



Housing Support Grant Delivery Plan 2022-2025

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1 INTRODUCTION

The Welsh Government requires local authorities to produce a three-year Housing Support Grant (HSG) Delivery Plan 2022-2025 to complement the publication of a four-year Housing Support Programme Strategy 2022-2026. The Plan sets out how Newport City Council intends to deliver the relevant strategic priorities identified in the Housing Support Programme Strategy, and any ongoing general Housing Support Grant delivery requirements, including spending and commissioning intentions for the year ahead.

The purpose and scope of the Plan cover the following areas:

- A summary of the Needs Assessment undertaken to identify gaps in provision or changes needed to existing services
- Delivery priorities to enable the strategic priorities to be delivered over the next three years
- A summary of wide-ranging stakeholder engagement
- An equalities impact assessment
- HSG Spend Plan 2022-2023
- Commissioning Plan 2022-2025
- An outline of Homelessness Statutory Duties

The delivery priorities set out in this plan are based on the nine strategic priorities contained in the HSG Strategy 2022-2026 plus general and ongoing Housing Support Grant delivery requirements. The strategic priorities are as follows:

SP1: Move to adopt a Rapid Re-housing approach

SP2: Strengthen and expand access to mental health support provision to meet an identified increase in demand (including dual diagnosis)

SP3: Strengthen and expand access to substance misuse support provision to meet an identified increase in demand (including dual diagnosis)

SP4: Increase and improve access to the Private Rented Sector (PRS)

SP5: Reduce homelessness for younger people and support their wellbeing

SP6: Reduce rough sleeping and support those with complex needs

SP7: Increase homelessness prevention to obtain successful outcomes

SP8: Raise awareness of homelessness and allied services, encouraging self-help and resilience

SP9: Embrace new technologies and new ways of working

In addition, the general and on-going Housing Support Grant delivery requirements are:

- Undertake a three-year programme of review and commissioning of floating support services to complement the Rapid Re-housing Approach
- Complete the review and re-modelling of hostel and supported housing provision
- Undertake research into supported housing requirements for young people with mental health needs transitioning from children to adult mental health services.

Finally, the plan includes the review, development and implementation of a number of policies, protocols, actions plans, groups and panels that complement both statutory homeless and housing support services.

2 NEEDS ASSESSMENT

As set out in the HSG Guidance, local authorities are required to undertake a comprehensive needs assessment every four years, with a light touch review every two years to inform development of their HSP Strategy. The needs assessment analysed a wide range of data from different sources, to determine the levels of homelessness, housing need and support provision within Newport, whilst extensive consultation was carried out with service users and stakeholders to better understand their concerns and priorities. The findings were used to identify current trends, areas of growth and gaps in provision, which have helped to shape the Statement of Need.

A link to the Statement of Need document (and the full assessment of support needs undertaken for the Rapid Rehousing (RR) Transition plan, when finalised) can be found here:

[HSP Strategy 2022-2026 Statement of Need \(newport.gov.uk\)](https://www.newport.gov.uk/hsp-strategy-2022-2026-statement-of-need)

2a Needs assessment process

The Needs Assessment was carried out using a variety of data sources including national statistics, regional data and local intelligence, to provide quantitative data about the levels of need within Newport. This was then complimented with qualitative information from service users, stakeholders, and other key partners, who had direct experience of either providing or accessing these services locally.

The intelligence collected through the assessment process provided a comprehensive understanding of existing provision; including levels of need and demand, current challenges, gaps in provision and areas of priority; both now and in the future.

Some of the main themes which emerged from the Needs Assessment and which have helped to shape the strategic priorities of this strategy include:

- Since the last census in 2011 the population in Newport has increased by 7.3%; this is more than twice the increase for Wales of 3.5%.
- 16 to 64 year olds are the highest age band in Newport.
- Newport has a working population of approximately 97,700 residents.
- 74,300 working age residents in Newport are economically active, inclusive of circa 3,800 who are currently unemployed. This equates to 78.5% of the working age population who are either in employment or seeking employment.
- At least one in five children in every Welsh LA is growing up in poverty. Newport's child poverty rate is the third highest in Wales, according to a 2020 study by the End Child Poverty Coalition.

