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**Newport City Council  
Improvement Plan 2016-18  
Summary**

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## Newport City Council

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Newport City Council is a unitary authority responsible for the administration of all areas of local government within a single tier for a given area. The Council was formed as a county borough in 1996 and obtained city status in 2002. It is the 8<sup>th</sup> largest in Wales, providing all major services such as education, leisure, housing, social services, planning and highways.

There are 50 Councillors and following the May 2012 election we have a Labour administration with 37 Labour, 10 Conservative, 2 Independent and 1 Liberal Democrat Members elected. The Council employs approximately 5,700 people and has a budget of £264m

As stated in the Council's Corporate Plan 2012-2017, there are currently unprecedented levels of cuts to public sector funding. The Council will be focusing primarily on how best to deploy its efforts to make sure that the city thrives and prospers – with projects underpinned with our determination to improve the well-being of all Newport's citizens.

The purpose of the Improvement Plan is to evidence that the Council is delivering on its duty under the Local Government Measure (Wales) 2009 to secure continuous improvement. The Improvement Plan focuses on eight Improvement Objectives – areas of work where we aim to make a significant difference to services and outcomes and to 'improve people's lives'.

The Improvement Plan builds on the Council's Corporate Plan and the Local Service Board's Single Integrated Plan (the overall plan for Newport). The Improvement Plan is not designed to describe all of the Council's day to day work; for more information on those details, refer to the Council's Service Plans.

## Summary Improvement Plan Objectives

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### The eight 2016/17 Improvement Objectives for Newport

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The eight Improvement Objectives selected for 15/16 are grouped under the Corporate Plan's themes:

#### A Caring City

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##### *1. Improving independent living for older people*

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Working with Aneurin Bevan University Health Board and partner agencies, Neighbourhood Care Networks (NCN's) have been developed comprising all Primary Care, health and social care community providers operating across the West, East and North of the city with boundaries which broadly coincide with the Team around the Cluster boundaries, and they have an adopted range of priorities to improve the health and wellbeing of the population, many of which are contributors to the Health and Wellbeing theme work to deliver the Newport Single Integrated Plan.

##### *2. Ensuring people have the right social services to meet their needs*

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We will help people identify and fulfil the outcomes they want to achieve, where possible utilising their ideas and preferences with an emphasis on co-production and use their own ideas and resources. We will help people with care and support needs to stay safe whilst promoting their independence and control whilst supporting positive risk taking through the provision of high quality care and support services.

## A Fairer City

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### *3. Ensuring people have access to suitable accommodation*

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The objective is to ensure that people have access to suitable accommodation. For most people, their homes are the foundation for everyday life and are critical to their quality of life. Most households are able to find homes through owner-occupation, the social rented sector or, increasingly, the private rental market but we need to make sure that the supply of housing is aligned to local housing needs and that there is help available for individual households who cannot find homes or whose housing is unsuitable, in poor condition or at risk

## A Learning & Working City

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### *4. City Regeneration and Development*

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The objective goes hand-in-hand with the delivery of the Council's ten-year Economic Growth Strategy 'People, Places, Prosperity', which will continue to drive Newport forward as 'an area of visible change, with high aspirations, high achievement and shared prosperity'

### *5. Supporting young people into education, employment or training*

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Evidence from work undertaken by Professor David Egan (on behalf of the Joseph Rowntree Foundation) suggests that efforts to prevent young people from becoming NEET have a more profound long term impact than work undertaken to support young people who are NEET back into provision. The Improvement Objective of Supporting Young people to remain within education, employment or training, focuses on early identification, information sharing and additional specific provision, to meet the needs of young people.

### *6. Ensuring the best educational outcomes for children*

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To ensure all our pupils are effectively engaged in education so that they can attain the best possible educational outcomes. This includes vulnerable learners that may be at risk of not reaching their expected level of attainment.

## A Greener and Healthier City

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### *7. Increasing recycling*

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To ensure Newport delivers the Welsh Government objectives for the increasing of recycling and the European targets for diversion of waste from landfill, every recycling and diversion opportunity available to the city must be explored and where applicable, implemented.

