

## **Gwent Police – Plans and Priorities**

Police and Crime Plan Priorities 2013-2017 (2015/16 update)

### **Priority 1 – To deliver the best quality of service available**

**Outcome: The people of Gwent are satisfied that the police provide a service which meets their requirements**

#### **Success Measures:**

- To increase the public confidence rating in the annual Crime Survey for England & Wales (CSEW) and the Force Local Public Confidence Survey.
- To increase the proportion of people who are satisfied with the way the police in their area are dealing with the things that matter to them and the community.
- To increase the satisfaction of victims of crime and anti-social behaviour (ASB) with the service they have received from the police.

#### **To achieve this: Gwent Police will:**

- Work with victims and staff to develop our victim services plan.
- Support the implementation of the victim services hub for Gwent.
- Continue to develop the way in which we keep people informed about the action we take in response to their concerns.

#### **The Commissioner will:**

- Put victims at the heart of everything we do.
- Listen to and engage with the community about the police service they require and receive.
- Implement the victim services hub for Gwent.
- Work with partners to support victims and communities.
- Work with the Crown Prosecution Service and HM Courts and Tribunal Service to improve the service given by the criminal justice system in Gwent to victims of crime and ASB.

### **Priority 2 – To prevent and reduce crime**

**Outcome: People in Gwent are less affected by crime**

#### **Success Measures:**

- Embed ethical crime recording in order to properly assess and reduce the overall level of recorded crime.
- Reduce the level of risk to victims of crime.
- Reduce the fear of crime.
- Increase the number of offenders brought to justice.

#### **To achieve this: Gwent Police will:**

- Implement measures that ensure that data is accurate, focussing on conversion of calls from the public into recorded crime.
- Provide particular emphasis on dealing with acquisitive crime, violence, criminal damage, arson and cybercrime.
- Develop and implement a crime prevention strategic approach with partners.
- Allocate resources to where they are needed, so that the right people are in the right place at the right time.
- Target repeat and high-volume offenders who cause the most harm to our communities.
- Increase the number of offenders brought to justice by improving the quality of police investigations, and the quality and timeliness of prosecution files.
- Work with partners to educate, prevent, support and offer treatment to those whose substance abuse is a factor in their offending behaviour.

**The Commissioner will:**

- Work with partners to develop a joint approach to preventing crime and ASB to reduce demand on services.
- Work with partners to develop a joint approach to restorative justice to reduce the likelihood of further offending.
- Work with partners to divert people from offending behaviour that may lead them into the criminal justice system.

**Priority 3 – To take more effective action to tackle Anti-social Behaviour**

**Outcome: People in Gwent are less affected by antisocial behaviour**

**Success Measures:**

- Develop the most accurate assessment with partners in order to jointly reduce levels of harm caused by ASB.
- Increase the proportion of people who feel that their call to the force made a difference to the ASB problem they were experiencing.
- The implementation of a joint single approach to restorative justice measures under the Remedy and Trigger procedures to deal with ASB and low level crimes.

**To achieve this: Gwent Police will:**

- Develop and implement an ASB prevention strategic approach with partners.
- Facilitate the Remedy and Trigger options to deal with ASB across the Force area.
- Assign resources to meet local demand, so that the right people are in the right place at the right time.
- Target repeat and high-volume offenders who cause the most harm to our communities.
- Work with repeat and vulnerable victims to ensure they receive the service they ought to have.
- Work with partners to educate, prevent, support and offer treatment to those whose substance abuse is a factor in their offending behaviour.

**The Commissioner will:**

- Work with partners to prevent ASB in our communities.

- Work with partners to develop a joint approach to preventing ASB to reduce demand on services.
- Support the implementation of a joint single approach to restorative justice measures under the Remedy and Trigger procedures to deal with ASB and low level crimes.

#### **Priority 4 – To protect people from serious harm**

##### **Outcome: People in Gwent are protected from serious harm**

##### **Success Measures:**

- Increase the proportion of offenders brought to justice for domestic abuse offences.
- Increase the proportion of offenders brought to justice for serious violence and sexual offences.
- Reduce the number of incidents of serious violent crime.

##### **To achieve this: Gwent Police will:**

- Develop effective mechanisms to identify and respond to 'high risk' incidents.
- Embed the Force Domestic Abuse Action Plan.
- Maintain specialist co-ordination of investigators to provide the best level of service to victims of domestic abuse and rape.
- Prioritise the service provided to victims of rape and serious violent crime.
- Provide particular emphasis on dealing with young people.
- Provide a specific focus on dealing with the safety of young people particularly around child sexual exploitation and abuse.
- Provide particular emphasis on dealing with cybercrime.
- Work with partner agencies to reduce repeat victimization.

##### **The Commissioner will:**

- Work with partners to support the production of a multi-agency plan to reduce incidents of domestic abuse.
- Look for opportunities to work with and support partners in addressing this priority, particularly through the provision of funds for commissioning.

#### **Priority 5 – To make the best use of resources and provide value for money**

##### **Outcome: The people of Gwent get a police service that is value for money**

##### **Success Measures:**

- Increase productivity and best use of policing services.

##### **To achieve this: Gwent Police will:**

- Reduce costs by re-designing services to work more efficiently and work to reduce the demand on those services (Staying Ahead).
- Promote an attitude of continuous improvement within the police force.

- Seek to collaborate with other police forces and other organisations where this will deliver an improved service for the public and better value for money.

**The Commissioner will:**

- Set the policing precept level for Gwent Police.
- Prioritise the budget to ensure the commissioning of services that support the police in meeting the priority requirements.
- Support the Force in delivering the requirements of the Staying Ahead programme.
- Support partner and third/voluntary sector organisation activities that assist with meeting the success measures of each priority via the Strategic Commissioning work of the OPCC.

To access the Police and Crime Plan 2013-17 visit the [Gwent Police website](#).