

# AGENDA

## One Newport Public Services Board – 22<sup>nd</sup> September 2021

### 4.30 pm - Teams Meeting

1. Welcome and Introductions
2. Apologies
3. Minutes of the meeting held 8<sup>th</sup> June 2021 (minutes attached)

### Delivery

4. Local Well-being Plan 2020/01 Draft Annual Report - Will Beer (Chair of Strategy and Performance Board) (report attached)
5. Local Well-being Plan 2021/22
  - i. Q1 Performance reports from Intervention Leads (reports attached)
    - a) The Newport Offer: Chair, Cllr Jane Mudd, and Steve Ward
    - b) Strong Resilient Communities: Nicola Prygodzicz and CS Tom Harding
    - c) Right Skills: Guy Lacey and Stephen Tiley
    - d) Green and Safe Spaces: Steve Morgan
    - e) Sustainable Travel: Ceri Doyle and Craig Lane
  - i. Strategy and Performance Board
    - a) Minutes of the meeting held on 18<sup>th</sup> August 2021 Will Beer (Chair of Strategy and Performance Board) (Minutes attached)
    - b) Members to suggest any items for discussion by the S&P Board
6. Right Skills: Welsh Language Skills – Guy Lacey (report attached)
7. Safer Newport: Six Monthly Update – CS Tom Harding (report attached)

### Information items to note

8. Socio-Economic Duty and Anti-Racism (report attached)
9. Early Years Integration Transformation Framework (attached)
10. Regional Partnership Board Minutes (minutes attached)
11. Forward Work Programme (attached)
12. Dates of future One Newport meetings:

- 4.30 pm Tuesday 14<sup>th</sup> December 2021
- 4.30 pm Tuesday 8<sup>th</sup> March 2022
- 4.30 pm Tuesday 14<sup>th</sup> June 2022
- 4.30 pm Tuesday 13<sup>th</sup> September 2022
- 4.30 pm Tuesday 13<sup>th</sup> December 2022

### **Board Development Session**

Purpose - Chair

New Opportunities – Chair

Discussion: Reflections on the Partnership's Journey - *Members to identify three things in advance*

- What has gone well?
- What would be even better?

(Background note attached on key activities through the Board Development Plan)

Discussion: Moving forward – Members' initial thoughts on what the above means for:

- Role of the Partnership
- Terms of Reference
- Membership and representation
- Partnership Structure / Sub-groups etc
- Connection of Newport Partnership members to the Regional PSB
- Identity
- Development needs

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# Minutes Newport Public Services Board

**Date:** 8<sup>th</sup> June 2021

**Time:** 4.30 pm - Online Teams meeting

**Present:**

**Statutory Partners:**

**Newport City Council:** Cllr J Mudd (Chair); B Owen (Chief Executive Officer)

**Aneurin Bevan University Health Board (ABUHB):** K Dew, N Prygodzicz

**South Wales Fire and Rescue Service:** S Moody

**Natural Resources Wales:** S Morgan

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**Invited Partners:**

**Welsh Government:** A John

**Heddlu Gwent Police:** Chief Superintendent T Harding

**Office of the Police and Crime Commissioner (OPCC):** D Garwood-Pask (OPCC)

**Probation Service:** A Lewis

**Public Health Wales:** W Beer

**Gwent Association of Voluntary Organisations:** S Tiley

**Newport Third Sector Partnership:** C Lane

**RSLs:** C Doyle

**Newport Live:** S Ward

**University of South Wales:** M Cadwallader

**Officers:** N Dance (PSB Co-ordinator; NCC), T McKim (NCC), T Brooks, (NCC), C Stock (NCC)

**Apologies**

G Lacey, Coleg Gwent; H Jakeway, SWFRS; M Evans and P Stowell-Evans, NYC.

No	Item	Action
1	<p><b>Welcome and Introductions</b></p> <p>The Chair welcomed everyone to the meeting.</p>	
2	<p><b>Minutes of the meeting held on 16<sup>th</sup> March 2021</b></p> <p>The minutes of the meeting held on 16<sup>th</sup> March 2021 were confirmed as a true record.</p> <p><b>Matters Arising:</b></p> <p>The Chair advised that work on the annual report was ongoing and reminded partners to provide any examples of projects and/or media to support report production.</p>	ALL
3	<p><b>Gwent Public Services Board and local partnership arrangements</b></p> <p>The Board received a report updating on the development of a regional "Gwent" PSB and the next round of the Assessment of Local Wellbeing and the Local Wellbeing Plan.</p> <p>The Chair advised that the G10 leadership group had met that morning, and had broadly agreed the recommendations outlined in the report. These had included aspects relating to Local Delivery Partnerships and continued delivery of Local Well-being Plans until 2023, the importance of which were key concerns for One Newport.</p> <p>The Board reiterated cautious support of the regional PSB approach and felt assured that local partnerships would be protected, noting that ongoing commitment and support from members with resources and senior level representation to enable decision making would be required to retain a strong One Newport partnership.</p> <p>The Chair asked members to give consideration to how to shape and strengthen the One Newport partnership and its connection with the regional PSB, with a view to holding a special meeting to discuss this.</p> <p><b>AGREED:</b></p> <ul style="list-style-type: none"> <li>i. To disband One Newport PSB to accommodate the new regional PSB</li> <li>ii. To hold an interim meeting to discuss how the Newport Partnership will move forward.</li> </ul>	N Dance
4	<p><b>Local Wellbeing Plan - Review of Newport Offer intervention</b></p> <p>The Board received a report setting out proposed changes to the Newport Offer Intervention of the Wellbeing Plan. The review had taken account of Covid-19 recovery, sustainability, the views of young people, and the need for increased city promotion to both Newport residents and external markets.</p> <p>The Chair noted the collaborative and enthusiastic approach taken by the new Newport Offer Board in revising the vision, steps and actions.</p>	

	<p>Board members commented that the changes gave improved definition and focus and enabled support through the other cross-cutting interventions.</p> <p>A John commended the use of plain language throughout and suggested a revision of the wording “less leakage from economy” in line with this.</p> <p>The new Newport Offer vision was “A proud and friendly city where people and places thrive now and in the future”. Members agreed that this would be an appropriate vision for the Well-being Plan as a whole.</p> <p><b>AGREED:</b></p> <ul style="list-style-type: none"> <li>i. to support the changes to the Newport Offer</li> <li>ii. to adopt the Newport Offer vision as the vision for the Wellbeing Plan as a whole.</li> </ul>	N Dance
5	<p><b>Local Wellbeing Plan 2020/21 - Q4 Performance Reports from Intervention Leads</b></p> <p>The Board received updates on progress made in the delivery process for the Local Wellbeing Plan to 31<sup>st</sup> March 2021. The Chair advised that performance was also discussed at the Strategy and Performance sub-group.</p> <p>Intervention leads presented the performance updates and answered questions.</p> <p>Regarding Strong Resilient Communities, the Chair commented on the high calibre of submissions made through the Participatory Budgeting initiative. CS Tom Harding noted that a “Safer Streets” funding application for Pillgwenlly had been successful.</p> <p>Regarding Sustainable Travel, C Doyle noted that as part of Clean Air Day on 17<sup>th</sup> June an event at Newport Velodrome would raise awareness of active travel and sustainable transport in the city. This was an opportunity to for all partners to communicate the benefits of clean air to local people, including the links to respiratory health.</p> <p>Members noted that individual organisations were pursuing their own carbon reduction solutions individually. However, there was potential to view this work more collaboratively, which could avoid restricting compatibility of solutions further down the line. The Chair suggested that the Strategy and Performance Board could give consideration to how activity could be aligned.</p> <p><b>AGREED:</b></p> <ul style="list-style-type: none"> <li>i. To note the Q4 performance reports</li> <li>ii. Strategy and Performance Board considers the potential for aligning activity on carbon reduction.</li> </ul>	S&PB

6	<p><b>Strategy and Performance Board</b></p> <p>The Board received the minutes of the Strategy and Performance Board meeting held on 24<sup>th</sup> February 2021.</p> <p>The Chair asked if members had any items they would like the Strategy and Performance Board to consider.</p> <p><b>AGREED:</b> to note the minutes of the Strategy and Performance Board.</p>	
7	<p><b>Levelling Up and Community Renewal Funds</b></p> <p>i. <b>Community Renewal Fund</b></p> <p>The Board received a paper giving an overview of Newport City Council's delivery of the UK Community Renewal Fund (CRF). Although Newport was not a priority area for the UK CRF, applications for local projects could still be made. Eleven applications from a wide variety of local, regional and national organisations totalling £3.4 million had been received and would be assessed for onward submission to the UK Government.</p> <p>The Chair advised that an update would be given at the next One Newport meeting on the outcomes of the Panel Assessment process and subsequent decisions by the UK Government.</p> <p>ii. <b>Levelling Up Fund</b></p> <p>The Board received a high level presentation on a potential bid by Newport City Council to the UK Government's Levelling Up Fund, pending consideration by the Council's Cabinet. Newport is a category 1 priority area under the Fund.</p> <p>The Chair noted the importance of an ambitious vision for the city and working collectively as partners to deliver it.</p> <p>Members commended the potential approach and noted their support.</p>	
8	<p><b>Board Development Action Plan: Progress</b></p> <p>The Board considered a paper on progress against its Board Development Action Plan.</p> <p><b>AGREED:</b> to note progress to date and activity to be carried forward within the context of the establishment of a regional PSB.</p>	
9	<p><b>Welsh Government's Race Equality Action Plan Consultation</b></p> <p>A John reported that Welsh Government's draft Race Equality Action is out for consultation. The closing date for responses has been extended to 15<sup>th</sup> July 2021 and comments and feedback are welcome from partners and the community.</p>	<b>ALL</b>
10	<p><b>Green Infrastructure Map</b></p> <p>The Board received a report on the Green Infrastructure Map for Newport, funded by Natural Resources Wales Strategic Allocated Fund</p>	

	<p>(SAF), offering multiple uses and opportunities to further the Green and Safe Spaces Intervention of the Wellbeing Plan.</p> <p>The Chair commented that this is an excellent example of our partnership achievements, with thanks to NRW for funding and NCC Newport Intelligence Hub for the underpinning technology and mapping. The next step is to make the relevant data publicly accessible.</p>	
11	<p><b>Welsh Government Regional PSB Funding Award 2021 - 22</b></p> <p>The Board received a letter confirming Welsh Government regional funding for PSB's in the Gwent area, which was being managed by Blaenau Gwent this year. The funding will be used to support the data and analytical requirements, and the engagement and involvement opportunities for the delivery of a regional well-being assessment.</p>	
12	<p><b>Regional Partnership Board Minutes</b></p> <p>The Board received the minutes of meetings held on 12<sup>th</sup> January 2021 and 16<sup>th</sup> March 2021.</p>	
13	<p><b>Forward Work Programme</b></p> <p>The Chair advised that any member could propose an item for inclusion on the forward work programme.</p> <p>The Chair advised members that some items on the programme are now subject to change, pending a special meeting to discuss how to shape the new local delivery partnership.</p> <p><b>AGREED:</b> To add a paper on the Early Years Integration and Transformation Programme to the Forward Work Programme.</p>	<b>ALL</b>  <b>N Dance</b>
14	<p><b>Dates of Future Meetings</b></p> <p>The Chair advised that the September and December meetings will be dependent on discussions on a Regional PSB and continuing with local partnership arrangements.</p> <p>Special meeting – tbc 4.30 pm Tuesday 22<sup>nd</sup> September 2021 (revised date) 4.30 pm Tuesday 14<sup>th</sup> December 2021</p> <p>The Chair noted that the first meeting of the Gwent PSB will take place in September and expressed the hope that members would continue to commit to One Newport in order to deliver the Wellbeing Plan and take the opportunity to discuss matters as a partnership.</p>	<b>ALL</b>

# Public Services Board

22nd September 2021

## Local Well-being Plan Annual Report 2020-21

### Purpose

This report is to present a draft version of the Well-being Plan Annual Report 2020-21.

### Background

To comply with the Well-being of Future Generations (Wales) Act 2015, One Newport Public Services Board must publish an annual report to review progress against our well-being plan. The [first report](#) was published on the 3<sup>rd</sup> July 2019, with the [second report](#) published on the 14<sup>th</sup> October 2020 (delayed due to the impact of Covid-19).

To coincide with the establishment of a Gwent PSB from September 2021 and in line with the rest of Gwent, the third report covering work during 2020-21 (including up to the end of June 2021) is due at the end of September 2021. The draft One Newport Well-being Plan Annual Report 2020-21 contains the following chapters:

- Chapter 1: Background
- Chapter 2: The Plan
- Chapter 3: Objective Progress
  - Everyone feels good about living, working, visiting, and investing in our unique city
  - Everyone has the skills and opportunities they need to develop, prosper, and contribute to a thriving, sustainable city
  - Everyone belongs to resilient, friendly, connected communities and feels confident and empowered to improve their well-being
  - Newport has healthy, safe, and resilient environments with an integrated sustainable travel network
- Chapter 4: Self Reflection
- Chapter 5: Performance, Governance and Accountability

### Scrutiny

The PSB must submit a copy of its annual report to the local authority Scrutiny Committee. The report will be considered by the Performance Scrutiny Committee – Partnerships on 6<sup>th</sup> October. Representation from among intervention leads is being requested at the meeting to answer any questions and take feedback.

## **Recommendations**

The Board is asked to review the draft version of the report and agree the content and/or make recommendations for additions/changes prior to publication.

## **Timetable**

<b>Task</b>	<b>Deadline</b>
Draft to Strategy & Performance Board	18 August 2021
Final draft to Newport's Local Partnership	22 September 2021
Final report to Scrutiny	6 October 2021
Publish Annual Report	End of September 2021

## **Well-being of Future Generations (Wales) Act 2015**

The Well-being Plan Annual Report has been developed using the Shared Purpose: Shared Future guidance. The report includes detail on how each intervention has considered the sustainable development principle (long term; prevention; collaboration; integration; involvement).

## **Communication**

The One Newport website has a page for each intervention and for performance reporting and these pages are used to update the partnership of the progress made against each of the interventions throughout the year and against the objectives at end of year.

In order to improve accessibility, the report will continue to be displayed online using Microsoft Sway to be more visual and interactive e.g. include more images and have embedded videos.

## **Background Papers**

[Delivery & Performance Framework 2019-20](#)

[Local Well-being Plan](#)

[Well-being Plan Annual Report 2018-19](#)

[Well-being Plan Annual Report 2019-20](#)

## **Contacts**

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# NEWPORT'S WELL-BEING PLAN 2018-23



## Annual Report 2020-21





## FOREWORD

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Add Foreword Text Here



**Cllr Jane Mudd**

Chair, One Newport PSB & Leader of Newport City Council



**Guy Lacey**

Deputy Chair, One Newport PSB & Principal / Chief Executive of Coleg Gwent

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Everyone feels good about living, working, visiting, and investing in our unique city

Everyone has the skills and opportunities they need to develop, prosper, and contribute to a thriving, sustainable city

Everyone belongs to resilient, friendly, connected communities and feels confident and empowered to improve their well-being

Newport has healthy, safe, and resilient environments with an integrated sustainable travel network

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# CHAPTER 1: BACKGROUND

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## Introduction

This is the third Annual Report of [Newport's Local Well-being Plan 2018-23](#), covering the work of the partnership during the period of April 2020 to March 2021, along with any additional updates from April-June 2021. This follows on from the [second annual report](#), which was published on the 14 October 2020.

The Annual Report is produced following the Well-being Plan's first year of implementation and each subsequent year. This overview provides the opportunity for the Public Services Board (PSB) to review progress against each of our four well-being objectives by identifying areas of good practice using the following framework:

- Description of the case study / example
- Which of the intervention(s) & well-being goals does this relate to?
- How were the 5 Ways of Working used?
- What performance measures were used to demonstrate progress?
- Plans for the future

To comply with the Well-being of Future Generations Act the report would have been published on the 3 July 2021. With the continued impact of Covid-19 and the transition to a Regional PSB, it was agreed to delay publication until the end of September 2021.

## Well-being of Future Generations (Wales) Act 2015

The [Well-being of Future Generations \(Wales\) Act 2015](#) is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.

The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act. The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development.



The Act sets seven well-being goals, which together provide a shared vision for the public bodies listed in the Act to work towards. These goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) by contributing to the achievement of the well-being goals.



## What is the One Newport Public Services Board (PSB)?

The Act establishes a statutory board known as the [Public Services Board](#) in each local authority area. In Newport, the One Newport Public Services Board (PSB) brings together the city's public service leadership and decision makers. The membership includes four statutory partners and a wide range of invited partners, which are as follows:

Newport City Council	Natural Resources Wales
Aneurin Bevan University Health Board	South Wales Fire & Rescue Service
Probation Service	Coleg Gwent
University of South Wales	Public Health Wales
Heddlu Gwent Police	Newport Live representing the culture sector
Newport Third Sector Partnership	Newport Youth Council
Gwent Association of Voluntary Organisations	Police & Crime Commissioner for Gwent
Welsh Government	Newport City Homes representing the registered social landlords

Collectively members of the PSB are responsible for developing [Newport's Well-being Plan 2018-23](#) with the support of the wider partnership across the city.

Until now each local authority in Gwent had its own PSB. From September 2021 there will be one Gwent PSB uniting all the public service partners in Gwent to produce a regional well-being assessment in support of the development of a regional well-being plan by 2023. Within Newport we are committed to maintaining a strong local partnership that will support the Gwent PSB and ensure we deliver on our existing Well-being Plan.

## What is the Local Well-being Plan?

The five-year [local well-being plan](#) was published on the 3 May 2018 and sets out the PSB's priorities and actions until 2023 to improve the economic, social, environmental and cultural well-being of Newport. The plan sets out local well-being objectives, priorities and steps that the board proposes to take to meet the objectives and is the main work-plan and focus of the PSB.

During 2020-21 the PSB reviewed each of the Interventions within the well-being plan to ensure their visions and steps were still relevant in light of the impact of Covid-19 and emerging issues. Further details of these reviews can be found in Chapter 4.

## CHAPTER 2: THE PLAN

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### One Newport PSB Well-being Plan

In developing the plan we utilised the [Community Well-being Profiles](#), which were produced during an [assessment of local well-being](#). These profiles enabled PSB members working with other partners and professionals to agree thirteen main priorities that form the basis of the plan, which were as follows:

#### Economic Well-being

1. Improve the perceptions of Newport as a place to live, work, visit and invest
2. Drive up skill levels for economic and social well-being
3. Support regeneration and economic growth

#### Social Well-being

4. Provide children and young people with the best possible start in life
5. Long and healthy lives for all
6. Ensuring people feel safe in their communities
7. People have access to stable homes in a sustainable supportive community

#### Cultural Well-being

8. People feel part of their community and have a sense of belonging
9. Participation in sports and physical activity is important for people's well-being
10. Participation in arts, heritage and history is important for people's well-being

#### Environmental Well-being

11. Newport has a clean and safe environment for people to use and enjoy
12. Improve air quality across the city
13. Communities are resilient to climate change

### Our Well-being Objectives

The well-being plan was required to set out local well-being objectives and the steps that we proposed to take to meet the objectives. In line with the five ways of working four well-being objectives were developed that deliver against multiple well-being goals and encompass the thirteen priorities identified.

The original well-being objectives agreed by the PSB were:

1. People feel good about living, working, visiting and investing in Newport
2. People have skills and opportunities to find suitable work and contribute to sustainable economic growth
3. People and communities are friendly, confident and empowered to improve their well-being
4. Newport has healthy, safe and resilient environments

On the 8 December 2020 the PSB agreed to a set of revised well-being objectives, which are as follows (see Chapter 4 for more detail):

1. Everyone feels good about living, working, visiting, and investing in our unique city
2. Everyone has the skills and opportunities they need to develop, prosper, and contribute to a thriving, sustainable city
3. Everyone belongs to resilient, friendly, connected communities and feels confident and empowered to improve their well-being
4. Newport has healthy, safe, and resilient environments with an integrated sustainable travel network

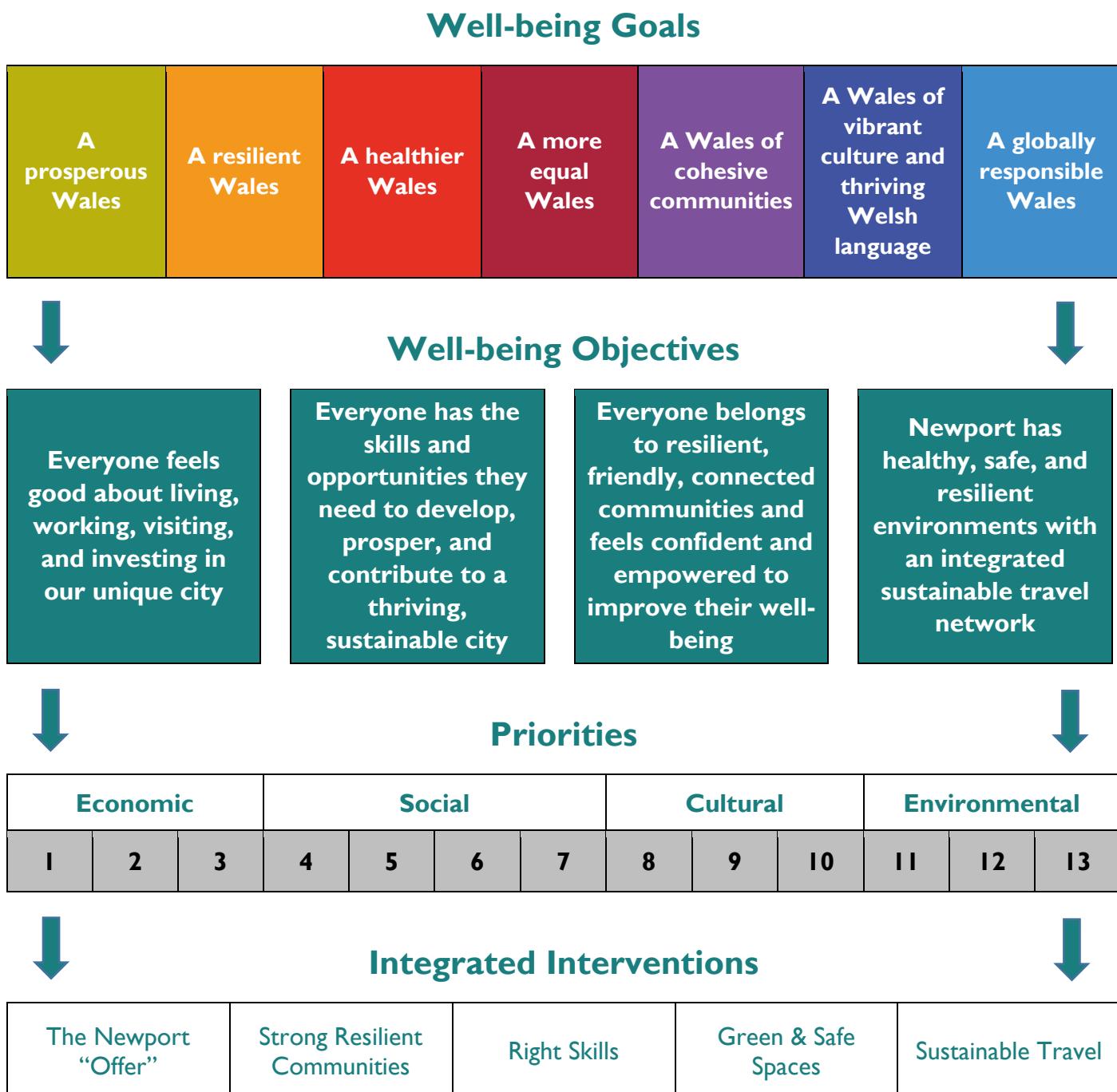
Rather than rationalising the priorities we identified five crosscutting interventions that would span these priorities and maximise the contribution to all the Well-being Goals and objectives. The interventions chosen were:

- *The Newport “Offer”*
- *Strong Resilient Communities*
- *Right Skills*
- *Green and Safe Spaces*
- *Sustainable Travel*

Progress against each of the Interventions is detailed in the next chapter.

## One Newport PSB Local Well-being Plan Structure

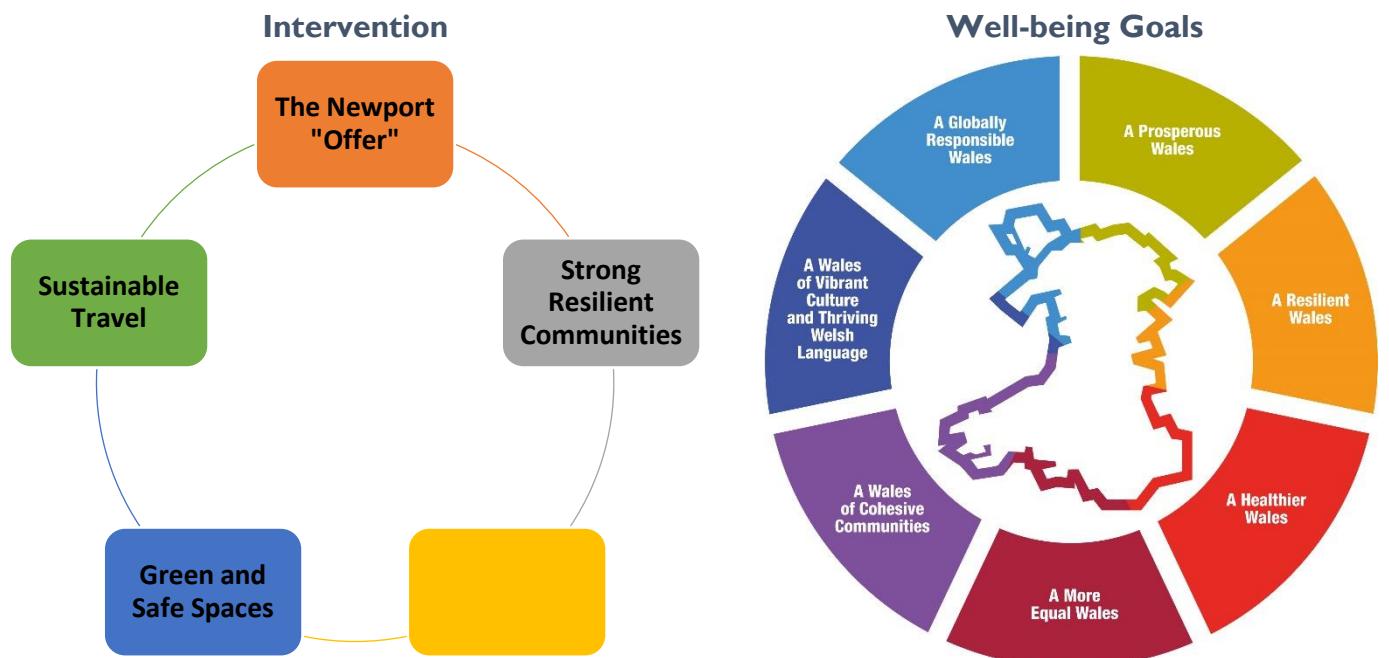
This structure shows how the goals, objectives, priorities and interventions link together.



Everyone feels good about living, working, visiting, and investing in our unique city

To demonstrate progress made against this well-being objective during 2020-21 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

## Placemaking Wales Charter



One Newport became the first Public Services Board in Wales to sign up to the [Placemaking Wales Charter](#), which was launched in September 2020.

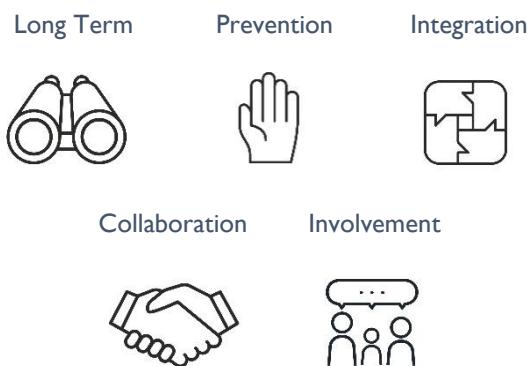


The Charter is a commitment to “support the development of high-quality places across Wales for the benefit of communities”. It promotes a series of six principles that contribute to establishing and maintaining good places. These are:

- Involve the local community in the development of proposals
- Choose sustainable locations for new development
- Prioritise walking, cycling and public transport
- Create well defined, safe, and welcoming streets and public spaces
- Promote a sustainable mix of uses to make places vibrant
- Value and respect the positive distinctive qualities and identity of existing places

The PSB has embedded the Charter into its Newport Offer work and is part of the Wales-wide Partnership taking it forward.

## 5 Ways of Working



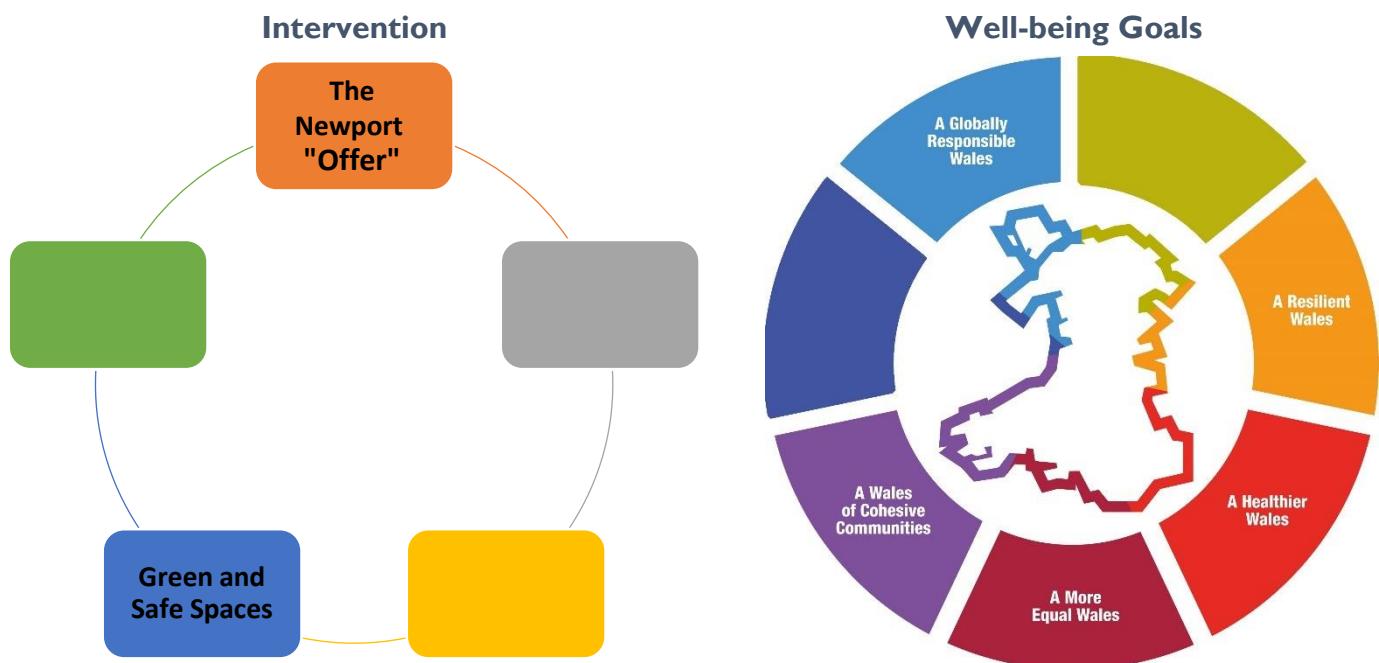
This relates to new developments as well as existing ones, ensuring the delivery of inclusive, socially connected, and vibrant communities for the **long term**. It aims to **prevent** places failing to serve the needs of local communities. There is **integration** with the interventions in the Well-being Plan for the city, notably the Newport Offer, Sustainable Travel and Green and Safe Spaces. The Charter builds on Planning Policy Wales' focus on placemaking and contributes to delivery of the Well-being Goals for Wales, with Welsh Government as a partner in its development.

Well-designed places can support environmental, social, cultural, and economic well-being. The Placemaking Wales Partnership brings together more than 25 organisations in **collaboration**, including the PSB, who have signed up to take the Charter forward. A key principle of the Placemaking Wales Charter is **involving** the local community in the development of proposals so that the needs, aspirations, health, and well-being of all people are considered at the outset.

## Looking Ahead to the Future

The PSB is a member of the Placemaking Wales Partnership that will take the Charter forward. The PSB has recently reviewed its Newport Offer intervention and added a new action to “Develop high quality places in line with the Placemaking Wales Charter”.

## Greening City Centre – Green Arc Rainwater Gardens and Enhanced Biodiversity



New rainwater gardens, and enhanced planting for increased biodiversity, have been installed in June 2021 following some delays caused by Covid-19, along the river front and near the Queensway roundabout as part of the Greening City Centre Green Arc project.

1. New rainwater garden and planting by Admiral building, Queensway
2. Two new rainwater gardens and planting by The Wave, Riverfront
3. New planting in Queensway roundabout

Newport City Council and Natural Resources Wales worked in partnership to secure funding to support the development of Green Infrastructure (GI) within the City Centre. An application was submitted November 2019 to Welsh Government Targeted Regeneration Investment programme: Town Centre Green Infrastructure and Biodiversity Project 2020-21.

#### Before



This pilot has been a successful test run of expanding Green Infrastructure in a highly urban area. It has helped kick start the delivery of nature-based solutions for sustainable drainage and enhanced biodiversity within the heart of the city. It has helped recognise the value of green and blue infrastructure and the health and wellbeing benefits it brings for City residents.

#### After



Greening and installing enhanced planting have multiple benefits, including benefits to a sustainable economy. Green Infrastructure increases biodiversity, provides benefits to people's health and well-being, helps cool the city alleviating heat island effect, and makes the city more visually appealing attracting more people to city centre businesses.

## 5 Ways of Working

Long Term	Prevention	Integration
		
Collaboration	Involvement	 

recognised the cross cutting wide range of benefits that restoring and enhancing nature brings across all the **integrated** well-being goals, supporting social, economic, environmental & cultural well-being. Newport City Council teams and Natural Resources Wales have worked in **collaboration** to secure funding and worked with contractors for designs and advice. Further collaboration is planned with Welsh Water Dŵr Cymru on installing more rainwater gardens particularly in areas with flood risk. The plans will dovetail with the new leisure facility planned for the riverfront. The project aligns with the goals of stakeholders on the Green and Safe Spaces Network, but we will seek wider **involvement** from partners and communities on future plans and share learning with others.

## Performance Measures

We will look to measure the following measures over time: Percentage of total accessible “urban green space” / Percentage of total green space and green infrastructure / Percentage of high quality nature / National Indicator 44: Status of Biological diversity in Wales (Newport).

\*Green and Safe Spaces performance measures are currently being refreshed.

## Looking Ahead to the Future

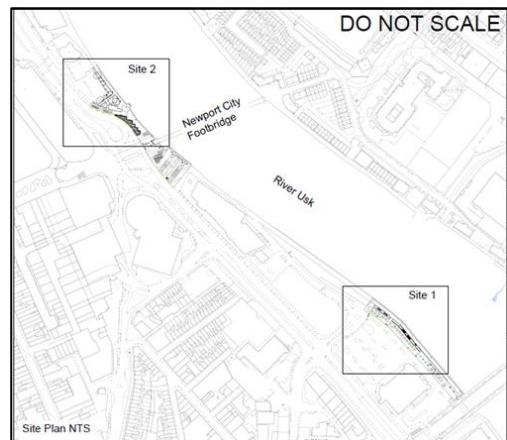
Technical designs have already been drawn up for further sites.

Future plans:

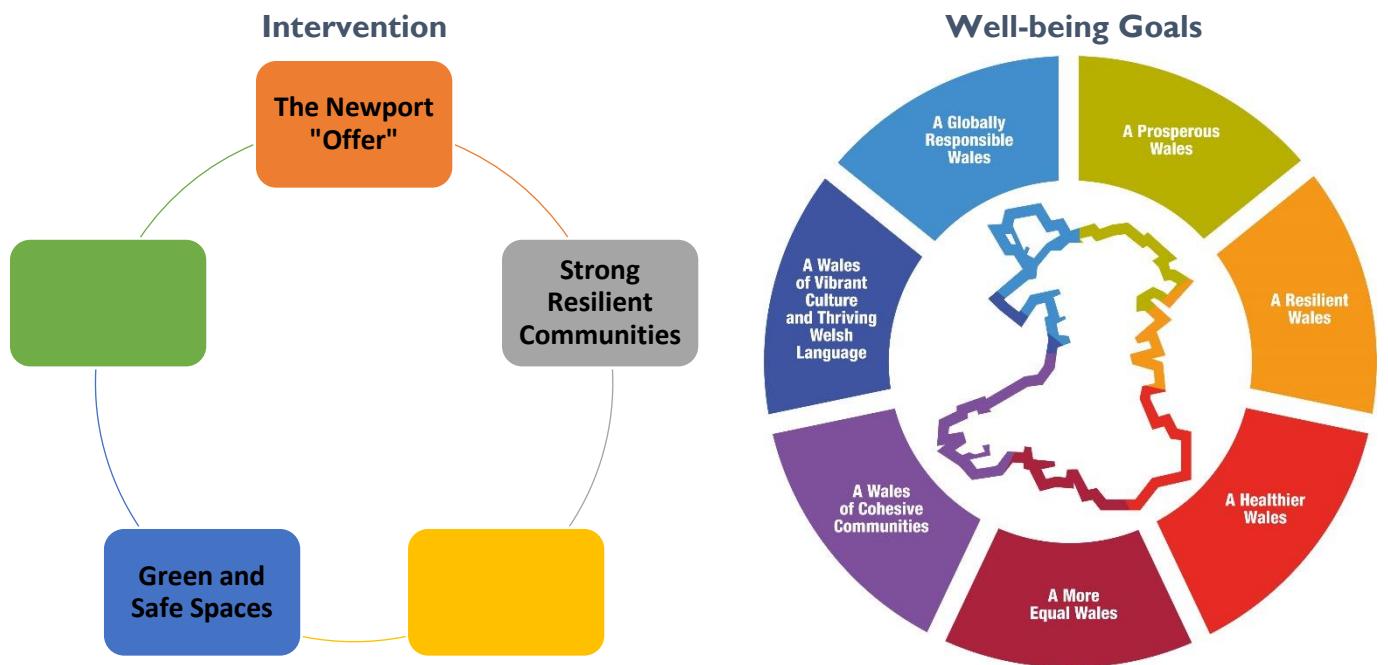
1. Near Newport City Footbridge area - feasibility and designs produced.
2. Near planned new leisure facility Uskway, Riverfront - feasibility and designs produced.
3. As part of separate funding bid, raingardens have been designed and approved for Devon Place footbridge, for spring 2022.

The pilot has built confidence, knowledge and demonstrated the successful impact. Rain gardens at Devon Place footbridge will be implemented as part of the Sustainable Drainage Systems (SuDS) requirement as part of a separate funding stream.

With further funding, there is potential for more rainwater gardens to be installed, particularly in areas with flood risk.



## City Centre Regeneration



The Covid-19 Pandemic has had a profound effect on the City Centre and its economy and business profile. Successive lockdown periods and an overnight shift towards home working and online retail have seen the final collapse of a number of high-street chains. Despite support from the Council, this included the Debenhams brand, the anchor store within the Friars Walk complex. The new reality has re-focused efforts on growing and diversifying the business base of the City Centre, and attracting new investors.

Despite the economic challenges presented, the Council and its partners made positive progress on the programme for City Centre Regeneration including a number of key projects identified in the masterplan.

The Chartist Tower hotel, due to open in early 2020, had its opening curtailed by the pandemic with the hospitality sector amongst the worst hit. Nevertheless, the mixed-use development was able to attract a number of new tenants including the South Wales Argus, who relocated their offices into the City Centre.



The refurbishment of the city's Victorian Market Arcade has proceeded extremely well. Completion is forecast before the end of the year. In collaboration with the various property owners, a Public Space Protection Order was implemented by the Council which ensures the Arcade is secured overnight. The Activity Plan for the project, which includes engagement with schools, universities, heritage societies and users of the Centre, has gathered pace, with a number of short films produced to celebrate and record the history and importance of the Arcade.



Adjacent to the Arcade, another key heritage building has entered a new phase in its history as the Indoor Market redevelopment commenced. Scheduled for completion in Winter 2021, the redevelopment will provide a revitalised traditional market alongside flexible-use office space relevant to the new world of agile working and greater levels of entrepreneurship.



A very different project on the opposite side of the railway at Mill Street echoes this theme of flexible workspace. The project is nearing completion and ready for occupation, and the modern industrial space presented will help ensure the city centre has a range of office accommodation suitable to accommodate all needs. When the new Active Travel footbridge over the railway line is implemented in Winter 2021, the Mill Street Hub will be properly linked to the City Centre.

Terms are being finalised with Tramshed Tech, one of the most successful Welsh incubation enterprises, to occupy the lower floors of the former railway station building and provide space for start-up businesses in the digital, tech and creative sectors. This will complement use of the upper floors by Cardiff University's prestigious National Software Academy and support Newport's role as a leading digital hub for the City Region, and drive demand for the flexible space developed elsewhere in the city centre.

The City Centre remains a place where increasingly people will live as well as work. Following completion of the Central View over-55 apartment complex, Newport City Homes redevelopment of Olympia House has proceeded with assistance from the Council via the Welsh Government Transforming Towns programme. The refurbishment of Castle View on Upper Dock Street has also been completed, providing new homes for private ownership and helping to ensure the housing offer of the city centre has the right blend of tenures.



Our work in the city centre includes access to attractive open spaces. Working in partnership with NRW and the Welsh Government Transforming Towns a number of green infrastructure pilot schemes have been implemented along the riverfront.