The diversion of residual municipal waste from landfill will largely be covered by the operation of Prosiect Gwyrdd. Therefore, this objective will largely focus on encouraging businesses and residents within the city to recycle more which will maximise the potential currently being classified and treated as residual waste.

## A Safer City

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### *8. Preventing Offending and Re-offending of young people*

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The principle aim of the youth justice system, established by section 37 of the Crime and Disorder Act 1998, is to prevent offending by children and young people. This relates to prevention of anti-

social behaviour and offending; appropriate use of Out of Court Disposals to divert young people from the criminal justice system; reducing the rate of proven re-offending and reducing the proportion of young people sentenced to custody. In line with Welsh Government and Youth Justice Board policy, we believe that prevention is better than cure and that children are young people first and offenders second.

## Update on Wales Audit Office Recommendations and Proposals for Improvement

In September 2013, the Auditor General published his Full Corporate Assessment report where several Recommendations and Proposals for Improvement were issued to the Council. During November and December 2014, Wales Audit Office reviewed the progress that the Council had made in implementing the recommendations and proposals for improvement and issued a Corporate Assessment Review in May 2015.

### Corporate Assessment and Review

The Corporate Assessment and the Statement in response to the recommendations made in the Corporate Assessment under section 20 of the Local Government Measure 2009 can be found on the links below:

<http://www.newport.gov.uk/stellent/groups/public/documents/report/cont716631.pdf>

<http://www.newport.gov.uk/stellent/groups/public/documents/article/cont717942.pdf>

The Corporate Assessment Review and the Statement in response to the recommendations made under section 20 of the Local Government Measure 2009 can be found on the links below:

<https://democracy.newport.gov.uk/documents/s1820/4.1.%20Corporate%20Assessment%20Cabinet%20report%2025JUN15.pdf>

<https://democracy.newport.gov.uk/documents/s1821/4.2.%20Corporate%20Assessment%20Review.pdf>

### Monitoring Proposals for Improvement and Recommendations

Cabinet receive quarterly monitoring of proposals for Improvement and recommendations and the links to the reports considered over the last 12 months can be found below:

Cabinet 8<sup>th</sup> June 2015 (page 54 onwards)

<https://democracy.newport.gov.uk/documents/s1526/05%20Improvement%20Plan%20-%20Quarter%204%20v3%2015MAY15.pdf>

Cabinet 8<sup>th</sup> September 2015 (page 81 onwards)

<https://democracy.newport.gov.uk/documents/s2388/04%20Annual%20Review%20of%20the%2014%2015%20IP%20and%20cover%2019AUG.pdf>

Cabinet 18<sup>th</sup> December 2015 (page 39 onwards)

<https://democracy.newport.gov.uk/documents/s3797/05%20Improvement%20Plan%20-%20Quarter%202%204DEC%20FINAL.pdf>

Cabinet 14<sup>th</sup> March 2016 (page 40 onwards)

<https://democracy.newport.gov.uk/documents/s4691/05%20Improvement%20Plan%20-%20Quarter%203%20template%20and%20cover%2001MAR16.pdf>

## Have your say

Newport City Council is committed to improving our services and it is important that we listen to what the community have to say. We welcome your comments or suggestions at any time of the year. If you have any comments, would like any further information, or to request a copy of this plan please contact:

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## Improvement Objective 1

### **Improving Independent Living for Older People**

[Link to Corporate Plan: A Caring City](#)

[Lead Cabinet Members:](#) Cabinet Member for Social Care and Wellbeing

[Lead Officer:](#) Head of Adult and Community Services

#### **What is the Improvement Objective?**

##### **Description of Improvement Objective (FG Act Principle: Long Term)**

As part of the Primary and Community Services Strategy for Wales, 'Setting the Direction', published in 2009, Health Boards across Wales have established a framework for primary and community service delivery called GP Clusters. In Aneurin Bevan University Health Board the concept has been broadened, recognising the contribution made by partner agencies, and the clusters are known as Neighbourhood Care Networks (NCN's). The NCN is a collaborative network comprising all Primary Care, health and social care community providers operating within the boundaries of the geographical footprint. There are three NCN's established across Newport covering West, East and North of the city, with boundaries which broadly coincide with the Team around the Cluster boundaries, and they have a adopted range of priorities to improve the health and wellbeing of the population, many of which are contributors to the Health and Wellbeing theme work to deliver the Newport Single Integrated Plan.

