

Newport Public Services Board – Additional Meeting

25 April 2017

10.00 am

Civic Centre, Newport NP20 4UR

1. Welcome and introductions
2. Apologies
3. Minutes of the meeting held 14 March 2017 (attached)
(Note: Summary of business also available – [Link here](#))

Strategy and Policy

4. Assessment of Local Well-being - Emma Wakeham, Newport City Council; Jeff Scrivens, South Wales Fire and Rescue Service; Leah MacDonald, Aneurin Bevan University Health Board; Andrew Robinson, Natural Resources Wales (report attached)
5. Partners' Well-being Objectives – Nicola Dance, Newport City Council (report attached)
6. Dementia Friendly City – Philip Diamond, Gwent Health and Social Care Transformation Team (report attached)
7. Communities First – Keir Duffin, Newport City Council (Presentation)

Work Programme

8. Forward work programme (attached)
9. Dates of future meetings:
 - 11 May 2017 – Workshop, Duffryn Fire Station
 - 20 June 2017, The Friars, Royal Gwent Hospital
 - 12 September 2017
 - 11 October 2017 (TBC) (additional meeting to consider Consultation Draft of the Local Well-being Plan)
 - 12 December 2017

Contact: Nicola Dance: Tel: 01633 656656; E-mail: nicola.dance@newport.gov.uk
Date: 13 April 2017

Minutes

Newport Public Services Board

Date: 14 March 2017: Pillgwenlly Millennium Centre, Courtybella Terrace, Newport

Time: 11.00 a.m.

Present:

Statutory Partners:

Newport City Council: Councillor R Truman (in the Chair); W Godfrey (Chief Executive) B Owen (Strategic Director – Place), K Duffin (Interim Head of Regeneration, Investment & Housing), T Mckim (Partnership Manager); N Dance (PSB Coordinator) E Wakeham (Policy & Partnership Officer), R Jefferies (Chief Democratic Services Officer) and M Durkin (Democratic Services Officer)

Aneurin Bevan Health Board: K Dew, N Prygodzicz

South Wales Fire and Rescue Service: H Jakeway

Natural Resources (Wales): S Morgan

Invited Partners:

Welsh Government: A John

Heddlu Gwent Police: CC J Farrar and Supt M Williams

Public Health Wales: W Beer

Office of Police & Crime Commissioner; E Thomas (Deputy Gwent Police and Crime Commissioner; and L Webber, (Head of Justice and Rehabilitation)

Coleg Gwent: G Handley, Campus Director

GAVO: S Tiley, Asst Chief Executive and J Shatford

RSLs: R Lynbeck

Youth Council: A Willis

Apologies: D Jenkins (ABHB), C Davies (Natural Resources Wales), J Cuthbert (Gwent Police & Crime Commissioner), N Davies (Probation Service), Dr G Richardson (Public Health Wales), H Williams (USW), M Featherstone (GAVO) and C Doyle (RSLs)

<p>4</p>	<p>Meetings of the Public Service Boards</p> <p>Arising from comments at the previous meeting the PSB considered a report detailing options for making the work of the PSB more open to the public. The implications of holding meetings in public as well as other options of increasing openness and making the work of the PSB more transparent and accessible to the public were considered.</p> <p>There was no statutory requirement for PSB meetings to be held in public and research undertaken showed that there were currently 2 PSBs out of 17 which were open to the public.</p> <p>Members were keen to improve the accessibility of the public of the work undertaken by the PSB but considered that the PSB was still evolving. It was suggested that more use could be made of social media and that more engagement events could be undertaken with a view to involving the public more.</p> <p>Reference was also made to the Summary of Business produced by the Partnership Team which were already published on the OneNewport website.</p> <p>Agreed</p> <ol style="list-style-type: none"> 1. That agendas including reports (unless confidential) be published on the Council's OneNewport and democracy pages and the matter be reviewed at some future stage. 2. To further develop communications such as social media and within all partner organisations using the summary of business. <p><i>(A Willis, Youth Council joined the meeting during consideration of this item)</i></p>	<p>R Jefferies M Durkin N Dance</p>
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<p>5</p>	<p>Single Integrated Plan 2016-17 – Updates</p> <p>The key themes within the Single Integrated Plan were:-</p> <ul style="list-style-type: none"> • Economy and Skills • Health and Wellbeing • Safe and Cohesive Communities <p>A performance dashboard had been compiled for each of the Themes for the third quarter and had been circulated to the PSB.</p> <p>The dashboards set out a summary of performance under the following headings:-</p> <ul style="list-style-type: none"> • Key achievements and successes • Underperformance and risks • Key performance measures • Plans for the next quarter. <p>Lead Officers updated the PSB on progress and responded to questions.</p> <p>Re Health and Wellbeing, members referred to the launch of the Breastfeeding Welcome scheme and the need to address their own provision for breastfeeding mothers as leading organisations in Newport</p> <p>Re Safe and Cohesive Communities, members commented on the importance of addressing cyber crime in the development of the Local Well-being Plan.</p> <p>Agreed</p> <p>To note the reports and all PSB members to review the provision for breastfeeding mothers within their own organisations.</p>	<p>B Owen W Beer E Wakeham M Williams</p>
<p>6.</p>	<p>Pill Action</p> <p>A. Police involvement/Action</p> <p>Supt M Williams updated the PSB on all the work/initiatives undertaken to date, current work and future directions. There had been much success in the short term action plan but it was now necessary to pull together longer term proposals. Reference was made to the involvement of other Partner organisations such as Newport City Homes and the City Council particularly through Regeneration and Streetscene which together with the Police presence were making a real difference in the area.</p> <p>PSB members were keen to be involved with whatever was needed and it was acknowledged that the action being undertaken in Pill could be a model of the PSB working</p>	<p>M Williams W Beer K Duffin</p> <p>All PSB members</p>