- Newport saw an increase of 23.5% in the number of people using their food bank service between 2019/20 and 2020/21.
- Newport is the second most diverse unitary authority in Wales after Cardiff and the number of people from a non-white background in Newport has continued to increase from 10.1% at the 2011 Census, to a current estimated 13% of the population.
- Newport is one of four Home Office dispersal areas for asylum seekers in Wales who are awaiting a determination of their refugee status. The rate of turnover has seen increases from 90% in 2012 to around 100% in 2015 due to faster average decision-time from the Home Office.
- Newport has 95 Lower Super Output Areas (LSOA), one of which is the 10th most deprived area in Wales, and 23 (24.2%) of which are in the most deprived 10% in Wales.
- One of Newport's LSOAs occurs in the 10% most deprived LSOA for all domains.
- A further five LSOAs occur in the 10% most deprived areas across at least five domains.
- 43% of Newport's LSOAs are in the 10% most deprived for physical environment, including a number of LSOAs which are amongst the least deprived LSOAs overall.
- There are pockets of serious deprivation in Newport, and there is a need to target resources in these areas to ensure access to services.

2b Conclusion

The Statement of Need clearly showed that there were some key areas of demand and some common themes, which the local authority will need to monitor and address. There are also some new areas of need emerging, which will require further monitoring and possible support provision in the future.

Summary of themes identified:

1. Young people/care leavers – increasing numbers/cohorts.
2. Lack of short and long-term supported accommodation for people with a range of substance misuse issues including a recovery house for those motivated to change, a long-term project house for people with enduring alcohol problems and a specialist project for people with complex needs/dual diagnosis and care needs.
3. Mental health is consistently the highest lead need for support for referrals to HSG services and the number is rising in homelessness presentations.
4. Traditional shared refuge provision still has a role for women fleeing domestic abuse but units of self-contained dispersed accommodation are preferred by women or men with children or more complex needs.

Summary of emerging needs identified:

1. High need for self-contained affordable single-person accommodation. This was highlighted throughout the elements of the needs assessment from the lack of move-on accommodation from Temporary Accommodation and supported housing/hostels to a shortage of Housing First/Housing-led units, and accommodation for refugees, ex-offenders, care leavers and single people on the Housing Register.

2. More flexible, responsive floating support services has been highlighted as a need across services e.g. early intervention/crisis support. This complements the Rapid Rehousing initiative in preventing the potential loss of accommodation but will entail a re-modelling of services from the traditional planned support model.
3. On-going demand for supported housing schemes for care leavers, young single refugees and young homeless people.
4. Mental health is consistently the highest lead need for support for referrals to HSG services and the number is rising in homelessness presentations. Although there are a number of supported housing schemes in the City, there is a need for transition/half-way accommodation to free up units in existing supported and Temporary Accommodation.
5. Increasing access to digital technology and increasing digital inclusion is also a key need, as highlighted on the Regional Housing Support Collaborative Group's (RHSCG) work plan.

The ability to successfully meet these needs and deliver appropriate solutions remains challenging and cannot always be achieved by one service area. However, with better collaboration and more joined up service delivery, the strategy will work to meet both the current and future demands identified.

3 DELIVERY PRIORITIES

The table below shows how Newport's strategic priorities will be delivered over the next three years and, where relevant, the links to the HSG Spend Plan in Annex B of this Plan. The Delivery Plan and priorities will be reviewed annually and could be subject to amendment due to changing circumstances e.g., Welsh Government legislation.

Table 1: Delivery Priorities 2022-2025

Strategic Priorities	Delivery Priorities	Timescale	Action by	Spend Plan Project Type reference
SP1: Move to adopt a Rapid Re-housing approach	DP1a: Implement Rapid Rehousing Transition Plan	Ongoing from Sept 2022	HSG Team/ Housing Needs Unit (HNU)	N/A
	DP1b: Review NCC's Allocations Policy	April 2024	HNU	N/A
	DP1c: Remodel floating support services	April 2025	HSG Team	N/A
	DP1d: complete review of hostel accommodation	April 2023	HSG Team/ HNU	N/A
SP2: Strengthen and expand access to mental health support provision to meet an identified increase in demand (including dual diagnosis)	DP2a: Develop and open 6-bed supported housing scheme	Dec 2022	HSG Team/ Melin Homes	Floating support: mental health
	DP2b: Consolidate funding for CMHT support worker	April 2022	HSG Team	Floating support: mental health
	DP2c: Establish multi-agency forum/panel and map service provision	June 2022	HNU	N/A
	DP2d: Commission research into young person's transition to adult mental health services	Sept 2023	HSG Team	N/A