Newport City Council Adults Social Services has been working with colleagues from Aneurin Bevan University Health Board (ABUHB) to develop an integrated pathway for older people which aims to identify those most at risk of needing health and social care services in the future. This has involved working with GP's and the voluntary sector to put in place individuals plans called "Stay Well Plans "to sustain people in their home and support their taking responsibility for their own wellbeing and using community based support and use of preventative services such as befriending.

#### **What are we going to do?**

- 1.1 To deliver an integrated assessment process for older people in 2015/16 based on the models developed in support of the Social Services & Well Being Act.
- 1.2 To roll out the integrated pathway for older people needing care and support in the community across the NCN's in Newport.
- 1.3 Restructure the operational adult social services teams on the NCN footprints

### How will we know?

| Measure  | Target for 16/17                    |
|--|-------------------------------------|
| 1a Provision of Telecare packages  | 850                                 |
| 1b OT Assessment & Reviews   | 85%                                 |
| 1c Reablement – Number of people fully reabled   | 450                                 |
| 1d The percentage of adults who completed a period of reablement have no package of care and support 6 months later  | 40% <b>to review after 6 months</b> |
| 1e The percentage of adults who have received advice and assistance from the information, advice and assistance service and have not contacted the service again (Over 75) | 38% <b>to review after 6 months</b> |

### Partnership: Who do we need to work with?

Stakeholder engagements events called Well Being workshops are planned for March and April with people and carers, voluntary organisations and professionals to introduce them to the older person's pathway and the Stay Well Plan

## Improvement Objective 2

### **Ensuring people have the right social services to meet their needs**

[Link to Corporate Plan](#): A Caring City

[Lead Cabinet Member](#): Cabinet Member for Social Care & Well Being

[Lead Officer](#): Head of Adult and Community Services

#### **What is the Improvement Objective?**

The implementation of the Social Services and Well Being Act (SSWB Act) will mean that we will be expected to work in partnership with the people who need the support of social services and also people who fulfil a caring role. We will help people identify and fulfil the outcomes they want to achieve, where possible utilising their ideas and preferences with an emphasis on co-production and use their own ideas and resources. We will be expected to help people with care and support needs to stay safe whilst promoting their independence and control whilst supporting positive risk taking through the provision of high quality care and support services.

We are working with colleagues in developing an integrated assessment process for older people across health and social care and will be working to an all Wales eligibility process for people who need care and support. We will also need to ensure people have access to the right services to meet their outcomes whether these are services that we directly commission, services they may use in their local communities or when they arrange their own care and support through the use of a direct payment.

#### **What are we going to do?**

- 2.1 Establish the pathway for adult social services across health and social care based on the NCN footprint and ensure we have configured our resources to deliver the new Act
- 2.2 Restructure the operational adult social services teams.
- 2.3 Develop and implement the integrated assessment tools including a carers assessment and a care and support plan. Develop the use of mobile technology to capture assessment information and support co-production of care and support plans.
- 2.4 Review and re-commission services as necessary to ensure they are in line with the requirements of the SSWB Act.



2.5 Review and develop our systems and processes to ensure they are in line with the new national outcomes framework for the SSWB Act, including the new requirement to undertake surveys

2.6 Undertake a Questionnaire of people who have a care and support plan to understand: -

Percentage who reply: I feel safe

Percentage who reply: I was treated with dignity and respect

Percentage who reply: I can do the things that are important to me

#### **How will we know?**

| Measure   | Target for 16/17 |
|---|------------------|
| 2a Number of Integrated Assessments completed per month | 40 per month     |
| 2b Support for People in Care Homes                     | 56%              |
| 2c Number of LA residents experiencing DToC             | 30               |
| 2d Carers Offered Assessment or Review                  | 85%              |
| 2e Adult Protection Risk Managed                        | 99%              |

#### **Partnership: Who do we need to work with?**

We need to ensure that staff and partner agencies such as our providers and third sector partners understand the SSWB Act and how this will impact on social services and what their contribution will be.