	<p>together for other parts of Newport and Gwent. Involvement with the Pill community was being actively developed, this being central to any success.</p> <p>The Chair appreciated the work undertaken and thanked everyone involved</p> <p>B. Health and Wellbeing</p> <p>W Beer made a presentation detailing the health needs being addressed in Pill and in particular the Neighbourhood Care Network (NCN) which brought all services and agencies together to respond to local need and national priorities across health and social care. Reference was made to successful initiatives such as the Bromley by Bow Centre and work undertaken through SIP Health and Wellbeing. This work included the Living Well, Living Longer Programme with NHS healthchecks for Patients aged 40-64 (not on a disease register) living in deprived areas and an Integrated Well-being Network</p> <p>If change was to be achieved it was acknowledged that there was a need to think and act very differently starting today.</p> <p>Agreed</p> <p>That PSB partner organisations nominate a representative to contribute to the Living Well, Living Longer Programme.</p> <p>C. Work and Skills</p> <p>K Duffin made a presentation including data relating to housing tenure, population profile, the economy/skills available and local evidence. The challenge being to identify gaps, identify opportunities and identify a shared approach.</p> <p><i>(Councillor Ali, Pillgwenlly Ward Member attended the meeting for this item)</i></p> <p>Agreed</p> <p>Ongoing strategy to be developed to include all of these themes.</p>	
<p>7.</p>	<p>Newport Third Sector Partnership</p> <p>PSB members considered a report regarding the adoption of a Newport Third Sector Partnership scheme, the establishment of a Newport Third Sector Partnership as a sub-group of the PSB to facilitate communication and engagement and representation of the Community Sector on the PSB. Community sector representation had previously been discussed at the meeting of the PSB in June 2016 (Minute 3 7/6/16 refers)</p> <p>Agreed</p>	

	<p>1. To adopt the Newport Third Sector Scheme (2015) and establish the Newport Third Sector Partnership (TSP) as a sub-group of the PSB</p> <p>2. To note that the Chair of the TSP be elected from its Third Sector members</p> <p>3. That the Chair of the TSP represents the community sector as an invited participant on the PSB in addition to GAVO's role as specified in the PSB terms of reference.</p>	
8.	<p>Partnership Evaluation</p> <p>PSB members considered a report upon the proposed approach to the evaluation of the Public Services Board's effectiveness including how the wider partnership structure functions to support the work taking place. The PSB had been in place for one year.</p> <p>It was proposed that the results of the questionnaire and survey be reported to the PSB in June, 2017.</p> <p>Agreed</p> <p>1. To note and agree the 2 questionnaires as set out in Appendix A of the Report for circulation to members of the different partnership groups.</p> <p>2. To complete the online survey when circulated.</p>	N Dance/ All
9.	<p>Welsh Government Support to PSBs – 2017-18</p> <p>PSB members considered a letter from the Welsh Government indicating that funding had been approved - £74,026 for the Gwent region to assist Public Services Boards as they moved towards preparation of the local well-being plans and to continue to assist in the consolidation of work on the assessments of local well-being. PSBs wishing to access this funding would need to identify a lead authority to submit the bid by 31 March, 2017.</p> <p>A John, Welsh Government also confirmed that the Communities Division Team were available to provide any support required.</p> <p>It was reported that the Gwent Strategic Well-being Assessment Group (G-SWAG) was considering bid options for submission by the 31 March deadline.</p> <p>Agreed</p> <p>To note that G-SWAG would be submitting a bid on behalf of the Gwent region.</p>	A John

10.	Date of Future Meetings Agreed The dates of future meetings be:- 25 April, 2017 at 10 a.m. at the Civic Centre, Newport 20 June 2017 at 10 a.m. N.B Venue now confirmed for 20 June, 2017 as The Friars, Royal Gwent Hospital Newport	M Durkin N Dance
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Public Services Board (PSB)

25 April 2017

Assessment of Local Well-being and Local Well-being Plan

Purpose

To agree the Local Well-being Assessment and agree the next steps to work towards the development of the Local Well-being Plan.

Summary

The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) ‘Shared Purpose – Shared Future’ sets out a requirement for each Public Services Board to prepare and publish an assessment of the state of economic, social, environmental and cultural well-being in its area no later than a year before it publishes its local well-being plan. This means that the Assessment must be published by 3rd May 2017.

In Newport a project task and finish group was convened to develop the Local Well-being Assessment on behalf of the PSB. The task and finish group has compiled a consultation draft which was presented to the PSB on 13th Dec 2016.

In preparing its assessment of local well-being each PSB is required to fully consult with a number of statutory consultees. This consultation process is now complete and the consultation responses have been compiled and the Local Well-being Assessment updated.

Recommendations

- 1) PSB to review and agree the final version of the Local Well-being Assessment 2017.
- 2) PSB to note and agree the next steps in the process to develop the Local Well-being Plan.

Contacts

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leah.macdonald@wales.nhs.uk	Partnerships & Networks, ABUHB

Background

The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) 'Shared Purpose – Shared Future' sets out a requirement for each Public Services Board to prepare and publish the Local Well-being Assessment for the local area no later than a year before it publishes its Local Well-being Plan. The guidance also states that the Local Well-being Plan must be published no later than 12 months following each local government ordinary election.

This means that the Local Well-being Assessment must be published by 3rd May 2017 and the Local Well-being Plan must be published by 3rd May 2018.

