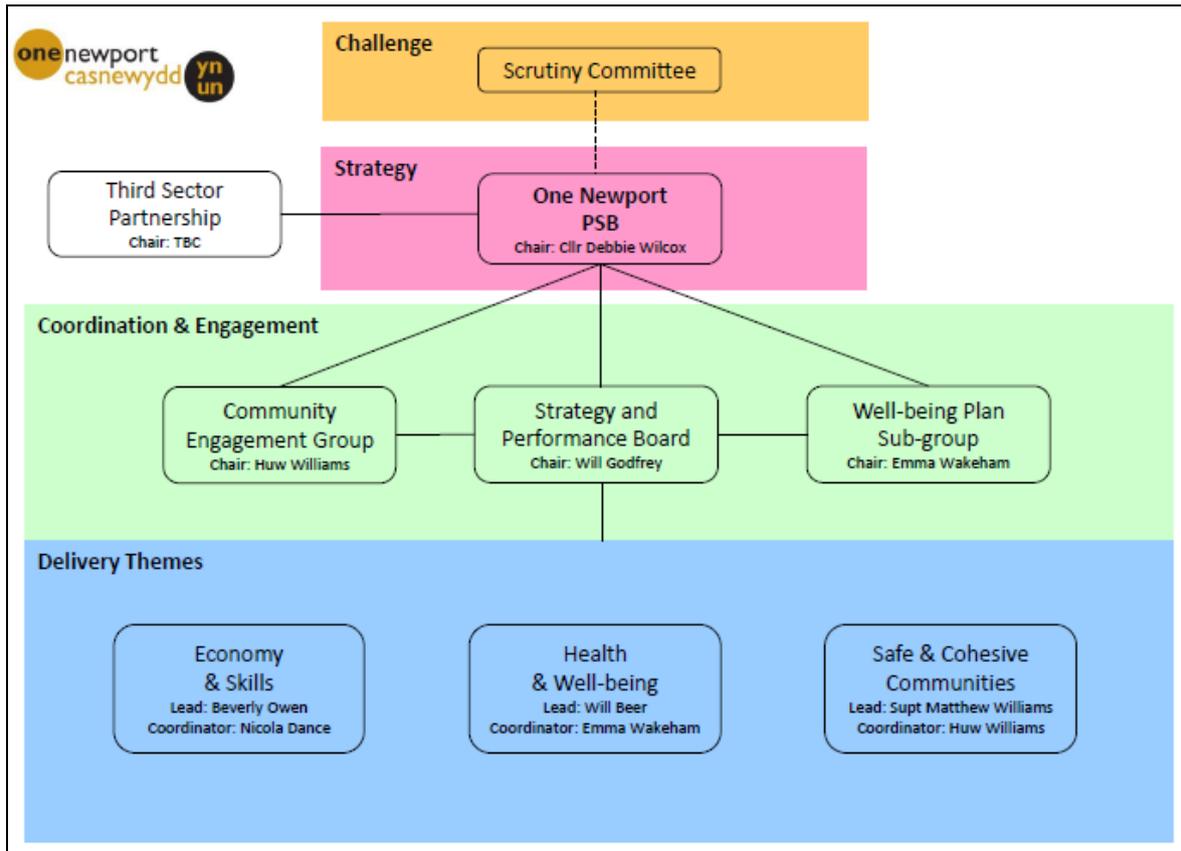
In Newport the SIP and priority themes have been determined by a robust evidence base in the form of a [Unified Needs Assessment \(UNA\)](#). There are three priority themes with an emphasis on tackling poverty and addressing the needs of vulnerable groups.

The three priority themes are:

- 1) Economy and Skills
- 2) Health and Well-being
- 3) Safe and Cohesive Communities

The Annual Report sets out the achievements of each of the three SIP themes. This will be the last annual report as the SIP comes to an end in March 2018 and will be replaced by the Well-being Plan.

# One Newport Partnership Structure



## **The One Newport Public Services Board**

Following the introduction of the [Well-being of Future Generations Act \(Wales\) 2015](#) the Public Services Board was established to replace the LSB.

One Newport PSB brings together key public and third sector organisations in Newport which can contribute strategically and operationally to the economic, social, environmental and cultural well-being of the city. To this end, the membership of the PSB is wide and inclusive, and is as follows:

Newport City Council (statutory member), Aneurin Bevan University Health Board (statutory member), Natural Resources Wales (statutory member), South Wales Fire and Rescue Service (statutory member), Gwent Police, Office of the Police and Crime Commissioner for Gwent, Probation Service, Welsh Government, Public Health Wales, Coleg Gwent, University of South Wales, Gwent Association of Voluntary Organisations, Newport Third Sector Partnership (representing the third sector), Newport Live (representing the cultural sector), Newport City Homes (representing registered social landlords) and Youth Council.

The PSB has reviewed its membership regularly to ensure it has capacity to deliver against its objectives. As a result Newport Live was invited to join the PSB in March this year to represent the cultural sector since this was seen as a gap in terms of coverage, particularly in regard to implementing the city's Well-being Plan. Arrangements for Newport Youth Council's (NYC's) membership have also been reviewed and changes put in place to ensure that NYC's participation is optimised and the PSB's decision making is effectively informed by the views of young people. The Chair of the PSB, Councillor Debbie Wilcox, is the link with NYC to aid their involvement.

The PSB Chair and Vice-Chair are from different partner organisations (currently Newport City Council Leader as Chair and Natural Resources Wales as Vice Chair) to firmly underline the partnership approach and that all partners have shared responsibility for delivery. The Vice-Chair is elected annually to give opportunities for all member organisations to take a PSB leadership role (Chair elected at the first meeting following local government elections).

The PSB also undertakes a self-evaluation every two years to assess whether the One Newport partnership is effective at ensuring joint planning and will achieve the outcomes as set out in the former SIP / new Well-being Plan. Through a survey questionnaire, members of the PSB and wider One Newport Partnership are asked to rate and comment on the PSB's strategic leadership and direction, governance, capacity, engagement, outcomes and issues such as merging & collaboration. The findings from the evaluation are used to inform an improvement plan. At the most recent review of the improvement plan in December 2017, PSB members considered that the PSB had improved its effectiveness in the preceding 12 months.

The sub groups of the PSB are as follows:

## **Strategy and Performance Board**

The Strategy and Performance Board is chaired by Will Godfrey, Chief Executive of Newport City Council and includes the Theme Leads as listed in the diagram above. This board co-ordinates and monitors the delivery of the themes and priorities as set out in the SIP.

## **Well-being Plan Sub Group**

This task and finish group was set up in May 2016 in light of the Well-being of Future Generations Act (Wales) 2015. The task and finish group includes partners from Aneurin Bevan University Health Board, Natural Resources Wales, Newport City Council, Newport City Homes and South Wales Fire and Rescue.

The group was tasked with:

- developing an approach and structure for the Newport Local Well-being Assessment;
- preparing and publishing the Assessment within Welsh Government timescales; and
- setting up an approach to develop Local Well-being Plan for the area.

## **Engagement Group**

The role of the Engagement Group is to advise on the development and co-ordination of consultation and engagement activities conducted across the Public Service Board (PSB) and its partners including Newport City Council; acting as a 'critical friend' and also as an advisor to colleagues who engage with stakeholders associated with the PSB and its partners. Members of the group include Newport City Council, Police and Crime Commissioners Office, Gwent Association of Voluntary Organisations, Newport City Homes, Aneurin Bevan University Health Board, Natural Resources Wales and Heddlu Gwent Police. This group was instrumental in the Well-being Plan engagement programme, particularly in terms of linking with 'harder to reach' groups.

## **Third Sector Partnership (TSP)**

The TSP brings together senior representatives from the Aneurin Bevan University Health Board, the Council, Gwent Police, the Office of the Police and Crime Commissioner, Natural Resources Wales, South Wales Fire and Rescue Service and the Voluntary / Third Sector, to further the relationship between the public and third sector, in a way which maximises synergy with the Single Integrated Planning Process. This group is a sub group of Newport's Public Services Board, providing a mechanism for consistent engagement and dialogue with the Voluntary / Third Sector in Newport.

The TSP will be reviewing its terms of reference during 2018 to ensure alignment with the Well-being Plan for Newport 2018-23.

All terms of reference can be found in the [Governance](#) section.

## Theme Progress

<b>Theme</b>	<b>Economy &amp; Skills</b>
<b>Outcome</b>	<p><b>People in Newport achieve their full potential</b>  <b>Newport has a prosperous and thriving economy</b>  <b>Newport is a distinctive and vibrant city</b></p>
<b>Description</b>	<p>Ensuring people of all ages have access and opportunity to gain the appropriate skills, knowledge and qualities to secure lifelong employment:</p> <ul style="list-style-type: none"> <li>• Developing lifelong work focused skills</li> <li>• Ensuring that progression pathways exist</li> <li>• Ensuring that support is in place</li> </ul> <p>Ensuring future sustainable economic prosperity for the city through:</p> <ul style="list-style-type: none"> <li>• Providing a regenerated, diversified and resilient economy</li> <li>• Raising the profile of the city</li> </ul>
<b>Priorities</b>	<ul style="list-style-type: none"> <li>• Skilled Workforce</li> <li>• Economic Infrastructure</li> <li>• Economic Growth</li> </ul>
<b>Theme Lead Overview – Beverly Owen</b>	<p>Newport’s economic resurgence has continued during 2017-18. Despite the ongoing climate of uncertainty across the UK economy arising from the Brexit vote in 2016, Newport has continued to secure notable achievements against its economic ambitions. These achievements are testament to both the strong partnership structures delivering for the city as well as its growing significance as an economic location.</p> <p>2017 marked the close of Connecting Commercial Street, the largest and most successful regeneration programme delivered via the Welsh Government’s Vibrant and Viable Places framework. Complementing and adding value to the wider regeneration of the city centre, the programme reached its culmination with the approval of the redevelopment of 123-129 Commercial Street as a ground-breaking city centre apartment complex for the over 55’s. Delivered in partnership with the Pobl Group, the project has negotiated significant site constraints and financial requirements to enable the signature development to commence in late 2017. Demolition of the obsolete properties on the site has been completed with the steel frame of the eight-storey development to be erected in the summer of 2018.</p> <p>Retail will continue to contract due to wider macro-economic changes, and Newport must leverage its growing status and reputation as a strategic economic location to encourage new investment and uses into the spaces left fallow by the decline of traditional retail, creating new economic anchors able to encourage visits and spend across the wider city centre. The ‘footfall’ story of declining visits is at odds with the ongoing success of Friars Walk as an attractor and the rising status of Newport as a destination, and suggests both that visits are ever more centralised on Friars Walk and that Commercial Street needs support to reinvent itself in order to remain relevant to visitors.</p>

Theme	Economy & Skills
	<p>Similarly, the perpetual vacancy of a number of key buildings further underlines the need to diversify the economic base and seek new uses for these buildings in order to reduce vacant space and promote growth.</p> <p>In early 2018, the Council undertook its first consultation with key partners on a new City Centre Masterplan, which set out a new vision for the City Centre, identifying major opportunities and development priorities for the next five years’ regeneration investment. Addressing the key challenges for the city centre outlined above - ensuring visitors choose to experience more of the city centre outside of the main retail and leisure offer at Friars Walk and attracting new, relevant economic anchors into our vacant spaces – will be critical to success.</p> <p>One of the success stories for Newport’s economy over the past year has been the announcement that the Severn Bridge tolls are to be removed as a result of the infrastructure returning to public ownership. In a move estimated to be worth around £100m a year to the economy of south Wales, Newport’s status as the gateway to Wales has focused attention on the city as a place of opportunity. The transformational effect of the toll reduction has primarily been felt in a surge in housing activity, with Newport identified as Britain’s fastest-moving property market in early 2018 due to rapidly rising interest driven by people relocating from Bristol in recognition of Newport’s value.</p> <p>The effect of this in-migration will have inevitable consequences on the existing transport infrastructure within the city, already in need of modernisation and expansion. These changes cannot be driven at a purely local level and reflect the need for a step-change in transport investment identified as a priority across the Cardiff Capital Region. Newport, along with its partners in the nine other local authorities in south east Wales, the Welsh and UK Governments, is seeking to co-ordinate and deliver transport planning and investment through the Cardiff Capital Region Transport Authority (CCRTA), including flagship schemes such as the South Wales Metro, a new public transport system which will transform travel around region, providing faster, more frequent and joined up services using trains, buses and light rail.</p> <p>In Newport itself, a new £50 million railway station and park and ride facility in Llanwern was announced by Welsh Government as part of its draft budget for 2018-19. This investment in the city’s infrastructure will potentially support the growth of Llanwern and Newport as well as helping to reduce emissions and congestion across the city. Despite the city having the 3rd highest level of per capita CO2 emissions of any UK city, albeit with a good rate of reduction over the last few years, our over-reliance on private vehicle transport will continue without further investment into alternative modes.</p> <p>These developments must also be considered in the context of the as-yet undecided M4 relief road proposals, with the findings of the public enquiry not due for release until the end of 2018. Both the cost and favoured route proposed by the Welsh Government have been extensively criticised and Newport will await further developments with interest following the release of the report into the enquiry.</p> <p>Newport consolidated its position as the digital hub for the south-east Wales region with the announcement that Cardiff University will expand its National Software Academy in the city centre. In 2017 the Council agreed to relocate staff from the upper floors of the Information Station to provide the much-needed space for the university to grow its centre of excellence for</p>

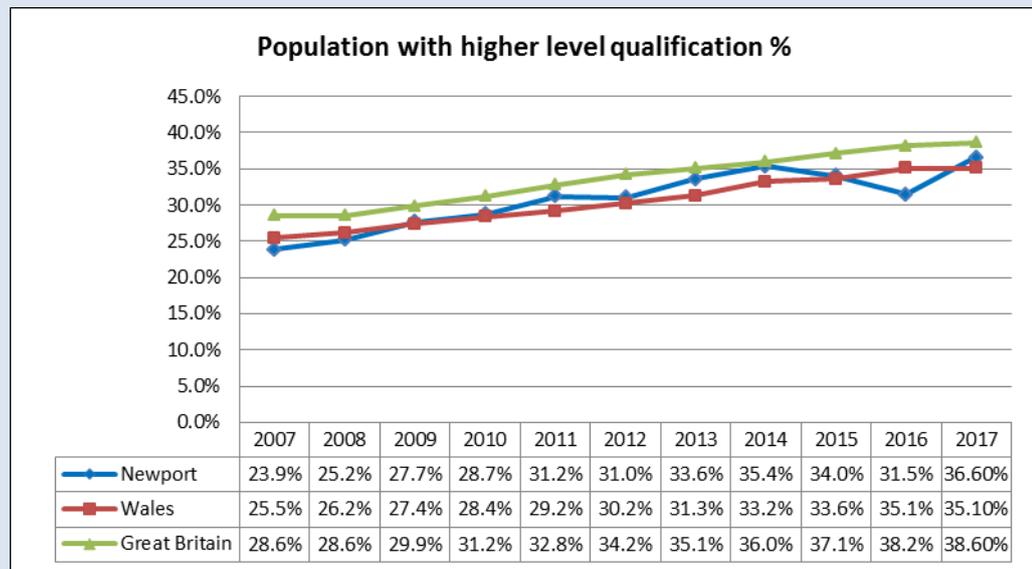
Theme	Economy & Skills
	<p>software engineering, which will see over 300 tech students go through its industry-leading programme per year. With ongoing growth in the National Cyber Security Academy (NCSA) located in USW's Newport City Campus, Newport is established as the prime location for technology investment and entrepreneurship in the Cardiff Capital Region. Providing a network of sites suitable to house the growth of this 'digital ecosystem' will be a critical success factor for the city in 2018/19.</p> <p>Digital connectivity in Newport will receive a boost via the Cardiff Capital Region, with £6 million invested by the Department of Digital, Culture, Media and Sport to deliver an outstanding digital infrastructure supporting economic growth, attracting inward investment and benefiting both businesses and residents. The new investment will support this in a number of areas including, exploring the case for direct international connectivity, increasing Wi-Fi provision, investment in digital housing and transport solutions and making the CCR a state of the art 'open data' region.</p> <p>In Newport itself, work continued to develop a low range wide area network (LoRaWAN) across the city to monitor flood risk, road temperatures for gritting purposes, air quality and waste. The LoRaWAN uses the public wi-fi network to provide accurate management information for more effective use of resources and better support the local community. A pilot was developed during the year to test the quality of the results. The initiative is attracting interest from partners within the Cardiff capital Region and further afield in Wales.</p> <p>The Newport economy has shown steady signs of growth in recent years, with the number of active enterprises and business birth rates increasing year on year, whilst the tourism sector in particular continues to see a positive improvement trend driven by the city hosting an increasing number of international events. Centre for Cities data confirmed Newport was the city with the fastest growth in business start-ups across Wales and the south west in the years 2011-16, and 13th highest across all UK Cities as a whole. More importantly, Newport exhibited the second-fastest growth in 'Knowledge-Intensive Business Services' of any UK city between 2014 – 16, an acceleration of our strong growth in these high-value businesses since 2011.</p> <p>This growth is reflected in Newport's fast improvement in employment rate, with Newport in the top ten performing UK cities between 2013-17, and further illustrated by the rise in the number of people commuting into the city for work, despite the number of residents travelling out reducing. A number of major companies have either expanded or newly invested across the City; the Office for National Statistics has opened its new Data Science Campus, the first Proton Beam Therapy Centre in the UK has been established at Celtic Springs and work has commenced on the new Welsh International Convention Centre, set to host its first major conference in 2019.</p> <p>These expansions complement the development of the world's first compound semi-conductor cluster CS Connect in Newport. In 2017 hosted an historic signing ceremony between Cardiff Capital Region City Deal, Welsh and UK Governments and IQE plc, to ratify the development of the £38m Compound Semiconductor Wafer Foundry, which will support the partnership of international businesses, policymakers and academics building the next-generation wafer technology that will position Wales as a world-leader in the sector in addition to leveraging over £375m of private sector investment and creating up to 2,000 high skilled jobs, plus further opportunities in the wider cluster supply chain.</p>

Theme	Economy & Skills
	<p>These developments underline Newport’s growing status as a high-value economic location yet there remains a disconnect between these economic opportunities and young people, with Centre for Cities also confirming Newport as having the second highest Youth Claimant rate of any UK city as of Jan 2018. Growth in business is not yet translating into equally significant GVA per capita or wage increases, which is illustrative that further positive growth is needed to counteract the effects of decades of over-reliance on large employers, particularly in the public sector, to provide the city’s jobs base.</p> <p>The key to reducing these disparities is to remove barriers to employment and ensure skills and attainment are maximised amongst the residents of the city in order to allow them to participate in the undoubted opportunities being created. Bridging the barriers to employment in those Newport communities where relative poverty is acute will inevitably be challenging, yet it is pleasing to note that significant reductions in the achievement of higher-level qualifications seen in 2015 and 16 have been reversed, with a sharp rise in 2017 to the highest level recorded in 10 years more in line with the trend towards improvement seen over the last decade. The number of people with no formal qualifications has also decreased.</p> <p>These improvements can be attributed to a strengthening of the partnerships between the education and employment sectors and the promotion and provision of adult literacy, numeracy and digital support for adults. The expanding Inspire to Work and Inspire to Achieve programmes in particular will continue to assist people transitioning into employment and sustain participation in education and training provision. Work will also continue to support WG’s apprenticeship programme across all Public Service Board partners, and the Newport Knowledge Quarter will progress to the next stage of development work.</p> <p>To conclude, Newport’s economy remains on an upward trajectory in 2017/18, with some of the most significant opportunities to emerge for decades fast becoming reality and offering the city the chance to finally realise its undoubted potential. These opportunities should not however detract from the very real challenges the city faces in modernising its infrastructure and ensuring the full range of its citizens can participate and benefit from this wider economic opportunity.</p>

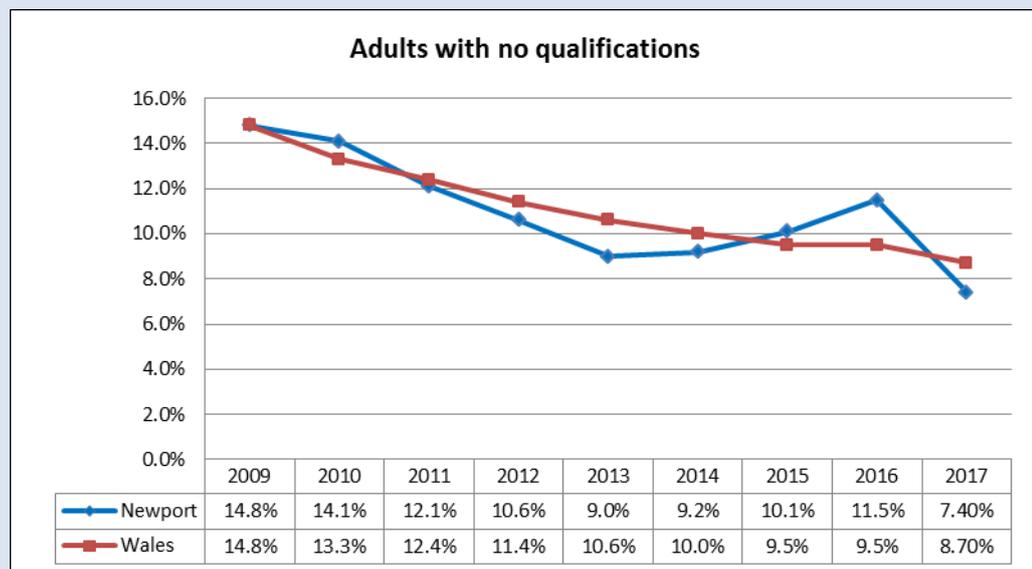
## Skilled Workforce

### Population Indicators

Source: ONS Annual Population Survey (NOMIS)



Following a long-term rising trend in the proportion of Newport's population with higher level qualifications, significant dips were recorded in 2015 and 2016. However, this downward trend reversed again in 2017 with a sharp rise to 36.6%: this is the highest level recorded in 10 years and is higher than the percentage for Wales as a whole.