Our teams will need to develop our relationship with the NCN Managers and GP's and other health professionals working within these footprints.

Ensure people that we provide with care and support and their carers understand the changes being made through regular engagement events and consultation.

## Improvement Objective 3

### Ensuring people have access to suitable accommodation

[Link to Corporate Plan](#): A Fairer City

[Lead Cabinet Members](#): Cabinet Member for Regeneration, Investment and Housing

[Lead Officer](#): Head of Regeneration, Investment and Housing Services

#### **What is the Improvement Objective?**

The objective is to ensure that people have access to suitable accommodation. For most people, their homes are the foundation for everyday life and are critical to their quality of life. Most households are able to find homes through owner-occupation, the social rented sector or increasingly, the private rental market but we need to make sure that the supply of housing is aligned to local housing needs and that there is help available for individual households who cannot find homes or whose housing is unsuitable, in poor condition or at risk. The housing objective means:

- Securing the provision of a variety of homes for people to rent or buy
- Ensuring that if people's needs change their home can still be made accessible for them
- Minimising the impact of housing crisis on individuals and families.
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#### **What are we going to do?**

3.1 To secure additional units of affordable housing and bring empty private homes back into use

3.2 To minimise the waiting times for major and minor adaptations

3.2 To prevent people becoming homeless whenever we can

### How will we know?

| Measure  | Target for 16/17 |
|--|------------------|
| 3a Number of affordable housing units delivered  | 60               |
| 3b No. people approaching authority for housing advice and assistance who are either homeless or at risk of being made homeless (Section 62 Assessment triggered under Housing (Wales) Act 2014) | 650 per quarter  |
| 3c PSR/002 Timing of Disabled Facilities Grants  | 238 days         |
| 3d PSR/006 Average days non-DFG adaptations  | 19 days          |
| 3e The percentage of households for whom homelessness was prevented under s66 Housing (Wales) Act 2014   | 50%              |

### Partnership: Who do we need to collaborate with?

Welsh Government, Registered Social Landlords, commercial housing developers, private sector landlords, hospitals and health services, voluntary sector organisations, emergency services, owners of empty properties

## Improvement Objective 4

### **City Regeneration and Development**

[Link to Corporate Plan](#): A Learning and Working City

[Lead Cabinet Members](#): Cabinet Member for Regeneration, Investment and Housing and Cabinet Member Skills and Work

[Lead Officer](#): Head of Regeneration, Investment and Housing Services

#### **What is the Improvement Objective?**

Following a comprehensive consultation exercise, in April 2015 Council reaffirmed development and 'City Regeneration and Development' as one of the foremost priorities amongst its programme for continuous improvement. The objective goes hand-in-hand with the delivery of the Council's ten-year Economic Growth Strategy 'People, Places, Prosperity', which will continue to drive Newport forward as '*an area of visible change, with high aspirations, high achievement and shared prosperity*'. The key aims within this strategy that align with the improvement objective are:

- Deliver shared prosperity: establish robust skills and work partnerships, supporting identified growth sectors for Newport and the region and maximising future employment opportunities;
- Create an excellent economic environment: maintaining focus on city development and regeneration, increasing Newports contribution to the wider city-region, and increasing connectivity;
- Move Newport up the value-chain: nurturing high-growth sectors and promoting innovation and entrepreneurship.

#### **What are we going to do?**

4.1 Deliver VVP Programme

4.2 Provision of coherent business support

4.3 Commercial floor space developed

### How will we know?

| Measure  | Target for 16/17 |
|--|------------------|
| 4a VVP- programme delivery                       | £4,364,879       |
| 4b VVP- commercial floor space improved          | 1000 sq m        |
| 4c Jobs created/enabled (VVP + Business Support) | 420              |
| 4d VVP – Increase in city centre Housing         | 65               |

### Partnership: Who do we need to collaborate with?

Members of the Local Service Board; The business community and city centre traders; Welsh Government; Welsh Government Task Force; Third Sector & RSL developers

## Improvement Objective 5

### **Supporting young people into education, employment or training**

Link to Corporate Plan: A Learning and Working City

Lead Cabinet Member: Cabinet Member for Skills and Work

Lead Officer: Strategic Director - People

#### **What is the Improvement Objective?**

Evidence from work undertaken by Professor David Egan (on behalf of the Joseph Rowntree Foundation) suggests that efforts to prevent young people from becoming NEET have a more profound long term impact than work undertaken to support young people who are NEET back into provision. The Improvement Objective of Supporting Young people to remain within education, employment or training, focuses on early identification, information sharing and additional, specific provision to meet the needs of young people.