Approach

In Newport a project task and finish group was convened to develop the Local Well-being Assessment on behalf of the PSB. The task and finish group has compiled a consultation draft of the Assessment.

The Newport Consultation Draft Local Well-being Assessment contains an assessment of the state of well-being of Newport as a whole and 20 community (wards) assessments which comprise the whole area.

Each assessment is split in to six chapters:

- Community Overview;
- Economic Well-being;
- Social Well-being;
- Environmental Well-being;
- Cultural Well-being;

Consultation

In preparing its Local Well-being Assessment each public services board was required to fully consult with a number of statutory consultees. A consultation draft was presented to the PSB on 13th December 2016. The consultation period took place between 21st December 2016 and the 12th February 2017. Responses were detailed in the last Report to the PSB on 14th March 2017.

All responses were reviewed and the main points pulled out for consideration. This is detailed in Appendix 1.

[Appendix 1 - Main Points from the Consultation](#)

Final Version

The Local Well-being Assessment has now been amended in light of the consultation process.

Please see Appendix 2 and 3.

[Appendix 2 - Community Well-being Profile: Newport 2017](#)

[Appendix 3 - Community Well-being Profile: Allt-yr-yn 2017](#) (example ward level profile)

Next Steps

Now that the Local Well-being Assessment is completed it is time to start to develop the Newport Local Well-being Plan. There are two main elements to the Local Well-being Plan:

- 1) The local objectives; and
- 2) The steps the board proposes to take to meet the objectives.

Once the Local Well-being Plan has been published it will be the main work-plan and focus of the Newport PSB going forward.

So as to assist in development well-being objectives the next part of the process is to determine the main priorities in the Local Well-being Assessment. Three prioritisation workshops will take place in May:

Workshop	Lead		Date
Economic Well-being	Will Godfrey	Newport City Council	24 th May 2017 am
Social Well-being	TBC	ABUHB	TBC
	Hugh Jakeway	SW Fire & Rescue	
Environmental & Cultural Well-being	TBC	Natural Resources Wales	TBC

It is important that PSB members are at the centre of these decision making workshops so PSB members are invited to attend all three workshops. Other partners and professionals specific to that area will also be invited. These workshops will set the foundations for the PSB's work-plan for the future.

Other partners and professionals specific to that area will also be invited. At the workshops attendees will be asked to prioritise issues identified from the Local Well-being Assessment. A filter process will be undertaken. This will included the following aspects:

At what level can the issue identified be tackled?

- Nationally;
- Regionally;
- by the PSB;
- by individual organisations;
- by communities.

The workshops will also consider the five ways of working from the Well-being of Future Generations (Wales) Act 2015:

- **Long Term** – Would tackling the identified issue balance short-term needs with the requirement to safeguard the ability to also meet long-term needs?
- **Prevention** – Does dealing with the identified issue prevent the root cause of the problem in meeting public bodies well-being objectives and the well-being goals?
- **Integration** – Does addressing this issue support at least one of the Well-being Goals without adversely affecting any of the others?
- **Collaboration** – Is this issue something that at least two PSB partners can work on together?
- **Involvement** – Was this issue raised by the public in the engagement process?

A fourth workshop is then proposed to bring everything together.

Timescales

A full timetable is listed below which details the activities to be undertaken in order to develop the Local Well-being Plan. It is important to note that due to consultation requirements, significant progress will need to be made on the plan May-June 2017.

Date	Item
7 th Jun 2016	Project Plan agreed by PSB (complete)
13 th Sep 2016	Progress Report to PSB (complete)
13 th Dec 2016	Consultation Draft to PSB (complete)
21 st Dec 2016 – 12 th Feb 2017	Consultation Period (complete)
14 th Mar 2017	Consultation Report to PSB (complete)
25 th Apr 2017	Final Local Well-being Assessment sign off by PSB
By 3 rd May 2017	Publish Local Well-being Assessment and send copy of Assessment to Welsh Ministers, Commissioner, Auditor General for Wales, Scrutiny Committee
11 th May 2017	PSB Members' Workshop
May 2017	Prioritisation Workshops
May – Jun 2017	Drafting approach to Local Well-being Plan and Well-being Objectives
20 th Jun 2017	Draft approach for Local Well-being Plan agreed by PSB
Jun-Sep 2017	Draft approach for Local Well-being Plan to Future Generations Commissioner for 14 weeks
Jun-Aug 2017	Developing Well-being Objectives, Response Analysis and Local Well-being Plan
Sep 2017	Amend Local Well-being Plan in light of feedback from Future Generations Commissioner
Oct 2017	Consultation Draft of Local Well-being Plan to PSB
16 th Oct-31 st Dec 2017	Statutory 12 week public consultation period
Jan 2018	Finalise Local Well-being Plan in light of consultation

Date	Item
Feb 2017	Sign off of Local Well-being Plan by Natural Resources Wales Board
TBC	Sign off of Local Well-being Plan by ABUHB Board
19 th & 27 th Feb 2017	Sign off of Local Well-being Plan by Newport City Council Cabinet and Council
26 th March 2017	Sign off of Local Well-being Plan by Full Fire Authority
March/April - tba	Local Well-being Plan to be agreed by PSB

Further information

[Local Well-being Assessment Consultation Drafts](#)

[Well-being of Future Generations \(Wales\) Act 2015 – The Essentials](#)

[Shared Purpose: Shared Future – Statutory Guidance on the Well-being of Future Generations](#)

[National Indicators](#)

Contact

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Public Services Board (PSB)

25 April 2017

PSB Partners' Well-being Objectives

Purpose

To note the Well-being Objectives of individual partners on the PSB.

