

Gwent Police – Plans and Priorities

Police and Crime Plan Priorities 2013-2017 (2015/16 update)

Priority 1 – To deliver the best quality of service available

Outcome: The people of Gwent are satisfied that the police provide a service which meets their requirements

Success Measures:

- To increase the public confidence rating in the annual Crime Survey for England & Wales (CSEW) and the Force Local Public Confidence Survey.
- To increase the proportion of people who are satisfied with the way the police in their area are dealing with the things that matter to them and the community.
- To increase the satisfaction of victims of crime and anti-social behaviour (ASB) with the service they have received from the police.

To achieve this: Gwent Police will:

- Work with victims and staff to develop our victim services plan.
- Support the implementation of the victim services hub for Gwent.
- Continue to develop the way in which we keep people informed about the action we take in response to their concerns.

The Commissioner will:

- Put victims at the heart of everything we do.
- Listen to and engage with the community about the police service they require and receive.
- Implement the victim services hub for Gwent.
- Work with partners to support victims and communities.
- Work with the Crown Prosecution Service and HM Courts and Tribunal Service to improve the service given by the criminal justice system in Gwent to victims of crime and ASB.

Priority 2 – To prevent and reduce crime

Outcome: People in Gwent are less affected by crime

Success Measures:

- Embed ethical crime recording in order to properly assess and reduce the overall level of recorded crime.
- Reduce the level of risk to victims of crime.
- Reduce the fear of crime.
- Increase the number of offenders brought to justice.

To achieve this: Gwent Police will:

- Implement measures that ensure that data is accurate, focussing on conversion of calls from the public into recorded crime.
- Provide particular emphasis on dealing with acquisitive crime, violence, criminal damage, arson and cybercrime.
- Develop and implement a crime prevention strategic approach with partners.
- Allocate resources to where they are needed, so that the right people are in the right place at the right time.
- Target repeat and high-volume offenders who cause the most harm to our communities.
- Increase the number of offenders brought to justice by improving the quality of police investigations, and the quality and timeliness of prosecution files.
- Work with partners to educate, prevent, support and offer treatment to those whose substance abuse is a factor in their offending behaviour.

The Commissioner will:

- Work with partners to develop a joint approach to preventing crime and ASB to reduce demand on services.
- Work with partners to develop a joint approach to restorative justice to reduce the likelihood of further offending.
- Work with partners to divert people from offending behaviour that may lead them into the criminal justice system.

Priority 3 – To take more effective action to tackle Anti-social Behaviour

Outcome: People in Gwent are less affected by antisocial behaviour

Success Measures:

- Develop the most accurate assessment with partners in order to jointly reduce levels of harm caused by ASB.
- Increase the proportion of people who feel that their call to the force made a difference to the ASB problem they were experiencing.
- The implementation of a joint single approach to restorative justice measures under the Remedy and Trigger procedures to deal with ASB and low level crimes.

To achieve this: Gwent Police will:

- Develop and implement an ASB prevention strategic approach with partners.
- Facilitate the Remedy and Trigger options to deal with ASB across the Force area.
- Assign resources to meet local demand, so that the right people are in the right place at the right time.
- Target repeat and high-volume offenders who cause the most harm to our communities.
- Work with repeat and vulnerable victims to ensure they receive the service they ought to have.
- Work with partners to educate, prevent, support and offer treatment to those whose substance abuse is a factor in their offending behaviour.

The Commissioner will:

- Work with partners to prevent ASB in our communities.

- Work with partners to develop a joint approach to preventing ASB to reduce demand on services.
- Support the implementation of a joint single approach to restorative justice measures under the Remedy and Trigger procedures to deal with ASB and low level crimes.

Priority 4 – To protect people from serious harm

Outcome: People in Gwent are protected from serious harm

Success Measures:

- Increase the proportion of offenders brought to justice for domestic abuse offences.
- Increase the proportion of offenders brought to justice for serious violence and sexual offences.
- Reduce the number of incidents of serious violent crime.

To achieve this: Gwent Police will:

- Develop effective mechanisms to identify and respond to 'high risk' incidents.
- Embed the Force Domestic Abuse Action Plan.
- Maintain specialist co-ordination of investigators to provide the best level of service to victims of domestic abuse and rape.
- Prioritise the service provided to victims of rape and serious violent crime.
- Provide particular emphasis on dealing with young people.
- Provide a specific focus on dealing with the safety of young people particularly around child sexual exploitation and abuse.
- Provide particular emphasis on dealing with cybercrime.
- Work with partner agencies to reduce repeat victimization.

The Commissioner will:

- Work with partners to support the production of a multi-agency plan to reduce incidents of domestic abuse.
- Look for opportunities to work with and support partners in addressing this priority, particularly through the provision of funds for commissioning.

Priority 5 – To make the best use of resources and provide value for money

Outcome: The people of Gwent get a police service that is value for money

Success Measures:

- Increase productivity and best use of policing services.

To achieve this: Gwent Police will:

- Reduce costs by re-designing services to work more efficiently and work to reduce the demand on those services (Staying Ahead).
- Promote an attitude of continuous improvement within the police force.

- Seek to collaborate with other police forces and other organisations where this will deliver an improved service for the public and better value for money.

The Commissioner will:

- Set the policing precept level for Gwent Police.
- Prioritise the budget to ensure the commissioning of services that support the police in meeting the priority requirements.
- Support the Force in delivering the requirements of the Staying Ahead programme.
- Support partner and third/voluntary sector organisation activities that assist with meeting the success measures of each priority via the Strategic Commissioning work of the OPCC.

To access the Police and Crime Plan 2013-17 visit the [Gwent Police website](#).