Strategic Priorities	Delivery Priorities	Timescale	Action by	Spend Plan Project Type reference
SP3: Strengthen and expand access to substance misuse support provision to meet an identified increase in demand (including dual diagnosis)	DP3a: Consolidate funding for GDAS Assertive Outreach Project	May 2022	HSG Team	Floating support: substance/alcohol misuse
	DP3b: Open 24-hour Recovery House	June 2022	Pobl Group	Temp supported accom: substance/alcohol misuse dry
	DP3c: Ensure full implementation of Gateway's complex needs house	May 2022	HSG Team/ Gateway Support & Care	Permanent accom: mental health
	DP3d: Establish multi-agency forum/panel	June 2022	HNU	N/A
SP4: Increase and improve access to the Private Rented Sector (PRS)	DP4a: Implement PRS Strategy	April 2023	HNU	N/A
	DP4b: Ensure smooth transition of Bond scheme funding to HSG	April 2024	HSG Team	N/A
	DP4c: Review Homeless Prevention Fund policy	April 2023	HNU	N/A
	DP4d: Complete recruitment of PRS Officer	May 2022	HNU	Other homelessness prevention projects
SP5: Reduce homelessness for younger people and support their wellbeing	DP5a: Consolidate funding for 4-bed young person's move-on scheme	April 2022	HSG Team	Temp supported accom: young people
	DP5b: Develop and open 7-unit 24-hour supported housing scheme for young homeless people	Sept 2022	Pobl Group/ HSG Team	Temp supported accom: young people
	DP5c: Ensure funding for two 24-hour supported housing schemes for care leavers aged 18+	Jan 2023	HSG Team/ Commissioning Team	Temp supported accom: young people
	DP5d: Develop floating support for young unaccompanied refugees	June 2022	HSG Team	Floating support: refugees

Strategic Priorities	Delivery Priorities	Timescale	Action by	Spend Plan Project Type reference
	DP5e: Develop accommodation and support strategy and pathway for care leavers and young homeless people	Dec 2022	Social Services Strategic Director	N/A
SP6: Reduce rough sleeping and support those with complex needs	DP6a: Develop and implement Rough Sleepers Policy and Action Plan	June 2022	HNU	N/A
	DP6b: Develop multi-agency forum/panel	June 2022	HNU	N/A
	DP6c: Ensure full implementation of Gateway's complex needs house	May 2022	HSG Team/ Gateway Support & Care	Permanent accom: mental health
	DP6d: Develop sustainable supported housing/safe house for women at risk of sexual and/or financial abuse	Sept 2022	HNU/HSG Team/Cyfannol	Temp supported accommodation: VAWDASV
	DP6e: Complete recruitment of Rough Sleeper Support Officer	May 2022	HNU	Rough Sleeper Assertive Outreach Services
SP7: Increase homelessness prevention to obtain successful outcomes	DP7a: Review Homeless Prevention Fund policy	April 2023	HNU	N/A
	DP7b: Review staffing capacity to deliver homeless prevention	April 2023	HNU	N/A
	DP7c: Implement No Eviction into Homelessness protocol	April 2023	HNU/Registered Social Landlords (RSLs)	N/A
	DP7d: Evaluate pathways for targeted prevention for vulnerable cohorts	Mar 2023	HSG Team/ HNU	N/A

Strategic Priorities	Delivery Priorities	Timescale	Action by	Spend Plan Project Type reference
SP8: Raise awareness of homelessness and allied services, encouraging self-help and resilience	DP8a: Implement Communications Strategy for the public, stakeholders and service users	Aug 2022	HNU/ Communications Team	N/A
	DP8b: Re-establish Homeless and Support Forum	Mar 2023	HNU/HSG Team	N/A
	DP8c: Open multi-agency housing and support hub	July 2022	Pobl Group/ HNU/HSG Team	Day-time drop-in services
SP9: Embrace new technologies and new ways of working	DP9a: Review homeless and housing modules of Civica database	Sept 2022	HNU/HSG Team	N/A
	DP9b: Work in partnership to deliver recommendations in Gwent HSG Service User Survey 2021 report	Mar 2023	Gwent HSG Teams	N/A
	DP10a: Undertake discussions with support providers to review and agree a 2023-2024 delivery plan for services transferred from HPG to HSG	April 2023	HSG Team/ Support Providers	N/A
	DP10b: Undertake service evaluation and agree arrangements from April 2024 onwards for services transferred from HPG to HSG	April 2024 (if service continues under HSG)	HSG Team/ Support Providers	N/A
	DP10c: Enter into new contract arrangements as required for services transferred from HPG to HSG main programme	April 2024	HSG Team/ Support Providers	N/A