The graph shows a significant drop in the number of people with no qualifications in Newport from 11.5% in 2016 to 7.4% in 2017. This is a welcome reversal to the outcomes for the last two years which saw an increase in people with no qualifications. At 7.4% the level of adults with no qualifications is at its lowest level in over 8 years and Newport is below the Welsh average.

Both sets of outcomes above are important for Newport and economic well-being in the city since most forecasts agree that the future labour market will increasingly require higher level skills and unskilled/low skill occupations will contract. In order to remain competitive the Newport workforce will need to respond to the increasing skills demands of employers.

"Right Skills" has been identified as an intervention in Newport's Well-being Plan. This is to

## Skilled Workforce

	ensure that people in Newport have the necessary skills to meet the changing needs of business, so that they can find suitable work and are enabled to fulfil their potential.			
<b>Key Performance Indicators</b>		Target	Actual Performance	RAG Status
	Year 11 school leavers not in education, employment or training (NEET)	1.7%	1.3%	Green
	Year 13 school leavers not in employment, education and training (NEET)	3%	1.52%	Green
	Adult Enrolments on. Essential Skills (ESK), English for Speakers of Other Languages (ESOL) & digital literacy courses	500	731 enrolments including ESK 222 ESOL 245	Green
	Reduce the proportion of working age adults with no qualifications	11%	7.4%	Green
	Number of people supported into skills and work related activity	2,000	2,204	Green
	Number of people supported into employment	1,000	1,170	Green
	Number of people supported into employment, work placements and maintained their employment for at least 13 weeks before progressing to permanent employment.	600	523	Amber
	Some programmes ended in the last quarter of 2017-18, resulting in partners working together to exit customers onto alternative provision. The shift in focus impacted on the ability to deliver against one target area shown as amber above but ensured continuous support for residents with a view to creating a positive transition to work or alternative programmes going forward.			
<b>The story so far</b>	<p>A number of initiatives progressed during the year, focused on identifying and meeting the changing skills requirements of employers and on supporting people in Newport to develop their skills and achieve their potential.</p> <p><u>Work with employers</u></p> <p>The Employability and Skills Group undertook a skills survey to which over 1,000 businesses contributed. The survey looked at which sectors in the city were having most difficulty recruiting and retaining staff, preparedness for work among school leavers and the long term unemployed, and opportunities for apprenticeships and work placements. An action plan is to be developed to address the survey findings.</p> <p>Coleg Gwent set up a number of Employer Forums in areas including Construction, Engineering, Care, Business and Computing. Each Employer Forum has over one hundred employers associated with it and the primary focus is on understanding local employer needs. The University of South Wales and Newport City Council are also part of the sector fora. Discussions at the fora resulted in a number of developments at Coleg Gwent including:</p>			

## Skilled Workforce

- Re-focussing of some existing significant curriculum areas
- New content on some courses (e.g. digital literacy).
- Entirely new full time and part time courses.
- New Apprenticeship/higher education routes.
- Better NEET provision and employed up-skilling opportunities.
- Targeted Continuing Professional Development
- Coleg Gwent now runs extended delivery programmes such as Enhanced Engineering and Enhanced Construction. These programmes have at least 5 week placements with local employers and are very clearly supporting progression to apprenticeships or other employment in priority areas.

### Apprenticeships

Coleg Gwent and the Work Based Learning Academy have been developing apprenticeship programmes during the year. The intention is that an apprenticeship scheme will be developed across PSB members as part of the Board's new Well-being Plan.

### Higher level skills

The University of South Wales (USW) began delivery of the new cyber security degree course through **the National Cyber Security Academy (NCSA)** in Newport this year. The innovative project was launched by USW and Welsh Government to help address a shortage of cyber security skills and develop the next generation of cyber security experts. The first cohort of students started at the Newport campus in September.

USW also started delivery of HND Computing (with a security component) at Coleg Gwent's Nash campus. Development of local opportunities for students to progress from further education (FE) to higher education (HE), particularly relating to cyber security, mean that Coleg Gwent students are likely to form the bulk of the NCSA cohort in future years.

USW and Coleg Gwent also worked together on developing HE programmes around Criminology and Criminal Justice for delivery in the FE college. The courses have the potential to link to local criminal and social justice services and support progression opportunities into USW.

Cardiff University announced the expansion of its Newport-based **National Software Academy (NSA)** this year, requiring larger premises. The Academy works closely with industry and aims to address the shortfall of qualified industry-ready software engineers. In order to secure the long term future and growth of the NSA in Newport, the City Council and Welsh Government jointly agreed to support the Academy's move into the Information Station in the city centre with a grant from a new regeneration fund. The Academy is strategically important to the city's aspirations to develop as a technology hub, helping to attract inward investment by producing world-class graduates.

The University will be investing about £2 million each year in the NSA over the next 10 years, and will deliver at least 60 new undergraduates plus 20 MSc students and support up to 20 business projects per year.

## Skilled Workforce

### Newport Knowledge Quarter

Coleg Gwent, the University of South Wales and the Council continued to work together on the development of a Knowledge Quarter in the city centre.

Newport Knowledge Quarter will act as a beacon to lift educational aspiration, encouraging further and higher education participation in Newport and across South East Wales. It is also hoped that it will maximise the contribution that further and higher education growth in Newport can make to the local economy, through prioritising the employability of graduates and increasing the pool of higher skilled labour.

The potential options for Newport, anchored on the higher education of the University of South Wales's Newport City Campus, include a new FE development for the College and creation of shared facilities to enhance learning and progression to university study. The joint ambition is of creating a unique learning environment in the heart of the city centre for enhancing academic and vocational skills, and expanding future opportunities.



### Youth Engagement and Progression Framework

The partnership based Youth Engagement and Progression Framework (YEPF) has made a significant impact on the numbers of NEET young people over the life of the SIP. The YEPF is for partners working with and supporting young people to engage and progress in education, training and work. It focuses on reducing the number of young people aged 11 to 25 who are not engaged in education, employment or training (NEET).

In 2011 the number of young people leaving year 11 and becoming NEET in Newport was 6.7%. By 2014 we had reduced this figure to 4.7%; by 2015 it was 3.1%; by 2016 it was 1.7%; and by 2017 the figure has fallen to a record low of 1.3%. We have achieved a reduction of 80% over a seven year period. Newport is below the Welsh average of 1.6%.

There has been a strong emphasis this year on reducing the number of young people leaving year 13 and becoming NEET. This work has also delivered very positive outcomes with the percentage of year 13 NEETs in Newport being 1.52% against a Welsh average of 2.6%.

The strategic group for the framework is the Youth Support Services Board chaired by the Chief

## Skilled Workforce

Education Officer and including representatives from Newport schools, Newport City Council, Careers Wales and Coleg Gwent. The group developed a delivery system centred on the needs of young people.

The impact on the numbers of young people not in education, employment and training over the past seven years is believed to be a result of:

- The development and support of a Pre-16 NEET Partnership to focus on prevention: this has undertaken pupil analysis to support early identification at year 7. It has ensured the appropriate support has been put into young people at the earliest opportunity, preventing young people from becoming NEET.
- The Post 16 NEET Partnership has a focus on information sharing, provision and developing specific employment/learning opportunities and events. This facilitates the engagement of Careers Wales with the Youth Service and other Youth Support provision within Newport.
- The Learning Provider Network ensures that the supply of learning opportunities meets needs and that placements are available at the correct times.
- Coordination of internal Newport City Council teams to support the engagement of young people 'unknown' within the system.
- Direct work with Careers Wales to ensure data and tracking systems are in place and working effectively to track young people
- Intensive work with providers of education and further learning to ensure that appropriate provision is in place at post compulsory education transition points.
- The development of the Work Based Learning Academy to act as a portal for young people seeking work experience, training and employment.

### Inspire 2 Work and Inspire 2 Achieve

The Work Based learning Academy (WBLA) has continued to deliver two EU funded programmes creating pathways to employment, education and training to reduce the number of disengaged young people. Inspire 2 Work and Inspire 2 Achieve are early intervention programmes that could prevent young people missing out on vital educational and training opportunities that could make a real difference to their lives.

- Inspire 2 Work targets young people transitioning from school education to further learning or employment.
- Inspire 2 Achieve targets young people in full time education aged 7 – 11 who have been identified as at risk of becoming NEET.

WBLA works with local authorities, FE colleges and Registered Social Landlords to deliver the programmes in SE Wales. Project staff have undertaken outreach work to make contact with young people, identified by Careers Wales, as having no destination. A referral route has been established within the Job Centre with a weekly drop-in service to raise awareness of the support available. Further development work is under way to increase referral routes and widen participation to more young people who could benefit.

## Skilled Workforce

### Creating training, work placements and employment opportunities for unemployed people

The Work Based Learning Academy (WBLA) has delivered a number of programmes to help unemployed people into work or training. Vocational training and placement opportunities have been created in areas including Classroom Assistant, the security industry, food hygiene, health and safety, construction, first aid, sport and community work.

WBLA has delivered the Communities for Work programme to help into employment those adults who are furthest away from the labour market. WBLA's work has focused on the city's most deprived communities and targeted people who are over 25 and have no or low skills, limiting health conditions, care or childcare responsibilities, or who are from jobless households or from a Black Minority Ethnic Group.

Through the DWP funded Work Programme support has also been provided to people who have been unemployed for over 2 years or longer by helping them to find full time employment and to remain in employment for 13 weeks or more.

Schemes are also run by PSB partners including voluntary organisations and registered social landlords who provide employment opportunities for their residents and the wider community. For example, many participants in Newport City Homes' Academy programme and apprenticeships scheme have gone on to secure employment or further training positions; Pobl's new housing developments in Newport have created training and job opportunities, including through the city's Vibrant and Viable Places regeneration programme in the city centre.

*Cancer survivor, Robert, had been economically inactive since being given his diagnosis of Hodgkin Lymphoma in June 2016. In July 2017 still recovering from the disease and treatment, Robert called into a Communities First "drop in" session to enquire about the digital inclusion classes that were running. Robert discussed how his lifelong ambition had been to become a Fitness Instructor and Personal Trainer. Communities First referred him to Communities for Work (C4W) to see if they were able to help Robert to pursue his dream job whilst continuing to recover. He was assigned a mentor and C4W were able to draw on the expertise of local partnerships to help Robert to get the qualifications and experience he needed.*

*Robert was offered a volunteering opportunity at Newport Live as a Sports Coach. He was passionate about supporting people with disabilities to engage in physical activity and was offered a placement supporting the disability tennis sessions which he thrived in. Newport Live also offered Robert the opportunity to carry out an accredited Sports Leaders level 2 qualification which he achieved. C4W were able to source Sova and First Aid Level 2 training through Communities First as well as the original Digital Inclusion training which Robert had enquired about.*

*Through C4W, Robert was supported to complete his Fitness Instruction level 2 qualification allowing him to become fully qualified for his chosen career path. He was supported to apply for jobs and is now employed as a Fitness Instructor and Personal Trainer.*

## Skilled Workforce

### Reducing the impact of poverty on education outcomes

A number of initiatives have been delivered to reduce the impact of poverty on education outcomes for children, young people and families.

Flying Start is a Welsh Government programme available in more deprived areas to support families with children aged 0-4 years. The programme promotes language, cognitive, social and emotional skills, physical development and the early identification of high needs. Profiles for 130 young children who left Newport's Flying Start programme at Easter 2018 showed considerable improvement from their first term to their third term in four key areas of learning.

Average scores increased by an average of 12.4 points from Term 1 to Term 3 and the numbers of children reaching or exceeding the expected outcome level for their age also increased considerably. For example, for Language, Literacy & Communication Skills the average score rose from 6.3 in Term 1 to 18.1 in Term 3. This is important because evidence shows that speech, language and communication ability is an important predictor of later progress in literacy and has an impact on social skills as well as children's behaviour.

During the year 382 parents were engaged on parenting courses including nurturing programmes and parent and baby programmes. The programmes build confidence in parents, reduce isolation and help with attachments which are essential for brain development in young children. Evaluations at the start and finish of programmes showed that parents' interaction with their children had increased by 57.3%.

In addition, 96 attendees achieved an accredited Nurturing Programme qualification. For many parents this is the first qualification they have achieved and is an encouragement to complete other development programmes and courses.

### Jobs Fairs

Newport's hugely popular Jobs Fairs have become an annual event run in partnership by Newport City Council, Jobcentre Plus and Careers Wales.

An additional Jobs Fair was held this year to help Celtic Manor Resort recruit to a range of opportunities at the hotel.

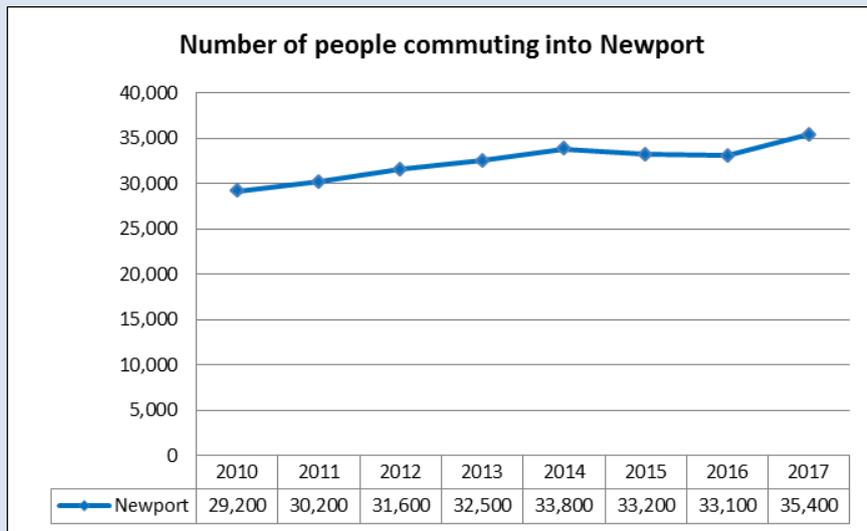
The fairs provide local people with hundreds of job opportunities and training providers are on hand to help people who want to improve their skills or retrain for a new career. Many hundreds of people have been able to find jobs or training as a result of these initiatives.

### Lifelong Learning

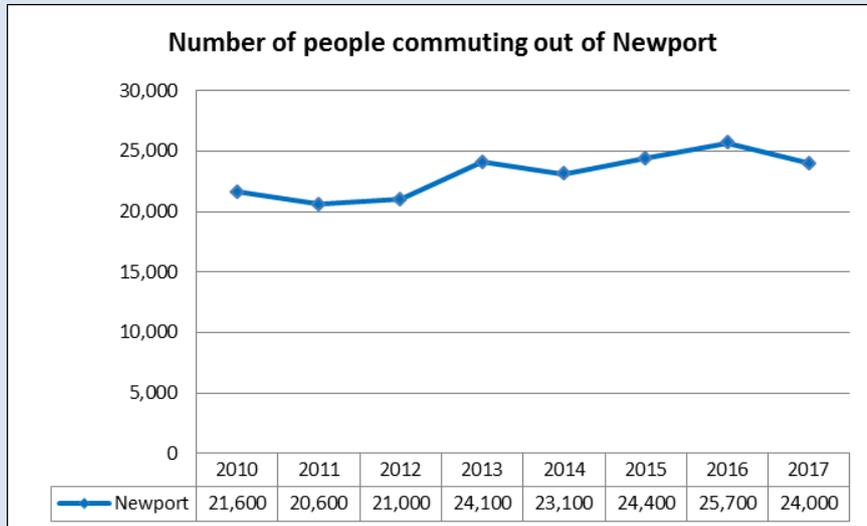
Promotion of lifelong learning opportunities for adults of all ages has continued, including opportunities to improve essential skills and digital literacy. Coleg Gwent franchises provision to the Council's Adult Continuing Learning Team for Essential Skills and English for Speakers of Other Languages. Work was undertaken to promote courses and aid understanding of the provision available with the result that enrolments on adult education courses exceeded targets this year.

## Economic Infrastructure

### Population Indicators



Inward commuting into Newport increased in 2017 following a slight decline in 2015 and 2016. The figures demonstrate Newport’s well established importance as a driver of the South East Wales economy and particularly for the Gwent Valleys and Monmouthshire. This daily movement of people, however, puts pressure on the main routes into and around the city and rush hour congestion whilst probably not as severe as many other cities is nevertheless a difficulty. The M4 is a commonly used commuter route and problems along the Newport length are well documented and are the reason for the proposed M4 relief road.



Whilst Newport records net in-migration, a significant number of people work outside of the city boundaries. The number doing so has risen over recent years although there was a small decrease in 2017, back to the levels of 2015. Out-migration from Newport mirrors wider national trends of people travelling greater distances to access employment and also suggests the growing importance of a regional economy in South Wales centred on the capital city but with Newport also playing a role. This recognition of the need for regional connectivity is emphasised in the Great Western Cities and South Wales Metro strategies – see [Community Well-being Profile](#) for more detail.

## Economic Infrastructure

Key Performance Indicators		Target	Actual Performance	RAG Status
	Increase city centre footfall above 2016/2017 levels (counters located in Commercial Street and Bridge Street)	Above 11,500,000 (April 2016- Feb 2017)	10,798,621 (April 2017 – Feb 2018)	Red
	<p>The footfall figures relate to Commercial Street and Bridge Street only since this is where the counters were located. They are not representative of the city centre as a whole as they do not include footfall through Friars Walk where most of the big brand retail and eating places are located. The Bridge Street counter was moved to Llanarth Street in March 2018 to try to gain a fuller picture of footfall through the city centre.</p> <p>The percentage of vacant commercial space in Commercial Street rose slightly from 21% in 2016 to 24% in 2017.</p> <p>A new City Centre Masterplan, proposed regeneration projects and a new focus on events are aimed at increasing vibrancy across the city centre as a whole. Proposals have been announced recently for Chartist Tower which opens onto Commercial Street and includes retail space, notably a large unit which became vacant following the closure of BHS.</p>			
The story so far	<p><u>Physical Connectivity</u></p> <p>Newport's connectivity is an important part of the city offer but the city can also suffer from congestion problems, particularly related to the M4 motorway. Work continued this year to develop infrastructure improvements.</p> <p>In regard to the M4, Welsh Government and Newport City Council worked in partnership to increase the capacity and flow of traffic and address congestion issues through the very busy Junction 28 roundabout and two complementary roundabouts at Forge Road and Tredegar Park. Improvements to the Forge Road roundabout were completed during the year with work continuing at Tredegar Park and Junction 28.</p> <p>At a regional level, Newport partners nine other local authorities in south east Wales, the Welsh Government and UK government to deliver transformative projects through the Cardiff Capital Region City Deal. Central to this is the South Wales Metro, a new public transport system which will transform travel around region, providing faster, more frequent and joined up services using trains, buses and light rail. City Deal partners worked together during the year to develop a priority list of schemes across the region.</p> <p>In Newport itself, a new £50 million railway station and park and ride facility in Llanwern was announced by Welsh Government. This investment in the city's infrastructure will potentially support the growth of Llanwern and Newport as well as helping to reduce congestion in the area.</p> <p>In the city centre, funding was agreed by Welsh Government to undertake a ground investigation survey and prepare a preliminary design and a planning application for a footbridge at the railway station. The footbridge is seen as an important element of city centre regeneration and is needed to:</p>			

## Economic Infrastructure

- provide a safer and more attractive crossing for pedestrians and cyclists of the Great Western Mainline (GWML) from Devon Place to Queensway at a similar location to the existing subway. The subway is perceived by the public to be unattractive and unsafe due to anti-social behaviour and has become an obstacle in terms of city centre connectivity.
- provide an Equality Act compliant crossing without the need to install and maintain a lift.



There has been a focus in recent years on active travel journeys to reduce congestion, carbon emissions and improve air quality. Newport City Council has improved its cycle and walking routes across the city as part of its commitment to increasing healthy lives. An Integrated Network Map (a network of cycling and walking routes) was consulted on this year prior to submission to the Welsh Government. Welsh Government has subsequently confirmed funding of over £800K for 2018/19.

Completed ground improvements to the active travel infrastructure included canal towpath resurfacing and creation of new shared use routes through Crindau, connecting into the Natural Resources Wales's flood scheme.