Finally, a number of small grants were made available to enable businesses to continue trading through the period of restrictions put in place to dampen the spread of coronavirus over the winter. Grants were available to support outdoor seating, safety measures and equipment needed to ensure as many of the businesses based in the City Centre as possible were able to navigate the most challenging trading period in their history.

## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



City Centre regeneration has a **long-term** time frame with a focus on projects that will shape the future performance and sustainability of the city centre, as well as improving the vibrancy of the city centre in the short and medium terms. Diversification of the economic offer and prevalent uses is inherently linked to supporting the long-term economic sustainability of the city centre. A key outcome is to **prevent** decline in the city centre in terms of its vitality but also, its architectural heritage by breathing new life into

historic buildings that are at risk due to vacancy and dereliction. In the wake of the pandemic, if these buildings can be used to grow and sustain an ecosystem of new business, then risks around unemployment and economic disadvantage may also be mitigated. City centre regeneration forms part of a City Centre Masterplan. The work forms part of the Newport Offer intervention but **integrated** closely with other interventions and the overall Well-being Objectives by creating opportunities for employment, training and skills development, by supporting a strong resilient city centre community, by including access to safe open space and building in options for active and more sustainable travel. Delivery of regeneration projects and the maintenance of an attractive, welcoming and safe city centre has relied on strong **collaboration** between public sector partners but also extensive collaboration with the city centre business community, the voluntary sector, and private sector developers and investors working within the framework of a long-term masterplan. Regeneration projects have **involved** local partnerships including Newport Now, the city centre Business Improvement District, heritage, schools and community groups, and feedback from service users. Projects have encouraged the direct involvement of citizens in sharing memories, learning about the city's past and, in the case of Market Arcade project, contributing with their own creativity.

### Looking Ahead to the Future

Partners will continue to work together to ensure the city centre has an attractive offer as a place to work, visit, study, live and invest. Work across our interventions will contribute to city centre regeneration and we will take account of the Wales Placemaking Charter in delivering this. We will also continue to work in partnership with private sector investors and businesses on the delivery of transformative flagship projects. Key projects will reach completion in the second half of 2021, and creating the right narrative, perception, welcome and support to new business occupiers, visitors and service users coming to the City Centre on the back of these projects completing will be vital to sustaining the ongoing regeneration of the City Centre.

### Purple Flag



Following years of partnership working, Newport was awarded the prestigious Purple Flag status in 2020-21 in recognition of the City's thriving evening and night-time economy.

Purple Flag – similar to the Blue Flag for beaches – is an international award to raise the standards and broaden the appeal of town and city centres from early evening until the late night.

Purple Flag is an accreditation process run by the Association of Town and City Management (ATCM) and is the benchmark for good night-time destinations. Areas awarded with a Purple Flag are recognised for providing a diverse and vibrant mix of dining, entertainment and culture while promoting the safety and well-being of visitors and local residents. Or, to put it simply, Purple Flag status indicates where to go for a good, safe night out! And this means not just for pubs and clubs but for a wide range of activities including arts and culture, leisure, eating out and events for people of all ages.

Newport City Centre ticked all the boxes with a growing number of restaurants, cafes and attractions, plus major cultural events attracting visitors and residents of all ages, but also recognises that Newport can further grow and improve the city centre offer with already excellent foundations in place.

For further information about the coveted award, visit [www.atcm.org/purple-flag](http://www.atcm.org/purple-flag).

## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



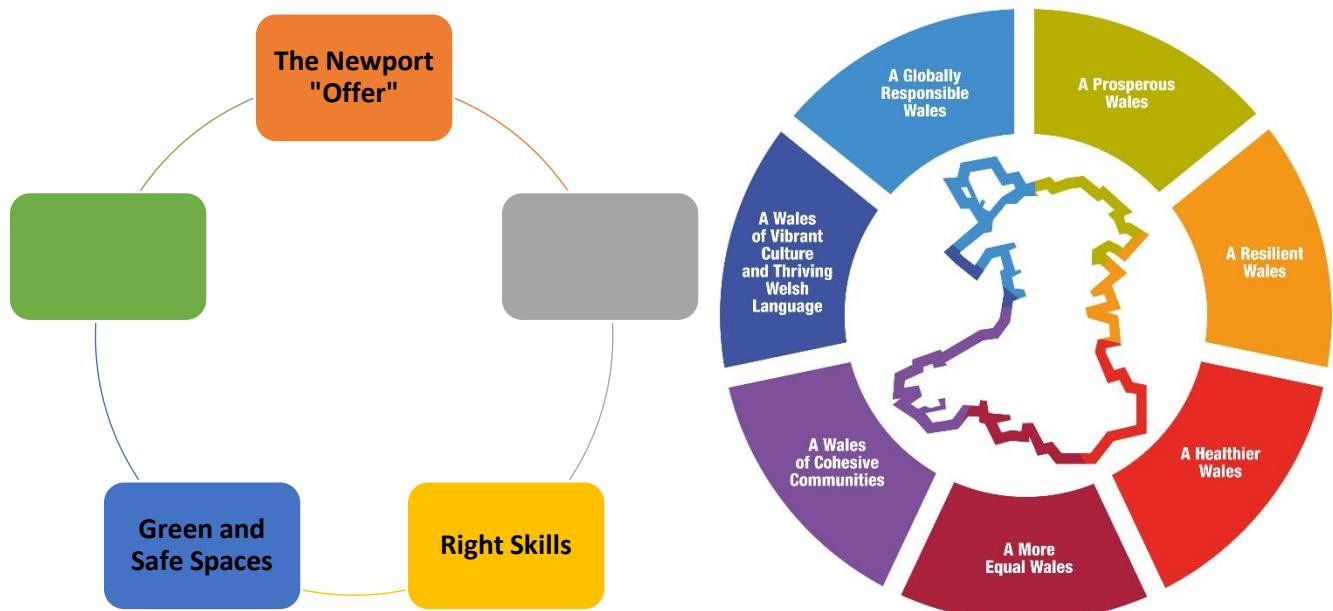
Purple Flag is about supporting a thriving evening and night-time economy both in the short and **longer terms**, providing the right environment for business vitality, and a city atmosphere that creates positive perceptions and paves the way for future investment. At the same time work under the Purple Flag scheme can **prevent** anti-social behaviour, an unsafe environment and other issues that may lead to negative perceptions and even decline.

**Collaboration** is at the heart of this work, which brings together public sector partners, the business community, and the voluntary sector. It also underpins **integration** between Well-being Plan delivery, the work of the Safer Newport Partnership and the objectives of the Newport Now Business Improvement District. Understanding the change in perceptions among residents, businesses and stakeholders of Newport's evening and night-time economy is an ongoing process in monitoring how well we are doing in raising standards and broadening the appeal of Newport's night-time economy. Surveys are regularly undertaken to seek the views of local people and business **involvement** is central to ensuring that city centre users feel safe, welcome and receive high standards of customer care.

## Looking Ahead to the Future

A range of local agencies and organisations including Newport City Council licensing team, Gwent Police, the Newport Now Business Improvement District, the Safer Newport partnership and representatives from the business community and voluntary sector will continue to work together to ensure that the city continues to provide great entertainment, exceptional hospitality and a safe night out for visitors.

# New City Centre Leisure Centre and Coleg Gwent Campus

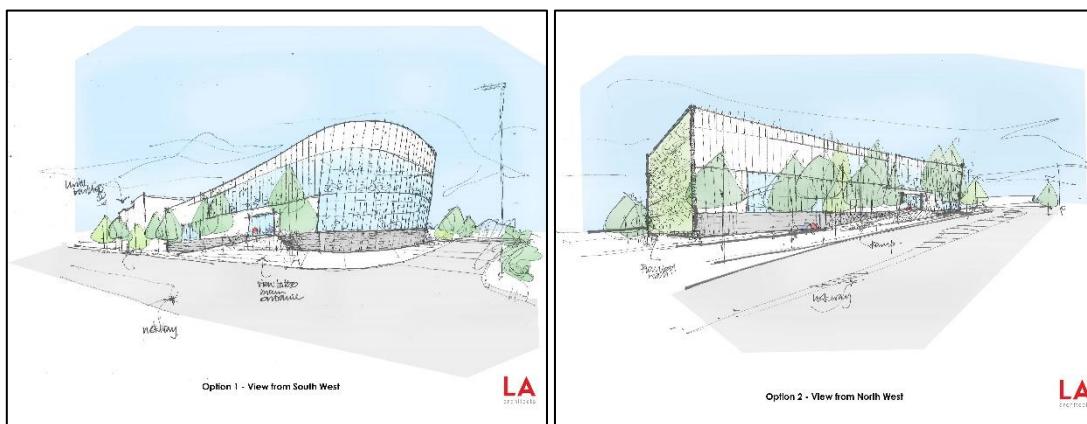


During the year we consulted on replacing the Newport Centre sports and leisure facility with a new health and well-being centre on the riverbank in the city centre and creating a new campus for Coleg Gwent on the Newport Centre site.

The condition of many of the facilities at the Newport Centre has deteriorated due to their age and some are at the end of their usable lifespan. Similarly, Coleg Gwent's Nash campus is in need of significant investment.

The consultation period ran from 17 December 2020 to 29 January 2021, using a range of communication and engagement methods with a total of 1,022 responses received. Of those who responded, 94% indicated that they would like to see new leisure and well-being facilities in Newport and 85% indicated that they supported the reuse of the Newport Centre for the provision of a college campus.

The positive consultation response has encouraged the Council and partners to develop proposals further. Preparation of a full planning application has begun for the leisure and well-being centre with swimming pools, fitness suite and studios, on site bike storage and active travel connectivity, a cafe, roof garden and enhanced accessibility for all users.



Relocation of the leisure centre paves the way for a new, modern and fit for purpose facility for Coleg Gwent in a more accessible location. Approximately 2,000 students could be based at the new campus. Alongside, the University of South Wales campus, the new further education college will be part of the Newport Knowledge Quarter.



The provision of both a new leisure and education facility will deliver new landmark buildings in the city centre, resulting in increased footfall and generating confidence in Newport. It will boost the economy of the city and the wider region, promote health and well-being by encouraging people to engage and become more active, improve educational outcomes creating seamless ‘learning pathways’ from further to higher education, contribute to community cohesion through cultural, social, and economic opportunities, improve community resources by providing new and modern facilities and access to learning, and improve the physical infrastructure of Newport city centre.

## 5 Ways of Working

Long Term



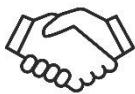
Prevention



Integration



Collaboration



Involvement



These proposals will bring significant **long-term** benefits. An investment in modern leisure facilities and the Knowledge Quarter will contribute to the ongoing regeneration of the city centre, the promotion of the health and well-being agenda, and the provision of environmentally sustainable and accessible facilities which are well integrated with public transport provision. A modern city centre leisure facility would contribute hugely to regeneration supporting economic growth and job creation, balancing the city centre offer for the future. The proposed location is central and accessible by public transport and active travel routes contributing to improved air quality and health benefits. The central location is also potentially more accessible to people dependent on the use of public transport links. The proposals involve **collaborative** working between the Council, Newport Live and Coleg Gwent. A communications and engagement plan has been developed to ensure local people are **involved** in developing the proposal. This has included engagement with current users of Newport Centre, residents from surrounding neighbourhoods and relevant equalities groups. The proposals will **prevent** the loss of leisure facilities in the city centre with the existing facilities being at the end of their life. The new leisure facility will be built to BREEAM (Building Research Establishment Environmental Assessment Method) excellent standards, with sustainability and future proofing at its core. Together with the new Coleg Gwent building, enhancements to Usk Way and the active travel connectivity, this will create high quality and sustainable green lung, right at the heart of the city centre, which will contribute to the ongoing well-being of residents. Participation in sports and leisure is well documented to have preventative health benefits, and can improve physical and mental well-being. The proposals will deliver **integrated** health, social, economic and environmental well-being benefits and align objectives in the Well-being Plan and the City Centre Master Plan.

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## Looking Ahead to the Future

The next step is the submission of a full planning application for the new leisure facility. The Green and Safe spaces intervention is also aiming to align with the new Leisure Centre project on the riverfront regarding the plans for a green roof, green wall, and native planting.

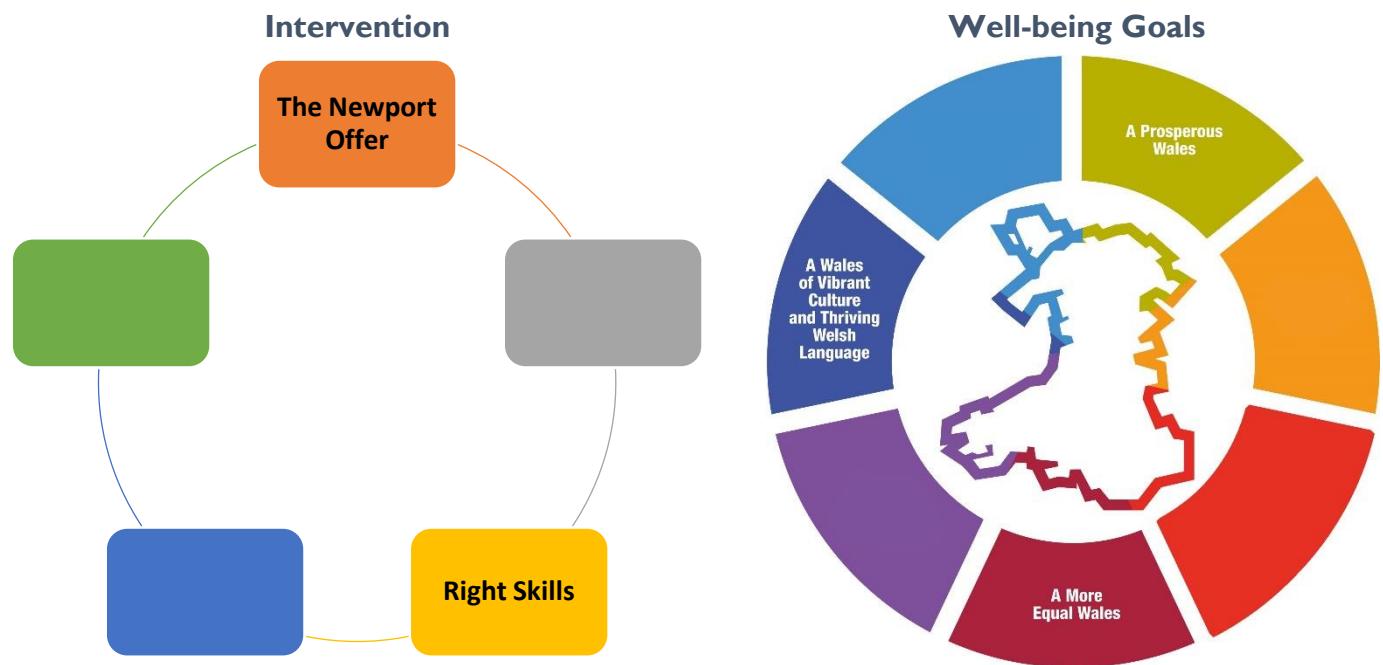
## Additional Plans for the Future

Alongside ongoing regeneration schemes, partners are building on the potential of events to contribute to the Newport Offer. The Council, supported by partners, has submitted an expression of interest to be city of Culture 2025, supporting cultural regeneration, boosting the economy and providing a significant opportunity to raise the city's profile. Investment in the public realm is a key priority with plans developed for the northern gateway to the city centre, promoting a greener environment and strong, positive impressions of the city at an important arrival point.

Everyone has the skills and opportunities they need to develop, prosper, and contribute to a thriving, sustainable city

To demonstrate progress made against this well-being objective during 2020-21 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

## Discovering Digital Careers – Virtual Event for Schools



Newport students were given the opportunity to explore a career in the digital sector - and it was all done online. Students in year nine and above were invited to find out about the range of digital careers available to them on their doorstep and the skills and qualifications they need to be successful in them.

The week-long event was delivered on Microsoft Teams and focussed on different themes each day: cyber security; software engineering, semi-conductor, creative, and future technology and digital. There was a mix of live sessions and webinars during the week. Following the event, schools had continued access to video and resources, providing a very rich resource for young people considering their career options and pathways. Here is a sample of the twenty presentations delivered during the week:

- [Introduction to Software Engineering with Admiral](#)
- [Employer Spotlight – Newport Wafer Fab](#)
- [Qualifications and Pathways in Creative Digital Industries](#)
- [An interview with the Team behind Tiny Rebel Games](#)
- [Newport Digital Industry Round-Up with an Expert Panel](#)

We chose digital careers for the event because Newport is home to many successful and growing businesses, with further and significant growth in the sector projected over the next 10 years. The aim was to get Newport pupils excited by what their home city has to offer and to forge a path towards a related career with the support of our schools, colleges, and businesses.

Employers within these sectors showcased what their companies do and the job roles they offer. Each day included a session with Careers Wales advisers on routes to employment in the sectors.

Employers and organisations taking part included: IQE; Newport Wafer Fab; SPTS; Wolfberry; Bright Branch; Third Space; Cardiff University National Software Academy; Cyber Wales; USW Cyber Security; USW Robotics; Coleg Gwent Gaming; Tarian; Urban Myth; and CEMET AI & Virtual Reality. Participating employers were keen to have the opportunity to engage with young people and to be part of an event that could support skills development and pave the way for recruitment of local talent into their businesses.

## 5 Ways of Working



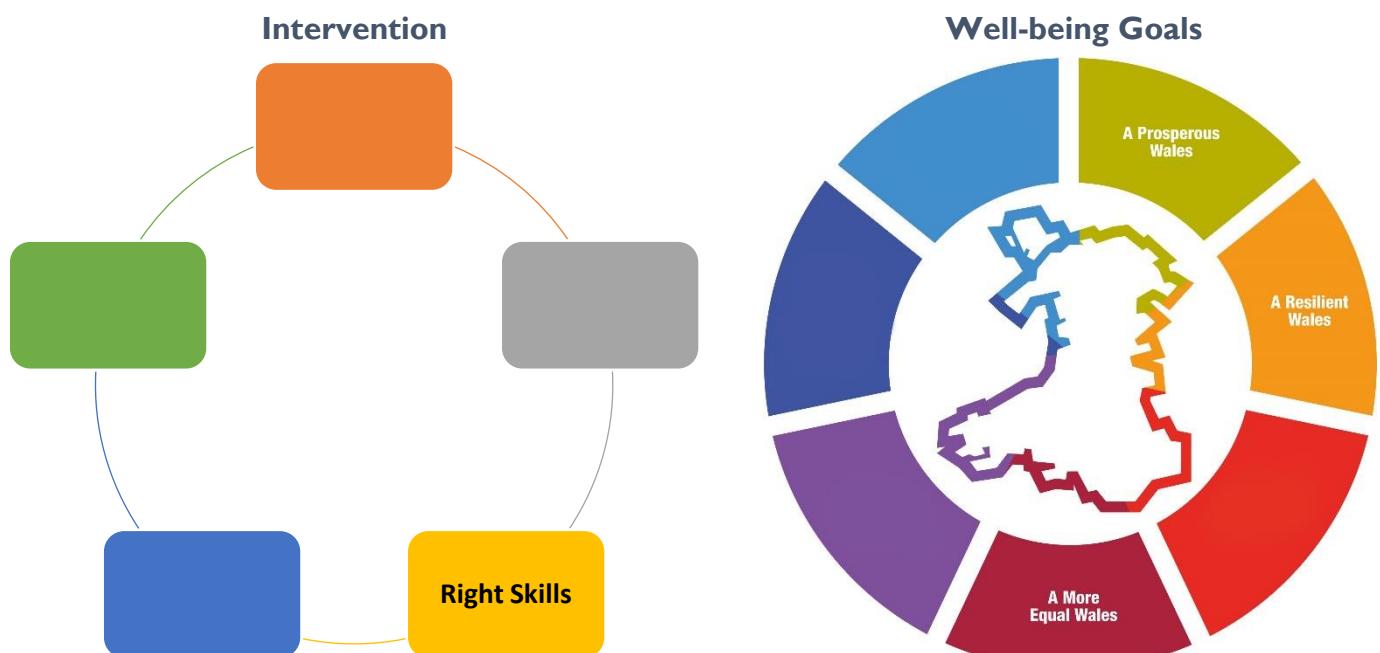
The week-long event was aimed at Years 9 and above and delivered at a time when they would be considering their subject options and possible future career options, thereby helping young people in the city to prosper economically and achieve their potential in the **long term**. The digital sector is a key sector for Newport and South East Wales offering long term growth. The event sought to **prevent** a lack of awareness among young people of the highly skilled employment and career opportunities on their doorstep, and to prevent recruitment difficulties / skills shortages

within a key economic growth sector for the city. The event was a **collaboration** between employers, providers of education and training (Coleg Gwent, National Training Federation for Wales, University of South Wales and Cardiff University), Careers Wales and Newport City Council for the benefit of students in Newport schools. The activity delivered against both Objectives 1 & 2 of the Well-being Plan. The project is **integrated** with the Economic Growth Strategy for the City and the key sectors identified by the Cardiff Capital Region Skills Partnership. Schools were involved and consulted on the purpose and format for the event; students were encouraged to ask questions about the things they really wanted to know about from employers. Feedback from schools will inform future sector focused careers events for schools, which we now plan to deliver as a result of the success of this pilot.

## Looking Ahead to the Future

Following the success of this event and the subsequent demand from schools we will deliver further online sector-based careers events for the city's students linked to key growth sectors.

## Youth Engagement and Progression Framework



The Youth Engagement and Progression Framework (YEPF) is for everyone working with and supporting young people to engage and progress in education, training, and work. This Framework is focused on reducing the number of young people aged 11 to 25 who are not engaged in education, employment, or training (NEET). There are six components to this Framework:

- Identifying young people most at risk of disengagement.
- Better brokerage and coordination of support.
- Stronger tracking and transitions of young people through the system.
- Ensuring provision meets the needs of young people.
- Strengthening employability skills and opportunities for employment.
- Greater accountability for better outcomes for young people.

The NEET strategy has been a long-term strategy for Newport City Council and partners which has seen the numbers of young people not engaged in education, employment or training reduce considerably over the years from having the highest number of young people not engaged in education, employment or training to being below the all-Wales average.

The Youth Engagement and Progression Framework has continued to be supported by all key partners. The Framework is strongly held to account by the strategic Youth Support Services Board (YSSB). The Pre 16 NEET group, the 16-18 practitioner group and the Learning Provider Network are the working groups that support the YSSB operationally and have an effective impact on the NEET figure reducing.

## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



The YEPF is in place to prevent young people from becoming NEET in the **long** and short term. The YEPF is trying to ensure young people can find education, employment and training and achieve their potential. The well-being of learners is paramount and vulnerable learners are offered additional services and a Lead Worker.

Through the YEPF an Early Identification toolkit is used to RAG rate all secondary school learners. This toolkit along with practitioner knowledge identifies all learners who are at risk or who need additional support. School leavers

(Year 11, 12 and 13) transition meetings take place prior to leaving to ensure progression routes are in place **preventing** them becoming NEET. The YEPF is linked with work across Wales coordinated through Welsh Government and WEFO. It is **integrated** with other Right Skills projects and the NCC Corporate Plan. This is a wholly **collaboration** approach involving PSB partners including Newport City Council, Welsh Government and Coleg Gwent. Wider partnership members include Careers Wales, NTfW and all secondary schools across Newport. The key to successful implementation of the framework has been a whole system approach in which roles and responsibilities are more clearly defined and in which all of the services and providers working with young people collaborate to deliver better outcomes for young people. Feedback is provided from learners through our collaborations. This includes **involving** school learning coaches, pre-16 alternative learners and collaboration Sixth form students. Recommendations from the young people are made to working groups and the YEPF Coordinator follows this up.

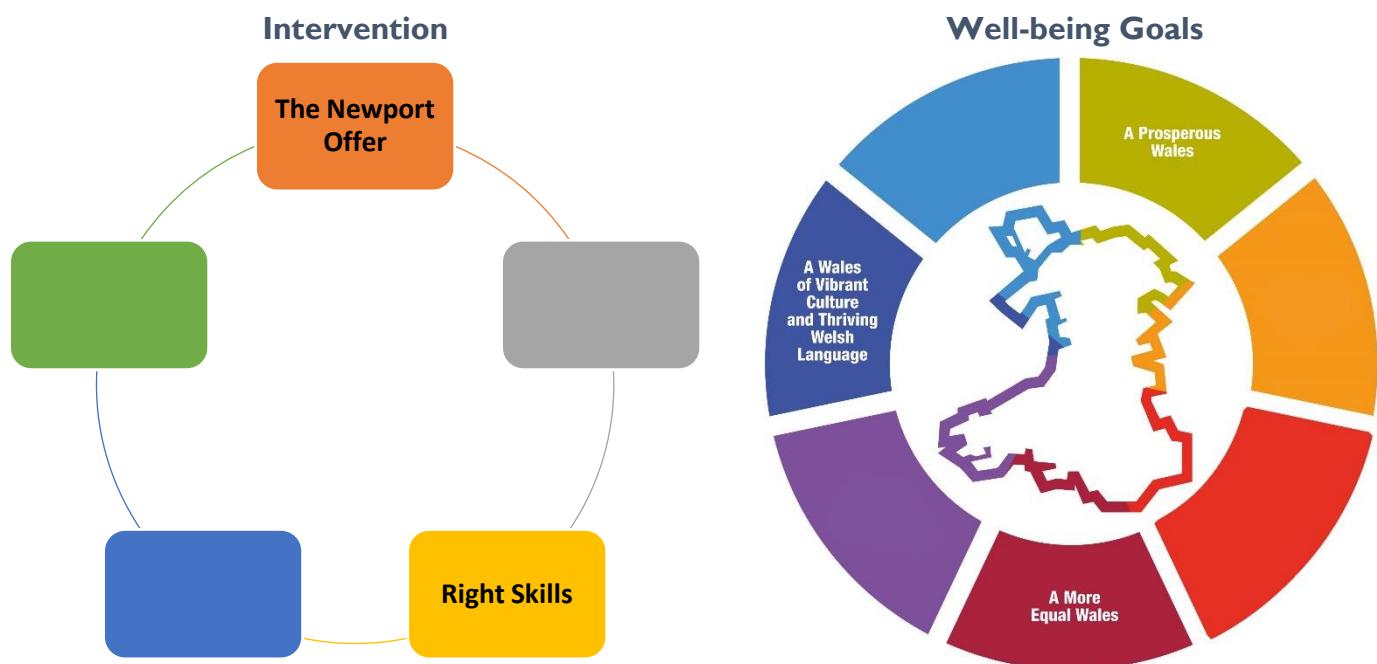
## Performance Measures

Performance Measure	Year				
	2016	2017	2018	2019	2020
Percentage of Year 11 learners not in education, employment, or training (NEET)	1.7%	1.3%	1.1%	0.9%	1.4% (Wales avg – 1.7%)
Percentage of Year 13 learners not in education, employment, or training (NEET)	2.44%	1.52%	1.65%	1.8%	1.1% (Wales avg – 3.5%)
Percentage of 16-18 young people not in education, employment, or training (NEET)	3.44%	2.75%	2.65%	2.6%	2.6%

## Looking Ahead to the Future

The YEPF work has continued to progress despite the impact of Covid-19. The well-established, strong practice in place has provided a strong basis on which to develop revised approaches. New ways of working have been introduced, ensuring that the agenda remains a priority focus for all partners. The Youth Support Grant will continue to fund this work in 2021/2022. This is monitored through Regeneration, Investment and Housing (RIH) and Education within Newport City Council with particular emphasis on the strategic Youth Support Services Board.

Ffilm Cymru and One Newport project; promoting careers in the film and TV industry to under-represented groups



For this project, the PSB worked with Ffilm Cymru to present a Masterclass to young people in Newport on jobs and careers opportunities in the screen sector. Roles include runner, or entry-level crew role and production. Attendees were keen on learning about many areas of work, such as hair and makeup, camera trainees, art department, sound and music technician, location assistants.

The sector is one of considerable growth and a success story in Wales. The Welsh Parliament's May 2019 report titled 'Inquiry into Film and Major Television Production in Wales' highlighted that:

"Since 1999, GVA of motion picture, video and TV programme production in Wales has grown from £59 million to £187 million in 2016. This is an increase of 217%. In the UK as a whole, GVA in this area has grown from £5.15 billion in 1999 to £9.49 billion in 2016. This is an increase of 84%."

However, increasingly there are calls to suggest that more needs to be done to increase diversity within the industry. As outlined by Diverse Cymru, who were commissioned by the Welsh Government's Creative Industries Sector to look at the issue:

"Despite the rich cultural landscape of Wales, our Film and TV industries suffer from a lack of diversity across gender, disability, sexuality, age and socio-economic backgrounds in all sectors, from catering, costuming and set-dressing to writing, editing and directing."



The pilot project was an initial step in addressing that inequality locally by promoting careers within the film industry to groups who are currently underrepresented within it. The project uses the structure of the PSB to bring together key partners, utilising their skills and insights to deliver on the shared aims contained within the city's Well-being Plan.

As an overview, the masterclass sessions included: Introductions to a range of job roles, what the reality is in Wales for entry level opportunities, how to apply for jobs within the industry, introduction to props, camera work, art department, a Q&A with 'Screen Alliance Wales' and 'Sgil Cymru'.

#### Quotes from the Masterclass Sessions:

"Ashley – I now understand about the various roles, and how accessible some can be. Can be a concern if my body is 'not working', but realising there is opportunity out there, especially in an arts department that may allow flexibility and home working for example".

"Genevieve – I am determined to work with music and sound, it is my life and everything to me. I will research more and improve my knowledge about types of roles and the sector more widely".

"Timothy – I always thought the industry was too competitive. I see now it is an option, I'll continue to look and learn at software and things I can learn at home. I will contact directly some of the people we met and agencies as well to look for any opportunities for work".

"Katy - Great that I can gain experience on the job, I am definitely going to apply for different roles now that I see. I am going to do more research and apply, apply, apply! I want to take up more training opportunities until I find work".

"Rohan – I've learned a huge amount about how to communicate effectively online and feel less nervous about it".

## 5 Ways of Working



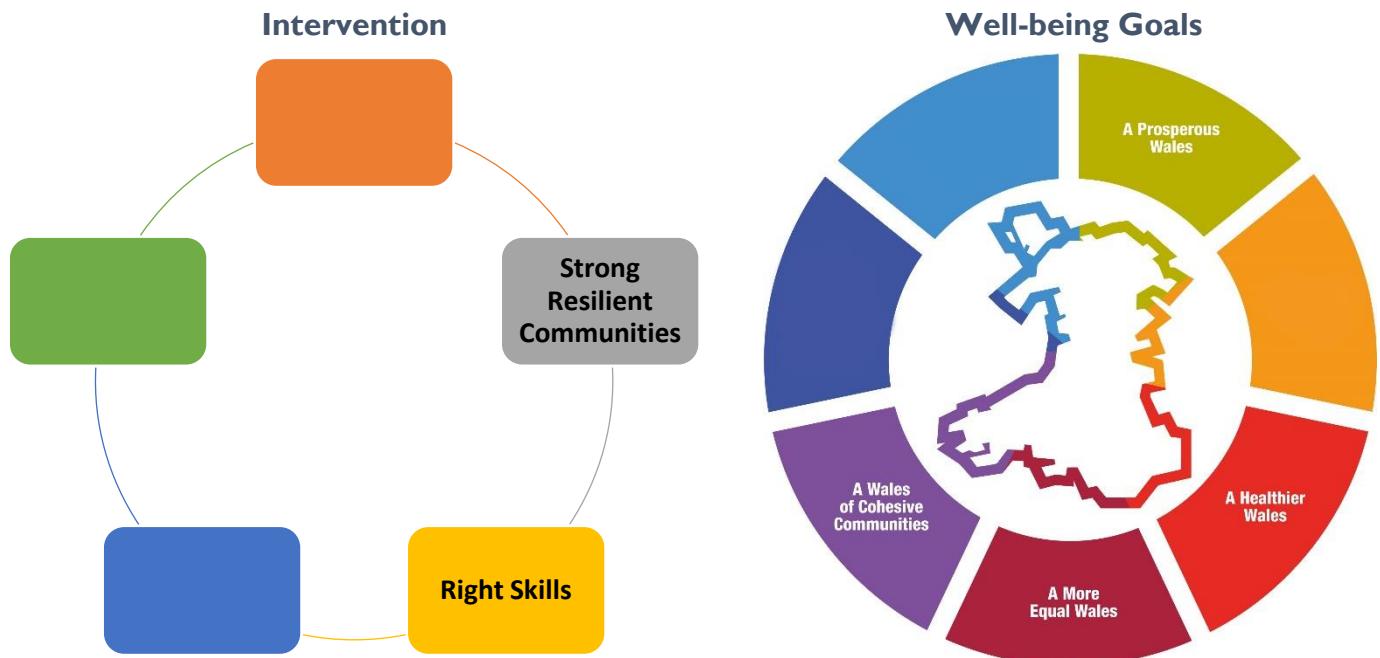
The project relates to career opportunities within a sector that has been identified as one which will likely experience further growth in the coming years. It supported young people into finding out about careers and gaining a foot in the door” in the Film and TV sectors, which may support their economic well-being and achieving their potential with **long term** benefits. The project aims to play a small **preventative** role in increasing diversity within a growing industry. The project **integrates** a number of themes, in particular those found within Welsh Government’s community cohesion stream and the key priority sectors identified by the Cardiff Capital Region Skills Partnership. This project brings together a number of partners from both within the PSB and wider partnership. Ffilm Cymru were an integral partner within the project, demonstrating the cross-sector **collaborative** approach of the project.

## Looking Ahead to the Future

The pilot project showed great potential for supporting young people into work, broadening their skills and experience and addressing skills needs of the film and TV sector in South Wales. Ffilm Cymru developed a multi-partner funding bid to the UK Government Community Renewal fund to significantly upscale this project into a major six-month project based in the city.

There are ongoing plans to continually track the outcomes and successes of the participants. They are also part of a Facebook group so they can share jobs and application support.

## Reach Restart Project



This project supports refugees, asylum seekers and migrants to overcome English language and other potential barriers to integration in the city. Since starting the project in 2019, we have built a strong partner network to obtain referrals for the project, signposted participants to relevant support and offered education, training and employment opportunities.

Due to the parameters of the project at a Wales-wide level, some of the work supports refugees only while support to learn English is available to all migrants with a language barrier. We offer refugees holistic assessments that identify barriers to integration and follow up support to remove these barriers. Any English language issues are identified through ESOL assessments and we provide classes to help the participant learn English.

Through our assessments, we have identified barriers that include housing, finance and debt, access to benefits, a lack of relevant education and training and poor health and well-being. By taking steps to remove the barriers, we can help equip refugees to settle in Newport and contribute to their communities and the economy.

The project helps secure sustainable employment opportunities for participants, targeting growth sectors and skills gaps, and translating homeland qualifications so that they are recognised in the UK. While receiving support from the Reach / Restart project, participants are also referred to other appropriate programmes such as Journey to Work, Inspire to Work, Communities for Work and Communities for Work Plus which can lead to employment routes, traineeships, and local volunteering/placement opportunities.

Reach / Restart is normally delivered from Newport Central Library where we have a dedicated Hub, however this was impacted by Covid-19 this year. However, contact with refugees was maintained by providing I.T equipment including tablets and Wi-Fi dongles so they can continue ESOL learning, interact with project staff and complete other learning opportunities that aim to support the individual into employment.

We receive the majority of referrals from DWP but also have them from our partners. These include:

- |  |  |
|--|--|
| <ul style="list-style-type: none"><li>• Welsh Refugee Council</li><li>• British Red Cross</li><li>• Share Centre</li><li>• Gap Centre</li><li>• NCC's Vulnerable People Relocation Project</li></ul> | <ul style="list-style-type: none"><li>• Lighthouse Project</li><li>• NCC Hubs including the homeless team</li><li>• Home Options</li><li>• BAWSO</li></ul> |
|--|--|

## 5 Ways of Working



The project delivery is based around helping migrants to settle in the UK by supporting them to work and contribute to their local community. By removing barriers to integration, offering English language, employment and training / educational advice, guidance and support, the project aims to ensure that they are safe and settled enough to sustain employment for the **long term**. The project aims to tackle many barriers that **prevent** migrants from settling in the UK. These include:

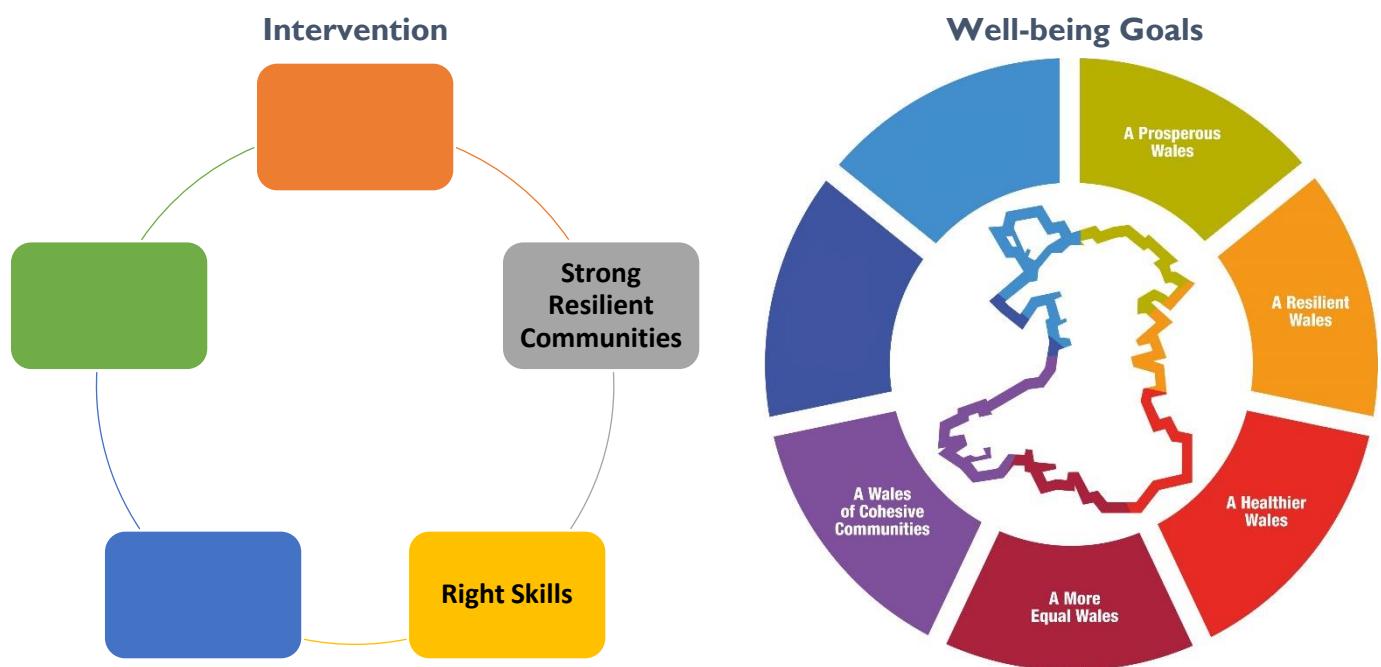
- preventing poverty by offering support with financial issues, including benefits advice and employability support;
- preventing homelessness by offering housing advice and support;
- preventing health and well-being issues by helping migrants to register with doctor, dentists, social services and family intervention teams;
- preventing the inability to integrate by offering language assessments;
- preventing social isolation by offering advice about the local support groups and activities available in their local area.

The project supports both the **integration** of Right Skills and Safe Cohesive Communities interventions in our Well-being Plan and relies on the support and **collaboration** of various partners to deliver an effective service. We have built good working relationships with partners by discussing common themes and issues that affect the participants that we support. Partners **involved** include Cardiff and the Vale College; Newport City Council; Coleg Gwent; British Red Cross; Vulnerable People Relocation Project; Welsh Refugee Council; Adult Learning Wales; DWP; Adult Community Learning; Gower College; Coleg Cambria; Welsh Government; Welsh Strategic Migration Partnership; and Gap Centre. We also work closely with Citizen Advice Bureau, Housing Associations & the Home Office to ensure that any integration issues are resolved.

## Performance Measures

Performance Measures	Target	Outcome
Individuals assisted with employability support	66	82
English as a second language (ESOL) assessment	130	136

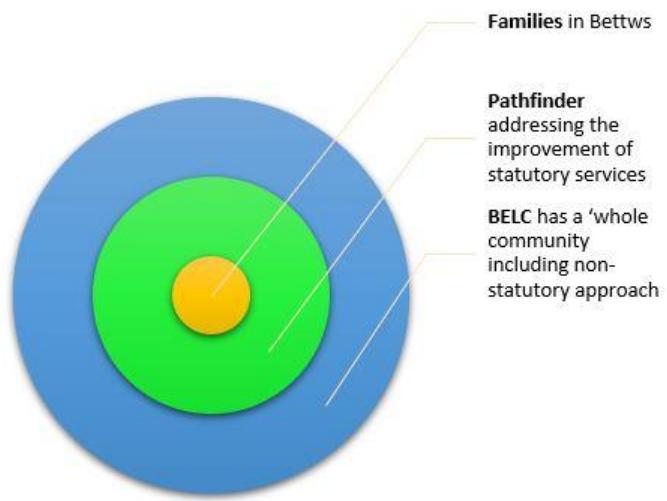
## Early Years Pathfinder



Both the Early Years Integration Transformation Programme Newport (Pathfinder) and Bettws Early Learning Community (BELC) are two very distinctive programmes, that complement each other to benefit the needs of families in Bettws with children under the age of 8 years old. They have a strong focus on family support and prevention and by taking an integrated, whole community approach they aim to create lasting and long-term change.