4 STAKEHOLDER ENGAGEMENT

Engagement and consultation form an integral part of service development and delivery in Newport; service users and stakeholders are regularly invited to contribute to the HSG planning process. Engagement is vital to the development of the HSG delivery plan, whilst also facilitating the continual improvement of HSG services, both on a local and regional level.

4a Stakeholders engaged with

In previous years, both face-to-face and online methods of engagement have been utilised, but due to Covid restrictions in 2020 and 2021, face to face events were not possible and virtual approaches were adopted instead. An online survey was developed and published on the [Gwent Housing Support website](#) specifically for service users, and a link to this survey disseminated to all support providers in Gwent, with encouragement to support their service users to complete it. An online survey for stakeholders was also widely disseminated to support providers and partner agencies, asking them to identify any gaps or priorities for the HSG and Homeless services and to make any recommendations for further improving partnership working and the delivery of services.

Stakeholders invited to take part in the consultation process include people who use HSG services and their carers/families, Health and Social Services colleagues, the Probation and Police services, VAWDASV Partnership Boards, Substance Misuse Area Planning Boards, Children and Communities Grant, HSG Providers and landlords

4b Stakeholder feedback

The feedback received from different engagement processes was positive and enabled robust and detailed information to be collected, which reaffirmed and clarified the needs and pressures that are currently being experienced by those both receiving and providing support, and will help to shape the strategic priorities. Some key themes to emerge from the engagement included:

- **Lack of accommodation** – the need for more accommodation and different accommodation options is regularly identified through the engagement process and remains a long-term challenge within Newport
- **Improved collaboration and partnership working** – there are some positive examples of existing partnership working and collaboration, but further work is needed to ensure that all services are working together effectively and gaps in provision are being met
- **Complex Needs** – consultation has shown there are now more service users with complex or multiple needs which cannot be met by one service area alone, further supporting the need for more collaborative approaches. The impact of the Covid-19

pandemic was also highlighted during the engagement process, with mental health provision an area of significant concern, and also access to VAWDASV services

- **Barriers to engagement** – service user feedback highlighted the issues of lack of face-to-face contact, poor access to mental health services and the requirement for more robust procedures to manage support worker absences as areas to focus on. Digital access is a further barrier experienced by service users and addressing this issue needs to be considered to better enable future consultation exercises
- **Awareness Raising** – service user feedback also highlighted that availability of information about support services is not always consistent and it remains a priority for HSG teams to continually promote and raise awareness of Housing and the HSG programme.
- **Recruitment, Training and Retention** – the recruitment of staff has been identified throughout the consultation process as an area of great pressure for support providers, which is impacting on effective service delivery

4c Partnership working

As well as engaging in annual consultation in partnership with the other Gwent Local Authorities, Newport also undertakes regular local engagement with service users and stakeholders as part of ongoing service reviews and partnership meetings. This has resulted in a long-term, collaborative approach to engagement and key partners and service users from a wide range of organisations are regularly consulted.

The Council's Housing Support, Housing Needs and Housing Strategy teams continue to build on the excellent working relationships with partners which have greatly improved during the pandemic, especially with local support providers, substance misuse and mental health services.

A number of strategic groups currently operate in Newport and members of the Housing Support, Homelessness, Housing Options, Housing Strategy and/or Rough Sleeper teams sit on each of these. They include the Strategic Housing Forum, the HSG Planning Group and the Rough Sleeper Strategy Group all led by NCC; the Socially Vulnerable and Socially Disadvantaged Working Group and Co-occurring Group both led by ABUHB; the Adults at Risk of Sexual Exploitation Group led by Gwent Police; the Gwent Pathway Group led by the National Prison & Probation Service; the NTS Regional Strategic Group led by Cardiff City Council; the Community Wellbeing Steering Group led by Public Health Wales

There are also operational and working groups functioning in the City and Gwent area which include representation from members of the Housing Support, Homelessness, Housing Options, Housing Strategy and/or Rough Sleeper teams including: Sanctuary Steering Group, Crisis Support House Steering Group, Rough Sleepers Operational Group, VAWDASV sub-groups, Wellbeing Collaboratives Pill and Ringland local groups, Gypsy Traveller Accommodation assessment Steering Group, Private Landlord Forum, Autistic Spectrum Disorders and Substance Misuse Training Task & Finish Group.