### Digital connectivity

Plans for improved digital connectivity received a boost this years when Cardiff Capital Region partners secured £6 million from the Department of Digital, Culture, Media and Sport to fund south-east Wales connectivity programmes. Part of CCR's ambition is to deliver an outstanding digital infrastructure and wider ecosystem to support economic growth, attract inward investment and benefit businesses and residents. The new investment will support this in a number of areas including:

- exploring the case for direct international connectivity
- increasing Wi-Fi connectivity across the region
- digital solutions to such issues as transport and housing
- making the CCR a state of the art open data region

## Economic Infrastructure

In Newport itself, work continued to develop a low range wide area network (LoRaWAN) across the city to monitor flood risk, road temperatures for gritting purposes, air quality and waste. The LoRaWAN uses the public wi-fi network to provide accurate management information for more effective use of resources and better support the local community. A pilot was developed during the year to test the quality of the results. The initiative is attracting interest from partners within the Cardiff capital Region and further afield in Wales.

### Physical regeneration

Physical regeneration projects make a major contribution to the development of the city's economic infrastructure. There has continued to be a focus on city regeneration this year.

- City Centre Masterplan

The Council launched a public consultation on a new masterplan for the future development of the city centre. It seeks to set a coherent vision for the city centre and define a strong regional role for Newport in the Cardiff Capital Region.

Newport Economic Network helped the Council prepare the masterplan which focuses on three main areas – a northern gateway, the city core and the riverside - to build on the success already achieved following delivery of Friars Walk and transformational projects carried out under the Vibrant and Viable Places programme. Despite the undoubted popularity of Friars Walk for shopping and leisure, footfall in other areas of the city centre have continued to decline and the new masterplan seeks to address this and contribute to greater economic and social well-being.

- City centre regeneration projects

A key priority for the year was to bring forward office accommodation to attract the financial and professional services sector.

To this end, grant support for a new office development was agreed from a new regeneration pot created by the City Council and Welsh Government from funds generated through the former Newport Unlimited.

The redevelopment of the old Royal Mail sorting office in Mill Street will create high quality offices in place of a prominent eyesore building, which sits close to the main London to South Wales rail line.

The developers of the Mill Street building are also working with the Council on re-development of the city's tallest building, Chartist Tower in the city centre. The intention is create a high quality hotel, offices and retail units in this key building which opens onto Commercial Street and is currently largely vacant.

Also on Commercial Street, a significant Viable and Vibrant Places (VVP) project got underway this year. The partnership project to revamp the area around Park Square car park included demolition of some buildings and the creation of new homes. Social landlord POBL will deliver up to 30 affordable apartments for over 50's on the site. A new entrance to the Park Square car park will be created and retail space improved (VVP is a Welsh Government funded regeneration programme).

## Economic Infrastructure

Progress was also made on regeneration projects in High Street. Pobl restored the upper floors of Griffin Island to create further new homes in another VVP scheme; Newport City Homes opened new offices next to the bus station, making it easier for customers to access face to face services, and supporting city centre regeneration.

The Council submitted a second application to the Heritage Lottery Fund for a scheme to revitalise Market Arcade. If successful the HLF bid could secure £1 million for the comprehensive regeneration of the Victorian arcade and breathe new life into the thoroughfare which has become significantly run down in recent years.

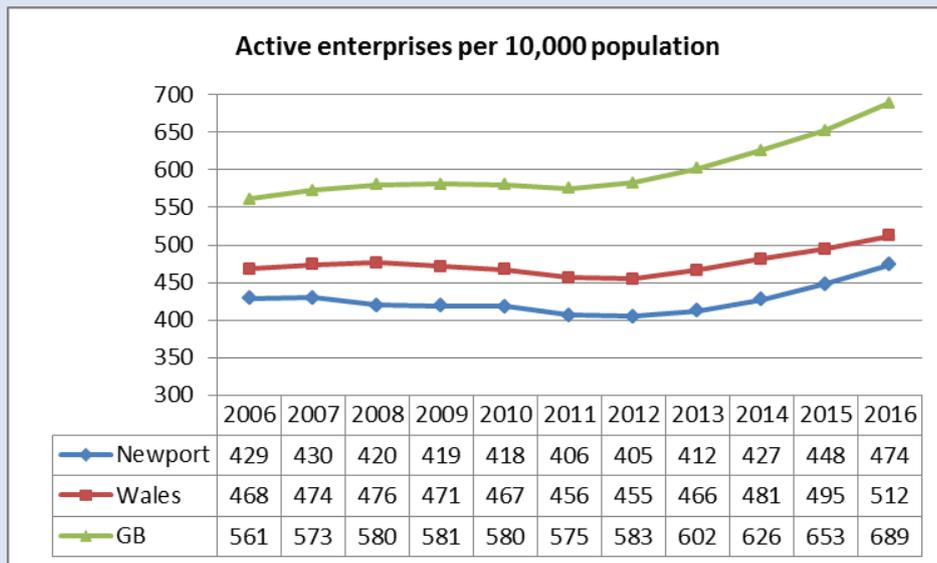
- Neighbourhood regeneration

Partners are also working on neighbourhood regeneration plans. A £7.9 million Newport City Homes scheme is underway in Pillgwenlly including the refurbishment of existing homes, development of new properties, a new community hub, and estate and environmental improvements.

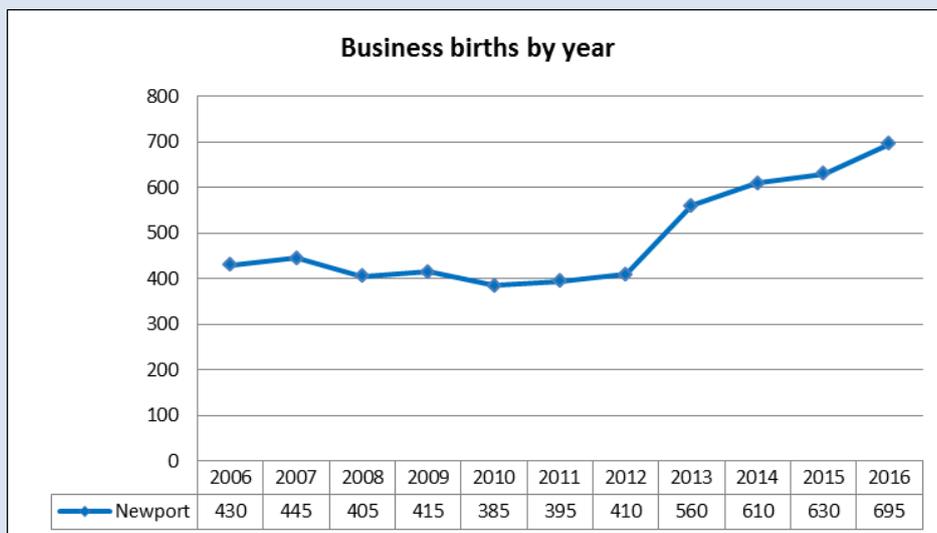
Public Services Board partners including Aneurin Bevan Health Board and the Council are engaged in neighbourhood working alongside Newport City Homes to collaboratively develop facilities as part of a regeneration scheme for Ringland.

## Economic Growth

### Population Indicators



While still lower than the wider Wales and GB rates, the rate of active enterprises in business in Newport is at its highest rate since before the recession in 2008. This suggests a growing confidence in entrepreneurship and also improved business survival rates. Newport demonstrated a declining rate before 2008 and encouragingly this has reversed significantly since 2013.



Following a generally declining trend up to 2010 the rate of business births has significantly increased to its highest level in a decade. This trend has clearly contributed to the improved rate of active enterprises shown in the previous graph and has offset the business closures which increased after 2008. The rate of growth increased significantly in 2016.

### Key Performance Indicators

	Target	Actual Performance	RAG Status
Increase in the number of tourism visits	2.69 million (2015 baseline)	4.78 million	Green
Increase in the value of tourism	£286.62 million	£373.59 million	Green

## Economic Growth

### The story so far

Work continued within regional partnerships (Cardiff City Region, Great Western Cities partnership) to create and support anchor economic projects to further inward investment

The Cardiff Capital Region City Deal will see £1.3 billion invested in south east Wales over the next 20 year, with the aim of delivering up to 25,000 new jobs and acting as a catalyst for a further £4 billion of private sector investment.

#### Compound Semiconductor Cluster

Newport was one of the first direct beneficiaries of the City Deal when it was agreed to contribute £37.9 million towards the establishment of a major, cutting edge facility on the edge of the city, as an anchor in the region for high end production of compound semiconductors.

The investment will help the establishment of the world's first Compound Semiconductor Cluster in the region and develop Newport as a hub for the digital technology sector. It has the potential to create up to 2,000 high skilled jobs and hundreds more jobs in the wider supply chain cluster

#### City promotion

Newport's tourism industry is continuing to boom. Over the last 10 years, the importance and value of the visitor economy has grown and there was a significant increase in tourism between 2015 and 2016, according to the latest STEAM survey

- In 2016, 4.78 million people came to the city, an increase of more than 57 per cent compared to the previous year.
- The total economic impact of tourism last year was £373.59 million, a rise of 19.4 per cent.
- The number of day visitors also rose to more than four million, an increase of 74.8 per cent, while the number of staying visitors rose to 730,000, up 0.7 per cent.
- There was also 23.3 per cent increase in the number of jobs supported by tourism with 4,102 people employed in the industry last year.

Partnership working plays a key part in tourism development and promotion. A new Destination management partnership has been established and has begun to develop a collective view of what can be done to improve Newport as a place and attract further visitors.

Newport City Council is also working regionally with other local authorities on the Southern Wales marketing campaign aimed at the travel trade or groups sector. This sector is particularly important for the larger hotels close to the M4 and key Newport attractions.

The Newport Guide has been successfully marketed to the UK consumer market over 10,000 copies requested. The guide is also available on line.

Newport has a number of strong tourism products:

- Business Tourism - This high yield sector is very important for Newport and will grow in significance with the opening of the Wales International Convention Centre (ICCW) in 2019. The main activity for the year has been to facilitate engagement with ICCW by Newport

## Economic Growth

stakeholders in the tourism and hospitality sector. The aim is that these products will be part of the broader business tourism offer.

- The Wales Coastal Path - The Living Levels partnership covering the Gwent Levels including the Wales Coast Path has been successful in winning a Landscape Heritage Lottery grant (further details below)
- Sports, culture and heritage – A successful Heritage Lottery bid was submitted for for significant investment in visitor facilities, interpretation and repairs to Newport Transporter Bridge to enable it to thrive as a tourist attraction.

Newport has also been successful in attracting and hosting more sporting events and work has taken place to promote the development of the city's sporting venues, such as Rodney Parade and Newport International Sports Village.

### Living Levels Landscape

A grant of £2.5 million from the National Lottery was secured by partners this year to help recapture, enhance and celebrate the unique heritage of the historic Gwent Levels landscape.

The partnership is led by RSPB Cymru and includes three local authorities - Cardiff, Newport and Monmouthshire - Natural Resources Wales, Gwent Wildlife Trust, Gwent Archives and Sustrans.

The funding will help promote and reconnect people to the heritage, wildlife and beauty of this historic landscape, protect the landscape and bring increased prosperity and other regeneration benefits to the area.

Investment in new walking and cycling routes will make it easier for a wide range of audiences to access and interpret the history and heritage of the Levels. It will see over 1,000 training and volunteering opportunities created and will include projects with farmers and landowners, schools and colleges and a wide range of community groups.

### Events

Newport took significant steps in developing its events portfolio this year and continued to demonstrate its ability to attract and host local, national and international events.



A number of events were won for the city during the year. These included:

- The first ABP Newport Wales Marathon, creating an annual mass-participation event in

## Economic Growth

Wales. The associated Festival of Running showcased the city and provided a platform for raising funds for good causes.

- The British Transplant Games which is expected to attract more than 850 transplant recipient athletes and more than 1,500 supporters to the city in the summer of 2019.
- The World Series of Boxing which is a global team boxing competition contested by the world's leading amateur boxers.

The overall aim of the events programme is to support the redevelopment of the city and create opportunities for residents, visitors, businesses, volunteers and local communities. Successful delivery of city events to date has depended on strong partnership working between key agencies in the city including police, fire and rescue, the Council, Newport Live and volunteering organisations.

### Business support

Business support agencies worked in collaboration in the city to provide assistance packages to existing Newport businesses and new start-ups.

Newport's pop up business school returned to the city with workshop and talks to help guide those who want to set up in business.

Monthly business clinics were also offered through the partnership of Business Wales, Newport City Council, social landlords, Newport Now, Newport Norse and the Development Bank of Wales.

Grants offered through the Council's grant schemes and the Start Up Business Grant offered in partnership with UK Steel Enterprise resulted in a number of new businesses opening up in the city, including businesses which took up vacant space in the city centre.

*A new horror-themed attraction, The Escape Rooms, was launched in Newport this year by sister and brother Elinor and David Daniel. Support for the venture came from Newport City Council and the Kickstart programme, jointly funded by the authority and Tata Steel subsidiary UK Steel Enterprise.*

*The Newport-born pair converted a former unused space beneath the City's market into the latest in experience entertainment. Guests are in groups of up to six and work as a team to escape.*

*The Kickstart programme provided a £2000 grant to help get the independently-run project off the ground.*

*"It was very helpful and overall we have had tremendous support to get this up and running," said Elinor.*

*Martin Palmer Investment Executive with UK Steel Enterprise said: "The Escape Rooms is an excellent addition to enhance the entertainment scene in Newport and we are delighted to have been able to offer support through the Kickstart programme, working with Newport City Council."*

## **Economic Growth**

### Newport Economic Network Re-launched

Newport Economic Network was re-launched in January bringing together representatives of business, education, sport and culture to promote the best interests of the city and exploit future opportunities as the CCR partnership, the abolition of the Severn Bridge tolls and the Great Western Cities initiative. The body helped prepare the city centre masterplan and supported the Council's City of Democracy initiative this year.

<b>Theme</b>	<b>Health &amp; Well-being</b>
<b>Outcome</b>	<b>People in Newport are healthy and thriving</b>
<b>Description</b>	<p>Improving health, well-being, and independence by:</p> <ul style="list-style-type: none"> <li>• Promoting and supporting healthy living throughout life</li> <li>• Prevention, early intervention, and self-management of illness</li> <li>• Reducing inequities in health</li> <li>• Enabling people to take a personal and shared responsibility for their own health and that of their families</li> </ul>
<b>Priorities</b>	<ul style="list-style-type: none"> <li>• Food &amp; Nutrition</li> <li>• Smoking / Tobacco Control</li> <li>• Mental Well-being &amp; Resilience</li> <li>• Alcohol &amp; Drugs</li> <li>• Physical Activity / Active Travel</li> <li>• Healthy Ageing, Independence &amp; Resilience</li> </ul>
<b>Theme Leads Overview – Will Beer – Public Health Consultant for Newport</b>	<p>Breastfeeding is one of the ways to give babies the best start in life. Babies that are breastfed are at lower risk of infection, childhood illnesses and obesity. The Breastfeeding Welcome Premises Scheme in Newport has been a great success. Over 50 premises have received the awareness session, including schools, libraries, community centre, theatre, cafes and bars. The scheme has attracted media attention from both BBC Wales and the South Wales Argus. It is important that this work continues. We must build on the momentum, media and political interest to normalise breastfeeding as part of our strategy to give children the best start in life and reduce childhood obesity. Within primary schools the Funky Foods healthy lifestyle programme has been well received but ongoing funding needs to be secured to scale this up across Newport. The FitFun family weight management programme has been piloted in schools, but more needs to be done to engage families in the design and delivery of the programme in order to increase uptake and reduce drop out. Ongoing commitment is required from partners to halt the rising rates of childhood obesity through implementation of the Gwent Fit for Future Generations strategy.</p> <p>The JUSTB smoking prevention programme has been delivered in 3 of the 5 secondary schools in Newport. There is a need to understand the barriers that have prevented engagement in John Frost (Duffryn) High School and St Julian’s Comprehensive School. Newport Live have expressed an interest in having Smoke-free signage at their leisure, art and cultural facilities. The Public Health (Wales) Act 2017 covers restriction on smoking in school and hospital grounds, public playgrounds and outdoor care settings for children, with new regulations currently being drafted to implement the legislation.</p> <p>This year a successful conference was organised for schools that engaged key partners to consider what a ‘whole school approach’ would look like to improve mental well-being. Ongoing commitment is now required from partners to implement the actions that arose from the conference. The Health Board delivered Stress Control and ACTivate Your Life psycho-educational classes continue to be popular and very well attended. The Dementia Friendly initiative continues to gain momentum in Newport with organisations pledging commitment and a significant number of awareness raising activities delivered across the City. Finally, a</p>

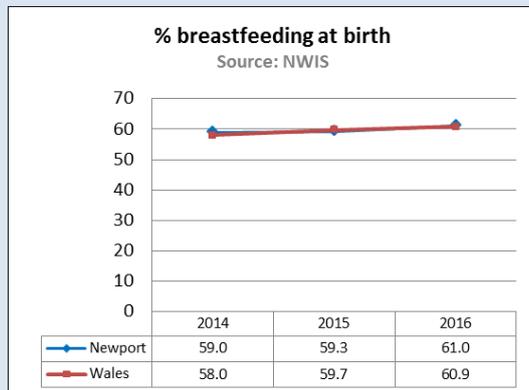
Theme	Health & Well-being
	<p>suicide and self-harm prevention plan has been developed with partners across Gwent. In Newport, there has been action to increase awareness of the Samaritans at specific locations in the City through signage on the bridges with plans to extend this to M4 flyover at High Cross and car park lifts and stairwell. Further support is required from PSB partners to promote people’s mental development and well-being from conception and continuing throughout the life course. Mental well-being and resilience is vitally important for the health functioning of families and communities. Together they fundamentally affect behaviour, community cohesion, social inclusion and our future prosperity.</p> <p>Alcohol misuse remains a significant problem in Newport. Welsh Government funding has been secured for an Alcohol Care Team in the Royal Gwent Hospital and the Gwent Substance Misuse Area Planning Board has provided funding for in-reach provision through Gwent Drug and Alcohol Service (GDAS). Funding from the Neighbourhood Care Networks (NCNs) in Newport is also being used to pilot GDAS session within GP practices. Alcohol Concern have provided training to GDAS which has allowed them to cascade training for frontline emergency staff in Gwent Police, Welsh Ambulance Service and South Wales Fire &amp; Rescue Service. The APB has funded a Blue Light Project Assertive Outreach Worker within GDAS who will hold a caseload of change resistant drinkers that a frequent users of emergency services. The Health Board, Newport City Council and Gwent Police are working together through the Gwent Licensing Forum to more effectively manage licensing applications and reviews. An information sharing protocol is in place to allow data sharing between the responsible authorities, which allows evidence based representations to be made under the Licensing Act 2003. Last year funding from Supporting People was provided for an Alcohol Floating Support Worker for people with ensuring alcohol problems. They have successfully engaged with a number of street drinkers, including those who are vulnerably housed or rough sleeping and engaged in poly-drug use. The intelligence gathered through the Floating Support Worker should be used to inform Housing First and the Rough Sleeper Task and Finish Group. The PSB should consider how further partnership working can help to improve the night time economy and reduce the harms associated with alcohol misuse for future generations.</p> <p>The Active Travel Integrated Network Map for Newport was approved in January 2018. It sets out the proposed routes to be installed over the next 15 years. The PSB should consider how this network can be used to achieve the priorities set out in the Sustainable Travel cross-cutting intervention as part of the Newport Well-being Plan. Newport is also gaining a reputation for hosting local as well as major national sporting events such as the Riverfront and Tredegar House Parkrun, Welsh Marathon, etc. This should be considered alongside the development of a modern, clean, efficient and affordable public transport system, active travel zones and 20 mph speed restrictions to encourage more use of use public transport, walking and cycling.</p> <p>This year work has been undertaken to agree a data structure for GIS mapping of the green infrastructure in Newport. This should be considered under the Green and Safe Spaces cross-cutting intervention and opportunities identified to promote physical activity and active recreation though conservation and access to the natural environment. Finally, the PSB should consider how Newport can realise the ambition of becoming a Play Friendly City in recognition of the vital role this has in promoting healthy child development.</p>

Theme	Health & Well-being
	<p>Over the last few years the Newport Integrated Partnership Board has been established to enable integration of health, social care and housing service for people with care and support needs. The Care Closer to Home Strategy has been agreed across Gwent and the Newport IPB has identified three work streams aimed at achieving the vision that people live well, have active lives and remain independent for as long as possible. The integrated community well-being workstream aims to ensure that a core offer of community assets are provided within each NCN and that people are supported to access the support they need to address immediate problems but also to realise their long term aspirations. The intermediate care workstream aims to increase independence and enable people with complex needs to be supported in the community, facilitating hospital discharge and reducing readmissions. Finally, the extended and urgent care work stream aims to support sustainability of core primary care and community services and prevent avoidable admissions to acute hospitals. The Regional Partnership Board provides the governance for Care Closer to Home which is discharged through the Area Plan and Newport Integrated Partnership Board. However, the PSB should consider how the Strong &amp; Resilience Communities cross-cutting intervention can support the development of integrated well-being networks. This should build on the progress made through the Pillgwenlly Area Focus Plan and Ringland Community Campus concept in Newport East.</p>

## Food & Nutrition

### Population Indicators

#### Breastfeeding



The percentage of babies that are breastfed at birth in Newport has risen from 59.0% to 61.0% roughly in line with the Wales average.

