



Newsletter

Summer 2014

Dear Panel Member,

Welcome to the Involve Newport Newsletter....



What did you tell us about how safe you feel in Newport; your perception of Newport; your views on the SDR; and your views on Newport Matters? Read on to find out what you told us in the Spring (April) 2014 Survey.

What you told us...

...Safety in Newport

The majority of responses in the last survey continued to agree that the police and council are successfully dealing with crime and anti-social behaviour in your area (nearly 60%), while just over 12% felt that local safety issues were not being dealt with.

Panel members also felt safe in their local area regardless of whether it was day or night. While in the city centre most people felt safe during the day (over 77%) but more felt unsafe at night (over 42%).

When members were asked about their opinions of the police in their local area the following responses were received. Most people agreed with the statements about the police ranging from over 80% (they would treat you with respect) to over 46% (they are dealing with the things that matter).



What we did...

Your feedback will continue to be used to gain public opinion of safety in Newport and to assist with both the Priority Themes within the One Newport Single Integrated Plan (City Centre / Safe & Cohesive Communities) and for Gwent Police.

What you told us...

...Perception of Newport

Out of the responses received there was a slight increase in those who agreed Newport was a good place to live (nearly 47%) and a bigger increase in those who were proud of the City (nearly 42%). More of you though agreed that Newport was getting better (just over 37%).

Just over 80% of you gave your opinions of what you would like to see in five years' time, with the main comments again concerning an improved City Centre.

What we did...

Your feedback is important for us to understand your views of the city where you live. This is one of the ways we can measure whether people feel the city is moving in the right direction, and whether good news is being sufficiently communicated to residents or needs to be improved.

What you told us...

...Newport Southern Distributor Road

Feedback was received across the range of questions asked, with most of the replies seeming to be classed as good or very good closely followed by a few seen as average.

Most of the comments received were mainly based on issues with traffic and the design of roundabouts.

What we did...

Ringway Infrastructure Services Limited informed us of a number of positive changes were made based on the responses received including:

- Major Maintenance re-surfacing and related works due to be undertaken this month.
- Seasonal verge cutting programme undertaken (continued through season).
- Extensive graffiti removal programme undertaken in November 2013.
- The sports village (NISV) sign has been ordered and will be erected shortly.
- Sweeping of carriageway & footway across the SDR network was undertaken.

Unfortunately the negative comments showing concern regarding the roundabout(s) design, is beyond their maintenance duties!

What you told us...

...Newport Matters Review

It was rewarding to see that so many people (77%) regularly read the paper for news about the city and over 81% like the style & layout.

Encouragingly nearly half of respondents (48%) would be happy to receive more editions each year, with an editorial request (40%) to have more but shorter stories.

Over 51% found the paper useful as a source of information. In addition, equally (nearly 75%) wanted more information on the local community and on Council services.

What we did...

The Council would like to thank those who responded to the recent questions about Newport Matters.

The feedback is still being reviewed and analysed, and a review of Newport Matters is planned for later this year which will use this useful information when considering any changes.

Thank you for this positive response to the Newport Matters questions, and we look forward to bringing you a new and improved newspaper in the near future.

Thank You!!!

A big thank you to all of you who completed Spring's Survey. The final response rate was 39.18% (that's 344 replies), which was only slightly fewer than the previous survey and was greatly received.

Coming up in the next Survey

Walking & Cycling in Newport, Safety in Newport, and Events & Festivals.