

AGENDA

Newport Public Services Board – 1 May 2018

10.00 am

The Studio, The Riverfront, Kingsway, Newport NP20 1HG

1. Welcome and Introductions
2. Anti-social Behaviour Film - Youth Offending Service
3. Apologies
4. Minutes of the meeting held 13 March 2018

Strategy and Policy

5. Approval of Local Well-being Plan – Plan Sub-group: Emma Wakeham, Jeff Scrivens, Andrew Robinson, Leah MacDonald (report attached)
6. Local Well-being Plan Delivery – Tracy McKim, Newport City Council (report attached)
 - a) Delivery & Performance Framework
 - b) Nominations for Intervention Leads/Sponsors

Delivery

7. Wales Audit Office (WAO) Transformation Review – Pill work: Gareth Jones & Chris Bolton, WAO; Nicola Dance, Newport City Council (presentation) (report attached)
8. Neighbourhood Working - Ringland Community Campus: Bev Owen (Newport City Council), Rob Lynbeck (Newport City Homes), Will Beer (Public Health Wales) (presentation) (Care Closer to Home strategy attached as background information)
9. Regional Support Funding for PSBs: Emma Wakeham, Newport City Council (report attached)
10. Forward Work Programme (attached)
11. Meeting Dates:
 - 10 am Tuesday, 12 June. Newport City Homes

- 10 am Tuesday, 11 September. Venue to be agreed
- 10 am Tuesday, 11 December. Coleg Gwent

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Date: 24 April 2018

[PSB Terms of reference](#) and [Induction Pack](#)

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Minutes **Newport Public Services Board**

Date: 13 March 2018: Newport City Homes, Nexus House

Time: 10.00 am

Present:

Statutory Partners:

Newport City Council: Councillor D Wilcox (in the Chair), R Cornwall (Head of People and Business Change), T McKim (Partnership Manager), N Dance (PSB Co-ordinator), Councillor M Rahman (for item 4), E Wakeham, B Owen.

Aneurin Bevan Health Board: K Dew

South Wales Fire and Rescue Service: J Scrivens

Natural Resources Wales: C Davies

Invited Partners:

Welsh Government: A John

Public Health Wales: S Aitken, W Beer

Heddlu Gwent Police: J Williams, I Roberts

Probation Service: H Nicholls

RSLs: C Doyle

University of South Wales: T Griffin

Gwent Association of Voluntary Organisations: M Featherstone

Apologies: W Godfrey (Newport City Council), N Prygodzicz (Aneurin Bevan Health Board), N Davies (Probation Service), H Williams (University of South Wales), H Jakeway (South Wales Fire and Rescue Service), G Handley (Coleg Gwent), J Cuthbert (Police and Crime Commissioner), L Webber (Office of the Police and Crime Commissioner), C Lane (Newport Third Sector Partnership).

No	Item	Action
1	<p>Minutes</p> <p>The Minutes of the meeting of the Public Services Board held on 12 December, 2017 were confirmed as a true record.</p> <p>Matters Arising</p> <p>Re Minute 4: Single Integrated Plan, the Chair advised that tweets would be posted during and after the meeting and requested that PSB members re-tweet where possible.</p> <p>Re Minute 6: Partnership Evaluation, the Chair reminded members of the 16th March closing date for completion of the online survey regarding partnership work in Pill.</p>	<p>All</p> <p>All</p>
2	<p>Local Well-being Plan Consultation Responses</p> <p>The Board considered a report proposing changes to the Local Well-being Plan following public consultation. Responses to the consultation had been largely positive.</p> <p>In line with changes proposed in the report, it was agreed to strengthen references to Prevention; Welsh Language; People Focus; Involvement; Culture; and equalities & fairness. The measures would be checked for collectability and there would be further explanation on how the priorities will maximise contribution to the well-being goals and how the priorities, interventions and steps were selected.</p> <p>Noting Welsh Government comments, members considered that the objectives in the plan should be retained to give long term direction. It was noted that further work was required to ensure the plan is communicated and understood by stakeholders and the community. An updated animation and an easy-read version of the plan would aid this.</p> <p>C Doyle reported that businesses had commented on the lack of reference to local procurement and supporting the “Newport £”. Members noted that although this is important, there had been a lack of consensus on the issue at the intervention workshops, individual members’ own policies could support local procurement and interventions in the plan would support economic growth more generally.</p> <p>Regarding feedback on cultural well-being, members considered that the PSB would benefit from cultural representation. It was agreed to invite Newport Live to be a member of the Board to represent the sector. <i>(The Chair, Councillor D Wilcox, declared an interest in this item as a Newport Live Board member)</i></p> <p>Regarding early years development / adverse childhood experiences (ACEs), it was agreed to strengthen this throughout the plan and to use the resources of the university’s Early Years Development and Social Care Team and the ACEs Hub to develop activity in this area. The PSB would also join the First 1,000 Days collaborative.</p> <p>It was agreed to add the following steps:</p> <p>In Newport Offer add “Support the development and consumption of local clean energy (local carbon economy) within PSB organisations</p>	

	<p>and the city”;</p> <p>In Right Skills add “Develop appropriate provision for people from a range of circumstances” to short term steps, continuing work to address disadvantage and barriers to learning.</p> <p>In Strong Resilient Communities add “Development of an asset plan and process that enables joint delivery of services and empowers communities to find their own solutions”.</p> <p>In Sustainable Travel add “use technology to reduce work travel”.</p> <p>Agreed</p> <ul style="list-style-type: none"> i) To task the Sub Group to work with PSB members to amend the Plan as agreed. ii) To join the First 1000 Days Collaborative. iii) To invite Newport Live to be a member of the Board 	<p>Well-being Planning Sub-Group</p> <p>N Dance</p>
<p>3</p>	<p>Local Well-being Plan: Delivery and Performance Framework</p> <p>The Board considered the proposed Delivery and Performance Framework for the Well-being Plan. It will be the main reference document for the Strategy and Performance Board in monitoring performance.</p> <p>The framework proposed that each of the five interventions is led by a PSB member. This would be a lead/sponsor role.</p> <p>The Board noted that the statutory obligations of the Community Safety Partnership (CSP), which were currently undertaken by the Safe and Cohesive Communities Theme Group, would need to continue following closure of the Single Integrated Plan (SIP).</p> <p>Members commented on the desirability of also retaining the Anti-social Behaviour Group and the Safer City Centre Group which were important for ensuring partner work in these areas.</p> <p>Agreed</p> <ul style="list-style-type: none"> i) To approve the Delivery and Performance Framework ii) To nominate PSB leads/sponsors for the five interventions for discussion at the next meeting. iii) Newport City Council and Gwent Police to discuss options for continuing the work of the Community Safety Partnership, the Anti-social Behaviour Group and the Safer City Centre Group 	<p>All</p> <p>I Roberts & T McKim</p>
<p>4</p>	<p>Scrutiny Letter</p> <p>The Board considered a letter from the Chair of the City Council’s Performance Scrutiny Committee – Partnerships, Councillor Rahman, regarding the Committee’s scrutiny of SIP Quarter 2 progress reports.</p> <p>The Committee’s conclusion was that there was clear evidence of cross partnership working and that this was very positive for Newport residents.</p> <p>The PSB had responded to the Scrutiny Committee’s question</p>	

	<p>regarding the partnership work in Pill as a model for work elsewhere. The response noted that the Well-being Plan included an intervention to work with communities to identify local needs and assets and develop a place based approach.</p> <p>Agreed - To receive the letter.</p> <p><i>(Councillor Majid Rahman, Chair of the Performance Scrutiny – Partnerships, attended for this item.)</i></p>	
5	<p>Youth Council Representation</p> <p>The Board considered a report reviewing representation by Newport Youth Council (NYC) on the PSB. The purpose of NYC representation is to ensure PSB decision making is effectively informed by the views of young people. It was noted that links into other youth groups are important.</p> <p>Options for involvement at PSB meetings and at the sub-group level were considered. It was proposed that a PSB member be a link person with NYC to aid participation in PSB meetings, champion the views of young people and facilitate the Board's youth engagement.</p> <p>Agreed</p> <ul style="list-style-type: none"> i) To note the requirement for and importance of involving young people in decision making. ii) To nominate the Chair, Councillor Debbie Wilcox, to be the NYC link person. iii) The Chair to determine the process for involving NYC in the Board's work. 	<p>Chair; T McKim & Partnership Team</p>
6	<p>Single Integrated Plan – Quarter 3 Performance Report</p> <p>The key themes within the Single Integrated Plan are:</p> <ul style="list-style-type: none"> • Economy & Skills • Health & Wellbeing • Safe & Cohesive Communities <p>A performance dashboard had been compiled for each of the themes for the third quarter and each was circulated to the PSB. The dashboards set out a summary of performance under the headings:</p> <ul style="list-style-type: none"> • Key achievements & successes • Underperformance & risks • Key performance measures • Plans for next quarter <p>Lead Officers updated the PSB on progress and responded to questions.</p> <p>Agreed - To note the reports.</p>	

7	<p>Support for Public Services Boards 2018-19</p> <p>E Wakeham reported that the Cabinet Secretary for Local Government and Public Services had approved regional funding for Public Services Boards for 2018-19.</p> <p>Funding bids for joint work by the PSBs in the Gwent region were being prepared for submission by the March deadline. Newport is the lead PSB for this work.</p> <p>Agreed - To note the information and support the proposals.</p>	
8	<p>Thriving Places / Happiness Index & Pulse</p> <p>E Wakeham gave an update on the Happy Cities / Thriving Places Index. This was a joint project by PSBs in the Gwent region and had been funded by Welsh Government during this financial year.</p> <p>Agreed - To note the information.</p>	
9	<p>Forward Work Programme</p> <p>The forward work programme was submitted. Members were requested to advise of any further items.</p>	All
10	<p>Meeting dates</p> <ul style="list-style-type: none"> • 1 May 2018 - Coleg Gwent, Newport Campus, Nash • 12 June 2018 • 11 September 2018 • 11 December 2018 	All

Public Services Board (PSB)

1 May 2018



Local Well-being Plan

Purpose

This report is to present and agree the final version of the Local Well-being Plan.

Background

The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) 'Shared Purpose – Shared Future' sets out a requirement for each Public Services Board to prepare and publish the Local Well-being Assessment for the local area no later than a year before it publishes its Local Well-being Plan. The guidance also states that the Local Well-being Plan must be published no later than 12 months following each local government ordinary election.

Once the Local Well-being Plan has been published it will be the main work-plan and focus of the Newport PSB going forward.

The [Well-being Assessment and Plan progress log](#) details the steps that have been taken thus far to prepare the Well-being Assessment and Well-being Plan.

At the PSB meeting on the 21st November the consultation draft of the Local Well-being Plan was presented to the PSB. The statutory 12 week consultation period took place from 27th November 2017 to 18th February 2018. From the consultation responses that were received proposed amendments were presented to the PSB and agreed on 13th March 2018.

The Well-being Plan has now been amended and is attached to this report.

Recommendations

PSB members to:

- a) Agree the final version of the Well-being Plan.
- b) Promote the plan as widely as possible.

Next Steps

Local Well-being Plan Delivery

The next step is to implement the delivery of the Well-being Plan. This is set out in a separate report on the agenda today.

Communication of the Well-being Plan

An easy read version of the plan and an updated animation are being developed to aid communication of the plan. The full plan, easy read version and the animation will all be available in Welsh and English.

A press release and social media will be used to publicise the plan following the PSB meeting. All PSB members are asked to promote the plan widely through their own communication channels.

There will be ongoing communication of progress through the PSB's Communication Plan which is monitored by the Strategy and Performance Board.

Sub-Group

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Andrew.Robinson@cyfoethnaturiolcymru.gov.uk	Natural Resources Planning (East), Natural Resources Wales
j-scrivens@southwales-fire.gov.uk	Operations Management, SW Fire & Rescue Service
leah.macdonald@wales.nhs.uk	Partnerships & Networks, ABUHB

Further information

Newport documents

[Local Well-being Plan Consultation Draft](#)

[Well-being Assessment and Plan progress log](#)

[Community Well-being Profile \(Local Well-being Assessment\)](#)

[Choosing Emerging Priorities](#)

[Response Analysis \(RA1\) – Understanding Outcomes](#)

[Response Analysis \(RA2\) – Linking Interventions to Outcomes](#)

[PSB Papers 13th March 2018](#)

[PSB Papers 21st Nov 2017](#)

Other Information

[Well-being of Future Generations \(Wales\) Act 2015 – The Essentials](#)

[Shared Purpose: Shared Future – Statutory Guidance on the Well-being of Future Generations](#)

[Public Services Boards: guidance on the use of evidence and analysis](#)

[National Indicators](#)

NEWPORT'S WELL-BEING PLAN 2018-23







The City of Newport of today is a very different place to the town from a generation back, which was searching for a new identity following the decline of steel and other traditional employers. Since then the city has undergone a radical transformation with entire new communities on former industrial sites, new landmark buildings, award winning developments and modern infrastructure. This city wide programme of regeneration has earned us acclaim along with international recognition as hosts of the Ryder Cup, the NATO Summit and prestige sports events. Newport is home to a cluster of cutting edge technology businesses, major public service employers and is regarded as a hotspot for business growth. The city has capitalised on its advantageous location, unique landscapes, environment and heritage to grow a thriving tourist economy, and the Convention Centre currently in development will cement our position as a national centre for business tourism.

There is much reason to be optimistic for the future; however we also need to recognise that Newport still faces significant challenges which affect the well-being of local people. We have some of the wealthiest and poorest neighbourhoods in Wales, in some cases just a walking distance apart. Geographical patterns of poverty are also reflected in health inequalities and huge differences in healthy life expectancy across the city. We also know that certain neighbourhoods are disproportionately affected by unemployment, low incomes, poor skill levels and crime and anti-social behaviour. Entrenched poverty places more pressure on our public services and can break down the bonds that create strong supportive communities.

Given the range of our successes and enduring issues, the challenge for the One Newport Public Services Board will be to ensure that, for generations to come, Newport will be a city that is an even better place to live, work, visit and invest. This will mean that the benefits of regeneration, growth and the use of our considerable assets will need to be felt by all our citizens and more widely by the communities of our Gwent hinterland. It will also mean that as a Public Services Board we will need to develop a strong “offer” which will attract and retain people and employers to the city, which will include good jobs and education, quality housing, attractive outdoor spaces, good transport options, strong services and thriving arts, sports and culture.

Our population is expected to grow significantly over the next 25 years and whilst this is clearly good news, this growth alongside the ageing population will increase pressures on Newport’s public services and infrastructure. In response to this, One Newport will need to provide strong leadership in making sure services are sustainable and fit for the future. We fully understand that the complex challenges we face can only be met by working collaboratively and towards shared goals.

Whether it be providing children and young people with a good start in life, building strong and resilient communities, giving people the skills and opportunities they need to flourish, or tackling health inequalities, we realise that no one organisation has the resources, powers or answers. Further to this we will need to empower and involve communities so that they can improve their own well-being and become stronger and more resilient.

Working together we can make Newport a place that our citizens are proud of, think is a great place to live and is well regarded by people from outside the city. With this in mind we present our Well-being Plan which sets out how we will act today for a better tomorrow.

Cllr Debbie Wilcox

Chair, One Newport PSB & Leader of Newport of City Council

Ceri Davies

Deputy Chair, One Newport PSB & Executive Director Natural Resources Wales

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CHAPTER 1: INTRODUCTION AND BACKGROUND



Well-being of Future Generations (Wales) Act 2015

The Well-being of Future Generations (Wales) Act 2015 is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other; look to prevent problems and take a more joined-up approach.

The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act.

The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development.

These are:



Long Term

Looking to the **long term** so that we do not compromise the ability of future generations to meet their own needs;



Prevention

Understanding the root causes of issues to **prevent** them from occurring;



Integration

Taking an **integrated** approach so that public bodies look at all the well-being goals in deciding on their well-being objectives;



Collaboration

Working with others in a **collaborative** way to find shared sustainable solutions;



Involvement

Involving a diversity of the population in the decisions that affect them.