Background

Public bodies listed in the Well-being of Future Generations (Wales) Act 2015 were required to publish Well-being Objectives and a supporting Well-being Statement by 31 March 2017. The Well-being Statement must outline how the objectives will contribute to the seven well-being goals for Wales, how they take account of the sustainable development principle and what steps the body will take to meet their objectives.

The members of One Newport PSB required by the Act to publish Well-being objectives are:

- Welsh Government
- Newport City Council
- Natural Resources Wales
- South Wales Fire and Rescue Service
- Public Health Wales
- Aneurin Bevan University Health Board

Their Well-being objectives are attached at appendix A with a link to the supporting Well-being Statement.

Proposal

Members may wish to comment on their Well-being Objectives. The objectives will be recorded in the Local Well-being plan for Newport.

Recommendations

PSB members are asked to note the Well-being Objectives of individual partners.

Timetable Immediate

Contact Nicola Dance, Newport City Council: nicola.dance@newport.gov.uk

PSB Partner Well-being Objectives

Welsh Government – Full Well-being Statement

- Create conditions to give every child the best start in life.
- Improve education outcomes for all and reduce the gap in outcomes for different groups.
- Help people live healthy and independent lives and support a healthy workforce.
- Improve prosperity for all across Wales, helping people into employment and sustaining jobs.
- Create the conditions for people to learn and use the Welsh language with their families, in their communities and in the workplace.
- Support the transition to a low carbon and climate resilient society.
- Connect communities through sustainable and resilient infrastructure.
- Support safe, cohesive and resilient communities.
- Improve access to secure, safe, efficient and affordable homes.
- Foster conditions for sustainable economic development and employment, whilst stimulating innovation and growth for a modern low carbon economy.
- Promote and enhance the culture and heritage of Wales.
- Manage, use and enhance Wales' natural resources to support long-term wellbeing.
- Facilitate high quality, responsive and better integrated public services, to those that need them most, enabling citizens to be an equal partner.
- Position Wales as an internationally focused, ambitious country engaged and connected to the wider world.

Newport City Council – Full Well-being Statement

- Improve skills, educational outcomes and employment opportunities
- Promote economic growth and regeneration whilst protecting the environment
- Enable people to be healthy, independent and resilient
- Build cohesive and sustainable communities

South Wales Fire and Rescue Service – Full Well-being Statement (Page 8 onwards)

- Reduce risk
- Engage and communicate
- Nurture sustainable resources
- Embrace technology
- Strengthen partnerships

Natural Resources Wales – [Full Well-being Statement](#)

- Champion the Welsh environment and the sustainable management of Wales' natural resources
- Ensure land and water in Wales is managed sustainably and in an integrated way
- Improve the resilience and quality of our ecosystems
- Reduce the risk to people and communities from environmental hazards like flooding and pollution
- Help people live healthier and more fulfilled lives
- Promote successful and responsible business, using natural resources without damaging them
- Develop Natural Resources Wales into an excellent organisation, delivering first-class customer service

Aneurin Bevan University Health Board – [Full Well-being Statement](#)

- Support every parent expecting a child and give every child in Gwent support to ensure the best start in life.
- Support adults and children in Gwent to live healthily and to age well, so that they can retain independence and enjoy a high quality of life in to old age
- Promote mental well-being as a foundation for health, building personal and community resilience.
- Encourage involvement of people who use our services and those they support, in jointly owned decisions regarding their own health and care plans, and in wider service planning and evaluation so that we, with our partners, deliver outcomes that matter most to people.
- Ensure we maximise the effective use of NHS resources in achieving planned outcomes for services and patients, by excellent communication, monitoring and tracking systems in all clinical areas.
- Promote a diverse workforce able to express their cultural heritage, with opportunities to learn and use Welsh in the workplace.
- Develop our staff to be the best that they can be with high levels of employee well-being and, as the largest employer in Gwent, promote NHS careers and provide volunteering and work experience opportunities.
- Reduce our negative environmental impact through a responsible capital building programme and a sustainable approach to the provision of building services including; carbon and waste management, undertaking procurement on a whole life-cycle cost basis and support local sourcing, promote sustainable and active travel and, improve environmental health.
- Plan and secure sustainable and accessible healthcare services, ranging from prevention through to treatment, rehabilitation and recovery that meet current and future needs and address health inequities and differing levels of need across our communities.

- Continue to integrate our actions with wider public, independent and voluntary sector partners with the aim of developing streamlined, whole system services for people who use our services and those they support.

Public Health Wales – Full Well-being Statement

- Build capacity and support system change, to protect and improve health and reduce inequalities
- Give our children the best start in life including opportunities to grow, play and learn in a healthy and safe environment
- Support the NHS to deliver high quality, equitable and sustainable services that meet the needs of citizens at every stage of their life
- Minimise public health risks from current and emerging diseases, environmental hazards and emergencies
- Influence policy, planning and design to create sustainable, culturally thriving and cohesive communities, to tackle the wider determinants of health and to break the cycle of poverty and disadvantage
- Maximise the potential of our natural and cultural resources to promote physical and mental health and well-being and contribute to a low carbon, environmentally resilient Wales
- Strengthen our role in global health and sustainable development, realising the benefits of international engagement

Public Services Board (PSB)

25 April 2017

Newport: Dementia Friendly City

Purpose

- To update PSB members and partners on Dementia Friendly City progress and on Newport City Council's Dementia Friendly accreditation.
- For PSB to consider Dementia Friendly City as a priority work programme in the new Well-being Plan.
- To encourage PSB partners to adopt Dementia Friendly status and attend Dementia Friends awareness.

