

Newport City Council

Private Hire Drivers Conditions

Local Government (Miscellaneous Provisions) Act 1976 – Part II Private Hire Drivers Licence – Conditions of Licence

1. A driver shall at all times maintain a high standard of appearance and behaviour, assist with passengers' luggage and take all reasonable steps to ensure the safety of passengers. Drivers should obtain a medical exception from the council if they are unable to conduct these duties because of medical reasons.
2. A driver shall not operate a radio / music / or electronic device in the vehicle which interferes with the comfort of passengers and will not eat or drink in the vehicle without the express consent of the hirer.
3. A driver shall not convey more passengers than specified in the licence of the vehicle, provided that for this purpose children under the age of ten may be conveyed in the rear passenger compartment. No child under the age of ten, or more than one person over that age, may be conveyed in the front of the vehicle. The driver shall not allow any person other than the hirer to ride in the vehicle when on hire – apart from a school contract escort - without the hirer's consent.
4. Property accidentally left in a private hire vehicle must be reported to the operator and the police within 24 hours.
5. On request, the driver shall provide the hirer with a written receipt for the fare paid.
6. The driver shall convey no animal except when it is in the custody of the hirer and in this case the animal must be conveyed in the rear of the vehicle.
7. The driver shall make all attempts to arrive punctually at the time and place specified by the hirer.
8. A driver shall not demand of the hirer a sum in excess of that agreed between the hirer and the operator. If the vehicle is fitted with a meter which is used to determine the fare, the driver shall give the hirer the opportunity to examine the fare shown on the meter at the end of the journey.
9. The driver shall notify the council of all changes in personal circumstances or relating to this licence within 14 days, e.g. arrests, offences reported, fixed penalty notices, convictions, police cautions and changes of address.
10. The driver should have no sexual contact or be sexually explicit either physically or verbally towards passengers. The driver shall at all times ensure that the hirer/passenger is cared for and must not knowingly put them in any position that could lead them into any physical or moral danger. Any suspicious behaviour or circumstances must be reported to a relevant authority, e.g. police, children's services or to licensing officers.
11. Private hire drivers should take no part in the booking procedure between the customer and the private hire operator. This includes supplying a customer with a communication device, i.e. mobile phone, computer device so they can make a booking with the operator.

12. The private hire driver shall only work for the operator listed on their application form. If the operator is changed the council should be informed within five working days.

Legislation

The holder of a private hire driver's licence shall comply with the provisions relating to private hire vehicles contained in the following legislation:

- [Town Police Clauses Act 1847](#)
- [Part II Local Government \(Miscellaneous Provisions\) Act 1976](#)
- [Road Traffic Act 1988 Part 11\(a\) Construction and Use of Vehicles and Equipment](#)
- [Equality Act 2010](#)
- [Health Act 2006](#)

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