Pathfinder Aims	Bettws Early Learning Community (BELC)
<p>Working in partnership at a system level to:</p> <ul style="list-style-type: none"> <li>• Deliver Early Years' services in a co-ordinated, integrated, and timely way.</li> <li>• Re-configure Early Years' services focussing on planning, commissioning, identifying, and addressing needs.</li> <li>• To identify further opportunities and barriers to integration and ways to remove, reduce or rationalise them; and work more preventatively.</li> </ul>	<p>Takes a whole system integrated approach to improving early years outcomes with a focus on:</p> <ul style="list-style-type: none"> <li>• Well-being and resilience.</li> <li>• Digital poverty – particularly connectivity</li> <li>• Successful transition – particularly Flying Start into school.</li> <li>• Play and safe play spaces – using the Play Sufficiency Assessment as the driver for this.</li> </ul>

## How do they interlink?



Members of the pathfinder team are integrated with the governance of Bettws Early Learning Community, both at project team and strategic board level. These forums enable the two distinctive projects to interlink and complement each other to help deliver strong resilient communities. In short BELC looks to assist families by providing a healthy wider community and system in which they can flourish after or alongside the interventions provided by the Pathfinder.



## 5 Ways of Working



The two projects are by nature **preventative** and provide for **long-term** improvements in individual, family and community well-being by focussing interventions on children in their early years. They also aim to strengthen families, support structures and communities which should **prevent** the need for statutory intervention. The BELC programme is very much an **integrated**, whole systems approach to create an environment of well-being around early years children which seeks to **involve** local people and build their social capital. Both programmes are strong

examples of **collaboration** in practice through multi-agency and multi-disciplinary working. The Pathfinder deliberately brought together all the key services which touch the lives of early years children and families so that it could redesign them to work better together and develop services co-productively.

## Performance Measures

As the Pathfinder is a pilot for systems change there are no performance measures as such, however the key objectives are:

- Develop an operational group and Terms of Reference
- Establish a core team and base for the Bettws pilot

- Pilot new way of working with pregnant Mums and new births in Bettws with all Families, focusing on:
  - ‘What Matters’ discussions
  - Implementation of a keyworker approach followed by the fishbowl technique
  - Enhanced midwife support
  - Establishing appropriate early intervention utilising the extended team in Bettws
- Recruit a midwife and mental health practitioner on a regional footprint and family intervention worker on a local level.

### Looking Ahead to the Future

The Pathfinder in Bettws is intended to form a model for joined up, family-centred working more widely in Newport and across the Gwent Region with rollout beginning in the Autumn of 2021.

### Additional Plans for the Future

Based on the success of the online digital careers event for schools, the Right Skills intervention is planning further sector-based initiatives that bring together employers and schools, showcasing to students the career opportunities available to them locally and the educational and training pathways to reach them. Schools have said how much they welcome this new online approach, providing then with an enhanced careers resource.

The Right Skills intervention is broadening its focus beyond economic well-being to environmental and social well-being.

### Green Volunteering

The Green and Safe Spaces intervention has collated known green volunteering opportunities across Newport and is promoting them ad hoc. The aim over the next year is to take a more structured approach in promoting green volunteering opportunities more widely, across platforms, and across the Green and Safe Network, to build people’s connections with nature, gain new outdoor skills, and practical ways people can get involved.

Everyone belongs to resilient, friendly, connected communities and feels confident and empowered to improve their well-being

To demonstrate progress made against this well-being objective during 2020-21 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

## Lysaght Community Garden Phase 2



Following the receipt of a small amount of funding from Natural Resources Wales in the winter of 2020 to purchase several additional green elements to improve access to the garden, encourage more local participation and enhance the space for local wildlife. The community gardening group were thrilled to have new raised beds, topsoil, poppy seeds, and additional native hedgerow. Linc Cymru also installed an outside tap to supplement their existing water butts, a roaring success, described as 'a godsend' by tenants.

The group have expanded the range of fruit and vegetables they are growing this year and the pollinator meadow is looking healthy and happy and hundreds of poppy seedlings scattered around the monument are starting to push through.



The new fencing funded by Linc also provides a lovely safe space the tenants now call ‘their secret garden’ and they are really looking forward to organising the next community day where people will be invited to ‘pick their own’ and receive a goody bag including a recipe. The group are very keen to encourage inter-generational use of the Community Garden.

Caroline said:

*“We hope to encourage inter-generational use of our Community Garden, our vision is for it to be a place for everyone to come together to learn from each other, to share gardening skills and knowledge, breaking down barriers between age groups and building new friendships. We are particularly keen to involve teenagers, introduce them to gardening and guide them away from local Anti-Social Behaviour, maybe a mentoring programme, pairing them with an older community member with an emphasis on dignity and mutual respect”.*

## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



A motivated community group maintain the garden, with help from Linc and Lysaght Institute manager, and Natural Resources Wales is continuing to explore and share **longer term** sustainable funding opportunities. The group are aiming to involve more people as a **preventative** way to reduce Anti-Social Behaviour, and to improve people’s physical and mental well-being, through getting active, growing food, and encouraging healthy eating of fresh fruit and vegetables. The well-being goals of all the partner organisations and community groups involved are

**integrated**. In this sense the garden also contributes to objective 4 of the Well-being Plan through enhancing biodiversity and creating a more resilient local ecosystem. This is a **collaboration** between residents of the local community, Lysaght Community Garden group, Linc Cymru, Natural Resources Wales, Keep Wales Tidy, and Bug Life in its initial set up. The community group was established in 2018 with support from Linc Housing. Local residents have volunteered to form the Lysaght Community Garden group to maintain the garden and put-on community events, and through their **involvement** have driven the enhancements to the greenspace and growth of the garden. It is a local accessible safe place for residents enabling new friendships to be created and helping towards a sense of belonging, pride in the local area and a sense of achievement through the successful green flag status.

## Performance Measures

Successful community green flag applications by 2023.

Active projects part of the Green & Safe Spaces Network.

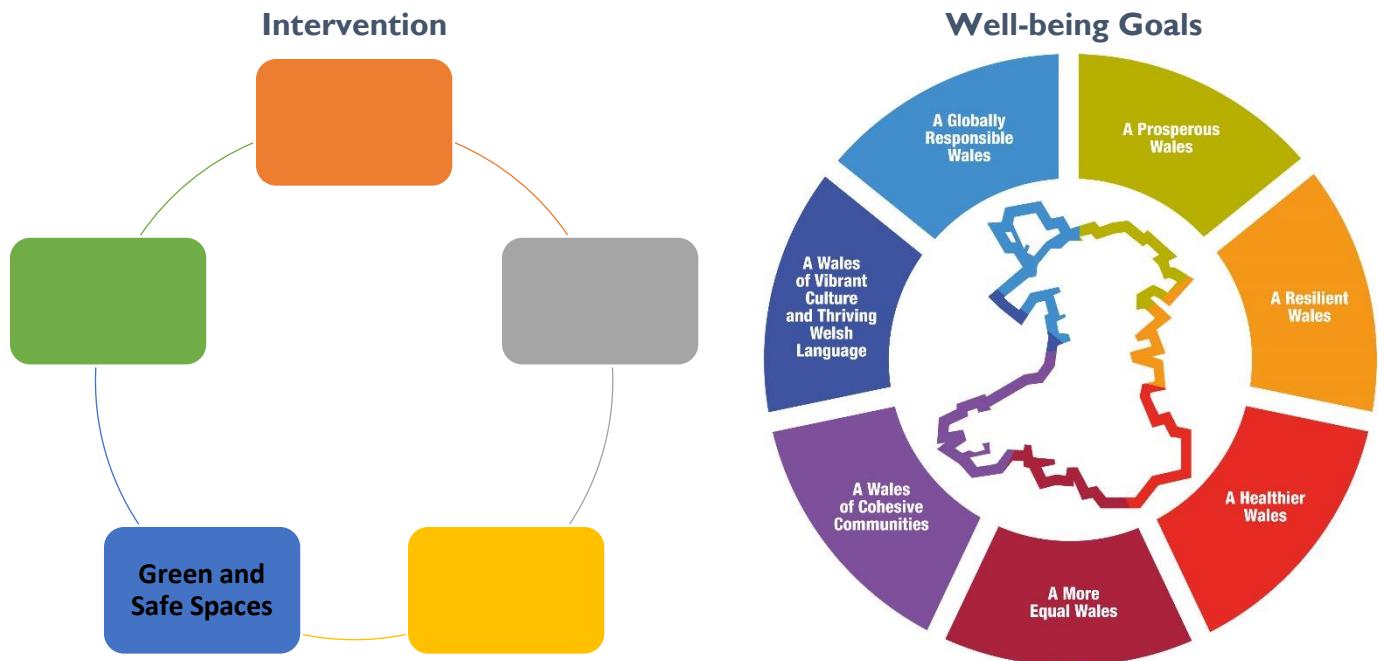
Community groups part of the Green & Safe Spaces Network.

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

## Looking Ahead to the Future

The group have applied for a Community Green Flag Award for another year. The group plan to invite more people to get involved and benefit from the produce grown in the gardens, including encouraging inter-generational use of the Community Garden.

# Woodland Routes to Wellbeing



[Woodland Routes to Wellbeing](#) successfully received funding from the Big Lottery Create Your Space Programme. Duffryn Community Link is the lead organisation working with Keep Wales Tidy, Growing Space and the National Trust forming the delivery partnership.

This project is for the benefit of people of all ages from the community of Duffryn, Newport, Gwent and surrounding area providing opportunities to improve employability, gain skills, access accredited training, improve the environment, improve people's mental and physical well-being.

The project has just completed its 4<sup>th</sup> year with 3 years still to come. Here is a roundup of all the activity:

## Play Sessions

- Play sessions have been running well and the team are delivering 4 sessions per week. One in the grounds of Tredegar Park Primary School (but open to other schools), 2 in Rabbit Hill Woodland (1 open access and 1 booked on quieter session) and 1 Saturday Session in Tredegar House Parklands.
- A member of the play team has been delivering sessions with reception age children within Tredegar Park Primary School working on their gross motor skills, which will be continuing into the next school year.
- The play team are getting involved in Tredegar House's summer of play event where they will be delivering play activities for 2 days.

## Woodland Warriors

- Woodland warrior sessions have been completed with year 3, 4 & 5 in Tredegar Park primary school. Each class has had 3 sessions each consisting of a decomposition session going through different rubbish found within the area, a wood craft session making elder jewellery / snakes and wands and a fire & s'mores session.
- From September the aim is to encourage children from year 5 & 6 to apply for woodland warriors which will be fortnightly sessions or 12 children from these year groups. They will help plan the

changes within the woods, do planting, craft sessions & sessions in the laundry. The aim is for the children to help shape the sessions on what they want to do and create a sense of ownership over the woods.

## Keep Wales Tidy Big Spring Clean

- The local MP and Newport City Homes came to lend a hand, and a group from Duffryn Community Link's childcare holiday club and a group from Youth Club's Fit & Fed program. The aim is to repeat the litter picks with these groups on a monthly basis and encourage more participation from the community.

## Keep Wales Tidy – Woodland Regeneration

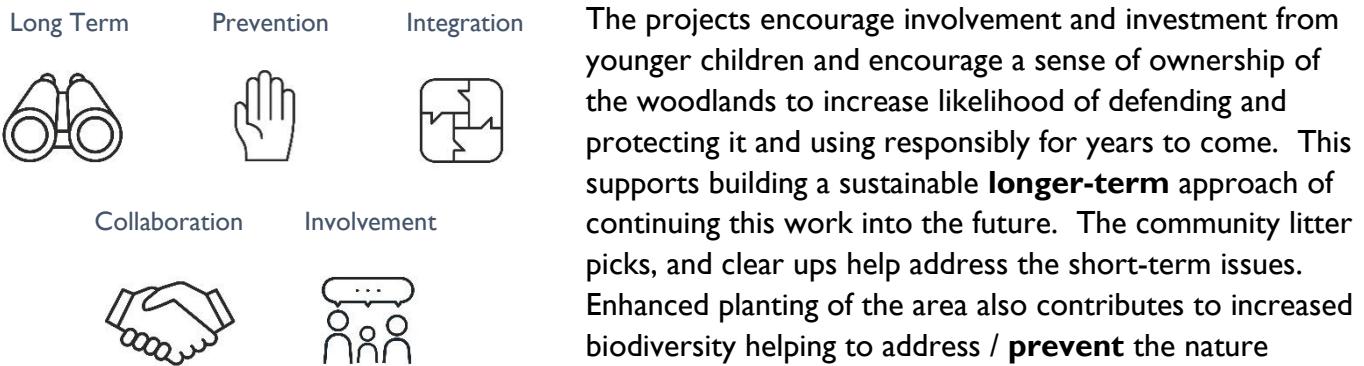
- Sessions are going really well, and a consistent group attends every week.
- Training is coming up for both brush cutting and chipper.
- A new log circle has been added, new steps have been created with plans for more, and management of the pathways through the woods.
- A tree and plant survey has been carried out in the woods, discovering what native plants are within the woodland.
- Invasive laurel is being removed on an ongoing basis.

## The Laundry – Growing Space

- This project is going really well, and the laundry is looking amazing with loads of fruit & veg growing between companion plants.
- There was a 'Bug hunt' within the laundry and there are plans for a notice board listing the biodiversity which people can add to if they see anything else.
- An application is being made for a Green Flag Award for the area.
- Good engagement but still working to engage those within the Duffryn area.



## 5 Ways of Working



recognise the cross cutting wide range of benefits that restoring and enhancing nature brings across all well-being goals, including improving employability; gaining skills; increasing mental and physical health; and promoting nature and wildlife as our heritage. This project also contributes to Objective 4 of the Well-being Plan ensuring the city has healthy, safe, and resilient environments. Woodland Routes to Wellbeing is an established group of organisations working in **collaboration**: Duffryn Community Link, Keep Wales Tidy, Growing Space and the National Trust. There is also wider collaboration with local people, schools, and Newport City Homes. More community engagement days are planned, which has been a challenge since the start of the pandemic. Expansion of the Woodland Warriors to year 5 & 6 will help get more children **involved** and invested in the woodland as they will help plan the changes within the woods, shape the sessions and create a sense of ownership.

### Performance Measures

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

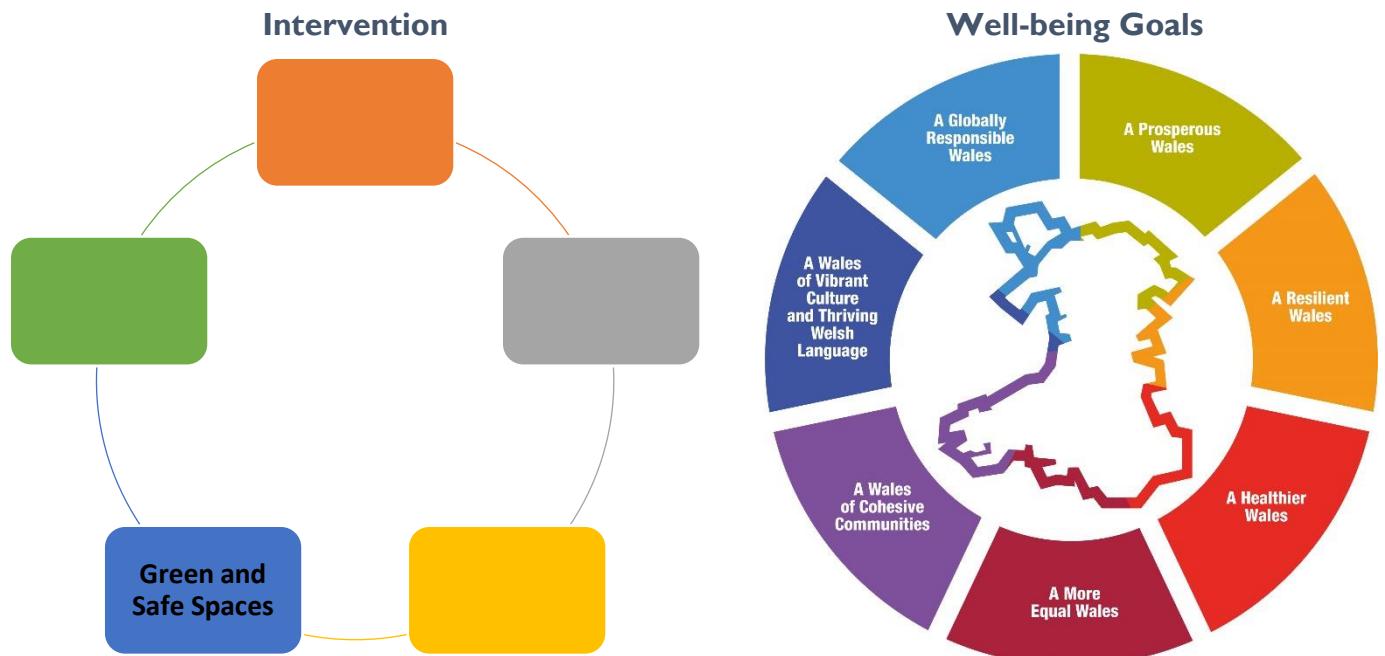
Woodland Routes to Wellbeing have performance measures and reporting requirements to the Big Lottery Create Your Space Programme.

### Looking Ahead to the Future

The project has just completed its 4<sup>th</sup> year with 3 years still to come. There is lots of future and planned activity for each area of the projects, with a number of additional changes to the woodlands over the coming months including expansion of the Woodland Warriors to year 5 & 6 (outlined above).

There are plans to add a disabled access route through the orchard area and add some picnic benches to make this more of a family space for use by the community, which will be happening this winter. If restrictions allow, the aim is for more community engagement days which has been a challenge since the start of the pandemic.

## Green and Safe Spaces Network



The Green and Safe Engagement Officer coordinates a well-established Green and Safe Spaces Network which fosters partnership working. There are approx. 130 members working collaboratively towards the shared goals of the Green and Safe Spaces intervention.

This is an important and significant delivery mechanism, a tool to highlight opportunities for collaborative working, providing expertise and a valuable 'big picture' understanding of all the work going on across Newport. The network is convened at regular workshops to showcase and share learning and best practice and are brought together in smaller groups on specific projects.

The Green and Safe Engagement Officer is actively expanding membership to create a more diverse network. The Intervention is looking to support more and more community groups such as Green Caerleon, Wild About Rogerstone, Maindee Unlimited, Pride in Bettws etc. by providing advice, support, promotion, and signposting to funding to help enhance existing and unused green spaces.



## 5 Ways of Working

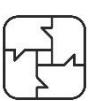
Long Term



Prevention



Integration



Collaboration



Involvement



The Green and Safe Spaces Intervention has a 25-year **long term** vision, balancing short-term needs with the longer term. Many organisations on the Network have projects which think long-term, especially in terms of the climate and nature emergencies, future generations, reconnecting people with nature, and helping communities manage greenspace in the short and long terms with a focus on sustainability. The Network helps draw this work together, it is well established, and the connections and links made will likely continue long term. The Networks' shared goals

of enhancing green space for people and nature helps **prevent** and reduce physical and mental health problems and increase a good sense of well-being, increase biodiversity and support wildlife, helps to tackle the nature emergency, and helps Newport become more resilient to climate change. The Network is also working in partnership to increase the safety or perceived safety of green spaces, working collaboratively to find preventative approaches to barriers to accessing greenspace. The Network has cross cutting well-being goals which **integrate** and complement each other. All partners recognise the cross cutting wide range of benefits that protecting and restoring nature brings across all well-being goals, supporting social, economic, environmental & cultural well-being. The Network also crosses over with both Well-being Objectives 2 & 4 increasing resilience and enhancing skills and opportunities. With approx. 130 members, the well-established Green and Safe Spaces Network fosters strong partnerships working **collaboratively** towards the shared goals of the Green and Safe Spaces intervention. The intervention has been shaped by the initial well-being assessment but has also been shaped, developed, and driven by the valuable expertise of all these network partners. Many of the Network partners carry out engagement activity, **involving** the communities we work with.

## Performance Measures

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

Performance Measure	Target	Actual	RAG
Green & Safe Network members	50	130	Green
Active projects part of the Green & Safe Spaces Network	25	18	Green
Community groups part of the Green & Safe Spaces Network		14	Green
Network workshops	3 a year	2	Amber
Attendees at the last workshop	30	32	Green

Network membership has increased to 130 (up 10 from last year), and membership is more diverse with key new additions. The workshops are attended by approx. 30 to 40 people with positive feedback.

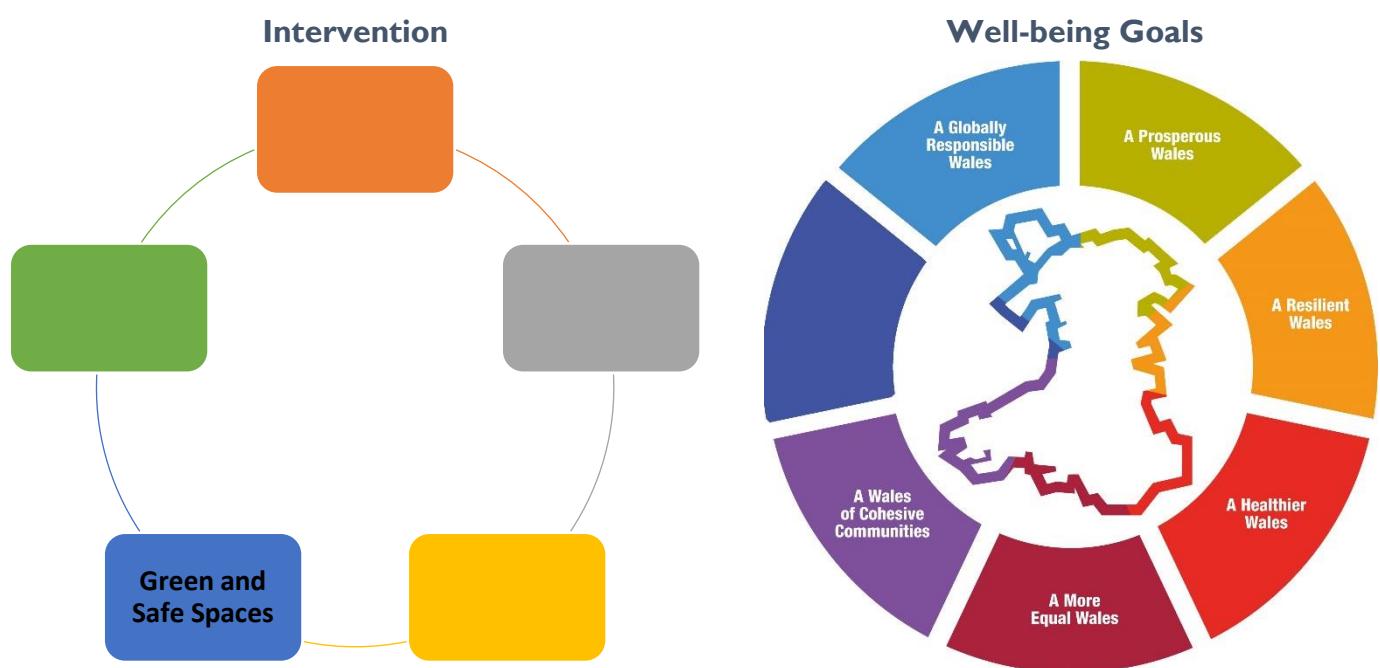
Quarterly Green and Safe Spaces E-newsletters are published drawing the work of the network together with regular updates and sharing learning across the network.

## Looking Ahead to the Future

The Green and Safe Engagement Officer is actively expanding membership to create a more diverse network and is working to reach out to and support more community groups. Regular workshops and quarterly newsletters will continue, providing opportunity for shared learning and collaborative working.

Work is underway to further develop a communications plan whereby the network can support each other's projects and revive the #MyWildNewport tag on social media. Plans are also underway to better communicate Green and Safe Spaces intervention to communities, for example, with a one page easy to read version of the vision and aims and how we can all be a part of it.

## Barrackswood Greenspace



The Monmouthshire and Newport Local Nature Partnership (LNP) started a project in 2020 with funding from the Local Places For Nature Greening the Public Estate Grant. The aim is to enhance the area's ability to support nature recovery through increased active conservation management, communication and engagement with local residents. Increasing access to quality natural green space for better health and well-being will more likely lead to positive and responsible use by the community.

Several partners including local residents and volunteers are working collaboratively in Barrackswood greenspace to address fly tipping and enhance the area. A new path has been created, new 'no fly tipping' signs have been put in place, volunteers have carried out clearance of fly tipping, and partners are working to address the root causes. The play area has been renewed, there is potential for an active travel route to increase safety and plans for a wildflower meadow. It has also inspired initiatives further afield to enhance some of the smaller green spaces in the housing estates including wildflower areas and growing vegetables.



## Before



## After



The multi-agency action group of partners including Pobl Housing, Melin Housing, Newport City Council teams, Fly Tipping Action Wales, Natural Resources Wales, and local residents are continuing to work to ensure that the green space becomes a natural asset for both people and wildlife.

## 5 Ways of Working

Long Term



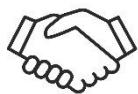
Prevention



Integration



Collaboration



Involvement



The multi-agency action group of partners are continuing to work on an ongoing basis, and with the development of a local volunteering group this will provide a **long-term** sustainable foundation for ongoing conservation and positive and responsible use by the community. Increasing access to quality natural green space for better health and well-being where it is needed most **prevents** further inequalities of access. The project helps support ecosystem resilience, it increases biodiversity which supports the addressing of the nature emergency and biodiversity loss.

The project helps communicate the health and well-being benefits to people and a connection to nature. Partners have worked together to prevent further fly tipping occurring. All partners recognise the **integrated** cross cutting wide range of benefits that restoring and enhancing nature brings across all well-being goals, supporting social, economic, environmental and cultural well-being. This work also contributes to Objective 4 of the Well-being Plan. Several partners including local residents and volunteers are successfully working **collaboratively** to enhance the area for both people and nature. Local residents have provided invaluable insight on previous community perceptions of the green space. The development and **involvement** of the local volunteering group has been important in addressing the key issues of fly tipping and ongoing conservation, upskilling local people in managing their local space. Covid-19 has prevented some engagement and involvement, but this will be picked back up when restrictions allow.

## Performance Measures

We will look to measure the following measures over time: Reduction in fly tipping at Green Spaces / Reduction in ASB at Green Spaces / Percentage of total accessible “urban green space” / Percentage of high quality nature / Active projects part of the Green & Safe Spaces Network / Community groups part of the Green & Safe Spaces Network.

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

## Looking Ahead to the Future

The multi-agency action group of partners are continuing to work on an ongoing basis to ensure that the green space becomes a natural asset for both people and wildlife.

## Greening Maindee



Through Greening Maindee projects, Maindee Unlimited (a group of local residents and partner organisations) work to enhance and create new green spaces in the Maindee area and Victoria Ward of Newport. Here is the latest on their many projects to make Maindee greener:

### Orchard Walk

During the winter Greening Maindee replanted an orchard with assorted fruit trees kindly donated by Keep Wales Tidy. This orchard was planted to replace the trees that had been stolen the previous year. Plans are in place to continue to enhance this green pedestrian corridor over the course of the next year. Future plans include enhancing this corridor to boost biodiversity, and to submit a bid to Keep Wales Tidy for a 'Food Growing Garden Development Package' to provide allotment space food growing opportunities for the residents in the vicinity of Rodney Road.



### St Marys Community Garden

St Marys is the first of the community gardens to be created in Maindee and it is maturing beautifully. The space has become an oasis for urban pollinators, and has been warmly received by the community in the three years since its creation. All of the raised beds within the site have been adopted by local groups and residents from diverse ethnic backgrounds within the community. Local volunteers meet regularly to maintain and develop the garden. A women's group also meets regularly here to socialise and hone their gardening skills.



## Boat Planter Installation and Associated Landscaping

In May 2021, Greening Maindee made use of an abandoned fibreglass boat donated by Usk Mouth Sailing Club. After undertaking rudimentary repairs and a lick of paint the boat was securely 'anchored' into place on amenity land at the junction with Corporation Road and Wharf Road. Over 7 tons of soil was imported and contoured around the boat before planting with hardy flowering shrubs and perennials. The space inside the boat was planted with a variety of pollinator friendly alpine plant species chosen for their colour and drought tolerance. Greening Maindee intend to continue to enhance the land behind the boat with tree planting, native hedging and mixed planting areas of flowering perennials and hardy shrubs. An interpretation panel will be installed at the site detailing the heritage of the site (a former dairy business and terraced houses) as well as the maritime influence and strong links with the docks / wharfs that once employed generations of local people.



## Maindee Walkway

This wide pedestrian corridor is approximately 150m long linking Maindee with the Riverside area of Newport. Greening Maindee has been busy over the past year enhancing the Corporation Road entrance section. The space was overgrown with rank grass, nettle, bramble and heavily littered. After clearing all vegetation, roots, preparing the planting bed and importing soil, Greening Maindee devised the concept of a Mediterranean style garden with plant species that are drought tolerant, hardy and can adapt to a range of conditions that are beginning to manifest through climate change. The planting palette was chosen for their attractiveness to pollinators and a continuous succession of flowering throughout the spring-summer-autumn periods. On the opposite side of the corridor, an edible urban garden has been created with a wide range of soft fruits, herbs and vegetables that are being grown for the benefit of local residents to harvest and use in their cooking at home. At the entrance to the walkway two existing brick raised beds have been rejuvenated and planted with herbaceous perennials.



## Eveswell Community Centre

Over the past year, the Greening Maindee team have been very active transforming the grounds of Eveswell Community Centre. Having been given permission by Newport City Council to develop the outdoor space and a small amount of funding from TOC-H, Greening Maindee set about creating food growing raised beds, planting an orchard, installing a rain garden and a variety of different planting beds. The space has been developed very much with our 'Food For Life' programme in mind. Providing access opportunities for groups with learning difficulties, schools, and local residents. The intention is for users to enjoy learning how to garden and grow their own food. Eveswell is a secure, accessible and spacious site that has tremendous potential to serve the community. Greening Maindee wants to continue to develop the space and utilise the building to provide horticultural training courses, environmental education and opportunities for like-minded people to meet, socialise and get involved in community greening projects. The group are currently in discussion with the Gwent Wildlife Trust for Eveswell to be used as a facility for young people to learn, develop and implement urban nature-based solutions.



## Maindee Triangle Café, Community Space and Outdoor Recreational Area

This project has been over 4 years in the planning. Maindee Unlimited successfully secured funding from Welsh Government Community Facilities Fund, The Big Lottery, and the Public Services Board (PSB). The construction phase is currently underway with contractors, Mobius, carrying out the conversion of the former toilet block into a café and community space for all. The outdoor space is also being enhanced to provide areas for families to enjoy in a relaxed natural setting set amongst nature friendly planting. This exciting scheme has been designed and overseen by renowned architects KHBT. Facilities include, amongst other things, an outdoor performance area and children's climbing wall, we are also creating a woodland themed planting area alongside the café. This project is underpinned by core principles of sustainability – the PSB have provided funding for a rainwater harvesting system and green roof outdoor storage and cycle shelters. The café will be run with the aim of achieving zero waste and low environmental impact behaviours. It's hoped the Triangle will be a thriving and vibrant addition to the Chepstow Road high street, giving a boost to local trade and a facility the community can be proud of. The anticipated launch date is mid to late September 2021.



## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



All projects have short term needs of the local and visiting communities in mind as well as the benefits of enhanced green space to future generations in the **long term**, addressing the climate and nature emergencies, and building a sustainable longer-term approach to each project to continue this work into the future. Greening Maindee projects help support ecosystem resilience, nature recovery, and reverse the decline in biodiversity. The projects help encourage a connection with nature and to champion wildlife in a highly urban area. Enhancing neglected greenspaces helps **prevent** further environmental damage and fly tipping. Maindee Unlimited, the Greening Maindee Team and all partners work in an **integrated** way recognising the cross cutting wide range of benefits that restoring and enhancing nature brings across all well-being goals, supporting social, economic, environmental & cultural well-being. This work also contributes to Objective 4 of the Well-being Plan. Maindee Unlimited and the Greening Maindee Team work collaboratively with several other partners and organisations to implement their vision and projects which help connect people with nature and reverse the decline in biodiversity. Maindee Unlimited regularly engage and **involve** local people, communities, and businesses through consultations and conversation which lead to shaping Greening Maindee projects. This has also led to the offer of outdoor / environmental volunteering opportunities and ways to gain new 'green' skills.

## Performance Measures

The partnership will look to measure the following measures over time: Percentage total accessible "urban green space" / Percentage total green space and green infrastructure / Percentage of high quality nature / National Indicator 44: Status of Biological diversity in Wales (Newport) / Reduction in fly tipping at Green Spaces / Sites meeting full green flag criteria by 2023 / Number of sites meeting community managed criteria / Active projects part of the Green & Safe Spaces Network / Community groups part of the Green & Safe Spaces Network.

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

## Looking Ahead to the Future

As well as the ongoing work for all Greening Maindee projects, future plans include:

### **Halstead Street Pocket Park**



This is a small parcel of land on the corner of Halstead Street and Corporation Road owned by Newport City Homes. The site often attracts repeated bouts of fly tipping. Maindee Unlimited is currently finalising the terms of the lease with Newport City Homes then work can begin to create a vibrant pocket park that will significantly

improve the streetscape for local residents. A small amount of funding was gratefully received from the PSB to purchase landscape materials, aggregates, soil and plants. The pocket park work commences in Autumn 2021.

## **Wildlife Themed Mural**

At the entrance to the walkway which runs parallel with Rodney Parade and Maindee Primary School, there is the gable end of a house which is targeted with unsightly tagging and graffiti. Greening Maindee has approached established Newport artist Andy O'Rourke to create a large nature themed mural on the wall which will be a beautiful addition to the streetscape and an iconic feature within the community. The wildlife depicted in the mural will reflect the urban species that can be observed across Maindee. It is intended that Maindee Primary School will engage with the mural as an ecological learning opportunity that will lead to local nature discovery walks to identify the many species found within the painting. The mural has been funded through generous donations from local businesses within the community. An interpretation board will be installed to highlight the importance of urban biodiversity and our exposure to nature and green space for our well-being.

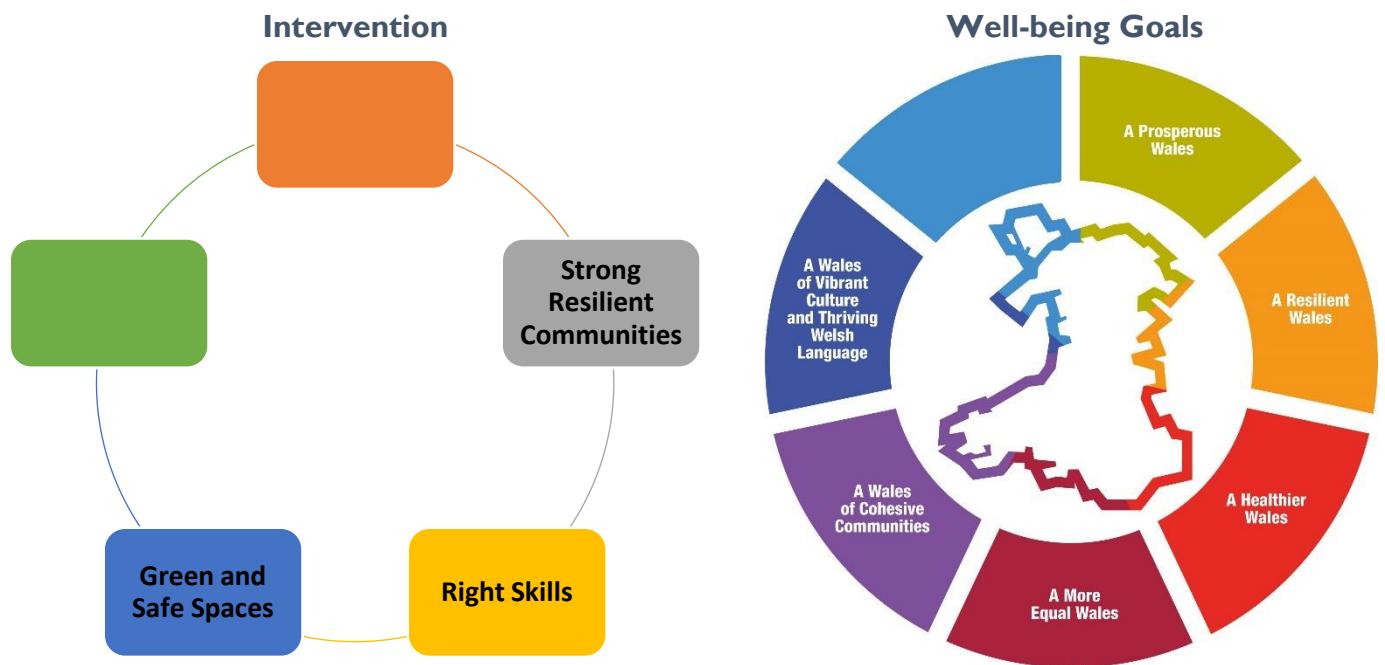


## **Maindee Streetscape and Green Route Explorer Bid**

Greening Maindee intends to continue its work to turn around neglected and forgotten pockets of green space, verges and urban corridors throughout Maindee in the coming years. Greening Maindee were successful in securing £3k of funding from Your Voice, Your Choice, Your Port earlier this year, which will be used to continue to green Maindee, purchasing plants, soil, landscape materials used to breathe life into neglected spaces. The Greening Maindee team is currently awaiting the outcome of a funding bid to Monmouth and Newport Local Nature Partnership. The proposal is to create a Maindee Green Explorer Map that will provide a walking route linking up all the greening project sites throughout the Neighbourhood. At each of the sites a large nature motif sign will provide information / explanation of the work and community benefit. The bespoke signs will be created by Reseiclo - Newport's Wood Recycling Project.



# Covid-19 Participatory Budgeting Programme



PSB partners recognised the impact that Covid-19 had on many of our minority, marginalised or isolated communities and developed a comprehensive Community Impact Assessment (CIA) to inform our response and recovery work. The CIA focusses on the effects experienced by people that share Protected Characteristics, but also on socio-economic factors, like employment and risk of poverty, community cohesion and migration. The CIA was informed by available evidence and research, as well as a series of themed engagement sessions with communities.



The CIA informed the Council's strategic recovery aims and the development of a Participatory Budgeting programme, delivered in partnership between Aneurin Bevan Health Board and Newport City Council with support from the external consultants, Mutual Gain.

The programme was overseen by a community steering group which co-ordinated the distribution of over £100,000 of Health Board funding to 24 grassroots community projects across the city. A 2-day online event was attended by around 400 Newport residents, who voted for those initiatives most likely to benefit diverse communities. All projects were required to evidence how they would aid recovery from Covid-19 impacts and reduce inequalities relating to key areas including digital exclusion, health and well-being and access to information. Examples of videos produced by successful applicants include [Early Angels](#) and [St Giles](#).

## 5 Ways of Working

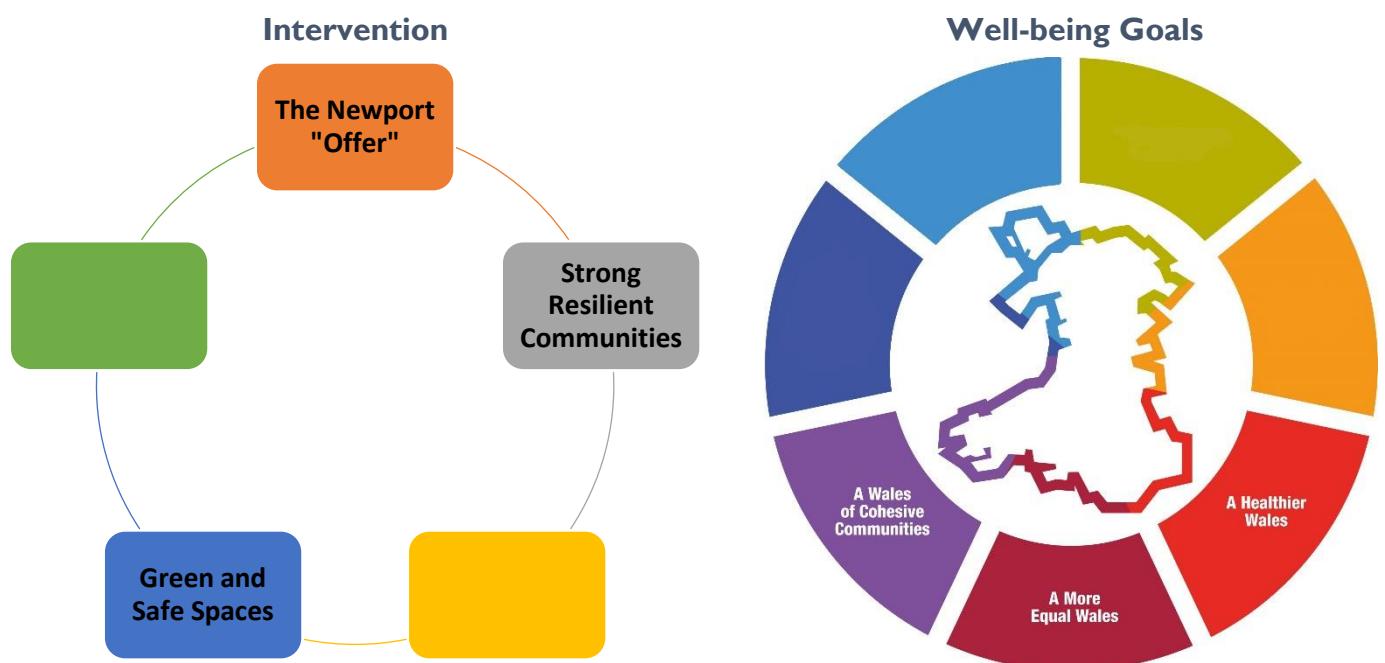


The programme demonstrates principles of **preventative** intervention aiding the recovery from Covid-19 impacts and reducing inequalities. Positive community **involvement**, with around 400 Newport residents coming together to vote on the projects submitted. Strategic partnership working and collaboration by partners with an **integrated** approach to recovery from the pandemic. It also recognises the unequal immediate outcomes of the pandemic and the need to act now to prevent even greater inequality over the **longer term**.