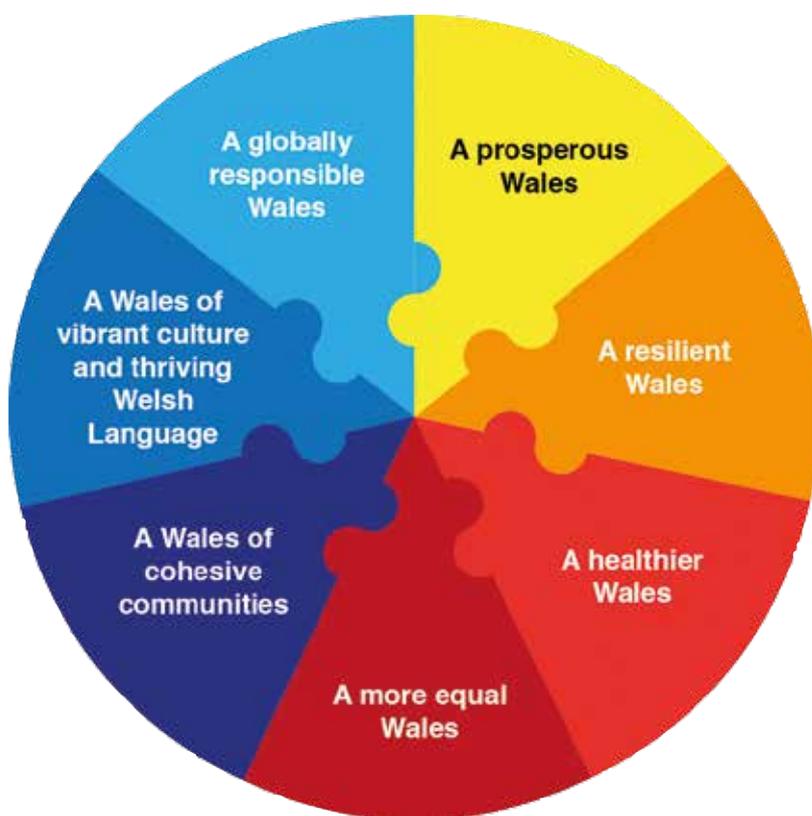




Well-being Goals

The Act sets seven well-being goals. Together they provide a shared vision for the public bodies listed in the Act to work towards. The well-being goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) to improve the economic, social, environmental and cultural well-being of their area by contributing to the achievement of the well-being goals.



What is the One Newport Public Services Board?

The Act establishes a statutory board known as the Public Services Board in each local authority area. In Newport the One Newport Public Services Board (PSB) brings together the city's public service leadership and decision makers. The membership is:

Statutory Partners

- Newport City Council (Chair)
- Natural Resources Wales
- Aneurin Bevan University Health Board
- South Wales Fire & Rescue Service

Invited Partners

- Coleg Gwent
- Gwent Association of Voluntary Organisations
- Heddlu Gwent Police
- Newport City Homes representing the registered social landlords
- Newport Live
- Newport Youth Council
- Newport Third Sector Partnership
- Police & Crime Commissioner
- Probation Service
- Public Health Wales
- University of South Wales
- Welsh Government

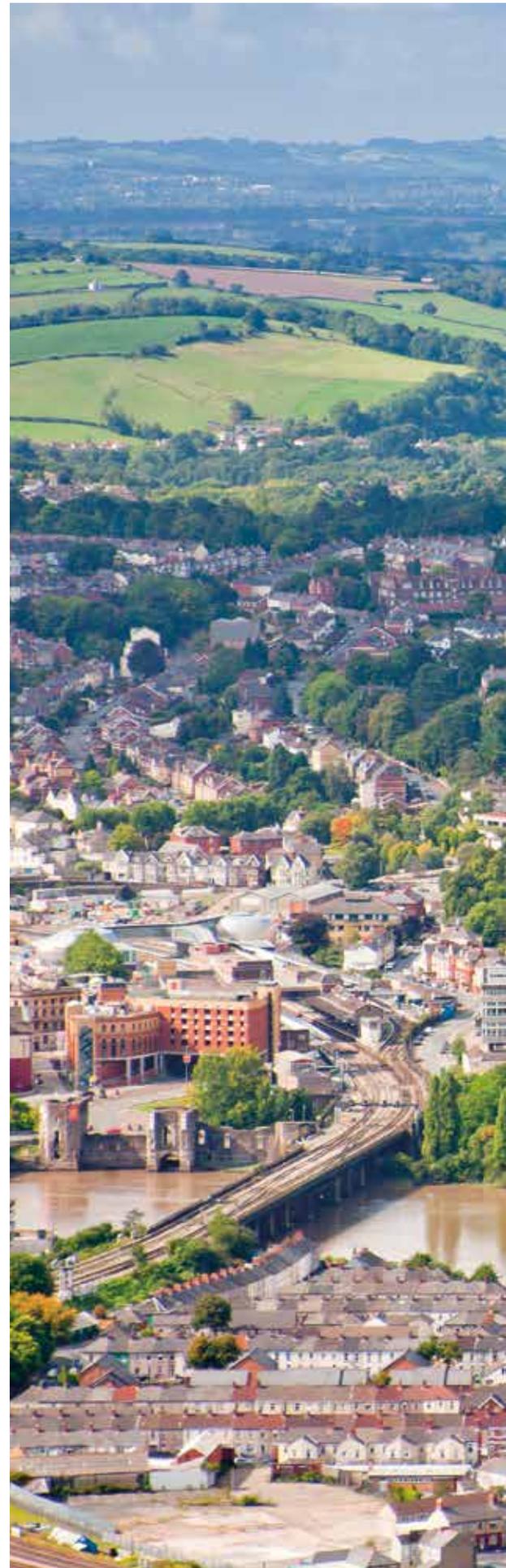


What is the Local Well-being Plan?

The local well-being plan sets out the PSB's priorities and actions for the next 5 years to improve the economic, social, cultural and environmental well-being of Newport. The plan sets out local well-being objectives, priorities and steps that the board proposes to take to meet the objectives. The Local Well-being Plan is the main work-plan and focus of the One Newport PSB going forward.

Why do we need a Well-being Plan?

Wales faces a number of challenges now and in the future, such as austerity, climate change, poverty, health inequalities, an ageing population, jobs and growth. To tackle these we need to work differently. To give our children and grandchildren a good quality of life we need to think about how the decisions we make now will impact on them in the future.





How are we going to work differently?

The One Newport PSB is committed to working together with local communities towards the common goals and objectives set out in this plan.

In everything that we do, the PSB will work to improve the economic, social, cultural and environmental well-being of the city. Before developing the plan we pledged to be:

- Ambitious
- Serious about working in partnership
- Firmly focused on people
- Focused on outcomes
- Not solely driven by data

We will achieve this by:

Looking to the long term: Being aware of and addressing, the well-being of future generations whilst addressing the needs of the people we currently serve.

Prevention: Exploring how to break cycles and dig deeper to better understand the causes and effects of key issues that people and communities face. Finding enabling solutions and intervening at the right time to prevent problems getting worse or arising in the future.

Taking an integrated approach: Fully considering the connections between the well-being goals, the PSB well-being objectives and the well-being objectives of individual organisations. Taking steps which maximise the collective impact to the well-being goals rather than just meeting the objectives.

Collaborating with others: Strengthening joint working across the city's public service. No single organisation is able to improve the economic, social, environmental and cultural well-being of Newport on its own. Taking a collaborative approach ensures that actions are complementary and therefore maximise the collective impact.

Involving People: Developing solutions in partnership with local people and communities and ensuring they are involved in the decisions that affect them.



How has the Local Well-being Plan been developed?

Assessment of local well-being

To gain a better understanding of the well-being of Newport an assessment of economic, social, cultural and environmental well-being was developed. The assessment comprises of one overarching community well-being profile of Newport and 20 community level profiles at a ward level.

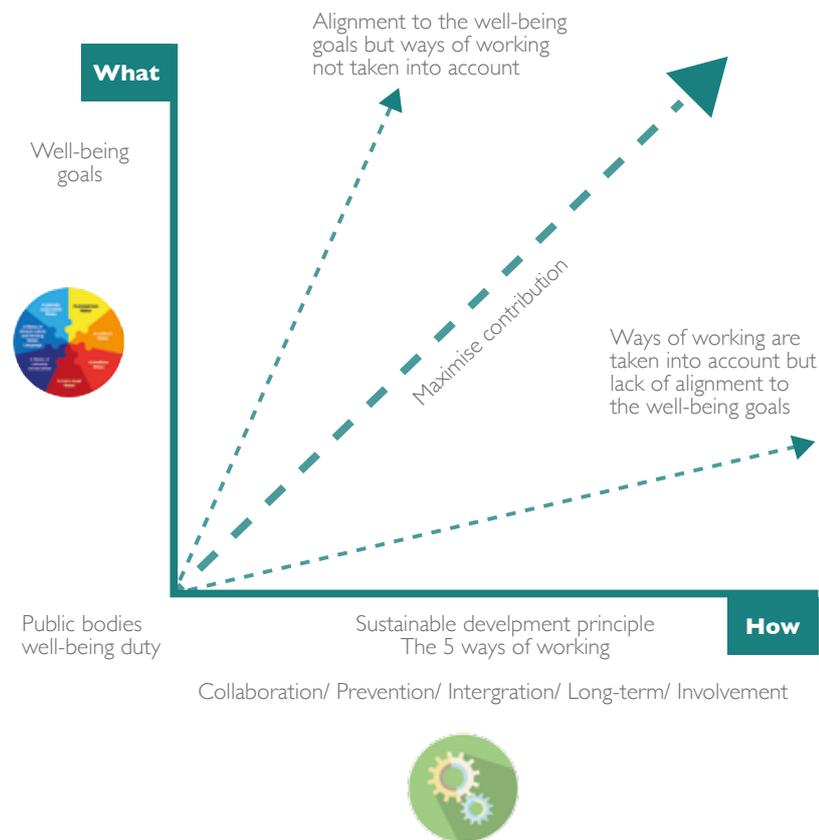
The **community well-being profiles** include analysis of key population data and people's views from a wide public engagement programme which involved over 2,300 members of the public. The profiles have been used to develop the Local Well-being Plan.



Emerging Priorities

How were the emerging priorities developed?

Prioritisation workshops have taken place to determine the emerging priorities for the Local Well-being Plan. PSB members worked with other partners and professionals to prioritise issues identified from the Community Well-being Profiles, considering how we could maximise the PSB's contribution to the five ways of working and the well-being goals. The diagram below was used to assist with this process.



What are the priorities?

The main priorities identified and agreed by the PSB are:

- 1) Improve the perceptions of Newport as a place to live, work, visit and invest
- 2) Drive up skill levels for economic and social well-being
- 3) Support regeneration and economic growth
- 4) Provide children and young people with the best possible start in life
- 5) Long and healthy lives for all
- 6) Ensuring people feel safe in their communities
- 7) People have access to stable homes in a sustainable supportive community
- 8) People feel part of their community and have a sense of belonging
- 9) Participation in sports and physical activity is important for people's well-being
- 10) Participation in arts, heritage and history is important for people's well-being
- 11) Newport has a clean and safe environment for people to use and enjoy
- 12) Improve air quality across the city
- 13) Communities are resilient to climate change



Which well-being goals do the priorities contribute to?

The table below illustrates how each of the priorities contribute to the well-being goals.

Priorities	Well-being Goals						
	A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
Improve the perceptions of Newport as a place to live, work, visit and invest	•			•	•	•	
Drive up skill levels for economic and social well-being	•			•	•	•	
Support regeneration and economic growth	•	•	•	•	•	•	•
Provide children and young people with the best possible start in life	•	•	•	•	•	•	•
Long and healthy lives for all	•	•	•	•	•	•	•
Ensuring people feel safe in their communities	•	•	•	•	•	•	•
People have access to stable homes in a sustainable supportive community	•		•	•	•		•
People feel part of their community and have a sense of belonging	•	•	•	•	•	•	
Participation in sports and physical activity is important for people's well-being	•	•	•	•	•	•	•
Participation in arts, heritage and history is important for people's well-being	•	•	•	•	•	•	
Newport has a clean and safe environment for people to use and enjoy	•	•	•	•	•	•	
Improve air quality across the city	•	•	•	•	•	•	•
Communities are resilient to climate change	•	•	•	•	•		•

These priorities were chosen to ensure they maximise the contribution to the Well-being Goals.



Well-being Objectives

How were the objectives developed?

The well-being plan must set out local well-being objectives and the steps that the board proposes to take to meet the objectives. In line with the five ways of working we have developed a set of four well-being objectives that deliver against multiple well-being goals and encompass the thirteen priorities in four statements.

What are the objectives?

The well-being objectives identified and agreed are:

- 1) **People feel good about living, working, visiting and investing in Newport**
- 2) **People have skills and opportunities to find suitable work and contribute to sustainable economic growth**
- 3) **People and communities are friendly, confident and empowered to improve their well-being**
- 4) **Newport has healthy, safe and resilient environments**

Which well-being goals do the objectives contribute to?

The table below illustrates how each of the objectives contributes to the well-being goals.

Objectives	Well-being Goals						
	A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
People feel good about living, working, visiting and investing in Newport	•	•	•	•	•	•	•
People have skills and opportunities to find suitable work and generate sustainable economic growth	•		•	•	•	•	
People and communities are friendly, confident and empowered to improve their well-being			•	•	•	•	•
Newport has healthy, safe and resilient environments	•	•	•	•	•		•



Integrated Cross-Cutting Interventions

When developing the plan we (the PSB) were keen to ensure that it was targeted and focused. We felt that all the priorities were important and did not want to discount any of them or prioritise one over another. So rather than rationalise the number of priorities an approach was agreed to identify a number of key cross-cutting interventions that would span the 13 priorities and maximise the contribution to all the Well-being Goals

How were the Interventions developed?

PSB members along with other partners worked together on the development of the integrated interventions. Over 100 people took part from more than 30 organisations across all sectors. Partners were asked to more objectively consider the range of options for tackling each of the priorities and worked on gaining a better understanding of the desired outcomes. They also considered the five ways of working and maximising the contribution to the Well-being Goals.

All options were reviewed and five interventions were chosen for the PSB to work on going forward. These are:

- The Newport “Offer”
 - Strong Resilient Communities
 - Right Skills
 - Green and Safe Spaces
 - Sustainable Travel
- **The Newport “Offer”**
The Newport “Offer” should attract and retain people and businesses to the city, recognising that desirability to work and live in the city is the result of the “complete package” including employment, housing solutions, infrastructure, environment, cultural opportunities and public services.
 - **Strong Resilient Communities**
Working with the community and a range of organisations to identify assets and needs, developing a targeted, preventative place-based approach with local communities that considers the long term and empowering local people to lead and develop their local community.
 - **Right Skills**
People can access skills and education programmes that align with current and future local employment opportunities, enabling individuals and the city’s economy to achieve their potential.
 - **Green and Safe Spaces**
Newport is a greener, healthier and safer place where all communities have easy access to quality greenspace for health, play and recreation.
 - **Sustainable Travel**
Efficient, safe and accessible transport with overall low impact on the environment, including walking and cycling, low and ultra-low emission vehicles, car sharing and public transport.



CHAPTER 2: THE PLAN



One Newport PSB Local Well-being Plan Structure

Well-being Goals



Well-being Objectives



Priorities

Economic			Social				Cultural			Environmental		
1	2	3	4	5	6	7	8	9	10	11	12	13



Integrated Interventions

The Newport "Offer"	Strong Resilient Communities	Right Skills	Green & Safe Spaces	Sustainable Travel
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How we will work



CHAPTER 3: INTERVENTIONS



The Newport “Offer”

The Newport “Offer” should attract and retain people and businesses to the City, recognising that desirability to work and live in the City is the result of the “complete package” including employment, housing solutions, infrastructure, environment, cultural opportunities and public services.

Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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Which Priorities does this contribute to?

1) Improve the perceptions of Newport as a place to live, work, visit and invest in: One of Newport’s problems over recent years has been negative perceptions. In 2016 only 44% of respondents to the Your Newport survey were proud to say they come from Newport. Understanding and feeling proud of the city is key to changing this.	8) People feel part of their community and have a sense of belonging: Investing in the city offer and fostering city pride can contribute to people having a sense of belonging and feeling part of the community.
3) Support regeneration and economic growth: Newport’s ongoing regeneration and developments is a positive story for the city and plays a large part in the Newport “offer” to contribute to greater prosperity.	9) Participation in sports and physical activity is important for people’s well-being: The city has a growing reputation and great strength in terms of sporting facilities, which are important assets as part of the Newport offer. Promotion of the sporting offer will encourage participation.
6) Ensuring people feel safe in their communities: Public perceptions of an area from both within and outside of that area are heavily influenced by crime rates and perceptions of crime and disorder.	10) Participation in arts, heritage and history is important for people’s well-being: The city has a multi-cultural heritage and a lively music and arts scene which are important assets as part of the Newport offer. Collaboration will give increased capacity to promote the cultural offer and the Welsh language.
7) People have access to stable homes in a sustainable supportive community: The “housing offer” must match the economic aspirations through the provision of the right homes of the right tenure in the right place to attract people to help Newport prosper.	11) Newport has clean and safe environments for people to use and enjoy: The environment also has a part to play. Access to parks, green spaces and the surrounding countryside is the most popular aspects of life in Newport. The green infrastructure offers an important asset for quality of life in Newport and the city’s offer for inward investment and tourism.