Research shows that there is a drop of in breastfeeding after birth. Although, this can be seen at a national level Newport falls below the national average of drop off for those babies that were initially breastfed at birth.

Research shows that breastfeeding contributes to health in both the short and long term, providing essential nutrients and protective factors for babies in early life.

The close mother-baby contact provided by breastfeeding promotes emotional attachment between mother and child which is crucial for later emotional health and well-being in childhood. There are numerous benefits to the health of babies and their mother in both the long and short term.

Babies that are breastfed are at a lower risk of gastro intestinal infections, respiratory illness, coronary heart disease, obesity, ear infections, urinary tract infections, early onset insulin diabetes, allergies such as eczema, leukaemia and childhood cancers.

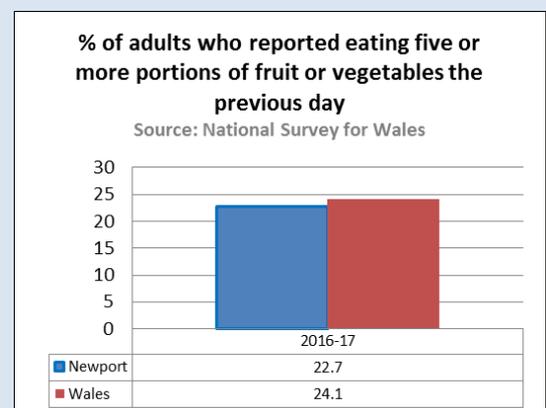
Mothers that breastfeed are at a lower risk of pre-menopausal breast cancer, ovarian cancer, hip fractures, low bone density, osteoporosis and rheumatoid arthritis and are more likely to return to pre-pregnancy weight.

Research has shown that mothers in lower socio-economic groups are less likely to choose to breastfeed and get poorer advice and support than middle class mothers. The situation has not been helped by the way in which breastfeeding has been presented as part of a middle class lifestyle.

#### Fruit and Vegetable Consumption

The percentage of adults in Newport who report eating the recommended fruit and vegetable consumption guidelines is 22.7% in 2016/17 compared with 24.1% in Wales.

Data for 2016/17 was taken from the National Survey for Wales and is therefore not directly comparable with the previous Welsh Health Survey data. There is a large discontinuity in the results for fruit & vegetable rates and these should not be compared with data reported previously.



The consumption of fruit and vegetables as part of a balanced diet has the potential to have a

## Food & Nutrition

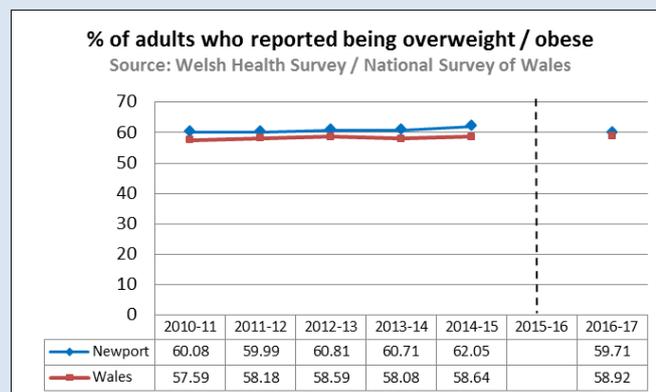
significant positive impact on health. There are numerous protective factors attributed to eating 5 portions of fruit and vegetables a day, including a reduced risk of developing certain cancers and a reduced risk of developing heart disease (dependent on other factors).

A healthy, balanced diet and regular physical activity are the best ways to maintain a healthy weight, and are key lifestyle choices to make in order to avoid becoming overweight or obese.

With the increasing amount of people being diagnosed as obese or overweight in what has been described as an obesity epidemic, fruit and vegetables are a vital healthy food group to include as a daily staple of one's diet, as opposed to sugary and fatty foods which are known to lead to weight gain, and have the potential to cause further health problems.

People who develop healthy eating habits early in life are more likely to maintain them in adulthood and have reduced risk of cardiovascular disease, cancer, type 2 diabetes and osteoporosis.<sup>1</sup> This is why fruit and vegetable consumption from an early age is vital for the future health and well-being of the population.

### Body Mass Index



The percentage of adults reporting being overweight or obese in Newport in 2016-17 is 59.71%, this is higher than the Wales average of 58.92%.

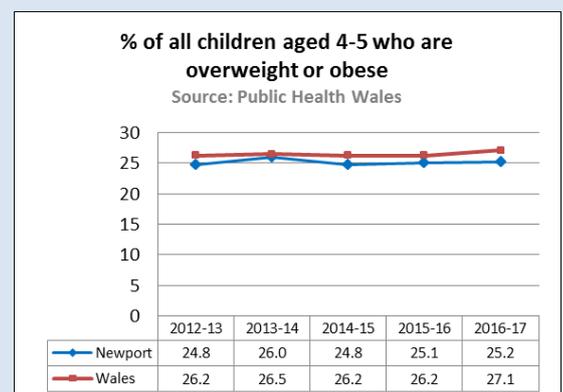
Data for 2016/17 was taken from the National Survey for Wales and is therefore not directly comparable with the previous Welsh Health Survey data. The discontinuity due to the change in survey methodology appears to be

small for overweight and obesity and rates are broadly consistent with those reported previously.

The percentage of reception class children who were measured as being overweight or obese has varied in Newport over the last five years. The latest data shows a rate of 25.2%. This is below the Wales average of 27.1%.

Obesity can lead to a number of serious and potentially life-threatening diseases such as type 2 diabetes, heart disease, stroke and some types of cancer. In addition, obesity can affect your quality of life and can often trigger depression.

If obesity rates are not reduced, the costs of treating these illnesses will be a considerable burden to the NHS and will lead to an increased demand on a variety of Health and Social care services, which will be difficult to meet.



<sup>1</sup> Mendelson & White, 1982: Welsh Health Organisation (WHO), 2004

## Food & Nutrition

Key Performance Indicators	Target	Actual Performance	RAG Status
No. of premises signed up to the Breastfeeding Premises Scheme	50	50	Green
No. of children taking part in the Phunky Food Programme	180	240	Green
No. of schools continuing with Phunky Foods, working towards a whole school approach	5	2	Red
No. of Fitfun programmes completed	4	3	Amber
No. starting a Fitfun programme	32	27	Amber
% completing the Fitfun programme.	70%	41%	Red

### The story so far

#### Breastfeeding Welcome Premises Scheme



The Breastfeeding Welcome Premises Scheme is aimed at making premises more welcoming and supportive of breastfeeding families, as well as making the public aware that they are able to breastfeed their babies in any public premises.

This is done by delivering a 45 min awareness session to either all staff (in small premises) or key staff for them to then cascade the information down to the rest of their staff (in larger premises).

By raising awareness to staff in public premises of the reasons why families choose to breastfeed and passing on some key information around the subject, the aim is that there will be more accessible places for breastfeeding to happen.

A logo will be displayed at premises for the public to see and identify that the premises is fully aware of breastfeeding and they will be supported to do so in that place. Each premise will then be added to a register that is accessible to the public via the Newport City Council website.

50 premises have received the awareness session. These are a mix of schools/libraries a community centre/theatre/cafes and bars.

The staff in these premises have attended the awareness raising session and continued to cascade that information to other employees. This means that many more people than had initially attended the sessions, have received the information.

On the 26<sup>th</sup> March the BBC published a feature on its website regarding the scheme and included positive comments and support from sources such as The Royal College of Midwifery.

<http://www.bbc.co.uk/news/uk-wales-43490294>

The South Wales Argus and Heart Radio attended Hortons Café and interviewed a breastfeeding mother, Cllr David Mayer and the owner of the Café. A piece was published in the South Wales Argus the next day.

<http://www.southwalesargus.co.uk/news/16118106>. It's nice to know there are places that are encouraging you to be comfortable while breastfeeding says mum as city venues sign up to be breastfeeding friendly/

## Food & Nutrition



The scheme was officially launch in March 2018 and the publicity and feedback was positive.

Since the launch, there have been many other premises express an interest in being added to the registrar. Other local authorities have made contact to express an interest in implementaing a similar scheme. The scheme was also mentioned positivly at the Welsh Assembly.

Work on the Breastfeeding Welcome scheme will be continued with the aim for it to grow and engage with lager companies in the City.

### Phunky Foods

The PFP is an early years and primary school programme consisting of healthy lifestyle curriculum activities. The aim of the programme is to assist schools in meeting healthy lifestyle curriculum requirements by delivering key, consistent health messages via the existing curriculum / topic areas or via the PhunkyFoods club, to support inspection frameworks, achieve local and national Healthy Schools standards and organise their curriculum to include more healthy lifestyles material.

The programme focuses on helping schools to deliver a whole-settings approach to healthy lifestyles and to engage with children, and their families, in the promotion of tangible behaviour changes in a fun and interactive manner.

This year the PFP has been introduced to two new schools and continued support been given to schools that have previously engaged in the PFP. As there was a significant degree of uncertainty around funding of the Families First programme, it has an effect of the speed of progress at introducing the programme to more schools.

The targets for the number of schools taking part have not been met in 2017-18, this was due to the uncertainty with funding. Funding permitted, Families First have committed to continue rolling out and supporting the PFP in the future.

### FitFun

FitFun is a new Level 2 Childhood Obesity programme that has been developed by ABUHB Dietitics. The programme works with school nurses to identify children and their families who could benefit from the support of a weight management programme.

3 pilots have been run so far, where strengths and weakness have been identified. Families First have also been working in partnership with the dietetics team to develop materials and help engage with the schools.

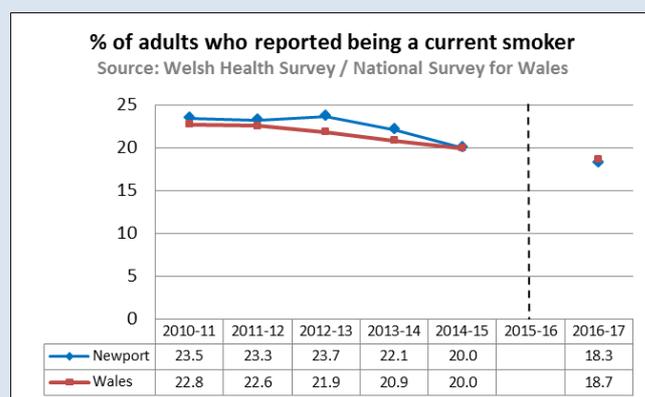
The target for the percentage of participants completing FitFun has not been met. However, the programme is continuing in it's development for the next year and will try to overcome barriers to attending for families.

## Smoking / Tobacco Control

### Population Indicators

The recorded rate in 2016-17 in Newport is 18.3% slightly lower than the Wales average of 18.7%.

Data for 2016/17 was taken from the National Survey for Wales and is therefore not directly comparable with the previous Welsh Health Survey data. The discontinuity due to the change in survey methodology appears to be small for smoking rates which are broadly consistent with those reported previously.



Smoking is known as the single biggest avoidable cause of disease and early death in the UK. It causes many serious and fatal diseases including lung cancer, heart disease, bronchitis and emphysema. Plus many other cancers, respiratory diseases, strokes and can affect fertility.

### Key Performance Indicators

	Target	Actual Performance	RAG Status
No. of schools engaged in JustB	4	3	Amber
No. of schools signing up to Smoke Free Gates	20	27	Green
No. of leisure centres signed up to Smoke Free Areas	1	0	Red

### The story so far

#### Smoking prevention programmes in schools



**JUSTB** is a programme developed by Public Health Wales in partnership with young people to compliment the work of the Welsh Healthy Schools Scheme. The approach taken is directly aimed at reducing smoking related inequalities in health, as it targets the secondary schools in the most disadvantaged communities in Wales. The programme draws on international evidence relating to peer influence and social norms in smoking prevention and smoking marketing approaches such as the Truth Campaign used in the USA. A group of influential year 8 students (ambassadors) are recruited from each participating schools and are informed about the tactics of the tobacco industry and skilled to inform others. Newport City Council's Health and Well-being Officer is trained to support the role out of JUSTB programme in Newport.

Five Newport secondary schools were targeted by the JustB programme: Newport High School, Llanwern High School, Lliswerry High School, John Frost (Duffryn) High School and St Julian's Comprehensive School. Since the programme has started JUSTB has been delivered in Newport High School, Llanwern High School and Lliswerry High School. They have continues to face barriers to engagement with the remaining schools due to other priorities for those particular schools.

## Smoking / Tobacco Control

### Smoke Free Environments (“Smoke Free Newport”)

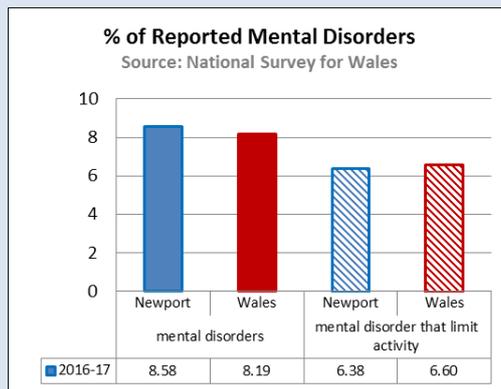
The ASH Wales ‘Smokefree Gates’ campaign involves a voluntary ban coupled with signage and a public awareness campaign. The aim of the campaign is to deter people from smoking at the school gates. ASH Wales work with Local Authorities to further develop Smokefree policies that will increase the amount of ‘Smokefree spaces’ and protect young people from the harmful effects of second-hand smoke. By introducing this voluntary ban at the school gates, young people have less exposure to the influence of smoking.

To date all schools in Newport have signed up to Smoke Free Gates.

Newport Live expressed an interest in having Smoke free signage at their leisure facilities around the City. Agreement from the Newport Live Board is still to be confirmed, once this is in place suitable signs will be designed and created for installation.

## Mental Well-being & Resilience

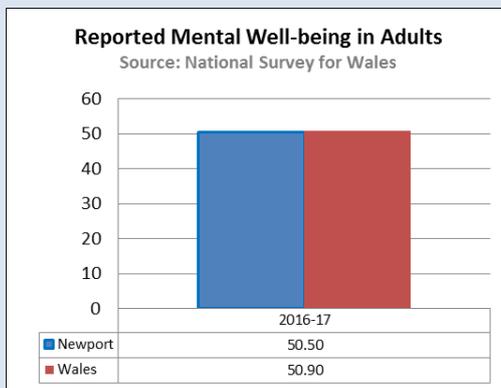
### Population Indicators



The percentage of adults who reported a mental disorder in 2016-17 in Newport is 8.58% compared with 8.19% in Wales. The percentage that stated that this limited their activity was 6.38% compared with 6.60% for Wales.

It has been widely established that some health determinants can improve mental health, while some can increase the risk of poor mental health.<sup>2</sup> For example, protective factors for mental health may include supportive friends and family, good

quality housing, feeling safe and part of a community, accessible leisure opportunities & availability of support for major life transitions. Risk factors for poor mental health may include social isolation, unemployment, social or cultural discrimination, lack of accessible services or leisure opportunities and low self-esteem.<sup>3</sup>



The National Survey for Wales 2016-17 includes the Warwick-Edinburgh Mental Well-being Scale (WEMWBS), a scale of 14 self-assessed questions that measures mental well-being. Scores range from 14 to 70, a higher score suggests stronger mental well-being.

The average score for Newport is 50.5 compared with 50.9 for Wales. Scores vary in Wales from 52.6 in Anglesey to 49.0 in Bleanau Gwent.

There is compelling evidence to indicate that action to improve mental well-being and reduce mental illness across the population results in a wide range of health and non-health outcomes including higher educational achievement, reduced unemployment and worklessness, reduced reliance on welfare and disability benefits, higher productivity in the workplace, reduced crime and anti-social behaviour, better social relationships and community involvement and reduced costs to health and social services<sup>4</sup>.

<sup>2</sup> Kazdin and Kagan, 1994

<sup>3</sup> National Public Health Service (NPHS), 2008

<sup>4</sup> Joint Commissioning Panel for Mental Health, 2015

## Mental Well-being & Resilience

Key Performance Indicators	Target	Actual Performance	RAG Status
No. of businesses signed up to dementia friendly communities	5	5	Green
No. of Dementia Champions	20	17	Amber
No. of Dementia Friends	500	1684	Green
No. of Dementia Friends sessions	50	83	Green
No. of Stress Control classes	6	10 (Q3 data)	Green
No. of ACTivate Your Life classes	6	6 (Q3 data)	Green
No. of attendees attending session 1 of Stress Control / ACTivate Your life classes	500	451 (Q3 data)	Green
No. of Firefighters receiving refresher training in Safe Talk / ASIST	36	0	Red

### The story so far

#### Dementia Friendly City

Dragons rugby and Newport County Football have been awarded the Dementia Friendly logo and all match day stewards have completed dementia friends as well as 2 bucket collections at match days raising over £1000 for Alzheimer's Society. NCC and Newport Libraries also awarded DFC logo.

St Joseph's RC High School first Dementia Friendly School in Wales has encouraged more schools to come on board and work with Newport High, Crindu Primary, YG Casnewydd, Malpas Court Primary progressing. Crindau was the first primary school to be awarded the logo in Newport

Over this financial year as well as 5 organisations committing to become Dementia Friendly Communities 17 Dementia Champions have been recruited, 1634 Dementia Friends have attended awareness raising sessions as a result of 183 Dementia Friends awareness raising sessions.

#### Mental Health Conference

A mental health and well-being conference for secondary school teachers took place in March 2018: "Newport Schools Conference: Supporting Well-being of Staff, pupils and the Whole School Approach". Many excellent speakers attended including: Dr Dave Williams, Chair Children in Wales & Divisional Director of Family and Therapies, ABUHB, Dr James Cording, Education Psychologist & Caroline Friend, Emotional Well-being in Schools Improvement Lead for Newport, Dr Jillian Grey, Research Assistant, DECIPHer, Rob Williams, National Association of Head Teachers Policy Director Cymru, Tim Anfield, Mindful Families, Mark Champion, Estyn Lead Officer for Health & Well-being and Lynn Neagle Assembly Member and Chair Children, Young People and Education Senydd Committee who closed the conference.

Two pupils from Basseleg School who participated in the recent secondary school mental debate in Newport, as part of the Royal College of Psychiatrists Debates, one of whom was the winner of the best individual speaker competition, provided a 'snippet' from their debate on "Is school bad for your health?"

## Mental Well-being & Resilience

This conference was well attended, and well received and a briefing report will be produced with recommendations for future actions to be disseminated in May 2018.

Two mindfulness training courses for teachers have also been funded. Places for 20 teachers on each course have been allocated, and the courses are due to start in May 2018.

### Stress Control / ACTivate Your Life

Stress Control and Activate your Life classes have been held throughout the year. Stress Control helps the attendee understand stress, how it can affect them and how to control it. ACTivate Your Life offers a slightly different approach to more conventional methods of dealing with emotional and physical problems. We have been unable to obtain data for the final quarter of the year, however at the end of quarter 3, end of year targets had already been reached with a total of 451 people attending the first session in Newport.

### Suicide Prevention

A multi-agency approach has been adopted within Newport to provide signage on 6 identified locations on the bridges around Newport. Agreement has been secured for at least 3 signs on each side of each bridge (located at the both ends and in the middle) for the following bridges:

- Town Bridge (Clarence Place)
- Newport City Footbridge (Millennium Walk)
- George Street Bridge
- SDR Bridge
- Caerleon Bridge

Permission has been sought from WG Trunk Road Agent for the M4 flyover at High Cross. This equates to 42 signs in 6 locations. Displaying signage (posters) in car park lifts / stairwells is also being explored. Previous suicide hotspots have been identified and contact details of the nearest acute mental health ward for a person in crisis will be displayed.

The target for 36 firefighters to attend Safe Talk and ASSIST training has not been met. This training will take place in 2018-19.

## Alcohol & Drugs

### Population Indicators

The percentage of adults who report drinking above the recommended guidelines in Newport was reported at 13.8% in 2016-17. This is below the Wales average of 20.1%.

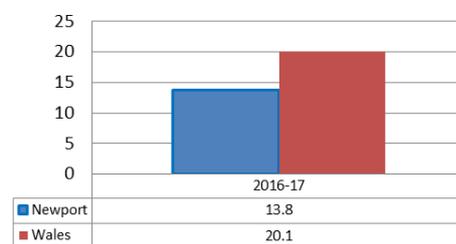
Alcohol consumption guidelines changed in 2016, and data on average weekly consumption was collected for the first time in 2016-17. No trend information is therefore available. Data on daily consumption was collected under the former Welsh Health Survey but is not directly comparable with the 2016-17 data due to a large discontinuity between the two sets of data.