## Performance Measures

24 grassroots community projects across the city were awarded grants from a £100,000 fund provided by the Health Board. These projects were voted by around 400 Newport residents who attended a 2-day online event.

## Supporting our Armed Forces Community



Newport Armed Forces Forum brings together several of PSB members, third sector organisations and the local Armed Forces community. Our work helps deliver against the Armed Forces Covenant, which seeks to ensure that serving or former members of the Armed Forces are not disadvantaged in accessing services as a result of military life.

We have supported Newport Veterans Hub to set up as a Community Interest Company and access grant funding for projects in the city to reduce isolation and create a support network, including mental health initiatives. We have been able to help further by accommodating Hub drop-in sessions, providing allotment space for Veterans to use, and linking the Hub to housing and other advice.



Newport Armed Forces Forum has been at the forefront of work to ensure that the education of Service children is not affected by potential aspects of military life, such as multiple school moves, or a family member being deployed. An earlier Newport pilot led to the creation of four regional posts supporting Service children across Wales this year and one of these roles continues to be hosted by the city council, offering a grant aided programme of support in our schools. Although Covid-19 has impacted delivery of the full programme, it has still been possible to deliver partnership activity in schools with military veteran organisation Forces Fitness.

This activity, including fitness activities, team challenges, and health and well-being tips to build resilience and confidence, has been available to all schools and has provided a platform to raise awareness of Service life and the challenges Service children may face. Training information has also been developed to educate school staff on the experiences of Service children and facilitate discussions on actions the school can take to embed good practice.



Many PSB members have also received bronze, silver and gold awards through the Defence Employer Recognition Scheme, recognising a commitment to adopting practices and policies that support employment of members of the Armed Forces Community within our organisations. Staff training relating to the Armed Forces Covenant has continued this year.



## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



Work to support Service children in our schools is to ensure their educational attainment will help them achieve their potential both in the short and **long-term**. The work seeks to **prevent** disadvantage in accessing local services, as a result of military Service. The involvement of partners in the Forum helps ensure that consideration of the needs of the Armed Forces Community can inform the practices and policies of the individual organisations through improved **integration**. The work of Newport Armed Forces Forum is based on **collaboration** between

public and third sector partners to best support the armed forces community in Newport. Local groups representing Reservists and Veterans are part of Newport Armed Forces Forum to ensure their **involvement**, so their voices are heard.

## Looking Ahead to the Future

New Armed Forces Covenant legislation comes into effect in the UK in 2022, placing a duty on public bodies to take account of the needs of the Armed Forces community in its decision making in the areas of education, health, and housing to prevent disadvantage. We will be preparing for this legislation and taking account of best practice.

Wales National Armed Forces Day will be in Newport in 2023. We will work together to ensure the Armed Forces Community feels thanked and valued and use this as an opportunity to develop new collaborative projects.

## Additional Plans for the Future

### Green Prescribing

Some of the Green and Safe Spaces Network have been working together to explore a Green Social Prescribing pilot in Newport. A few sessions were held with the providers of green or outdoor activity, and the idea was presented to GP's at two Neighbourhood Care Network (NCN's). The plan is to now explore this concept on a Gwent wide level over the next year, learning from a pilot taking place in Caerphilly.

### Connect Nature with the Arts

Over the coming year, the Green and Safe spaces intervention is aiming to link more with Newport LIVE arts to connect nature with the arts, culture, and heritage of Newport.

### Coed Lleol – Ringland Woods

Following a successful and popular woodland well-being taster session in Ringland woods earlier in the Summer, there are plans for Coed Lleol to run 6 more Actif Woods sessions over the coming months. Activities can include Campfire cooking and foraging, Woodland walks, Conservation activities, Woodland crafts, Mindfulness etc. The project helps people to discover new skills and passions, find confidence, exercise, make friends and help to protect our environment.

## Gwent Wildlife Trust - Stand For Nature

Funded until 2024, Newport is one of the focus areas for the [Stand For Nature](#) project, a youth climate change project for ages 9 to 24 to amplify young voices, empower and upskill young people, and take action for our climate using nature based solutions such as creating wildflower meadows, planting trees, establishing green roofs and rainwater gardens and making space for nature.

## Newport has healthy, safe, and resilient environments with an integrated sustainable travel network

To demonstrate progress made against this well-being objective during 2020-21 a number of case studies have been identified. Each case study / example includes the following details: a brief description; which Intervention(s) & Well-being Goals it relates to; how the 5 Ways of Working were used; any performance measures; and plans for the future.

Clean Air Day – 17 June 2021



As part of the UK's Clean Air Day annual initiative, Newport City Council promoted a 5km walk and 30km wheeled ride for PSB members. Clean Air Day is the UK's largest air pollution campaign, engaging thousands of people at hundreds of events, and reaching millions more through the media. Every year, air pollution causes up to 36,000 deaths in the UK. The World Health Organisation and the UK Government recognise that air pollution is the largest environmental health risk we face today.

The aim of Clean Air Day is to improve public understanding of air pollution and how it affects our health while explaining the easy actions everyone can do to tackle the problem. Covid-19 constraints meant that an open event was not possible in Newport this year. However, an event was created that allowed invited participants to undertake unsupported walks / cycle rides using new and existing active travel routes in Newport. Newport Bus' fleet of electric buses was also showcased as an example of an initiative that is helping to improve the air quality of the city.

The event organiser, Steve Manning (Senior Scientific Officer, Newport City Council) said:

*"The areas of air quality, sustainability and climate change are inextricably linked so my idea for 2021 was to take our Clean Air Day opportunity to actively celebrate new and existing active travel routes that provide access to cleaner air for all, especially children. Plus having a venue like the Geraint Thomas Velodrome with its design leading solar arrays and a showcase of EVs made for an integrated environmental event that worked on a number of levels for all who attended. The level of interest this created with the participating council Leader, councillors and the deputy minister for Wales was testimony to this".*

Read the full story of the event [on our website](#).



## 5 Ways of Working

Long Term



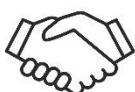
Prevention



Integration



Collaboration



Involvement



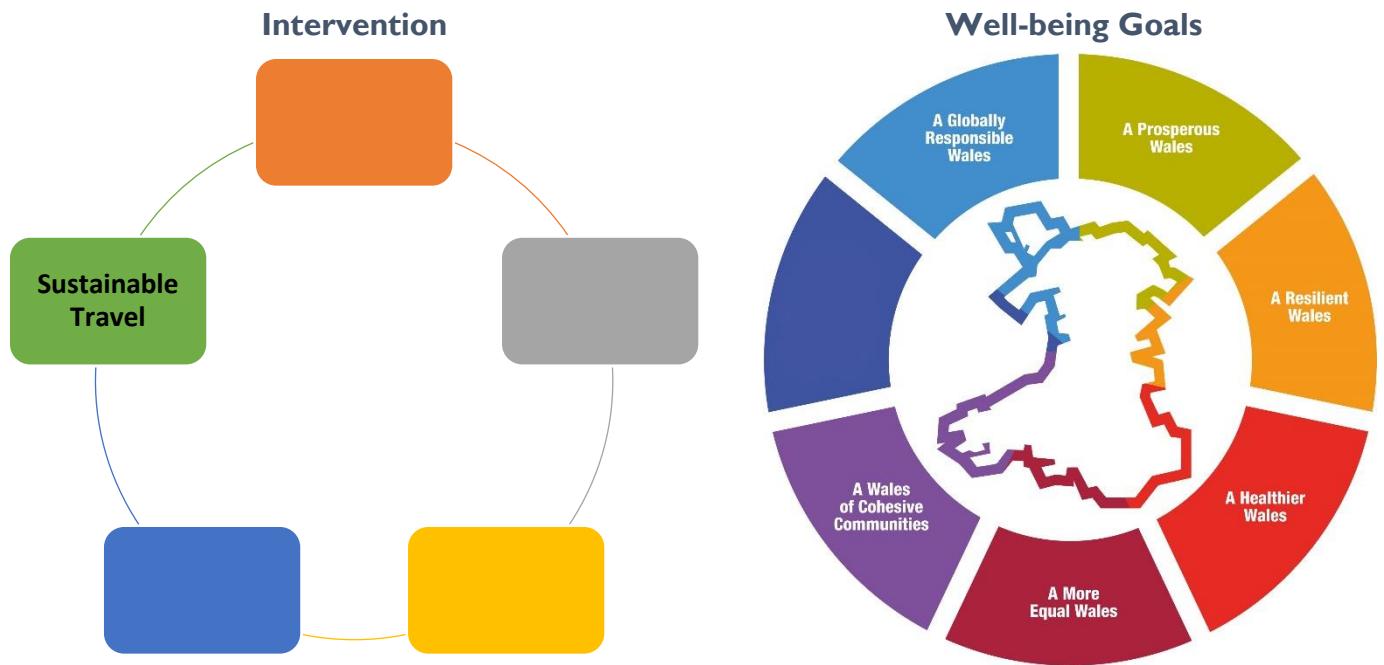
The promotion of the annual Clean Air Day initiative helps to raise public awareness of the impact that poor air quality has on many aspects of people's lives, creating more resilience in the community. By explaining how sustainable forms of transport and the use of active travel routes within Newport can help tackle the problem of air pollution, air quality will be improved in the **long term** through reducing the number of private motor vehicles on the road. This will also have a positive wider impact on climate change. Every year, air pollution causes up to

36,000 deaths in the UK. The Clean Air Day initiative raises awareness of the negative impact of air pollution on the health of the community and sets out possible solutions to the problem. The promotion of Active Travel also contributes to increased levels of physical activity, **preventing** health problems that can arise as a result of lower levels of regular physical activity. The promotion of the event and the attendees on the day involved the **collaboration** of several partners from within the PSB, demonstrating the importance of a cross-sector approach to the development of sustainable transport options across the city and the wider region.

## Performance Measures

Active Travel related measures within the Sustainable Travel Intervention.

## On Street Cycle Hire



An on street cycle hire feasibility study was undertaken in 2019. The study provides a framework of options for a cycle hire scheme for the city-wide area. The study sets out the strategic case for the implementation of the scheme, identifies suitable locations and determines the catchment population for differing scales of scheme.

A scheme within the city of Newport would also complement the delivery of the South Wales Metro, supporting the integration and sustainable access across the region.

The success of the cycle hire scheme in Cardiff operated by Next Bike, further supports the opportunity to deliver a similar scheme in Newport, that is of a profile and scale fitting of the city and that meets the needs of its residents, workers, and visitors.



Since the completion of the feasibility study further detailed investigations have been undertaken for the cycle hire station locations, including groundworks, consultation with landowners and locations of charging points for e-bikes. Delivery mechanisms have also been investigated, and could include working with Newport Live to facilitate the practical requirements of the scheme including bike repair and location management with the opportunities for social enterprise with links to the National Velodrome.

### 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



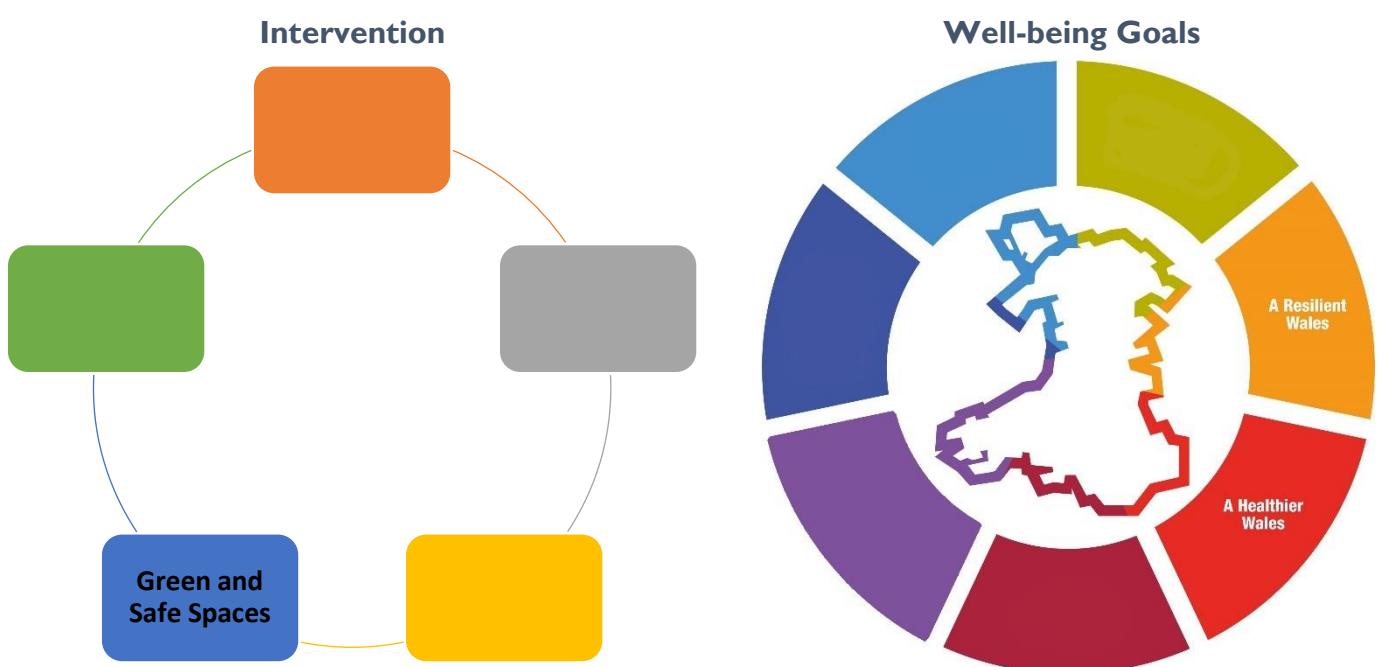
Improving active travel and reducing traffic congestion has **long-term** benefits for the health and well-being of both current and future generations by contributing to the improvement of air quality and the reduction of carbon emissions in the Newport area. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. Poor air quality is linked to cancer, bronchitis, asthma, dementia, and many other diseases. Public Health

Wales has predicted 40,000 premature deaths in the UK are attributed to air pollution. Reducing traffic and increasing active travel will contribute to the improvement of air quality and **prevent** ill health and deaths. A cycle hire scheme takes an **integrated** approach aligning strongly with the well-being goals to deliver a more resilient, healthier, prosperous, cohesive, and globally responsible Wales. Arcadis Consulting and Newport City Council worked in **collaboration** to undertake the feasibility study. In addition, to inform the study, members of the public and employers across Newport were invited to be **involved** in an online cycle hire demand survey, which 273 people took part. This allowed the development of an understanding of the public's support for the introduction of a cycle hire scheme in Newport, the potential demand for its use and identification of preferred locations for cycle hire stations throughout the city.

### Looking Ahead to the Future

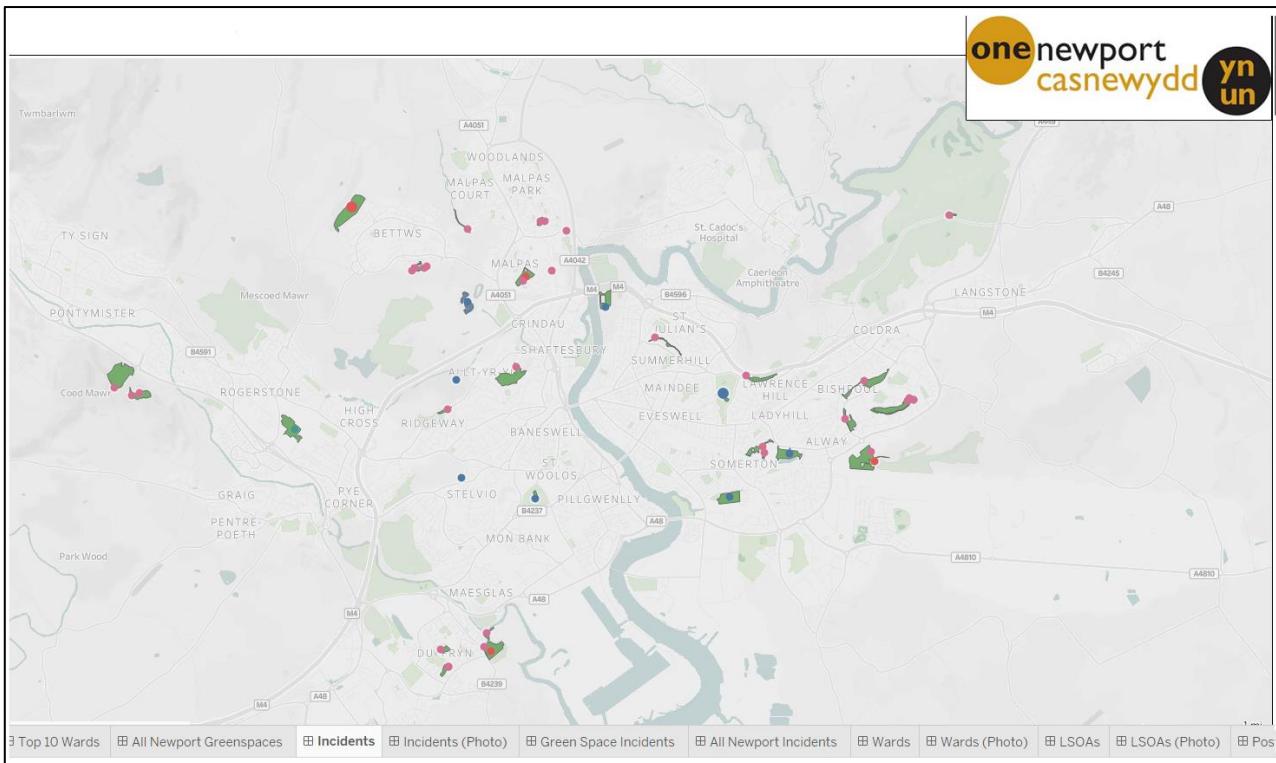
Plans are now in place to implement the scheme once funding for the purchase of bikes, e-bikes, hire stations and charging points has been sourced.

### Safety and Anti-Social Behaviour (ASB) Data Dashboard



A Safety and Anti-social behaviour data dashboard has been created through strong partnership work between Newport City Council, Gwent Police, South Wales Fire and Rescue, Natural Resources Wales and Fly Tipping Action Wales. One of its uses it to overlay fly tipping, arson, and crime data with greenspace to provide a better understanding, and collaboratively focus efforts and find solutions to make greenspaces safe and accessible for all.

The information is provided to Newport City Council by all partners quarterly, and the data is secure and anonymous. Discussion on operational uses are ongoing, including overlaying it with new and improved Active Travel routes to see if increased Active Travel could help reduce some issues.



## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



The project is currently coordinated by Newport City Council using a platform and method that is sustainable for the **long term**, accessible and can be easily updated. It is hoped that we can see a reduction of ASB over the long term. The dashboard aims to understand the levels of ASB in an area to implement more **preventative** measures to reduce occurrences of ASB creating more attractive and safe areas. The well-being goals of all the partner organisations and community groups have complemented each other showing positive **integration**. This is a

**collaboration** between several organisations including Newport City Council, Gwent Police, South Wales Fire and Rescue, Natural Resources Wales, and Fly Tipping Action Wales. Stakeholder input has been really valuable from partner organisations. We realise the data has its limitations and so **involving** local people for their invaluable community insight and finding out which issues are important to them to resolve are key going forward. The aim is to work with and involve local people and community groups as it is key to generate pride in the area, encourage responsible use of green space, and lessen the likelihood of ASB. Each area will be unique and with equally unique solutions. Engaging with those who misuse green space and inspiring a connection with nature is a key aspiration.

## Performance Measures

We will look to monitor the following trends over time: Reduction in deliberate fires at Green Spaces / Reduction in ASB at Green Spaces / Reduction in fly tipping at Green Spaces.

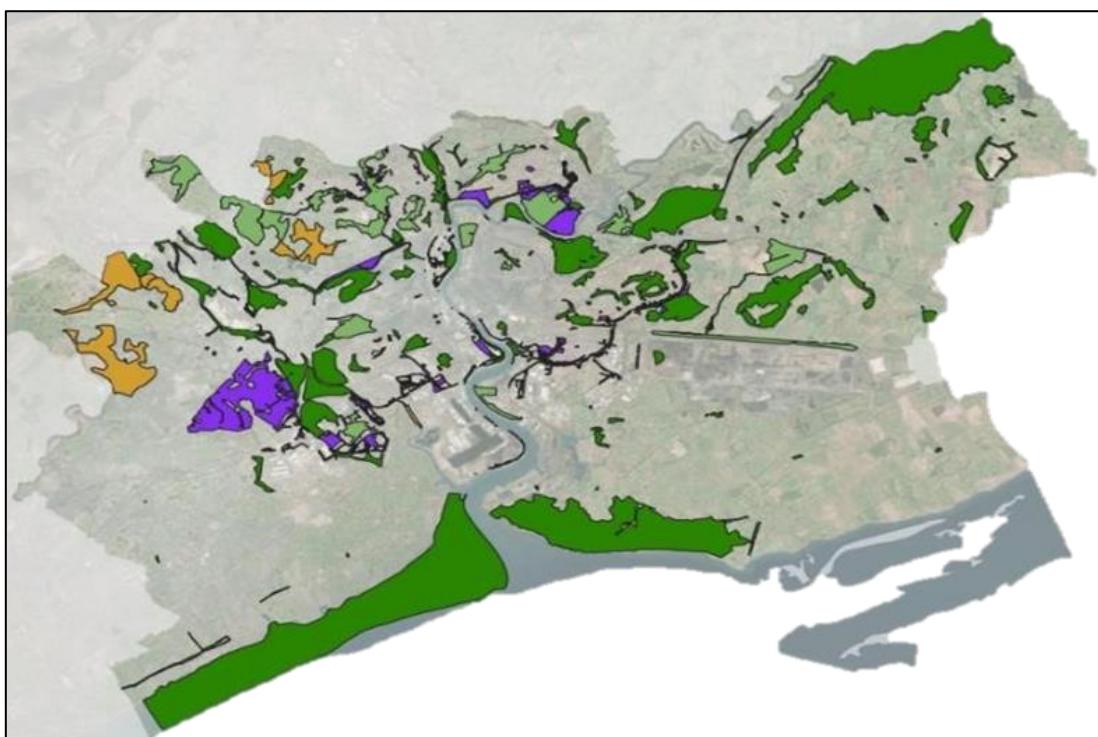
## Looking Ahead to the Future

Discussion on operational uses are ongoing, including selecting a handful of areas of most need to focus interventions to improve those green spaces and their safety, in partnership with relevant organisations. Multiple uses by other streams of work (not just green spaces) are being explored.

## Green Infrastructure Map



A **Green Infrastructure Map / Database** of Newport has been created using Strategic Allocated Funding from Natural Resources Wales. Through a tendering process Environment Systems were contracted to deliver the database by March 2021. The information is now held with Newport City Council and work is progressing to make this information public.



A report has also been produced which provides more detail and longer-term suggestions. It will have multiple uses including but not limited to:

- The Green Infrastructure Assessment;
- The Replacement Local Development Plan and other planning decisions;
- Grass cutting schedules;

- Demonstrating the value of nature, biodiversity and green and blue spaces for health and wellbeing, flood risk mitigation, its contribution to air quality, and value to climate change mitigation;
- Promote accessible green and blue space to encourage people to connect with nature and the outdoors;
- Focus opportunities to increase provision where there is a deficit and need is greatest;
- Focus opportunities to link green and blue spaces to create green/wildlife corridors; and
- Highlight where we can encourage more biodiversity in private gardens to create green corridors.

## 5 Ways of Working



Newport City Council are the host organisation, and the map will be kept up to date. A report has been produced alongside the map which provides more detail and **longer-term** suggestions. The map can help in long term decision making around the Replacement Local Development Plan and other planning decisions, and support ecosystem resilience and mitigate against climate change. The map helps demonstrate the value of green and blue space and its ecological services as well as health and well-being benefits, including flood risk mitigation, to help inform planning

decisions amongst other uses. The aim is to protect and enhance green and blue space, and introduce more where it is needed most, **preventing** further inequalities of access to quality green space. The well-being goals and aims of the map **integrate** with, and complement, many of our partner organisations.

Newport City Council teams and Natural Resources Wales have worked in **collaboration** with Environment Systems, to create a resource which forms a basis for several other uses. Once it is more widely available it could be of benefit to several partner organisations. The aim is to make the map public in a friendly easy to use format, and to promote the accessible greenspace and the health and well-being benefits and opportunities they bring to all people living, working, or visiting Newport. Next stages include **involvement** of local people to decide the type of information displayed and how it will look.

## Performance Measures

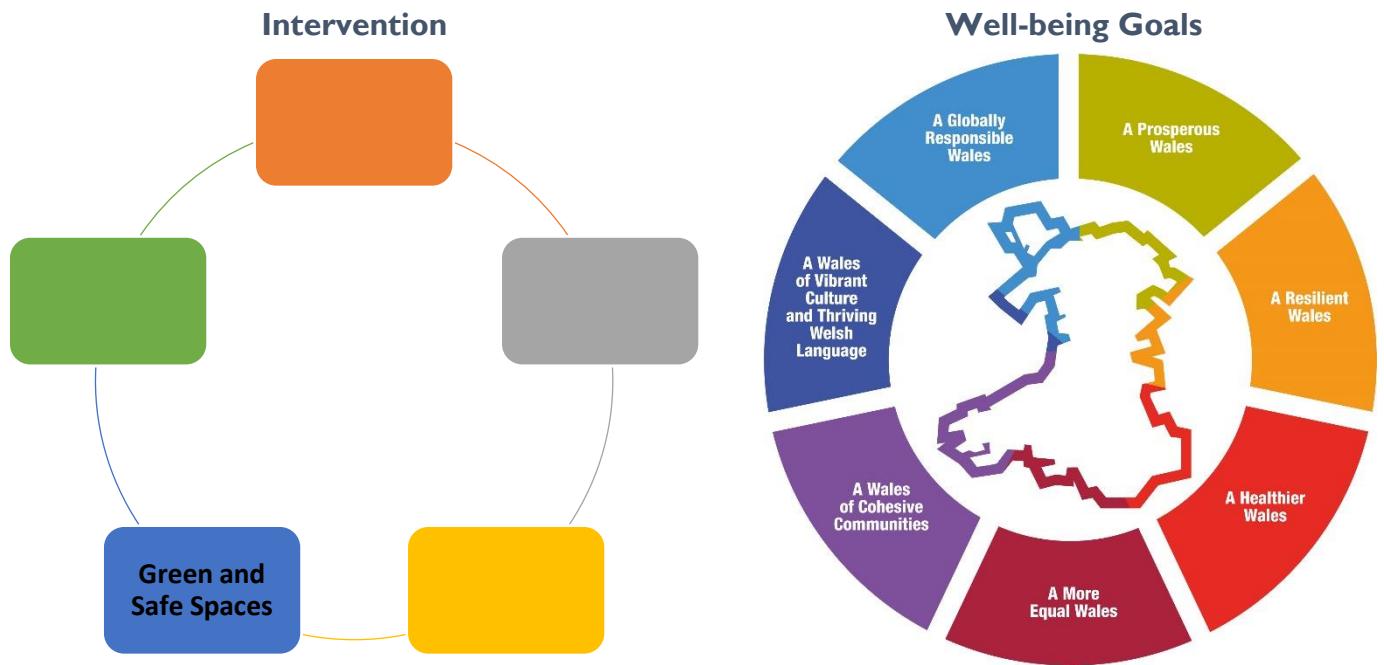
The PSB will look to measure the following measures over time: Percentage of total accessible “urban green space” / Percentage of total green space and green infrastructure / Percentage of high quality nature / National Indicator 44: Status of Biological diversity in Wales (Newport).

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

## Looking Ahead to the Future

The information is now held with Newport City Council and work is progressing to make this information public. It will have multiple uses contributing to several Green and Safe spaces intervention aims.

## No Mow May and Newport Bee Friendly City



### Newport Bee Friendly City update

As an officially accredited Bee Friendly City, Newport City Council continue to strive to increase and enhance habitat for pollinators all throughout the authority area. The aim is to have at least one pollinator site in each ward. This year the Council have **increased the number of pollinator sites by 21** locations taking Newport to a **total of 55** sites throughout Newport, with 19 out of 20 wards having designated pollinator sites. The sites vary from large green open space meadows to pollinator friendly flower displays on roundabouts.



### No Mow May

The “No Mow May” campaign is a national campaign by the organisation [Plant Life](#). Its aim is to tackle the decline in pollinating insects by increasing habitat, encouraging Local Authorities, Landowners and Residents to implement changes to mowing regimes.

Newport City Council welcomed the initiative / request from Welsh Government at a time where local authority Grounds Maintenance departments were struggling with bringing in additional staff due to Covid-19 regulations and social distancing. The Newport City Council Grounds Maintenance workforce had to be split into smaller units to comply with vehicle restrictions and the guidelines which limited the amount of contacts that any one member of staff interacted with. Newport City Council transport section brought in additional vehicles to cope with these challenges.

Working closely across departments and with the [Monmouthshire and Newport Local Nature Partnership](#), taking a whole authority area approach to “No Mow May” was certainly a bold move. The restrictions around social distancing measures and staffing provided a one-off opportunity to take a step back and let nature do its thing. It has helped Newport City Council identify more species rich areas and places to prioritise a change in long term grass management.

This year more rare and nationally scarce species of bee (Shrill Carder Bee, Brown Banded Carder and Small Scabious Mining Bee) have been recorded in more locations across Newport. More species of Orchid have also been showing in places that would ordinarily have been mown.

#### Bettws Parklands



#### Bettws Westfield Avenue



#### St Julian's Road



#### Verge at Civic Centre



There was varied support for the authority wide approach to No Mow May, but the large majority of responses from residents has been overwhelmingly positive. The Council have learned a lot from this year to take forward. The contact centre recorded the highest number of compliments in May ever. All in support of No Mow May.

#### Quotes on Social Media:

*“Absolutely brilliant! Been so glad to see the council supporting this initiative!”.*

*“Looks lovely and should be left for longer!! 🌸😊 Pollinators still need it throughout the summer 🐝🐝 Grasses are just as important to certain butterflies and moths”.*

*“I fully support this initiative 100%. We owe our grandchildren and future generations the responsibility of doing all we can to put right the damage that's been done to the environment”.*

#### 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



Newport City Council aims to continue to increase the number of pollinator sites across Newport, including the new way of managing green space over the **long term**. Through partnership support across the Green and Safe Spaces Network, the concept will be expanded across other landowners e.g. housing associations, private gardens and beyond. Pollinator sites and changing the way green space is mowed and managed, helps support ecosystem resilience and mitigate against climate change. This **preventative** action increases biodiversity which supports

and biodiversity loss. The projects help communicate the health and well-being benefits to people and a connection to nature. All partners recognise the **integrated** cross-cutting range of benefits that restoring and enhancing nature brings across all well-being goals: supporting social, economic, environmental & cultural well-being. The Green and Safe Spaces Network partners will continue to work **collaboratively** to engage with and support wider landowners to create pollinator sites and green corridors, including encouraging residents to create a wildlife friendly space and ‘no mow areas’ in their own gardens. These initiatives have sparked conversations across Newport and encouraged interest and **involvement**. This can be built upon to create momentum and inspire others to create their own pollinator sites and a change of management of green space. Going forward, we can involve more communities and stakeholders on local specific sites that are important to them.

## Performance Measures

The PSB will look to measure the following measures over time: Number of Pollinator Friendly Sites / Type and number of species recorded / Feedback on changes to mowing regimes.

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

## Looking Ahead to the Future

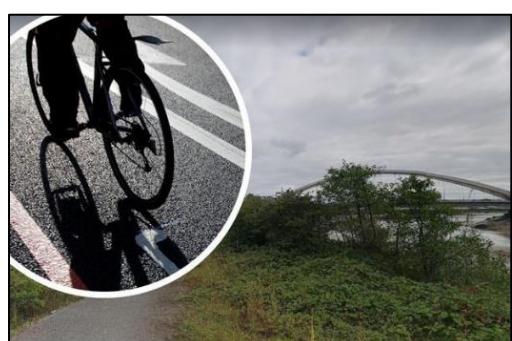
Looking ahead, Newport City Council aims to continue to increase the number of pollinator sites across Newport, and through the Green and Safe Spaces Network to continue to engage with and support partners and other landowners to create pollinator sites and green corridors, including encouraging residents to create a wildlife friendly space and ‘no mow areas’ in their own gardens.

## Gwent Healthy Travel Charter



As a PSB, we have “become champions of sustainable travel, leading by example and reducing the public sector’s contribution to air pollution” by developing a [Gwent Healthy Travel Charter](#) with the other four PSBs across Gwent.

The Charter was launched in November 2020 and twenty-three organisations are now signed up to the initiative which commits to supporting and encouraging staff to travel in a sustainable way, both to and from work and during the day.



Through 15 ambitious commitments, the Charter promotes walking, cycling, agile working and the use of public transport and ultra-low emission vehicles.

The public sector in Gwent employs almost one in three working adults. By working together, public sector organisations across Gwent aim to increase sustainable journeys made to and from workplaces, reducing the impact on the environment and improving health in Gwent for current and future generations.

Organisations which have signed the Charter are: Aneurin Bevan Gwent Public Health, Aneurin Bevan University Health Board, Aneurin Leisure Trust, Blaenau Gwent County Borough Council, Bron Afon Community Housing, Caerphilly County Borough Council, Gwent Association for Voluntary Organisations (GAVO), Heddlu Gwent Police, Intellectual Property Office (IPO), Melin Homes, Monmouthshire County Council, Natural Resources Wales, Newport City Council, Newport City Homes, Newport Live, Police and Crime Commissioner's Office, South Wales Fire & Rescue Service, Tai Calon Community Housing, Torfaen County Borough Council, Torfaen Leisure Trust, Torfaen Voluntary Alliance, University of South Wales and Welsh Government.

## 5 Ways of Working

Long Term	Prevention	Integration	Reducing commuting journeys and increasing active travel will have <b>long-term</b> benefits for the health and well-being of both current and future generations by contributing to the improvement of air quality and the reduction of carbon emissions in the Newport area. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. Poor air quality is linked to cancer, bronchitis, asthma, dementia and many other diseases. Reducing staff commuting journeys will contribute to the improvement of air quality and <b>prevent</b> ill health and deaths. The travel Charter is <b>integrated</b> across the well-being goals of the Well-being of Future Generations (Wales) Act 2015 and supports five of the well-being goals, <b>A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales and a globally responsible Wales</b> and does not adversely affect the other two. In addition it supports three of the Well-being Plan objectives. 23 public and third sector organisations across Gwent have worked together in a <b>collaborative</b> way to develop the charter. 4,373 members of staff across Gwent were <b>involved</b> in taking part in the baseline survey. Staff were asked how they travel, to and from work and travel during the working day.
Collaboration	Involvement		

air quality and **prevent** ill health and deaths. The travel Charter is **integrated** across the well-being goals of the Well-being of Future Generations (Wales) Act 2015 and supports five of the well-being goals, **A prosperous Wales, A resilient Wales, A healthier Wales, A more equal Wales and a globally responsible Wales** and does not adversely affect the other two. In addition it supports three of the Well-being Plan objectives. 23 public and third sector organisations across Gwent have worked together in a **collaborative** way to develop the charter. 4,373 members of staff across Gwent were **involved** in taking part in the baseline survey. Staff were asked how they travel, to and from work and travel during the working day.

## Performance Measures

A staff survey took place in February 2020 to ascertain a baseline of how staff were travelling daily.

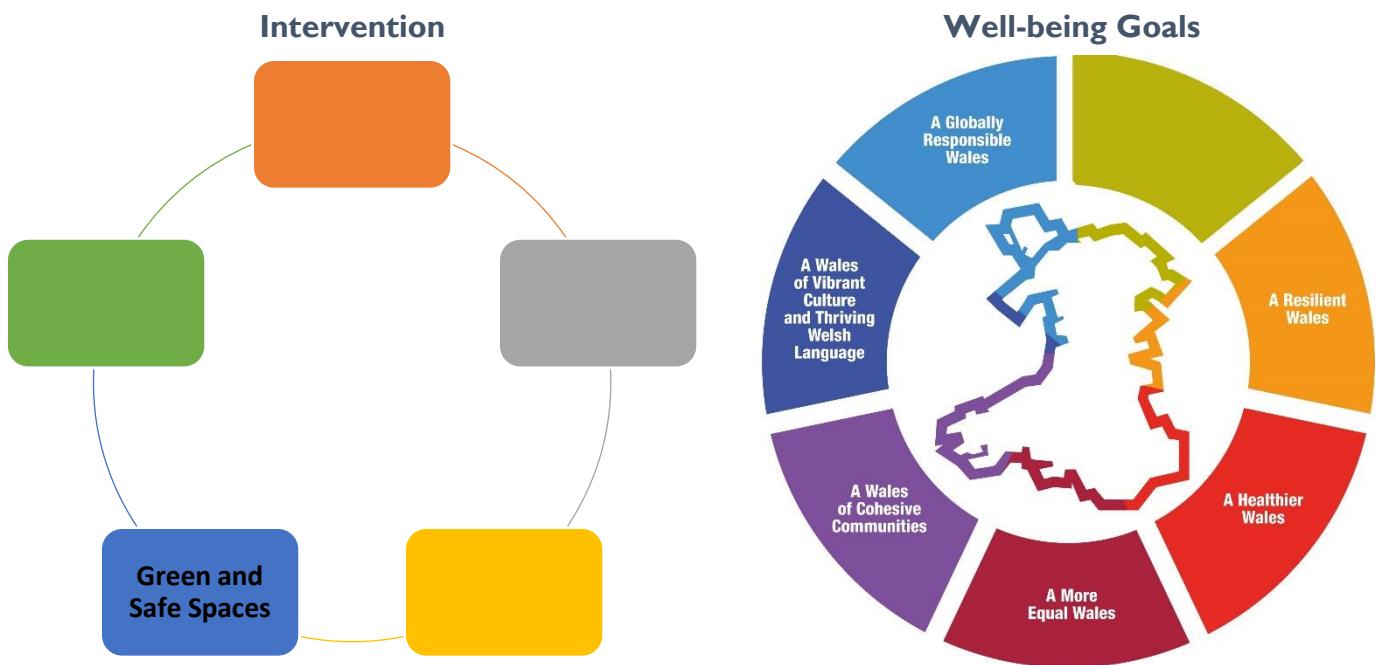
Travel Charter Targets	Target - Mar 2023	Baseline - Feb 2000
<b>Commuting</b>		
% of commuting car journeys	<77%	87%*
% of public transport journeys	>8%	3%*
<b>Remote Working</b>		
% staff working from home at least 1 day a week	>25%	14%*
<b>Business miles</b>		
% ULEV used during the day	>5%	<1%

Further surveys were planned on an annual basis; however, this is currently on hold due to the pandemic.

## Looking Ahead to the Future

Partners are working together to implement the commitments as set out in the charter.

# Monmouthshire and Newport Local Nature Partnership



The Local Nature Partnership (LNP) Cymru Project is in its third year. The aim of the project is to build a nature recovery network to help reverse the decline in biodiversity. Engaging with people, communities, businesses and decision makers in both practical action and strategic planning for a healthy, resilient and nature-rich Wales.

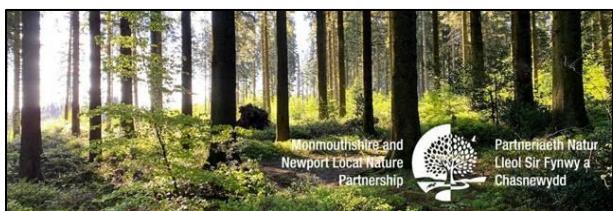


This year the Monmouthshire and Newport Local Nature Partnership has supported the delivery of the Local Places for Nature Environmental Growth Grant. Providing capital spend to support with resources (machinery) to enable us to alter our mowing regimes. The project has also enabled us to identify a number of key areas to undertake conservation management tasks such as bracken clearance at Barracks Wood / Hill, Pilton Vale and Gaer Fort and treatment for Invasive Non-Native Species such as Japanese Knotweed and the biological control for Azolla on the Monmouthshire and Brecon Canal.

The Monmouthshire and Newport Partnership has also supported local community groups with local action, such as seeking permissions and assisting with Health and Safety Information when organising litter picks, and also with the delivery of Keep Wales Tidy Local Places for Nature packs.



## LNP Small Grants Fund



The Monmouthshire and Newport Local Nature Partnership funded the Celtic Horizons Litter Pick Group to undertake their own localised biodiversity project called 'Home Help for Hedgehogs'. 20 Hedgehog Packs were created consisting of a suitable Hedgehog nest box, feed, hay, dishes and information leaflets.

The group work with local hedgehog rescue to rehabilitate locally injured or sick hedgehogs, using the packs in the gardens of local residents to provide safe assisted release sites for hedgehogs returning to the wild.

### 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



By supporting local community groups, the project meets the short term needs of addressing the nature emergency and builds a sustainable **longer-term** approach of continuing this work into the future. The Monmouthshire and Newport Local Nature Partnership helps support ecosystem resilience, nature recovery, and reverse the decline in biodiversity. The project helps encourage a connection to nature which can **prevent** further environmental damage by encouraging people to champion wildlife and nature. Supporting a healthy, resilient and

nature-rich Wales helps mitigate against climate change the nature emergency. All partners recognise the **integrated** cross cutting wide range of benefits that restoring and enhancing nature brings across all well-being goals, supporting social, economic, environmental & cultural well-being. This work also contributes to Objective 3 of the Well-being Plan. Monmouthshire and Newport work **collaboratively** to form this Local Nature Partnership, and work with several other partners and organisations to help reverse the decline in biodiversity, including local community groups. The project looks to engage and involve people, communities, businesses and decision makers in both practical action and strategic planning.

