



Newsletter

July 2013

Dear Panel Member,

Welcome to the Involve Newport Newsletter....



What did you tell us about Newport's Museum & Heritage Service; fairness in Newport; your perception of Newport; how safe you feel in Newport; and on proposals for council public conveniences? Read on to find out what you told us in the April 2013 Survey.

What you told us...

...Newport Museums and Heritage Service

Nearly 95% of you knew where the museum was in Newport, with 35% attending once a month. Over 50% visited with family and over 56% visited on your own, whilst you mainly came along to see a particular exhibition (nearly 60%), or to do something with the children (under 30%).

Close to 65% of you stated that your main interest was local history and that you mainly liked to learn by looking on your own at displays (nearly 80%), or reading labels (50%).

What we did...

Thank you for your comments. This year the museum is 125 years old and to celebrate we have a new exhibition showing objects not normally on show. We also have a new exhibition in the Art Gallery showing paintings and sculpture from the collections by artists such as Kyffin Williams, Sophie Ryder and John Selway. We are currently developing an exhibition to coincide with the start of the 1st World War commemorations next year and are working with local groups MENCAP and Newport People's First to develop more community focussed exhibitions.

Our programme of redevelopment of the displays continues and we will be starting work on the redevelopment of the docks display soon. Our holiday activities for families take place throughout the summer and the Transporter Bridge is open to walk or ride across from Wednesday to Sunday each week until September. For more information, please contact Annette Wells on Tel: (01633) 656656.

What you told us...

...Fairness in Newport

Nearly 90% of you gave a response to what you think it means to say the Council is being fair. Over 85% gave your opinions of what areas of Council spending you thought should have the most priority for being fair including Education and Social Services.

Finally over 40% agreed that it was fair to increase council tax to avoid some of the cuts that have to be made in Council spending.

What we did...

The feedback received is currently being analysed, with the results presented to the Fairness Commissioning in August 2013.

What you told us...

...Perception of Newport

Out of the responses received nearly 44% agreed Newport was a good place to live, 25% agreed it was getting better, while 33% were proud of the City.

Over 96% of you gave your opinions of what you would like to see in five years' time, which included an improved City Centre and a better shopping experience.

What we did...

Newport Unlimited would like to thank you for responding to the questions in the survey. The questions regarding whether Newport is seen as a good place to live, a place that is improving and whether the respondent is proud to live in Newport is an important barometer of the general economic climate.



In addition, understanding how the residents of Newport perceive the outcomes of extensive investment that has been underway in the city centre funded by the Welsh Government helps us to see if we are targeting the funding and/or the communications strategy properly.

We are also able to compare your Citizen Panel responses to our own survey results from across 200 businesses based in Newport to see if and where differences might be in evidence.

What you told us...

...Safety in Newport

Most people felt safe in their local area regardless of whether it was day or night. While in the city centre most people felt safe during the day but more felt unsafe at night (nearly half).

Over 43% of you use the city centre at least once a week during the day, while over half never visit after dark.

Less than 17% of the panel members said they felt that local safety issues were not being dealt with by Police and public services.



What we did...

Your feedback will continue to be used to gain public opinion of safety in Newport and to assist with the Priority Themes within the One Newport Single Integrated Plan – ‘City Centre’ and ‘Safe & Cohesive Communities’.

What you told us...

...Proposals for NCC Public Conveniences

Over 83% of those who responded preferred the implementation of a small charge rather than reducing facilities.

Nearly 37% gave more details on why you did not agree with either option.



What we did...

At the moment Newport City Council is still examining the options for the public conveniences so no decision has been made yet but we will use the feedback in forming the way forward.

Thank You!!!

A big thank you to all of you who completed April's Survey. The final response rate was 29.1% (that's 260 replies), which was greatly received.

Coming up in the next Survey

Childcare Sufficiency Assessment; Adult Education; Housing; Safety in Newport; and Vision for Adult Services.