Alcohol consumption above recommended limits can lead to a range of conditions such as liver disease, reduced fertility, high blood pressure, increased risk of various cancers and cardiovascular diseases. Too much alcohol can also cause chronic inflammation of the pancreas which can impair its ability to secrete insulin and ultimately lead to diabetes.<sup>5</sup>

Other problems that are linked to excess alcohol include: Assault, sexually transmitted infections, obesity, road traffic crashes, liver damage, unwanted pregnancy, falls and injuries, mental health problems, physical inactivity, self-harm, relationship problems, cancers, dental problems, homelessness, financial problems and workplace problems.<sup>6</sup>

**% of adults who reported drinking over the recommended alcohol guidelines in the last week**

Source: National Survey for Wales



### Key Performance Indicators

	Target	Actual Performance	RAG Status
No. of individual establishments attending training sessions re steroid and image enhancing drugs (SEIDs) Awareness	30	0	Red
No. of primary referrals made to GDAS via the bespoke Blue Light Project	15	0	Amber
No. of secondary referrals made to GDAS via the bespoke Blue Light Project	35	0	Amber

### The story so far

#### Steroid and Image Enhancing Drugs

A number of practitioners attended SEIDs awareness training in 2016-17, however no further training sessions have been offered in 2017-18 due to resourcing issues. Work has continued promoting posters via a range of media.

The need for SEIDs awareness raising in communities will be considered under the auspices of the Strong Resilient Communities Intervention of the Well-being Plan.

#### Blue Light Project

Alcohol Concern have delivered a train the trainer training course to a cohort of Gwent Drug and Alcohol Services (GDAS) staff to enable them to be Blue Light Project trainers. Training has

<sup>5</sup> NHS Choices

<sup>6</sup> American Diabetics Society

## Alcohol & Drugs

been delivered to frontline emergency staff (Police, Ambulance, Fire and Rescue Service). Most of these staff have already been trained.

The main services involved in the Blue Light Project have met and discussed appropriate referral pathways and criteria for Blue Light clients. An information sharing protocol has been agreed by all partners. The Blue Light Project Assertive Outreach Worker took up their post in May 2018 and is currently meeting with key partners to start their caseload.

### Supported Housing for People with Enduring Alcohol Problems

Funding was secured for 2017-18 for an Alcohol Floating Support Worker. The worker has worked with a number of street drinkers, including those who are vulnerably housed, to assess their housing and support options. The Alcohol Floating Support Worker continues to offer support to clients sleeping rough, with alcohol dependencies and others with drug dependencies and drug and alcohol dependencies. There are larger numbers of clients with drug dependencies than was initially anticipated. An emerging issue, and concern, is of an increase in females and couples with no fixed abode. Links are being made between this project and the Blue Light project and Probation staff (as a significant number of clients are working with the criminal justice systems).

The Newport Street Drinking Project Worker is currently drafting a project report with findings from the project and recommendations for future action. This report will be completed by the end of June 2018 to allow for consideration of the recent publication of the Welsh Government guidance on Housing First and Rough Sleeping.

## Physical Activity / Active Travel

### Population Indicators

The percentage of adults meeting the physical activity guidelines of 150 minutes in the previous week in Newport was 48.9% in 2016-17. This is below the Wales average which is 51.8%. The percentage of adults who were active for less than 30 minutes in the previous week in Newport in 2016-17 was 36.0% which is above the Wales average of 32.0%.

Physical activity guidelines changed in 2011, and data on weekly minutes of activity was collected for the first time in 2015.

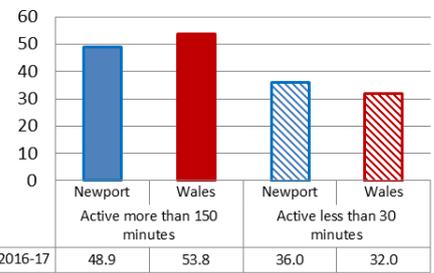
There was also a change in survey methodology for 2016/17 which has led to a large discontinuity in the results for physical activity rates so this data cannot be compared with previous trend data.

Regular physical activity can make an important contribution to improving quality of life for adults i.e. both physical and psychological.<sup>7</sup> Physical activity is a vital component in maintaining a healthy body weight and along with eating a healthy balanced diet is the most effective way of avoiding becoming overweight or obese.

Physical inactivity also known as sedentary behaviour is in itself a risk factor for numerous conditions such as high blood pressure and can contribute significantly to illnesses such as, heart disease, stroke, diabetes and some cancers.<sup>8</sup> Physical activity is also a very important factor in maintaining muscle and bone strength during adulthood; this is an important element of ageing healthily and reducing the risk of falls in old age.

**% of reported physical activity levels in the previous week**

Source: National Survey for Wales



### Key Performance Indicators

	Target	Actual Performance	RAG Status
No. of walking episodes at the walking event	250	156	Amber
No. of new walkers at the event	50	60	Green
% of walkers who had a positive experience at the event	80%	100%	Green
No. of walking groups set up	2	3	Green
No. of new walkers at Nordic walking groups	50	20	Amber
Average number of walkers at the Nordic walking groups	8	11	Green
No. of walking episodes at the Nordic walking groups	120	331	Green
No. of staff led community play sessions:- • in term time	300	550	Green

<sup>7</sup> World Health Organisation, 2004

<sup>8</sup> Department of Health, 1993

## Physical Activity / Active Travel

	<ul style="list-style-type: none"> <li>in holidays</li> <li>in school/specific programmes</li> </ul>	750 60	1,080 96	
	No. of children taking part in the consultation process	500	600	Green
	No. of children accessing supervised community play sessions:-			
	<ul style="list-style-type: none"> <li>In term time</li> <li>In holidays</li> <li>In school/specific programmes</li> </ul>	225 1000 150	947 2,527 4,168	Green
	No. of disabled children accessing supervised play sessions	75	346	Green
	No. of adults trained in play work:-			
<ul style="list-style-type: none"> <li>Entry level</li> <li>Level 2</li> <li>Level 3</li> </ul>	100 30 25	175 56 45	Green	

### The story so far

#### Active Travel

The Active Travel Integrated Network Map was submitted to Welsh Government in November 2017 and approved in January 2018 following information gathering events and a statutory consultation process. The map sets out the proposed routes to be installed over the next 15 years.

The construction works on the Crindau link route has been completed and will be fully opened once the flood alleviation scheme has been completed. Other active travel route improvements include resurfacing sections of the canal tow path and also the brickyard lane route.

There have also been numerous successful funding applications. These include:

- Local Transport Fund for active travel development and also for continuation works.
- Saferoutes in Communities Scheme to improve active travel routes to St David's Primary School.
- Local Transport Network Fund bid for the assessment of air quality in areas across the city.
- Road Safety Grant to undertake cycle proficiency and kerb craft.

#### Walking

The Walk the Port event took place on Saturday 9th September. Walks ranged from 1.5 miles to 16 miles. 4 walking groups were involved in the planning and running of the event through the steering group. 156 participants took part this was below the target of 250; however 60 new walkers took part which was above the target of 50. 100% of walkers reported they had a positive experience at the event. In addition, £200.48 was raised for Alzheimer's society.

Three Nordic walking groups are now set up and are taking place at Tredegar House, Wetlands and Fourteen Locks. They have been successful in applying for Community Chest Grant for additional equipment.

## Physical Activity / Active Travel

### Green Infrastructure

The final data structure for the Green Infrastructure Data set has now been finalised. (

From this various layers have been developed which allow us to look at :

- All Green Infrastructure
- Designated nature sites for example the high level Sites of Specific Scientific Interest (SSSIs), Special Areas of Conservation (SACs) and Special Protection Areas (SPAs).
- The most up to date Site of Nature Conservation (SINC) data has also been added which is locally important but cannot be compared nationally due to different local approaches.
- All of Newport's legal access land based on our open access dataset has been mapped. This does not include rights of way, locally accessible spaces that do not have official legal access status e.g. urban parks, country parks, amenity spaces, playing fields etc.

Funding applications have also been made for the implementation of GI mapping and this will be carried out in 2018/19 through the work identified in the EDS grant. A grant submission has been made but still awaiting confirmation.

### Play

At the start of the year there were 11 play clubs operating, across the city of Newport. 7 of these weekly and 4 fortnightly. In September, play club delivery was reviewed in light of staff resources. The number of play clubs were then condensed 9 weekly city wide play clubs.

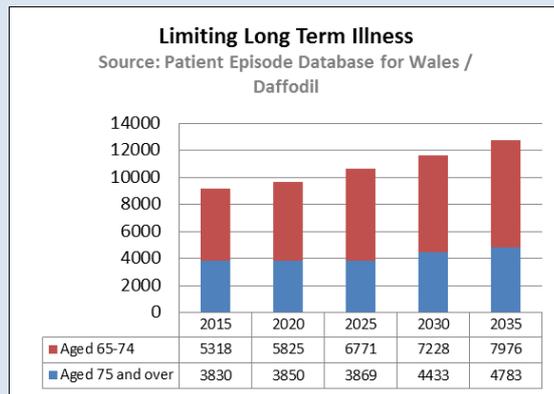
Term time play clubs recommenced in September, operating weekly in 8 areas (Alway, Bettws, Maindee, Maesglas, Moorland, Pill, Ringland, Stow Hill) and fortnightly in 2 additional areas (Rivermead and Shaftesbury).

February half term Playscheme delivered four CIW registered open access play provisions and four sessional. There were 483 visits in total with 40 new users registered.

3 schools completed a pilot of the play on the playground programme, with 18 staff participating. This has now been rolled out to a further two schools. Thus far, the programme has developed 85 staff members and benefitted over 2000 children.

## Heathy Ageing, Independence & Resilience

### Population Indicators

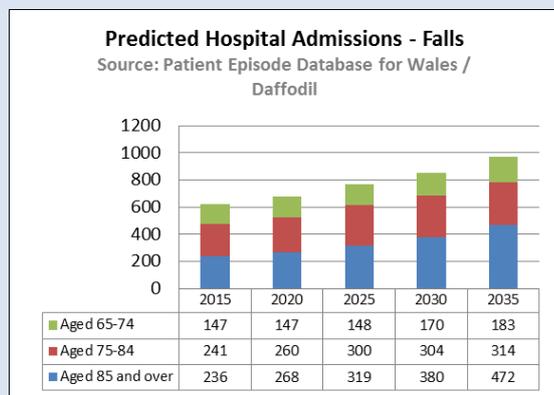


In the 2011 census 10.2% of the population in Newport reported their day to day activities as limited a little compared with 28.0% of the over 65 population. 10.6% of the population reported their day to day activities limited a lot compared with 33.3% of the over 65 population.

This is predicted to increase with an increase from 9,148 people of over 65 in 2015 to 12,759 in 2035. This is an increase of 37.5% over 20 years.

Falls can also have an adverse psychological impact on elderly people. For example, after having a fall some people can lose confidence, become withdrawn and may feel as if they have lost their independence.

As can be seen the figures for admission to hospital due to a fall for those over 65 are predicted to increase from 622 in 2015 to 844 by 2030, this is a 36.9% increase.



### The story so far

#### Care Closer to Home

Care Closer to Home (CCTH) – the vision, is defined as “for the population of Gwent to live well, active lives, independantly for as long as possible, in supportive resilient communities”. Across Newport, the agreed local response in the implementaion of this vision is through delilvery against 3 defined workstreams:

- **Community Well-being**
- **Intermediate Care**
- **Extended (Urgent) Care**

#### *Community Well-Being*

Using the Integrated well-being Network (IWN) as the strategic framework, the workstream has been focused on delivery through the following elements:

1. Development of a ‘core offer’ for Newport: In order to support the development of a local model or Newport, in line with the agreed model outlined above, current community provision in Newport has been mapped in order to establish:
  - Any gaps in current provision.
  - Any areas of duplication.
  - Opportunities for increased joint working.
  - Impact of the current provision and how effective provision can be expanded.

## Heathy Ageing, Independence & Resilience

The mapping focused on identifying services in Newport which include a 'link worker' function as well as identifying the 'Front Doors' at which people are likely to access Health and Social Care service, and is being used to inform the development of the delivery model for the Community Well-being Network.

2. Communication: A key objective of the model is to increase joint working and communication to encourage a collaborative approach to community well-being across partners. A key element of the model will be 'forums', through which partners working within each of the four quadrants can share knowledge and ideas.

The forums will provide a platform for partners to discuss and develop joint solutions to any challenges and opportunities within each quadrant area, identify and address any gaps in provision and/or areas of duplication, and work collaboratively to simplify and streamline referral pathways into community services. As such, the forums will not only facilitate a mutual, well-informed understanding of current community provision but also inform future strategy and service design. Utilising the mapping exercise, key stakeholders have been identified to form the initial membership of the forums, although this may grow and change as the forums develop

3. Training & OD support: The Community Well-being Network aims to ensure that there is a consistent, high-quality offer throughout community provision in Newport. One aspect of this will be embedding a strengths-based approach through 'What Matters' conversations, across all Front Doors.

To provide the required level of consistency and quality it will be crucial to ensure that the workforce across community provision has the right capacity and skill-mix to deliver well-being support both now and in the future. Therefore, workforce planning will be undertaken, and an inter-organisational culture change and training programme will support any required changes in the ways of working.

There is a need to consider how the core competencies and approach to Community Well-being can be embedded across the wider well-being workforce. The mapping has informed the areas in which competencies are already embedded and where there are gaps. A gap analysis matrix has been developed to inform the development of a training plan. The next steps will be to work alongside the WOD team to develop and roll out a detailed training plan in line with these identified requirements

4. Technology: One of the key aims of the Community Well-being approach in Newport is to maximise the use of digital solutions to provide Information, Advice and Assistance, enable effective self-management of needs and support signposting to community-based support, thereby reducing demand for statutory services. The effective use of a core directory of services (Dewis Cymru) is fundamental to facilitating these links. The work to embed Dewis as the core directory will be supported by the development of a DEWIS Support Post (Fixed Term from March 2018, part funded by NCN budgets and part the Transformation Team). This post will play an important role in supporting the development and implementation of Dewis Cymru across Gwent as part of the regional partnership arrangements.
5. Community Hubs: Community Well-being Hubs are outlined as a key element of the Care Closer to Home Strategy for Gwent, highlighting the need to provide effective self-help

## Heathy Ageing, Independence & Resilience

information within communities. In Newport, there are currently several proposed developments within the health, local authority and housing sector. There is a need to align the proposals to ensure the risks of duplication and competition for resources are reduced and that opportunities for joint working and sharing of resources can be maximised. To date, the work on developing the proposals for the Community Hubs has taken place outside of the governance structure for Care Closer to Home. With the development of Community Hubs identified as a key dependency on the work to create an Integrated Community Well-being Network as in order for the Network to be implemented successfully, next steps will be focused on supporting the development of cross project working group to encourage information sharing and alignment of development to the agreed model.

A significant amount of work has taken place to date to establish an active working group that is engaged in developing the model, map community assets and use this information and develop the proposed model.

### *Intermediate Care*

The MDT Intermediate Care Primary Care workstream is focused on re-modelling of the short-term intervention/ intermediate care pathway to ensure person centred wrap around support to increase independence and enable people with complex needs to be supported in the community, facilitating hospital discharge and reducing readmissions. this has been focused on three key areas:

- **Multi-disciplinary approach to Hospital Discharge:** Acceleration of work to date by NCC creating a Hospital In-Reach model, ensure this model is rolled out in full and consider further opportunities for MDT working to support timely hospital discharge and reduce inappropriate referrals to social services.
- **Re-modelling of reablement care provision:** Options appraisal to ensure provision is maximised and outcomes support independence and reduce ongoing care. Consideration of the development of an intake model of reablement care.
- **Step up/Step down:** Linked to the above, ensuring provision supports MDT approach and facilitates independence. Consider the development of a discharge to assess model to support hospital discharge.

### *Extended (Urgent) Care*

The principal objective of the Extended (Urgent) Primary Care workstream is to consider alternative models of care to:

- Develop a multi-disciplinary approach to enable more efficient, effective, and well-coordinated services
- Ensure a sustainable workforce through creation of new roles and greater skill mix
- Shift from secondary to primary care: Ensuring people are able to access support close to home
- Support demand management by ensuring the most appropriate and timely response

To date the workstream has been concerned with scoping the work, including:

## Heathy Ageing, Independence & Resilience

- Researching best practice from the UK and abroad
- Analysis of local data to understand likely demand and capacity
- Workforce modelling to understand feasibility of the model
- Engagement of the current Primary Care workforce to assess acceptability
- Establishing pilots of key elements of the model where possible within current resources

The proposed new model of Primary Care includes the following elements. To date, these have been scoped separately and could be implemented separately. However, they would all work together to form a sustainable model and there is potential for them to be co-located as part of an Urgent Care facility.

- A&E Streaming Nurses
- Advanced Paramedic/ Advanced Nurse Practitioner GP Home Visiting Service
- Direct Access Physiotherapy
- Primary Care Mental Health Crisis Intervention Service
- Development of an Urgent Primary Care Facility (hub)

The workstream has made significant progress in scoping and engagement, and a pilot has been agreed for Direct Access Physiotherapy to begin in June 2018. There are ongoing discussions to begin a pilot for the Mental Health Crisis Team and this is likely to begin early in the next quarter.

### Choose Pharmacy (Minor Ailments Service)

The community pharmacy common ailment service is a scheme whereby patients are encouraged to consult a participating community pharmacy, rather than their GP, for a defined list of common ailments. The pharmacist will supply medication from an agreed formulary, give advice or refer the patient to the GP if necessary.

Across Newport the choose pharmacy platform has been installed in over 90% of practices, with 697 consultations undertaken (July 2017 – March 2018).

### Living Well Living Longer

The Living Well Living Longer programme is the first of its kind in Wales, focused on identifying those at the greatest risk of developing cardiovascular disease and inviting them for a short health check at venues across the borough.

As part of the programme, blood pressure, pulse and cholesterol checks will be carried out to assess individuals' risk of developing cardiovascular disease over the next 10 years.

Once results have been assessed, a plan of action will be agreed with the patient and they will identify their priorities with health professionals for reducing their risk of cardiovascular disease.

Across Newport 3660 have been undertaken to date. The Health Check picks up on average 30% of the total number of people seen for previously undiagnosed health issues which have hit NICE guideline triggers for further intervention by GP and found 17% at increased risk of CVD.

### **Health Checks have found :-**

- 17% are at increased risk of CVD

## Heathy Ageing, Independence & Resilience

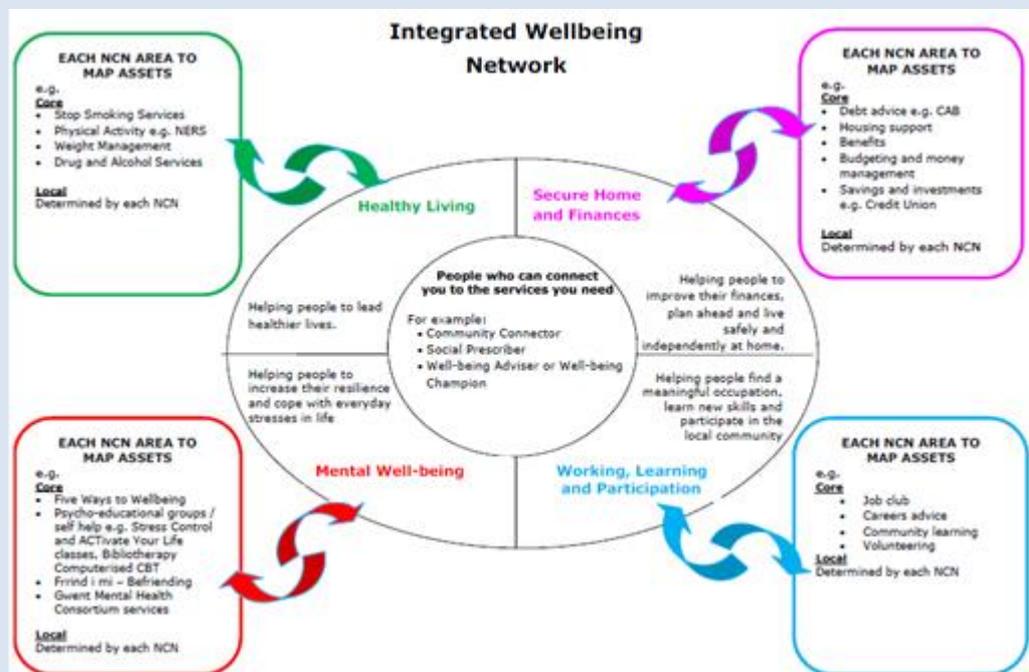
- 10% are at increased risk of Diabetes
- 35% have a family history of diabetes
- 30% were referred back to their GP for clinical intervention for previously unknown medical issues
- 77% increased risk due to high BMI
- 77% High Waist circumference risk
- 39% High levels of no physical activity

The Living Well Living Longer Programme concluded its first phase at the end of March 2018 and the programme is currently working towards developing a new Phase 2 of the programme post October 2018 for the next six months.

During this period health checks will still be operating in the Newport area, with the team encouraging those who haven't engaged to date to take up their offer of an appointment, particularly in terms of targeting those where cultural differences may need additional consideration.

### Integrated Well-being Network

The Integrated Well-being Network (IWN) concept offers the framework for supporting the establishment of integrated, place-based well-being systems across the Neighbourhood Care Networks (NCNs) in Gwent. The framework encompasses the key factors that are associated with people's well-being and encourages us to think holistically about the factors that impact on a person's health and well-being (see figure below).