Monmouthshire and Newport Partnership supports local community groups with local action, for example, small grants fund for 20 'Home Help for Hedgehogs' packs, providing advice to litter pick groups, and supporting delivery of Keep Wales Tidy Local Places for Nature packs.

### Performance Measures

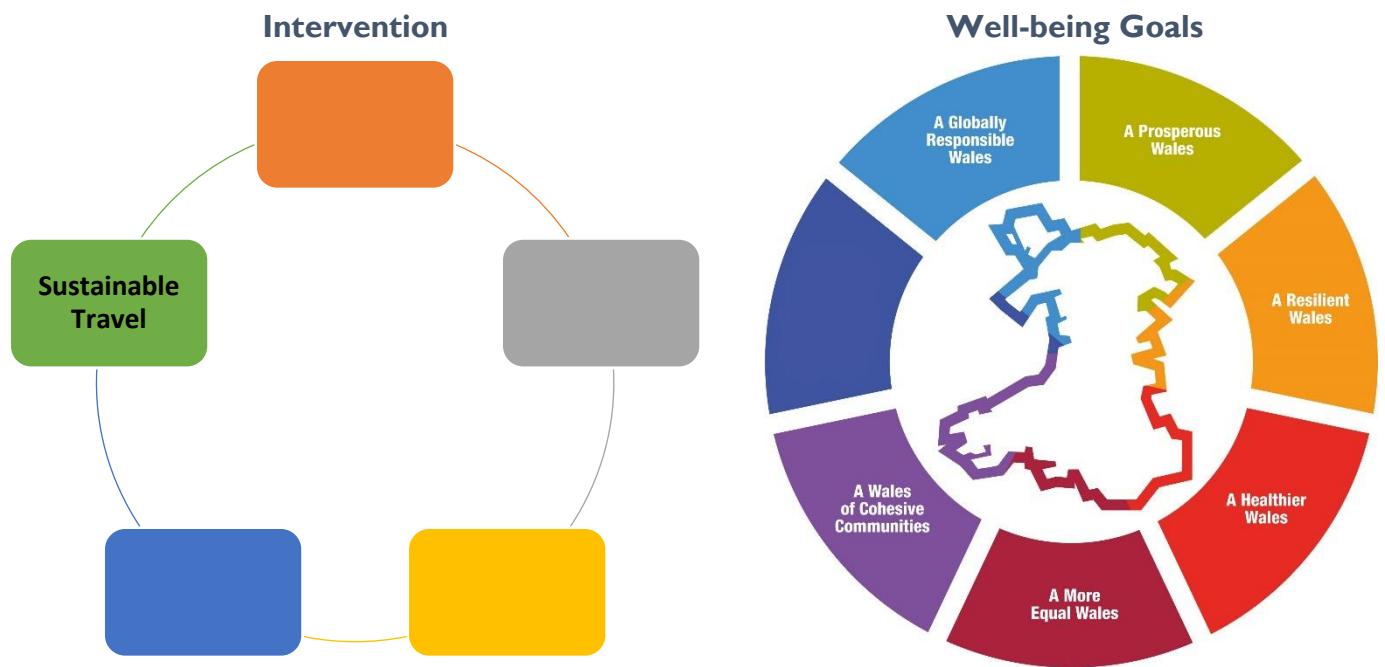
The PSB will measure the following over time: The outcomes and number of community groups the Local Nature Partnership supports with grants / Number of pollinator sites / Percentage of total green space and green infrastructure / Percentage of high quality nature / National Indicator 44: Status of Biological diversity in Wales (Newport).

\*The Green and Safe spaces performance measures will be refreshed by end of 2021, following the refreshed and focused new Vision, Steps and Actions.

### Looking Ahead to the Future

The Monmouthshire and Newport Local Nature Partnership will continue to help reverse the decline in biodiversity with practical action and strategic planning for a healthy, resilient and nature-rich Wales.

## Ultra Low Emission Buses & Bus Stop Improvements



In August 2019, Newport Transport introduced the first fully electric bus in regular service in Wales. This provided a showcase for the city of using zero emission technology. The vehicle's performance was demonstrated as highly satisfactory, being used on each of the operator's bus duties routes except for those involving longer-distances. The vehicle proved to easily achieve a maximum range requirement of 210 miles. Fourteen further vehicles were then ordered, funded by the Department for Transport (DfT) Ultra Low Emission Bus scheme and Newport Bus now have 15 ULEV buses in operation (Ultra low emission vehicle is the term used to describe any vehicle that emits less than 75g of CO<sub>2</sub> per km from the tailpipe).

Newport's buses are supplied on a 'plug and play' basis. Zenobe Energy are providing the charging infrastructure, including on-site battery storage. Zenobe owns the vehicle batteries and is responsible for the performance and replacement when needed. Through its ownership of the associated infrastructure, Zenobe also guarantees that the buses will be charged as required. The infrastructure has been constructed with future needs in mind with contingency designed in so the package can be scaled up as the fleet of battery-electric buses in Newport grows. Additionally, the modular system can be moved elsewhere should it become necessary to relocate the depot.



Newport Bus was the first operator in the UK to take up the ‘plug and play’ option for the full lifecycle of electric buses. Doing so removes the high initial cost of both the infrastructure and the vehicles and it guarantees that each bus will be sufficiently charged at the start of each day.

Storage batteries within the depot support peak electricity demand and batteries can be removed from buses for that second life purpose, so they can be assigned a higher residual value.

## 5 Ways of Working

Long Term



Prevention



Integration



Collaboration



Involvement



Reducing carbon emissions from public transport has **long-term** benefits for the health and well-being of both current and future generations. In addition, this will contribute towards the mitigation of climate change, which is predicted to have a significant negative impact on future generations. This will also contribute to the improvement of air quality and **prevent** ill health and deaths.

Introducing ultra-low emission buses takes an **integrated** approach to well-being and supports six of the well-being goals, while not adversely affecting the other. In addition, it

supports three of the Well-being Plan objectives. Newport Bus have worked in **collaboration** with Zenobe Energy to deliver the project.

## Looking Ahead to the Future

An upgrade to bus stops across Newport has been planned. This will enhance the public transport network to Metro standards and include real time electronic information for passengers at bus stops. An order for 40 high quality bus stops has recently been placed however, timescales have been subject to delay due to Covid-19.

## Climate Ready Gwent Annual Report 2020-21

The Climate Ready Gwent network, initiated through the Gwent Strategic Well-being Action Group (GSWAG) and led by Natural Resources Wales, looks to facilitate change on the regional scale. By working together, this diverse network aims to accelerate public sector activities around collaborative decarbonisation and climate adaptation, equipping people and places with the means to overcome the challenges ahead. Following the devastating wildfires and floods experienced in the area in the last few years, as well as synergy across the areas well-being plans, it became clear that Climate Action would require an integrated and collaborative response. By prioritising Climate Action in this way, public bodies in the Gwent area have chosen to approach this challenge in a way that contributes to multiple well-being goals and objectives, seeking to ensure the needs of future generations are not compromised by the actions or inaction of today.

During 2020-21, a range of delivery mechanisms were rolled out within Newport to support the work of Climate Ready Gwent, including the following examples of local best practice:

### **62 new dual electric vehicle 22kw fast charging units have been installed at 34 sites across Gwent.**

Delivered in partnership between the five Gwent local authorities. A grant of £465,000 was provided for the project from the UK Government’s Office for Low Emission Vehicles (OLEV), with match funding provided by each local authority. Welsh Government and Natural Resources Wales both contributed funding towards a feasibility study to support development of the project.

## **Gwent specific Carbon Literacy training co developed and rolled out across public sector.**

220 individuals across the Gwent Public Sector, including Chief Execs and Elected Members, received training. CRG designed a Gwent Specific Carbon Literacy training course with hope of rolling this out further through a “train the trainer” programme in 21/22. Several cross-border initiatives and pledges have emerged, through participant conversation which CRG will continue to support.

### **Energy Supply**

- Constructed over summer 2020, it is the largest solar roof in Wales
- Project will generate almost 2 million KWh every year...
- ...saving 412 tonnes CO<sub>2</sub> every year



Geraint Thomas National Velodrome of Wales, Newport International Sports Village (NISV)

<https://youtu.be/ZC80dcRmla0>

Newport Council

### Reflections

2020-21 has been a year of expansion for Climate Ready Gwent. The effort, time and trust built with partners has really started to pay off. The network has taken advantage of the new ways of working which have emerged as a response to lockdown restrictions by accelerating opportunities to train and collaborate on a virtual platform, adapting delivery to 100% online and producing digital content which can be re-used and accessed in a flexible way. This way of working fits the stakeholders and partners we are targeting and the ethos of the Climate Ready Gwent identity.

Climate Ready Gwent has grown in confidence as a network, has expanded its reach across organisations significantly and is beginning to understand the space in which it can successfully operate and add value to local and regional decision making.

### Additional Plans for the Future

#### Green Flag Awards

The plans are to encourage more applications and increase the number of community and full Green Flag Awards for 2022.

#### Green Infrastructure Assessment

Welsh Government has asked all planning authorities in Wales to undertake a Green Infrastructure Assessment (GIA). A Green Infrastructure Assessment is underway in Newport and its purpose is to provide an evidence base to guide and shape the planning and delivery of Green Infrastructure. Green infrastructure (the network of wetlands, woodlands, waterways, allotments, gardens, street trees, green roofs, roadside verges, etc.) has the potential to deliver a wide range of benefits for people and wildlife. The aim to complete the GIA by 2022.

## Review of Green and Safe Spaces Performance Measures

A review of the Green and Safe Spaces performance measures is underway which will be completed by the end of 2021, to give more clarity on measuring progress, outcomes, and success of the intervention.

## Living Levels

The Living Levels project continues to deliver its many project and work streams championing, recapturing, enhancing, and celebrating The Gwent Levels.

## Stephenson Street Flood Defence scheme

The plans for Stephenson Street Flood Defence scheme includes enhancements to Coronation Park greenspace, including more planting, and enhancements to the coast path. Construction will potentially commence later in 2021, following planning approval.

## CHAPTER 4: SELF REFLECTION

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### Partnership Evaluation

Since 2013, as a former Local Service Board, and now Public Services Board, we have undertaken exercises every two years to self-evaluate our own effectiveness and those of the wider partnership in delivering both the former Single Integrated Plan and the existing Well-being Plan.

During 2019, we proposed a new self-evaluation following completion of the first year of delivery of the Well-being Plan. To support this, a Healthy Boards Workshop was held in March 2019 facilitated by Academi Wales, which looked at the unique challenges for PSBs; what a healthy partnership board does; the reality for most PSBs; and areas to focus on for possible improvement.

In June 2019, the PSB agreed to undertake a new evaluation exercise, continuing the programme of structured self-evaluation every two years. Ten of our members completed and submitted responses, with consensus found that we were performing well against most of the indicators.

### Board Development Action Plan

The Wales Audit Office (recently renamed Audit Wales) undertook a review of PSBs on behalf of the Auditor General for Wales, with the report making recommendations on areas for improvement.

Overall, it concluded that PSBs are unlikely to realise their potential unless they are given freedom to work more flexibly, and think and act differently.

Taken together, our own self-evaluation exercise and the WAO review suggested areas for our development going forward, with an action plan for development agreed in December 2019. Within the action plan, the Board agreed to:

- Review the Well-being Plan on an annual basis and make proposals of any changes to the PSB to ensure we can adapt to changing circumstances.

### Review of Well-being Plan

In June 2020, Welsh Government wrote to PSBs regarding their role in the recovery from Covid-19 and suggested that, in the light of the pandemic, they reflect on whether the objectives and priorities in local well-being plans still have the right focus.

In addition, the Future Generations Commissioner published The Future Generations Report 2020 with recommendations on actions public bodies could take to contribute towards the Well-being Goals.

In the light of these requirements and the Board Development Action Plan, we agreed to review the PSB's Well-being Objectives; the Well-being Plan Values; and the visions, steps and actions for the interventions in our Well-being Plan.

### PSB Well-being Objectives

In December 2020 the PSB received a set of proposed changes to the wording of its well-being objectives, taking into account the impacts of Covid-19 and the recommendations of the Future Generations Commissioner's annual report. Members supported the revised objectives but proposed additional changes, which were subsequently ratified by the PSB at their meeting in March 2021.

The final revised well-being objectives are as follows:

- 1) Everyone feels good about living, visiting, and investing in our unique city.
- 2) Everyone has the skills and opportunities they need to develop, prosper, and contribute to a thriving, sustainable city.
- 3) Everyone belongs to resilient, friendly, connected communities and feels confident and empowered to improve their well-being.
- 4) Newport has healthy, safe, and resilient environments with an integrated sustainable travel network.

## PSB Values

A set of 5 values were originally included in the well-being plan, which the PSB would commit to when working together with local communities on their common goals and objectives set out in the plan.

In March 2021 the PSB received a set of proposed revised values / pledges, which were agreed by the Board. These final revised values are as follows:

- Ambitious
- Serious about working in partnership
- Firmly focused on people and their stories
- Focused on integrated well-being objectives

## Intervention Reviews

During 2020-21 a number of reviews took place by each of the Well-being Plan Intervention Boards, looking at whether their visions and steps were still relevant in response to changing circumstances.

Reviews have been completed by four of the five interventions, with the PSB approving the revised changes to their visions and steps. The Strong Resilient Communities Intervention is still outstanding due to a number of partner organisations being diverted to crisis-response work in relation to Covid-19 and other community emergencies, with the planned review to take place during 2021-22.

In the development of the these reviews the Intervention Boards produced reports outlining the process taken and the outcomes reached, which can be viewed below:

- [Sustainable Travel](#) (approved by PSB in September 2020)
- [Right Skills](#) (approved by PSB in December 2020)
- [Green and Safe Spaces](#) (approved by PSB in March 2021)
- [Newport Offer](#) (approved by PSB in June 2021)

From these reviews the interventions proposed changes to each of their visions, with the PSB agreeing that the revised vision for the Newport Offer would become the vision for the whole Well-being Plan. The new visions are as follows:

### Vision for Newport Offer / Well-being Plan

A proud and friendly city where people and places thrive now and in the future.

### Vision for Sustainable Travel

Efficient, safe, and healthy travel, accessible to all, with overall low impact on the environment, prioritising walking, cycling and integrated public transport and also considering car sharing and ultra-low emission vehicles.

### Vision for Right Skills

People can access skills and education programmes that support a life well-lived and align with sustainable current and future local employment opportunities, enabling individuals and communities to achieve their potential.

### Vision for Green and Safe Spaces

Newport has healthy thriving ecosystems where all communities feel connected to nature and have easy access to safe, quality green and blue space for health, well-being, play and recreation.

## CHAPTER 5: PERFORMANCE, GOVERNANCE & ACCOUNTABILITY

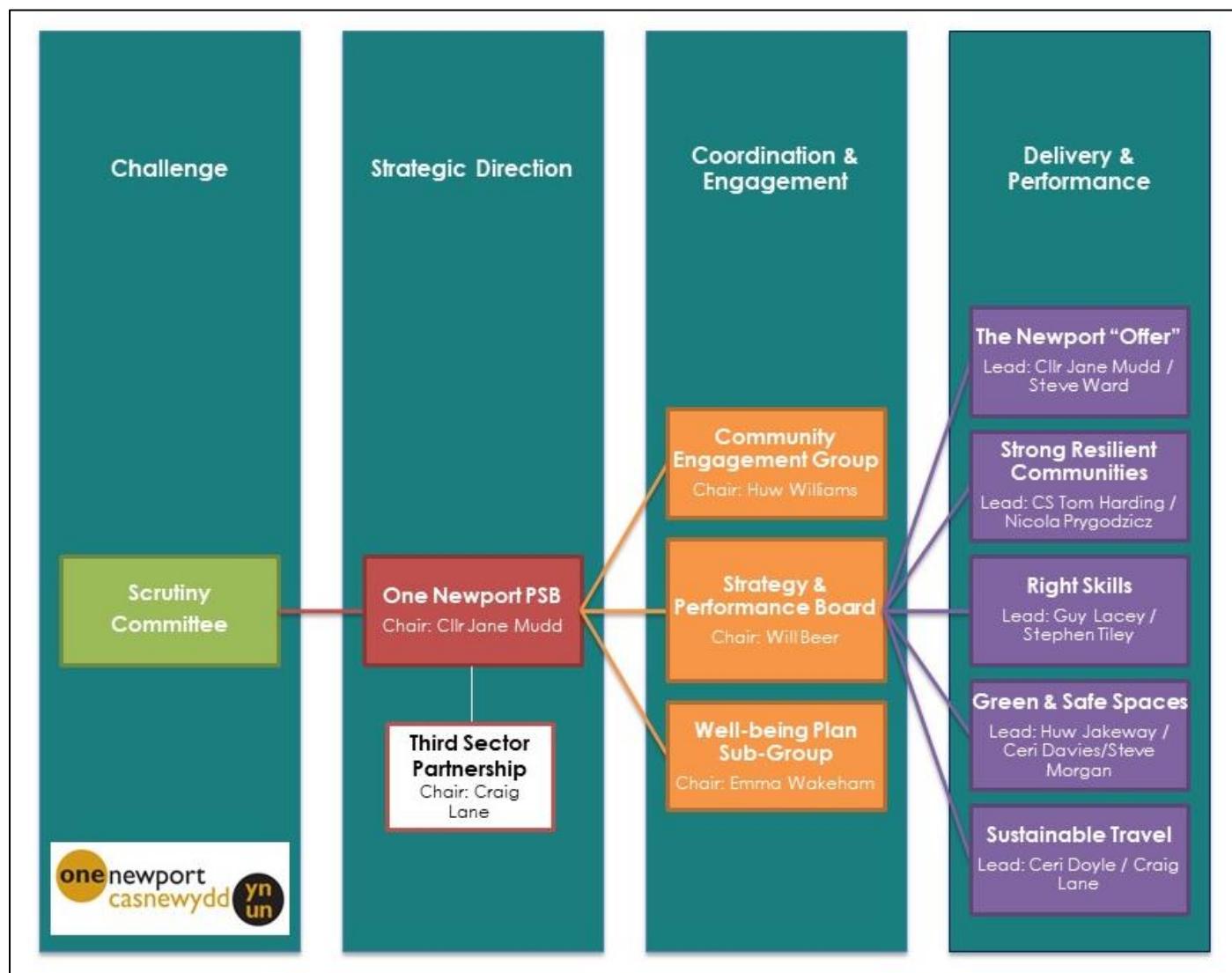
### Delivery & Performance Framework

Each year a [Delivery and Performance Framework](#) is developed setting out how we manage delivery and performance. As part of the framework, and to support the function of the PSB and the delivery of the Plan, a partnership structure was established (below). The roles and responsibilities of the groups are set out in the framework.

During 2020-21 how the PSB reported on performance was affected by the Covid-19 pandemic, with updates (performance dashboards) only produced at half year and end of year. How we manage delivery and performance moving forward will be based on the regional PSB, with the local process developed from these new structures.

### Partnership Delivery Structure

This structure shows the governance arrangements for partnership delivery in 2020-21.



### Measuring Progress

During the third year of implementation, we continue to identify appropriate performance measures so real progress and outcomes can be ascertained. A snapshot of these measures have been included in Chapter 3 but don't always show the full picture of the work being undertaken.

Moving forward, we will continue to refine the measures used to demonstrate progress to enable us to better understand how the interventions put in place are impacting on people's well-being. This work has begun to take place during the reviews carried out by each of the interventions as outlined in Chapter 4.

## Thriving Places Wales Index

In last year's Annual Report we measured the well-being of Newport as a whole by reviewing the [Thriving Places Wales](#) Index on an annual basis. The latest data remains as 2020, with no new update for 2021.

The index uses a broad range of measures that reflect the increasing understanding that well-being is a multi-dimensional concept, determined by many diverse factors. These factors tend to be causally connected to each other to create a 'web' of conditions that impact on people's well-being.

Thriving Places Wales is a practical tool for implementing local policy and action that delivers on well-being. It provides a consistent and comparable way of agreeing, measuring and tracking progress towards shared goals, a 'common currency' across and between sectors and geographies.

The index is published on an annual basis since April 2018 just before the publication of the Well-being Plan. Two years on, it is still too early to see long-term impact of the Well-being Plan, however the index can highlight where things are improving and areas for development. The index for Newport is set out around three dimensions. The first dimension local conditions is set out in the table below:

LOCAL CONDITIONS	2018	2019	2020
<b>Place &amp; Environment</b>	<b>4.37</b>	<b>4.41</b>	<b>4.42</b>
Transport	5.12	4.91	4.63
Safety	2.42	2.31	2.26
Housing	3.86	3.28	4.15
Local Environment	3.95	3.69	2.82
<b>Mental &amp; Physical Health</b>	<b>5.10</b>	<b>4.78</b>	<b>4.74</b>
Healthy & risky behaviours	6.16	6.12	5.77
Overall health status	4.85	3.67	4.39
Mortality & life expectancy	4.38	4.34	4.18
Mental health	5.00	5.00	4.62
<b>Education &amp; Learning</b>	<b>4.81</b>	<b>5.19</b>	<b>4.76</b>
Adult	3.91	4.52	4.76
Children	5.71	5.85	4.76
<b>Work &amp; Local Economy</b>	<b>4.04</b>	<b>4.45</b>	<b>4.82</b>
Unemployment	4.23	4.28	4.33
Good jobs	2.70	6.54	6.89
Deprivation	5.52	2.72	3.44
Local business	3.71	4.26	4.61
<b>People &amp; Community</b>	<b>4.09</b>	<b>4.07</b>	<b>4.30</b>
Participation	3.83	3.86	4.57
Culture	4.17	4.17	4.17
Social isolation	4.58	4.47	4.47
Community cohesion	3.78	3.78	4.00

The local conditions dimension demonstrates an overall slight improvement from 4.37 in 2018 to 4.42 in 2020. This dimension is split in to five domains and the strongest improvements have been seen for the work & local economy domain, which includes, sub domains of unemployment, good jobs, deprivation and

local business. However, the place & environment domain, which includes, sub domains of transport, safety, housing and local environment is an area of concern.

The second dimension sustainability is shown in the table below:

SUSTAINABILITY	2018	2019	2020
	4.50	4.89	5.48
CO2 Emissions	3.42	4.91	
Ecological footprint / Green Infrastructure	5.93	5.93	5.86
Household recycling / Waste	3.86	5.33	4.31
Renewable energy production / Energy use	4.80	3.39	6.07

The sustainability dimension indicates an overall improvement from 4.50 in 2018 to 5.48 in 2020 but this could be due to changes in the indicators used.

The third dimension equality is shown in the table below:

EQUALITY	2018	2019	2020
	4.68	4.43	5.10
Health	4.59	4.59	5.47
Income	5.36	5.38	4.67
Well-being	4.09	4.26	
Employment			5.59

The equality dimension shows an overall improvement from 4.68 in 2018 to 5.10 in 2020 but this may be due to the change of indicators that are being used.

Overall, when reviewing the scores for Newport, be mindful that they are affected by how we rank in Wales. Therefore, our scores are directly correlated to how other local authorities are improving or declining and not solely based on Newport's individual performance.

A full list of 2020 indicators can be found [here](#).

## National Indicators

The Act required Welsh Ministers to set national indicators to assess progress towards achieving the well-being goals. From September 2015 to January 2016 Welsh Government undertook a [widespread public consultation](#) to identify what small set of indicators should be developed to best measure progress against the well-being goals. These [national indicators](#) were published in March 2016 and laid before the National Assembly for Wales.

There are 46 national indicators, which are designed to represent the outcomes for Wales, and its people that will help demonstrate progress towards the 7 well-being goals. They are not intended to be performance indicators for an individual organisation.

The latest data and summaries of each indicators can be found on the [Welsh Government website](#).

These indicators continue to support our wider performance monitoring to assess the wider well-being of Wales and the well-being of our local community.

## Long Term Risk Management

We are also developing a way of identifying long-term future risks along with the other four PSBs in Gwent. This will enable us as a PSB and other partners across Gwent to assess and monitor long-term risks (up to 25 years) and opportunities to our communities. Long-term risk can be hard to define and difficult to plan for and manage but the benefits of doing so are clear.

The drivers within the process are emerging issues, trends and developments that are on the periphery of current planning and that might change markets, services attitudes and demand.

A future risk chart, register and dashboard have been designed which focus on anticipating the emergence of future risks through identifying possible future risk factors and tracking how they develop. This builds deeper systematic understanding across the partnership and allows partners to prepare a collective and coordinated response.

Due to the impact of Covid-19, this work locally was put on hold and will be revisited as part of the Gwent Well-being Assessment and development of the Gwent Well-being Plan considering any emerging risks identified through the pandemic.

## Accountability

In order to assure democratic accountability, there is a requirement for a designated local government scrutiny committee of the relevant local authority to scrutinise the work of the public services board.

In Newport, the scrutiny committee responsible for scrutinising the work of the PSB is Scrutiny Performance Committee – Partnerships chaired by Councillor James Clarke. There are nine members of the committee and to ensure consistency, the terms of reference of the Scrutiny Committee mirror those agreed by the PSB.

During 2020-21, the Committee were able to scrutinise the mid-year update on the 24 February 2021.

The third Annual Report of the Well-being Plan will be presented to the Scrutiny Committee on the 6 October 2021 following its publication to allow them to fully scrutinise the work of the PSB.

To support the scrutiny process the [Office of the Future Generations Commissioner](#) published the [Future Generations Framework for Scrutiny](#). This framework supports decision-making and scrutiny and is a series of prompts that could help anyone who is keen to ask questions about how a decision has been made. As we continue to work with the scrutiny committee, we will use the framework as a toolkit for appropriate challenge and continuous improvement.

## More Information

A number of supporting documents have been developed as follows:

[Community Well-being Profile \(Local Well-being Assessment\)](#)

[Newport's Well-being Plan 2018-23](#)

[Well-being Plan Animation Video](#)

[Choosing Emerging Priorities](#)

[Response Analysis \(RA1\) – Understanding Outcomes](#)

[Response Analysis \(RA2\) – Linking Interventions to Outcomes](#)

[Well-being Plan \(Easy read summary\)](#) – draft

[Well-being Plan Annual Report 2018-19](#)

Well-being Plan Annual Report 2019-20 – [pdf](#) / [Microsoft Sway](#)

For further information about the One Newport PSB, the Local Well-being Plan or partnership arrangements in the city please visit our website at <http://onenewportsb.newport.gov.uk>.

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## Public Services Board

22nd September 2021

### Local Well-being Plan – 2021-22 Q1 Performance Reports

#### Purpose

To provide an update on performance at the end of Quarter 1 against the Interventions outlined in the Local Well-being Plan.

#### Background

The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) ‘Shared Purpose – Shared Future’ sets out a requirement for each PSB to prepare and publish the Local Well-being Assessment for the local area no later than a year before it publishes its Local Well-being Plan.

The Local Well-being Assessment was published on 3<sup>rd</sup> May 2017. In Newport these have been named [Community Well-being Profiles](#) and were partially updated in 2019. The [Local Well-being Plan](#) was published on 3<sup>rd</sup> May 2018.

There are five cross-cutting interventions in the Plan which will be reported on a quarterly basis. A Dashboard is attached for each intervention for the period Apr – Jun 2021:

- The Newport Offer;
- Strong Resilient Communities;
- Right Skills;
- Green & Safe Spaces; and
- Sustainable Travel.

The Strategy and Performance Board reviewed the Q1 dashboards at its meeting on 18<sup>th</sup> August 2021.

#### Recommendations

Members are asked to review and critically analyse each intervention dashboard by considering the:

- Progress made to date against the steps and actions in the plan.
- Five ways of working (long term, prevention, integration, collaboration, involvement).

#### Timetable

Task	S&PB	Newport Local Partnership*	Scrutiny	Completed
Annual Report 2020-21	18 <sup>th</sup> Aug 21	22 <sup>nd</sup> Sept 21	6 <sup>th</sup> Oct 21	
Q1 Performance Report	18 <sup>th</sup> Aug 21	22 <sup>nd</sup> Sept 21	N/A	
Q2 Performance Report	24 <sup>th</sup> Nov 21	14 <sup>th</sup> Dec 21	2 <sup>nd</sup> Feb 22	

Q3 Performance Report	16 <sup>th</sup> Feb 22	Mar 22	N/A	
Q4 Performance Report	May 22	Jun 22	N/A	

\*The Newport Local Partnership will be our local partnership (to be confirmed)

## Well-being of Future Generations (Wales) Act 2015

The Local Well-being Plan and the Delivery & Performance Framework were developed using the Shared Purpose: Shared Future guidance. The plan is framed around the sustainable development principle (long term; prevention; collaboration; integration; involvement).

### Communication

The One Newport website has a page for each intervention and these pages can be used to update the partnership of the progress made against each of the interventions.

### Background Papers

[Delivery & Performance Framework 2019-20](#)

[Local Well-being Plan](#)

### Contacts

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<b>Intervention</b>	<b>Newport Offer</b>	<b>Green</b>	Current progress on target	
		<b>Amber</b>	Progress behind target but still achievable	
<b>Lead</b>	Cllr Jane Mudd and Steve Ward	<b>Reporting Period</b>	Qtr.1 2021-22	<b>Red</b>
<b>Key Achievements &amp; Successes</b>				
<p>Review of Newport Offer vision, steps and actions completed.</p> <p>Bid submitted to the UK Government Levelling Up Fund to improve the public realm and support placemaking and investment opportunities in the Northern Gateway area. The proposals aim to welcome and clearly direct people into the core of the City Centre and be reflective of a high quality of place for residents and visitors.</p> <p>£7 million Welsh Government Transforming Towns funding secured towards a new city centre leisure and well-being centre providing state-of-the-art facilities on the riverfront. Development of final proposals and designs underway.</p> <p>Development of an Expression of Interest for Newport (and the wider "Gwent" area) to be UK City of Culture 2025. Aim is to highlight what the city and region have to offer and use the opportunity as a driver for change longer term. Areas of focus are: our diverse ethnic communities and language, including Welsh; our historical identity; our story of 'industrial city to data city'; arts, music, sport and media; active travel and climate change; and innovative education.</p> <p><a href="#">Newport Destination website</a> enhanced with new content to promote the city's assets, strengths and vision to visitors, businesses, residents and investors.</p> <p>Grant funding secured from the Wolfson Foundation to support development of the Newport Transporter Bridge into a major tourist attraction (on top of National Heritage Lottery and Welsh Government funding).</p> <p>Public engagement work included encouraging residents to share their memories of Market Arcade and thoughts on its future through an online survey. Competition launched with Newport Youth Council for children and young people to design a unit that will add to the "must see" focus of the Arcade.</p>				
<b>Key Performance Measures</b>				<b>Target</b> <b>Actual</b> <b>RAG</b>
New performance indicators to be developed.				
<b>Plans for next quarter and the future</b>				
<p>Key projects will reach completion in the city centre in the second half of 2021:</p> <ul style="list-style-type: none"> <li>• Refurbishment of Newport Market as a traditional market alongside flexible-use office space.</li> <li>• Refurbishment of Market Arcade.</li> <li>• Creation of new high specification office accommodation in Mill Street.</li> <li>• Finalisation of terms with Tramshed Tech to occupy the lower floors of the former railway station building and provide space for start-up businesses in the digital, tech and creative sectors.</li> </ul> <p>Work to begin on the redevelopment of Newport Transporter Bridge with a supporting engagement programme to involve residents.</p> <p>Submission of an Expression of Interest in July for Newport to be UK City of Culture 2025.</p> <p>Submission of a full planning application for the leisure and well-being centre.</p>				
<b>Main Risks / Barriers to progress</b>			<b>Status (H/M/L)</b>	<b>Mitigating Actions / Support Reqd</b>
Overlap of remit of groups contributing to city development and lack of clarity regarding roles.			<b>M</b>	Mapping and rationalisation of stakeholder groups to clarify roles.

<b>Intervention</b>	<b>Strong Resilient Communities</b>			<b>Green</b>	Current progress on target			
				<b>Amber</b>	Progress behind target but still achievable			
<b>Lead</b>	Nicola Prygodzicz / CS Tom Harding	<b>Reporting Period</b>	Qtr.1 2021-22	<b>Red</b>	Progress well behind target			
<b>Key Achievements &amp; Successes</b>		<b>Key Performance Measures</b>						
<p>Ringland Health and Wellbeing Centre - planning permission has been obtained and work is currently underway in relation to securing final approval from Welsh Government, with completion anticipated in 2023.</p> <p>Covid-19 Participatory Budgeting (PB) allocation completed - initiated by NCC and PHW using £100k ABUHB funding. 380 people voted, bids exceeded £400k with 24 grants awarded over 4 online events. The programme featured coproduction with community members involved in planning and delivery at all stages. Projects will support the most affected groups identified in the Community Impact Assessment.</p> <p>Volunteering - Working with Digital Communities Wales to reduce digital exclusion and increase participation. Linking with ABUHB to develop digital inclusion skills of Well-being Friends.</p> <p>Integrated Well-being Networks – Pill and Ringland Well-being Collaboratives continued to meet working with statutory, third sector and community partners to support and strengthen well-being in communities as the situation evolves to adjust to living with COVID-19. Bettws IWN to commence shortly.</p>				Delivery plan is under development and measures will be approved through this process				
<b>Plans for next quarter and the future</b>								
<p>Develop a second participatory budgeting (PB) programme aligned with the Integrated Wellbeing Networks/Community Hubs and wellbeing objectives.</p> <p>Review of intervention plan steps in line with Covid-19 and Community Impact Assessment.</p> <p>Commence community asset mapping through the Pill Wellbeing Collaborative.</p> <p>ABUHB/NCC to lead on development of social capital strategy to retain volunteers, projects and skillsets from initial lockdown periods.</p> <p>Monitor the early outcomes from the Covid19 PB programme.</p> <p>Commence Bettws Wellbeing Collective rollout discussions.</p>								
<b>Main Risks / Barriers to progress</b>	<b>Status (H/M/L)</b>	<b>Mitigating Actions / Support Reqd</b>						
Unequal impact of Covid-19 on equalities groups / disadvantaged areas.	High	PSB led approach focussed on the Community Impact Assessment and PHW data.						
Digital exclusion limiting participation.	Medium	Working with Digital Communities Wales to find Covid safe ways to improve digital skills and access.						

<b>Intervention</b>	<b>Right Skills</b>			<b>Green</b>	Current progress on target				
	<b>Lead</b>		Guy Lacey and Stephen Tiley	<b>Amber</b>	Progress behind target but still achievable				
<b>Lead</b>	Guy Lacey and Stephen Tiley		<b>Reporting Period</b>	Qtr.1 2021-22	<b>Red</b>	Progress well behind target			
<b>Key Achievements &amp; Successes</b>									
<p>Steps 1 and 2 – “Foot in the Door” funding bid submitted with Ffilm Cymru to the UK Community Renewal Fund to develop skills required by the screen sector, create employment opportunities and strong working links between the screen sector and education locally. Funding decision awaited.</p> <p>Step 1 – Residents survey undertaken to gauge appetite for learning, awareness of provision and perceived barriers to learning locally.</p> <p>Step 1 - USW / CG discussions underway regarding the post-16 curriculum offer in Newport.</p> <p>Step 2 – Through the Youth Engagement and Progression Framework, work began to secure destinations for all 2021 school leavers. All learners have been RAG rated in relation to their planned destination and support developed for young people who do not have a planned destination.</p> <p>Step 3 - Application submitted to the Rural Development Fund for funding to deliver carbon literacy training to community councils and groups in rural areas of Newport. This will be a train the trainer model enabling carbon literacy training more widely across Newport. Funding decision awaited.</p> <p>Step 3 – Planning underway for Newport Learning Festival / Adult Learners Week (September 20<sup>th</sup> – 24<sup>th</sup>)</p> <p>Step 3 – Digital Skills project being developed to support digital inclusion and enable progression from essential digital skills through further adult community learning</p>				<b>Key Performance Measures</b>	<b>Target</b>	<b>Actual</b>	<b>RAG</b>		
<p>% of year 11 leavers not in education, employment or training (NEET)</p> <p>% of year 13 leavers not in education, employment or training (NEET)</p> <p>RREACH Restart: Individuals receiving support to improve English language skills (ESOL)</p> <p>REACH Restart: Individuals provided with employability support</p> <p>Subject to successful funding bids, PIs to be developed for: the number of young people supported through the Foot in the Door programme; numbers enrolled on carbon literacy training</p>				1.8%	To be reported in June 2022				
				2.5%	To be reported in June 2022				
				April to June 48	36	A			
				April to June 20	28	G			
<b>Plan for next quarter and the future</b>									
Develop an online careers event for schools focused on the health and social care sector									
Develop proposals for supporting Welsh in the workplace among PSB members									
Revisit Ash Futures horizon scanning for skills to support long term planning									
Promote cases studies of successful Newport learners to encourage participation									
<b>Main Risks / Barriers to progress</b>	<b>Status (H/M/L)</b>	<b>Mitigating Actions / Support Reqd</b>							
Lack of buy in from providers / learners.	M	Identify engagement & communication opportunities.							



Intervention	Green and Safe Spaces			Green	Current progress on target						
	Lead	Steve Morgan & Huw Jakeway	Reporting Period		Amber	Progress behind target but still achievable					
Key Achievements & Successes				Key Performance Measures* (*measures being reviewed)							
Network workshop (April 2021), introduced new Green & Safe steps to guide delivery of a joined up vision across shared goals. Enthusiasm, networking, partnership work generated.		Green & Safe Network members		50	132	Green					
This year, Newport City Council (NCC) increased pollinator sites by 21 to a total of 55 sites throughout Newport. No Mow May campaign by NCC increased habitat for pollinators, more rare and nationally scarce species have been recorded in more locations. It generated conversation on its importance with lessons learned to build on for 2022.		Active projects part of the Green & Safe Spaces Network		25	24	Green					
Safety data dashboard created through strong partnership work, overlaying fly tipping, arson, crime data with greenspace to collaboratively focus efforts and find solutions to make greenspace safe & accessible for all.		Community groups part of the Green & Safe Spaces Network			12	Green					
4 <sup>th</sup> e-newsletter due August 2021, continuing to share and promote work of the Green & Safe Network, opportunities to collaborate, latest reports, resources and funding news. Increased social media presence promoting work of the Network and intervention. Developing a structured comms project plan.		Network workshops		3 a year	1	Green					
3 sites have new rain gardens and enhanced planting for biodiversity (part of greening city centre - Green Arc) completed in June 2021. Plans for more along riverfront and as part of Devon Place footbridge.		Attendees at the last workshop		30	32	Green					
Green Infrastructure Database/multi layered map of Newport has been created, offering multiple uses and opportunities. Next stage to make data public.		No. of community flag applications submitted (due Jan 2022)		5	0	Green					
Widely promoted Green Flag, several are interested in 2022 applications.		Successful community green flag applications by 2023		8	3 (anticipated)	Green					
Explored Green social Prescribing workshop with providers of green activities and Neighbourhood Care Network's (NCN). View to work towards Gwent wide Green social Prescribing.		Sites meeting full green flag criteria by 2023		5	3	Green					
<b>Plans for next quarter</b>											
Continue to Strengthen links with Safer Newport and sub groups.											
Plan next Network workshop for Sept 2021 to further partnership work and deliver shared goals, continue to expand and diversify network.											
Continue to strengthen links with community hubs to promote well-being benefits of greenspace.											
Continue to explore developing community space at Belle Vue park.											
Continue to develop new green projects in Bettws.											
Continue to strengthen links with Dŵr Cymru Welsh Water re: Sustainable Drainage Solutions (SuDS).											
Continue to strengthen links and opportunities with Housing Associations.											
Continue to work with GAVO and the Green and Safe Network to promote Green volunteering opportunities.											
Support Green Flag applications.											
Continue support for a green roof, green wall, and native planting at new Leisure Centre project on riverfront.											
Main Risks / Barriers to progress	Status (H/M/L)	Mitigating Actions / Support Reqd									
Green space not sufficiently protected in the planning process.	Medium	Ensure use of Green Infrastructure (GI) database in planning process and Local Development Plan. GI Assessment is underway, creating an evidence base for a GI Supplementary Planning Guidance.									
Capacity of PSB partners to deliver against ambitions of Green & Safe intervention.	High	Partner organisation reps to raise the importance of Wellbeing Plan/Intervention action delivery at internal business planning meetings.									
Covid-19 restrictions.	Medium	Continue online communications to support Green & Safe Network. As restrictions ease build on the strong working relationships created.									