#### **What are we going to do?**

- 5.1 YEPF Co-ordinator providing support for the use of the early identification tool with schools and managing the provision of lead workers for individuals at risk
- 5.2 Deliver the Families First Children and Young People's Skills Project to targeted young people within school
- 5.3 Deliver the Inspire to Achieve and Inspire to Work ESF projects to at risk young people identified through the YEPF Early Identification tool
- 5.4 Communities First NEET engagement project under its learning theme will be delivered across 4 cluster areas of Newport supporting young people to engage in learning activities.
- 5.5 Deliver Communities 4 Work programme that is funded by ESF and Welsh Government. Target and support 18 – 24 year olds disengaged looking for employment.
- 5.6 Direct work with Careers Wales to ensure data and tracking systems are in place and working effectively to track **ALL** young people on transition
- 5.7 Working with providers of education and further learning to ensure appropriate provision is in place at post compulsory education transition points

5.8 Develop and deliver specific employability programmes through Work Based Learning Academy to meet the needs of those young people who are only seeking employment (including apprenticeship)

5.9 Map provision for those young people unable to progress against their specific needs and ensure robust mechanisms are in place to support transition

5.10 Meet regularly with Careers Wales, Schools, Work Based Learning Providers and Coleg Gwent to ensure provision appropriately meets the needs of young people

5.11 Ensure there is a focus on the statutory responsibilities within the Learning and Skills Act so that the Council is confident that we are meeting our statutory Youth Support Services responsibilities (in line with Welsh Audit Office recommendations)

#### How will we know?

| Measure   | Target for 16/17 |
|---|------------------|
| 5a Number of young people accessing Children and Young People's Skills Project                        | 1000             |
| 5b Number of enrolments on basic skills courses   | 115              |
| 5c Number of 16-17 year old entrants into Work Based Learning Academy                                 | 150              |
| 5d Number of 18-24 year old entrants into Work Based Learning Academy                                 | 350              |
| 5e Number of young people within Tier 2 progressing to Tier 3 and above (Careers Wales 5 Tier Model). | 20               |
| 5f Retention rates for enrolments on accredited basic skills courses                                  | 88%              |
| 5g Achievement rate for enrolments on accredited Basic skills courses                                 | 82%              |
| 5h Retention rate for learners on community learning courses (excluding basic skills)                 | 87%              |
| 5i Achievement rate for enrolments on community   | 80%              |

| Measure  | Target for 16/17                     |
|--|--------------------------------------|
| learning courses (excluding basic skills)  |                                      |
| 5j % young people recorded as unknown following compulsory education (Careers Wales Destination Survey)      | 0.5%                                 |
| 5k % of year 11 NEETS  | 3.5% (2014/15 academic year leavers) |
| 5l % of year 13 NEET   | 4% (2014/15 academic year leavers)   |
| 5m % of 16-18 year olds not in education, employment or training (October)                                   | 10% October 2016                     |
| 5n Number of 16-17 year olds progressing from Work Based Learning Academy to further opportunity             | 70                                   |
| 5o Number of 18-24 year olds progressing from Work Based Learning Academy progressing to further opportunity | 100                                  |

**Partnership: Who do we need to collaborate with?**

Work to support young people to remain within education, employment and training is co-ordinated within a robust partnership framework, in line with statutory requirements. The Family Support Services Board has overall responsibility for our partnership response to youth support provision. The co-ordination is undertaken through the Young People’s Education, Employment and Training Group and this is supported by Pre and Post 16 Partnerships and a Learning Provider Network of all providers across Newport. Careers Wales are a critical partner within this work as they have responsibility for referral and placement, management of the database of all young people across Newport and they undertake the annual Destination Survey from which we gather much of our performance data.