Background

We are part of an ageing population and this will present new opportunities and challenges. Dementia is a major concern with 1 in 14 people over 65 years of age reported to be living with dementia; however it will have a great impact on family members who take on a caring role for loved ones. All members of society will be touched at some point - if it is not immediate family, it will be extended family or friends.

The Alzheimer Society within the National Dementia Vision for Wales estimate that by 2021, the number of people with dementia across Wales will increase by 31% and by as much as 44% in some rural areas. Dementia is the single most frequent cause of admission to care homes, with a quarter of hospital beds occupied by people living with dementia, and the largest need for community care services for older people. Although most people with dementia are in later life, younger people may also be affected, and often receive care in services designed for older people.

The graphs below evidence the demographic pressures across Wales and the 'Gwent' region respectively:

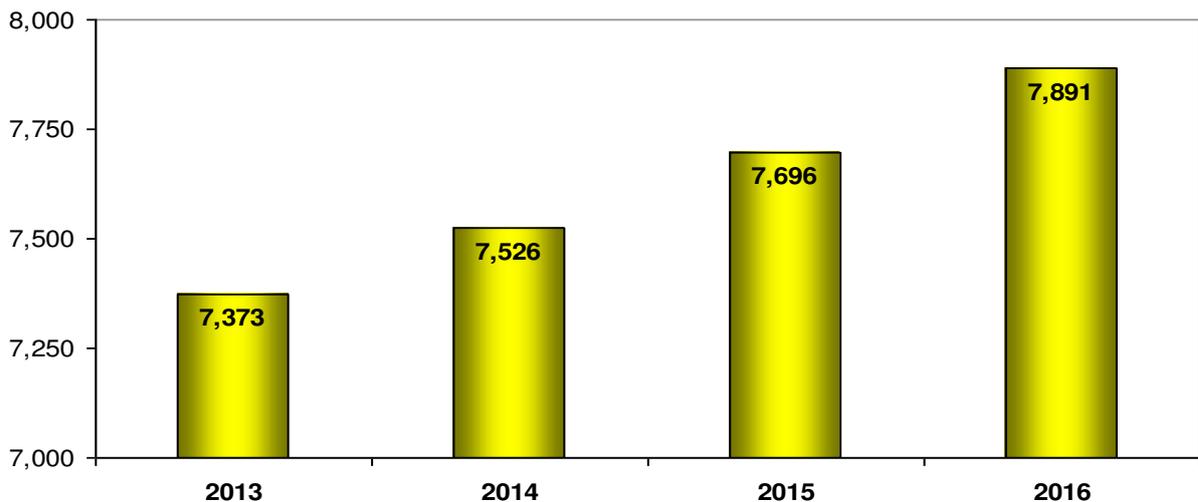
Social Services in Wales

- 3 million people with an ageing population and diverse needs
- More than 150,000 receiving care and support



People aged...	2020	2030
70-74	+28%	+24%
75-79	+18%	+32%
80-84	+14%	+64%
85+	+22%	+80%

Aneurin Bevan Projections: People aged 65 and over predicted to have dementia



National Dementia Strategy

The Minister for Health and Social Services launched *'Wales: a Dementia Supportive Nation'* in April 2015 with priorities to:

- increase dementia diagnosis rates,
- increase training for professionals,
- increase public understanding of dementia,
- place strong focus on prevention and early intervention to achieve better outcomes and prevent dementia needs escalating,
- develop stronger communities and community resilience so that people can feel supported in their community.

The priorities are currently being reviewed as part of Welsh Government's new strategy 'Together for a Dementia Friendly Wales 2017/2022'.

Alzheimer's Society Dementia Friendly Accreditation

To increase the level of support for people living with dementia the Alzheimer's Society has developed a Dementia Friendly Community (DFC) accreditation process. Newport City was successfully accredited as 'working towards dementia friendly community' in 2015. An application and accompanying action plan was submitted to the Alzheimer's Society setting out how partners will meet the seven criteria. A DFC implementation sub group was established linked to Newport's Older People Action Group (NOPAG) and is chaired by the Council's Cabinet Member for Adult Social Services & Housing and supported by the Older People's Strategic Officer. The group meets quarterly and has recently produced an annual progress report (attached as appendix 1). A summary of the seven criteria and corresponding actions are set out below:

1. **Structure and Governance:** The former LSB adopted DFC as a priority and provided strategic multi agency governance. A DFC implementation group has been established, linked to existing Newport Older People Action Group (NOPAG).
2. **Champions:** Key individuals have been identified to 'champion' DFC at a strategic level. In Newport, Councillors Paul Cockeram and Kate Thomas, Assembly Members Jayne Bryant, Jonathan Griffiths and Member of Parliament Jessica Morden are identified champions.
3. **Awareness raising:** Dementia Friends awareness sessions have been delivered to increase understanding of dementia and what life is like for people living with dementia. Since April 2014 **2186** people have undertaken awareness raising and become Dementia Friends, and **36** people have completed train the trainer (Dementia Champions). A number of business and organisations across Newport have received Dementia Friends sessions e.g. Monmouthshire Building Society, Newport City Council, Derwen, Seren and Gwent Police
4. **Strong Voice:** a link to local support groups such as Dementia Friendly Cafes and carer's groups has been established
5. **Raising profile:** Awareness information has been included on partners' websites and a new website was funded and developed with GPs and Neighbourhood Care Networks (NCNs) – Dementia Roadmap. Partners and organisations are being encouraged to adopt the 'working towards dementia friendly' logo which requires the satisfaction of a small number of actions.