Newport's Housing Support team will regularly review the governance of local planning groups and to ensure that key partners are represented at all relevant forums, and that they are fully engaged in any discussions. Partners will be engaged at an operational and strategic level thereby creating opportunities to collaborate across boundaries and sectors to optimise resources and capacity. The team will also continue to promote the HSG programme locally, through ongoing engagement and consultation, utilising any channels of communication available.

A IMPACT ASSESSMENTS

Newport City Council has an established Fairness Commission which is an independent body that advises the Council on the best use of resources and powers to achieve the fairest outcomes for local people. The Fairness Commission has established four Principles of Fairness which have to be considered as part of any decisions that the Council make. The principles are: Equity, Priority, Inclusion and Communication.

Impact assessment process

The Council's Fairness and Equality Impact Assessment includes an equality impact assessment based on protected characteristics, a section on stakeholders who may be impacted by the decision, a section on engagement, a Welsh Language assessment, sustainable development principles and socio-economic duty assessment. A separate Children's Right Impact Assessment has also been completed. The impact assessment was undertaken on the Delivery Plan's priorities as a whole rather than each separate delivery priority but highlighted specific priorities where relevant.

Key findings

Impact assessments undertaken:

- Identification of all stakeholders impacted by the decision or proposal
- How engagement has taken place
- Views of stakeholders including service users
- Protected Characteristics assessment
- Welsh language assessment
- Sustainable development principle – 5 ways of working assessment
- Socio-economic duty assessment
- Children's Rights Impact Assessment

Summary of the consolidated assessment for the Delivery Plan:

- A wide range of stakeholders are identified including statutory services, support providers, wider stakeholders, social and private landlords, service users who may be homeless, threatened with homelessness or who need support to sustain their accommodation, Council departments.
- Engagement via surveys, questionnaires, partnership meetings, forums, working groups, project groups, use of technology, Gwent HSG website, local and regional HSG proposal forms, negotiations with support providers,

- Analysis of surveys, questionnaires, Gateway application, assessment and risk forms, research findings
- The assessment of the impact of implementing the delivery priorities on the categories of people with protected characteristics was positive on all counts as additional, more responsive, flexible, targeted services would improve people's lives.
In addition, the development of specific supported housing schemes to meet unmet needs e.g. for care leavers and young homeless people, people with complex needs and those with mental health problems would offer more choice and be an important improvement on current services.
- Specific delivery proposals have also been considered and approved by members of the multi-agency HSG Planning Group.
- Similarly, the strategic priorities' itemised delivery priorities for homeless people or those threatened with homelessness will result in a positive impact for these citizens.
- The impact of the delivery priorities on the Welsh language was assessed as neutral. Services will be offered through the medium of Welsh or other languages and documentation will be provided in Welsh. The outcome of the recent Census will also inform current and future service provision.
- The impact of the delivery priorities on the Council's socio-economic duty was again assessed as being very positive as the programme supports many vulnerable citizens affected by degrees of disadvantage. A table identifying the groups of people cross-referenced with areas of inequality produced a high or very high score in each delivery priority/development.
- The impact of the specific delivery priorities are considered to be positive when completing the Six Steps to Due Regard under the Children's Rights Impact Assessment, especially in relation to improving homelessness services and targeted support for vulnerable families, homeless young people.
- In addition, the delivery priorities in the plan around developing specific accommodation and support schemes for care leavers and young homeless people 16 yrs+, as well as an identified unmet need for specific accommodation for young people transitioning from CAMHS to adult mental health services, will have a positive impact on children's lives as they begin their journey to more independence and security.

