

## Consultation Update Report

### 1. Distribution

The draft strategy along with a covering letter and feedback questionnaire was distributed to over 400 contacts including AMs, MPs, Councillors, LHB Board Members and key contacts within Health, the Council, Police and Probation, Community and Voluntary Groups.

The covering letter offered groups the opportunity to invite the HSCW team to attend their event / meeting to present the main themes and receive feedback on the draft strategy.

When attending established groups and forums a presentation was delivered outlining the main themes of the draft strategy. In addition copies of the draft strategy and a feedback questionnaire were also distributed.

Presentation and discussions have taken place at the following groups:

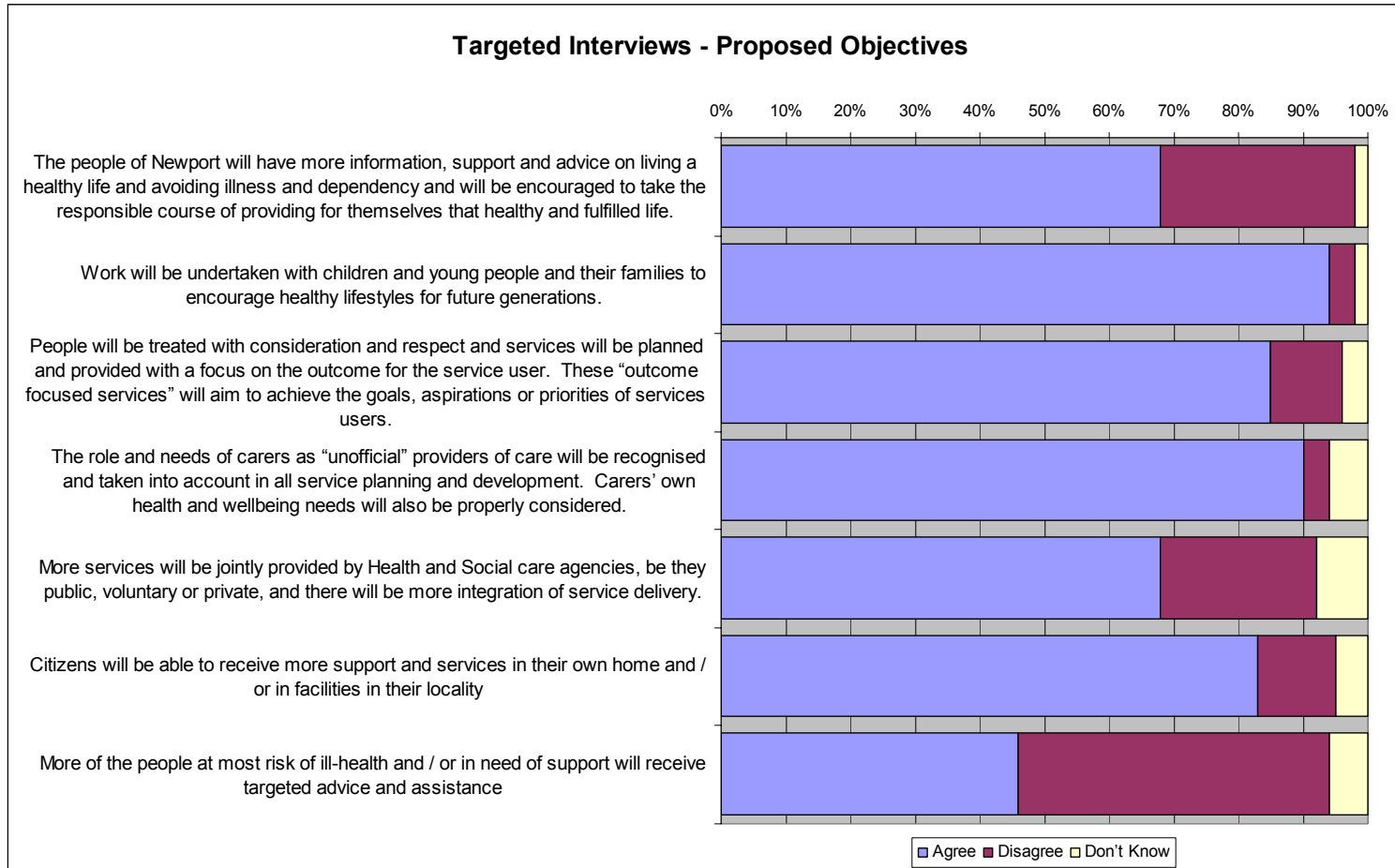
- Community Health Council
- Senior Citizen Forum Public Meeting
- Stow Hill Community Development Meeting
- Plan Coordination Group
- Supporting People Policy Group
- Mental Health (Adult) Strategic Planning Group
- Citizens Panel Focus Group
- Physical Disability & Sensory Impairment Policy Group
- Healthy Living Policy Group
- Intermediate Care Policy Group
- Learning Disability Partnership Board
- Children & Young People Plan Annual Meeting
- Mental Health (Older People) Strategic Planning Group
- Patients Panel
- Voluntary Sector Forum
- Older People Policy Group
- BME Communities Steering Group
- Newport People 1<sup>st</sup>