What steps will we take?		
Short term (0-5 years)	Medium Term (5-10 years)	Long Term (10-25 years)
Lead on developing the vision and offer for the city, in partnership with Newport's diverse community and businesses	Ongoing development of the Newport offer in line with the vision for the city	Continue to develop the Newport offer to meet future needs
Working in partnership, promote the city's considerable benefits as a place to live, work, visit and invest, increasing city pride / sense of belonging and supporting economic growth (greater focus by PSB members on positive city promotion through social media)	Continue to raise the profile of Newport as a place people want to live, work, visit and invest.	Sustained city promotion in partnership with key city stakeholders so that people have understanding, pride and appreciation of what Newport offers
Work with high profile, successful Newport people, organisations and anchor businesses to act as positive ambassadors/champions for the city, and inspire self-belief and confidence in young people and the wider community	Encourage Newport residents to be ambassadors for the city	Continue to attract prestigious events to the city
Attract and use major events to promote Newport and its diverse culture, promote participation and contribute to the local economy.	Continue to attract prestigious events to the city	
Work in partnership and adopt preventative approaches to ensure effective city centre management	Ongoing partnership focus and preventative approach to city centre management	
Support the development and consumption of local clean energy (local carbon economy) within PSB organisations and the city.	Continue to support the development and consumption of local clean energy (local carbon economy) within PSB organisations and the city.	Continue to support a low carbon economy

 <p>How will we measure success?</p> <p>City level and local outcome indicators the PSB will seek to impact on.</p>	National Indicators	Other Indicators
	26) % of people satisfied with local area as a place to live.	Happy City Index and Happiness Pulse
	35) % of people attending or participating in arts, culture or heritage activities at least three times a year.	Tourism Statistics
		RSA heritage index
38) % of people participating in sporting activities three or more times a week.	% employment rate	

Strong Resilient Communities

Working with the community and a range of organisations to identify assets and needs, developing a targeted, preventative place-based approach with local communities that considers the long term and empowering local people to lead and develop their local community.

Which Well-being Goals does this contribute to?



A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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Which Priorities does this contribute to?	
1) Improve the perceptions of Newport as a place to live, work, visit and invest: A sense of belonging and ownership of communities will allow people to challenge negative perceptions, help people feel connected to the city and their communities, and grow city pride.	6) Ensuring people feel safe in their communities: People are less likely to positively engage in their communities if they experience crime and antisocial behaviour. This can have knock-on effects for local services and businesses as people become socially isolated and excluded.
2) Drive up skills for economic and social well-being: A person's ability to achieve their potential can help them engage more positively in their communities.	7) People have access to stable homes in a sustainable supportive community: If people have access to stable homes in a sustainable supportive community they are more likely to feel part of their community.
3) Support regeneration and economic growth: Regeneration projects improve quality of life for residents and contribute to feeling part of the community.	8) People feel part of their community and have a sense of belonging: When people are more involved and empowered within their community they feel more part of the community and have a greater sense of belonging.
4) Provide children and young people with the best start in life: Working with communities to improve childhood outcomes is key to preventing the causes of adverse childhood experiences.	9) & 10) Participation in physical activity, sports, arts, heritage and history is important for people's well-being: Taking part in sports, physical activity, arts, heritage and history can help to connect people to their community and feel a sense of belonging.
5) Long and healthy lives for all: A supportive community with a good social network is defined as one of the wider determinants of health and well-being.	11) Newport has clean and safe environments for people to use and enjoy: Environmental projects can be a great way to bring people together; and create a sense of pride in the area. Access to parks, green spaces and the countryside is one of the most valued aspects of life in Newport.
	13) Communities are resilient to climate change: Communities have a role to play in responding to climate impacts, particularly supporting vulnerable people.

What steps will we take?

Short term (0-5 years)	Medium Term (5-10 years)	Long Term (10-25 years)
<p>Build on the positive work already undertaken in the Pillgwenly area and work with local people to:</p> <ul style="list-style-type: none"> Identify resources and needs within that community. Aspects to consider will include community strengths and assets, cohesion & engagement, health, well-being, employment, skills, environment, safety, appropriate housing, arts, heritage, sports and Welsh language Develop and implement an action plan with a preventative focus that is owned by both the PSB and the community. 	<p>Nurture a preventative culture that develops a relationship between public services and local people that enables shared decision making, genuine co-production, social enterprise and joint delivery of services. With empowered communities finding their own preventative solutions for the problems and issues they face.</p>	<p>Continue to promote a preventative culture that develops a relationship between public services and local people that enables shared decision making, genuine co-production, social enterprise and joint delivery of services. With empowered communities finding their own preventative solutions for the problems and issues they face.</p>
<p>Extend the above targeted approach to other communities using information provided in the Community Well-being Profiles and engagement activities to identify areas of work.</p>	<p>Continue to review the latest statistical and engagement information and work with local people to ensure community plans are updated for now and the future.</p>	
<p>Develop and promote an overarching volunteering programme for Newport to enable people to volunteer and foster community resilience.</p>		
<p>Develop multi-agency community hubs at key locations around Newport to support local service provision.</p>		
<p>Develop a framework to support community groups re governance and funding</p>		
<p>Development of an asset plan and process that enables joint delivery of services and empowers communities to find their own solutions.</p>		
<p>Strengthen communities by using the resources within the University of South Wales Early Years and Social Care Team, the Adverse Childhood Experiences (ACEs) Hub and other key partners to develop preventative approaches to ACEs and early years development.</p>		

 <p>How will we measure success?</p> <p>City level and local outcome indicators the PSB will seek to impact on.</p>	National Indicators	Other Indicators
	23) % who feel able to influence decisions affecting their local area.	Happy Citiy Index and Happiness Pulse
	25) % people feeling safe at home, walking in the local area and when travelling	% of people who feel safe in their local area (day/night)
	26) % people satisfied with their local area as a place to live	
	27) % people agreeing that they belong to the area; the people from different backgrounds get on well together; and that people treat each other with respect	
	28) % of people who volunteer	
	29) Mean mental well-being score for people	
	30) % of people who are lonely	

Right Skills

People can access skills and education programmes that align with current and future local employment opportunities, enabling individuals and the city’s economy to achieve their potential.

Which Well-being Goals does this contribute to?



A prosperous Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language
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Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being
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Which Priorities does this contribute to?

1) Improve the perceptions of Newport as a place to work, visit and invest;
 2) Drive up skills for economic and social well-being: The availability of high quality education, training and career pathways that meet the needs of business will increase Newport’s attractiveness as a place to locate business and to study. A business’s capacity for growth will depend in part on its ability to recruit people with the skills it needs; a business decision on where to locate will be influenced to a degree by the skills available in the local workforce. Economic forecasts have identified future trends such as the increasing skills demands of employers and the contraction of unskilled and semi-skilled occupations. In order to remain competitive the Newport workforce will need to respond to the skills demands of business and individuals will need to possess the right skills to enable them to benefit from new employment opportunities.

3) Support regeneration and economic growth: Regeneration schemes can play an important role in skills development, including apprenticeships, particularly during the construction phase and for certain sectors and client groups.

4) Provide children and young people with the best start in life: The first three years of life are particularly important for healthy development due to the fast rate of neurological growth that occurs during this period. Investing in the first years of a child’s life improves outcomes for them throughout the rest of their lives. This is why developing skills at this early age is important.

5) Long and healthy lives for all: Engaging children in education and giving them the skills they need will help them reach their potential in later life. Employment is a key determinant of health. People living in material deprivation are less likely to be healthy. Therefore supporting people to acquire the skills they need to find work and to reach their potential may also contribute towards reducing health inequalities.

6) Ensuring people feel safe in their communities: Having qualifications, employment and a career can divert people from crime and anti-social behaviour.

8) People feel part of their community and have a sense of belonging: A person’s ability to achieve their potential may help them engage more positively in their communities. Opportunities for volunteering and apprenticeships in the community can lead to improved mental and physical health, better levels of educational attainment, skills and employment.

What steps will we take?

Short term (0-5 years)	Medium Term (5-10 years)	Long Term (10-25 years)
<p>Education providers and employers work together to:</p> <ul style="list-style-type: none"> fully understand skills needs for the Newport area (including future growth areas and skills gaps) address skills needs for Newport's existing and future workforce. 	<p>Continue to develop appropriate provision for people from a range of circumstances, addressing and seeking to prevent disadvantage.</p>	<p>Continue to ensure skills and education help individuals, employers and the city economy reach their potential.</p>
<p>Ensure young people leave school with the support, adaptable skills and confidence to successfully enter work, training or education. Schools and employers work together to enable young people to have the skills to be ready for work.</p>	<p>Collectively, further, higher and community education adapt delivery models to meet the upskilling need of both the unemployed and those already in work (e.g. increased part-time, modularised and independent learning provision).</p> <p>Give every young person in Newport the opportunity to engage with employers as early as possible and by the age of 15.</p>	<p>Continue to develop skills and education provision in line with the vision for the city.</p>
<p>Ensure people have an understanding of local skills priorities / significant capital investments in the area, and the employment / career opportunities they present.</p>		
<p>Collaborative development of career pathways across all partners (e.g. apprenticeships).</p>		
<p>Develop appropriate provision for people from a range of circumstances, addressing and seeking to prevent disadvantage.</p>		
<p>Seek to maximise training opportunities from large scale infrastructure projects.</p>		
<p>Use the resources within the University of South Wales Early Years and Social Care Team, the ACEs Hub and other key partners to develop preventative approaches to improve early years development.</p>		

 <p>How will we measure success?</p> <p>City level and local outcome indicators the PSB will seek to impact on.</p>	National Indicators	Other Indicators
	7) % of pupils who have achieved level 2 threshold	% of children living in low income families
	8) % of adults with qualifications at the different levels of the National Qualification Framework	% of children living in workless households
		% of working age people who are claimants
	10) Gross disposable household income per head	Job seekers allowance claimants
	16) % of people in employment who have permanent contracts (or temporary contracts not seeking permanent employment) who earn more than 2/3 of the UK median wage	% of youth claimants
		% of year 11/13 schools leavers that are not in education, employment or training
	17) Gender pay difference	% of pupil level achievement at different key stages
20) % of people moderately or very satisfied with their jobs		
37) % of people who can speak Welsh.		

Green and Safe Spaces

Newport is a greener, healthier and safer place where all communities have easy access to quality greenspace for health, play and recreation.

Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People have skills and opportunities to find suitable work and contribute to sustainable economic growth	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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Which Priorities does this contribute to?	
	8) People feel part of their community and have a sense of belonging: Environmental projects provide a great way to bring people together, and create a sense of pride in their local area.
1) Improve the perceptions of Newport as a place to live, work, visit and invest; 2) Drive up skills for economic and social well-being; 3) Support regeneration and economic growth: A greener, healthier, safer Newport will attract and retain more inward investment, generate a sense of pride and ultimately change negative perceptions. Regeneration should follow the principles of Sustainable Development working through nature based solutions. Opportunities for volunteering and apprenticeships which can lead to real economic prosperity, improved mental and physical health, better levels of educational attainment, and resilience.	9) Participation in physical activity and sports is important for people's well-being: Newport's parks and green spaces represent a great opportunity to increase physical activity through outdoor recreation – and it is free to the user.
4) Provide children and young people with the best start in life; 5) Long and healthy lives for all: Children need access to safe clean places to play outdoors. Access to high quality greenspace is a massive opportunity to improve the health of the residents.	10) Participation in arts, heritage and history is important for people's well-being: There are close links between the environment and culture. Newport's environment has been shaped by its past. There are opportunities for cultural projects celebrating Newport's history while promoting its environment.
6) Ensuring people feel safe in their communities: Environmental crime and antisocial behaviour can discourage people from using their natural green spaces for recreation and associated wellbeing benefits.	11) Newport has clean and safe environments for people to use and enjoy; 12) Improve air quality across the city; 13) Communities are resilient to climate change: Access to parks, green spaces and the surrounding countryside is one of the most valued aspects of life in Newport. Poor air quality can deter people with respiratory illnesses from going outdoors. Also it is known that in some circumstances appropriately planted trees can reduce levels of air pollution. Urban trees are also known to have a cooling effect mitigating the impact of heatwaves. Well connected greenspaces, with the right species in the right place can offer a refuge for wildlife that will ensure the survival and reversal of decline. Safeguarding pollinators and habitat across an area such as the Gwent Levels will be vital, and a well-functioning landscape can support local community resilience to the effects of climate change.

What steps will we take?

Short term (0-5 years)	Medium Term (5-10 years)	Long Term (10-25 years)
Develop a collaborative Newport-wide green infrastructure vision and plan which is adopted and delivered by all PSB partners.	Communities have clear mechanisms for how they can lever benefits, create jobs, and prosper from Newport's green infrastructure resource.	25 year vision: "Newport is Wales's most improved urban area across all measurable metrics" <ul style="list-style-type: none"> Communities have access to high quality green spaces and are using these for recreation, travel and exercise. Environmental crime and antisocial behaviour is minimised The city is completely navigable on traffic free sustainable / active travel routes that form part of the connected green infrastructure network. Communities are actively involved in managing their green spaces The benefits of green infrastructure are being maximised and are generating multiple economic and cultural benefits.
All PSB partners can clearly articulate and demonstrate the benefit of green infrastructure in their services and are working together to maximise tangible benefits (measured and set from the data & trend analysis).	Measureable levels of fly tipping, arson, crime and other antisocial behaviour have stabilised and a downward trend is evident.	
Identify and apply a preventative approach to targeting crime, antisocial behaviour and challenging negative perceptions that deter people from using green spaces and parks.	Communities taking an active role in managing, deciding upon and benefiting from their green infrastructure network based on their wellbeing needs, but actively supported by PSB partners who facilitate and enable this mass participation.	
Maintain, promote and mobilise people and communities to use green spaces for recreation and physical activity.		

 <p>How will we measure success?</p> <p>City level and local outcome indicators the PSB will seek to impact on.</p>	National Indicators	Other Indicators
	25) Percentage of people feeling safe at home, walking in the local area, and when travelling	% accessible "urban" green space
		% of total greenspace/green infrastructure
	26) Percentage of people satisfied with local area as a place to live	% of high quality nature
	28) Percentage of people who volunteer	Numbers of sites meeting full green flag criteria
	29) Mean mental well-being score for people	Numbers of sites meeting community managed criteria
	38) Percentage of people participating in sporting activities three or more times a week.	Identify sites /areas that have the highest potential to reconnect & improve fragmented habitats (especially important in creating resilience against climate change /extreme weather effects, mitigation of pollution and reducing further biodiversity loss)
	40) Percentage of designated historic environment assets that are in stable or improved conditions.	
43) Areas of healthy ecosystems in Wales		
44) Status of Biological diversity in Wales	% of people who are obese/ overweight	

Sustainable Travel

Efficient, safe and accessible transport with overall low impact on the environment, including walking and cycling, low and ultra-low emission vehicles, car sharing and better connected public transport.

Which Well-being Goals does this contribute to?



A prosperous Wales	A resilient Wales	A healthier Wales	A more equal Wales	A Wales of cohesive communities	A Wales of vibrant culture and thriving Welsh language	A globally responsible Wales
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Which Well-being Objectives does this contribute to?



People feel good about living, working, visiting and investing in Newport	People and communities are friendly, confident and empowered to improve their well-being	Newport has healthy, safe and resilient environments
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Which Priorities does this contribute to?

1) Improve the perceptions of Newport as a place to work, visit and invest; By modernising our transport infrastructure Newport has an opportunity to challenge negative perceptions about the city. Newport is a size where the PSB can make a real difference.

4) Provide children and young people with the best start in life; 5) Long and healthy lives for all: Increasing levels of sustainable travel improve air quality and have a beneficial effect on people's health, especially those suffering from Asthma and other respiratory disease. Encouraging people to walk and cycle to school and work will reduce poor air quality while engendering healthy behaviours for life and reducing obesity.

8) People feel part of their community and have a sense of belonging: Behaviour change is needed to encourage people to use active travel or public transport and reduce the use of the car. This will require community engagement and provides an opportunity to bring people together around a common issue.

10) Participation in physical activity & sports is important for people's well-being: Active travel is a form of physical activity and is good for people's health and well-being.

11) Newport has a clean and safe environments for people to use and enjoy: Well connected greenspaces can offer a refuge for biodiversity.

12) Improve air quality across the city: Increasing sustainable travel will improve air quality.

13) Communities are resilient to climate change: Increasing sustainable travel will aid efforts towards decarbonisation of the transport network to minimise the impact of climate change and global warming.

What steps will we take?