B SPEND PLAN

Table 2: Newport's Housing Support Grant Spend Plan 2022-2023

Spend Plan collection period		Local Authority HSG Spend Plan 2022/23					
Regional Collaborative Committee:		Gwent					
Local Authority:		Newport					
HSG Annual Allocation		£8,577,295.89					
		Client Units	Total HSG Spend Against Project Type	Spend per Unit	Local Authority contribution	Priority Reference No	Notes (brief explanation of spend)
Project Type	Project Type Breakdown	Numbers	£	£	£	Text	Text
PRS Access Schemes	TOTAL	0	0.00	0	0.00		
Rapid Rehousing/Housing-Led Services	Housing Led	0	0.00	0	0.00		
	Housing First (verified)	0	0.00	0	0.00		
	Housing First (unverified)	0	0.00	0	0.00		
	TOTAL	0	0.00	0	0.00		
Emergency Accommodation Provision	General	0	0.00	0			
	Specific 'dry' accom	0	0.00	0			
	Specific 'wet' accom	0	0.00	0			
	TOTAL	0	0.00	0	0.00		
Rough Sleeper Assertive Outreach Services	TOTAL	79	495,457.82	6,272		SP6: DP6e	2 posts (1 currently in place & 1 to be advertised) and 2 separate schemes covering all units from previous year
Mediation Services	Landlord	0	0.00	0			
	Family	20	58,051.25	2,903			1 x Scheme continuation plus financial inclusion project which has increased total & units
	TOTAL	20	58,051.25	2,903	0.00		
Daytime Drop-in Services	TOTAL	130	239,187.96	1,840		SP8: DP8c	3 x schemes continued and 1 to start during 2022/23. new post added and scheme to start during 2022/23 has had units reduced
Enforcement, Investigation or Compliance with Housing Legislation	TOTAL	0	16,000.00	0			
Activities designed to promote and publicise compliance with housing	TOTAL	0	4,000.00	0			
Floating Support	VAWDASV	74	226,536.72	3,061			Continuation of scheme but has now been reduced as earlier end of contract for worker and review of units has meant a reduction
	Learning Disability	0	0.00	0			
	Physical Disability	12	35,576.03	2,965			Element of floating support scheme applicable to this category (previously "FS other" category)
	Mental Health	134	435,092.51	3,247		SP2: DP2a, DP2b	Continuation of a floating support scheme which after review has now had units reduced and amalgamation of a substantive scheme with a successful pilot started in 2021/22
	Substance misuse and/or alcohol issues	90	255,804.75	2,842		SP3: DP3a	Continuation of scheme split between this category and ex-offenders (this scheme reviewed and units reduced but then extra post added which meant in overall increase in amount and units) plus Regional Outreach Service which has meant increase in amount & units
	Ex-offenders	81	274,892.35	3,394			Continuation of 2 x schemes including scheme detailed above. Review of scheme split with above category has had a review which has meant a reduction in units and overall funding.
	Young People	128	433,038.60	3,383			Continuation of 1 scheme which has been increased to include extra floating support whilst 2 x fixed schemes come in to effect during 2022/23. Increase in FS element due to a delay in start date for fixed scheme.
	Refugees	45	103,730.48	2,305		SP5: DP5d	Element of a larger floating support scheme reduced due to post review
	Older People	240	352,479.47	1,469			3 x substantive schemes continued
	Gypsy and Travellers	8	24,000.00	3,000			1 x substantive schemes continued. Scheme reduced as regional and another LA now included
	Generic	728	1,631,184.76	2,241			Continuation of 4 x FS schemes with remaining funding for schemes with specific support roles e.g. Financial Inclusion Support Workers, Assessment Workers and Move On Support Workers. One scheme has now been amended in order to provide funding for an extra worker within substance misuse category, the units for 2 schemes have been reviewed meaning an overall decrease and a Move On Support Worker post has become vacant and has meant an addition in salary costs
Other	153	431,746.72	2,822			Continuation of 4 x schemes. One of these schemes has now been reduced in order to provide funding for an extra worker within substance misuse category	
TOTAL	TOTAL	1,693	4,204,082.39		0.00		

