



Newsletter

Autumn 2015

Dear Panel Member,



Welcome to the Involve Newport Newsletter...

This newsletter provides feedback on some of the topics consulted on during the 2015 **Winter** and **Spring** Panel Surveys summarising 'what you told us' and 'what we did'. Please read on for more information!



What you told us / What we did... ...South Wales Fire & Rescue Service

We Are South Wales Fire and Rescue Service; What Matters to You?

This survey was undertaken during the spring following the successful 'We are South Wales Fire and Rescue Service' campaign; firstly we would like to thank everyone who took part and provided valuable information on our services. We were hoping to feedback the results of the survey in October, but due to the high level of information we received, and the need to gather some further details, greater analysis is required. This means we will be unable to feedback the outcomes until the New Year and for this, we apologise.

Similarly, we were hoping to arrange forums towards the end of this year for those of you who were interested in attending. One of the reasons for the forums was to discuss the results of the survey in more detail so we have made the decision to delay the invitations until the New Year, in line with the publication of the results.

We apologise again for this delay and ask for your continued patience and support whilst we ensure we make the best use of all the information you have provided to us.



What you told us...

...Perception of Newport

Comparing the results from the most recent survey (July 2015) it was found that more than twice the number of people that responded in the same survey, carried out in April 2013, said they thought Newport was becoming a better place to live. 58% of those surveyed in 2015 agreed that Newport is becoming a better place to live compared to 42% in 2014 and 25% in 2013.

More people also agreed that they were proud to come from Newport (40% in 2015 compared to 37% in 2014 and 33% in 2013) and that Newport is a good place to live (50% in 2015 compared to 47% in 2014 and 43% in 2013).

What we did...

The face of Newport is evolving dramatically with several exciting developments completed and underway, and it is encouraging to see that these physical changes are also improving perceptions.

Councillor John Richards, Cabinet Member for regeneration and investment said; "The results of this recent survey come as no shock to me, with Newport really being a city on the rise. The level of investment and growth will continue for years to come and it's great to see that the residents of the city join us in our excitement for the future".

Completed projects which are part of the huge transformation for the city include a world class university campus, state of the art business premises, a new railway station, revamped market, new bus station, iconic architecture and a new waterfront district providing riverside homes and leisure opportunities.

The £90 million Friars Walk development is almost ready for the grand opening in November, bringing with it hundreds of jobs to the city centre and a wealth of shopping, eating and leisure opportunities.

Having submitted a successful bid, Newport City Council is also using £15 million from the Welsh Government's Vibrant and Viable Places regeneration programme. This will ensure that key properties in the city centre will be transformed, converting them into new homes and space for business start-ups. It will also unlock another £45million of external investment in city centre projects to ensure the transformation of the city continues over the coming years.



What you told us...

...Private Rented Housing

Your feedback provided public perceptions about the private rented sector in Newport and the mixed views of the standards of accommodation provided. There did appear to be a much clearer view of why people are renting in the private rented sector and the cross section of society who rent. There didn't appear to be clear views on the Council's roles and responsibilities with regard to the private rented sector.



What we did...

The feedback will influence changes being made to the Council's web pages.

- It is intended that the pages will include information on the responsibilities of both the landlord and the tenant in maintaining the property and any garden.
- The web pages will also make clear the Council's legal responsibilities regarding possible enforcement action or intervention it can take.
- Details of the new licensing scheme that is being introduced for private landlords will also be made available.

What you told us...

...Safety in Newport

The majority of responses to the last survey (July 2015) continued to agree that the police and council are successfully dealing with crime and antisocial behaviour in your area (nearly 57%), while just over 20% felt that local safety issues were not being dealt with.

Panel members also felt safe in their local area regardless of time of day. While in the city centre most people felt safe during the day (over 71%) but more felt unsafe at night (over 39%).

When members were asked about their opinions of the police in their local area the following responses were received. Most people agreed with the statements about the police ranging from under 80% (they would treat you with respect) to under 53% (they are dealing with the things that matter).



What we did...

Your feedback will continue to be used to gain public opinion of safety in Newport for Gwent Police and to support the work under the Safe & Cohesive Communities Theme within the One Newport Single Integrated Plan.

Thank You!!!

A big thank you to all of you who completed the Winter and Spring Surveys, we really appreciate your feedback. The final response rates for both were as follows: Winter (43.24%, 310 replies); and Spring (38.21%, 274 replies).

Contact Us

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