Short term (0-5 years)	Medium Term (5-10 years)	Long Term (10-25 years)
1) PSB to become champions of sustainable travel, leading by example and reducing the public sector's contribution to air pollution. To include:		
<ul style="list-style-type: none"> • Agree and implement a joint sustainable travel plan for all PSB organisations to encourage the use of public transport, walking and cycling. • 10% of PSB vehicle fleet to be ultra-low/zero emissions. • Be the voice for the local area for regional schemes impacting on travel choices and air quality. • Support the implementation of the new air quality supplementary planning guidance. • Use technology to reduce travel for people accessing services and travelling to work. 	<ul style="list-style-type: none"> • Continue to implement the joint sustainable travel plan. • 50% of PSB vehicle fleet to be ultra-low/zero emissions. 	<ul style="list-style-type: none"> • Continue to implement the joint sustainable travel plan. • 100% of PSB vehicle fleet to be ultra-low/zero emissions.
2) Create an environment where public transport, walking and cycling is prioritised. To include:		
<ul style="list-style-type: none"> • Prioritise walking and cycling infrastructure. • Implement on street bike share across the city. • Target active travel for the school run. • Tackle illegal parking and prioritise walking and cycling in highway design. • Partner with other cities successfully encouraging walking and cycling. 	<ul style="list-style-type: none"> • Continue to prioritise walking and cycling infrastructure. • Work with bus providers to implement a low emission bus fleet. 	<ul style="list-style-type: none"> • Make Newport an active travel friendly city with high profile endorsement by the PSB. • Develop low emission zones / clean air zones.
3) Encourage the use of ultra-low /zero emission vehicles. To include:		
<ul style="list-style-type: none"> • Support the installation of electric charging points across the city to encourage the use of electric vehicles. 	<ul style="list-style-type: none"> • Support and encourage the Newport taxi fleet to move to zero (or ultra-low) emission taxis. • Develop HGV / LGV fuel economy partnership scheme. 	

 <p>How will we measure success?</p> <p>City level and local outcome indicators the PSB will seek to impact on.</p>	National Indicators	Other Indicators
	4) Nitrogen dioxide (NO2) pollution levels in the air	Particulate matter (PM10, PM2.5) pollution levels in the air
	14) The ecological footprint of Wales	No. of vehicles and fleet composition
	40) Emissions of Green House Gases within Wales	% of people who walk or cycle for active travel
		No. of electric vehicle charging points
% of children who typically walk or cycle to school		
	% of people who are obese/ overweight	

CHAPTER 4: NEXT STEPS



Engagement and Involvement

Engaging and involving local people was key to developing the priorities and interventions within this plan. In delivering the Well-being Plan we will continue this by working differently to promote greater engagement and particularly involvement of local people and groups in the decisions which affect them.

As mentioned earlier in the plan the Well-being of Future Generations (Wales) Act 2015 is intended to bring about sustainable development by improving the economic, social, environmental and cultural well-being of Wales and Newport. The Act requires public bodies to work collaboratively, to think more about the long term, to work better with people, communities and to anticipate and prevent problems.

Under the Act engagement and 'involvement' becomes a key principle of sustainable development and an essential part of public service planning and delivery. The Act places a clear requirement on all devolved Welsh public services to involve "a diversity of the population in the decisions that affect them". Meeting this statutory duty will require the involvement of numerous different sections of the population by:

Characteristics

Including protected characteristics under the Equalities Act 2010, these are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, religion, sex, sexual orientation. The responses from these groups should be specifically monitored and analysed to

identify any differences from the wider population

Area

Ensuring geographical communities from across the local authority area are involved.

Sector

Seeking the views and involvement of public sector partners, third sector organisations, education institutions and the local business community.

The Act guidance states that public bodies "... must ensure that the people they involve reflect the diversity of the population that they serve. This entails involving the people and communities whose well-being they are seeking to improve. The sustainable development principle recognises both the needs of current and future generations... and includes children and young people and older people." The 'involvement' duty under the Act builds on similar existing duties as set out in the National Principles for Public Engagement and the National Participation Standards for Children and Young People.

The 'involvement' duty will require a shift in how we and our partners work with the public, service users and other stakeholders. The challenge will require us to increasingly support the collaboration and empowerment of stakeholders; this is shown in the following hierarchy which shows the progressive shift from passive to empowering forms of engagement.

The Hierarchy of Engagement Methods

5. Empower:

To place final decision making in the hands of the stakeholders

4. Collaborate:

To partner with stakeholders in each aspect of the decision including the development of alternatives and the identification of the preferred solution

3. Involve:

To work directly with stakeholders throughout the process to ensure that concerns and views are consistently understood and considered

2. Consult:

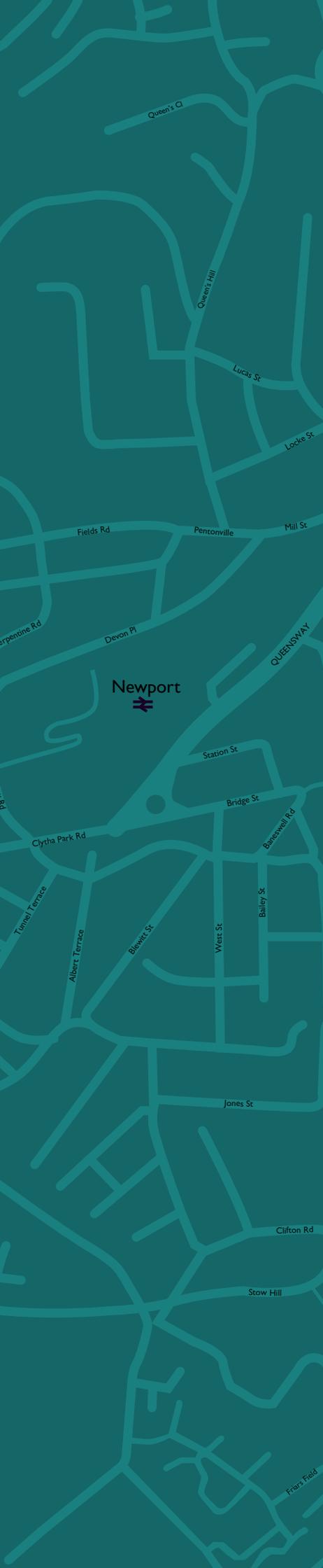
To obtain stakeholders feedback on analysis, alternatives or decisions

1. Inform:

To provide stakeholders with balanced and objective information to assist them in understanding the problem, alternatives or solutions

In delivering the Well-being Plan interventions, we will be mindful of the duty to involve stakeholders and to support bottom-up approaches to improving local well-being. The One Newport PSB engagement strategy will be revised so that it sets the direction and provides a framework for this to happen.

If you would like to be involved in the development and implementation of the Plan going forward please contact the One Newport Partnership Support Team.



Implementing and monitoring progress of the plan

The plan was published on the 3rd May 2018. The work then started on each of the five interventions.

The measurements that have been set out in the plan against each intervention will assist the PSB in evaluating the level of success in raising the well-being of the city, and identify areas that require additional focus or revised commitments.

Progress will be monitored throughout the year and reported annually. The measures chosen are

a combination of national, regional and local indicators, selected to clearly demonstrate progress against each intervention and objective.

It is recognised that while reporting annually, and the need to demonstrate short term impact, many of the progress measures chosen will require a long-term view in order to achieve the desired outcome.

More Information

A number of supporting documents have been developed as follows:

- Well-being Assessment and Plan progress log
- Community Well-being Profile (Local Well-being Assessment)
- Choosing Emerging Priorities
- Response Analysis (RA1) – Understanding Outcomes
- Response Analysis (RA2) – Linking Interventions to Outcomes
- Well-being Plan (Easy read version)
- Well-being Plan (Welsh Language version)
- Well-being Plan (Animation)

For further information about One Newport PSB, the Local Well-being Plan or partnership arrangements in the city please visit our website at www.onenewportlsb.newport.gov.uk

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Appendix 1: Other Plans

We have endeavoured to write a Well-being Plan that is targeted and focused. As such the plan does not include all the work that is going on in Newport that contributes to the Well-being Goals. There are a number of other partnerships that deliver on specific agendas in Newport and at a regional level. We will need to ensure that the actions identified in the plan complement and support other work and do not duplicate efforts.

Some of the other main partnerships and plans are listed below:

Cardiff Capital Region (CCR)

The CCR City Deal is an agreement between the UK government, the Welsh Government and the ten leaders of the local CCR. The ten local authorities are Blaenau Gwent, Bridgend, Caerphilly, Cardiff, Merthyr Tydfil, Monmouthshire, Newport, Rhondda Cynon Taff, Torfaen and Vale of Glamorgan.

The overarching goal of the City Deal is to generally improve economic conditions in the area, the specific aims of the CCR can be summarised to: improve productivity; tackle worklessness; build on foundations of innovation; invest in physical and digital infrastructure; provide support for business; and ensure that any economic benefits are felt across the region. A core project of the City Deal is the delivery of an integrated South Wales Metro.

The UK Government and Welsh Government have committed £1.1bn to the City Deal – which is supported by an additional £120m committed from the 10 local authority partners.

Gwent Strategic Well-being Assessment Group (GSWAG)

This group was set up to share best practice across the Gwent area in the development of the Well-being Assessments and the Well-being Plan. Representatives from the five local authorities Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen, Natural Resources Wales, South Wales Fire & Rescue Service, Public Health Wales representing Aneurin Bevan University Health Board, Gwent Police Heddli, Police & Crime Commissioner's Office and the Gwent Health and Social Care Transformation Team are members of the group.

This group has worked on a number of regional projects to assist in the well-being planning work. Most recently they have developed a set of regional priorities that could be worked on across the Gwent area.

Regional Partnership Board (RPB) - Joint Area Plan

The Social Services & Well-being (SSW) (Wales) Act 2014 requires a Joint Area Plan to be developed on the local health board footprint. The joint area plan should set out the specific care and support services proposed to be provided or arranged in relation to each core theme. The core themes are children and young people, older people, health and physically disabled people, people with learning disabilities and autism spectrum disorder, mental health, sensory impairment, carers who need support and violence against women, domestic abuse and sexual violence. This plan will be published in April 2018 and the Gwent RPB will be responsible for implementing the plan in the greater Gwent area (Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen).

Gwent-wide Adult Safeguarding Board (GWASB)

The GWASB is the forum responsible for the strategic leadership, monitoring and reviewing of adult safeguarding practice in Gwent; and is as an opportunity for partners to work together across the region, to embed interagency partnership for the strategic leadership, monitoring and reviewing of adult safeguarding practice.

South East Wales Safeguarding Children Board (SEWSCB)

Safeguarding and promoting the welfare of children requires effective coordination in every local area and the SSW Act puts in place regional Safeguarding Children Boards, which are the key statutory mechanism for agreeing how the relevant organisations in each local area will cooperate to safeguard and promote the welfare of children, and for ensuring the effectiveness of what they do. The SEWSCB has replaced the five former Local Safeguarding Children Boards in Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen.

South East Wales Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) Partnership Board

The VAWDASV (Wales) 2015 Act aims to improve the public sector response by providing the strategic focus to improve the arrangements for the prevention, protection and support for individuals affected by such violence and abuse.

The SE Wales VAWDASV board has been established to provide the governance vehicle for the regional partnership for related services. The Board parallels the SE Wales SEWSCB and GWASB. All three boards will link together to provide a framework of safeguarding governance and will ensure that communication links exist with strategic multi-agency partnerships working across the region including the RPB.

Gwent Substance Misuse Area Planning Board (APB)

The APB covers Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen and contains representatives of these five local authorities; membership is also drawn from Aneurin Bevan University Health Board (ABUHB), Gwent Police, National Offender Management Service (NOMS), Aneurin Bevan Gwent Public Health Team and a representative for service users and carers. The Gwent APB provides advice and support to responsible authorities in order to plan, commission and monitor delivery of high quality treatment and prevention services that are based on the needs of substance misusers, families and communities. The APB currently discharges an annual regional SMAF budget of £4.4m on behalf of the 5 local authorities to provide adult and young person's drug, alcohol and family support services within the region.

Gwent Police & Crime Plan

The Gwent Police and Crime Plan – Delivering a Safer Gwent was published in April 2017. This plan sets out the Police and Crime Commissioner's police and crime priorities for Gwent for the next three years. The priorities identified in the plan are crime prevention, supporting victims, community cohesion, tackling antisocial behaviour and effective service delivery. This plan is overseen by the Police and Crime Panel. The Gwent Police and Crime Panel provides support and challenge to the Commissioner by way of whether the aims of the plan have been achieved.

Gwent Local Criminal Justice Board

The Gwent Local Criminal Justice Board (GLCJB) is a non-statutory partnership which brings together the core criminal justice agencies together with a range of key stakeholders in order to improve the efficiency and effectiveness of the local criminal justice system.

The GLCJB is responsible for delivering area level contributions to deliver a fair, efficient and effective Criminal Justice System.

Newport Economic Network (NEN)

The NEN was established in 2014, with representatives from business, education, housing, sport, Welsh Government, leisure, tourism and the city council. The purpose of the network is "a collective of stakeholders with a mutual interest to promote and develop the economy of Newport. The network will identify key priorities, marshal resources and co-ordinate activity to deliver economic opportunities for all communities across the city".

Public Services Board

1 May 2018

Local Well-being Plan Delivery

Purpose

This report is to present the final version of the Well-being Plan Delivery and Performance Framework and to set out the first steps in the delivery process.

Background

The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) 'Shared Purpose – Shared Future' sets out a requirement for each Public Services Board to prepare and publish the Local Well-being Assessment for the local area no later than a year before it publishes its Local Well-being Plan. The guidance also states that the Local Well-being Plan must be published no later than 12 months following each local government ordinary election.

The Local Well-being Assessment was published on 3rd May 2017. In Newport these have been named Community Well-being Profiles. The Local Well-being Assessment comprises of one overarching Profile for Newport and 20 community level profiles at a ward level.

A final version of the Well-being Plan has been presented to the PSB today and will be published thereafter.

The draft Well-being Plan Delivery and Performance Framework was presented to the PSB meeting in March. The attached version has been amended following comments at the March meeting.

Proposal

Now that the Well-being Plan has been agreed the PSB needs to set up the appropriate structures and governance to enable the delivery and performance monitoring of the Plan. It is proposed that the following initial actions be undertaken:

- 1. PSB Members to note the final Delivery and Performance Framework.**
- 2. PSB to agree Intervention leads/sponsors (these must be PSB members)**

Each intervention lead/sponsor will be supported by:

- Either a representative from the NCC Policy, Partnership & Involvement Team
- Or a representative from another PSB organisation

to project manage the delivery and progress monitoring of the intervention.

- 3. PSB to agree other members to be involved in the intervention project.**

When agreeing members, the PSB should consider the short term steps defined in the Well-being Plan for each of the interventions. This will ensure that appropriate representation is identified to be involved.

4. Intervention Boards will need to have an initial meeting / workshop:

- 4.1. To agree a terms of reference and finalise membership.
- 4.2. To agree the short term steps to be worked on in 2018-19
- 4.3. To develop actions required to work towards achieving these steps.

This process will be facilitated and supported by the NCC Team.

5. Intervention leads to feedback to PSB at the meeting on 12th June 2018.

6. Continue discussions already underway to consider how the statutory obligations of the Community Safety Partnership (CSP) will be discharged.

Recommendations

PSB are asked to:

- Note the final Delivery and Performance Framework.
- Agree an Intervention Lead / Sponsor for each of the Interventions
- Agree project management support for each of the Interventions.
- Agree members for the Intervention Boards.
- Task the Intervention Leads / Sponsors:
 - To set up an initial intervention workshop / meeting with support from the NCC team.
 - To report back on progress to the next PSB meeting.
- Continue discussion for discharging the statutory obligations of the CSP.