		Client Units	Total HSG Spend Against Project Type	Spend per Unit	Local Authority contribution	Priority Reference No	Notes (brief explanation of spend)
Project Type	Project Type Breakdown	Numbers	£	£	£	Text	Text
Temporary Accommodation	Learning Disability	0	0.00	0			
	Physical Disability	0	0.00	0			
	Mental Health	0	0.00	0			
	Substance misuse and/or alcohol issues (wet)	10	112,479.34	11,248			1 x scheme continued
	Substance misuse and/or alcohol issues (dry)	5	145,969.76	29,194		SP3: DP3b	1 x scheme started in 2022
	Ex-offenders	0	0.00	0			
	Young People	35	417,615.76	11,932		SP5: DPSa, DP5b, DP5c	Continuation of 3 x schemes. One new scheme now amended to reflect delayed start date and we have removed a supported lodgings scheme
	Older People	0	0.00	0			
	Refugees	0	0.00	0			
	VAWDASV	5	39,693.75	7,939		SP6: DP6d	Continuation of successful pilot scheme started in 2022/23
	Generic	54	454,548.26	8,418			2 x schemes continued
Generic - intensive needs	0	0.00	0				
Other	37	460,338.47	12,442			2 x schemes continued	
	TOTAL	146	1,630,645.34		0.00		
Permanent Supported Accommodation	Older People	0	0.00	0			
	Learning Disability	136	230,332.86	1,694			3 x schemes continued
	Mental Health	83	753,832.93	9,082		SP3: DP3c SP6: DP6c	7 schemes previously in "other" category and 1 x new scheme started 2021/22
	Other	20	228,812.30	11,441			2 x schemes continued
	TOTAL	239	1,212,978.09		0.00		
ExtraCare Services	TOTAL	0	0.00	0			
Alarm Services	VAWDASV	0	0.00	0			
	Other	0	0.00	0			
	TOTAL	0	0.00		0.00		
Refuges	Male	0	0.00	0			
	Female	26	444,608.35	17,100			Continuation of 3 x schemes of which 1 re-modelled in 2021/22. Increase as funding for one scheme was incorrect within indicative spend plan
	Other	0	0.00	0			
	TOTAL	26	444,608.35		0.00		
Target Hardening Equipment	TOTAL	0	0.00	0			
Non-Statutory HSG Funded Posts	TOTAL	6	166,112.08	0			6 posts continued. Slight increase for mobile phone costs
Other Homelessness Prevention Projects	TOTAL	24	64,693.01	2,696		SP4: DP4d	2 posts started 2021/22
Other	Uncommitted Spend	0	0.00	0			
	General Other	1	41,479.60	0			Continuation of Project Officer post plus Gateway database costs plus interpretation services.
	TOTAL	1	41,479.60		0.00		
GRAND TOTAL		2,402	8,577,295.89		0.00		

C COMMISSIONING PLAN

The following table shows Newport City Council's commissioning intentions over the next three years.

Table 3: Commissioning Plan

Year 1: 2022/2023			
Timescale	Floating Support Lot	Activity	New Service/ Contract to Commence
April 2022 to March 2023		Interim remodel and longer-term review (re rapid rehousing) of homeless hostel provision	n/a - ongoing project throughout the year
April 2022 to March 2023		Prepare for and complete commission / tender research into young people transitioning from Children's and CAMHS services to Adult Services/CMHT	01/04/2023
April 2022 to September 2022	1.1	Prepare for and complete commission / tender for Rough Sleeper/homeless/street-based lifestyle	01/04/2023
July 2022 to December 2022	1.2	Prepare for and complete commission / tender for Generic (1)	01/04/2023
July 2022 to December 2022		Prepare for and complete commission / tender for housing support accommodation service for Care Leavers in line with rapid rehousing agenda	estimated 01/01/2023
October 2022 to March 2023	1.3	Prepare for and complete commission / tender for Migrants and Refugees	01/04/2023
January 2023 to March 2023		Undertake discussions with support providers to review and agree a 2023-2024 delivery plan for services transferred from HPG to HSG	01/04/2023

Year 2: 2023/2024			
Timescale	Floating Support Lot	Activity	New Service/ Contract to Commence
April 2023 to September 2023	2.1 & 2.2	Prepare for and complete commission / tender for Generic (2) & (3)	01/04/2024
July 2023 to December 2023	2.3	Prepare for and complete commission / tender for Young People & Families	01/04/2024
July 2023 to December 2023		Undertake service evaluation and agree arrangements from April 2024 onwards for services transferred from HPG to HSG	01/04/2024 (if service continues under HSG)

Year 3: 2024/2025			
Timescale	Floating Support Lot	Activity	New Service/ Contract to Commence
April 2024		Enter into new contract arrangements as required for services transferred from HPG to HSG main programme	01/04/2024
April 2024 to September 2024	3.1	Prepare for and complete commission / tender for DA/VAWDASV	01/04/2025
On or after September 2024	3.2	Prepare for and complete commission / tender for Generic (4)	On or after 01/04/2025
On or after September 2024	3.3	Prepare for and complete commission / tender for Offending / Substance Misuse	On or after 01/04/2025
On or after September 2024	3.4	Prepare for and complete commission / tender for Mental Health	On or after 01/04/2025