A commitment was made to the Greater Gwent Regional Leadership Group (August 2017) to complete a baseline review of the IWN elements that are already in place across Gwent to inform future planning. This consisted of three elements:

- To establish the core offer of well-being services that currently exist within localities
- To understand the emerging well-being workforce, including the 'linking roles' that exist

## Heathy Ageing, Independence & Resilience

to support people to navigate the system

- To map the current or planned 'hubs' that can contribute to community well-being

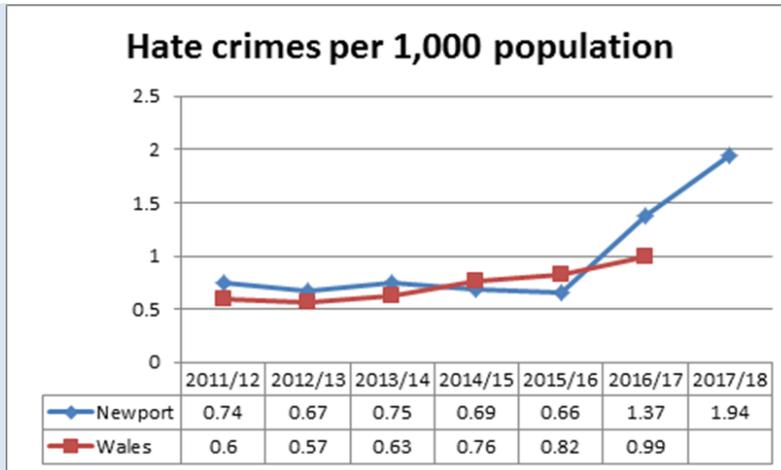
Within Newport, this work was undertaken in collaboration with the community well-being working group. A baseline review to inform the implementation of integrated well-being networks across Newport has been completed. This work informed a Gwent wide report- the recommendations and next steps of which were agreed by Leadership Group on 19/04/18. This report and the detailed findings for Newport will be presented to the Newport Integrated Partnership Board at the next opportunity.

<b>Theme</b>	<b>Safe &amp; Cohesive Communities</b>
<b>Outcome</b>	<b>People in Newport live in a safe and cohesive community</b>
<b>Description</b>	Ensuring that residents, visitors and businesses feel safe in their local area and feel confident that any safety concerns are addressed. Promoting an inclusive community that focuses on matters relating to housing, learning, communication, equality and social inclusion, preventing violent extremism and crime and disorder.
<b>Priorities</b>	<ul style="list-style-type: none"> <li>• Cohesive Communities</li> <li>• Anti-Social Behaviour (ASB)</li> <li>• Youth Justice</li> <li>• Safer City Centre</li> <li>• Domestic Abuse</li> </ul>
<b>Theme Leads Overview – Ian Roberts</b>	<p>The Safe and Cohesive Theme Group is a very active multi-agency partnership arrangement which has delivered a significant amount of work during 2017/18 with a view to making Newport a safer place to live, work and visit.</p> <p>Improving community cohesion has been a focus of the group this year. Reported hate crime has increased in Newport during the last two years, most notably in relation to racial hatred, homophobia, disability related and transphobia. The likely causes of this include: the efforts being made by public services to encourage reporting and support victims of hate crime; an increase in Islamic inspired terrorist atrocities in the UK and abroad; and the decision of the UK to leave the European Union. A Home Office report identifies that the rate of increase is similar to many other areas across England and Wales and that the efforts to increase reporting are a significant factor in this.</p> <p>Much work has been undertaken during the year to support migrants, asylum seekers and refugees dispersed to the Newport area with their integration and to ensure they are able to thrive and contribute positively to life in the local community.</p> <p>Prevent training has been delivered widely in schools across Newport with a focus on respect and resilience. Schools also continue to be supported by the partnership in respect of their public service duties.</p> <p>The East Gwent Hate Crime Forum continues its work to improve support for victims and to encourage reporting. A multi-agency case review panel has also been formed to co-ordinate the response to high risk cases.</p> <p>In relation to domestic abuse services, a number of support agencies continue to work together to deliver a joined-up approach to supporting victims from Newport Library. Work is ongoing at a Gwent level to bring about better co-ordination of Domestic Homicide Reviews (DHR) and the delivery of training to public sector workers.</p> <p>Significant reductions in reports of Anti-Social Behaviour (ASB) have been achieved through the many diversionary activities provided through the ASB sub-group. Partners have focused their efforts in working with disengaged young people and those at risk of being involved in ASB. During the year, over 2,500 sessions were delivered to over 48,000 participants. Young people</p>

Theme	Safe & Cohesive Communities
	<p>were engaged through both sporting and recreational activities such as creative arts.</p> <p>This report also highlights a number of successful multi-agency problem solving initiatives aimed at educating young people about the impact of ASB and diversionary activities which were implemented, particularly during the peak Autumn period.</p> <p>The Youth Offending Service (YOS) has done a tremendous amount of work to address the offending behaviour of children, whilst meeting the expectations of victims and reducing unnecessary demands on the Courts. Overall, the performance report in relation to Youth Justice is positive but figures indicate that Newport currently has a higher proportion of first time entrants into the Courts system than neighbouring authorities. Some of this may be explained by variations in decision making, however, the experience of practitioners locally is that more young people of school age are becoming increasingly involved in serious crime such as violence, burglary, and drug trafficking. Many of these young offenders are attracted to the financial rewards associated with drug trafficking and have complex behavioural issues, which is proving a barrier to effective engagement. Moving forward, more work will need to be done to understand the cause and effect of the criminal exploitation of children so that more effective means of tackling this problem can be found. The case of child M in this report highlights the difficult challenges faced by those working in the Youth Offending Service, but it also serves to highlight that perseverance and a belief in the child can pay dividends.</p> <p>One of our key aims as a partnership group is to ensure that Newport City Centre is a welcoming and safe place for people to work and visit. Like any other city centre area, there are perennial issues to be tackled in relation to youth anti-social behaviour, crime, night-time economy violence, rough sleeping and illegal parking.</p> <p>Operation Jackal was set up in December 2017 to tackle youth ASB and saw some very encouraging results in the early part of 2018. A Gwent Police recruitment drive allowed for a number of additional officers to be deployed on foot patrols in the city centre area to tackle offending behaviour and provide a reassuring presence. A multi-agency rough sleepers group was also established to ensure that the best possible support was provided to homeless people sleeping rough in the city centre. Newport City Council (NCC) has given approval for the transition of responsibility for parking enforcement to Council Wardens, which will free up Police Officers and Community Support Officers to deal with more serious aspects of crime and disorder. A review of the Public Spaces Protection Order (PSPO) has also been completed and a number of recommendations have been made to ensure that anti-social and intimidating behaviours can be dealt with adequately.</p>

## Cohesive Communities

### Population Indicators



Despite a fairly consistent number of recorded hate crimes since 2011/12, Newport has seen a sharp spike over the past 2 years. Based on data provided by Gwent Police, in 16/17 the number of recorded hate crimes was 200 and this increased to 284 in 17/18. This spike is not unique to Newport and is reflected in

national Home Office figures for England and Wales. The key areas of increase have been in the areas of racial hatred, homophobia, disability related and transphobic hate crimes.

According to a Home Office report, the increase in disability and transphobic hate crime was due to better crime reporting and more victims coming forward. This is in line with findings of the Equality and Human Rights Commission's "Hidden in Plain Sight – Inquiry into disability related hate crime".

Global and national incidents can at time have an impact locally and increase community tensions, leading to a spike in hate incidents i.e. increased activity from the extreme far-right, increased media attention on global events (particularly around terrorism). There were also rises after the Westminster Bridge, Manchester Arena and London Bridge attacks. During times of heightened tensions, NCC and Gwent Police ensure that we are in touch with affected communities in order to provide reassurance and support to our communities.

The East Gwent Hate Crime forum continues to focus its efforts on increasing and improving reporting mechanisms and supporting victims.

### Key Performance Indicators

	Target	Actual Performance	RAG Status
No. of people accessing Prevent training	400	680	Green
No. of people accessing Modern Slavery training	40	18	Amber
% of hate crime cases referred to Victim Support	80%	100%	Green

### The story so far

The main focus for 2017/18 has been the delivery of the Welsh Government 2017-2020 Community Cohesion programme, which includes:

- Work at a strategic level to break down barriers to inclusion and integration across marginalised groups through:
  - Well-being of Future Generations Act – Support Public Bodies to identify barriers to social and economic inclusion across marginalised groups in their areas, and to deliver effectively against the Cohesive Communities goal and A More Equal Wales goal of the Well-being of Future Generations Act through their Well-being plans.
  - Communications - Promote positive messages and counter narratives at national

## Cohesive Communities

and local level relating to equality and inclusion and to counter discrimination, including around Equalities week, Hate Crime Awareness Week, Refugee week etc. This area of work has progressed positively with partner agencies working together on sharing common messages as well as support for multi-agency approaches to tackling community tension. An example would be the response to the impact of post-terror arrests in Newport. Arrangements were set up between corporate communications across partners to ensure we shared up to date and accurate information with the public.

- Work at a local level to break down barriers to inclusion and integration for particular groups and communities through:
  - Working with particular groups or communities - Cohesion support for particular groups or communities identified at a local level
  - Working in partnership to respond to the needs of Gypsy and Traveller communities, including positive engagement on the development of a permanent site
- Supporting migrants, refugees and asylum seekers and host communities during the integration process through:
  - Support for refugees and asylum seekers -Enable asylum seekers and refugees to have the opportunities to learn, thrive and contribute to the economic, environmental, social and cultural life of Wales. This work has continued to be delivered on a multi-agency basis across Newport.
  - This includes on-going delivery of the Resettlement programme across Newport and integration support being provided by partners including Gwent Police, South Wales Fire & Rescue Service (SWFRS) and Coleg Gwent
  - Newport continues to be a dispersal area and there are on-going issues around the environmental health and fire safety issues of the properties which has been working in partnership between NCC and SWFRS
- The Hate Crime forum continues to operate in East Gwent. Data and trends are discussed at the meetings, with high risk cases being managed by a well-established case handling group. Additional training has been delivered in relation to 'online hate and its impact on cohesion'.
- The training on Modern Slavery has continued to be made available; however the focus for the last 12 months has been on 'Ethical Supply Chains' and how organisations are procuring goods and services.
- Continued promotion of Respect and Resilience via Prevent training across schools in Newport as well as the provision of an on-going advisory service to schools in relation to the Public Sector Duties as well as sign-posting them to Home Office approved resources
- The Newport CHANNEL panel continues to meet on a regular basis to manage Prevent referrals and there has been continued engagement with the Home Office alongside other

## Cohesive Communities

Welsh LA's on the proposed Dovetail programme

- A regional DHR group developed a Gwent-wide approach/process to DHR and seeking agreement from Gwent PSB's
- A regional 'Ask and Act' Steering group set up and overseeing the implementation of various training levels.
- The Domestic Abuse Unit has moved from the Info Station to the Central Library and continues to host various DA organisations and statutory partners. Continued support and management of the unit is provided by the NCC Partnership Team.
- Two DHR reports have been published in 17/18 and a 3<sup>rd</sup> DHR has been on-going.

## Anti-Social Behaviour (ASB)

Population Indicators	Area	Apr-13 to Mar 14	Apr-14 to Mar 15	Apr-15 to Mar 16	Apr-16 to Mar 17	Apr-17 to Mar 18	Rate per 1,000	% change from prev year
	Newport	7920	8382	8161	7272	6171	41.8	-15%

Key Performance Indicators	Target	Actual Performance	RAG Status
No. of diversionary sessions delivered	2,000	2537	Green
No. of Participations	40,000	48,962	Green
Partners actively using ASB Shared Portal	16	19	Green
ASB Incidents reported to the Council	4850	4128	Green
ASB incidents reported to Gwent Police 2017/2018 (note the figure is not yet verified by the Home Office/ONS)	Reduction on 7251 (2016/7 Figure)	5789	Green

The story so far	Key Achievements:
	<ul style="list-style-type: none"> <li>A core part of our strategy to tackle ASB involves the delivery of diversionary activities. On identification of hotspot areas in Newport, delivery partners worked with various stakeholders to plan an intervention strategy to engage positively with young people involved or on the cusp of ASB.</li> <li>The Premier League Kicks Football is currently hosted through Newport Live in partnership with Newport County in the Community. Three sessions are delivered weekly with six bimonthly central venue leagues for community groups to access via the Premier League Kicks project. The branding and competitive opportunities that the project conveys has supported in retaining participants within the community football sessions.</li> <li>The first City Wide Fit and Fed programme was delivered this year with the dual aim of tackling holiday hunger as well as offering sports based activities for young people who typically access free school meals. The Project has been a great success being delivered across 4 sites Somerton, Gaer, Pill and Stow Hill engaging with over 55 young people.</li> <li>Working in partnership, Newport Youth Service delivered a diversionary programme over the summer holidays for young people aged 14-17. The project, entitled simply 'NP20' focused on promoting the creative arts in Newport. NP20 engaged primarily with young people who had been identified as having disengaged from mainstream services and who are committing, or on the cusp of committing, anti-social behaviour. The project engaged with hard to reach and disadvantaged young people, using the medium of music and art to instill confidence, self-esteem, whilst improving communication and team work skills.</li> <li>NP20 has had over 40 referrals from a variety of agencies/services including the Youth Offending Service and Preventions, and due to a planned programme of outreach carried out by the I Zone team.</li> <li>NP20's success can be evidenced in the securing of additional funding, courtesy of NCC and One Newport via the ASB group, to enable it to continue on a Saturday in the Riverfront</li> </ul>

## Anti-Social Behaviour (ASB)

Theatre. The project currently has 30 registered participants.

- 'Anti-Social Bob' is a short digital media film that has been created by Youth Offending Service (YOS) service users through grant sponsorship from Newport City Council and One Newport. The Project has been developed to act as an early intervention tool aimed at 'breaking the cycle' of Anti-Social Behaviour. The film is specifically tailored to appeal to primary aged school children and will be delivered to all 45 primary schools across Newport. YOS staff, with support from both Gwent Police and Fire Service liaison officers, will deliver the workshops with the message that the film carries, namely that 'anti-social behaviour affects everybody'.
- Reducing ASB around key seasonal dates:
  - ASB operational meetings took place between 11 partners to focus on projects aimed at tackling ASB during key seasonal dates, identified as peak ASB times.
  - Operation Bang diversionary activities are coordinated through the ASB Operational Group. A number of community based activities took place throughout October half term and Halloween, with Newport Youth Service hosting a youth event at Newport Centre on Bonfire Night.
  - Throughout Operation Bang there was a week of planned activities to engage young people in their local communities; these included, but were not limited to, Friday Night projects, Youth Clubs and Play Schemes.
  - The poster above was used to promote Operation Bang; the project succinctly described the project successes and impact on ASB.
  - During October Half-Term Newport Live provided opportunities for 21 young people, aged 16+, to complete a Sport Leaders Level 2 qualification. All 21 participants completed the course and are working alongside staff in existing provision across the city.
- **Reducing incidents of deliberate fire setting:**
  - Mosaic consumer classification and Welsh Index of Multiple Deprivation (WIMD) data was used to identify the most vulnerable households within the city; these households typically pose the highest risk of being affected by deliberate fire setting.
  - Raising awareness through an education programme aimed at young people between



## Anti-Social Behaviour (ASB)

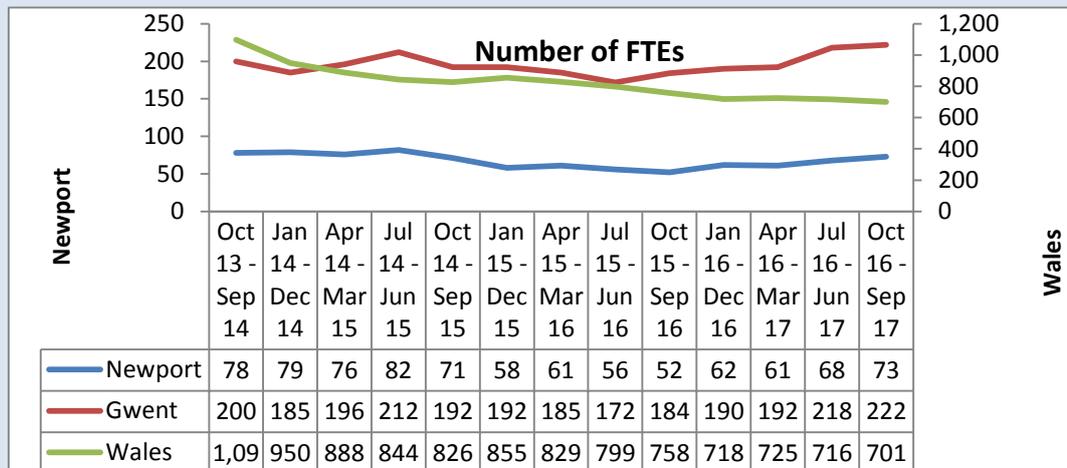
Key Stages 1 to 4, with a goal of promoting safety and reducing arson.

- **Operation Ash** – a multi-agency partnership operation which addressed the increase in deliberate fire setting, with the aim to reduce crime and disorder and increase public confidence. Operation Ash targeted the Lliswerry ward and involved engaging with local schools and community members. Children were educated on ASB and deliberate fire setting, while action was taken to support the residents through community clean-up days.
- **Operation Absorb** – focusing on the Pill area, Operation Absorb identified unused and derelict buildings at risk of arson attacks and then, in conjunction with Fire/Police/NCC and the landlords, these properties are then secured and/or demolished to not only remove the risk from blue light services but also members of public. To date there has been 40+ Arson Vulnerability Assessments carried out in the Pill ward.
- **Gaer Fort Green Space Project** - In conjunction with the land owners NCC/CADW, SWFRS wildfire teams and probation we will implement an annual plan of land management to reduce wildfire fuel. Also crews from Duffryn will visit schools to deliver grass fire talks to educate young people in the dangers of this. The long-term intention is to work in collaboration with NCC to manage and develop the land into a usable green space for the community to utilise. Volunteers are being used to manage the space outside of the cutting/burning window of April to October
- **Maesglas Shops and rear lane.**
  - Public consultation has been completed with the residents and localised business in the area known as Maesglas shops concerning the alleged misbehaviour involving crime and antisocial behaviour there. As a result NCC is to consider a Public Space Protection Order (PSPO) preventing alcohol consumption; congregation of 3 or more persons; the use of threatening and abusive behaviour and possession of intoxicating substances (Including legal highs)\* and the gating off of the rear lane.
  - NCC and One Newport via the ASB Group have funded the purchasing and installation of 2 CCTV cameras that now cover the front of the shops and the rear lane – these are now operational.
  - The constraints and gating will form part of the PSPO which will now be formally considered by the council.
  - \*Abbreviated descriptions of the control measures

## Youth Justice

### Population Indicators

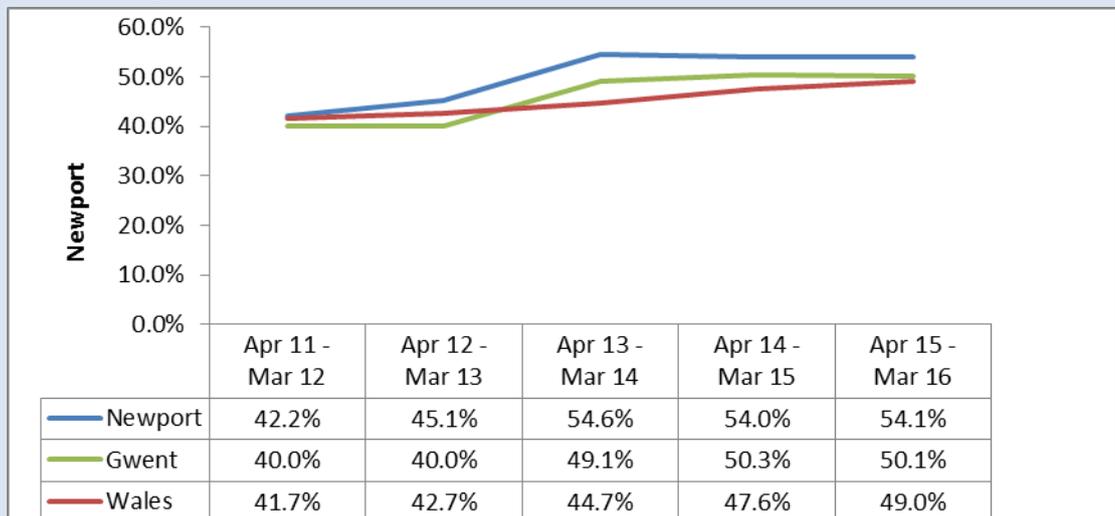
#### First Time Entrants (FTE)



Within Gwent, Newport has proportionately more young people who offend, and who come through the court system than neighbouring authorities. Our First Time Entrants (FTE) is the highest in Wales and has remained fairly constant in recent years, though there has been a slight increase in the last year.

A significant proportion of these FTEs are in respect of motoring offences, which under the current process cannot be diverted from the Youth Justice System (YJS). Violence, burglaries, drug related offending and theft, are the top offences which bring young people to our attention whether through prevention services, early intervention or court.

#### Re-offending



Though the number of children coming into the system has fallen, re-offending rates have generally been on the increase which is indicative of the increase in complexity of the behaviours of the young people coming to Youth Offending Service (YOS) attention now. This is illustrated in the graph above.