<b>Intervention</b>	<b>Sustainable Travel</b>			<b>Green</b>	Current progress on target					
<b>Lead</b>	Ceri Doyle / Craig Lane		<b>Reporting Period</b>	<b>Amber</b>	Progress behind target but still achievable					
<b>Key Achievements &amp; Successes</b>			<b>Red</b>	Progress well behind target						
<p><b>STEP 1: PSB to become champions of Sustainable Travel:</b> Gwent Healthy Travel Charter was launched in Nov 2020. 23 organisations have signed up to the charter so far.</p> <p><b>STEP 2: Create an environment where public transport, walking and cycling is prioritised:</b> Sustainable Travel Supplementary Planning Guidance and civil parking enforcement now in place. On street bike hire feasibility and scoping work completed. Active travel public awareness campaign launched with an animated video shared via social media. Assessments taking place in relation to expressions of interest received for the School Streets Project Trial. A full review of active travel routes is currently underway which involves consultations with public and other key stakeholders. The second phase of consultation has been completed, as have route audits.</p> <p><b>STEP 3: Encourage the use of ULEV:</b> Mapping is underway to identify the areas of the city which have the highest need for on-street chargers to support a long term rollout. The development of public rapid charger sites is also underway with installations to take place by April 2022. Cardiff Capital Region (CCR) has completed the installation of a rapid charger to support an Electric Taxi trial scheme and another is being considered. A management company is being commissioned by CCR to run the trial. ECO Stars continues to support those that are signed up to the scheme and existing members will be monitored for their fuel savings. Newport Bus now have 15 ULEV buses.</p>										
Main Risks / Barriers	Status	Mitigating Actions	Performance Measures	Time-scale	Target	Actual	RAG			
<i>Not utilising the opportunities arising from the M4 commission.</i>	<b>High</b>	<i>SEWTC representative sits on the PSB Sustainable Travel group to ensure PSB is fully engaged in this process.</i>	<b>Travel Charter</b> Organisations signed up across Gwent	Nov 20	15	23	<b>Green</b>			
<i>Lack of continued funding for active travel interventions in schools.</i>	<b>Medium</b>	<i>£203k funding received in 2021-22 for traffic free streets near schools.</i>	<b>Active Travel</b> Counter increases on previous year for each quarter	2020 Q1 Q2 Q3 Q4	25%	47% -38% Green Green Green	<b>Green</b>			
<i>On street bike hire scheme not going ahead.</i>	<b>Medium</b>	<i>Funding bid ready for submission. To be submitted once the next round of funding is available later in the year.</i>	<b>Schools</b> School active travel programmes	Mar 21	5	3	<b>Red</b>			
<p><b>STEP 1:</b> Partners to work together to implement the commitments in the Gwent Travel Charter. Also Staff questionnaire to be undertaken later in the year.</p> <p><b>STEP 2:</b> Over £11m of funding to further improve active travel routes and improvement of bus infrastructure in 2021-22 including the Devon Place active travel bridge. Statutory Consultation on active travel routes planned to commence in August.</p> <p><b>STEP 3:</b> Further installation of chargers to support residents and businesses to transition to zero emission vehicles. Sharing of Electric Refuse Vehicles with other Local Authorities to encourage uptake.</p>										

# Minutes

**Newport Public Services Board (PSB)**

**Strategy & Performance Board**

**Date:** Wednesday 18<sup>th</sup> August 2021

**Venue:** Microsoft Teams Meeting

**Time:** 2pm

**Present:** David Letellier – Chair (Operations Manager for SE Wales, Natural Resources Wales); Shaun Moody (Group Manager, South Wales Fire & Rescue Service); Leah MacDonald (Head of Service, Newport, Aneurin Bevan University Health Board); Stephen Tiley (Chief Executive, GAVO); and Steve Ward (Chief Executive, Newport Live).

**Also in Attendance:** Tracy McKim (Policy, Partnership & Involvement Manager, Newport City Council); Caoimhe Cantwell (Senior Policy & Partnership Officer, Newport City Council); Nicola Dance (Senior Policy & Partnership Officer, Newport City Council); Emma Wakeham (Senior Policy & Partnership Officer, Newport City Council); and Wayne Tucker (Partnership Officer, Newport City Council).

**Apologies:** Will Beer (Consultant in Public Health, Public Health Wales); Bev Owen (Chief Executive, Newport City Council); Guy Lacey (Principle / Chief Executive, Coleg Gwent); Ceri Doyle (Chief Executive, Newport City Homes); Craig Lane (Chief Executive, Newport Citizens Advice); Nicola Prygodzicz (Aneurin Bevan University Health Board); and Supt Mike Richards (Gwent Police).

No	Item	Action / Decision
1.	<b>Welcome and Introductions</b>  Members were welcomed to the meeting.	
2.	<b>Minutes of the Previous Meeting (26<sup>th</sup> May 2021) &amp; Matters Arising</b>  The minutes were agreed as an accurate record with the following matters arising discussed: <ul style="list-style-type: none"> <li>• Clean Air Day (17 June 2021) was promoted, with activity by partners on the day shared on social media.</li> </ul>	
3.	<b>Climate Change Action &amp; Decarbonisation</b>  Emma Wakeham presented the report for the Board to consider the potential for aligning activity on carbon reduction following discussion at the last PSB meeting and a suggestion by the Chair.  In response it was raised that Welsh Government have begun to align some of their funding with carbon reduction. In addition, it is important that the messages put out consider not only the benefits in relation to carbon reduction but the long-term financial benefits. This message will help to bring the public along also.  Many organisations are already doing great work in this area, but it is about what we can do collectively and reduce potential duplication of work.	

No	Item	Action / Decision
	<p>The Board agreed to the recommendation to engage with Climate Ready Gwent (if not already) and establish a sub-group to develop a Newport wide Climate Strategy.</p> <p>Requests to join the sub-group were made with a positive response from Steve Ward; David Letellier; and Leah MacDonald.</p> <p>David Letellier offered to chair the sub-group, with Emma Wakeham agreeing to co-ordinate set up.</p> <p><b>It was agreed</b></p> <p>To arrange the sub-group to develop a Newport wide Climate Strategy.</p> <p>To liaise with colleagues within the Health Board to identify a suitable representative.</p> <p>To inform <a href="#">Emma Wakeham</a> if you want to be involved in the sub-group or would like to nominate a representative.</p>	NCC – EW ABUHB – LM Board members
4.	<p><b>Draft Annual Report 2020-21</b></p> <p>Thanks to Wayne Tucker for pulling the draft report together along with others for providing content.</p> <p>There are still some gaps remaining (outstanding or incomplete case studies), which are currently being collated alongside the writing of the Foreword, Additional Plans for the Future and supporting images.</p> <p>The Board gave positive feedback on the report, which was endorsed to go forward to the One Newport meeting in September subject to filling in the gaps.</p> <p><b>It was agreed</b></p> <p>Endorsed draft annual report to be presented to One Newport.</p> <p>To provide any further feedback on the report to <a href="#">Wayne Tucker</a> by the end of August.</p> <p>Follow up with Intervention Leads on attendance at Scrutiny Committee on the 6 October to present the Annual Report.</p>	Board members Board members NCC - ND
5.	<p><b>Well-being Plan Performance – Quarter 1 Dashboards 2021-22</b></p> <p>The intervention lead or their representative presented their quarter 1 dashboard highlighting the key achievements, risks, performance measures and plans for the next quarter.</p> <p>Caoimhe Cantwell noted that the Performance Delivery Framework would be refreshed given establishment of the Regional PSB and local partnership.</p> <p>Each of the dashboards were discussed with the following points raised:</p> <ul style="list-style-type: none"> <li>• The Newport Offer <ul style="list-style-type: none"> <li>– Work around the development of the leisure and well-being centre continues prior to submitting a planning permission.</li> <li>– The development of an Expression of Interest for Newport to be UK City of Culture 2025. A positive reaction has been received locally for this.</li> </ul> </li> </ul>	

No	Item	Action / Decision
	<ul style="list-style-type: none"> <li>– Performance measures are still to be developed and will be agreed in due course.</li> <li>– This dashboard is still draft so needs to be reviewed and agreed before going to One Newport.</li> <li>• Strong Resilient Communities <ul style="list-style-type: none"> <li>– Awaiting formal announcement on the Ringland Health and Well-being Centre, which has been a long time in development.</li> <li>– Noted that further Participatory Budgeting funding is to be available to support local groups and organisations.</li> <li>– The review of the intervention is scheduled to take place this year taking into account Social Capital and the impact of Covid-19.</li> </ul> </li> <li>• Right Skills <ul style="list-style-type: none"> <li>– Results from the Right Skills Public Survey is due next month.</li> <li>– Work continues on the development of a Newport Learning Festival / Adult Learners Week.</li> <li>– The intervention will also be utilising Futures Work (Ash Futures), which could support work locally and across the region.</li> </ul> </li> <li>• Green and Safe Spaces <ul style="list-style-type: none"> <li>– The performance measures are being reviewed currently.</li> <li>– Highlighted Green Prescribing and the aim to roll out across the city.</li> <li>– Thanks, from the fire service for member support to their proposal for a slipway and river rescues.</li> </ul> </li> <li>• Sustainable Travel <ul style="list-style-type: none"> <li>– Unfortunately, the leads were unable to attend.</li> </ul> </li> </ul> <p><b>It was agreed</b></p> <p>To contact Ceri Doyle and Craig Lane on whether they wanted to highlight anything from the Q1 Sustainable Travel Dashboard that could be shared with the Board.</p>	NCC - WT
6.	<p><b>Regional PSB &amp; Well-being Assessment</b></p> <p>Tracy McKim provided the latest update on the Regional PSB and Well-being Assessment, which was as follows:</p> <p><u>Governance</u></p> <p>Agreed by Council and also been presented to Partnerships Scrutiny, Third Sector Partnership, etc. A Terms of Reference (ToR) needs to be agreed by both the Regional PSB and the local board. These local boards will be delivering on behalf of the Gwent PSB but may also have their own work programme depending on local needs.</p> <p>A date has been set for the new Gwent PSB (early October). One Newport will need to form its own ToR and purpose considering these changes, and this will form part of the next meeting in September.</p>	

No	Item	Action / Decision
	<p><u>Current work</u></p> <p>The deadlines for developing a Gwent Well-being Plan by 2023 are tight, therefore work is ongoing:</p> <p>The <b>Regional Assessment</b> work is now taking shape with an overview group formally taking responsibility for editing submissions, policing timelines and ensuring consistency. Draft versions have been requested from all areas for the beginning of September so collaborative editing can start. Individual authorities have also agreed that work should start on community area assessments – with the idea that each authority will have one ready in September as an example. A common template has been suggested as well as a limit of 15 pages per community assessment – again to ensure consistency.</p> <p>Newport is on track with its work with Torfaen on the Cultural Well-being Assessment and with Blaenau Gwent on the Economic Well-being Assessment, along with producing its first Community Assessment. Support has also been offered to the Overview group as and when required.</p> <p>The <b>Engagement</b> to inform the development of the Well-being Assessment and Well-being Plan commenced on the 16 August and will run until the end of September.</p> <p>A consistent format is being used across the 5 LA areas which will include an e-survey which partners will be asked to share through their networks (this will be branded Gwent PSB using the new social media accounts), printed versions that will be used at events (like Sports in the Park today); and partner packs which can be used by community groups to facilitate discussions. In Newport we will look to boost our responses using Bus Wi-Fi and the new public building Wi-Fi. A copy of the message circulated to the partnership can be found below:</p> <p> Gwent PSB Survey Info.docx</p> <p>The bilingual online link to the Gwent PSB Well-being Survey is as follows:  <a href="https://online1.snapsurveys.com/vs0vtm">https://online1.snapsurveys.com/vs0vtm</a>.</p> <p>As for risks, no major concerns although, as ever, getting responses from seldom heard groups will be the biggest challenge and the FG Commissioner has highlighted the importance of this.</p> <p>Hopefully in Newport we can address this through our equalities networks, and our Wi-Fi technology. Newport has also funded translation of the survey into 9 community languages being mindful of our minority communities.</p>	
7.	<p><b>Communication Plan</b></p> <p>An update on activity related to the Communications Plan was presented by Wayne Tucker. In addition, as we move forward with the Regional PSB and how it affects work locally, we will continue to keep partners informed of these changes via an updated website, Bulletin, Social Media, etc.</p>	

No	Item	Action / Decision
	<b>It was agreed</b> Send any relevant information for communication to <a href="#">Wayne Tucker</a> for circulation via the One Newport communication channels.	Board members
8.	<b>PSB Work Programme</b> The Board were informed of the future work programme of the PSB. <b>It was agreed</b> To inform <a href="#">Nicola Dance</a> of any comments on the PSB programme or to add in future agenda items.	Board members
9.	<b>Any Other Business</b> With respect to parking issues at the Royal Gwent Hospital (RGH) it was reported that this is an ongoing issue but there has been no recent deterioration. It was unclear what further detail was needed but this could be provided on request. <b>It was agreed</b> To contact Bev Owen regarding what specific information was needed in relation to parking at the RGH and liaise with Leah MacDonald to share this with the Board.	NCC – WT
10.	<b>Next Meeting</b> Wednesday 24 <sup>th</sup> November 2021, 2pm Items for the agenda to Wayne Tucker.	Board members

## Public Services Board (PSB)

22nd September 2021

### Promotion of Welsh language skills

#### **Purpose**

The purpose of this report is to propose a way forward for partners to work together to promote Welsh language skills within the workforce, benefiting staff, employers and the wider Welsh speaking community in Newport. The proposal is that a partnership-wide working group of officers with responsibility for Welsh language is created, with a view to increasing opportunities overall for people to use and build their Welsh language skills, and to promote the value of Welsh as an employment skill.

#### **Background**

Several One Newport partners will be subject to Welsh Language Standards and many will have initiatives in place to support use of the language within their organisations. There is likely to be good practice within organisations which, if shared, could benefit other partners and their staff.

Most young people in Newport learn Welsh in school to varying levels of linguistic ability. However, pupils and individuals often do not have confidence or believe that their Welsh is good enough to use in the workplace. Consequently, use of Welsh can reduce once people leave school.

Meanwhile, public and third sector employers are looking to increase Welsh language skills within their organisations to support the right of people in Wales to be able to live their life through the medium of Welsh.

#### Initiatives to support Welsh language skills

This paper is about partners taking initiatives forward collaboratively to increase opportunities for using Welsh in Newport's public sector workplace overall. This should benefit individual members of staff in terms of increasing their linguistic ability and benefit the organisation by having more members of staff able to use Welsh.

Through the Right Skills Board, Welsh language officers from Newport City Council, Aneurin Bevan University Health Board, Coleg Gwent and Gwent Police have brought forward initiatives they use as an opportunity for wider use across the Partnership. Examples of some of the initiatives are attached at Annex A. Taken together the initiatives seek to:

- Increase the number of Welsh learners and ability levels in the workplace
- Increase confidence among Welsh speakers, including lapsed speakers
- Aid understanding among Welsh speakers and learners of the employment value of their skill and the wide range of roles to which it is suited.
- Within educational settings, support the promotion of Welsh as a valuable work skill among students
- Help with recruitment of Welsh speakers
- Encourage Welsh speakers and learners to declare their skills and abilities
- Encourage use of a national scheme recognised by employees and job seekers, as well as employers
- Bring consistency to the way members record and consider Welsh language skills
- Increase visibility of the Welsh language and support its everyday use in Newport.

### **Proposal**

It is proposed that members consider whether they can work together in adopting schemes like those in Appendix A to increase the profile and use of Welsh across their organisations. Members who are interested could nominate staff with responsibility for Welsh language to be part of a working group to assess the most beneficial initiatives for their organisations and the public sector workforce in Newport. This could increase staff motivation in developing their Welsh language skills, improve customer service and support value for money in promoting Welsh in the workplace.

The working group would sit under the Right Skills intervention.

### **Recommendation**

PSB members are asked to:

1. Consider whether they can work together in adopting schemes to increase the profile and use of Welsh across their organisations
2. Nominate a member of staff with responsibility for Welsh language / organisational development to be part of a working group identifying collaborative initiatives and adopting them within their workplace.

**Timetable**      Immediate

### **Well-being of Future Generations Act**

Collaboration - The initiatives have been brought forward by representatives who work on Welsh language at Coleg Gwent, Aneurin Bevan University Health Board, Gwent Police and Newport City Council. The proposed working group would increase collaboration further.

**Integration** – This work contributes to the Partnership’s skills-related objective of everyone in Newport having the opportunity to achieve their potential and supports the Newport Offer. It delivers against a number of the Well-being Goals for Wales including a “Wales of Vibrant Culture and a Thriving Welsh Language” and a “Prosperous Wales”. In addition, the proposal, brings together the Well-being Plan and the Council’s Welsh Language Strategy.

**Long term** – Providing support to employees to use Welsh in the workplace and increase their linguistic ability should support growth in the use of the Welsh language longer term, both in the workplace and in the community.

**Prevention**- The initiative aims to address the rate to which use of Welsh decreases once people leave school.

### **Equalities / Welsh language**

This initiative aims to encourage use of the Welsh language in the workplace and increase confidence and ability within the workforce. In this way it will help our organisations support the right of people in Wales to be able to live their life through the medium of Welsh and to provide better service to customers wishing to engage with us in Welsh.

These workplace initiatives will be available to all staff and care will be taken to ensure inclusivity through a broad range of options to access provision. It will build on best practice within our organisations.

### **Communication**

Agreed initiatives will be publicised within the workplace and will support the promotion within schools of the value of the Welsh language as an employment skill.

### **Contact:**

[Guy Lacey, Coleg Gwent](#)  
[Stephen Tiley, GAVO](#)  
[Hywel Jones, Newport City Council](#)  
[Nicola Dance, Newport City Council](#)

## Annex A

- **The Iaith Gwaith Badge** - helps Welsh speakers identify those who can provide a Welsh language service and helps Welsh speakers to identify each other.



- **2 iaith 2 sgil Gwaith (Two languages 2 work skills initiative)** – branding developed by Gwent Police and being adopted by ABUHB when targeting Welsh speakers and learners in local communities with recruitment messages.



- **Welsh Language Skills Framework** – the ALTE Framework (Association of Language Testers of Europe) which is being used by Newport City Council and Gwent Police to measure Welsh linguistic skills according to the types of communication tasks that a person can achieve in speaking, understanding, reading and writing.
- **Clear Welsh / Simple Welsh policy** - Cymraeg Clir is an initiative to encourage public bodies in Wales to use simpler, natural and clear Welsh in written public documents and in conversation. This would support adoption of the ALTE framework above and encourage the use of Welsh by speakers at all skills levels.
- **Welsh Language Champions / Case studies** of staff who use their Welsh language skills whilst at work, whatever their levels and job roles, promoting the language as a workplace skill.

A teal-colored banner for the '#MaeGenTiFantaes #GoFurtherWithWelsh' campaign. It features the Coleg Gwent logo, a quote in Welsh, and a photo of a man wearing glasses and a high-visibility vest.

**Chwaraeon, Teithio a Gwasanaethau Cyhoeddus**

"Rwy'n dysgu Cymraeg ac yn gwneud popeth y gallaf i annog defnydd y Gymraeg o ddydd i ddydd. Credaf fod hyrwyddo'r iaith yn hynod bwysig mewn meysydd diwylliannol, treftadaeth a thwristiaeth yng Nghymru ac anelwn i gyfarch ymwlwyr yn y Gymraeg ar bob cyfrif. Po fwyaf y clywir ac y defnyddir, byddai'n cynyddu'r ymddeimlad Cymreig sy'n ein cymunedau!"

**Sport, Travel & Public Services**

"I'm learning Welsh and doing everything I can to encourage the language. I think it is particularly important for cultural, heritage and tourist venues in Wales to promote the language and greet visitors in Welsh. The more the language is celebrated on a daily basis, the stronger our sense of a Welsh and bilingual community will be."



## #MaeGenTiFantais #GoFurtherWithWelsh

### Iechyd, Gofal a'r Blynnyddoedd Cynnwyr

"Rwy'n gweithio fel cynorthwydd mewn meithrinfa felly mae'r gallu i siarad Cymraeg yn sgil bwysig lawn. Mae pob plentyn - boed mewn meithrinfeidd cyfrwng Cymraeg neu Saesneg yng Nghymru - yn derbyn rhywfaint o addysg Gymraeg ac mae'r angen am staff dwyieithog yn uchel lawn."

#### Health, Care & Early Years

"I work as a nursery assistant so the ability to speak Welsh is an invaluable skill. All nursery children in both Welsh and English medium nurseries in Wales receive some degree of Welsh education and the demand for a bilingual workforce is very high."



*Ein Hynnyddwyr yr Iaith Cymraeg!  
Our Welsh Language Champions*

Mae hi'n gymaint haws cyfleoedd eich hunain wrth ddieithrynn pan rydych chi'n defnyddio iaith a thermau cyfforddus, yn enwedig os ydych chi mewn poen."

- Catrin Jones,  
Dewintydd Cymunedol

*Ein Hynnyddwyr yr Iaith Cymraeg!  
Our Welsh Language Champions*

**GIG CYMRU**  
Banc Ddiwyd Polysaf  
University Health Board

**S旺WAE**

- **Other possible collaborative activity:**
  - Virtual lunchtime sessions for learners and Welsh speakers (for example the Hyder Cymraeg sessions run by Menter Iaith Casnewydd)
  - Virtual "Siop Siarad" sessions for learners and Welsh speakers to meet socially to develop their skills,
  - A 'buddy' system joining learners from different organisations to support each other
  - Offering spare places on Welsh language classes across Board members

## One Newport PSB

22nd September 2021

### Safer Newport Community Safety Partnership update

#### Purpose

To update OneNewport on progress of the Safer Newport Community Safety Partnership (CSP) and ongoing work through the early phases of recovery from the COVID pandemic.

#### Background

Safer Newport is the city's CSP and delivers on emerging local community safety issues and problem solving regarding a range of themes including:

- Anti-social behaviour (ASB)
- Serious and organised crime (SOC)
- Safer Pill
- Safer City Centre

The group is jointly chaired by Gwent Police and Newport City Council (NCC). A progress report of Safer Newport through the pandemic was received on 16 March 2021.

#### Update

The following progress by the CSP has been achieved during a period of lockdown and transition to eased social restrictions. The CSP has adapted, meeting remotely on a bi-monthly basis and a range of support has been provided in accordance with the changing needs of the community.

#### Anti-Social Behaviour Group

- Kim Herniman (Children and Young People Services, NCC) will be co-chairing with Gareth Evans (South Wales Fire and Rescue Services – ‘Fire’) from September 2021
- Vacant and vulnerable buildings work is being reviewed by partners- Fire and NCC have initiated work to improve information sharing across respective leads on this matter
- OPCC community safety funding 2021/22 will fund a range of ASB prevention projects determined and overseen by the group. Themes identified include Youth Engagement, Community Cohesion and the Environment
- OPCC reporting Q1 funding return is currently being finalised
- OP Bang planning will commence in September with Fire, NCC and Police, Positive futures and Newport Live
- An ASB Dashboard is in development to share information with partners more efficiently: a working group has been convened to oversee the project which will include an area-base pilot.

## **Serious and Organised Crime**

- Membership has been reviewed and expanded to include representation from the safeguarding hub and probation prison intelligence
- Engagement community officers are working with Fearless to develop relevant workshops to young people (particular focus on minority communities) in the Pill area
- The group has prioritised
  - intelligence sharing partnership work to deter crime, as well as being proactive with identifying illegal licencing matters
  - supporting vulnerable people/premises that could potentially be cuckooed.
- Organised crime groups deterrent work has been successful:
  - OP Bradock: 4 members were sentenced for selling class A and another member awaiting sentencing
  - OP Kalendra: 4 members were recently sentenced
  - OP Alkane: 10 persons arrested and charged.

## **Safer Pill group**

- The March PSB report set out the priorities and focus of the Pill Steering Group in detail, which has been established to direct partner resources to tackle problems and support opportunities to improve the area, with problem solving plans in place
- A Multi Agency Targeted Enforcement (MATES) partnership approach to be used to dealing with problems. Current priorities include:
  - safeguarding of exploited adults
  - tackling antisocial behaviours, such as on-street drinking, drug use
  - identifying early intervention opportunities for vulnerable groups and reviewing provision of diversionary activities
  - improving the built environment, physical appearance and green space of Pill.
  - securing damaged, abandoned & empty premises to remove opportunity for criminal activity and arson.
  - support for local businesses to discourage ASB and criminality
  - partnership approach to dealing with knife crime - knife sweeps, awareness, education, intelligence building, enforcement days etc
  - Funding
    - Gwent Police and Newport City Council successfully bid for £400,000 of Home Office 'Safer Streets' funding to respond to high levels of acquisitive and neighbourhood crime in Pill
    - An implementation group has been convened to deliver this work on behalf of the CSP by March 2022. This will include, but is not limited to:
      - **Infrastructure Improvements** - Enhanced lighting and CCTV coverage of Commercial Road, Alexandra Road, Capel Crescent, Alma Street, and Francis Drive
      - **Bespoke home security improvements** - replacing locks on doors and windows, home CCTV options, external porch lighting, property marking (to deter theft and identify items)
      - **Crime prevention publicity campaign** - raise awareness of interventions delivered and support available- mediums will include crime prevention leaflets, billboards, social media, radio and newspaper articles.

### **Safer City Centre:**

- Work has taken place in order to support the night time economy, a good partnership approach and use of the Police city safe plan
- Local partnership work with licensing and trading standards has been successful and effective re COVID compliance.
- Officers from trading standards have been supported by Gwent Police in closing three illegal tobacco shops in the city centre (part of 7 closures across the city)
- A meeting to discuss and review group going forward has taken place. Matthew Cridland (Regulatory Services Manager Commercial Standards, NCC) is now Chair
- Safer Streets 3 bid submitted in July focussing on this area and improving the safety of women and girls:
  - An announcement is expected at the end of August 2021
  - Safer Newport will provide governance and oversight of the fund
  - An implementation group will link with City Centre group to support delivery.

### **Other work**

- Community Cohesion
  - There are a range of community cohesion and COVID-19 recovery activities being undertaken to support vulnerable groups most impacted by COVID-19
  - A full briefing on a range of community cohesion challenges is provided at each Safer Newport meeting
  - The COVID-19 Participatory Budgeting (PB) allocation was completed in April 2021
  - This was initiated by NCC and Public Health Wales using ABUHB funding with 24 grants awarded over 4 online events
  - The programme featured coproduction with community members involved in planning and delivery at all stages
  - Projects will support the most affected groups identified in the Community Impact Assessment (2020). This fund is now in a period of monitoring and review.
- A further PB allocation is being planned, with £500k to be allocated by NCC across two years to fund small social capital community building organisations. There is a strong evidence base to suggest that social capital has strong links to improved wellbeing.

### **Domestic Homicide Reviews**

- Review work ongoing discussed at the meeting.
- For new referral, partner nominees will be required to be involved in the review

### **Rough Sleeper strategy group**

- Since March 2020 the rough sleepers sub-group has worked with 285 people sleeping rough in Newport.
- Chair is now Natalie Thompson (Housing, NCC)
- Current numbers of rough sleepers out:12

### **Sexual Exploitation of Adults**

The Strategic Sexual Exploitation of Adults group is under review following the appointment of new chairs D/I Michelle Chaplin and C/I Steph Blakemore and will reconvene shortly. A terms of reference and draft work plan has been developed in preparation for discussion with partners.

## **Terms of Reference**

The terms of reference for Safer Newport (last reviewed Dec 2020) establishes the group as the Community Safety Partnership in accordance with the Crime and Disorder Act 1998, delivering alongside the Well-being Plan. The group also provides a forum for tactical and operational delivery discussions. The move to a regional PSB and development of a Well-Being Plan for Gwent 2023- 2028 requires a review of the terms of reference.

Safer Newport will continue to work jointly to the OneNewport partnership on key updates and progress, and seek support and joint working as appropriate, but is a statutory body in its own right.

## **Recommendations**

PSB members are asked to:

1. Note the positive work of Safer Newport over the last six months, and continue to support this partnership approach through their own organisations.
2. Note the requirement to amend the community safety partnership terms of reference as part of the current partnership review.

**Timetable**      Immediate

## **Well-being of Future Generations**

As detailed previous reports to the PSB, Safer Newport is the city's community safety partnership established by the Crime and Disorder Act 1998. The priorities of Safer Newport have been set based on data and intelligence relating to the key community safety issues for the city. All of the priorities reflect the five ways of working and contribute to a number of the national well-being goals and the interventions in the Well-being Plan.

## **Communication**

The work of Safer Newport and the sub groups is regularly communicated through official channels by all partner organisations. Communication is a standing agenda item for each Safer Newport meeting and any issues or requests are discussed as required. A new regional communication group has been set up to share the work of all the community safety partnerships across Gwent.

## **Contact**

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## Public Services Board (PSB)

22nd September 2021

### Socio-economic Duty and Anti-Racism

#### Purpose

The purpose of this paper is to brief members on:

- the socio-economic duty that applies to specified public bodies in Wales
- anti-racism initiatives

#### Background

The Welsh Government introduced a Socio-economic duty in March 2021 and is currently developing an anti-racism action plan. Newport City Council has been developing its work in both these areas. This briefing note has been prepared to advise partners of current activity in case it may be helpful in informing partners' own work and collective delivery of the Well-being Plan. If members wished, Board development sessions could be delivered in these policy areas.

#### 1. Socio-economic Duty

The Socio-economic Duty (the Duty) is set out in the Equality Act 2010. It requires specified public bodies, when making strategic decisions, to pay due regard to the need to reduce the inequalities of outcome that result from socio-economic disadvantage. The Duty was introduced in Wales in March 2021. Specified bodies that the Duty applies to in Wales are:

- The Welsh Ministers
- Local Authorities
- Local Health Boards
- NHS trusts
- Special health authorities (operating on a Wales-only basis)
- Fire and rescue authorities
- National park authorities
- The Welsh revenue authority

When a specified body works in partnership with bodies not covered by the Duty, the Duty only applies to the specified body. For example, local well-being plans are developed and owned by a range of partners, however those public bodies subject to the Duty should ensure that they consider how the elements of the plan they have responsibility for will reduce inequalities of outcome caused by socio-economic disadvantage. All public bodies in Wales are encouraged to support the spirit of the Duty.

The overall aim of the Duty is to deliver better outcomes for those who experience socio-economic disadvantage by ensuring that those taking strategic decisions:

- Take account of evidence and potential impact through consultation and engagement;
- Understand the views and needs of those impacted by the decision, particularly those who suffer socio-economic disadvantage;
- Welcome challenge and scrutiny; and
- Drive a change in the way that decisions are made and the way that decision makers operate

The Welsh Government's definition of strategic decisions is "those which affect how the relevant public body fulfils its intended statutory purpose over a significant period of time and will not include routine 'day to day' decisions". These may include:

- Strategic directive and intent
- Strategies developed at Regional Partnership Boards and Public Service Boards which impact on a public body's functions
- Medium to long term plans (for example, corporate plans, development plans, service delivery and improvement plans)
- Setting objectives (for example, well-being objectives, equality objectives, Welsh language strategy)
- Changes to and development of public services
- Strategic financial planning
- Major procurement and commissioning decisions
- Strategic policy development

To support relevant public bodies, in its role as the regulator of the 2010 Equality Act, the Equality and Human Rights Commission (EHRC) has powers to promote and provide advice and guidance, and publish research on implementing the Socio-economic Duty. Failure to demonstrate due regard to the Duty when a body makes a strategic decision is grounds for judicial review. The EHRC may support an individual or group with regard to any such challenge, or take such a challenge itself.

There is no reporting obligation attached to this piece of legislation, however, it is a statutory requirement, and relevant bodies should be able to demonstrate how they have fulfilled the Duty.

## 2. Anti-Racism

### a) Welsh Government

The First Minister and Deputy Minister for Wales instigated an ‘Anti-Racism’ consultation and action plan to ensure a ‘More Equal Wales’ for all becomes a reality. The Anti-Racism Action Plan is being developed collaboratively with a range of stakeholders including academics, steering groups and community led forums, and the consultation ended in July. The First Minister has said “we are focusing on race and doing so in the recognition that it is personally and institutionally the most challenging for us in public services”. The plan is being built around tangible actions and outcomes to provide straightforward objectives to public bodies, in order to hold those responsible to account. Delivering services and supporting ethnic minorities in Wales to have fair and equitable access to a range of processes, policy, structures and practices. The aim of racial equality in the plan should be converted into actions. The final version of the action plan is expected in September 2021.

*“Vision: A Wales that is anti-racist by 2030 – Purpose: To make meaningful and measurable changes to the lives of Black, Asian and Minority Ethnic people by tackling racism – Values: Open and transparent, rights based and lived experiences core to policy making”*

Key elements of the plan look at the topics of:

- Health
- Local government
- Social care
- Leadership and representation
- Education
- Income and employment
- Social partnerships and fair work
- Entrepreneurship
- Housing and accommodation
- Culture, art, heritage and sports
- Hateful attitudes, crime and justice
- Welsh language
- Environment
- Cross-cutting goals and actions

Through the plan, public bodies will be expected to tackle racism and lead on anti-racist work, by being accountable for the actions they take to reduce and deal with racist behaviours and incidents.

The aim is that by 2030 public services will have strong leadership that challenges systemic and institutional racism; bridges the gap in education, training and employment for ethnic minorities; be compliant, proactive and motivated in adhering to all equality legislation (and implied best practice); provide appropriate

and equitable services to all groups of people (including intersectional awareness); provide environments that are supportive, nurturing and safe for ethnic minority people; deliver on agreed policies (initiatives and promises); collect, collate and use data effectively to measure and map areas for improvement and change; recognise the difference and impact of racism across areas of Wales. Commitments to a zero tolerance approach to racism will be expected.

[https://gov.wales/sites/default/files/consultations/2021-03/race-equality-action-plan-an-anti-racist-wales\\_2.pdf](https://gov.wales/sites/default/files/consultations/2021-03/race-equality-action-plan-an-anti-racist-wales_2.pdf)

**b) Zero Racism Wales**

Race Council Cymru collaborated with Welsh Government to produce a 'Zero Racism Wales' campaign. The campaign calls on all businesses, organisations and individuals to pledge and sign up to the policy, ensuring visibility and accountability to the commitment of developing anti-racism protocols in Wales. The commitments for organisations are set within themes of:

- Strong statements of intent to ensure equality and fair treatment of all people irrespective of race; to adhere to the equality act, and to commit to effective action
- A policy statement:
  - We will take a stand against racism and promote a more inclusive and equal society for all
  - We will not tolerate racial prejudice, discrimination, harassment, victimisation, abuse, or violence against any individual
  - We will stand in solidarity, come together, and say no to racism, in all its forms
  - We will promote good race relations between people from diverse ethnic backgrounds in organisation
  - We will promote equal and fair opportunities for people from diverse ethnic backgrounds to attain promotion
  - We will eliminate unlawful race discrimination, harassment, victimisation and abuse.
- Responsibility: that all staff share responsibility for providing a safe and equitable, fair service, practice and are inclusive in their works, people are not victimised
- Monitoring; that we collect, collate and use data effectively to understand areas for improvement and to ensure there is no disadvantage to groups

<https://zeroracismwales.co.uk/pledge-as-company/>

**c) Newport City Council**

Newport City Council's staff network – Newport Diversity Staff Network (at NCC) – is proactive and committed to moving the anti-racist work from 'promise, to action'. They have developed their own anti-racist document, that highlights the difference between being 'non racist' and 'anti-racist'. It shares ideas and practical tools to enable learning and further develop personal and organisational approaches to anti-racism. The document shares guides from Race Equality Wales, highlights the council's commitment to racial equality and anti-racism/zero tolerance, and offers further links to support and signposting for additional reading. The document will be circulated widely and is a call to action for all staff and associates.

**Proposal**

This paper is presented for information.

**Recommendation**

PSB members are asked to:

1. *Note the information*
2. *Advise if any further support is required in these areas*

**Timetable**      Immediate

**Equalities and Welsh Language**

As outlined in the report.

**Contact:**

Heather Powell, Newport City Council  
Maddy Cameron, Newport City Council

## Public Services Board (PSB)

**22<sup>nd</sup> September 2021**

### **Early Years Integration Transformation Programme Pilot in Newport**

#### **Purpose**

To update the PSB on the Early Years Integration Transformation Programme and the findings of the interim evaluation report up to March 31<sup>st</sup> 2021

#### **Background**

This project was initially presented to the PSB in June 2019 who supported the project fully. It has since reported at every meeting of the Strong Resilient Communities intervention board

The Early Years Integration Programme has been running as a pilot in the Bettws Area of Newport since autumn 2020, working with families with a child under the age of 7. Working regionally with Caerphilly and Blaenau Gwent and working in partnership at a system level with Aneurin Bevan University Health Board and Public Health Wales, the aim of the project is to:

- Deliver Early Years' services in a co-ordinated, integrated and timely way
- Re-configure Early Years' services focussing on planning, commissioning, identifying and addressing needs
- To identify further opportunities and barriers to integration and ways to remove, reduce or rationalise them

The model was developed using the Vanguard System Thinking methodology and included a wide range of stakeholders from frontline to senior management. The team developed a 'What Matters' model where the key worker carries out a what matters conversation with the family and assesses the need and priorities based on strengths within the family and support available locally through the community and commissioned services.

The pilot in Newport was implemented in the Bettws community, seeking to test a model of support based on family need not on postcode and starting from family and community strengths. It began on October 26<sup>th</sup> 2020 during the Coronavirus pandemic, which limited community, and in person provision. The pilot identified unknown and unmet need in the community, which required resources to support families.

The core team includes a Coordinator, a Midwife, Health Visitors, Housing Officer, Health Visitor with a specialism in mental health, Language and Play Delivery Officer (Special

Needs) and a Family Support Worker. The wider team who support the core team includes a Prevention Social Worker, Newport City Homes officer, Speech and Language Therapist, Community Psychologist, Language and Play Manager.

### **Evaluation**

The evaluation (report attached at Annexe A) was carried out after the pilot had been operating for six months. It took into account the views of families, staff and partners by conducting semi-structured interviews. Although this evaluation concerns hyper-locally Bettws and Newport, it also contains information about the regional project with Caerphilly and Blaenau Gwent. Of particular interest to members of the PSB will be the information regarding the key outcomes and improvements brought about by the pilot and the risks to the pilot brought about by staffing shortages and the change in staff brought about by the pandemic. Also informative will be the work planned to take place over the next year.

### **Proposal**

That the PSB notes the report and that any further reports will go to Strong Resilient Communities Intervention Board.

### **Recommendation**

PSB members are asked to note the report and that any further reports will go to Strong Resilient Communities Intervention Board.

**Timetable**      Immediate

### **Well-being of Future Generations Act**

The programme is intentionally preventative and focusses on the long-term through, collaborative, early intervention by the key agencies involved in children's lives from age 0-7. The pilot programme was informed through engagement with parents to find out how agencies could better support them by working with their strengths and redesigning the system around the actual needs of families rather than the convenience of organisations. The pilot takes an integrated approach to wellbeing and works hand in hand with the Early Learning Communities, in Bettws, which aims to surround children and families with a whole system that positively impacts on their wellbeing including the local community and environment.

### **Equalities and Welsh Language**

Reducing inequality and increasing community cohesion underpins the programme we are attempting to ensure that all families receive the same entitlement to services, doing away with postcode entitlements in force through Flying Start. The individual partner agencies involved are bound by their own Welsh language policies.

**Contact:** Sue O'Brian

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## **Early Years Integration Transformation Programme**

### **Interim evaluation Newport – May 2021**

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### **Executive Summary**

The Early Years Integration Transformation Programme (EYITP) aimed to develop a seamless cohesive system for children and families antenatal to 7years. The model was developed on a regional Gwent footprint through a partnership approach in a regional steering group: Aneurin Bevan University Health Board, Gwent Public Health Wales, Blaenau Gwent, Caerphilly and Newport Local Authorities and co-opted membership from Monmouthshire and Torfaen Local Authorities.

The model was developed using Vanguard System Thinking methodology and included a wide range of stakeholders from frontline to senior management.

The pilot in Newport was implemented in the Bettws community consisting of 6 Lower Super Output Areas and seeking to test a model of support based on family need not on postcode and starting from family and community strengths.

The pilot began on October 26<sup>th</sup> 2020 during the Coronavirus pandemic which limited community and in person provision. The pilot identified unknown and unmet need in the community which required resources to support families.

This is the interim (6 month) report on the pilot which shows some positive increases in communication between and within organisations although there is further work to do in ensuring this communication is more robust and systematic.

Outcomes for families are in the early stages. The team have worked with 514 children aged 0-5years from 369 families. During the 6 Month period they have seen over 429 children at home. There are currently 35 children under safeguarding procedures and a further 12 children looked after. During the period 13 families were brought to the What Matters meeting and 1 family required escalation to statutory services. 91 parents have low mental health and wellbeing needs. 38 antenatal parents were known during this period.

The model has made significant strides in notification systems between midwifery and health visiting, connecting antenatal families with support to ensure the offer is preventative in the earliest stages of parenthood. The model has begun to connect health teams to schools and childcare, enabling transition of information, as well as beginning to develop the right support for the family in these key transition stages.

The next stage of the pilot will include expansion to phase 2 in Bettws with the 4-7 year olds, in total this will mean that the team will have a total group of some 820 children (antenatal-7years). The widening of the phase 1 pilot age range will planfor sustainability with sufficient staff, a communication strategy, a multiagency training plan, midwifery and early years strategy as well as development towards a single record keeping system across ABUHB and NCC.

Within Bettws, alongside the EYITP, there has been the development of the Bettws Early Learning Community, funded by Save the Children. This project's aims and objectives whilst similar to the EYITP, have tended to concentrate on the wider community trends within Bettws as well as a whole community including non-statutory services approach. Members of the pathfinder team are integral to the governance structure of Bettws Early Learning Community, both at project team and strategic board level. These forums enable the two

distinctive projects to interlink and complement each other. BELC looks to assist families by providing a healthy wider community and system in which they can flourish after or alongside the interventions provided by the Pathfinder. (please see appendix 2 for a further explanation).

## **Background and context**

There are many funding streams in early years with many criteria and requirements for access to support. This has made the landscape of provision complex and challenging with multiple access / referral points and many organisations involved with limited coordination between the different funding bodies / projects.

Examples of funding streams / criteria include: Childcare Offer, Flying Start, Families First, Healthy Child Wales, midwifery, statutory services, First 1000 Days, Integrated Care Fund, Building a Healthier Wales, Supporting People, Childcare and Play, Child Development Fund, voluntary sector projects, etc. Some criteria are crisis, or edge of care, some are postcode, some are project specific, some are economic activity related, some are for additional or emerging needs, but this makes a complex system challenging for parents and professionals to navigate.

The Public Service Boards across the Gwent region all had a Wellbeing Objective around giving all children the best start in life. Many had already signed up to the First 1000 Days programme although wished to extend the age range. When Welsh Government announced the Early Years Integration Transformation Programme pathfinders, Blaenau Gwent, Caerphilly, and Newport signed up in a regional partnership with Public Health Wales and Aneurin Bevan University Health Board.