Background Papers

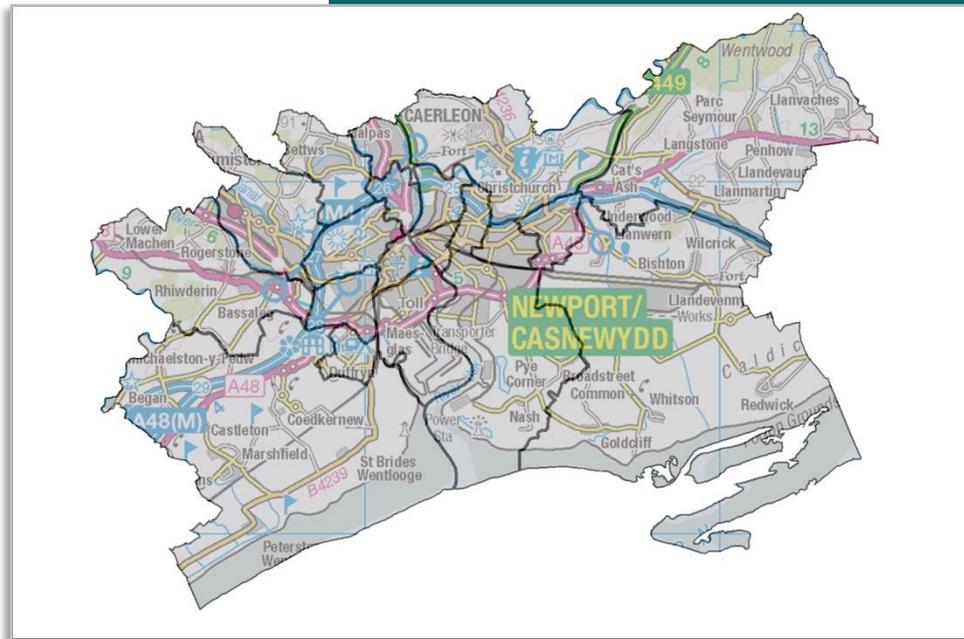
Well-being Plan Delivery & Performance Framework 2018-19 (attached)

Local Well-being Plan

Timetable April 2018 – March 2019

Contact Emma Wakeham emma.wakeham@newport.gov.uk
Tracy McKim tracy.mckim@newport.gov.uk

Well-being Plan Delivery and Performance Framework 2018-19



One
Newport

Final

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Chapter 1: Introduction

One Newport's Delivery & Performance Framework is the One Newport's vision for how it plans to manage delivery and performance of the Local Well-being Plan.

Within this document it sets out the following:

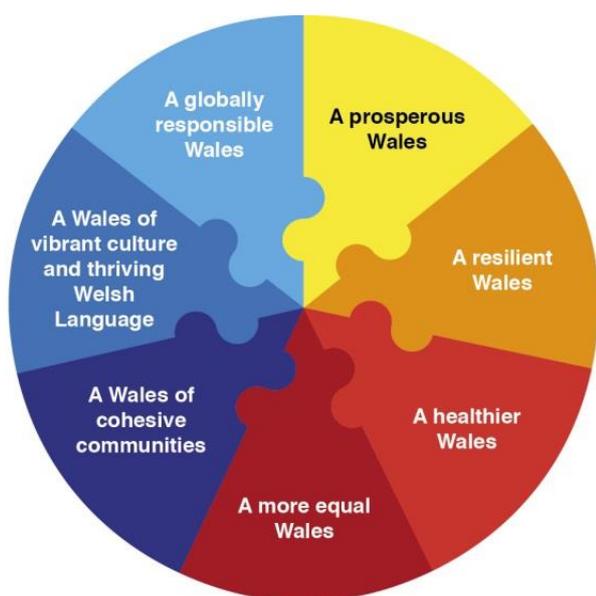
- Background;
- Plan Structure;
- Partnership Delivery Structure;
- Roles and Responsibilities;
- Performance Cycle;
- Timetable;
- Reporting Mechanisms;
- Templates

Background

The Well-being of Future Generations (Wales) Act 2015 is about improving the social, economic, environmental and cultural well-being of Wales. It is to ensure that public bodies listed in the Act think more about the long-term, work better with people and communities and each other, look to prevent problems and take a more joined-up approach.

The Act sets out a “sustainable development principle” which is about how the public bodies listed in the Act should go about meeting their well-being duty under the Act.

The principle is made up of five ways of working that public bodies are required to take into account when applying sustainable development. These are: Long Term; Prevention; Integration; Collaboration; and Involvement.



The Act sets seven well-being goals:

Together they provide a shared vision for the public bodies listed in the Act to work towards. The well-being goals must be considered as an integrated set of seven to ensure that the relevant links are made in the context of improving the economic, social, environmental and cultural well-being of Wales.

In addition to the well-being duty placed on listed individual public bodies, the Act also sets a well-being duty on specified public bodies to act jointly via public services boards (PSBs) to improve the economic, social, environmental and cultural well-being of their area by contributing to the achievement of the well-being goals.

Chapter 2: Working Together

Plan Structure

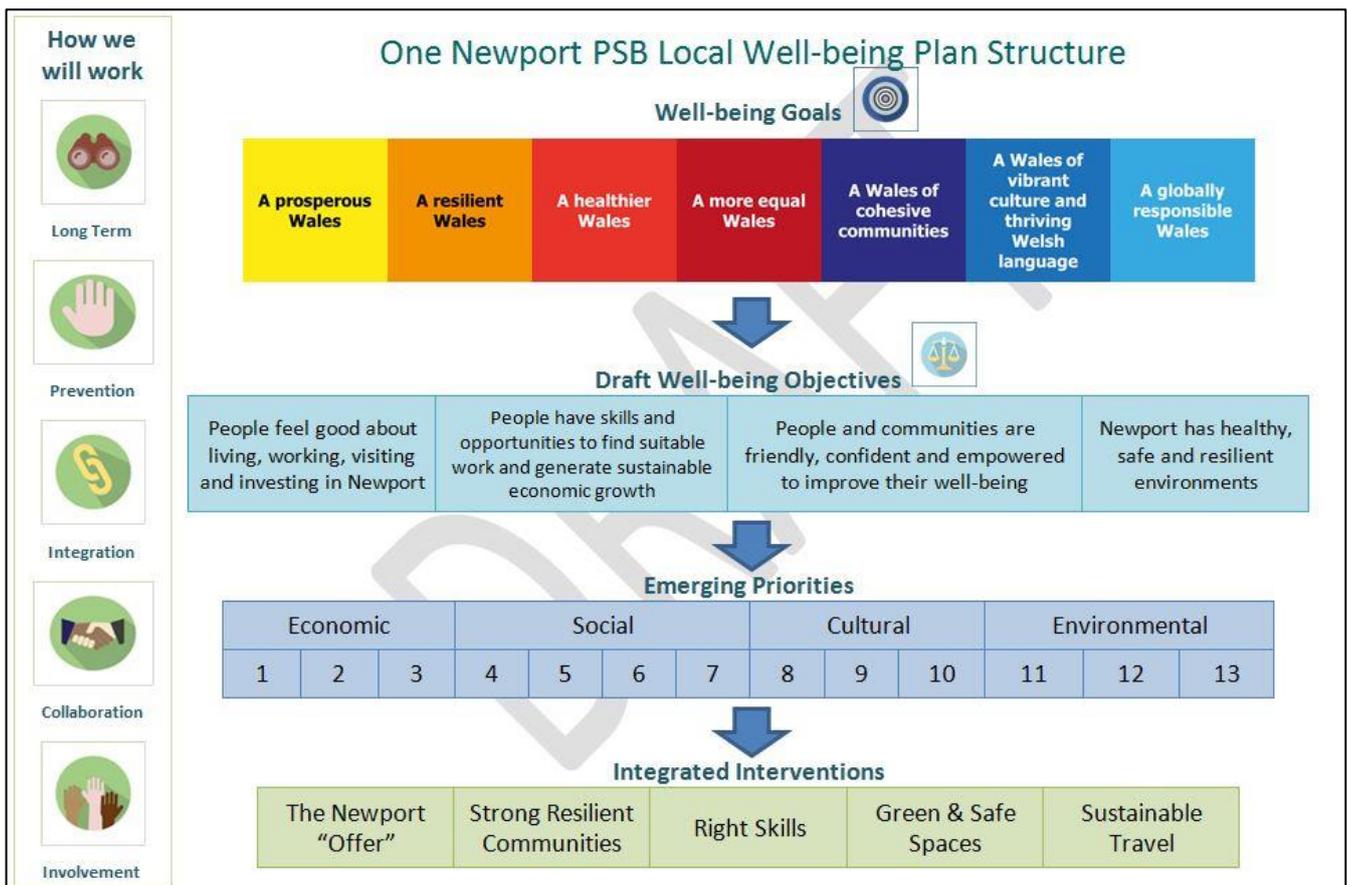
The Act establishes a statutory board known as the Public Services Board in each local authority area. In Newport the One Newport Public Services Board (PSB) brings together the city's public service leadership and decision makers. The membership consists of:

Statutory Partners: Newport City Council (Chair); Natural Resources Wales (Vice Chair); Aneurin Bevan University Health Board; and South Wales Fire & Rescue Service.

Invited Partners: Coleg Gwent; Gwent Association of Voluntary Organisations; Heddlu Gwent Police; Newport City Homes representing the registered social landlords; Newport Youth Council; Newport Third Sector Partnership; Police & Crime Commissioner; Probation Service; Public Health Wales; University of South Wales; and Welsh Government.

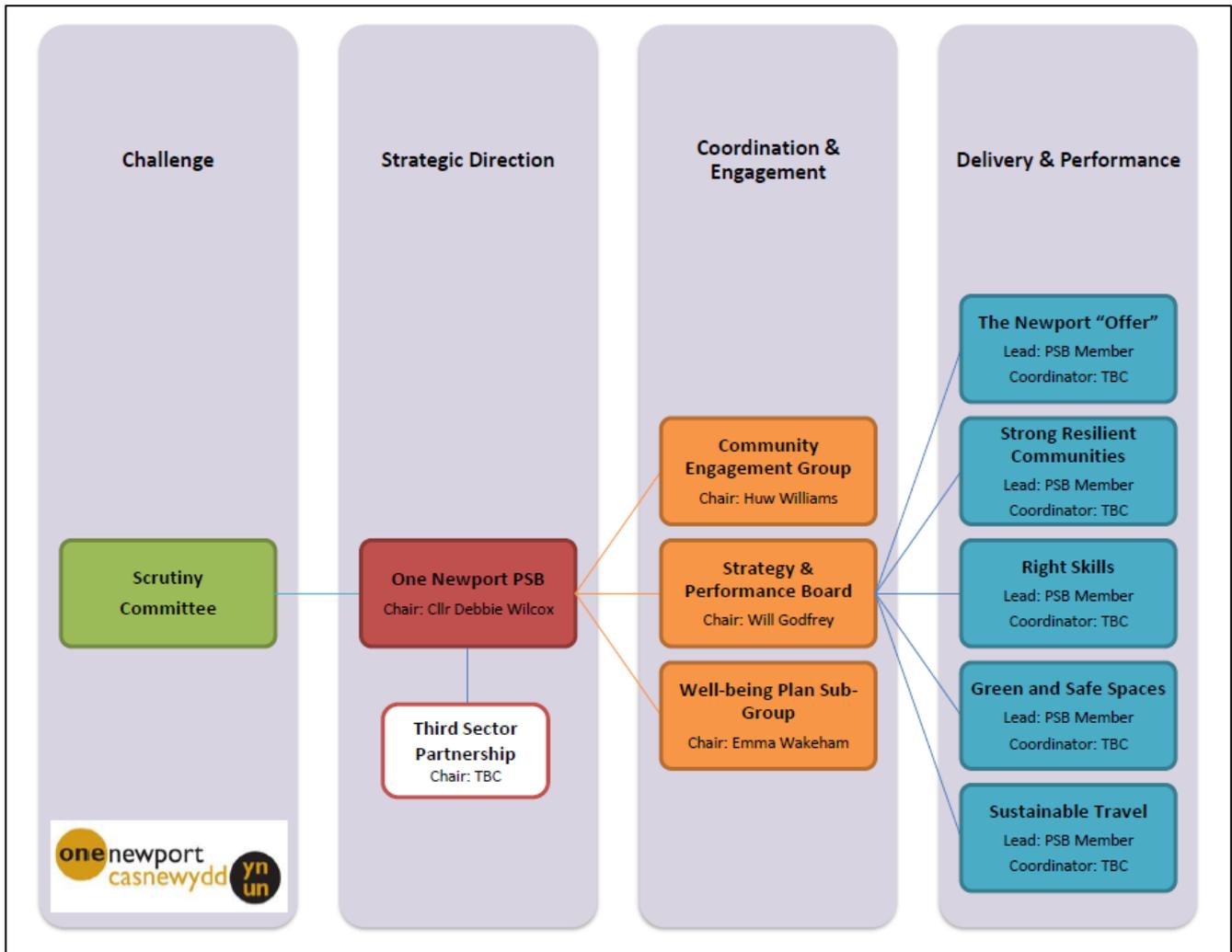
The local well-being plan sets out the PSB's priorities and actions for the next 5 years to improve the economic, social, cultural and environmental well-being of Newport. The plan sets out local well-being objectives, priorities and steps that the board proposes to take to meet the objectives and is the main work-plan and focus of the One Newport PSB going forward.

The diagram below outlines the structure of the well-being plan and the relationship between the Well-being Goals, Well-being Objectives, Emerging Priorities and Integrated Interventions.



Partnership Delivery Structure

To support the function of the PSB a partnership structure has been established that shows how the PSB and its sub-groups link together and is displayed below:



As can be seen from the diagram each of the five interventions will have an Intervention Board which will be led (chaired) by a member of the PSB. Each intervention will also have a coordinator to support the lead. The coordinator should be from one of the statutory organisations. **However, the PSB will be collectively responsible for the delivery of the interventions and meeting the well-being objectives in the Well-being Plan.**

A summary of the roles and responsibilities is set out in the next chapter (Page 6-7). Full terms of reference of each of the groups are also in place and will be reviewed in June 2018. All terms of reference can be found on the [One Newport](#) website.

How are we going to work differently?

The **One Newport PSB** is committed to working together with local communities towards the common goals and objectives set out in this plan. In everything that we do, the PSB will work to improve the economic, social, cultural and environmental well-being of the city. Before developing the plan we pledged to be:

- ***Ambitious***
- ***Serious about working in partnership***
- ***Firmly focused on people***

- ***Focused on outcomes***
- ***Not solely driven by data***

We will achieve this by:

Looking to the long term: Being aware of and addressing, the well-being of current and future generations whilst addressing the needs of the people we currently serve.

Prevention: Exploring how to break cycles and dig deeper to better understand the causes and effects of key issues that people and communities face. Finding enabling solutions and intervening at the right time to prevent problems getting worse or arising in the future.

Taking an integrated approach: Fully considering the connections between the well-being goals, the PSB well-being objectives and the well-being objectives of individual organisations. Taking steps which maximise the collective impact to the well-being goals rather than just meeting the objectives. Individual PSB members will also need to consider how their Corporate Plans and their individual well-being objectives link to the Well-being Plan. They will also need to consider that decisions made individually do not negatively impact on other PSB members or the wider public sector.

Collaborating with others: Strengthening joint working across the city's public service. No single organisation is able to improve the economic, social, environmental and cultural well-being of Newport on its own. Taking a collaborative approach ensures that actions are complimentary and therefore maximise the collective impact.

Involving People: Developing solutions in partnership with local people and communities and ensuring they are involved in the decisions that affect them.



Chapter 3: Roles and Responsibilities

A summary of the roles and responsibilities are listed below:

Scrutiny Committee	<ul style="list-style-type: none"> To review and scrutinise the decisions, actions and governance arrangements made by the PSB. To act as a consultee on key documents To monitor progress and implementation of the well-being plan.
One Newport PSB	<ul style="list-style-type: none"> To provide strategic direction by assessing the economic, social, environmental cultural well-being. To take collective responsibility for the delivery of the well-being plan. To hold the Strategy & Performance Board to account on delivery and performance of the well-being plan.
Strategy & Performance Board	<ul style="list-style-type: none"> To coordinate the delivery of the well-being plan and take into account the 5 ways of working. To evaluate performance on a quarterly basis and report to the PSB. To undertake pieces of work on behalf of the PSB.
Community Engagement Group	<ul style="list-style-type: none"> To advise on the development and coordination of consultation and engagement activities. To communicate consultation and intelligence, enabling citizen's to participate. To effectively engage with the people, communities and groups we represent.
Well-being Plan Sub-group	<ul style="list-style-type: none"> To ensure continued dialogue with the Future Generations Commissioner. To develop and review the Well-being Assessment. To develop the Well-being Plan (on behalf of the PSB).
Intervention Board	<ul style="list-style-type: none"> To coordinate the delivery of the Interventions with support of the PSB. To support the Intervention Leads to deliver the Interventions. Report to the Strategy & Performance Board on a quarterly basis.
Intervention Lead (PSB Member)	<ul style="list-style-type: none"> To agree membership of the Intervention Boards with the PSB. To lead on the delivery of the intervention with the support of the PSB. To monitor performance on a quarterly basis.
Intervention Coordinator (Officer Level)	<ul style="list-style-type: none"> To support and advise the Intervention Lead. To collate information from the delivery plan and summarise on the Dashboard on a quarterly basis.