6. **Priorities:** a small number of priorities were identified for the first year which involves a pilot location and raising awareness.
7. **Report:** the Alzheimer's Society requires a report every 6 months to ensure progress against the seven criteria.

Benefits

In the current financial climate there is a need to work smarter and in partnership. It is felt that a DFC is a good example of multi-agency partnership working and ideally sits under the PSB. There are a number of benefits:

- **Links to strategies** – a DFC will support the implementation of a number of strategies:
 - Social Services and Wellbeing Act and joint Area Plan
 - Well-being of Future Generations Act and Newport Well-being Plan
 - Ageing Well in Wales (and work of the Older People's Commissioner),
 - Welsh Government's Dementia Strategy
- **Collaboration** – the development of Dementia Friendly Communities (DFC) is collaborative. The focus of DFC will be on all partners and parts of society working together especially public services and the third sector to create a supporting environment. The PSB will be ideally placed to facilitate greater partnership working across Newport and ensure strategic oversight.
- **Outcome Focus** – DFC will facilitate independent living which was a priority under the previous SIP and Health and Wellbeing theme. The need to engage with carers will also support and feed into Newport's engagement strategy.
- **Individual partner priorities** – the development of a DFC will involve the mobilisation of all partners in the identified area and, from a PSB perspective, will require partners to provide strategic 'buy in' and supportive governance. Examples of how a DFC will support PSB partners as follows:
 - A DFC is a supportive community and will support Gwent Police in protecting some of the most vulnerable people in society. The Police and Crime Commissioner for Gwent sits on the national Dementia Board and both Gwent Police and the Office of the Police and Crime Commissioner have both been accredited as dementia friendly
 - A DFC will involve the mobilisation of the third sector, especially with 'Dementia Friends' awareness which has recruited a number of volunteers and befrienders
 - A DFC will help support people living with dementia remain in their homes longer and support local Registered Social Landlords (RSLs) to provide enhanced outcomes and sustained tenancies.

- A DFC will reduce the ‘pull’ on acute health services by ensuring earlier intervention
- A DFC will support the Local Authority, especially Social Services, in providing enhanced outcomes for people living with dementia and their carers; and fulfilling the independent living agenda.

Dementia Friendly City accreditation

As part of Newport City Council’s (NCC) response to the challenges identified in both the regional Population Needs Assessment and local Well-being Assessment, an action plan was developed to progress the 7 DFC criteria and NCC was recently awarded DFC status – action plan included in appendix 2 – which will be updated and reviewed every 6 months. NCC will formally receive the accreditation as part of Dementia Awareness week (14th-20th May). Officers have also organised a number of Dementia Friends Awareness sessions across the city which are open to both the public and partners. A regional event ‘No Grey Dementia Day’ is also being planned for 18th May – flyer attached as Appendix 2

Proposal

Given the advantages to all organisations in the city of greater understanding and support for dementia, and the progress in Newport to date, it is proposed that the PSB take forward rollout of Dementia Friendly City and include it as a priority work programme in the new Well-being Plan under the Well-being of Future Generations Act.

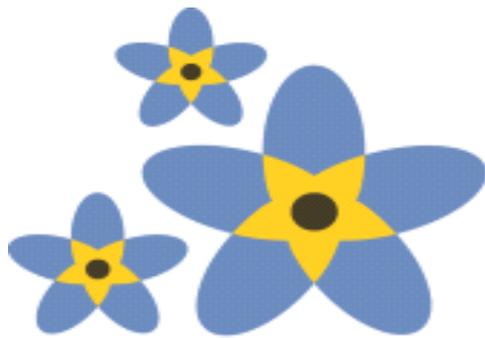
PSB partners are also asked to consider individual Dementia Friendly accreditation.

Recommendations

PSB members are asked to:

1. Support the rollout of Dementia Friendly City and agree to DFC inclusion as a priority work programme in the new Well-being Plan
2. Note the date of the regional dementia conference: 18th May
3. Actively attend Dementia Friends awareness raising and link with Dementia Champions to explore delivery across respective organisations.

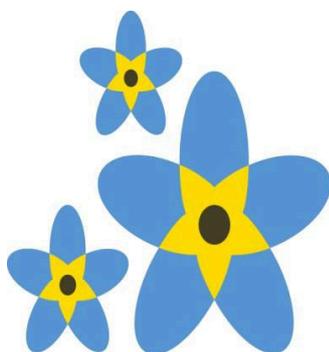
Contact Phil Diamond, phil.diamond@torfaen.gov.uk



Working to become
**Dementia
Friendly**
2015-2016

**Dementia Friendly City
Newport**

**Annual Progress Report
2016**



Yn gweithio i fod yn
Dementia-Gyfeillgar
2015-2016

Introduction

Newport City was accredited as '*working to become dementia friendly 2015 -2016*' in June 2016. In the last 12 months considerable progress has been made to raise awareness of dementia and encourage organisations to adopt dementia friendly practices and support people living with dementia and their carers. Below is a progress update against each criterion of the 'working to become dementia friendly' criteria.

Progress Update

1. Ensure the right local STRUCTURE is in place to maintain a sustainable dementia friendly community.

A Dementia Friendly Community (DFC) **implementation group** has been established with a Terms of Reference (TOR). The implementation group meets quarterly. The group provides regular feedback to the Public Service Board (PSB) in Newport and a PSB officer is a member of the implementation group.

The PSB is a strategic multi agency group and has membership at Chief Executive and Chief Officer level from a range of partners such as the Local Authority, Gwent Police, Aneurin Bevan University Health Board (ABUHB), Housing Associations and the Voluntary Sector.