### Aim of Early Years Integration Transformation Programme pathfinder

Working in partnership at a system level to:

- Deliver Early Years' services in a coordinated, integrated, and timely way
- Re-configure Early Years' services focussing on planning, commissioning, identifying, and addressing needs
- To identify further opportunities and barriers to integration and ways to remove, reduce or rationalise them

The pathfinder pilot considered all of the current complexity and used Vanguard Systems Thinking methodology to understand where the system could be simplified for families and professionals. However, any changes had to still enable the reporting against the different funding criteria to meet current grant / programme restrictions. The initial work was to map current provision and stakeholders in the system in each local authority area.

In order to simplify the huge system(s) within Early Years, Vanguard Systems Thinking then took senior managers and stakeholders on a normative experience journey to challenge current thinking and enable a change in thinking and system design. The normative experience included talking to

families of 4-5 year olds to hear their experiences of the current system. Families were randomly selected to include Flying Start and generic areas and had varying levels of family needs. The group also talked to professionals involved in the system to map the flow of the system including paperwork, information, assessment, information sharing etc. The third task enabled the group to undertake file reviews to understand the contacts with each family including number of contacts, number of professionals involved, number of assessments, number of referrals and the impact / outcomes for all of this contact. From this normative experience the values and principles of the new model were developed to put families and children at the centre of the system design.

*Change is a change in management thinking, best achieved through seeing counterintuitive truths first-hand*

In Newport an operational management group was established including many different agencies with a focus on developing, implementing, and evaluating a pilot in the Bettws community. This group of managers would also be responsible for removing local blockages to system change and support solution development.

The team for Bettws was identified in September 2020 with a range of training opportunities including Vanguard system thinking delivered in September and October 2020. The Bettws pilot went live from October delivering and testing the new early year's core offer. During this period, we went through a variety of local Covid lockdowns, into a national firebreak in October, and then nearly two months of restrictive practice due to covid before a Wales national lockdown at Alert Level 4 before the end of the term in December, which lasted until the end of the Spring term 2021. This meant that although the health visiting team were able to do home visits where essential, much of the delivery of intervention support was virtual or in clean room spaces, no groups were running, with no community provision running at all.

### **Stakeholder engagement**

The Welsh Government has established nine pathfinder areas with an ambition for all local authorities to sign up to develop a pathfinder pilot during 2021. The nine areas are: Blaenau Gwent, Caerphilly, Carmarthenshire, Ceredigion, Flintshire, Merthyr, Newport, Rhondda Cynon Taf, Swansea. All Health Boards are involved in a pathfinder project to a greater or lesser extent depending on the number of LA signed up in their geographical area.

Together the pathfinders have explored a range of methods of system change, tested a variety of pilot projects, in a variety of communities. Miller research has been undertaking the national evaluation on behalf of Welsh Government to conclude in Summer 2021 and form the basis of a national framework for future integrated delivery.

The One Newport Public Service Board has the overarching strategic governance of the Newport pilot, including sign up and decision-making. The Board is notified via quarterly updates through the Strong, Resilient Communities Intervention Board. In Gwent there is a move towards a Gwent PSB from Autumn 2021 where it is hoped there will remain a continued focus

on Early Years Integration as a critical area of development work. In Newport, Early Years has the Chief Executive for GAVO as the PSB Sponsor and the Local Authority manager as the Lead with support from the Policy Team.

The regional steering group has senior leads from Public Health Wales, ABUHB, Blaenau Gwent, Caerphilly and Newport as well as including the Coordinators in each area sitting under those leads. The regional steering group is responsible for coordinating the consistent model to be tested across the Gwent area, developing regional paperwork and processes to enable a parity in provision and support across the Gwent region. Torfaen and Monmouthshire have also joined the steering group in Spring 2021 to take forward this consistent model approach in all local authority areas. The regional steering group meets monthly to ensure appropriate operational decision-making and drive forward consistency in innovative integrated delivery models.

Senior Managers in Newport City Council have been engaged and are very supportive of the transformation pathfinder programme. Although few have experience of the Vanguard methodology most have a close working relationship through Flying Start, Families First and Supporting People. Senior managers in ABUHB committed to Vanguard continue to be engaged in the model. There was good representation through managers in their service area with delegated responsibilities to act on their behalf during the Vanguard regional senior managers workshops ensuring that the system values and principles could be developed and were reported back throughout the process.

In Newport a wide range of stakeholder organisations, teams and projects were identified as involved in delivery of provision in the antenatal to 7years period:

- Aneurin Bevan University Health Board – Midwifery, Health Visiting (Flying Start and generic), Speech and Language Therapy, Parent Infant Mental Health Service,
- Newport City Council – Flying Start, Childcare, Family Support, Early Language, Families First, Supporting People, Housing, Social Services, Education, Schools, Prevention Service, Intensive Support Team, Neighbourhood Hubs, Family Information Service
- Voluntary Sector organisations – Parent Network, GAVO, Llamau, Save the Children, Barnardos, Registered Social Landlords

The Operational Management Group meet regularly for updates, development, challenges, and opportunities discussion. The members are responsible for cascading information back through their teams to ensure developments are communicated more broadly as well as bringing issues raised by their teams. These meetings take place alongside the Board meetings of the BELC where updates are also given to an undistinguishable audience

The local team have monthly What Matters team meetings to enable issues and solutions to be discussed and agreed and feed into the live learning in the pilot model implementation.

Throughout the development of the model, values, and principles the families have been fully involved in the shape and design with children's needs at the centre of the design and delivery. This has meant the staff team have family views and their own views considered and valued throughout the change

process and influencing future delivery and development. Staff have found this very useful and felt valued and listened to which has been important for staff morale.

What Matters to Families? This is what they told us:

- Help me with what matters to me not just, what's on offer!
- I need a key worker with whom I have a good relationship who is in it for the long haul
- Give me a voice, listen to me. Record my situation and my context accurately and let me check back on it
- Practical support – show me, go with me – is what makes the difference
- I would like my keyworker to be discreet and non-judgemental
- For my key worker to step up to a specialist to address the need I am experiencing and to step me down when I am ready not relying on having to go through step 1, 2, 3, 4, 5, 6 to eventually get what I need
- Let me have more control. Build on my strengths
- Be open and honest with me
- Give me consistent information to allow me to make informed choices

### **Purpose of the Midwifery and Early Years system**

- To work alongside all families to ensure their child has the best start in life, taking into account what matters to them, accessing support if and when needed
- To create a sustainable integrated model to meet families' needs at the right time in the right place by the right person

### **Model**

#### **Core team**

The What Matters core team consists of Health Visitors (sufficient whole time equivalent to meet required caseload ratio for Flying Start and generic services) working together to meet the needs of the combined caseload families ensuring all families have increased contacts to fully understand their family needs.

There is also a family worker who works as part of the core team. This worker is highly trained to deliver key contacts, antenatal support, bereavement counselling, baby massage, parent child interaction and attachment, PAFT, child development and language activities, parenting tools and courses etc. and an ability to work antenatal to 7years across all transitions in that period in the child and family's life. In addition, the regional midwife has been a part of the core team while building links to bring the community midwives closer into the core team. The Newport Mental Health practitioner from the PIMHS team did sit on the core team What Matters meetings before she left, the vacancy is currently being advertised. We also have a housing worker from LLamau who works with families at risk of homelessness and is funded by the Housing Support grant.

## Core Offer

The Early Years Core Offer has been developed based on Flying Start health contacts, Healthy Child Wales mandatory contacts, early intervention services through Flying Start and Families First and other funding streams. The early intervention provisions are delivered differently in each local area and by different workers, however, their focus for intervention need is the same. The core offer recognises the need for families to have greater contacts with health professionals enabling the early identification of family holistic needs, which can be addressed by pulling in services to support. There is a change in culture with the new model, from referring to a service (handing the family over for an intervention and getting an update at the end) moving to pulling in or requesting collaboration from a support service (working alongside the intervention provision and maintaining updated communication throughout to ensure the key relationship with the core team is maintained). The Early Years Transformation Programme Core Offer is attached in appendix 1.

## Hierarchy of Support

The Vanguard Systems Thinking makes us focus on the hierarchy of support. This starts from the perspective of the family strengths and then what community provision may support this. Examples of community support may include volunteer run community groups, peer support groups, information on websites/social media, peer support / friendships in the community, Wellbeing Champions, Language Champions etc.

There is also universally available support for families through antenatal and postnatal programmes online, baby clubs/groups, and wider parenting programmes online or in small groups where needed.

Then if families need more specific support, early years workers can be pulled in to support. Examples might include, Join In and Play for children with emerging needs, Speech Language and Communication programmes like Let's Talk and Be Here Be Clear, bespoke packages tailored to meet the needs of the family, Parent As First Teachers (PAFT), Video Interactive Guidance (VIG), Essential Skills, Circle of Security, transition support for children with social communication needs, or Thrive for children needing emotional development support.

However, if families need more specialist support a referral can be made directly to the relevant service, for example, Speech and Language Therapy, paediatrician, Parent Infant Mental Health Service (PIMHS), Perinatal mental health team, Integrated Service for Children with Additional Needs (ISCAN), or SPACE wellbeing panel for wellbeing support.

## Wider team around the community

The wider team around the community is made up of a range of key professionals who support the families and are pulled in as needed. Some of the support mechanisms are mentioned in the Hierarchy of Support above. Team members are called upon if there is a family brought to the What Matters meeting who may need their support. They can be part of the package of care for the family and are clear who else may be involved and the priorities of the

family so that the family is not overwhelmed by many professionals all going in to the home at the same time and then simultaneously withdrawing.

The wider team includes Family Intervention Development Workers, Additional Needs worker, Parenting Manager, Speech and Language Therapist, Early Language and Play Manager, Parent Network, school nurse, school ALNCO, Housing , Newport City Homes lead, Childcare placement officer, Prevention Social Worker, Community Psychology Lead Supporting People, Families First, and the members are growing as we make more team connections.

Within Newport we are fortunate to have an additional partner the BEttws Early Learning Community funded by Save the Children. Both the Early Years Integration Transformation Programme Newport and Bettws Early Learning Community (BELC) are two very distinctive programmes, that complement each other to benefit the needs of families in Bettws with children under the age of 7/8 years old. This partnership has benefitted families in Bettws and a paper showing how the two initiatives work together is included at Appendix 7.

### What Matters meetings

The What Matters meetings are held where the What Matters conversation with the family results in potentially needing multiple support services, or the needs are complex and need considering in a multiagency perspective. As the team have matured in their approach What Matters conversations needing only one support mechanism necessitate a conversation between professionals to provide the support for the family in a relatively swift manner without unnecessary bureaucracy or delay in waiting for a meeting. However, there is a need to consider how the families are supported and tracked; to ensure that all families have the right support at the right time by the right person.

The What Matters conversation is fundamental to ensuring families are heard and are empowered in their own priorities. It is a collaborative conversation, which hears and captures the family story for sharing with others, who will also be working with the family. Preventing the family having to repeat their stories, multiple times. It captures who is involved with the family and the strengths within the family group. The conversation then looks at what the family is trying to achieve; what a good day would look like following the changes and in so doing the key worker analyses with the family, What Matters to whom, taking into account what was said, observed, and what they are trying to achieve to make a difference. In this approach, the key relationship remains consistent throughout pulling in additional support as needed. This is different to referrals where families are sometimes ‘handed over’ to the accepting support service as the referral is submitted. The key worker retains the caseload and relationship and is responsible for following up on any workers pulled in to support the family. The key worker is also responsible for bringing the recommended support back to the family and making the introductions.

### Information sharing

There is a privacy notice in place to enable processing of data and sharing of information, as well as enabling families to opt out if wished. The families have

discussions with their key worker about what their situation is and if they wish to have it shared at a What Matters meeting to plan a package of support. Now that the processes are more mature and settled, the information sharing is being formalised in an Early Years Information Sharing Protocol (ISP) based on the Flying Start ISP.

### **Workforce development**

It was widely accepted that the whole team would need training in Vanguard Systems Thinking, which was brought into each Local Authority in the regional pilot for the What Matters team and their managers. This was instrumental in establishing the What Matters conversations and What Matters meetings.

There has been a range of training rolled out across teams depending on what skills were already present from their role. This was important to ensure a consistent set of shared skills and knowledge across family workers in local authority and health teams.

- Motivational interviewing
- Baby massage
- PAFT
- Safeguarding
- VAWDASV
- Elklan Let's Talk facilitator and trainer programmes
- A selection of antenatal and parenting programmes
- Responsive feeding
- Circle of Security
- Video Interactive Guidance
- Toileting

### **The offer of support within the model?**

The regional steering group were clear in the development of the Early Years Core Offer that we would strengthen the support available during the antenatal period. The antenatal period has the greatest potential for changing parental behaviours and so targeting how we gained information early enough in the pregnancy to instigate a What Matters conversation and address any family needs at the earliest opportunity. This has taken a substantial amount of time to develop, but is moving at pace towards robust notification systems across the ABUHB footprint area. The Midwifery Notes app also allows a push of relevant information to families at the right time ensuring support is available and accessible if the family wishes to access it.

The Early Years Core Offer is a blended approach of Flying Start enhanced health visiting and Healthy Child Wales and supports What Matters conversations with families to understand family needs. The early intervention services wrapped around this core offer included support for early language, parenting, child development, attachment, wellbeing, transition to school or childcare, etc. However, while some childcare placements may have been available for the most vulnerable families impacted by Covid through the new temporary Child Development Fund or Flying Start Outreach, Childcare more

universally remained out of scope. The childcare placements were targeted where appropriate due to the family context and the funding context but were not widely available to all families of 2 year olds in the Early Years pilot area. This has meant the messages to families needed to be clear that this was not an expansion of Flying Start but a testing of a new way of working across a wider area.

Regionally there were also two posts funded to support development of robust systems for connecting provisions. The regional midwife worked closely with community midwives and any early years / Flying Start midwife in the local authority area. The post explored the different ways of delivery in each area, the accessibility of information for families, developing robust notifications of viable pregnancies and how the What Matters conversation could be delivered, and reported back to the pilot team. Within Newport, this midwife has contacted Mums-to-be directly with the offer of additional support in lieu of the Flying Start Midwife. In each local authority area, there was also funding to increase the PIMHS capacity to provide professional challenge and discussion, upskill the core team, and support with interventions if needed in low to moderate cases of parental attachment and mental health affecting the child.

The regional funding pot also added family worker capacity to each pilot What Matters core team ensuring a focus of family worker time in the pilot area, as well as some administrative time to support development of systems and reporting.

In addition, in Newport the team and the wider team have been brought together to allow early intervention teams working under Flying Start or Families First to continue delivery without normal restrictions by the grant of postcode or ages. This allowed for a consistent approach across antenatal to 7 year olds in the Bettws area based on needs and not location or age. This did not require any additional funding but required flexibility of staff teams while being committed to ensuring all families in the Flying Start area were still able to access the support, they historically have had access to. Supporting People have also recently funded a Llamau worker to work alongside the community team ensuring consistency of support care and information sharing as needed. Our many partners worked alongside us to ensure the model was supported, and delivered, as a true collaborative approach.

## **The Pilot Area**

- The area chosen for the pilot in Newport was Bettws.
- Bettws has six LSOAs, three of which are in the top 10% most deprived in Wales. Five of them are in 20% most deprived, and all six fall within 40% most deprived. Four LSOAs have postcodes which are included within Flying Start postcodes.
- The population of Bettws is 7,978 which is 5.27% of the Newport total.
- Population density varies across Bettws. In Bettws 3, Bettws 5, Bettws 1 and Bettws 2 the population density is above the Newport and Wales average which stand at 795.1 (population per km<sup>2</sup>) and 150.7

respectively. Bettws 6 and Bettws 4 are broadly similar to the Newport average

- 92.6% of the people who live in Bettws are white
- Numbers on the Health Visitor caseload – 521
- Numbers of 5-7 year olds – 300
- Total numbers of 0-7 year olds in Bettws – 821
- Amount of Health Visitor time required to be compliant with FS/generic ratio = 3.8 WTE

### **Value for money**

What are the costs of the core team?

Band 6 Health Visitors 3.8 wte = £163,400.00

Family worker 1wte = £27,741.00

Community midwifery Band 6 – cannot calculate whole time equivalent as 9 midwives work in Bettws

Additional early years midwife time 0.5wte Band 6 needed on a temporary basis in the pilot area while developing systems and identifying needs although will be needed longer term in a move to the whole borough model

Additional capacity 0.4wte Mental Health Practitioner in the PIMHS team for the pilot area to develop the community wellbeing model and understand the demands on the service as needs are identified. This may be needed for some time as we expand the pilot model to further areas and to mitigate the impact of Covid on mental health and wellbeing.

Core cost = £191,141 (ABUHB and Flying Start funded)

Additionality Costs = £ 98,326 (EYITP and Flying Start)

### **Evaluation of the model and the pilot implementation**

#### **Logic model**

The logic model was developed in Spring 2020 and slightly updated in 2021



Early Years Logic  
Model v2.docx

There were key milestones identified in the logic model and reported to Welsh Government to show how we would know if we were making progress to developing the model.

The model aimed to have one team making joint decisions, sharing the workload together, which was expected to support improved staff morale and motivation.

The What Matters team aimed to develop a shared data system and worked as a single team.

The families having What Matters conversations through the new model would feel more in control and responsible for the decisions they took

The What Matters conversations would identify needs early to prevent escalation of need and then late or more intense and longer interventions needed.

If the model is successful the team would be based together, sharing family records, good communication between workers involved in the families having support, positive transition to childcare and school with the right information being shared to prevent the family repeating their story again, and early identification of need and support to the family.

The family would be able to access the support they needed by the right person, at the right time and in the right location.

### **Early Intervention Foundation Midwifery and Early Years Maturity Matrix**

Newport submitted their Maturity matrix in mid-April 2021. The results are unavailable at this time as we are still awaiting the response to our survey from the EIF.

The submission document is listed below.

PLAN	1.1 Vision, strategy & plan	Early Progress	
	1.2 Population Needs	Early Progress	
	No sub-elements	Substantial Progress	
	No sub-elements	Substantial Progress	
LEAD	No sub-elements	Substantial Progress	
	No sub-elements	Substantial Progress	
	6.1 Engagement	Early Progress	
	6.2 Community assets	Early Progress	
DELIVER	7.1 Quality	Substantial Progress	
	7.2 Evidence-based programmes/interventions	Substantial Progress	
	7.3 Coordinated working	Early Progress	

	<b>8 INFORMATION SHARING</b>	<b>8.1 Sharing personal data</b>	Early Progress	
		<b>8.2 Information for families</b>	Early Progress	
<b>EVALUATE</b>	<b>9 OUTCOMES</b>	<b>9.1 Outcomes framework</b>	Early Progress	
		<b>9.2 Family access &amp; experience</b>	Early Progress	
	<b>10 USING &amp; GENERATING EVIDENCE</b>	<b>10.1 Using evidence well</b>	Early Progress	
		<b>10.2 Local evaluation</b>	Early Progress	

What are the actions to move forward over the short, medium and long term?

(This will be amended when the response is received from the EIF)

Actions	Category
Ensure that the strategy developed through the pilot is written down, including the principles and values developed so far.	Short-term
Ensure clarity of vision and awareness raised across all stakeholders	Short-term
Ensure that the Action Plan from the strategy is developed.	Short-term
Funding to be prioritised for a Flying Start Midwife, regional funding has been found to recruit 40% FTE midwife 21/22 therefore recruitment must take priority	Short-term
A consistent approach to terminology across all stakeholders is required	Short-term
Midwifery Management engaged and present at the Steering Group	Short/Medium-term
The job descriptions within the Family support teams within the Neighbourhood Hub teams to be examined so that they work in an 'Early Years' team rather than a prescriptive and narrow way.	Short/Medium-term
Recruit a part-time midwife to work within the project as a Flying Start Midwife	Medium-term

Evaluate the pilot project under the Strategy when in operation for a year	Medium-term
Consistent gathering of data to ensure all partners able to access it	Medium-term
Consistent tools need to be used to record evidence across all organisations so that there is a unified understanding of the needs of families within the area.	Medium-term
Utilising the expertise of Save the Children who are heavily involved in Bettws, encourage the community to take ownership of the pilot and test ways of statutory and third sector organisations working together to transform services	Long-term

### Seven lenses of maturity



7\_lenses\_maturity\_ma  
trix\_poster.pdf

The seven lenses of maturity is a good tool for understanding the direction of travel of the steering group and model development. The maximum score in any area is 5 and it was useful to understand as a region where we were in the development of the midwifery and early year transformation programme. However, there was less detail than in the EIF Maturity Matrix to plan the detailed action plan moving forward.

Vision – score 4: The vision sets a clear direction that people buy into. It is articulated in different ways.

Design – score 4: Its clear how the different parts of the organisation will fit together. It is possible to assess progress as the design evolves.

Plan – score 5: Planning is joined up and fully resourced. Plans adapt as transformation progresses.

Transformation leadership – score 5: Leaders embody transformation and create an environment of trust where its safe to speak freely.

Collaboration – score 4: Roles, responsibilities and incentives reflect the need to collaborate, leading to new ways of working.

Accountability – score 5: Clear governance results in decisions being made at the right level and at the right time to drive progress.

People – score 4: Plans to deliver new skills or ways of working are being realised and people are engaged.

**Miller research for Welsh Government**

The aims of the evaluation were to provide an insight into the programme's implementation and inform future roll-out to further PSBs. To do this the evaluation used a method designed to identify best practice across all pathfinders along with any challenges they experienced. It also sought to identify shared priority areas and pathfinders' proposed approaches to meeting these priorities that would be useful to other areas.

In recognition of the effects of local contexts the approach was based on principles aligned with realist evaluation theory. This asks "what works, for whom, in what respects, to what extent, in what contexts, and how?" These multiple factors make it an ideal way to appraise multiple pathfinders. Realist approaches investigate in detail the assumption about change, seeking to identify the mechanisms that cause an effect in interventions.

A core principle of realist evaluation is the iteration of understanding. This suited a phased approach, which allowed the evaluation to look at change through time as well as evolve the conclusions with the build-up of evidence. The phases were:

- Phase 1 – inception phase
- Phase 2 – scoping phase: to develop an initial understanding of programme theory and initial fieldwork with pathfinders
- Phase 3 – initial fieldwork: large scale fieldwork in each pathfinder with remote interviews based on a topic guide containing key evaluation questions.
- Phase 4 – follow up fieldwork: Further interviews discussing the findings from phase 3 and experiences of the programme
- Phase 5 – final analysis and write up of the report.

The current anticipated timeline for publication of the full report is just before the summer recess of WG 2021.

### **The Vanguard evaluation of early implementation of pilot with core staff teams – end Nov 2020**

Reflections as a steering group:

- We are building on the partnership relationships we already had in place and although very ambitious we are very on track
- We are uncovering what we were hoping to uncover as anecdotal needs we assumed were present. The team have uncovered the need, identified families needing support and bringing partners in, all while remaining enthusiastic and passionate for the model
- Have had challenges from some senior management in the beginning but they are being won over as the pilot is being implemented. Resolving the blockages as they arise at speed is quite an emotional journey.
- It was felt that we started from a position of uncertainty in the middle of the change process internally and have made real progress with external partners to make real changes for the community and strategic changes

for the system e.g. social care teams changing way of recording to individual children and move away from the family record they have been using to date. Identified gaps in provision in non-FS areas which have only been resolved through the partnership working with health and social landlords.

- Found it very positive from health perspective seeing staff on the ground wanting the model to work and the stronger links with generic and FS teams especially improving the links with midwifery which we have been trying to develop for a long time. It is exciting to see what could be in the future as we develop further.
- There are noticeable constraints in statutory services like midwifery and health visiting but they are still keen to work to develop/implement the model even within those constraints. All keen to work together to make the system better and support the early identification antenatal.
- Benefits of bringing the LA into a more consistent way of working across the region, has been especially helpful for the health board area.

Thoughts and reflections from Simon Pickthall (Vanguard cymru):

- There was an advantage in working with every group from the beginning to see the team and processes develop
- It was the honest conversations about the difficulties which has been the most helpful
- Worked hard to get people together in teams who haven't worked closely previously
- Now need to work further on implementing the 'other conversation'. Recognised this is harder to fit in with the other list of stuff they have to do on their visit checklist. Need to look at how we can support the teams to slow down to have the conversations as better to stop and slow down and to take time to get it right as it will pay off later saving time later on and stop throwing services at families unnecessarily.
- Some of the groups are starting to do the stop and slow down and looking at community strengths rather than rushing in to give a service. Have to focus what matters/fishbowl meetings on how you find out the strengths and community networks etc.
- One file recording system is in process of being worked towards and so stopping them getting focussed on this is good.
- Skills being identified is good and teams are starting to recognise where they need to pull in extra help from wider team members

#### Newport Specific Reflections

- During 'What Matters' meetings, the team has tracked the expertise required, the needs expressed by the families and system challenges. This has been especially useful in looking for consistent themes

- Work has taken place to clarify the work of the Pathfinder alongside the Bettws Early Learning Community headed up by Save the Children so that both projects can work together and benefit from an exchange of information whilst ensuring there is no confusion for families and professionals
- The importance of practical help promoting engagement for families has been proved time and time again especially welcomed e.g. Save the Children Emergency Response Grants to access cots/pushchairs/dining tables etc.
- Similarly, the skills required by the team have been tracked with a view to recognising the skills already present within the team, providing training where necessary and pulling in relevant wider team members where required, these have included:
  - Active Listening
  - Building therapeutic relationships
  - Assessing parenting abilities
  - Assessing mental health
  - Organising Housing Repairs
  - Facilitating a House Move
  - Understanding Mental Health Medication
  - Recognising the effects Domestic Violence can have on children
  - Understanding wellbeing
  - Understanding her support systems and family dynamic
  - Support with accessing Universal Credit
  - Support with accessing emergency grant (vouchers or cash)
  - Knowing who to contact regarding MH medication
  - Understanding Mental Health Systems
  - Groups available to help with isolation
  - How to buddy up individuals
  - Alleviate anxieties around giving birth
  - Programmes available to help with isolation
  - Accessing Education/playgroup
  - Able to access relational parenting programme
  - Accessing advice and support around speech and language

The problems that the team are trying to solve (which haven't been mentioned elsewhere) have included:

- Being in an unsuitable property and not having access to repairs is exacerbating the problems the family are having.
- Where a family have expressed a wish to move, the repairs have not been undertaken, even though that move has not been facilitated for months.
- Access to mental health services who have different and unclear thresholds and criteria.

- Difficulties in getting support for issues that affect both physical health and mental health (e.g psychosomatic issues).
- Access to a playgroup similar to those provided by Flying Start
- Introduction to Circle of security
- Follow up to Families First referrals
- Access to help with speech and language
- The pandemic preventing face to face work
- Working with the Space panel to ensure smooth transition of families

Many of these issues have been addressed as we have moved forward but the issues around staff shortages have highlighted these issues more in some cases, especially where time has been needed for training. The team have often worked together to address issues where possible and have supported one another through challenging times.

### **Feedback from families**

The pilot was discussed with ten families, all of whom were very positive about the pathfinder not all families answered all questions. Especially, the relationships built with the core team workers.

- What was it about the early years' service that worked for you / your family?

Overall, the biggest response was having someone to talk to who understood the family's story. Other responses included:-

- "Able to get in touch with services easily"
- "Helping me to move"
- "Not left to cope on my own"
- "I appreciated the help from B. (key worker) I felt I was no longer on my own with C. (child) the contacts we made helped her to have more playtime with other children."

- What action/s made the difference?

Again the highest factor seemed to be that families knew that there was someone available to them at the end of the phone. Other comments included:

- "When I had the baby it was a really confusing time, someone who just listened and was prepared to go and sort things out with me really helped"
- I felt I was being listened to

- “After the first few calls, I knew I could call when I needed to and I would get some time with C. This helped me to have confidence in what I was trying to do.”

- Was there anything that didn't work for you?

The biggest response was “nothing”, however some families felt:

- Although people think they're helping, when they aren't here I still have to deal with the neighbours.
- Too many phone calls
- There wasn't much I could do about my situation, even though I kept being told what I needed to do.
- Change in people coming to see me

- What else did you feel you needed?

Overall, the families spoken to had very positive comments to make about the team, however, they did feel that as an area Bettws missed out, particularly pertinent were the comments below:

- More face to face meetings
- Somewhere to take the children in the day
- Somewhere for the children to play safely without teenagers.
- More money
- Outcome summary from What Matters meetings for individual families
  - Number of families brought to What Matters meetings = 31 from Nov-March
  - Number of families making positive progress from the What Matters meeting = 23
  - Case studies to show impact of What Matters meeting and coordination of support using the format:

#### Case Study 1- summary

- The Family Story so far

Teenage Mum (E) about to have a baby, lived with Grandparents from a young age. Grandmother died about 18 months ago. Grandfather caught Covid 19, leaving E. without housing.

- Who is in the family and who supports them?

Baby's dad did not want contact. E has 3 sisters. E's mum supported her from a distance.

- What Matters for each family member?

E wanted to be able to give her baby everything. She was confused, feared the birth and lacking in support/confidence.

- What do they want to achieve / change and what difference will it make?

E would like a home for her and her baby within Bettws where her sisters live. E would like to be able to access some funds. This would be the basis of their future life together.

- How are they working towards these outcomes?

E has worked with Midwife/Health Visitors and Family Support Worker to access Universal Credit. Applying for accommodation within Bettws via the bidding system (on an ipad donated by Save the Children via the Pathfinder). Helped to overcome the effects of a caesarean. Emergency grant from Save the Children for baby things.

- What did we do differently? Did it make a difference? What would have happened outside of the pilot area?

E would have liked more face-to-face meetings and contact with people. E feels that people helped her to come to terms with her pregnancy, trusted her to have the maturity to deal with her daughter. E didn't know what she would have done without the support. As there were times of non-engagement particularly during the pregnancy, the team knew that outside the pilot area this could have resulted in a MARF to Children's services which had been avoided through ongoing support.

#### Case Study 2 - summary

- Family Story so far

Mum (L) and Dad (A) living in a one bedroom flat with 3 large dogs and 15 month old twins. The family has some problems with arrears

- Who is in the family and who supports them?

L has lots of friends but no extended family. A feels judged by his family for not working so doesn't have much to do with them.

- What Matters for each family member?

Both parents concerned about overcrowding and the extent of repairs needed in the flat. Both girls are developing well but L has natural concerns about one twin being more developed than the other eg one can walk.

- What do they want to achieve / change and what difference will it make?

Ideally the family would like a house and more room and their current flat well maintained. Dad would like to have a job/training. Avoid children being taken into care as that has happened to L in the past (different dad). They would also like to address their arrears.

- How are they working towards these outcomes?

L and A feel that B (Family Support Worker) was able to help them whenever they were struggling. L particularly felt that being able to talk to someone about her concerns when they arose made the difference.

Repairs have been started (via NCH Wider Team member) within their flat for damp and they are trying to keep it well ventilated. L feels that her relationship is developing well with the twins and I observed a lovely relationship with both parents. Although the family feel they have had a lot of help from their Health Visitors they say that they have had 3 over the past 6 months. They have therefore turned to B as their main initial contact for help as she has been constant – on average once a week. A will attend a course with Remploy via the Neighbourhood Hub Work and Skills team. Both parents accept that the arrears will take a long time to clear and that these will affect their ability to move house. B has arranged for the Housing worker from Llamau to assist them to ensure that they have as much chance of getting another property. The family have found another home for one of the dogs and are hoping to rehome another.

- What did we do differently? Did it make a difference? What would have happened outside of the pilot area?

These parents after being stepped down by Children's Services (following an assessment during L's pregnancy) were able to build relationships with their children. L in particular felt that her confidence was increasing. She wished that someone like B had been around in the past. A was hopeful of finding appropriate employment following his courses. Outside of the pilot area this family may not have had the practical support

to help them address their children's needs in a timely way.

## Feedback from staff

- Summary of core team feedback from semi-structured interviews based on below (Coordinator / admin undertake with the core team members)

Eight members of staff were interviewed in total

- Describe your role prior to the pilot

All staff had a similar role prior to the pilot whatever their agency, which included visiting families, assessing need, giving support, advice and information. Referring on to different agencies or more specialist services.

- Describe your role during the pilot if different

Five members of staff had continued in their role during the pilot, one had continued in a similar role but in a different area and one had moved from a clinic setting into a community role also working across the region. The final member of staff had specialised her role

- What has changed in how you do your role since the pilot?

The team reported that without exception their roles had become more focussed on the family's needs from the family's point of view. They all felt that they had more time to consider what needed to be done to support a family and valued that fact that they were able to approach working with the family from a team aspect. Many felt that they were serving their clients priorities more. Some staff felt that this service was improved, as they weren't aware previously of services offered locally. They all valued direct links that had been made with other agencies eg housing.

- What do you feel is the most important aspect of the pilot? And why?

Opinions varied slightly with this question:

Some staff felt that the most important aspect of the pilot was the different doors that had been opened for families as their hands were no longer tied by the Programme that they had worked for previously, which was prescriptive. Others reflected a similar view that they were now able to work in ways that they had wanted to work in the past.

Some staff felt that the pilot was helping families to function as a family whilst others felt that the most important aspect was that they were helping families to recognise and use their own strength and skills.

- What training did you feel was most beneficial in being able to deliver this change in how you do your role?

Every member of staff mentioned Vanguard training as being beneficial as it reinforced the process. They felt that this should be repeated for new members of the team

Some staff mentioned the Care Aims training as being bespoke and allowing them the times and means to reflect on how they could deliver the pilot better.

Some staff also mentioned ad-hoc arrangements where they had the opportunity to work with staff from other teams and benefit from the way that they worked, learning whilst on the job.

- What do you think of the What Matters meetings and approach? What is important to keep? What would you change moving forward?

Many staff talked about their concerns at the beginning of the pilot as they were unsure of the reception they would receive. Most felt that their fears had been unjustified and had not felt judged. There were however, some staff who still felt that their concerns about the amount of time taken up by the meetings was justified although all acknowledged the value of the meetings. It was agreed by all staff that the idea of timetabling meetings so that relevant wider team members could attend was a good idea and a significant number felt that they had learned a lot from this. All welcomed the thought of co-location in the future, as this would allow for more opportunities for multi-agency conferring outside of meetings.

Moving forward, some of the staff felt a fortnightly meeting would be a good way forward, which would help with workload during the current vacancies. The main change mentioned was the need for adequate staffing within the pilot.

- What are the barriers to future delivery and how could you overcome those barriers?

The barriers to future delivery were again staff shortages/capacity and IT systems. Every member of staff was keen to progress electronic record keeping and the development of one record for all agencies to share, although many were able to appreciate the attendant difficulties with this.

- What do you feel has changed for families in this area? Which aspects would be the most important for future roll out of the model?

Staff felt that families had received a different experience at the heart of their support. That services were really trying their best to be needs led and to meet those needs in a creative, positive way. Most felt that the sense of one team was emerging.

Some staff mentioned that playgroup wasn't available for all families and that some parents resented that.

It was generally felt that the trust aspect of the team was essential to be developed and maintained in the roll out to a new area. The different mix of professionals was essential for the model to work.

- Are there aspects you feel that were impacted by Covid? If so, how could we evaluate the impact of this?

Without exception, all staff felt that the pilot had been impacted by Covid. Everyone felt that the main element to suffer was the face-to-face work and especially group work. Several staff felt that child Protection concerns had arisen as children weren't able to be seen during lockdown. Even when face-to-face work had taken place in clean rooms, rapport had been hampered by having to wear PPE.

Unfortunately, there were no suggestions as to how we could evaluate the impact of this.

- Is there anything else you would like to feedback into the evaluation of the model implemented?

Most felt that the pilot depended on the goodwill of staff. The approach will not work without sufficient resource. There was no way of proving the benefit of the approach without trialling it and that was where Vanguard was so good. Initial work within an area identified depths and variety of needs that required more resources. This needed to be recognised.

Summary of wider team pulled into What Matters meetings based on questionnaires

Although 32 questionnaires were sent out only 6 questionnaires had been completed by partners.

- How were you involved in the pilot implementation and the What Matters meetings?

Most of those who responded were involved in initial meetings and attended What Matters meetings on a regular basis

according to need, usually once a month. One partner stated “Involved from the beginning of implementation following prior involvement with Children First and the establishment of Bettws Early Learning Community.” Another said “Attended and fed into consultation meetings and completed surveys”

- How were you kept updated in the development of the pilot? Was there anything you would change moving forward?

One partner stated (which was fairly typical): “Regular meetings held to update on progress of the pilot. These were held online due to the pandemic. I also attended training events “

- Have you worked differently since the pilot in this area?

All responses were positive, statements included.....” Closer involvement with a wide variety of partners has led to smarter, more efficient working.”

“For example, discussions around provision for specific need has streamlined the support given.”

“Transition has been strengthened from Flying Start to nursery – conversations are had early on and partners work together to discuss pupil and family need so that relevant support is given.”

“It has been noticed that this initiative has particularly supported our children joining us with additional needs.”

- What do you feel worked best and why?

Partners made lots of positive comments:

“Partners coming together to solve potential issues – for example – consideration to support learners who are not in Flying Start.”

“Collaboration of partners means that we are all more knowledgeable about what support is available for families.”

“Gaining grants from Save the Children for families in need - through the Pathfinder co-ordination has truly been a partnership approach and has supported the wellbeing of families across the community.”

“The multi authority, multi-agency and multi-disciplinary vanguard systems training and facilitated project was highly effective. This promoted a logical and structured, whole systems approach.”

“For me the direct engagement with parents focusing on what matters most to them was very insightful for the professionals and empowering for the parents.”

“As the lay-person it seemed clear that there was a commitment by the team to make sure that the input of the parents informed the development of a new way of working.”

- What do you feel did not work and why?

Difficult to find any negatives! E.G “Nothing really. Pandemic has got in the way somewhat but we have been creative as a partnership and worked around this.”

- What were the most important aspects for this pilot that would need to be included moving forward?

The following were examples stated by partners:

“Opportunity for partners to talk, learn from one another and reflect on practice – this has been key and needs to be continued.”

“Would like to see the work shared on a wider scale. Across the city.”

“Adopting a whole systems approach with all the relevant agencies working together to develop a system that works for families rather than the convenience of the services.”

“From speaking to parents a joined up system is important where they feel they can build relationships and trust with professionals (lead workers) and are not bouncing from one agency to another having to explain their situation repeatedly.”

“Parents wanted a system that recognises their strengths and progress made to build confidence and not feel they are being critically judged.”

“The new model is changing the many overlapping systems in place which were not well integrated.”

- Are there barriers to future delivery of this model and how do you think they could be overcome?

Partners who completed the questionnaire felt that there were barriers that would need overcoming through energy and consistency. The following statements were made:

“Only in terms of time and potential funding of someone to coordinate the network. We need to make sure this fantastic work continues.”

“I suspect that organisational inertia meaning that in practice services could be resistant to changing ways or working/service bureaucracy/custom and practice, particularly if key professionals haven’t been involved in the pathfinder and as such haven’t bought into the principles underlying the programme.”

“Barriers could be overcome through a management of change approach based on the findings of the Vanguard project could help to sell the new ways of working.”

### **What does the data tell us about early implementation of the What Matters approach?**

- Baseline output data and subsequent trend from 1<sup>st</sup> October

Number of children on Health Visitor caseload 0-5years = 514

- Number universal = 465
- Number enhanced = 28
- Number intensive = 21

- Number of families on Health Visitor caseload = 369
- Number of families brought to the What Matters meetings = 31
  - Number of families brought to What Matters meeting who did not need additional support = 16
  - Number of families brought to What Matters meeting where support was pulled in = 15
  - Number of families brought to What Matters meeting who were escalated to statutory services = 1
  - Safeguarding referrals
    - number on child protection register = 35
    - number of care and support plans = 21
    - number of Children Looked After = 12
    - number of referrals made = 1
  - Identification of additional needs
    - number of SOGS completed following child development assessment at 15 months = 1 (COVID restrictions)
    - number of SOGS completed following child development assessment at 27 months = 0 (COVID Restrictions)
    - number of SOGS completed other = 2 (COVID Restrictions)

- Number of parents identified with low / moderate mental health needs = 91
- Number of parents referred to PIMHS = 7
- Number of parents referred to perinatal mental health teams N/K
- Number of known antenatal families 2
- Number of teenage mothers = 1
- Number of first-time mothers = 14
- Number of first-time partners (fathers) = 4
- Number of unborn on child protection register = 0
- Number of safeguarding referrals for unborn children = 0
- Demographic data – snapshot October only
  - Number of children on FS caseload – U = 353 E = 26 I = 16
  - Number of children on generic caseload – U = 112 E = 6 I = 5
  - LSOA data
    - economic activity

The proportion of working age adults who are economically active in the Bettws ward is below the Newport average and also the Wales figure. The unemployment rate is also higher than both the Newport and Wales rates. The proportion of people who are self-employed is relatively low when compared to Newport and Wales. A higher proportion of people work part time hours in Bettws.

The main industries that people in Bettws are employed in include Transport and Storage, Wholesale and Retail Trade; Repair of Motor Vehicles and Motor Cycles and Accommodation and Construction.

Compared to Newport and Wales Bettws has a lower proportion of people in managerial occupations, professional occupations and Associate Professional and Technical Occupations. There is however a higher proportion of people in Elementary Occupations, Caring, Leisure and Other Service Occupations and Process and Plant and Machine Operatives.

There is a higher proportion of retired residents but a lower proportion of students than the Newport average. There are a higher number of people looking after the home or family and long term sick or disabled residents.

Of the six LSOAs in the Bettws ward all except Bettws 6 recorded significantly higher working age benefits claimant rates than the Newport average (16.4%). Bettws 1 LSOA records the highest rate at approaching twice the Newport average.