Who?	Roles and Responsibilities	Reporting Mechanism
Scrutiny Committee	<ul style="list-style-type: none"> To review and scrutinise the: <ul style="list-style-type: none"> – decisions made by the PSB. – actions taken by the PSB. – governance arrangements of the PSB. – PSB's performance reporting process. To act as a consultee on key documents. To monitor progress on the PSBs implementation of the well-being plan and assess the delivery of objectives. 	<ul style="list-style-type: none"> Half year performance report Annual Report
Public Services Board (PSB)	<ul style="list-style-type: none"> To provide the strategic direction by assessing the state of economic, social, environmental and cultural well-being (Well-being Assessment). To take collective responsibility for the delivery of the well-being plan by setting and monitoring local objectives that maximise the PSBs contribution to the well-being goals. To hold the Strategy & Performance Board to account regarding the performance and coordination of the Well-being Plan. To be accountable to the Scrutiny Committee. To agree the Intervention leads at the start of each year. To provide and coordinate resources to ensure the successful 	<ul style="list-style-type: none"> Review Well-being Plan Overview Report (Appx C) and Intervention Dashboards (Appx B) quarterly Annual Report

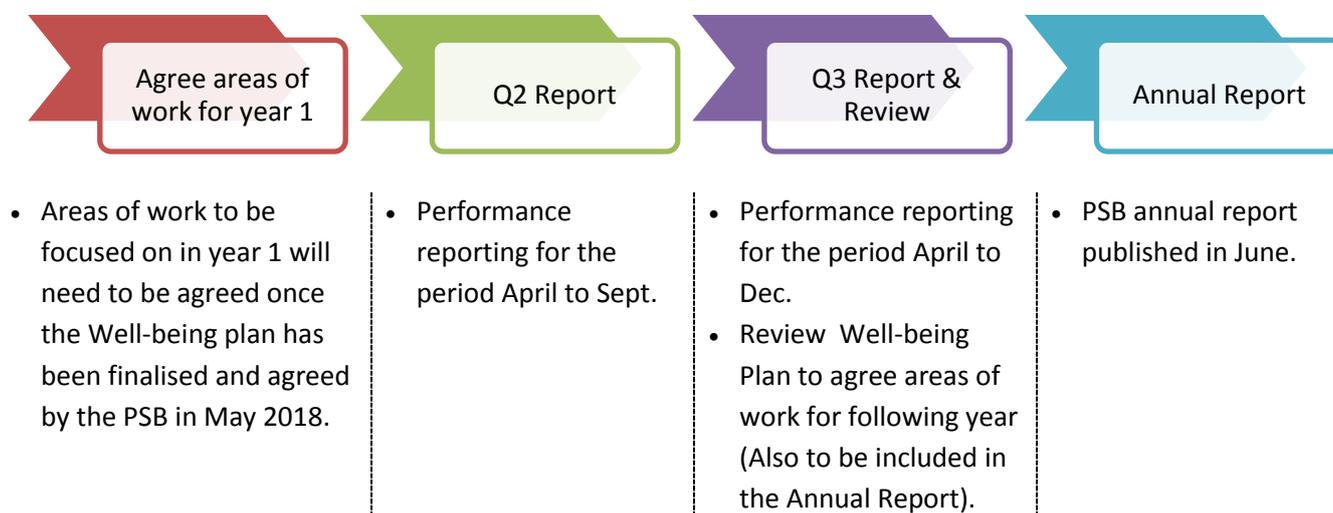
Who?	Roles and Responsibilities	Reporting Mechanism
	delivery of partnership priorities. <ul style="list-style-type: none"> To agree the focus of work for each year. 	
Strategy and Performance Board	<ul style="list-style-type: none"> To coordinate the delivery of the local well-being plan. To ensure that sustainable development is an overriding principle by making sure the 5 Ways of Working are taken into account within the well-being plan. To undertake pieces of work identified by the PSB; which support the delivery of its functions and to report on progress made. To ensure links to local partnership groups / boards are maintained to support the board in carrying out its functions. To evaluate intervention performance on a quarterly basis by reviewing Intervention Dashboards. Report to the PSB, on the actions the Board will undertake to address underperformance, reduce risk and remove blockages for each Intervention. Review the Well-being Plan at the end of quarter 3 and report proposals to the PSB for areas of work for the following year (in year 1 this will take place in May 2018). 	<ul style="list-style-type: none"> Review Intervention Dashboard (Appx B) Complete Well-being Plan Overview Report (Appx C)
Community Engagement Group	<ul style="list-style-type: none"> To advise on the development and co-ordination of consultation and engagement activities conducted across the PSB. To co-ordinate consultation activity. To communicate consultation and intelligence. To enable citizen's to participate. To effectively engage with the people, communities and groups we represent. 	N/A
Well-being Plan Sub Group	<ul style="list-style-type: none"> To ensure continued dialogue with the Future Generations Commissioner. To develop and review the Well-being Assessment. To develop and review the Response Analysis. To develop the Well-being Plan (on behalf of the PSB). 	N/A
Intervention Leads (PSB Member)	<ul style="list-style-type: none"> To agree membership of the Intervention Boards with the PSB. To lead on the delivery of the intervention with the support of the PSB. To monitor performance and report to the Strategy & Performance Board on a quarterly basis. Highlighting successes, underperformance, risks and blockages. To identify and mitigate the impact that the interventions can have on each other. To report and attend Scrutiny Committee (6 monthly). 	Present Intervention Dashboard (Appx B) to S&P Board quarterly
Intervention Coordinators (Officer Level)	<ul style="list-style-type: none"> To support and advise the Intervention lead. To collate information from the Intervention delivery plan and summarise on the Intervention Dashboard on a quarterly basis. 	Summarise Intervention delivery plan (Appx A) by completing the Intervention Dashboard (Appx B) on behalf of the lead quarterly

Who?	Roles and Responsibilities	Reporting Mechanism
Intervention Boards	<ul style="list-style-type: none"> • To coordinate the delivery of the Intervention with the support of the PSB. • To support the Intervention Lead to deliver the Intervention. • Report progress to the Strategy & Performance Board on a quarterly basis. Highlighting successes, underperformance, risks and blockages. • Review the Intervention at the end of quarter 3 and put together proposals for areas of work for the following year. 	Intervention Delivery Plan (Appx A) quarterly.
Sub-group Leads (if required)	<ul style="list-style-type: none"> • To chair and lead any sub-group groups that are set up by the Intervention Boards, with support from the Intervention Coordinator. • To set up and lead an Intervention Sub-group (if needed) and report back to the Intervention Board on a quarterly basis. • To highlight underperformance and risks to the Intervention Lead. • Accountable to the Intervention Lead and Board. 	To contribute towards the completion of the Intervention delivery plan (Appx A) on a quarterly basis
Intervention Sub-Group (if required)	<ul style="list-style-type: none"> • To meet as required. • To be chaired and led by the sub-group lead, with support by the Intervention Coordinator. • To support the sub-group lead to deliver the identified project. • Accountable to the Sub-group and Intervention Leads. 	

Chapter 4: Performance Process & Timetable

Performance Process

The diagram sets out the performance and review cycle for each year.



Timetable

The timetable below sets out the timetable for performance reporting for 2018-19.

	Report	Q2	Q3 & Review	Q4
Send out delivery plans		1 Oct 2018	2 Jan 2019	1 Apr 2019
Delivery plan deadline		31 Oct 2018	31 Jan 2019	30 Apr 2019
Dashboard deadline		16 Nov 2018	8 Feb 2019	N/A
First draft Annual Report deadline		N/A	N/A	10 May 2019
Strategy & Performance Board Meeting		28 Nov 2018	20 Feb 2019	22 May 2019*
Overview dashboard deadline		3 Dec 2018	1 Mar 2019	N/A
Final draft Annual Report deadline		N/A	N/A	31 May 2019
PSB Meeting		11 Dec 2018	12 Mar 2019*	11 Jun 2019*
Papers for Scrutiny Committee		Dec 2019*	N/A	Jun 2019*
Scrutiny Committee		Jan 2019*	N/A	Jul 2019*

* To be confirmed

Chapter 5: Reporting Mechanisms

The table below details the processes in place to monitor performance:

Type	Overview	Author	Audience	Timescales*
Intervention Delivery Plan (Appendix A: page 10-12)	<p>Projects and performance measures to be agreed in April 2018.</p> <ul style="list-style-type: none"> • Progress to date; • Plans for next quarter; • Performance measures; • Risks / Blockages. 	Intervention Lead	Strategy & Performance Board	Quarterly
Intervention Dashboard Report (Appendix B: page 13)	<p>Intervention Dashboard is a summary of the Intervention Delivery Plans. This includes:</p> <ul style="list-style-type: none"> • Key achievements and successes; • Projects not meeting target; • Performance measures; • Risks / Blockages; • Plans for next quarter. 	Intervention Coordinator / Intervention Lead	Strategy & Performance Board / PSB	Quarterly
Well-being Plan Overview Report (Appendix C: page 14-15)	<p>Strategy & Performance Board to produce a covering Summary Overview Report alongside the Intervention Dashboards presented to the PSB.</p> <p>The report should be the Board's self-evaluation summary of:</p> <ul style="list-style-type: none"> • Performance to date; • Main areas for improvement taking into consideration the sustainable development principle. 	Strategy & Performance Board / Intervention Coordinators	PSB	Quarterly
Annual Report	<p>The key elements of such a report should include:</p> <ul style="list-style-type: none"> • Steps taken by the PSB to meet the Well-being Objectives; • Progress made against each of the Well-being Plan Interventions, with reference to the National Indicators and any performance indicators & standards set; • Review the steps outlined within each intervention. 	Intervention Coordinators / Intervention Leads	???	June Annually

* See timetable page 8

Appendix A: Intervention Delivery Plan Template 2018-19

Intervention				Green	Current progress on target
				Amber	Progress behind target but still achievable
Lead		Reporting Period		Red	Progress well behind target
Step 1 (from the Well-being Plan)					Overall RAG
Actions required to achieve step	Progress to date (Includes any corrective actions needed)		RAG	Plans for next quarter	
Performance Measures			Target	Actual	RAG
Risks and Barriers		Risk (H/M/L)	Mitigating actions / Support required		

Intervention			Green	Current progress on target	
			Amber	Progress behind target but still achievable	
Lead		Reporting Period		Red	Progress well behind target
Step 2 (from the Well-being Plan)					Overall RAG
Actions required to achieve step	Progress to date (Includes any corrective actions needed)		RAG	Plans for next quarter	
Performance Measures			Target	Actual	RAG
Risks and Barriers		Risk (H/M/L)	Mitigating actions / Support required		

Intervention			Green	Current progress on target	
			Amber	Progress behind target but still achievable	
Lead		Reporting Period		Red	Progress well behind target
Step 3 (from the Well-being Plan)					Overall RAG
Actions required to achieve step	Progress to date (Includes any corrective actions needed)		RAG	Plans for next quarter	
Performance Measures			Target	Actual	RAG
Risks and Barriers		Risk (H/M/L)	Mitigating actions / Support required		

Appendix B: Intervention Dashboard Template 2018-19

Intervention				Green	Current progress on target		
				Amber	Progress behind target but still achievable		
Lead		Reporting Period		Red	Progress well behind target		
Key Achievements & Successes				Key Performance Measures			
Consider outcomes achieved in this section- What have the impacts been?				Target	Actual	RAG	
Main Risks / Barriers to progress		Status (H/M/L)	Plans for next quarter				

Appendix C: Well-being Plan Overview Report Template 2018-19

Reporting Period	
Chair	
Date of Meeting	

Overview Report from the Strategy and Performance Board

This report is the Strategy and Performance Boards overall assessment of performance of the Well-being plan. When writing the report the Board should consider the following:

- 1) *Summary of the performance of the five interventions*
- 2) *The sustainable development principle*
- 3) *Any case studies that should be highlighted*

****Please see guidance overleaf if required***

Guidance for completing the Overview Report from the Strategy & Performance Board

This report is the Strategy and Performance Boards overall assessment of performance of the Well-being plan. When writing the report the Board should consider the following:

1) **Summary of the performance of the five interventions**

- a) Overall performance.
- b) Outcomes – what are the impacts?
- c) Are there any issues that need to be raised with the PSB for resolution?

2) **Sustainable development principle**

Long Term

- Have long term trends been considered when implementing the work in the Well-being Plan? E.g. skills for the future rather than skills needed for now.
- Is the work being undertaken going to have a positive effect in the long term?

Prevention

- Are the root causes of issues and how to prevent these issues fully understood?
- Does the work being undertaken have a suitably strong focus on preventing problems and breaking the cycle and helping people to avoid crisis rather than support them in crisis?

Collaboration

- Are partners working together in a flexible way, across organisational boundaries?
- Have a full range of partners, including organisations from private or third sectors, who could play a productive role been identified?
- Is there equity, trust and a shared vision between partners?
- Is success being celebrated across partners?

Involvement

- Have the public been involved in reaching decisions that affect them?
- Has the support that might be available from the community been considered and harnessed?
- Are partners and the public working together on shared decision making moving towards genuine co-production?

Integration

- What practical steps have been taken to make sure that the interventions are integrated and have a positive impact on each other?
- Are all the interventions having a positive impact on the Well-being Goals (see page 2) and Well-being Objectives (see page 3)?
- Are any of the interventions having a negative impact on any of the Well-being Goals or the Well-being Objectives?
- Is delivery viewed by all partners as part of a “whole system” approach?

3) **Case Studies**

- Are there any case studies that could be developed to highlight successful work to the PSB?

Public Services Board (PSB)

1 May 2018

Review of Partnership Work in Pill

Purpose

To consider the findings of a joint PSB/WAO survey of partnership work in Pill and any learning for other aspects of the PSB’s work.

Background

The PSB has been working with Wales Audit Office (WAO) on its reviews of “transformational work”, which are taking place in local authorities across Wales. The reviews are intended to support the development of local action that promotes positive practices and to identify barriers that need to be addressed.

In Newport, the review looked at the effectiveness of the PSB’s partnership working in Pill, including the extent to which the sustainable development principle’s five ways of working have been applied. Learning and knowledge gained from the experience in Pill could potentially be transferred to other settings, bringing additional value.

The Review

The review took the form of a SenseMaker® survey to gather the views of partners and identify where the partnership is working well, possible barriers and opportunities for improvement. The survey was co-designed by the PSB and the Wales Audit Office.

PSB members and colleagues within the wider One Newport Partnership who have been involved in the Pill work were invited to complete the survey, which ran from 9th February until 13th March 2018. The views of people at all levels within these organisations were sought.

Twenty people completed the survey. The profile of respondents is as follows:

Role	Organisation
<ul style="list-style-type: none"> • Frontline member of staff 3 • Middle manager 7 • Senior manger 6 • Executive or Board member 3 • Prefer not to say 1 	<ul style="list-style-type: none"> • Public Service Board 8 • One Newport Partnership 11 • Neither 3 • Prefer not to say 1 <p><i>Note: respondents could choose more than one option</i></p>

<p>Respondents' self -assessment of the tone of their response to the survey</p> <ul style="list-style-type: none"> • Very positive 1 • Positive 11 • Neutral 4 • Negative 2 • Very negative 2 	<p>Respondents were asked how many other people would share their view?</p> <ul style="list-style-type: none"> • No other person would 0 • Some other people would 13 • Lots of people would 7 • All people would 0 • Prefer not to say 0
--	---

SenseMaker

The questions in this survey used a mixture of triangles and linear scales. Triangles provide three different responses which may counterbalance each other, for example the past, present and the future. Respondents were asked to place a dot on the triangle or scale to best reflect their response to the questions. Sensemaker allows narrative stories of respondent's experiences to be recorded alongside their responses to the specific questions.

Survey Findings

The reporting of the responses to this SenseMaker survey is graphical (triangles and histograms) which allow for easy understanding and avoid the need for expert interpretation.

The full findings will be presented at the PSB meeting.

The key findings are:

- Overall respondents identified improvements being made in Pill but a number of respondents identified that sustaining those improvements could be challenging.
- Respondents view the collaboration around Pill positively but there is a need to further develop this across all partners
- Respondents identified that the impact of good or poor decisions is felt most by people in Pill (rather than individual organisations)
- There is a need to understand how PSBs and individual organisations learn from good/bad decisions
- Respondents indicated that people in Pill could be more involved in the decisions about the present and future of their community
- Respondents are positive around integration of plans and priorities between organisations and the PSB as a whole in Pill
- Respondents identified an increasing emphasis on longer term approaches but this needs further exploration and understanding
- Information and communication about Pill is viewed positively

Recommendations

PSB members are asked to consider:

- What insight do the survey responses give the PSB?
- What do the responses tell the PSB about the work in Pill to date?
- What learning is there for other aspects of the PSB's work?