## Improvement Objective 6

### **Ensuring the best educational outcomes for children**

**Link to Corporate Plan:** A Learning and Working City

**Lead Cabinet Member:** Cabinet Member for Education and Young People and Cabinet Member for Skills and Work

**Lead Officer:** Chief Education Officer

#### **What is the Improvement Objective?**

To ensure all our pupils are effectively engaged in education so that they can attain the best possible educational outcomes. This includes vulnerable learners that may be at risk of not reaching their expected level of attainment.

#### **What are we going to do?**

6.1 Improve the number of pupils achieving the expected level in the Key Stage 3 Core Subject Indicator, the number of pupils achieving the Level 2 Inclusive Indicator (in particular those accessing Free School Meals), the number of pupils gaining a Level 2 in GCSE Maths and English.

- The local authority will continue to commission the services of the Education Achievement Service to support and improve the quality of leadership and management / teaching and learning in Newport schools.
- The local authority will continue to focus on the national priorities of *'improving literacy, improving numeracy and reducing the impact of poverty and deprivation'*.

6.2 Improve Primary & Secondary Attendance

- The local authority will continue to address the attendance action plan with schools.

6.3 Reduce pupil exclusions

- The Local Authority will agree exclusion targets with secondary schools and monitor their success.

An exclusion reduction action plan will be developed and progressed in partnership with secondary schools and the local authority (with a view to reducing the number and days lost to exclusions across the city).

### How will we know?

| Measure   | Target for 16/17 |
|---|------------------|
| 6a.Total number of days lost to secondary fixed term exclusions                 | 2052             |
| 6b. Attendance levels primary school EDU/016a                                   | 94.6             |
| 6c. Attendance levels secondary schools EDU/016b                                | 93.2             |
| 6d. Pupils achieving the expected CSI outcome at the end of Key Stage 3 EDU/004 | 82.1             |
| 6e. Percentage of FSM pupils achieving Level 2 Inclusive                        | 28.5             |
| 6f. Total percentage of pupils achieving the Level 2 Inclusive                  | 55.2             |
| 6g. Pupils achieving Level 2 Maths  | 61.7             |
| 6h. Pupils achieving Level 2 English  | 68               |

### Partnership: Who do we need to collaborate with?

Welsh Government

EAS

Schools and Head teachers

Citizens of Newport including parents & pupils

Social Services

Health

Police

Youth Offending Team

Youth Services

Communities First

Voluntary Groups

South East Wales consortia area working groups

SE Wales Safeguarding children board

## Improvement Objective 7

### **Increasing Recycling**

[Link to Corporate Plan](#): A Green and Healthy City

[Lead Cabinet Members](#): Cabinet Member for Streetscene and City Services

[Lead Officer](#): Head of Streetscene and City Services

#### **What is the Improvement Objective?**

To increase recycling and divert waste from landfill. To ensure Newport delivers the Welsh Government objectives for the increasing of recycling and the European targets for diversion of waste from landfill, every recycling and diversion opportunity available to the city must be explored and where applicable, implemented.

The diversion of residual municipal waste from landfill will largely be covered by the operation of Prosiect Gwyrdd. Therefore, this objective will largely focus on encouraging businesses and residents within the city to recycle more which will maximise the potential currently being classified and treated as residual waste.

#### **What are we going to do?**

##### 7.1 To improve the recycling services

In order to improve the current service and with the aim of increasing the recycling performance, Newport City Council is planning to increase cardboard collections adding them to the weekly kerbside collections, together with collecting tetra pak as a new recyclable material. This will enable resident to recycle more materials and more frequently leaving only non-recyclable items to be collected fortnightly. Roll out of smaller refuse bins will be finished too.

Newport City Council will also aim to improve the recycling activity in areas of flats, which due to their different characteristics present some challenges and historically have a lower recycling rate.

A door knocking campaign will also be carried out, to help engage with residents and effectively communicate all the projected changes, also including activities with schools or community hubs.