D HOMELESSNESS STATUTORY DUTIES

The Homelessness statutory duties are delivered by the Housing Needs Unit, which consists of four teams:

- Housing Solutions, who deliver the front-line statutory service under the Housing Wales Act 2014. Eight FTE Housing Solutions Officers deliver front-line support and hold the statutory caseloads. An additional two FTE Temporary Housing Solutions Officers have been recruited for 2022/23, along with a temporary FTE Housing Solutions Assistant.
- Home Options manage the waiting list for affordable housing in Newport and facilitate advertising of properties via the common housing register for RSL partners.
- Temporary accommodation manage accommodation provided as per duties owed under the Housing Wales Act 2014 and consist of four FTE Accommodation Officers and two FTE Accommodation Assistants. An additional two FTE temporary Accommodation Officers, one FTE temporary Accommodation Assistant and three FTE temporary Admin Assistants have been recruited for 2022/23.
- The TASA (Temporary Accommodation Support Assistance) team, who provide crisis intervention, housing related support and move on assistance, consists of two FTE Officers (HSG funded), one FTE PRS Officer (HSG funded) and an HSG -funded Vulnerable Adults housing support worker.
- Operational management is provided by three FTE Team Leaders and two FTE Managers, and the service is overseen by the Housing Needs Manager

HSG funding is also utilised to fund a Rough Sleeper Coordinator and Rough Sleeper support Officer, who coordinate outreach services, collate data on rough sleeping and support needs. Partnership working with other statutory services and third sector providers enables targeted support to be offered to the cohort of those sleeping rough.

Housing Support Grant funding enables housing-related support to be provided to households that are owed a statutory duty via dedicated posts. Crisis support is available for those who may need to access temporary accommodation and also those who are moving on to permanent accommodation. The team signposts to specialist services if longer-term support is required. HSG funded posts facilitate move-on to permanent accommodation in the social and private rented sector.

The Housing Needs Unit also works closely with commissioned service providers to deliver a front-line service that supports the needs of specific cohorts, such as those experiencing VAWDASV, prison leavers, rough sleepers and young people, via co-locating office space and joint case management. Close working relationships with other commissioned providers ensures that targeted, accurate and timely advice is provided to service users.

A strategic approach to homeless prevention and relief is achieved via close working relationships between the Housing Needs Unit, Housing Support Grant Team and Housing Strategy. The governance of all teams has been reviewed to ensure alignment of strategies and work plans and forums established to incorporate RSL objectives and to provide an oversight of funding streams.

The Delivery Plan outlines how projects and services will be remodelled following on from pilots established during Phase 2 and in aspiration of achieving the strategic objectives contained within the Housing Support Programme. Capital projects that utilised Phase 2 funding will be delivered, alongside accommodation-based support services where gaps in provision have been identified. Floating support services will be remodelled to ensure targeted support is provided to upstream homelessness prevention where possible.

The staffing capacity required to deliver statutory services and the objectives within the delivery plan will be subject to evaluation and will be funded via core funding, Housing Support Grant and Homeless Prevention Grant. Rapid rehousing will remain a core aspiration alongside increased homelessness prevention.

Front line services and statutory provision will enable support needs to be quickly identified, with a thorough assessment then completed to ensure that households receive targeted and trauma-informed floating support and are signposted or quickly referred to other statutory or commissioned support. A range of accommodation options will be available, dependent on need and service users will receive advice, information and support to relieve homelessness or ensure that homelessness is brief, rare and unrepeated wherever possible.

Partnership working will be strengthened via multi agency working, data sharing and created accountability, with the service user remaining the primary focus. A person-centred approach will be taken to identify pathways of support and intervention needed, to achieve statutory homelessness prevention or relief via appropriate statutory and commissioned accommodation and support needs being met.

The Delivery Plan aligns with the strategic objectives within the Housing Support Programme, Rapid Rehousing Plans and Housing Strategy objectives to increase the supply of affordable homes. Outcomes will be regularly reviewed locally, and regional approaches will also be considered where efficiencies and shared objectives can be achieved.