Timetable Immediate

Contact Gareth Jones and Chris Bolton, Wales Audit Office
Nicola Dance, Newport City Council: Tel 01633 233665; email
nicola.dance@newport.gov.uk



One Newport PSB - ITEM 8 Information paper



CARE CLOSER 2 HOME

A strategy for the integration of health and social care services for Gwent

2017-2023

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1. Introduction

Care Closer to Home has been developed in partnership between Aneurin Bevan University Health Board and the five Gwent Local Authorities. It will be a critical element of Aneurin Bevan's Clinical Futures programme, which establishes a new planning framework for 'out of hospital care' to create an integrated system of 'Primary, Community Care and Wellbeing'. This can only be done in partnership, as we undertake to redesign services and develop new integrated models of care closer to home.

The Care Closer to Home strategy, is a core element of this new integrated system of care. Initially, it focuses specifically on providing a new model of integrated care for older people across Gwent. Developed in partnership between Health and Local Government it creates a new locality based model of integrated care closer to home, for frail and vulnerable adults. If successful, it is envisaged it will provide a foundation for the development of wider community based, 'hubs' of care.

The strategy establishes a set of principles from which to plan and deliver care and support, these principles reflect the ambitions of the Social Services and Wellbeing (Wales) Act 2014, and the Wellbeing of Future Generations (Wales) Act 2015, translating ambition into activity. They also reflect the National Primary Care Strategy for Wales, and the importance of developing models of sustainable service.

This programme of work, will form a core element of the forthcoming Gwent Area plan, and will be accountable to the Greater Gwent Partnership Board. It is an early demonstration of the depth of partnership working across Gwent, and the ambition of leaders to transform how we provide care, with a renewed emphasis on providing care closer to home.

The establishment of 'Care Closer 2 Home', will enable the development, of enhanced care services within the home for frail elderly persons, and those with complex needs through greater integration, and collaborative working across organisational boundaries.

Care Closer to Home reflects an ambitious step forward in building new models of care, that are financially sustainable over time, and which improve outcomes for people with a care and support need.

The model established within this strategy has been underpinned by engagement from multi agency professionals and service users, and denotes a step change in how health and social care services in Gwent, provide care and support. It is the foundation, to a wider community based model of care,

predicated on an ambitious set of shared principles across health and social care services.

2. The Case for Change

There is a broad political and professional consensus that the way in which health and social care services are delivered to our communities, has to change. Radical, and transformative responses are required from policy makers, and a deep process of engagement with the public, about how services should now be delivered is critical.

Care at home or in the patient's community with the most appropriate person, with the right skills, delivering care, is the unequivocal aim of the Health Board's future vision. Strengthening Primary and Community Care services is therefore our top priority.

In Gwent, there is a significant opportunity to reframe models of care across health and social services. For the NHS transforming services to improve patient experience, and create a more seamless pathway of care is a priority, alongside keeping demand manageable within hospitals. This means extending primary and community services, coupled with improved health behaviours, and a deeper integration with social care, particularly for frail adults. For Councils, managing escalating demand within constrained budgets, is critical, and this will only be achieved if new models of care are established, in partnership with health, where people are supported to maintain their independence in both their communities and their homes.

Drawing on good practice across the UK, our Care Closer to Home strategy draws on what we know we must do, and what we know works, to ensure that local action plans and delivery can begin at pace in line with the requirements of new legislation. Particular emphasis has been drawn from the [Bromley by Bow](#)¹ model, work in [Prestatyn](#)², and models of integration established in [Scotland](#)³.

This strategy provides a strong foundation from which to develop enhanced models of partnership working across health and social care boundaries, maximising the potential of new legislative frameworks, and demonstrating meaningfully the contribution from a shared Gwent perspective, of improving the

¹ <http://www.bbbhp.co.uk/mission-values>

²

http://www.wales.nhs.uk/sitesplus/documents/861/16_22%20North%20Denbighshire%20Primary%20Care%20Business%20Case.pdf

³ http://www.audit-scotland.gov.uk/uploads/docs/report/2016/nr_160310_changing_models_care.pdf

wellbeing of future generations, through the care they receive, and an enhanced offer to support improved wellbeing within the community.

3. Care Closer to Home- A Gwent Vision

It is our shared aim across Gwent to create an integrated system of primary, community care and wellbeing, enabling citizens to play a more active role in their health and wellbeing, providing more services within the community and using our unique model of Neighbourhood Care Networks (NCN) to drive and deliver change at local level.

Care Closer to Home sets out a set of principles to support local service planning across the five local authority areas in Gwent. It is an integrated plan for strengthening our communities outside of hospital settings, based on a number of integrated working themes including person centred, workforce sustainability, shared resources/pooled budgets, community resilience and early intervention & prevention. This Strategy will be delivered through our 12 Neighbourhood Care Networks, and forms the foundation of our future service model for all ages.

The creation of the Greater Gwent Regional Partnership Board, on a statutory footing from April 2017, provides a catalyst to deliver this reformed service landscape, predicated on developing sustainable models of care and support, across health and social services. The Board, have developed a driving vision that services will enable 'the population of Gwent to live well, active lives, independently for as long as possible, in supportive, resilient communities' and they have endorsed the 'Integrated Wellbeing Network' as the preferred structure from which to plan and develop integrated services.

To achieve this requires radical and sustainable changes to current patterns of service delivery (models of care) as well as the infrastructure to support them. If we are to achieve success, and deliver sustainable and responsive care to our population, there is a need to radically redesign how we provide care within the Community, to improve wellbeing and reduce drastically an over reliance on outdated models of care, including GP attendance and Hospital attendance. This new programme will build on the current progress already achieved to date, which includes the development and embedding of NCNs, significant pathway re-design, and the delivery of this Care Closer to Home strategy.

4. Principles of joint working

The new legislative framework in Wales, requires a step change in the pace of integration, partnership working and collaboration. Whilst many challenges will remain in overcoming organisational boundaries, and cultures, a shared principles have been developed, and which provide a foundation from which 'Care closer to Home' Action Plans will be developed.

- An integrated approach to planning and service development
- A shared approach to workforce development and sustainability
- Development of shared financial arrangements
- Enabling those with a care and support need to be informed and able to self-manage their care
- A seamless service pathway of care which is truly citizen centred

5. Outcomes

All activity must be driven by a focus on improving outcomes for those people with a care and support need. In line with the national wellbeing outcomes for Wales, the following outcomes have been developed to underpin service transformation.

- People in our communities are enabled to be part of community activities
- People are identified early if they need care or support and they are prevented from ill health or decline in wellbeing wherever possible
- People in our communities are befriended and do not feel lonely or isolated
- People are enabled to stay home or close to home despite any vulnerability or frailty
- Provision is based on the needs of the community and people are engaged with and listened to
- People are not admitted to hospital unless they really need to be there
- If hospital is required, people are helped through their stay receiving diagnostics, care and treatment but are enabled to return home as soon as possible.
- Those who require help from a range of people receive care co-ordination
- Carers are supported in their own right

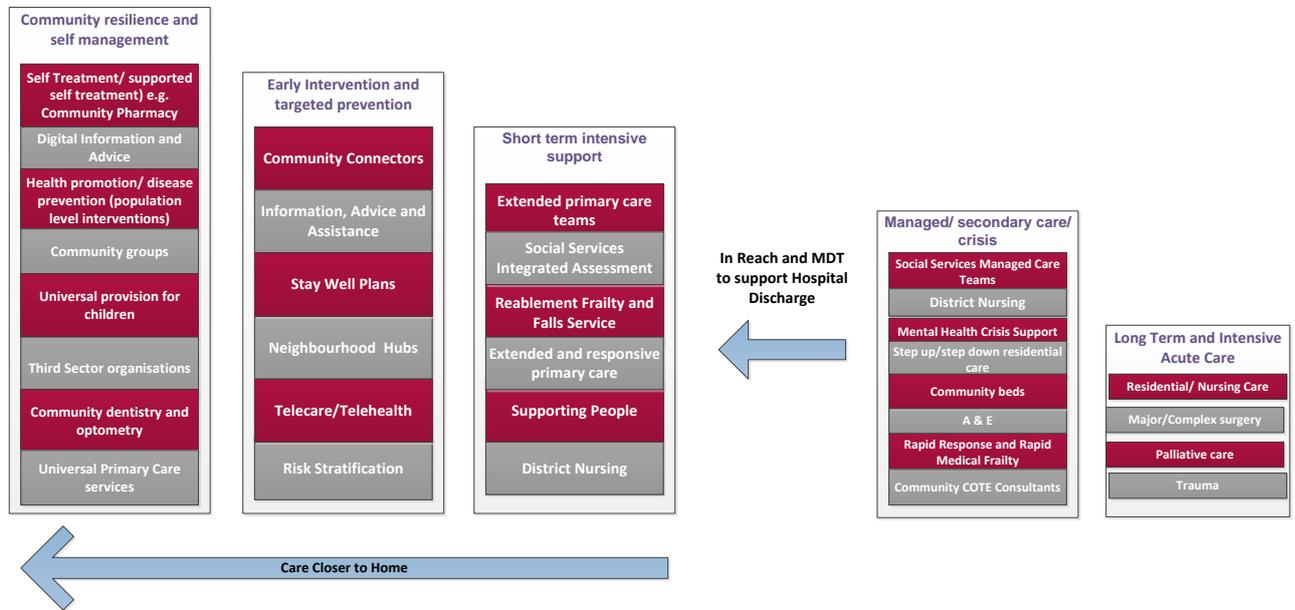
6. Place Based Working (CC2H)

To deliver on the agreed vision, the five Gwent Local Authorities (Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen) and Aneurin Bevan University Health Board (ABUHB) have developed an overarching strategy, entitled Care Closer to Home (CC2H). This document has been produced following the outcomes of joint workshops held with key partners in each borough and reflects the views of staff, volunteers and citizens gathered from those workshops. This novel, inclusive approach is considered essential to ownership of the plan and will facilitate successful implementation.

It was agreed that integrated services should be based around NCN boundaries and should use the principles of what works well within a "place" and should manage demand outside of statutory services. This is place based working and a community co-ordination model of well-being aimed to tackle loneliness and social isolation and associated health issues. This correlates with the Kings Fund programme for population health systems and aims to tackle the determinants of health in the broadest sense. This is demonstrated in the Integrated Wellbeing Network diagram 2 shown below.

Such an approach will require partnership working to identify which elements of service should integrate as well as to achieve reconfiguration of service delivery teams and accommodation. Regarding this latter issue, the model proposed in this strategy would ensure that health, social care and well-being facilities are brought together in Hubs, such as the Bromley by Bow model which enables an efficient, focussed response to the broad continuum of health, social care and wellbeing needs existing within communities. (Diagram 1 outlines this continuum of care).

Diagram 1 – Continuum of Care Closer to Home



7. Outline delivery model

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Care Closer to Home will be delivered through the development of Local Action Plans in each borough, during autumn 2017. The action plans will be developed

from a single template to ensure a consistent underpinning framework, but will enable local flexibility in recognition of differing demographic pressures.

An integrated approach to planning and service delivery should result in people being able to access effective, efficient and well-coordinated care from a range of providers. By overcoming fragmentation and minimising organisational barriers, there should be evidence of improved outcomes and experience for people and less, or ultimately no, duplication. The Health Board and the 5 Local Authorities already, through a Section 33 agreement, provide integrated services and management structures for several areas of provision which will be reviewed to ensure Care Closer to Home outcomes are being achieved.

The developing model of care should seek to identify those who are starting to become vulnerable and intervene early to prevent further decline in health and well-being. Models such as the Newport Older Persons Pathway demonstrates how those at risk can be identified and uses a 3rd sector co-ordinator utilise community services appropriately to prevent any decline. Other models are developing across Gwent using the framework established by the [Vanguard](#) areas in which identifies 9 core elements requiring transformation⁴.

The integrated service model of 'Care Closer to Home' will require collaborative planning to share information and expertise as coordinated workforce models are established to ensure the right skills mix of professionals is available, and has the potential to be co-located within the NCN footprint.

We will:

- Develop an integrated workforce plan to support delivery
- Develop a model of integrated posts and co-location over time
- Develop work around the sustainability of GP
- Consider the relevant skills needed to provide enhanced primary and community care

Integrated posts will be explored and developed, and it is expected that there will be opportunities to re-focus the use of community connectors and social prescribers who have an increasing role to play in meeting the wellbeing needs of the growing numbers of elderly and very elderly. Crucial work to support the sustainability of general practice will also be taken forward, to refocus the role of GP's and ensure enhanced primary care support is available in collaboration with GP services such as pharmacists, nurses and paramedics. Work is on-going to consider what the future workforce needs will be, and to enable improved sharing of information as a workforce plan is developed to underpin delivery of Care Closer 2 Home.

⁴ https://www.england.nhs.uk/wp-content/uploads/2015/11/new_care_models.pdf

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8. Key Enablers

The following factors should be key considerations in the development of the local action plans:

- Development of a shared agenda and vision with agreed outcomes
- Strong leadership and robust governance structures at both strategic and operational levels and dedicated resource for change management.
- A robust, evaluation framework, including the development of performance management frameworks that are owned by and easily accessible to all partners
- Co-production and ongoing citizen engagement.
- Targeted prevention based on early identification of needs.
- Development of trusted single, integrated referral, assessment and care planning processes.
- Clear access points and referral pathways.
- Effective use of low cost/ no cost services.
- Information sharing is facilitated by IT systems.
- Development of an estates strategy to ensure appropriate accommodation.
- Alignment of commissioning between Health and Social Care.

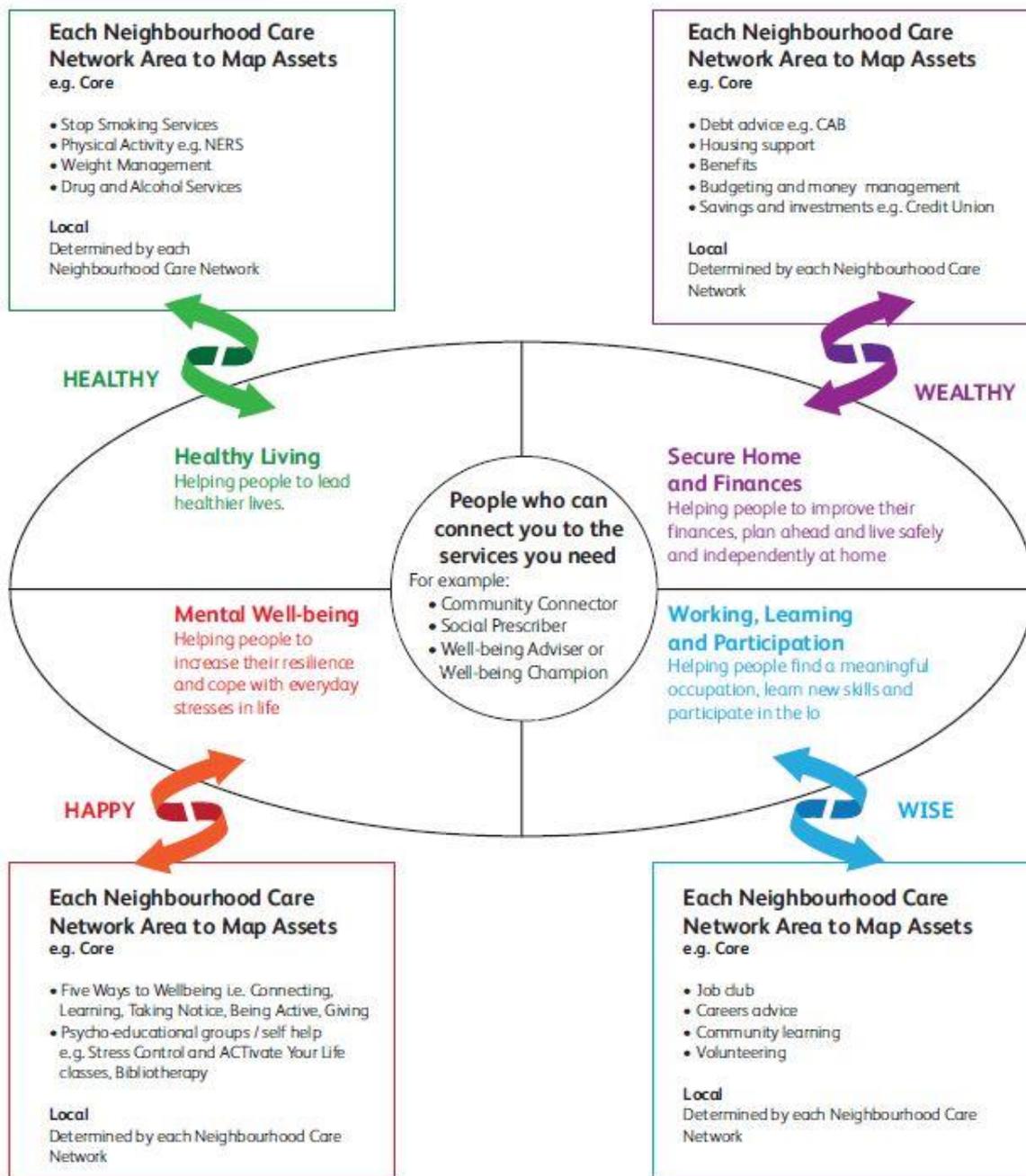
9. Evaluation

The success of Care Closer to Home and its associated outcomes will be captured through a robust, ongoing evaluation process to evaluate the impact of the model against its key objectives, including both qualitative and quantitative measures. In evaluating large scale projects, there is often a tension between the need for high quality, in depth evaluation of the model, and the need to provide timely feedback on the performance of the model against key objectives to ensure viability, sustainability and value for money against key funding streams. To combat this, it is recommended ongoing tracking of performance

takes place from the beginning, followed by a robust evaluation once the project has been fully embedded and ongoing monitoring to inform future service delivery. The development of an overarching evaluation plan should take place alongside the development of an implementation plan.

