Please contact Newport City Council with any queries

Email: info@newport.gov.uk
Web: www.newport.gov.uk/cpe
Telephone: (01633) 656656
What does CPE mean?

Civil Parking Enforcement (CPE) means that the responsibility for enforcing parking restrictions is the responsibility of the Local Authority rather than the Police. CPE will apply throughout Newport from 1st July.

Parking restrictions will stay the same and Civil Enforcement Officers (CEOs) employed by the council will enforce all off-street car parks managed by the council, as well as on street parking restrictions such as residents parking schemes and double yellow lines.

If a vehicle is found to be parked unlawfully the CEOs will issue a Penalty Charge Notice (PCN). Other traffic restrictions including dangerous parking, obstruction of the footway, and moving traffic offences will continue to be enforced by Gwent Police.

Civil Enforcement Officers

Newport City Council will be employing a team of Civil Enforcement Officers (CEOs) who will be deployed daily across the authority. These officers will be able to enforce parking related restrictions on the public highway if a vehicle is parked unlawfully, including:

- parking on yellow lines
- overstaying time limits on parking bays
- parking across drop kerbs
- parking more than 50cm from the edge of the kerb

The CEOs do not have the discretion to cancel a PCN once issued or take into consideration any mitigating circumstances, these must be considered through the appeal process. Other traffic restrictions will continue to be enforced by Gwent Police, including moving traffic offences and dangerous parking.

Officers will be seen enforcing at locations where previously traffic wardens were not deployed. Therefore you may receive a Penalty Charge Notice (PCN) for parking somewhere you have previously parked in contravention, as our team will be enforcing daily.
Penalty Charge Notices (PCNs)

A PENALTY CHARGE NOTICE will be issued to a vehicle parked in contravention of parking regulations.

The PCN will set out details of the vehicle and the contravention that has taken place, along with the level of the penalty charge to be paid. The charge will be either £70, reduced to £35 if paid within 14 days, or £50 for lesser parking offences, again reduced to £25 if paid within 14 days.

These charge levels are set by Government and legislation also requires that money from PCNs is used to cover the cost of operating the enforcement service, with any surplus invested in traffic improvement projects. Civil Enforcement Officers will not have targets to issue a set number of PCNs.

A PCN can be paid

By post using the envelope provided with the PCN
By telephone on 033 33 200 867
Via the internet at www.swpg.co.uk
(Please do not send cash through the post)
Appeals process

If you wish to challenge a Penalty Charge Notice, follow the instructions on the reverse of the notice and submit a written challenge. If you do this within the first 14 days of issue and your challenge is rejected, the discounted rate will be restarted for a further 14 days.

If you appeal after 14 days and your challenge is rejected, the full charge will be payable. You have 28 days in total to submit a written challenge from the date the notice was issued. If the appeal is rejected the recipient (vehicle owner/keeper) does have the further option to submit an appeal to an independent adjudicator. Details of how to do this will be included in the decision notice from the council.

Please do not ignore a Penalty Charge Notice as the charge will increase if it is not paid or if a challenge is not made. Any further delay may lead to action by enforcement agents (bailiffs), with their costs added to the civil debt.
Avoiding a PCN

Following these parking tips will help you to park in a way that does not cause inconvenience to other members of the public and help avoid a PCN:

- Always check the lines on the road and, where applicable, the signs by the side of the road - they tell you what restrictions apply.
- Do not park on double yellow lines, this applies to both the footway and the highway.
- Do not park where there are yellow line waiting or loading restrictions in force.
- In pay and display car parks, always make sure you read the signage and always make sure you purchase the appropriate pay and display ticket in accordance with the instructions on the signage and park within the bay.
- Do not stay longer than is permitted by the signs or by the ticket you have purchased.
- Do not block entrances to private properties - dropped kerbs.
- Do not double-park.
- Do not park on pedestrian crossings or the white zig-zag markings near to the crossing.
- Do not park on ‘School Keep Clear’ markings or the yellow zig-zag markings near to schools.
- Do not park in loading bays unless you are loading/unloading goods.
- Do not park in bays reserved for disabled badge holders or specific classes of vehicle unless you are entitled to do so.
Parking Right

The transfer of Civil Enforcement powers will allow the council to ensure motorists are parking right in Newport.

It allows us to tackle issues such as traffic congestion, road safety and to safeguard the interests of residents, blue badge holders, transport operators and local businesses.

It will prevent the abuse of specific types of parking such as disabled bay, loading bays, bus stops and should help ease congestion outside schools.

To park ensure you have parked right, you should always check the lines and the signs, or other notices in the vicinity of where you are parking.

These will tell you about any restrictions to parking and The Highway Code explains what the signs and lines mean.
Where should I park?

There are no changes to the rules for parking as part of CPE. Parking contraventions that could currently result in you receiving a ticket from the Police, will still be parking contraventions once CPE has been introduced.

Read more at: www.newport.gov.uk/parking

Resident parking schemes

There is no change to resident parking schemes because of CPE. Parking in a resident parking bay without a valid permit displayed will remain a parking contravention after CPE has been introduced and could result in you being issued with a PCN.

Read about Newport resident parking schemes at: www.newport.gov.uk/parking

Blue Badge holders

CPE does not change the rules for parking for blue badge holders. Blue badge holders can still receive a PCN for certain parking contraventions, please refer to the guidance booklet issued with your blue badge for details.

Read about disabled parking in Newport at: www.newport.gov.uk/parking
To stay up to date with the progress of Civil Parking Enforcement in Newport and our #parkright campaign, you can follow us on social media via Twitter, Facebook, or on the CPE page on our website.

www.newport.gov.uk/cpe