All feedback and questions from these groups have been recorded and have been analysed along with the other responses from the organisations circulated.

### 2. Targeted Interviews

A specialist market research company has undertaken 508 telephone interviews across Newport on our behalf. They used an agreed questionnaire which allowed for analysis along age, social class and ethnic background.

The response data shows general support for the proposed approach. The following graph shows the responses given relating to the proposed objectives:

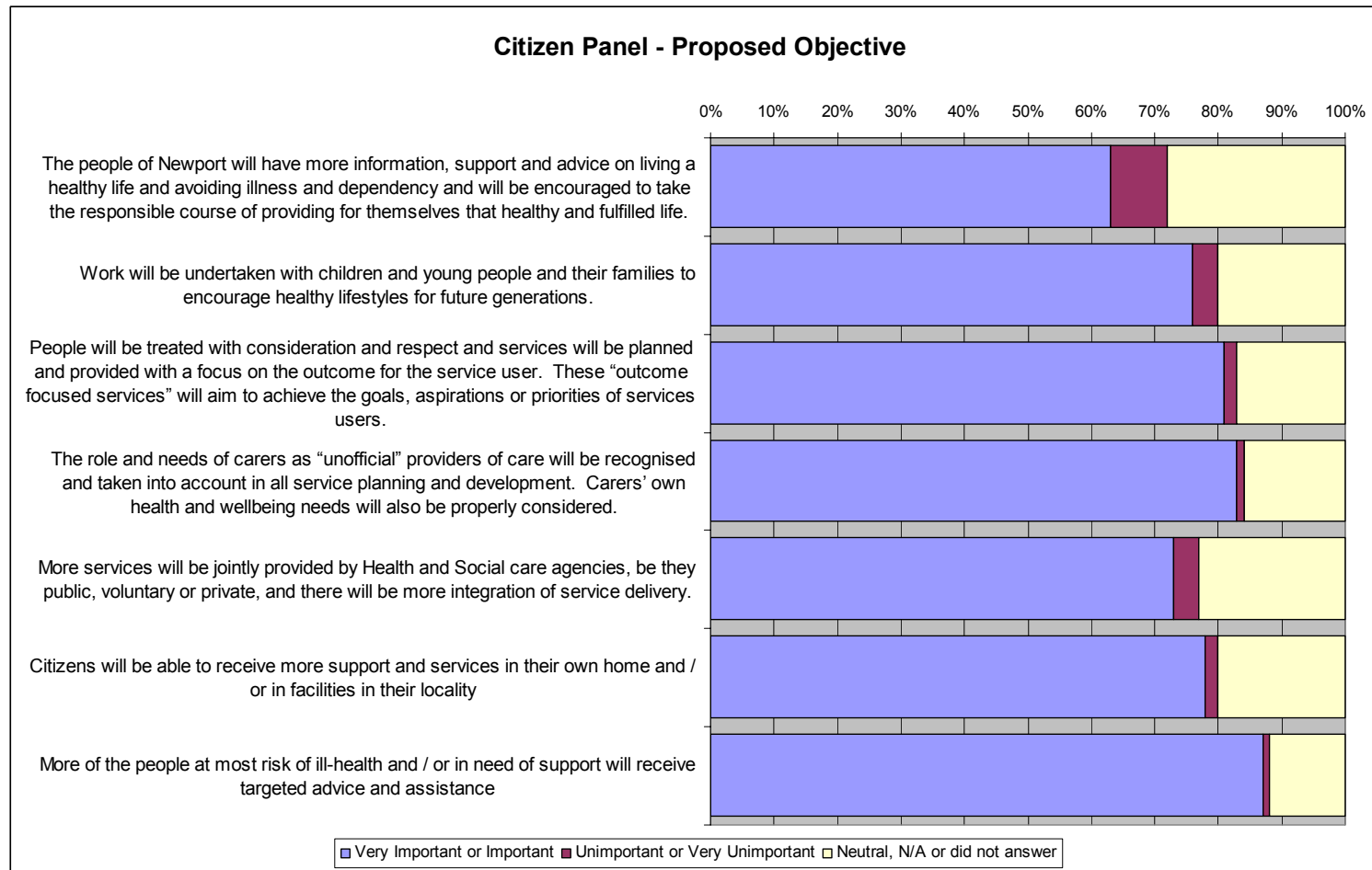


A final analysis and report is currently being prepared.

