

Service Area and contact details

Service Area:	Law & Regulation
Contact Details:	Public.relations@newport.gov.uk
Privacy Notice Name:	Subscribing to the Newport City Council Residents Email Newsletter

Source and categories of information being processed

This section is only relevant if personal data has been obtained from a source other than yourself (the data subject).

Newport City Council has obtained the following categories of your personal data:

Not applicable.

We have obtained your information from:

Not applicable

Purpose and legal basis for using your information

Here, we will explain the reason why we have collected your personal data and the reasons for processing.

Our legal basis for processing your information:

We have your consent to process personal data

Further details about our legal basis for using your information and the purpose of processing:

When you subscribe to the Newport City Council E-mail newsletter, we will send you a newsletter, every other month, about the latest news from the authority. Sometimes, we may send you additional emails if there is an important piece of news or there is an event we think you may be interested in. We will only do this with your explicit consent. When you subscribe, we will ask you for the following personal information about you to help us tailor the content that is appropriate to you;

Your full name (mandatory)
Date of Birth (non-mandatory)
Language preference for email communication (non-mandatory)
Email address (Mandatory)
Full address including postcode (non-mandatory)
The ward in which you live (non-mandatory)
The council services which are of particular interest to you.

We will not use your personal information for any other purpose.

The right to withdraw consent

If we are relying on your consent to process your data, you have the right to withdraw your consent to this processing at any point. To do so, please click on the unsubscribe link in the footer of any email you receive from us. Alternatively, you may withdraw your consent and stop receiving emails by contacting public.relations@newport.gov.uk.

<p>You must provide us with the information we need to deliver the service, if there is either:</p> <p>a) A contractual obligation to do so, or b) A statutory obligation to do so.</p> <p><i>(Only relevant if the lawful basis for processing is the performance of a contract or Public duty/task obligation)</i></p>
<p>The consequences of not providing the information are as follows:</p> <p>n/a</p>
<p>Special Category Data <i>(Only relevant if special category data is being processed)</i></p> <p>Sometimes we process special category which is afforded more protection under the Data Protection Act. This is because special category data is deemed to be more sensitive. If we are processing your special category data then we need to establish a further lawful basis for processing, and we have highlighted this below:</p> <p>We do not process any special category data</p>
<p>Automatic decision making/profiling <i>(Only relevant if we are making an automated decision on a data subject)</i></p> <p>Sometimes we use computers or technology to help us make decisions about the service we offer you. Below are the details of what decision making or profiling systems we have used, and how the decision was made:</p> <p>We do not use automated decision making or profiling</p>

<p>Who will have access to your personal information?</p>
<p>Newport City Council is the data controller and the Data Protection Officer is:</p> <p>Digital Services Manager Email: information.management@newport.gov.uk Tel: 01633 656656</p> <p>Other data controllers may also be responsible for your information, depending on the specific circumstances. Please contact the service area for further information.</p>
<p>The main users of your personal information are:</p> <p>The Newport City Council Public Relations Team</p>
<p>We may share your information within Newport City Council:</p> <p>We will not share your information with any other department</p>
<p>We may share your information with other, external organisations:</p> <p>We will not share your information with any other organisation.</p>
<p>Sometimes we use the specialist help of other organisations/companies to process your data on our behalf. These companies are known as 'data processors'. In processing your data, we use the following data processors:</p> <p>We do not use data processors.</p>
<p>Details of any international transfers of your personal information: <i>(if applicable)</i></p> <p>We will not transfer your information to any other country</p>

Requests for information

All recorded information held by Newport City Council may be subject to requests under the Freedom of Information Act 2000, Environmental Information Regulations 2004 and the Data Protection Act.

If you would like to request a copy of the personal information that we hold about you, you can request to have a copy of our **Personal Information Request Form** here:

Information.management@newport.gov.uk

If you would like to submit a Freedom of Information Request/Environmental Information request to us, you can submit your request to us here:

www.newport.gov.uk/FOI

Your Rights

The Data Protection Act gives you a number of rights. Please note that not all of these rights are absolute and we will need to consider your request upon receipt. You have the right to request:

- a) to have your data rectified if it is inaccurate or incomplete;
- b) to have your data erased;
- c) to restrict the processing of your data;
- d) to exercise your right to data portability;
- e) to object to the processing for the purposes of direct marketing, profiling and automated decision making.

In all instances, please submit your request to:

information.management@newport.gov.uk

Complaints Procedure

If you are unhappy with the way Newport City Council is using your data, you have the right to complain to us. If you would like to do this, please contact us by sending an e-mail to this address;

Information.management@newport.gov.uk

If you are not content with the subsequent outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Council's complaints procedure. The Information Commissioner can be contacted at:

The Information Commissioners Office,
Wycliffe House, Water Lane,
Wilmslow,
Cheshire
SK9 5AF.

How long will we retain your information?

Details of retention period

We will retain your information for however long your subscription is active. If you choose to unsubscribe, we will retain your information for one year after which, we will delete your personal information from our records.