The PSB have developed a **Single Integrated Plan (SIP)** and one of the themes is to '*Health and Wellbeing*' and the development of a Dementia Friendly Community (DFC) is contributing to this theme. The PSB have adopted DFC as a priority work programme and this will ensure strategic 'buy in' from partners and accountability at the highest level.

Going forward the PSB will oversee the development of a **Wellbeing Assessment** which will set out the predicted levels of need for the next 20 years and the DFC implementation group will support the process by providing data on levels of dementia need and also the **views of people living with dementia**. A regional **Population Needs Assessment** is also being developed and the group will also feed into the process to ensure the needs of people living with dementia are recognised.

The implementation of a DFC is also meeting the objectives in the Strategy for Older People in Wales and the objectives of the '**Ageing Well in Wales**' and the work of the Older People's Commissioner

A **regional Dementia Board** has been established by the ABUHB and chaired by the Director of Nursing. The regional board leads on the implementation of the Welsh Government's '*Wales: Dementia Nation*' strategy. The implementation group will also report to the Dementia Board to ensure regional alignment with other areas progressing DFC. The implementation group will also work in partnership with ABUHB's Neighbourhood Care Networks (NCNs) to ensure partnership working with local GPs and other health practitioners. The Board is also developing a **regional Dementia Strategy** and the BG DFC implementation group will be active partners in the design and delivery.

The **strategic oversight and 'buy in' from the PSB and Dementia Board has created an effective and sustainable structure**, to ensure that DFC is progressed and overseen at the highest level. This report will be shared with both PSB and Dementia Board as means of an update.

2. Identify leads - CHAMPIONS - to take responsibility for driving forward the work to support your community to become dementia friendly.

We have identified a number of political champions in Newport: Councillors Paul Cockram and Kate Thomas; Jayne Bryant and John Griffiths, Welsh Assembly Members; and MP Jessica Morden. We feel champions at Westminster, Welsh Assembly and Council level will provide the accountability required to progress DFC.

The group will continue to meet on a quarterly basis and will be chaired by Councillor Paul Cockram who is also chair of Newport Older People's Action Group (NOPAG). Assembly Members Jayne Bryant and John Griffiths will also continue to champion dementia at a national level and Kate Thomas at a local level. Councillor Kate Thomas is a trained dementia champion and has delivered a number of dementia friends sessions.

The offices of MP Jessica Morden and AM Jayne Bryant were recently awarded their Dementia Friendly logos



3. Have a plan to raise AWARENESS about dementia in key organisations and businesses within the community that support people with dementia to ensure a better understanding of dementia and an appreciation of the condition.

We have used the Dementia Friends awareness sessions as the main vehicle to raise awareness across Newport City. We have also trained a number of 'Dementia Champions' through Alzheimer's Society Dementia Champion training, and encouraged each partner that to identify staff to become champions. We are building on good foundations in Newport and from April 2015 to September 2016

Training Awareness &	Target 15/16	Actual 15/16	Target 16/17	Actual Q1 & Q2	TOTAL
Dementia Friends	500	1448	1000	738	2186
Dementia Friends sessions	-	84		59	143
Dementia Champions	8	27	10	9	36

The implementation group has undertaken a mapping and gapping exercise to identify and target partner organisations to receive Dementia Friends awareness sessions. A number of different organisations have supported DFC and received Dementia Friends awareness and identified champions to train staff. Organisations and businesses that are supporting a DFC are

- Elected Members
- Local Authority staff including Social Services
- Newport Housing staff
- Melin and Pobl Housing Associations
- Newport Care and Repair
- Gwent Police – including all Community Support Officers
- Monmouthshire Building Society
- National Office of Statistics
- Local Schools
- Plutus Health Care
- ABUHB staff across a number of medical settings including GPs
- Communities First

NCC are also organising open sessions for members of the public across the city <http://www.newport.gov.uk/en/Care-Support/Older-People/Dementia-friendly-Newport.aspx>

Community Connectors from Newport City Council are raising awareness of Dementia Friends and support available for people living with dementia. We are also working with Gwent Association of Voluntary Sector Organisations (GAVO) to link Community Health champions to the DFC agenda and providing information for people to reduce their risk of dementia.

Case Study – Newport City Council Commissioning Team

We have implemented a new contract management tool that we use to measure outcomes as described in the Social Services and Wellbeing Act and the Older Persons Commissioners report, 'Place to Call Home'. We are specifically looking at best practice around dementia awareness, when undertaking monitoring visits and sharing this information with all providers in the sector.

4. Develop a STRONG VOICE for people with dementia living in your communities. This will give your plan credibility and will make sure it focuses on areas people with dementia feel are most important

There are Dementia friendly cafes and carers group running across the city and members of the implementation group link to the groups and ensure their voices are heard. Members attended the launch event and two carers addressed the invited partners, and was viewed by many as a highlight of the event, as well as the dementia choir!

The regional Dementia Board has developed a carers sub group to prioritise the needs of carers. The implementation group has linked with the carers sub group to ensure local delivery is aligned to the regional views of carers of people living with dementia.

The views of people living with dementia and their carers will be a standing item on the implementation group meeting agenda and a representative of the local dementia friendly cafes will be a statutory member of the group.

5. RAISE THE PROFILE of your work to increase reach and awareness to different groups in the community

We organised a launch of DFC in June 2015 and was attended by over 100 partners. Please see web link and launch programme attached (appendix 1).