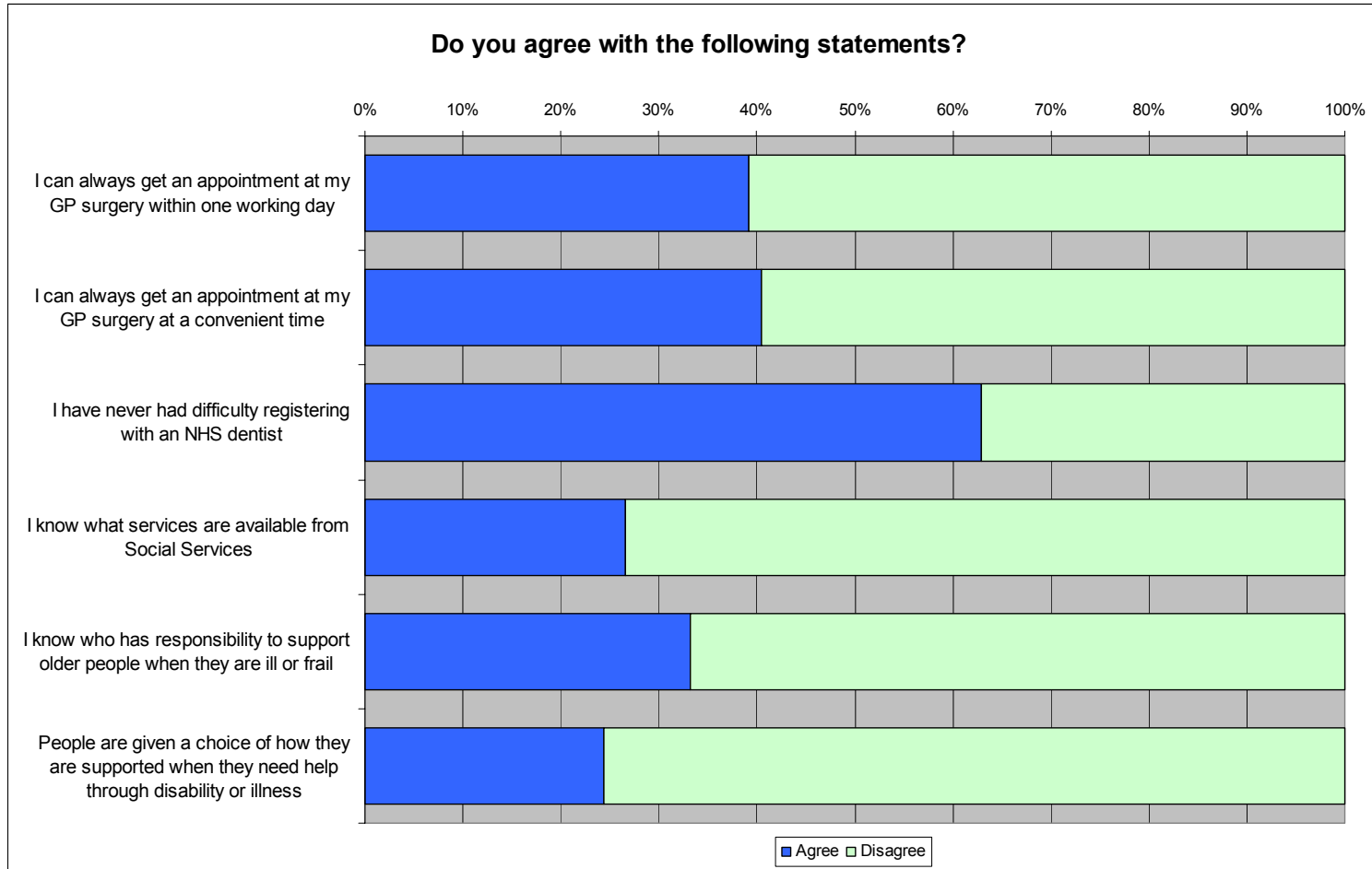
### 3. Citizens Panel

A questionnaire was sent out to members of the Newport's Citizens' Panel. This is a representative pool of people who have agreed to be consulted on a range of different issues. There are currently over 1200 panellists.

496 completed questionnaires were received from the members of the panel. The responses received have generally been supportive of the main themes of the draft Strategy. The following graph shows the responses given relating to the proposed objectives:

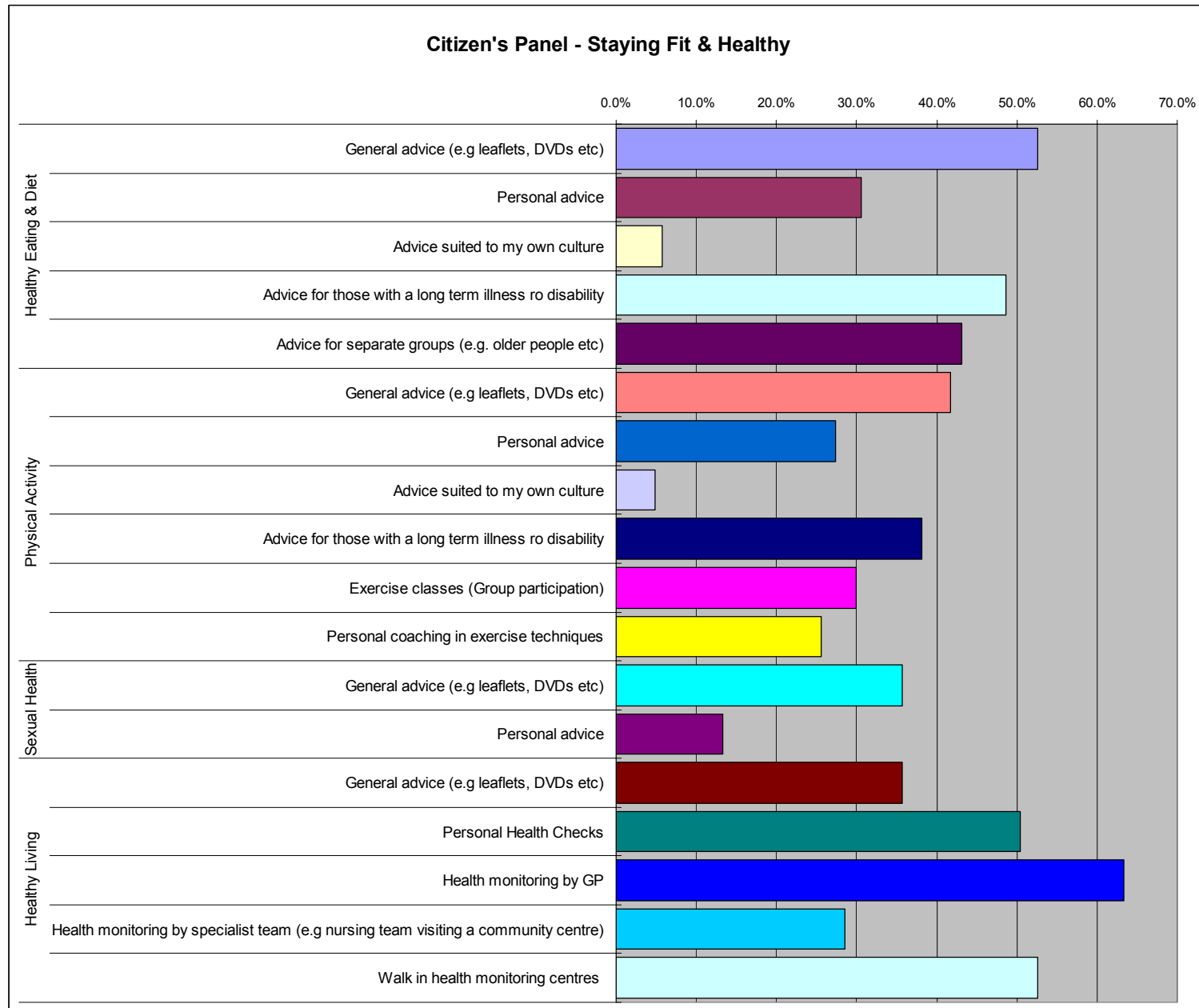


In addition panel members were asked the following questions about service delivery.



Panel members were also asked what advice, information or support would be helpful for them to stay fit and healthy with the following responses:

# Draft Health, Social Care and Wellbeing Strategy 2008-11



Panel members were also asked to make any further comments or suggestions. A random selection of comments have been listed below:

“Would find it more useful to have walk-in-facilities that deal with routine conditions, e.g. sporting injuries, travel health”

“Walk in Centre’s would be a great idea”

“I don’t think we need more information on healthy eating, but I do think it would be worth providing more info about exercise facilities e.g. swimming pools, aerobic classes etc”

“Would like to see more info on local fitness classes and classes especially for older people 50+”

“Local fresh fruit / vegetable box service for Glasllwch / Ridgeway area”

“Smaller more informal places not just A&E at hospitals where people know they will just have to wait. Walk in places which will deal with initial questions – which may not need treatment”

“Although I can see the benefit of advice on health/diet, I think it is not the responsibility of the individual and not a subject that council’s / government should spend resources on.”