Figure: 2.1 Integrated Wellbeing Network
 (adapted from Knowsley model; Aitken S, Beer W, Richardson G 2017)

Integrated Wellbeing Network



Annexe B - Outline Activity Plan

Type	Objective	Recommended Frequency	Medium	Deliverable
Greater Gwent Partnership Forum	This board will have overall governance and strategic responsibility for the Care Closer to Home programme, resolving any significant issues, mitigating any risks arising and signing off any major changes. This board will have Chief Officer/ Executive Director representation from across stakeholder organisations.	Oversight as standing item	Face to face meetings	<ul style="list-style-type: none"> - Sign off - Escalation solutions - Monitoring of performance reporting
Integrated Partnership Boards	Oversee the operational development of the individual models in each local authority area. All performance reporting and issues arising will be first monitored and managed within this group, with escalation and reporting up to the Board as appropriate.	Monthly	Face to face meetings	<ul style="list-style-type: none"> - First point of escalation - Oversee all strands of integration at operational level - Performance monitoring & reporting
Staff Engagement	<p>To ensure that all staff are aware of the vision and key messages and encouraged to promote them when interacting with citizens.</p> <p>Encourage participation in shaping the model</p> <p>Making staff aware of the changes to working practices and training requirements</p>	Initial workshops/ meetings with staff at all levels across all organisations prior to implementation and then ongoing as changes progress	<p>Face to face meetings</p> <p>Staff bulletins</p> <p>Website</p>	<ul style="list-style-type: none"> - Staff are informed and engaged - Staff have an opportunity to provide feedback - Staff are able to pass on the key messages to citizens
Staff Development	Throughout implementation locality staff should receive training and development opportunities to enable changing working practices/skills development	As often as required	Face to face meetings	<ul style="list-style-type: none"> - Ensure consistent working practices are developed - Align organisational development across the organisations - Encourage staff to take



	to support the new model.		Workshops Supervisions	ownership of the model
Citizen Engagement	<p>To engage with citizens of all ages and backgrounds</p> <p>Ensure that citizens are given an opportunity to provide input in shaping the model</p> <p>Ensure citizens are kept updated on the progress of the model</p> <p>Ensure hard to reach communities are engaged in the process</p> <p>To facilitate the embedding of the key messages, encouraging communities to take increased control of their own needs</p>	Initial engagement/consultation followed by ongoing progress updates	<p>Face to face workshops</p> <p>Utilisation of existing communication streams (e.g. Community Connectors)</p> <p>Social media</p> <p>Website</p>	<ul style="list-style-type: none"> - Provide citizens with regular updates about the changes that will be made to the provision of their Care and Support - Allow citizens to have their say in shaping service provision - Encourage citizens to provide ongoing feedback about the Care and Support they receive - Develop bespoke means of communication with hard to reach groups
Marketing and Branding	Information and marketing material should be sent to all relevant stakeholder organisations and patients to inform and ensure use and engagement with the new model	Initial campaign and review/ update as required/ongoing at regular intervals	<p>Flyers/ adverts</p> <p>Posters</p> <p>Website/Social Media</p>	<ul style="list-style-type: none"> - Ensure citizens are aware of the Care Closer to Home model and its functions - Ensure citizens are aware of how to access appropriate Care and Support at the right time
Launch of Care Closer to Home	To ensure shared understanding and engagement with the model, have a launch in each Hub area.	One in each Local Authority area following implementation	Presentation	- As above

Public Services Board

01 May 2018

Regional Support Funding for PSBs

Purpose

This report is to give an update regarding the regional support funding for PSBs.

Background

On an annual basis for the last 3 years (starting in 2016-17) the Minister for Public Services has awarded funding to PSBs on a regional basis to assist in moving towards preparing the local well-being plan and to continue to assist in the consolidation of work on the assessments of local well-being.

This funding was offered on a Local Health Board area footprint to encourage a consistent approach and reduce duplication of effort across the PSBs.

2017-18

The Gwent region 2017-18 funding application of £74,026 was approved in April 2017 and consists of two projects as follows:

- Project I: Develop a pilot for measuring well-being in each of the five PSB areas.
- Project II: Futures analysis to enhance understanding of future trends.

The two projects are now coming to a conclusion.

Project I: Pilot for measuring well-being

This pilot project enables the five PSBs in the Gwent region to measure local well-being in order to improve the well-being of local residents. There were two main elements to the pilot:

- **Element 1:** To develop a framework to enable better understanding and assessment of the local determinants of sustainable and equitable well-being; and
- **Element 2:** To develop a web-based tool to measure the detailed reality of personal well-being within local communities.

Element 1: Thriving Places Index

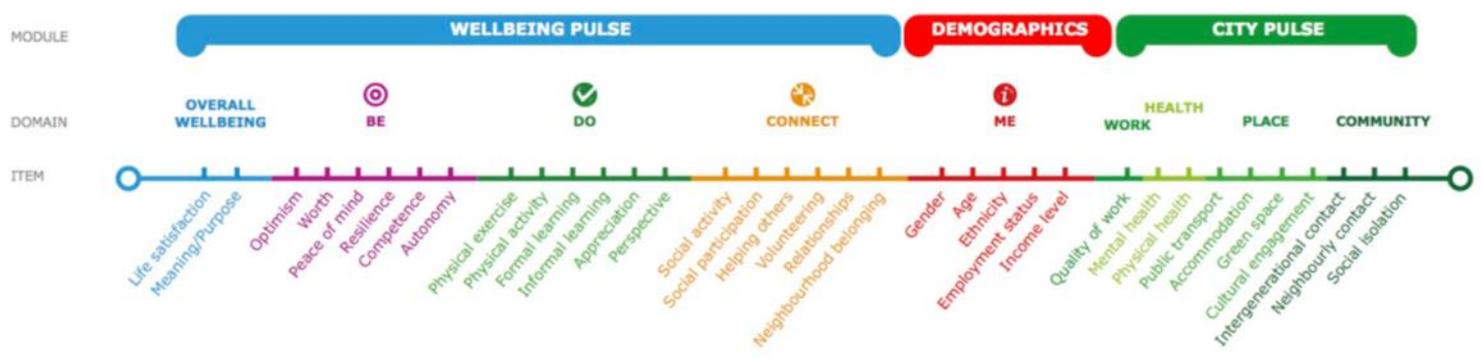
This is based on the Happy Cities Index used in England. The framework consists of a validated set of indicators that are available in Wales. The scorecard for Newport which is attached demonstrates where a local area is doing well and where much more work is needed to create the conditions for people to thrive in relation to the rest of Wales.

The Gwent pilot is now being rolled out across Wales so a year on year comparison will be possible.

Element 2: Happiness Pulse

Using an online survey the pulse can create a detailed local picture of how people are feeling and functioning in their lives. All respondents input their postcode, so the resulting data can be analysed across varied geographical areas, time periods, different demographics, before and after different interventions or at an LA scale.

The model uses a set of core wellbeing measures, within 3 domains (Be, Do, Connect) which include how people think and feel about their lives, what they do that supports better lives,



and how they connect with others. These are shown on the diagram above:

The Happiness Pulse survey was run across Gwent in January and February. We are still waiting for the Happiness Pulse results and will share with the PSB once received.

There will be a full report of both elements will be shared once received.

Project II: Futures analysis to enhance understanding of future trends

This project is to establish a set of future scenarios for the Gwent area Public Service Boards (PSBs). As part of the work, a detailed horizon scanning report was also developed which identifies a wide range of trends, potential disruptors and drivers of change. A more accessible summary has also been developed of the issues and the implications for Gwent.

More information will be provided once all reports have been finalised.

2018-19

The Gwent region 2018-19 funding application of £74,026 was approved by the Welsh Government in April 2018 and consists of three projects as follows:

- Project I: Continue to develop the Happiness Pulse to measure levels of well-being amongst residents and staff of PSB organisations.
- Project II: Continue to develop the futures analysis work so this can inform the work of the 5 PSBs and the Well-being Plans.
- Project III: To identify adaptations which can be made locally to help cope with the negative impacts of climate change.

Project I: Happiness Pulse

Continuing the Happiness Pulse project for another year will enable us to:

- Track changes in well-being over time.
- Continue to develop levels of well-being amongst residents and staff.
- Use the learning we have gathered to date and apply a more robust approach.

Project II: Future Analysis

Continuing the Future Analysis project will:

- Inform the work of the 5 PSBs by applying the learning from the Future Analysis work to the Well-being Plans.
- Support PSB members and officers across partner organisations to gain an understanding of the long term issues to be considered whilst implementing the well-being plans and corporate plans going forward.
- Provide PSB members and officers across Gwent with the knowledge and understanding to ensure they are able to implement a more long term approach to planning which will consider the well-being of future generations.

Project III: Climate Resilient Wales

This project will:

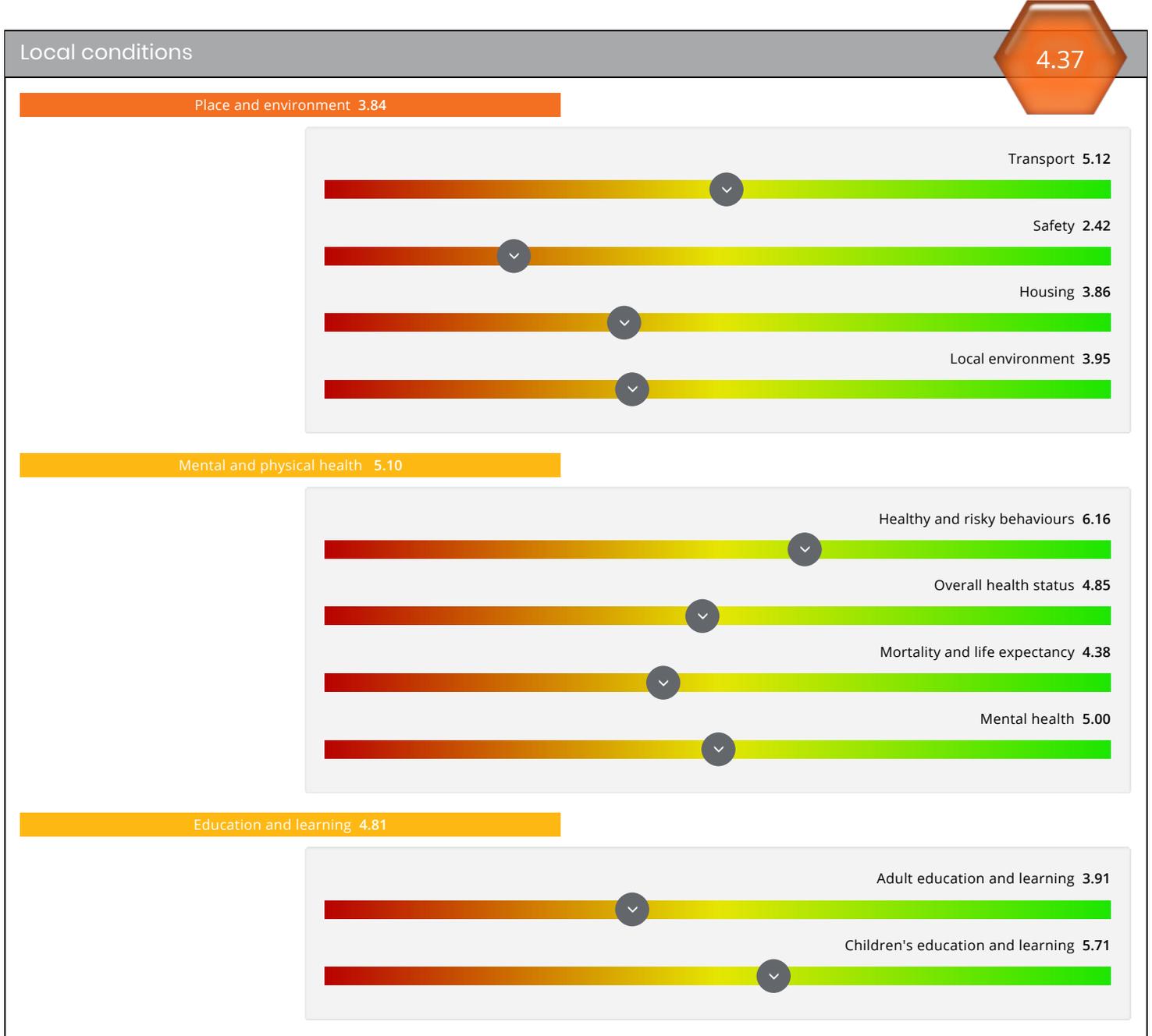
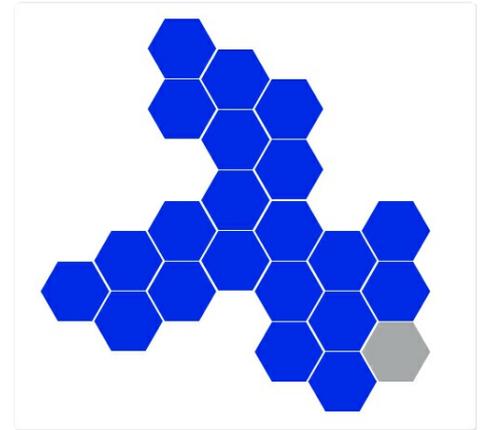
- Present a persuasive evidence base which sets out current (un-adapted) and future (adapted) circumstances, through narratives and graphics to integrate lived experience into our future vision of a Climate Resilient Gwent.
- Influence and inform key decision makers, by bringing lived experiences to life.

Recommendations

For the PSB to note:

- The progress of the 2017-18 projects.
- The agreed funding bid for 2018-19.

Contact Emma Wakeham emma.wakeham@newport.gov.uk



Work and local economy 4.04



People and community 4.09



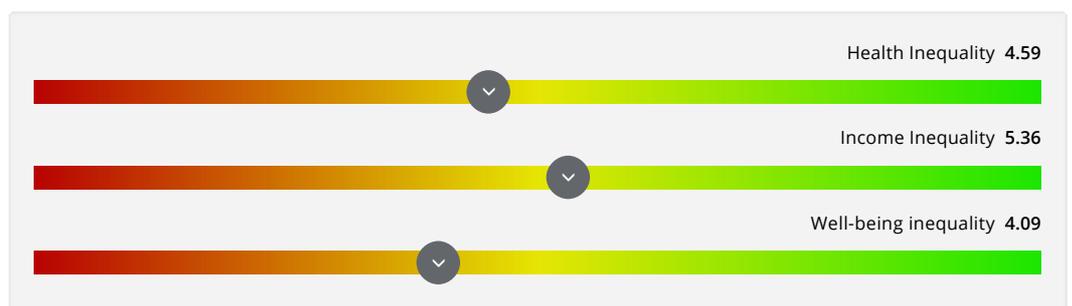
Sustainability

4.50



Equality

4.68



One Newport Public Services Board

Forward Work Programme

12 June 2018	<ul style="list-style-type: none"> • Annual appointment of Vice Chair • SIP Annual Report • Well-being Plan – Feedback from intervention leads/sponsors • Safer Gwent Governance • Vulnerable Intelligence (SWFRS) • PSB Apprenticeships • Flexible Funding
11 September 2018	<ul style="list-style-type: none"> • Well-being Plan Performance Monitoring • Partnership Evaluation – Action Plan progress • Newport Intelligence Hub • Dates of meetings 2019
11 December 2018	<ul style="list-style-type: none"> • Well-being Plan Performance Monitoring

The PSB’s terms of reference state that “Any member of the Board may request that an item is placed on the agenda of a forthcoming meeting. This should be notified to the Secretariat at least four weeks prior to the meeting concerned. Late items may be accepted at the discretion of the Chair. “