- position in latest WIMD (quintile)

LSOA	Position	Quintile
Bettws 1	47	1
Bettws 2	204	1
Bettws 3	77	1
Bettws 4	289	1
Bettws 5	169	1
Bettws 6	644	2

### **What was the impact of Coronavirus on the pilot model delivery?**

Coronavirus had far reaching impacts for families, staff, and services.

Staff and services had to adapt to deliver support in a virtual manner on a digital platform. This was developed at speed and the response was phenomenal. Meetings facilitated on Teams platform have enabled a wider engagement by stakeholders and a responsive element to teams. Delivery of programmes online has been successful and will form part of a blended offer moving forward.

However, some families have suffered digital fatigue and have stopped engaging online due to their expressed need now for human contact. In addition, some families were unable to engage digitally either due to lack of resources or being unable to understand or engage fully on a virtual platform. This has meant delays in being able to deliver in-person support. Clean rooms have been booked and controls put in place to enable the in-person contact needed. However, access to sufficient clean spaces has been challenging and therefore prioritised for the most vulnerable families. In addition, attendance has been sporadic by families to the in-person sessions.

The impact of isolation caused by Covid has been significant. There are higher numbers of families requesting support for anxiety / wellbeing in themselves, partners or children. There are also staff who have been impacted by the isolated way of working when predominantly operating in a virtual world. This has been recognised and support has been offered to staff and families. In addition, partnership working across teams and voluntary sector organisations has enabled greater innovation and improved access to resources like food parcels, toys / activity packs, Christmas packs, emergency grants, IT equipment.

In Newport, Coronavirus delayed the ability of the core team to co-locate. This was due to community centres being closed. This without doubt, caused significant delays for the building of rapport within the team. Although What

Matters meetings and Team meetings continued virtually this hasn't had the same effect as far as team-building is concerned.

### **Conclusion – Summary of key findings for Newport?**

What were the key outcomes / improvements from the pilot?

- Improvements in the services available to families
- Multi-agency discussions have led to more holistic support packages.
- Hierarchy of need has led to less families dependent upon commissioned and statutory services
- Families have reported an increased willingness to engage with services because of the support of the Key Worker
- Agencies reluctant to attend the What Matters meetings have found the amount of time worthwhile due to the smarter way of working.
- Head Teachers are stating that schools have already found that their knowledge of children and their families has increased when transition activities are carried out.

What are the key risks / challenges identified by this pilot?

- Sustainability over staff changes
- Capacity during staff shortages
- Access to one record of the family (especially electronic)
- Time taken to assimilate change
- Evaluation has been impossible of face to face services due to the Pandemic

How do the outcomes achieved compare with the additional costs? (cost benefit analysis and cost-effectiveness analysis)

- Still to be carried out - when midwife appointed

Are there changes to funding needed to sustain this in future?

- Other Programmes need to be able to flex to allow funding/staff/processes to support integration to promote sustainability, especially when staff shortages are present
- Principles could be streamlined to allow for ease of continuity.
- Amendment of Job Descriptions to allow staff from different teams to work within 'Early Years'.

What are the important factors to consider if there is an aim to expand this pilot further than the existing area?

- Size of the project must not detract from the central premise of concentration on individual family need.
- Strengthen partnership-working with midwives to support delivery of perinatal support and to ensure that families can engage positively with services at the very earliest stage.
- Not everyone buys into the ethos of integration immediately and the time needs to be taken to persuade those people of the success of this way of working.
- Investment in IT compatibility across services and organisations.
- All levels of the workforce must be engaged in the training at the beginning of the programme which is time consuming.

What are the immovables that need consideration in expansion of pilot?

- All such programmes of system change require Senior managers commitment, clarity of vision, leadership, time and smart funding to be successful.
- A knowledge of services available within the expansion area to promote integration amongst those initially.
- Universal entitlement to services, whatever those services are.
- Consistent and regular 'What Matters' meetings.
- Compatible IT record keeping systems that do not take a lot of time to complete and are relevant to the monitoring and improvement of the programme and are accessible by all staff.
- Enough staff to be able to fulfil the caseload whilst utilising the new ways of working.
- Suitable venues available for co-location of teams, which are also accessible to families.

How can these findings support a move to meeting family needs regardless of postcode?

- Examples of success with families (especially those who do not usually engage) can support the spreading of awareness of the programme.
- Strengthening opportunities for integrated working with key partners in Health, Social Care and the Voluntary Sector to make sure that Early Years services are easy to access, inclusive and make sense for families
- Promoting engagement with the whole Early Years childcare sector to develop a quality improvement strategy that recognises the experience and expertise of practitioners with a trajectory of excellence in their settings.

- Securing sufficient, sustainable and inclusive Early Years provision across the sector through prudent management and information sharing with key partners.
- Sharing examples of effective Early Years practice, rooted in a deep understanding of child development and professional partnerships:

## Newport Early Years Plan 2021

**Aim** – Work with families to ensure their child has the best start in life, taking into account what matters to them and access to support if and when needed

**Target** – Create an antenatal to 7 years model to meet families' needs at the right time, in the right place, by the right person

### Actions

Formulate the Midwifery and Early Years Strategy

Create and implement the Communication Strategy

Develop and gain approval of the Information Sharing Protocol

Develop and implement a midwifery and early years workforce professional development plan to support implementation of the strategy

Develop the website and early years provision map based on the hierarchy of support

Explore the development of an App to follow on from midwifery notes.

Implement a consistent process for single point of access for What Matters conversations with families for appropriate support and streamlined referral pathways

Evaluate the impact of EYITP (Early Years Integrated Transformation Programme)  
Phase 1 pilot

Develop the shared outcomes framework and dataset to evaluate the impact of the Midwifery and Early Years Strategy (EYITP)

Work with partners to develop the baseline caseload assessment for EYITP  
Phase 2 area understanding acuity of the caseload enabling appropriate targeting of staff resource

Evaluate the different data bases to decide on an early years' solution for multi professional access and recording across health, education and social care ensuring consistent chronology and shared records enabling robust decision making (task group)

Evaluate the use of Dewis and Synergy to develop accessible information and simplified contact to empower families to access support if and when needed to meet What Matters to them (task group)

Evaluate the implementation of the Early Intervention Panel to ensure the hierarchy of support is fundamental to family conversations and action plans

Maximise the different childcare placement funding streams to support the most vulnerable children and families

Evaluate the Early Years ALN provision map and address gaps in provision or pathways

Develop transition processes including appropriate information sharing at all key transition points throughout the early years (task group)

### **Conclusion and next steps from a regional Gwent perspective**

What were the key regional outcomes / improvements from this pilot?

- The three local authorities, ABUHB and Public Health Wales all worked closely together to develop a regional model and Early Years Core Offer to enable consistency across the region for staff and families.
- Experienced and skilled staff in the core team was essential to the early successes of the new way of working. The flexibility of staff to enable additional capacity was essential to respond to needs identified.
- Consistent core team allowed relationships to be established in the community and with wider team partners improving outcomes for families and development of trust across agencies and within the community.
- What Matters meetings have successfully coordinated support for families to successful outcomes in a timely manner, as well as developed a deeper understanding of the right support to meet the family outcomes needed.
- The hierarchy of support is fundamental but needs constantly reinforcing so families' strengths are recognised, and resilience developed.
- Greater relationships and communication between and within teams has led to positive differences for families. Changing from referral to conversations has made a significant difference to those in the system.

What are the key risks / challenges identified by this pilot?

- There were unmet and unknown needs identified in all pilot areas. There is a need for additional capacity in the early stages to support the response to that identification of need which may have previously remained hidden.
- There is a need to audit the caseload prior to the implementation of the pilot in a phase 2 area to ensure last in person contact is known and needs of families are understood prior to implementing What Matters conversations.
- Implementation of the model carries additional risk if there are vacancies in the health visiting team that could pull on the resources to meet escalating needs in areas outside of the pilot.

- There needs to be more detailed work on the What Matters meetings to fine tune what works best in the model moving forward and captures all What Matters conversations that do not need to come to the meeting. The What Matters conversation needs fine tuning to ensure that it does not become a wish list of what the family would like to access.
- There is still substantial work to do for one family record although the pilot has uncovered differences in record keeping / database between Flying Start and generic Health Visiting teams, additional differences between local authority databases.
- The impact of Covid has meant changes in delivery and a challenge of different risk assessments and controls between different agencies. It has also meant some redirection of senior managers' time away from a focus on the development and implementation of the pilot.

What are the differences between LA that need consideration for further expansion of pilot model?

- Not all areas brought the generic and Flying Start Health Visitor caseloads together to share the workload as vulnerable families were identified. This meant that in some local authority areas the model was not as integrated as others. Where it was integrated, the Health Visitors worked closely together and covered when there were absences as well as supported each other to ensure balance in the team. There seemed to be greater positive outcomes for staff wellbeing and implementation of the Early Years Core Offer where caseloads were jointly managed, while remaining compliant with grant funding conditions.
- Not all pilots initially implemented the Early Years Core Offer which is essential moving forward to understand the needs in the community in phase 1 & 2 and understanding the impact of Covid on the communities when support was predominantly virtual.
- Each local authority area needs their own communication strategy to ensure it reflects the needs of their local stakeholders.
- The different local authority areas use their grant funding streams very differently with greater synergy between grants in some than in others. The synergy / alignment of funding streams to support parity in early interventions needs consideration in all local authority areas to develop cohesive joined up provision antenatal to 7years and then a more Families First focus for 8+ years.
- Not all pilots were able to work with the full range of families due to context in their local area. However, moving forward all pilots phase 1&2 need to work with all of the families on the caseload across Universal, Enhanced and Intensive to understand the impact of the model and allow true evaluation.
- Not all pilots were able to co-locate. However, co-location of the core team was beneficial for information sharing, sharing of records and

expertise, although IT access can be a challenge for both Health Board and Local Authority connectivity.

How do costs compare between LA for delivery of the pilot and outcomes?

What are the important factors to consider from a regional perspective?

- It was vital that all Coordinators allow time to pause and slow down as well as move faster depending on staff context through the change management process to manage wellbeing of the core and wider teams.
- Vanguard Systems Thinking along with Collaborative Communication or Care Aims training were fundamental to supporting the change in thinking of both teams and managers.
- The role of the Coordinator was critical in supporting the changes, raising and resolving operational issues, accountability and sharing learning as well as engaging all stakeholders throughout the change process.
- There is the need for ongoing dedication and commitment from the Leads in each Local Authority, Health Board and Public Health Wales to ensure the model is implemented, evaluated, promoted, challenged and barriers addressed.
- Governance has been led by local Public Service Boards which are now changing into a Gwent Public Service Board from September 2021. It is critical that governance remain a priority to ensure appropriate scrutiny and importance / focus following any changes of Wellbeing Objectives with the review of the needs' assessment Summer 2021. It is important to ensure locally the actions plans are included in Service Improvement Plans.

How can these findings support a move to meeting family needs regardless of postcode?

- There is a need to consider how all of the funding streams or the staff working under the various funding streams in midwifery and early years 0-7years, can be brought together in integrated teams to deliver consistent early intervention for families in all local authority areas.
- The evaluation and outcomes achieved need consideration by Welsh Government to inform any future changes / direction of travel alongside reports from Miller Research, Early Intervention Foundation and other pilots.

What are the key actions needed following this evaluation from a regional perspective and over what time period?

- There is the need for a regional overarching Midwifery and Early Years Strategy which would sit above the local strategies ensuring principles, values, purpose and model is consistent while allowing local variations to meet context and needs of the local communities.

- Phase 2 pilots need additional experienced capacity through Band 7 specialist health visitors to support implementation, risk manage caseload and workload of core team as they implement the new way of working as well as provide professional challenge to the health visiting team.
- While substantial links with Midwifery have been made and continue to progress, there now needs to be a focus on a consistent approach and offer developed regionally to ensure all families have access to What Matters conversations and the right support in the antenatal period.
- Continue work towards a single database that would support multiple multiagency teams including Information Sharing Protocols and training across agencies on the implications for them in their daily roles to prevent challenges to sharing information between teams.
- There is the need to maximise the use of grant funding in antenatal to 7years, aligning existing staff teams and projects working in Early Years with a slightly separated focus for 8+years. While there needs to be synergy between the two different areas of focus (families often have children bridging 0-7 and 8+) there needs to be a focus on antenatal to 7years bringing all grants into one shared pot for early years and bringing the teams together to work across each Local Authority. Creating a single pot of money will also require a single reporting function instead of delineation of grant funding requirements and would require a Welsh Government direction of intention. We would welcome the opportunity to work with Welsh Government on individualised reporting of data expanding the data linkage project to support the monitoring of this new way of working moving forward.

### **Methods for presentation of evaluation**

- Power point presentation for stakeholder partners
- Briefing paper / newsletter
- Report for PSB, Welsh Government and Steering group members
- Verbal feedback to local stakeholders including families and staff teams

## Appendix 1



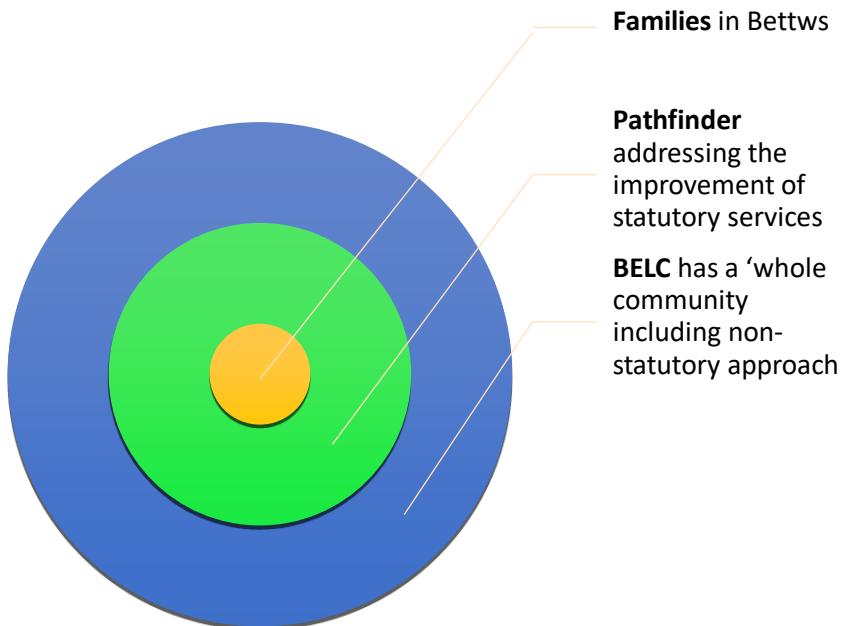
## Appendix 2

### Bettws ELC and Pathfinder Partnership : A summary

**Both the Early Years Integration Transformation Programme Newport (Pathfinder) and Bettws Early Learning Community (BELC) are two very distinctive programmes, independently evaluated, that complement each other to benefit the needs of families in Bettws with children under the age of 8 years old.**

Pathfinder Aims	Bettws Early Learning Community
<ul style="list-style-type: none"><li>• Working in partnership at a system level to:</li><li>• Deliver Early Years' services in a co-ordinated, integrated and timely way</li><li>• Re-configure Early Years' services focussing on planning, commissioning, identifying and addressing needs</li><li>• To identify further opportunities and barriers to integration and ways to remove, reduce or rationalise them</li></ul>	<ul style="list-style-type: none"><li>• Takes a whole system approach to improving early years outcomes With a focus on:<ul style="list-style-type: none"><li>• Wellbeing and resilience</li><li>• Digital poverty - particularly connectivity</li><li>• Successful transition – particularly Flying Start into school</li><li>• Play and safe play spaces –using the Play Sufficiency Assessment as the driver for this</li></ul></li></ul>

### How do they interlink?



Members of the pathfinder team are integral to the governance structure of Bettws Early Learning Community, both at project team and strategic board level. These forums enable the two distinctive projects to interlink and complement each other. BELC looks to assist families by providing a

healthy wider community and system in which they can flourish after or alongside the interventions provided by the Pathfinder.

To find out more about Pathfinder:	To find out more about BELC:
Sue O'Brian: <a href="mailto:Sue.OBrian@newport.gov.uk">Sue.OBrian@newport.gov.uk</a>	Rebecca Thomas: <a href="mailto:R.Thomas@savethechildren.org.uk">R.Thomas@savethechildren.org.uk</a>

**Gwent Regional Partnership Board – Tuesday 6<sup>th</sup> July 2021**  
**Virtual Meeting**

**Present:** Cllr Paul Cockeram (Chair, Newport CC), Phil Robson (Vice Chair, ABUHB), Cllr Penny Jones (Monmouthshire CC), Nick Wood (ABUHB), Judith Paget (ABUHB), Chris Commins (ABUHB), Ann Lloyd (ABUHB), Katija Dew (ABUHB), Gareth Jenkins (Caerphilly CBC), Cllr Shayne Cook (Caerphilly CBC), Chris Humphrey (Newport CC), Keith Rutherford (Torfaen CBC), Cllr David Daniels (Torfaen CBC), Alyson Hoskins (Blaenau Gwent CBC), Joanne Kirrane (Melin Homes/Housing RSL rep), Lorraine Morgan (Citizen's Panel), Mel Minty (Provider Forum), Alison Palmer (GAVO)

**Apologies:** Cllr John Mason (Blaenau Gwent CBC), Damien McCann (Blaenau Gwent CBC), Dave Street (Caerphilly CBC), Julie Boothroyd (Monmouthshire CC), Sarah Aitken (ABUHB), Will McClean (Education Rep). Paula Kennedy (Melin Homes/Housing RSL rep), Mel Laidler (ABUHB), Cllr Anthony Hunt (Torfaen CBC/G10), Malcolm Prowle (TVA), Anne Evans (TVA), Stephen Tiley (GAVO), Edward Watts (GAVO)

**In attendance:** Phil Diamond (Regional Team), Roxanne Green (ABUHB), Claire Selmer (Minutes)

1.	<b>Introduction and apologies</b> <ul style="list-style-type: none"> <li>• Chair welcomed all to the meeting and apologies were noted.</li> </ul>	
2.	<b>Minutes of previous meeting and matters arising</b> <ul style="list-style-type: none"> <li>• The minutes were agreed to be a fair reflection of the previous meeting.</li> </ul>	
3.	<b>Covid-19 Position Update</b> <b>Reflective Review</b> <ul style="list-style-type: none"> <li>• At RPB's request, CCSG have been asked to undertake a second Reflective Review, which they are in the process of doing.</li> <li>• Recommendations will go to Regional Leadership Group (RLG) before being brought to a future meeting.</li> <li>• Phil Diamond (PD) noted CCSG, IMT and Care Home IMT meetings are to continue to ensure we have systems in place for a possible third wave and for any potential spikes.</li> <li>• Nick Wood (NW) noted this is a worthwhile exercise and we need to use the learning as we move into autumn/winter.</li> <li>• NW advised this will help us recognise the outcomes coming out of the pandemic, and the impact on the system. Demand levels are rising rapidly as people have deteriorated at home, which has resulted in mental health and physical health issues.</li> <li>• The Recovery Co-ordination Board met recently and felt they are no longer needed, as there are already structures in place in Gwent e.g. Regional Partnership Board (RPB) and the Public Services Board (PSB).</li> <li>• NW noted we need to use RPB to drive the agenda forward. RPB and PSB need to step into the space and hold organisations to account for recovery and restart.</li> <li>• NW raised concern regarding community pressure for provision of services, including Domiciliary Care, Care Homes, keeping people safe at home and discharge from hospital. We are not responding particularly well at this time and need to discuss how we use co-ordinated resources and articulate into a plan for RPB.</li> <li>• NW advised many people are waiting for an Occupational Therapist (OT) assessment or Domiciliary Care assessment and are therefore remaining in hospital.</li> <li>• Primary Care demand has increased by 20% above the normal level.</li> <li>• Chair noted RPB is about resources and using these to head in the right direction. Many Care Homes were struggling before Covid-19, but there has been temporary support via the Welsh Government (WG) Hardship Fund. However, when funding ends, we will be back to a challenging position.</li> </ul>	

- NW noted the Hardship Fund has had unintended consequences as Care Homes are not taking patients, as there is no need to if they are receiving funding.
- Chair expressed concern and suggested this needs to be raised with the Minister at the meeting next week.
- NW noted this is a national issue and has already been raised with the Minister.
- Chair suggested we still raise it as a concern, as the more people who raise it with the Minister the better.
- NW noted we are committed to the D2RA pathways, and have discussed reshaping the market, but we should be using methodology to move people who are stuck in hospital.
- Mel Minty (MM) advised that members at Care Forum Wales have expressed they are unable to survive without the funding. Fees are set based on additional funding continuing, and it is a worry if the funding is no longer there.
- MM is happy to work with the Board to address this concern. She also noted we have been unable to recruit into Domiciliary Care across Wales. WG are currently looking at the living wage, but this is not thought to be the solution.
- MM advised there is a fear of Covid for Domiciliary Care staff and people are noticing friends/family are able to socialise etc, but that they still need to wear PPE at work. We need to keep them in mind when we are recovery planning.
- Chris Humphrey (CH) noted few homes are declining admissions in Newport but advised that if beds are empty it does not mean they necessarily have the staff.
- CH advised void payments will taper from the end of August but is unsure by how much. However, there will still be some arrangements for homes to be supported if they are in ongoing incident.
- Phil Robson (PR) noted we need to understand the void issue; if we are paying for services, we should be able to use them. The Minister is likely to say we have already had a significant amount of money and what are we going to do about this problem; we have had the money, but it seems that our performance is worse than it has ever been.
- PR felt we should have agreed the position when the contracts were set. Also, because we have a commissioning relationship, we invariably receive some resistance.
- NW advised that if we look at commissioning, we can move to a Care Home if we wish. However, the Choice Policy has currently been suspended. Part of the issue is that we are not necessarily having the right level of discussion with providers. A willingness and an Operational Plan are needed to make that happen.
- MM noted relationships with providers need to be on the basis of mutual trust. We need all parties looking at mutual challenges and issues together.
- NW suggested we need to put sustainability measures in place, as discussed at the recent Focused Session.
- Chair agreed we need to take this forward as a priority.
- Cllr Penny Jones (Cllr PJ) noted demand for respite care is far greater than supply and queried whether we could use Care Homes for respite care. Carers are looking after people at home and will start to struggle if we do not help them.
- Alison Hoskins (AH) advised that the 15 x Care Homes in Blaenau Gwent are not refusing placements and are asking for placements given their vacancies.
- AH noted we use Care Homes for respite, but the isolation guidance is causing concern as people need to isolate for a period of time. She is working with NW to unpick this and make respite more actively available.
- Chair suggested we plan a Focused Session on this, as further discussion is needed and it has been recognised as a forward priority in the recent RPB workshop. **Regional Team**

**Action:** Arrange a Focused Session regarding Care Homes, Domiciliary Care and how we engage with providers. **Regional Team**

4.	<p><b>Feedback from Regional Citizen's Panel</b></p> <ul style="list-style-type: none"> <li>• Lorraine Morgan (LM) noted the Panel feel there needs to be better respect and recognition for unpaid carers. They would also like better awareness training for Health and Social Care staff, and those who come into contact with the public.</li> <li>• Hospital discharge issues have been raised and having Mel Laidler as a member of the Panel has been crucial with this. LM noted this is a positive example of a person-centred approach with RPB and the Health Board.</li> <li>• Chair noted reference to Disabled Facilities Grants (DFGs) in the report. Funding is key, but the cost for trade/equipment has increased. Funding has increased but is still not enough and Local Authorities could struggle.</li> </ul>	
5.	<p><b>ICF Funding position</b></p> <ul style="list-style-type: none"> <li>• Roxanne Green (RG) advised the report is in a slightly different format and there is a broader focus. The Portfolio Management Office (PMO) now oversee all partnership funding.</li> <li>• Funding is currently reported on a silo basis, which we need to maintain for audit. However, due to recent discussion, we can create strategic programmes of work e.g. Improving System Flow, D2RA and Home First (Transformation Fund) can be linked to the same objective. Any associated data can be provided as 1 x programme with a note to enablers which help this take place.</li> <li>• Ann Lloyd (AL) noted programme management is sensible, and we should endorse it. She queried whether as a next step we can look at a programme of action and timescales, which we can then monitor.</li> <li>• NW advised that KR wrote to Judith Paget (JP) following discussion on community pressures at GASP. He suggested Action Plans need to be created by the Strategic Partnerships, which RLG can then agree, and RPB can oversee the priorities etc.</li> <li>• A risk assessment approach has been established and is out for consultation with the Strategic Partnerships. There is the opportunity to consult and feed back on this by the end of next week and this will then be worked on over the summer period.</li> <li>• RG noted WG have asked us to top slice the discretionary ICF Capital for larger DFG opportunities. £36,000 is the threshold, and we will match fund £36,000, bringing the total up to £72,000.</li> <li>• Chair queried whether someone would have to pay monies back if they move to a new house within five years of having work carried out.</li> <li>• RG advised that this is a top up for DFG and will be managed in the same way.</li> <li>• The Augusta House project was budgeted for pre-Covid, but now requires an additional £80,000 - £100,000 to help the work continue. This is for 2 x wooden pods for transition/step away. Issues have arisen as this is on the site of a flood plan, and the cost of supplies is higher due to Covid-19 and Brexit.</li> <li>• AH noted this is a respite service which can be used by people across Gwent and is currently being used by young people in Torfaen and Monmouthshire.</li> <li>• RG advised that the final ICF Capital plan will be circulated virtually by tomorrow, along with the narrative for WG, for virtual sign off. <b>RG</b></li> <li>• Deadline for the business case for the Memory Assessment Service grant is 16<sup>th</sup> July. This is a service for those awaiting a dementia diagnosis.</li> <li>• AL noted we need to discuss what scale of decisions we will have to make if funding is reduced; we need assurance regarding plans and consequences.</li> <li>• Chair reminded all that each area needs to look at projects and consider which are meeting objectives and which are not.</li> <li>• RG advised there is work under way regarding risk assessments which should help inform this. At a recent WG meeting they asked us to be more detailed regarding the avenues we have considered, and why we have discounted any opportunities.</li> </ul> <p><b>Action: ICF Capital Plan and narrative to be circulated for virtual sign off. RG</b></p>	

	<p><b>Partnership Finance</b></p> <ul style="list-style-type: none"> <li>• We are expecting a break-even position for the Transformation Fund (£8.1m).</li> <li>• There have been challenges awarding the monies for the Community Cwtch project. WG are aware of the issues, and we are keeping a watching brief on it.</li> <li>• £312,000 of ICF funding is to be used for emotional support for children returning to school after the pandemic, and children experiencing behaviour/mental health issues post-lockdown.</li> <li>• Chair noted some schools have brought in MIND to offer support to pupils.</li> <li>• Chris Commins (CC) advised that we are waiting for D2RA monies to come through.</li> <li>• Any future slippage will be used for winter planning and pressures.</li> <li>• NW advised there was discussion at a meeting this morning, and winter monies are to be channelled through RPB. We need to pick this up locally and need to have clear actions for the pre-run up.</li> <li>• Chair noted we need to start planning now as there is uncertainty regarding possible peaks, and the impact flu and Covid will have this winter.</li> <li>• Keith Rutherford (KR) agreed and noted we also need to put effort into how we retain/recruit staff; as even when the salary is good, we cannot attract in-house.</li> <li>• KR suggested we get in touch with colleges/sixth forms etc and explore fast track recruitment programmes.</li> <li>• NW noted the positive work of CCSG and the Care Home Subgroup, and suggested we need to build on progress to date to get this underway.</li> <li>• KR advised that CCSG is being retained as more of a recovery group, and he would welcome feedback from anyone who would like to be part of the conversation.</li> <li>• Chair noted staff working in-house were offered holiday pay, sick pay and pensions etc, and perhaps Domiciliary Care need to do similar to have a better chance recruiting.</li> <li>• PR queried what had happened with the work stream we were looking at with colleges a few years ago.</li> <li>• PR noted concern raised by carers about the need to travel around a lot within the borough. They were very positive about the possibility of covering a number of calls in the same area.</li> <li>• KR advised that Torfaen do patch-based commissioning, which he is sure is the same in other regions. However, in places where there is a small number of contracts, there may be the need to move around more.</li> <li>• PR suggested we need to organise collectively around where people live, and try doing this in 1 or 2 places, as there will be much learning to be had.</li> <li>• Chair advised they are already doing this in Newport, due to mileage and timescale issues. However, they are desperate for staff and perhaps need to consider going back to in-house provision, even if it is expensive.</li> <li>• PR noted we do not have the same challenges as a small provider and work from a different cost base. He suggested we use block contracts to give providers some security. Domiciliary Care is difficult to manage on a spot contract basis.</li> <li>• KR advised we have given guaranteed contracts previously and had them handed back. We have also had vacancies in-house, but still cannot recruit.</li> <li>• Cllr PJ noted it is costly to start in-house provision, but they are starting to see the benefits for clients/residents in Monmouthshire. As this is a rural area, staff need to travel, but she noted there is something about giving people control. We need to give them a proper salary and weigh this up against retention and sustainability.</li> <li>• Katija Dew (KD) noted she worked in the Co-operative sector previously and there was an issue where many providers wanted to trade and formed a Co-operative. They had their own businesses and came together to trade.</li> </ul>	
6.	<p><b>A Healthier Wales 2021/22</b></p> <ul style="list-style-type: none"> <li>• Sarah Aitken (SA) previously briefed us on this work, and the link with the Gwent plan.</li> </ul>	

- There was also discussion at the recent G10 meeting regarding Building a Healthier Gwent, and the priorities for 2021/22.
- The Care Co-ordination Group are looking at ways to improve population health and wellbeing.
- There are 6 x priorities in the report:
  - 1) Tackling the wider determinant of health.
  - 2) Mental Wellbeing.
  - 3) Ensuring the best start in life (early years).
  - 4) Enabling healthy behaviours.
  - 5) Minimising the impact of clinical risk factors.
  - 6) Enabling transformational change.
- £1.1m funding is being used to take this work forward.
- £300,000 of the funding has been allocated for Integrated Wellbeing Network (IWN) work.
- The IWN programme is now well established and provides the community with a level of support, there are also mechanisms for wellbeing and for advice and assistance.
- Monies are being used for behaviour change training for staff, and for smoke-free schools which is a WG priority for this coming year. Funding is also being used for maternity smoking cessation.
- Ensuring smoke-free hospitals, schools and playgrounds helps children have the best start in life. Also, support is needed for their mental health e.g. the Iceberg Model.
- Challenges for people post Covid-19 are recognised and work is being done regarding mental health, wellbeing and support.
- Having a healthy weight is a priority e.g. tackling obesity at a young age as well as for the wider population. This is a key element of preventative work.
- The Active Travel Charter looks at active travel and sustainability and is about to restart.
- RG noted there is an opportunity for RPB to provide feedback on the priorities and to draw up a Plan/Evaluation Plan for the next 8 months.
- Chair raised concern about the issues of recruiting staff to projects. He also raised concern regarding possible staff loss if there are further funding cuts.
- NW advised some staff are already in place and noted that the mental health Foundation Tier is well established, so there are not thought to be any concerns regarding recruitment. Also, they are managing the current cohort of staff and have put money into a support system for employment opportunities.
- NW noted recent discussion regarding Kickstart and introducing this into the workplace; this is an apprentice scheme and we need to look at ways we can support it. We need to consider opportunities that exist in Health and Social Care and within organisations which sit around the RPB table.
- Cllr PJ felt the report lacks depth, apart from the support for mental wellbeing, as we are currently working from a report which was written before the pandemic. She was reassured to hear there will be an evaluation, especially as some areas e.g. schools will be closed for the summer.
- Chair agreed we need the evaluation element to see if we can take projects forward.
- RG is meeting with SA next week and can give some reassurance on deliverables then. She noted the funding for smoke-free schools is to help support and implement a number of WG regulations which are being put in place. **RG**

**Action: RG to meet with SA and provide additional details on deliverables.**

7.	<b>RPB Statutory Duties</b> <b>a) Annual Report</b> <ul style="list-style-type: none"> <li>• The report needs to be completed by the end of August 2021.</li> <li>• Previous report was produced in October 2020.</li> <li>• Annual report is to be shared virtually for sign off. <b>Regional Team</b></li> </ul>	
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	<ul style="list-style-type: none"> <li>If anyone has any comments they would like to include in the report, please contact the Regional Team. <b>All</b></li> </ul> <p><b>Actions:</b></p> <ol style="list-style-type: none"> <li><b>1) Annual Report to be shared virtually for sign off. Regional Team</b></li> <li><b>2) Send any comments to the Regional Team for inclusion in the Report. All</b></li> </ol> <p><b>b) Population Needs Assessment (PNA)</b></p> <ul style="list-style-type: none"> <li>PD is working with the PSB to align the process.</li> <li>There is a joint process for the PNA and Wellbeing Assessment.</li> <li>Each partner is to identify a Lead and report back to PD.</li> <li>PD will also work with RG to ensure ICF is reflected in this work.</li> </ul>	
8.	<p><b>Regional PSB Update</b></p> <ul style="list-style-type: none"> <li>The PSB are meeting on a regional basis in September 2021.</li> <li>PD suggested a formal meeting with the Regional PSB and RPB to look at areas of work and to formalise at a future date.</li> <li>PR advised there is a new WG Code of Practice for Autism, which references oversight from RPB, and this needs to feature more highly going forward.</li> </ul>	
9.	<p><b>Mental Capacity Act (MCA) Lead Report</b></p> <ul style="list-style-type: none"> <li>The Act was amended in 2019 and was due to be implemented, but this has been delayed due to Covid-19.</li> <li>CH advised that a Code of Practice is anticipated in the autumn, and a number of requirements will need to be in place by April 2022.</li> <li>The Regional DOLS Consortium (hosted by ABUHB) will now formally report to Gwent Adults Strategic Partnership (GASP) and will act as an MCA work steering group. MCA is now for people aged 16 years+, but the majority will be older people, so GASP felt like the best place for reporting.</li> <li>A fixed-term 2 year dedicated post for implementation of MCA has been arranged and will work with partners in the care sector, as well as looking at training and workforce development.</li> </ul>	
10.	<p><b>RPB Terms of Reference (ToR)</b></p> <ul style="list-style-type: none"> <li>David Williams (DW) updated the ToR following the recent Focused Session and has laid out the rationale for these changes.</li> <li>Please highlight any other changes to the Regional Team outside this meeting. <b>All</b></li> <li>LM asked if 'care' could be changed to 'care and support'.</li> </ul> <p><b>Action: Please highlight any changes to the Regional Team. All</b></p> <p><b>Update from Focused Session</b></p> <ul style="list-style-type: none"> <li>RG highlighted key themes in a report, and PD noted we will pick this up and schedule a programme for the next year or so.</li> <li>The aim will be to have a Business meeting and a separate Focused Session meeting.</li> <li>NW noted for governance reasons, we are formally minuting that we are adopting these priorities and using them as a structure for an Action Plan going forward. <b>Agreed</b></li> <li>NW noted the PMO can work with the Strategic Partnerships to set the Action Plan.</li> </ul> <p><b>Action: Adopt the priorities and use them to develop a work programme. Agreed</b></p>	
11	<p><b>Engagement Survey</b></p> <ul style="list-style-type: none"> <li>Alison Palmer (AP) advised that GAVO and TVA were commissioned to do some survey work at the beginning of 2021.</li> <li>GAVO have focused around the BAME community and have been Newport specific.</li> <li>The survey was difficult as many people needed face to face contact or a paper version of the survey.</li> </ul>	

- AP noted TVA carried out their survey mainly online.
- AP noted ideally, they would have had surveys in shops or given them to community leaders. Also, community spaces and religious centres were closed due to lockdown.
- There was a recognised reluctance about the Covid-19 vaccinations.
- The survey was around robust engagement with communities but was extended to cover the impacts of the pandemic.
- By the time they could work with people, they were already ‘surveyed out’ and there was little interest in taking part.
- AP noted there is positive work going on and officer engagement with Amy Sullivan (ABUHB) has resulted in the BAME Forum meetings restarting. The citizens they have engaged with for the survey have now also become members of the Forum.
- AP advised they have found an organisation which is well-versed in communicating with BAME communities, and can help with the survey work and digital exclusion barriers e.g. phrasing, translation etc. They have previously helped with the positive vaccination videos of Muslim doctors etc and used Facebook to get the messages out.
- Judith Paget (JP) noted the reports were discussed at RLG and all were impressed with the positive work. Newport were overwhelmed with surveys, but GAVO have managed to create a more sustainable relationship, which can be built on.
- RG noted there is rich learning here and she is keen to work with GAVO and TVA to use this information for the Communication Strategy/Engagement Plans.
- KD noted she welcomes this work and recognises the barriers; this is a difficult group to target and she congratulated them on the work they have done.
- KD noted engagement and communication need to be an integral part of the way we work in the future. She would like to see the data set, methodology etc being shared with partners, as we need to ensure we communicate well with all groups.
- LM would be interested to see the numbers for the types of access for GPs.
- LM noted friends have had consultations via E-Consult, but that this is not available at her GP practice, neither is email contact. She queried where the equity of service is there.
- JP noted that Attend Anywhere has been rolled out for digital consultations and should be available at her GP practice.
- NW asked if LM could forward him her GP details, and he will look into this. **LM**
- AP thanked all for their comments and feedback. Next, they will look at how they can work with partners to develop engagement and encourage join up with the BAME Forum.
- Prior to the survey 2 x Engagement Officers were appointed and will link to Engagement Teams regarding Wellbeing Assessments and wider engagement.
- Chair thanked AP for attending today and updating us.

**Action: Forward GP details to NW so he can check regarding video consultation. LM**

12	<b>Welsh Government/other correspondence</b> <b>a) VAWDASV Engagement Report</b> <ul style="list-style-type: none"> <li>The report was noted. This has been shared for information.</li> </ul>	
13	<b>AOB</b> <b>a) Final RPB Chair's Leads Paper</b> <ul style="list-style-type: none"> <li>PD advised that the report was written in response to the White Paper and to moving RPB onto a legislative footprint. There has been a firm response back, and we are awaiting WG's reply.</li> <li>Chair noted WLGA, Local Partnerships etc have said the same, so there is consistency.</li> </ul> <b>b) Young Carers Book</b> <ul style="list-style-type: none"> <li>The beginning of the book was shared electronically with all for information.</li> <li>Chair noted he and JP attended the launch, which was successful. He added that it shows what positive work we can do with a small amount of money.</li> </ul>	

	<p><b>c) Focused Session</b></p> <ul style="list-style-type: none"> <li>The Children's Commissioner will be sending an update prior to the meeting and PD agreed to share this with the Chair. She has asked for a number of different points to be discussed.</li> <li>PR noted we need someone to co-ordinate what we do, as the previous meeting with the Children's Commissioner over-ran by a considerable amount due to several presentations.</li> </ul> <p><b>Action:</b> Share the update with the Children's Commissioner with Chair. PD</p> <p><b>d) Regional Team Lead</b></p> <ul style="list-style-type: none"> <li>KR advised that interviews have taken place for the Team Lead post, and PD has been appointed.</li> <li>All congratulated PD on his new role.</li> <li>PD noted DW has done a great job, and these are big boots to fill. However, he reassured all he will link to RG to ensure we are aligned.</li> </ul>	
14	<p><b>Next Meeting</b></p> <p>RPB Focused Session: Children's Services Regional Development - Update for RPB and Children's Commissioner Wednesday 4<sup>th</sup> August 2021 at 2pm (via Teams)</p> <p>Business Meeting: Tuesday:14<sup>th</sup> Sept 2021 at 2pm (venue TBC)</p>	

## **One Newport Forward Work Programme**

December 2021	<ul style="list-style-type: none"><li>• Partnership Terms of Reference</li><li>• Well-being Plan 21/22 Q2 Performance report</li><li>• Well-being Plan 21/22 - Review of Strong Resilient Communities intervention</li><li>• Scrutiny letter</li><li>• USW Newport Campus Development Plans – Prof Ben Calvert, University of South Wales</li><li>• Third Sector Partnership</li><li>• Strategy and Performance Board minutes</li></ul>
March 2022	<ul style="list-style-type: none"><li>• Well-being Plan 21/22 Q3 Performance report</li><li>• Scrutiny letter</li><li>• Young Persons Promise</li></ul>
June 2022	<ul style="list-style-type: none"><li>• Well-being Plan 21/22 annual report</li></ul>
September 2022	<ul style="list-style-type: none"><li>• Well-being Plan 22/23 Q1 performance report</li></ul>

The PSB's terms of reference state that "Any member of the Board may request that an item is placed on the agenda of a forthcoming meeting. This should be notified to the Secretariat at least four weeks prior to the meeting concerned. Late items may be accepted at the discretion of the Chair. "

## Board Development Session

### Background Note

The draft paper to the Regional PSB on Local Development Partnerships outlines the required terms of reference but the board may wish to have more members and wider terms.

Through the OneNewport PSB Board Development Plan the PSB has:

- Re-visited and agreed its values and principles to be:
  - Ambitious
  - Serious about working in partnership
  - Firmly focused on people and their stories
  - Focused on integrated well-being outcomes
- Agreed revised Well-being Objectives as follows:
  - Everyone feels good about living, visiting and investing in our unique city
  - Everyone has the skills and opportunities they need to develop, prosper and contribute to a thriving, sustainable city
  - Everyone belongs to resilient, friendly, connected communities and feels confident and empowered to improve their well-being
  - Newport has healthy, safe and resilient environments with an integrated sustainable travel network
- Agreed a Well-being Plan Vision:  
“A proud and friendly city where people and places thrive now and in the future”

Revised the Steps and actions for the Newport Offer, Sustainable Travel, Right Skills, and Green and Safe Spaces. Strong and Resilient Communities for review in 2021.