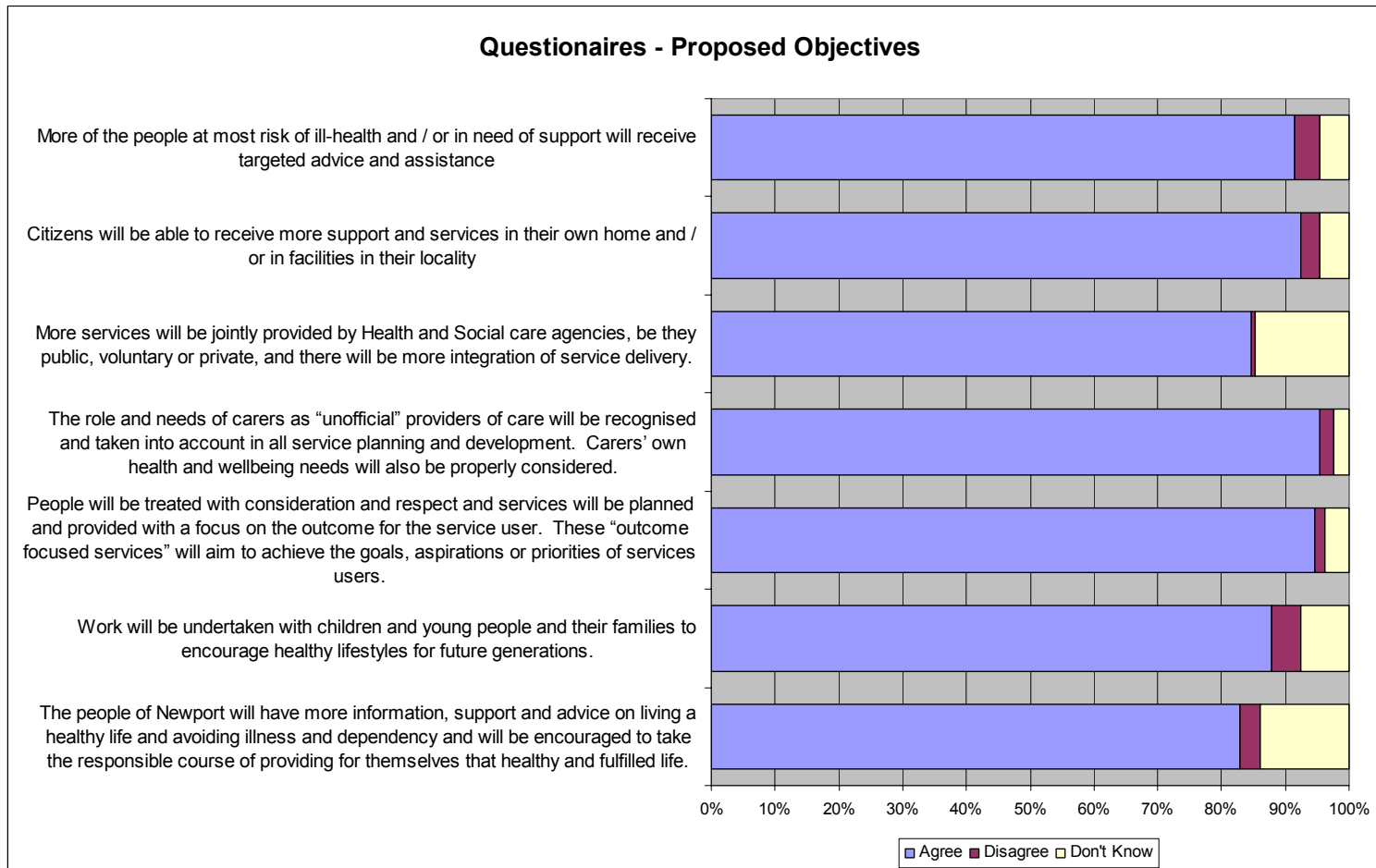
“All to have the opportunity for health checks at GP surgery annual basis e.g. bloods for diabetes, cholesterol etc.”

#### 4. Feedback Questionnaires

Questionnaires have been circulated in a number of publications which have been distributed across Newport.

- Newport Matters (To 60 000 homes)
- South Wales Argus (30 000 inserts)
- Voice Magazine (27 000 circulation)
- Deaf & Hard of Hearing Newsletter (800 copies)
- Social Wellbeing & Housing Newsletter
- Websites (Newport City Council & Newport LHB)
- PAG Mag (Pharmacy Magazine)
- Neighbourhood Committees

135 completed questionnaires have been received. The responses received have generally been supportive of the main themes of the draft Strategy. The following graph shows responses given relating to the proposed objectives:



**5. Collation**

Written feedback has been received from a number of sources and is currently being collated and analysed. Once this process is complete the draft Strategy document and materials will be amended accordingly in March.