- [http://www.southwalesargus.co.uk/news/13317013.Event to mark Newport s dementia friendly pledge/](http://www.southwalesargus.co.uk/news/13317013.Event%20to%20mark%20Newport%20s%20dementia%20friendly%20pledge/)
- <http://www.newport.gov.uk/en/Council-Democracy/News/articles/Newport-aims-to-become-a-Dementia-Friendly-City.aspx>

The implementation group has also developed and agreed a DFC accreditation 'check list' so that organisations can adopt the DFC logo. To date organisations and businesses that are working towards adoption of the logo are

- Plutus health care <http://www.plutushealth.co.uk/news/2016/06/22/plutus-joins-the-dementia-friendly-community/>
- Gwent Police and Office of Police Crime Commissioner <http://www.gwent.pcc.police.uk/news/story/article/dementia-friendly-recognition-for-police-and-opcc/>
- Melin Housing Association <http://www.melinhomes.co.uk/news/melin-recognised-for-dementia-awareness>

We have created a new web resource in conjunction with local GPs and health colleagues - 'Dementia Roadmap' <http://wales.dementiaroadmap.info/> - **and 133 people have accessed the website since its launch.** The website was developed using Neighbourhood Care Networks funding. We have also developed DFC information to include on partner's websites setting out support and further information for people living with dementia and their carers. We have also encouraged Dementia champions to use social media – Facebook, Twitter etc – to raise awareness.

6. Focus your plans on a number of key areas that have been identified locally

We have aligned our implementation action plan to existing strategic planning processes such as the Single Integrated Plan (SIP), Dementia Board work programme, Older People's Strategy, and Ageing Well in Wales: Dementia Supportive Communities.

The agreed priorities included for 2015/16 are

Identify pilot - Newport City	GREEN - Complete
Raise Awareness through Dementia Friends – target 500 Dementia Friends, 8 Champions	GREEN – 1448 Dementia Friends
Develop website resource – linked to NCN Dementia Pathway website	GREEN - Complete
Strategically link to existing strategies under Local Service Board	GREEN - Complete

NCC commissioning are reviewing contract arrangements and will explore how dementia friends awareness and dementia friendly communities can be reinforced through contract agreements going forward.

7. Have in place a plan or system to UPDATE THE PROGRESS of your community after six months and one year. To participate in the recognition process you will need to set out how you intend to report on progress

towards becoming dementia friendly at the six-month stage and self-assess on an annual basis.

This report forms part of the process to update all relevant partners and Alzheimer's Society.

Next Step

- **To continue to coordinate dementia friends awareness and champion training including hotel trade (Celtic Manor), utilities (Gas/Electric), Sky/BT, Transport, Passport Office**
- **Encourage more businesses/organisations to adopt the DFC logo – at least 5 including promotional materials**
- **To develop an evaluation process where the views of people living with dementia and their carers at 6 months and 12 months. This will be through questionnaires, focus groups, digital stories – a local film company has been approached – and visits to dementia friendly cafes.**
- **Support NCC in becoming a Dementia Friendly Organisation**
- **Develop Dementia Friendly Schools**

Philip Diamond

Dementia Theme Lead

phil.diamond@torfaen.gov.uk

Sept 2016



As part of **Dementia Awareness Week** Aneurin Bevan University Health Board in partnership with the Greater Gwent Health, Social Care and Well-being Partnership and the Alzheimer's Society, would like to invite you to our:

‘No Grey Dementia Day: Pimp My Zimmer!’

Thursday 18th May 2017

10.00a.m – 15.00p.m

**Venue: Active Living Centre, Pontypool
Trosnant St, Pontypool NP4 8AT**

This event will bring people together to talk about **dementia**. It will focus on the **visual difficulties** many people living with dementia experience and consider what communities can do to support people to **stay safe and live well with dementia**.

The day will provide everyone with an opportunity to listen, engage and learn more about:

- **Dementia Friends:** to turn understanding of dementia into actions
- **E**xperiences of those living with dementia, in their own words
- **M**ore information about the Social Services and Well-being Act and Well-being of Future Generations Act
- **E**ngage with our Ffrind i mi / Friend of mine service
- **N**ew Dementia Strategy: the work of the regional Dementia Board
- **T**alk about the small actions **YOU** can do that will make a huge difference
- **I**nsight into the visual-perceptual difficulties faced by people with dementia
- **A**nd get involved: Pimp My Zimmer!

If you would like to come along, please contact Shelley Evans:

Tel: 01495 241244

Email: Shelley.evans2@wales.nhs.uk

Please RSVP by: 28th April 2017

**“Let’s talk
about
dementia”**

Dress Code: No Grey!

One Newport Public Services Board

Forward Work Programme

11 May 2017	Half day workshop: <ul style="list-style-type: none"> • Strategic approach for the Local Well-being Plan
20 June 2017	<ul style="list-style-type: none"> • Draft Local Well-being Plan • Review Terms of Reference • Partnership evaluation outcomes • Scrutiny Feedback • Pillgwenlly update • SIP Annual Report • Domestic Homicide Reviews (DHRs) – Regional Governance • VAWDASV (Wales) Act 2015 – Reporting arrangements • Apprenticeships
12 September 2017	<ul style="list-style-type: none"> • SIP Q1 performance reports • Safer Gwent
11 October 2017(TBC)	<ul style="list-style-type: none"> • Consultation Draft of Local Well-being Plan
12 December 2017	<ul style="list-style-type: none"> • SIP Q2 performance reports
March 2018	<ul style="list-style-type: none"> • Final Local Well-being Plan • SIP Q3 Performance reports

The PSB's terms of reference state that "Any member of the Board may request that an item is placed on the agenda of a forthcoming meeting. This should be notified to the Secretariat at least six weeks prior to the meeting concerned. Late items may be accepted at the discretion of the Chair. "