Newport has experienced a reduction in numbers overall, with there being 230 new outcomes in 2017/18 as compared to 274 in 2016/17 - a 16% reduction, with pre-court work accounting for over 65% of the workflow over the last year.

## Youth Justice

Current local performance data (collated by YOS) shows an improving and generally positive story. FTEs show a very small increase, and positively re-offending rates are coming down and the use of custodial sentences has decreased despite the seriousness of some offending.

### Key Performance Indicators

	Target	Actual Performance	RAG Status
Percentage of young people referred for community resolution (IP8a)	30%	36%	Green
Percentage of young people referred to Newport Bureau for Out of Court Disposals	15%	29.5%	Green
Number of first time entrants into youth justice system (IP8c)	80	76	Green
Proportion of young people sentenced to custody (IP8d)	24	9	Green
Young people with substance misuse needs access services (IP8f)	80%	96%	Green
Percentage of young people Out of Court Disposals re-offend within 12 months	30%	20.7%	Green
Percentage of young people statutory orders who re-offend within 12 months	50%	40.2%	Green
Average hours education, training or employment (IP8j)	18 hrs	14.4 hours	Red

As regards the education, training and employment (ETE), consistently there has been in improvement in attendance between start and end of order. At the beginning of the year, our cohort was generally older young people who had left school. Many of these refused or were not ready to engage with careers or any type of training/employment. At the end of 2017/18 a significant increase in school aged children has been noted, with over 50% of those being on roll at the pupil referral unit (PRU). By definition these children have more challenging and complex behaviours, and may not be offered a full timetable, as this may not be appropriate for them. Such considerations are not factored into the collation of this statistic. Similarly, with less young people in the cohort overall, any outliers can have a significant impact on hours/performance overall.

### The story so far

#### First Time Entrants

Youth Justice Board (YJB) comments that: actual numbers report an increase from 52 young people during October 2015/September 2016 to 73 young people for October 2016/September 2017, this equates to a 40.4% increase in the number of first time entrants. This is in comparison with a 20.7% increase across Gwent and a 7.5% reduction across Wales.

The YOS contends there are several factors contributing to this historical data including:

- The seriousness of offences committed in Newport: in 2017/18 only 45% of FTE had a previous Restorative Justice Disposal (RJD) indicating the seriousness of the offence was too great to be diverted. For the beginning of this year, and at the current time,

## Youth Justice

Newport has more statutory orders than our counterparts in Gwent and some other areas of Wales.

- Gwent bureau process allows limited opportunity for diversion as compared to other areas.
- Some FTE were as a result of young people failing to comply with the voluntary RJD and hence being escalated into the system.
- Motoring offences (which cannot be diverted) accounted for a significant number of FTE.

Despite current local information evidencing only a small increase in FTE, Newport is still ranked as having the highest FTE in Wales. However, the YOS is confident that through its robust monitoring and scrutiny, the vast majority of young people eligible to be diverted from the YJS are diverted. Exceptions have been where young people have been misprocessed by police; appear in courts outside of Gwent or are escalated due to non-compliance.

There has been ongoing discussion with partners through the year in relation to developing a diversion project for some motoring offences, which under current process always become FTE. This is still ongoing, as is trying to find a remedy to the continued discrepancy between locally reported FTE numbers and those presented by YJB (ours always being lower).

A recent thematic inspection completed by HM Inspectorate of Prisons (HMIP) on Out of Court Disposals (OCD) published in March 2018, highlights a significant variance in practice and process across the country with areas operating very different criteria in relation to what can be diverted from the YJS - this in essence means the FTE comparison across Wales and nationally is meaningless as it is not comparing like with like. We are asking the Local Criminal Justice Board for a review of the process to encourage the development of more diversionary opportunities for young people in line with the principle of Child First (offender second) which underpins our work in Wales, as well as the Child centred policing approach adopted by Gwent Police.

There has been a review of the Restorative Justice Disposals (RJD) (first level disposal which does not result in a young person becoming FTE) and a move towards strengthening the process to bring it more in line with that of the YOS.

In response to the need to get in early with young people to ameliorate the chances of negative behaviours becoming entrenched, the prevention service and youth service have developed a transitions programme to target those young people identified by schools of being at risk of offending by virtue of a number of adverse childhood experiences (ACEs) being evident. The pilot programme being run in three schools where the incidence of crime and antisocial behaviour is high, and will support a small number of young people through the last term in school, through the summer vacation and into the next year. It is anticipated that this could have a positive impact on FTE.

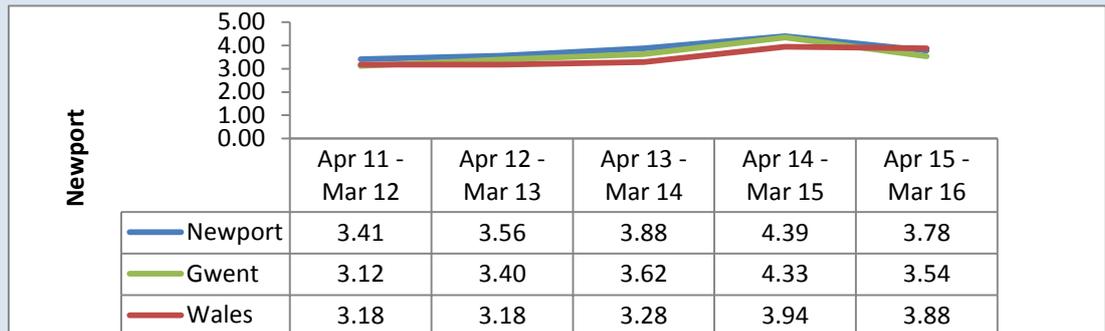
Towards the end of the year, the YOS using funding secured through One Newport has developed a film - 'Anti Social Bob' which is aimed at primary school aged children and explores the consequences of anti-social behaviour - another behaviour which brings young people to the attention of Prevention and YOS. The plan is to deliver this to primary schools with a

programme of support, to raise awareness of the issues, and to get young people involved in addressing this.

**Re-offending**

Despite the YJB reporting an increase in the re-offending cohort, the actual number of young people who have re-offended has not changed significantly and positively shows a downward trend.

Re-offending rate (re-offenders/number in cohort):



This is an area the YOS monitors closely and over the past year we have dip sampled and audited a number of cases where re-offending has occurred. The perceived increase in emotional mental health difficulties and particularly the number of young people involved in drug related offending (supply and dealing) feature heavily within this cohort. The former as a result of not having the capacity/ability or being in the right state of mind to fully understand the consequences of actions and the latter as the financial incentives for young people are too great for them to ignore or walk away from. There are a number of young people in Newport involved in County Lines and Organised Crime Groups (OCG) and this is presenting increasing challenge to the service as well as to partners and will be an area of further development in the year to come.

There has been an increasing number of children who are looked after within our re-offending cohort and many of these (33% in Q4 2017/18) living (and offending) out of area, and within their residential settings. The YOS has little control in this area as cases are care-taken by the YOS covering that area.

Local current information (as presented earlier in this section) is showing a significant improvement over this year, with 20.7% of our pre-court cohort re-offending within a 12 month

## Youth Justice

period and 40.2% within the post court cohort. This is better than performance in previous years. Clearly the comments made in relation to different diversion projects being available in other areas, would impact on our re-offending performance as well as our FTE, again which calls into question comparisons beyond Gwent. It is worthy to note that neither of the other Gwent YOS is in our 'family' (those YOS identified by YJB as being similar) rendering value of comparison across Gwent limited.

### Risk Management

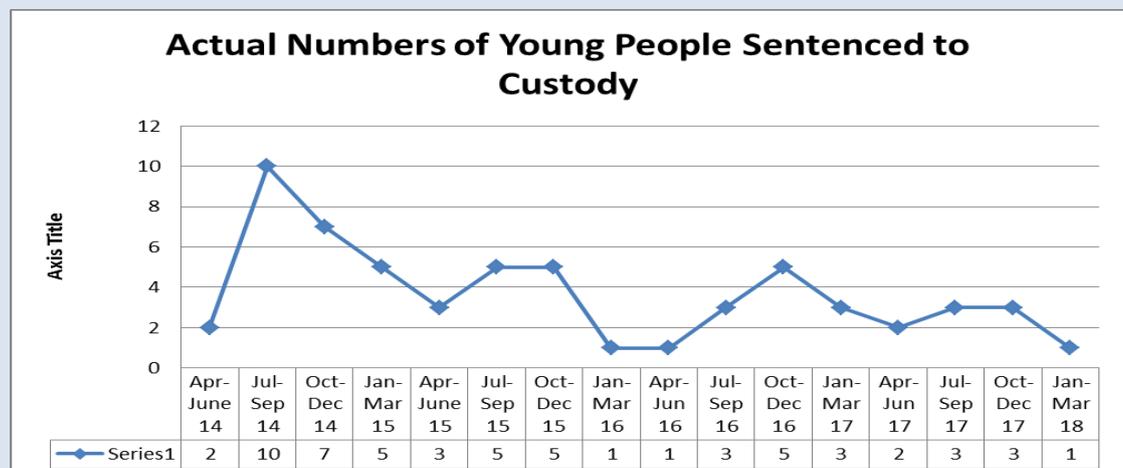
Over the last year the YOS has had a growing concern about the number of young people we have assessed as potentially presenting a significant risk of harm to others, or having significant safety and well-being needs (vulnerability). We asked the YJB to look at this, and after an initial audit of a small number of cases it was suspected that potentially the YOS could be over assessing risk and perhaps adopting a risk averse perspective/approach. To examine this further the YOS has requested that a peer review take place. This is planned to take place in June 2018, and is akin to a mini-inspection though findings are not published and it is an exercise which the YOS has invited. It is hoped that this will identify our areas of good practice which can be used to develop those in need of improvement.

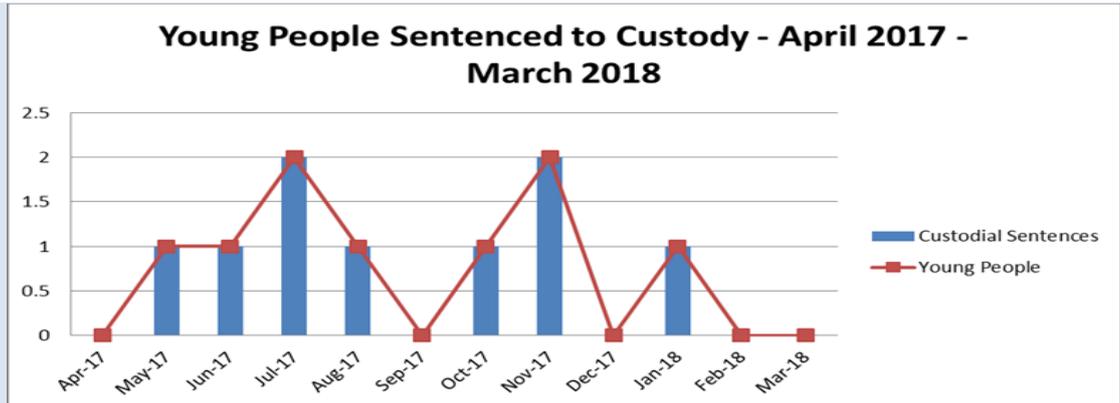
### Participation

Work in this area is still embryonic, though is developing. We recognise the need to meaningfully listen and respond to the range of service users, and to this end are developing this theme of work using a tool called 'Viewpoint' which not only captures views, but also has the capability to collate and report on information - which traditionally is the bit of the jigsaw which has been missing. As the work develops, it gives us the means by which to ensure our services are responsive and flexible to the needs of our services users.

### Use of Custody

Despite the increasing seriousness of the young people's offending, the use of custody has reduced in the last year. This may be an indication that the Courts have faith and confidence in what we propose.





The YOS continues to adopt the principle that we don't give up on young people and believe there is always the capacity for positive change - even though sometimes that is not evident until adulthood.

Over the course of the year we have also appealed two cases where young people have been give custodial sentences. Both appeals were successful and the young people were released into the community on community sentences.

### General

- Discussions around the feasibility of a Gwent YOS and/or variation of this have recommenced and are being scoped. It is anticipated that decisions and initial steps towards those decisions will be in place by the end of 2018/19.
- The YOS continues to be an active member in the Pill Action Group.
- Wherever possible, the YOS continues to seek out collaborations with the other YOS and other partners to support service delivery and maximise efficiencies.

### Case Study

*M received a 12 month Referral Order in 2016. He failed to attend his initial panel or to respond to attempts to engage him. This resulted in a return to court and a further opportunity given to engage with his order. He failed, and subsequently a breach hearing was held and a warrant without bail was issued by Court, as he also failed to attend there. The warrant was executed at M's place of employment, and as a result he lost his job. The order was allowed to continue and a further opportunity was given for M to attend, some 5 months on from his initial court hearing, during which time he had consistently refused to engage with anything offered by the YOS.*

*Concerns raised during his assessment included :*

- *M had been looked after by the local authority from an early age,*
- *he had previously made a number of allegations against staff or authority figures,*
- *substance misuse,*
- *peer associations,*
- *emotional health and difficulties regulating his emotions.*

*Consequently M was difficult to engage from the outset but through perseverance from a Diversion Officer who had previously had a positive relationship with him and further support from the ROLAC (Reducing Offending in Looked After Children) worker M's compliance slowly increased. A change in case manager further prompted a shift in terms of his engagement with YOS and his order which coincided with a period of stability in his accommodation and motivation to look at further education opportunities.*

*At the 6 month stage of his order M was consulted in terms of progress made and what support was required through the transitions planned due to his approaching 18<sup>th</sup> birthday. He indicated that he did not want the YOS to consider early revocation of his order as he had come to value the additional support he received.*

*During the last 6 months of his order, M participated in sessions looking at the risks he posed in terms of likelihood of re-offending, risk to others and to himself as well as wider sessions on the consequences of further offending as an adult. He talked through his plans of moving to be closer to wider family members in the North of England as well as his plans for employment.*

*Due to the progress M was making and his growing maturity, he was approached to be involved in supporting the YOS with the production of the 'Anti-Social Bob' film. M provided the voiceover for this which he enjoyed and his professionalism was noted by those involved.*

*M successfully completed his 12 month Referral Order in April 2018 and has moved as planned and secured permanent employment. He has kept in touch with YOS to update us in terms of his move, how settled he now is and his new job.*

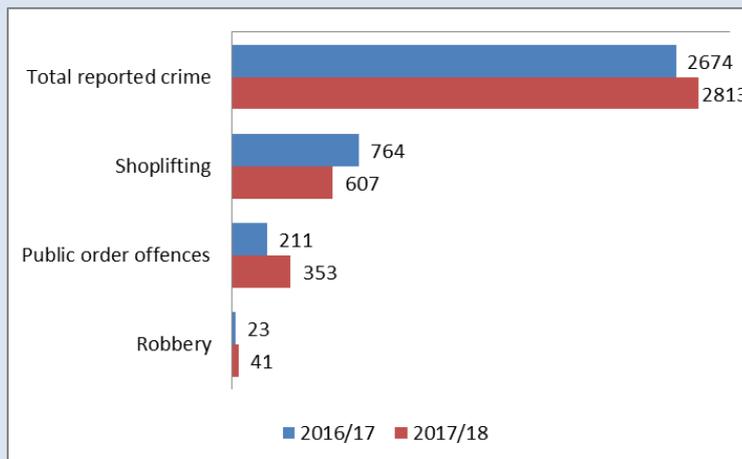
Population Indicators

Anti-social Behaviour

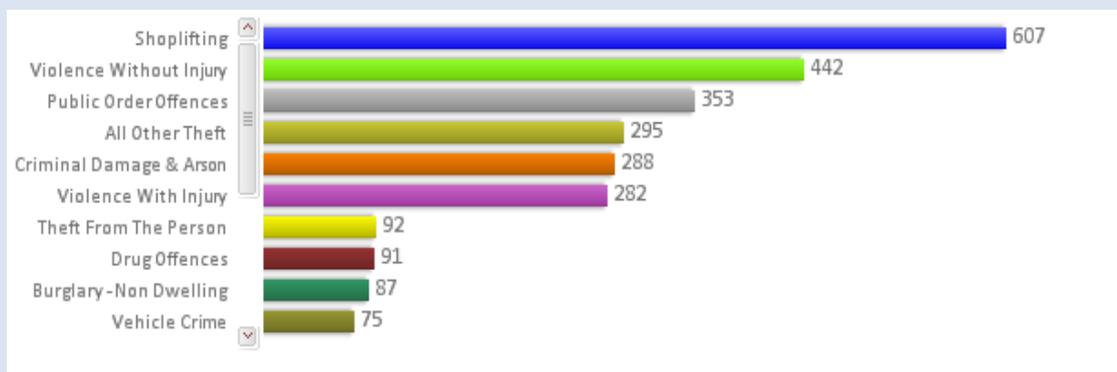


Over the course of 2017/18 there has been a reduction in reported antisocial behaviour of 280 incidents. Improved recording practices are partly responsible for this with a proportion of reported antisocial behaviour being recorded as Public order offences. This doesn't account for the whole reduction in the ASB figures and operations such as operation jackal saw large decreases through December, January and February compared to the same period last year.

Reported Crime



Crime Count by offence



Shoplifting offences are still a large proportion of the reported crime on the city centre with 607 offences in the last year. However this is a decrease from 764 in the previous year. This is

## Safer City Centre

largely due to worked carried out with the NBAC around deterring shoplifters by security staff as well as more effective methods of diversion at the custody end of the process utilising drug referral.

Violence without injury and public order offences have seen a total increase of over 200 offences during this period. The majority of these being attributable to having been crime as opposed to treated as anti-social behaviour.

Key Performance Indicators	Target	Actual Performance	RAG Status
	Number of Night Time operations undertaken jointly by NCC and Gwent Police	6	11
Number of taxis inspected	400	338	Amber
% of high risk city centre premises inspected by NCC for compliance with licensing laws	100%	100% (122 Premises inspected)	Green
No. of licensing significant breaches detected and % rectified	100%	27 significant issues detected - 100% resolved	Green
% people who say they feel safe in the city centre in the <b>day</b> time	Increase compared to previous survey	Jan 2018 – 74.2% (decrease of 8.4 points on previous yr)	Red
% of people who say they feel safe in the city centre in the <b>night</b> time	Increase compared to previous survey	Jan 2018 – 34.1% (decrease of 1.4 points on previous year)	Amber

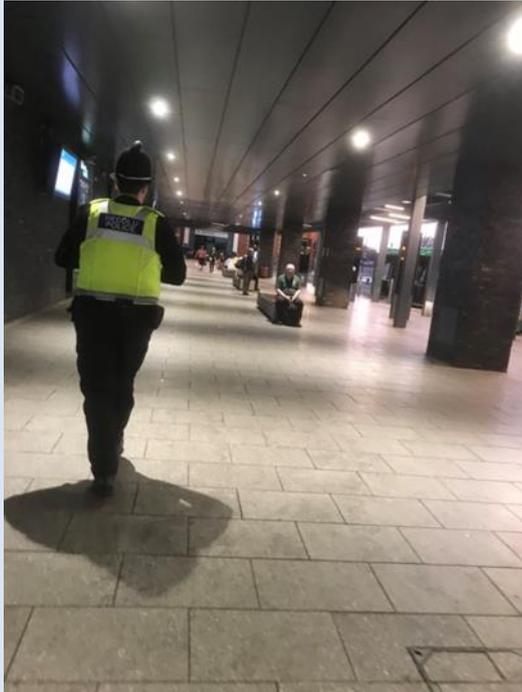
### The story so far

A range of activities have been undertaken throughout the year to improve safety and the public perception of safety within the city centre during the day and night time.

More effective engagement has been a target. The current Gwent Police Your Voice cycle has seen five times as many surveys completed which allows for a broader view of the problems facing the city centre allowing better targeting of resources for all partners against the plans.

Led by the ASB group, a six week 'NP20' project was completed in August 2017 with excellent voluntary participation. This has coincided with a targeted approach towards known offenders using Community Protection Notices (CPN) and Criminal Behaviour Orders (CBO) and a reduction in ASB in the city centre.

## Safer City Centre



Due to recruitment of officers, high visibility foot patrols in the city centre have increased targeting known offenders, providing reassurance and increasing public confidence.

Civil parking enforcement has now been agreed which will further free up resources to tackle serious antisocial behaviour and contribute towards the aim of achieving a Purple Flag status.

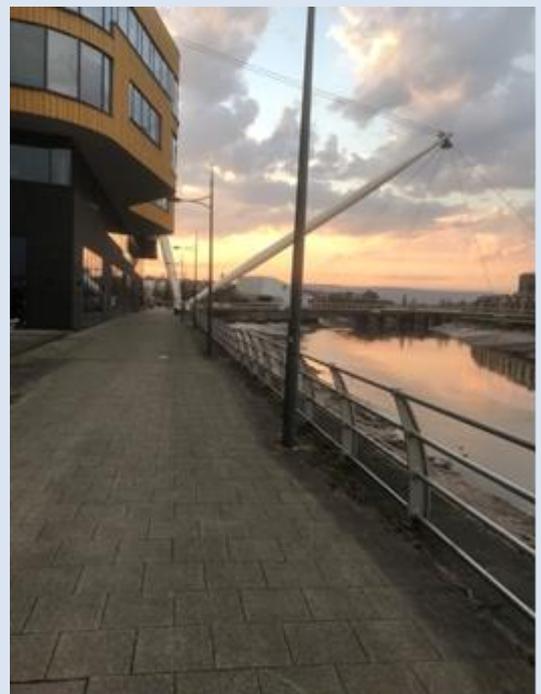
A review of the traffic orders effecting the bollards and hostile vehicle mitigation is being undertaken and agreed. Consultation with Counter terrorism experts is being undertaken to ensure the solution is fit for purpose as we move forward to a busier city.