Finally The Council will analyse options to improve the House Waste Recycling Centre facilities to make it more accessible and efficient

7.2 To divert all household and trade refuse waste collected by the Council by making use of the Prosiect Gwyrdd waste to energy facility during its first year of full operation

**How will we know?**

| Measure   | Target for 16/17 |
|---|------------------|
| 7a Percentage of municipal waste recycled or composted.   | 58%              |
| 7b Amount of waste sent to landfill   | 18%              |
| 7c Percentage of municipal waste recycled at the HWRC site  | 65%              |
| 7d Increase in participation in areas with low performance- door knocking and communications campaign           | 2%               |
| 7e NCC proposed trial exercise to reduce residual waste and improve recycling performance in 80 blocks of flats | 25%              |

**Partnership: Who do we need to collaborate with?**

Welsh Government

Wastesavers

Waste Awareness Wales

The residents and businesses in Newport

WLGA

## Improvement Objective 8

### **Preventing offending and re-offending of young people**

Link to Corporate Plan: A Safer City

Lead Cabinet Members: Cabinet Member for Education and Young People

Lead Officer: Head of Children and Young People Services

### **Description of Improvement Objective**

The principle aim of the youth justice system, established by section 37 of the Crime and Disorder Act 1998, is to prevent offending by children and young people.

This relates to prevention of

- anti-social behaviour and offending;
- appropriate use of Out of Court Disposals to divert young people from the criminal justice system
- reducing the rate of proven re-offending and
- reducing the proportion of young people sentenced to custody.

In line with Welsh Government and Youth Justice Board policy, we believe that prevention is better than cure and that children are young people first and offenders second.

### **What are we going to do?**

8.1 Reduction in first time entrants

8.2 Reduction in the use of youth custody

8.3 Access to Education, Training and Employment

8.4 Access to timely mental health assessment and treatment (new PI)

8.5 access to timely assessment and treatment in relation to substance misuse.

8.6 Access to appropriate/suitable accommodation

**How will we know?**

| Measure   | Target for 16/17          |
|---|---------------------------|
| 8A. Percentage of young people referred for Community Resolution (monthly internal information)   | 30% (April 16- Mar 17)*   |
| 8B. Percentage of young people referred to Newport Bureau for Out of Court Disposals (monthly internal information) <ul style="list-style-type: none"> <li>• <b>% based on the proportion of YP having these interventions in 2014/15 and average of Q1-3 in 2015/16</b></li> </ul> | 10% (April 16 – Mar 17)*  |
| 8C. Number of first time entrants into the Youth Justice System (monthly internal reporting information based on live data)   | 50 (April 16 - March 17)  |
| 8D. The number of young people sentenced to custody (actual number from internal monthly performance)   | 15 (April 16 - March 17)  |
| 8E. Percentage of young people accessing suitable accommodation at the end of their intervention provided they are not in custody (monthly internal information)  | 80% (April 16 - March 17) |
| 8F. Percentage of children and young people in the Youth Justice System, with identified substance misuse needs who have access to appropriate specialist assessment. (monthly internal information)  | 80% (April 16 - March 17) |
| 8G. Percentage of children and young people in the  | 80% (April 2016/17)       |

| Measure   | Target for 16/17  |
|---|---|
| Youth Justice System, with identified mental health needs, who have access to appropriate specialist assessment. (monthly internal information) |   |
| 8H. Percentage of young people who receive Out of Court disposals who re-offend within the next 12 months. (quarterly internal information)     | 30% (April 16 - March 17)   |
| 8I. Percentage of young people who receive statutory orders who re-offend within the next 12 months (quarterly internal information)            | 45% (April 2016/17)   |
| 8J. Number of ETE hours attended at end of statutory order (monthly internal information)   | School age (under 16) 17.5% hours a week Post 16 - 10 hours a week.(April 2016-March 2017) School age 25 hours a week Over 16 - 16 hours a week |
| YJB targets will be monitored quarterly (one quarter behind)  |   |

**Partnership: Who do we need to collaborate with?**

Gwent Police

All Wales Probation Trust

Aneurin Bevan University Health Board

Barnardo's B@1

Careers Wales

Positive Futures