Work with the Newport Business against crime (NBaC) partnership continues with a huge amount of success around offender identification taking place. We are currently working in partnership around improved efficiency in reporting offences of shoplifting to enable effective offender management and more police time available for high visibility patrol.

The Public Space Protection Order (PSPO) review is now complete and Scrutiny and Overview Committee have recommended that the proposal goes forward to full Council for review and debate. The recommendations it is believed will make enforcement on the key issues around begging and antisocial behaviour easier to enforce once support has been exhausted.

Rough Sleeping group has been reinvigorated and targeted toward bespoke assistance to a relatively small cohort of homeless people within the city centre. It is too early to report specific results to the PSB but operationally more third sector partners are now involved and the lead is being taken at local authority level to ensure the right support is given to people living chaotic lives.

Diverted giving scheme has been developed to provide support to homeless people in the city centre. The scheme is a collaboration of partners, funded by Business Improvement District, and delivered by Wallich and Eden Gate. It aims to provide 3 contactless units within the city for monetary donations, a text line for donations and a Just Giving page on the Wallich website. Scheme will be launched in May 2018.



## Safer City Centre



## Information Management

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Information management has played a vital part of delivering priorities in the Single Integrated Plan (SIP). The [Information Strategy](#) highlights how the use of readily available information can provide benefits for understanding local needs, setting priorities, and improving services, quality of life and well-being of the people in Newport. This information can also be used to measure what actions have been put in place, how successful this has been, and whether anyone is better off.

[Newport Atlas](#) is the information portal for the One Newport Public Services Board (PSB). It provides a single source of data analytics and mapping to support evidence-based decision making about Newport and its communities. Newport Atlas uses map-based information to support service planning and engagement.

### Unified Needs Assessment (UNA)

In June 2010, One Newport Local Service Board agreed a new approach and developed the Unified Needs Assessment (UNA) with the first one published in November 2010. This was used to inform the development of the previous core plans. A revised version was published in May 2012 which included more detail and analysis in order to meet the statutory requirements of Community Safety planning and to develop the Single Integrated Plan.

The UNA was published on an annual basis up until December 2015 which detailed the key indicators across Newport, along with an analysis of need. This approach supported the work of the SIP and included a robust evidence base from which to determine the greatest priorities for action at a local level. It provided an improved methodology to analysing the available evidence in order to support an outcomes based approach and identify priorities for shared action and improvement.

### Ward Profiles

In 2013, to understand the needs at a local level more effectively 20 ward profiles were developed. The profiles are designed to provide an overview of the population by presenting a range of data including population, diversity, households, health, education, housing, benefits and levels of deprivation. The information is given through a series of charts and graphs with supporting thematic map analysis, with key bullet points and narrative.

To tie in with all the work that has already been undertaken in Newport, the former ward profiles have been reviewed, developed and refined to become community well-being profiles.

This incorporates the previous good work undertaken within the ward profiles and meets the needs of the Well-being of Future Generations (Wales) Act 2015.

As part of this joint well-being duty a public services board must prepare and publish an assessment of the state of economic, social, environmental and cultural well-being. The assessment must provide an accurate analysis of the state of well-being in each community and in the area as a whole.

## Newport Approach to the Assessment

A project task and finish group was set up in May 2016 to develop the Local Well-being Assessment on behalf of the PSB. The task and finish group included partners from Aneurin Bevan University Health Board, Gwent Health and Social Care Transformation Team, Natural Resources Wales, Newport City Council, Public Health Wales and South Wales Fire and Rescue.

The Assessment of Local Well-being contains an assessment of the state of well-being of Newport as a whole and 20 community assessments which comprise the whole area. These are called community well-being profiles.

Each assessment is split in to six chapters:

- Preface;
- Community Overview;
- Economic Well-being;
- Social Well-being;
- Environmental Well-being;
- Cultural Well-being;

Each chapter contains a range of quantitative and qualitative data and analysis which includes the results from the extensive public engagement programme.

The [Community Well-being Profiles](#) were signed off by the Public Services Board on 25<sup>th</sup> April 2017 following a consultation with the PSB a number of statutory consultees including its own members, other partners, local authority scrutiny committee, voluntary sector organisations and the public.

From this assessment each PSB must prepare and publish a Local Well-being Plan setting out its objectives and the steps it will take to meet them.

## Public Participation and Engagement

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The purpose of the [One Newport Engagement and Participation Strategy](#) is to make sure that The One Newport Public Services Board (PSB) and its partners involve citizens, service users, agencies and practitioners in the democratic process and the design and delivery of services in Newport. This strategy also sets out how the statutory requirements of the guidance Shared Purpose, Shared Future will be addressed and how stakeholders are engaged.

An Engagement Group is in place which represents key PSB partners and community representatives. The group aims to share best practice, collaborate on engagement work and improve representation of a range of stakeholders and community interests.

### Key achievements

- **Bus Wifi Engagement:** A new engagement mechanism was launched in Summer 2017 using the free wifi on buses. Newport City Council and Newport Transport provide funding that allows the public access to free Wi-Fi on Newport Transport buses. As part of this contract we have the opportunity to include a short survey that members of the public have to complete in order to access this Wi-Fi (this only needs to be completed once for the period of time each survey runs). We run each survey for about a month and we have received between 8,000 and 9,000 responses for each survey including approximately half from people aged 25 or under. The topics areas consulted on have included safety in Newport, perception and the Youth Council.
- **Newport Youth Council:** The Youth Council's membership includes young people aged between 11-25 years old and provides opportunities for these individuals to get their voice heard and influence decisions on the things they care about in Newport. The Council is currently overseeing the recommissioning of the service to run the Youth Council and it is hoped that the new provider will build on the firm foundations now in place and deliver new innovative approaches to engagement. The Youth Council will be represented on the Public Services Board and arrangements are currently being decided, with Cllr Wilcox the Chair of the PSB acting as the link and young people's engagement champion.
- **Pill Community Safety Survey:** At the outset of the Pill project, in January 2017, the partners undertook a community safety survey so that residents could identify the issues that were of greatest concern, and to establish a baseline from which progress could be measured. A follow-up survey was undertaken in October 2017 and the results indicate encouraging progress against key public perception measures. These include:
  - The number of people who say they feel very unsafe (walking alone after dark) has fallen from 64% to 41% (-36% improvement)
  - People who say that crime and ASB is more of a problem than last year has fallen from 43% to 26% (-40% improvement)
  - People who say that they are satisfied/very satisfied with the service provided by the police and their partners has increased from 22% to 36% (+63% improvement)

- People who say they are confident that the police and their partners would effectively deal with reports of crime and ASB in Pill has increased from 22% to 32% (+45% improvement)
- People who say that the service provided by the Police and their partners has got better compared to last year has increased from 15% to 38% (+153% improvement)
- Despite this Crime/ASB remains a huge concern for the Pill community with less than 3% of respondents saying they did not think it was a problem.

## **Children and Young People**

Local authorities have a statutory duty under Annex B of Well-being and Future Generations Act (2015) to involve children and young people in decisions that have a direct impact on their lives.

To meet the statutory requirements local authorities must:

- Promote and facilitate participation.
- Embed children and young people’s participation into all aspects of planning, delivering and reviewing of services.
- Publish information about arrangements.
- Ensure that a range of opportunities and the appropriate required support are provided for effective participation.
- Establish a Youth Forum.
- Consider how best to support training.
- Report on how the PSB is engaging children and young people in the Single Integrated Plan annual report.

### **What have we achieved?**

Over the course of the Single Integrated Plan we have worked towards meeting the participation requirements by:

- Representatives of the Youth Council and Unity Youth Forum met with the Council’s Strategic Director for People and Chief Education Officer to question them about their interests and concerns.
- Young people from the Youth Council will participate in the commissioning of the new Youth Council service, by equal representation on the selection panel.
- The first Heddlu Bach/Mini Police project in Wales was launched in three primary schools in Newport to increase young people’s involvement in their communities and build confidence in the Police. Plans are being made to roll out the project to more Newport schools.
- Mapping of existing engagement practice and training needs across partnership organisations.
- Provided a wide range of opportunities including forums, special interest groups, online surveys, paper based surveys and interactive workshops.
- Provided on-going support to Newport Youth Council (County Youth Forum), through the One Newport Participation Project supported by Tros Gynnal Plant.

- Set targets for Tros Gynnal to work with the Youth Council to meet with decision makers
- Young people are represented on the Fairness Commission, and Public Services Board
- Provided tailor made training to both service providers and young people accessing services.
- Developed a mechanism within the Council's Democratic report writing system to ensure that children and young people's views are gathered and taken into account when decisions are being made that directly impact upon them. This is now an important element of the Fairness and Equalities Impact Assessment process.
- As part of the Well-being Assessment a young person's survey was developed and used by the Youth Council, Schools, the Unity Forum and the Youth Service. This was accompanied by a teaching pack so the survey can be incorporate into lessons.
- Children and young people were given opportunity to get involved in the NCC budget consultation e.g. through Play Schemes.
- The Children's Rights and Complaints Officer meets with children and young people to ensure their voices are heard when a complaint is made that affects them.
- Engagement for the well-being assessment focussed on family events including National Play-day, 3 x Sports in the Park events, Road to Rio, Maindee Festival, Serennu Summer Fair etc.
- The Youth Service, Newport City Homes and NCC employees engaged with young people at the RawFfest Youth Festival and Summer Fest in relation to the Well-being assessment.
- The Engage Project works with seldom heard groups including BME young people. A film is being produced by the young people on their perspectives on well-being and the WFG Act and will be presented to City Council scrutiny members.
- The Children as Researchers (CARs) Project has been developed by Newport Primary Schools. Pupils are able to identify issues that interest them and are supported to undertake research and recommend an improvement plan. This gives them a voice in relation to issues that affect them.

### **What have children and young people been involved in as a result?**

- Over 550 young people took part in a survey about their well-being, what they like about living in Newport and what they would like to see more of/less of in the future.
- Unity Youth Forum – The council is working with Newport City Homes and Charter RSL's to support their youth forum which is focussed on disadvantaged young people and aims to give them a voice.
- Tros Gynnal Plant (TGP) are commissioned to provide advocacy for eligible children and young people including Looked After Children, Children in Need and children with disabilities. The service complies with National Advocacy Standards.
- Under this contract TGP involve the children and young people in the development of the service and encourage engagement with the Children In Care Council (CICC). Advocates promote knowledge and understanding of the UNCRC and the benefits of participating in decisions which are being made which affect the children and young

people's lives. Advocates support children and young people to make complaints or representations to the City Council and support them to participate in issues which concern them and ensure their voices are heard.

- TGP are also commissioned to facilitate a CICC for LAC. Members of the group have named the group 'Have Your Say'. The CICC has been invited to raise questions about and to give their views on the Corporate Parenting Strategy. Their feedback has been supplied to the Corporate Parenting Forum and further engagement on this topic will follow. Have Your Say meet at least once a month with opportunities for additional meetings and regular contact between members of the group and TGP participation workers.
- TGP facilitate engagement with consultations and attendance at participation events e.g. All Wales Annual Conference, and most recently a video workshop with the Fostering Network providing feedback on 'what makes a good foster placement' One member of the group has been appointed to The Children's Commissioner's Young Persons Advisory Panel having been introduced to the opportunity by TGP participation workers and encouraged to apply. Have Your Say expect to have the opportunity to be part of a focus group informing the 'Little Voices' research carried out by the Observatory and Swansea University and to provide feedback to Children In Wales around Well-being.
- Members of Have Your Say are supported to take part in Newport Youth Council. Recruitment to the group is dependent on access to eligible children and young people.
- TGP advocates promote the opportunity with those they work with as advocates and participation workers also rely on introductions to other interested young people from LAC team social workers and others e.g. foster Carers and IROs.

## **Involve Newport**

Involve Newport is the name for a panel of Newport residents who receive regular surveys with the aim to represent the views and opinions of the people within the city. The panel was established by Newport City Council in 2002 and is now used jointly with council partners through the One Newport Public Services Board and its wider partnership.

The Involve Newport panel is made up of around 700 members but is open for new people to join at any time including children and young people, while work continues to broaden its membership based on gender, ethnicity, language, age and ward residency.

Involve Newport is one of the best ways that the local community can be consulted on local issues and services across the One Newport Partnership.

### **Why have a panel?**

Many local authorities and Public Services Boards have a citizen's panel to encourage better communication between citizens and the public bodies and help participation in the democratic process.

The aim of the panel is to provide a platform through which residents' views on local services can be accurately gauged. It also gives us the opportunity to understand why people's views are changing and provide opportunities for more focussed research about specific services.

### **How does it work?**

Panel members are sent up to 4 questionnaires each year and asked for their opinions and views on a range of topics affecting Newport. Surveys in the last year have included:

#### **Spring (April 2017) – 35.28% response rate (224 surveys completed)**

- Explore Newport Market
- Newport Transporter Bridge
- NCC – Evening and Night Time Economy

#### **Summer (July 2017) – 40.83% response rate (267 surveys completed)**

- Perception of Newport
- Safety in Newport
- Health Services Survey

#### **Autumn (October 2017) – 36.23% response rate (238 surveys completed)**

- South Wales Fire & Rescue Service
- Opportunities to use Welsh socially
- Rogerstone Community Council – Monmouthshire, Brecon and Abergavenny Canal

#### **Winter (January 2018) – 28.29% response rate (187 surveys completed)**

- Perception of Newport
- Safety in Newport
- Support Service for People Aged 55+
- Housing Options for Older People
- Regional Area Plan

### **What happens to the results?**

The information collected from each survey is used to support and develop policy and improve services. Results can sometimes be reported in the local media, council and partner organisation publications and press releases, although all responses are treated anonymously.

Feedback is also reported back to panel members via newsletters that summarise their responses (what you said) and how their views have been used to develop and improve services (what we did). These newsletters are produced twice a year, with the feedback provided in April and October alongside the Spring & Autumn surveys.

For further details on the Involve Newport Citizens Panel visit the [One Newport website](#) including how residents can join, the topics consulted on and links to the feedback newsletters.

# Governance & Performance Management

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## Governance

Within the [One Newport PSB Partnership Structure](#), each of the strategy and coordination groups have agreed their own terms of reference (ToR), which allow members to understand the role of the group and its governance arrangements.

The latest terms of reference were approved at the June and Sept PSB meetings in 2017:

These are:

- [One Newport PSB](#)
- [One Newport Strategy & Performance Board](#)
- [One Newport SIP Theme Board](#)
- [One Newport SIP Working Group](#)
- [One Newport PSB Well-being Plan Sub Group](#)
- [One Newport PSB Engagement Group](#)

The PSB also agreed for an additional group to be set up in March 2017. The terms of reference are below:

- [One Newport PSB Third Sector Partnership](#)

## Performance Management

The [One Newport Performance Management Framework 2017-18](#) (PMF) sets out the vision of how the PSB manages the performance of the SIP in 2017-18. The PMF has been really significant in the delivery of the SIP and was designed to ensure that the appropriate checks and balances were in place to promote continuous improvement and accountability across all key partners. At the end of each year the PMF has been critically reviewed and updated. A new approach PMF has been developed to monitor the Well-being Plan building on the strengths of the previous year's PMF.

## Scrutiny

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Newport City Council has established a Scrutiny Performance Committee – Partnerships (Scrutiny Committee) to scrutinise the work of the PSB. The Committee is chaired by Councillor Majid Rahman.

To ensure consistency, the terms of reference of the Performance Scrutiny Committee – Partnerships mirror those of the PSB.

As part of its work, the Scrutiny Committee received the SIP quarter 2 performance dashboards on 10 January 2018. SIP theme leads attended the meeting to present on performance for the quarter and take questions. In his letter back to the PSB, the Chair of the Committee commented as follows on the dashboards:

“The Committee agreed that it was clear there was evidence of cross partnership working and keeping the lines of communication open between partners and any improvements were very positive for residents of Newport.”

A Newport City Council Scrutiny Review Group, which led to the establishment of the new Scrutiny Committee also made recommendations to ensure effective scrutiny of the PSB. These include recommendations regarding relationship building to aid understanding: as a result, the Scrutiny Chair attends PSB meetings on occasion to present the findings of the Committee and there will be opportunities for PSB members to attend Scrutiny Committee meetings.

The Performance Scrutiny Committee – Partnerships reviewed the SIP Annual Report on 25 July 2018. The Committee noted the performance against the SIP and commented on each of the themes:

[Minutes of the Performance Scrutiny Committee - Partnerships held on 25 July 2018.](#)

# Well-being of Future Generations Act (Wales) 2015

## Background

The Well-being of Future Generations (Wales) Act 2015 is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.

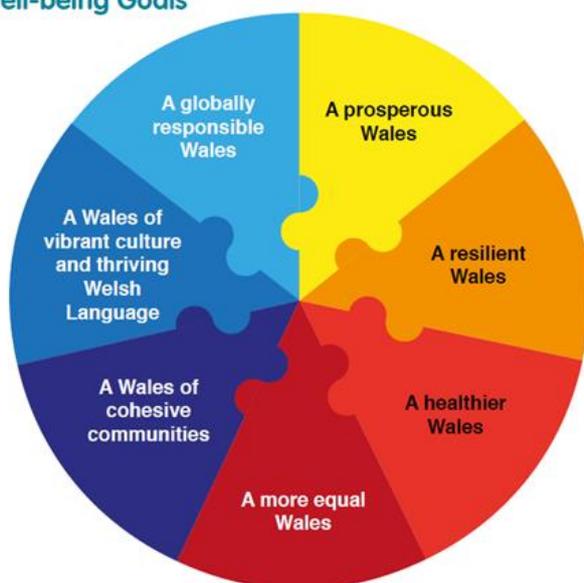
The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act.

The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development. These are:



- Looking to the **long term** so that we do not compromise the ability of future generations to meet their own needs;
- Understanding the root causes of issues to **prevent** them from occurring;
- Taking an **integrated** approach so that public bodies look at all the well-being goals in deciding on their well-being objectives;
- Working with others in a **collaborative** way to find shared sustainable solutions;
- **Involving** a diversity of the population in the decisions that affect them.

## Well-being Goals



The Act sets seven well-being goals:

Together they provide a shared vision for the public bodies listed in the Act to work towards. The well-being goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) to improve the economic, social, environmental and cultural well-being of their area by contributing to the achievement of the well-being goals.

## Operating a Public Services Board

The Act establishes a statutory board known as the Public Service Board for each local authority in Wales. There are four statutory members of the board; Local Authority, Local Health Board, Fire & Rescue Authority and Natural Resources Wales. Statutory members are collectively responsible for fulfilling the board's statutory duties. However, statutory members cannot work in isolation and must invite other organisations to participate.

Each PSB must improve the economic, social, environmental and cultural well-being of its area by working to achieve the well-being goals. It will do this by:

- Assessing the state of economic, social, environmental and cultural well-being in its area by 3<sup>rd</sup> May 2017 (Local Well-being Assessment); and
- Setting objectives that are designed to maximise the PSB's contribution to the well-being goals by 3<sup>rd</sup> May 2018 (Local Well-being Plan).

They must do this in accordance with the sustainable development principle.

The Local Well-being Plan must include:

- Why the PSB feels their objectives will contribute within their local area to achieving the well-being goals, and
- How it has had regard to the Assessment of Local Well-being in setting its objectives and steps to take.

## One Newport Public Services Board

The work on the transition from an LSB to a PSB was undertaken by a PSB Development Group in 2015-16 and the first official PSB meeting took place on 3<sup>rd</sup> May 2016 where terms of reference and membership were agreed. As mentioned earlier in this report these have been reviewed on an annual basis.

Since then the PSB has developed the [Local Well-being Assessment](#) which was signed off by the Public Services Board on 25<sup>th</sup> April 2017 and the [Local Well-being Plan](#) which was agreed by the PSB on the 1<sup>st</sup> May 2018 and published on 3<sup>rd</sup> May 2018.

In addition the PSB has:

- Continued to deliver the Single Integrated Plan (SIP) for Newport focusing on three themes: Economy and Skills; Health and Well-being; Safe and Cohesive Communities. The PSB has reported progress on delivering the SIP on a quarterly basis and is now publishing its final annual report.
- Enabled the Safe and Cohesive Theme Group has undertaken the statutory functions of the Community Safety Partnership in Newport.
- Along with other PSBs in Gwent, put in place regional governance and reporting arrangements for VAWDASV and Domestic Homicide Reviews.

- Developed a multi-agency, place-based action plan to tackle significant problems in the Pillgwenlly area of the city, which required immediate attention. The PSB came together quickly to develop the Pill area action plan which is multi-faceted, took a strong partnership approach to immediate problems and embeds the five ways of working in the WFG Act i.e. involving the community in Pill, developing preventative interventions, thinking long term, working collaboratively and integrating objectives and activity.