

# Directory of Housing Support Services in Newport 2023/24



## **What is the Housing Support Grant Programme?**

The Housing Support Grant Programme is a Welsh Government initiative which was introduced in April 2003. The purpose of the programme is to plan, develop and fund housing-related support services. It aims to ensure that vulnerable people have the necessary support services to enable them to live more independently in their communities for as long as possible.

## **What is Housing-Related Support?**

Housing Support Grant funds a range of housing-related support services to help vulnerable people remain in their own homes or settle/resettle into the community. Some examples of the support available are:

- Help in managing accommodation or finding more suitable accommodation
- Help to prevent homelessness
- Advice and support to claim benefits and manage debts
- Advice and help with budgeting and managing bills
- Advice on issues such as aids and adaptations, and safety and security in the home
- Help to make contact with relevant agencies, such as doctors or social workers
- Support to access education, employment, voluntary work and training
- Sign-posting to other services and agencies

Housing Support Grant does **NOT** fund personal care services (e.g. help with bathing, dressing, prompting/taking medication), or housing management activities (e.g. rent arrears, antisocial behaviour problems).

## **Who Can Benefit from the Programme?**

The Housing Support Grant programme provides housing-related support services to a wide range of vulnerable people including:

- Men, women and families experiencing domestic abuse
- People with learning difficulties and developmental disorders/Autistic Spectrum Conditions
- People experiencing mental ill health
- People with drug and/or alcohol problems
- European migrants and people with refugee status
- People with criminal offending history
- Young care leavers and vulnerable 16 to 24 year olds
- People with a physical and/or sensory disability
- People aged 55+ with support needs
- People who are street homeless/sleeping rough

Contact the **Housing Support Team** for further information on 01633 656656 or email [newport.gateway@newport.gov.uk](mailto:newport.gateway@newport.gov.uk)

## **Accessing Housing Related Support Services**

The majority of Housing Support Grant funded services in Newport operate through a single access point known as the Newport Gateway. Applications can be made by submitting an application form to [newport.gateway@newport.gov.uk](mailto:newport.gateway@newport.gov.uk). Referrals are accepted from professionals and individuals (self-referrals). Please note that to be considered for support the applicant will need to be currently residing in Newport. If the applicant resides outside Newport, please contact the relevant local authority for advice.

On receipt of the support application, it will be reviewed and processed by the Gateway Team and, if appropriate, an assessment worker will contact the applicant directly to complete an assessment of their housing-related support needs. This comprehensive assessment enables the Housing Support Team to determine if there is a role for a housing support worker or a supported accommodation placement.

The completed assessment is then reviewed by the Gateway Team and, if eligible, the applicant will be placed on the waiting list for the most appropriate housing related support service(s). A support worker will then contact the applicant directly to begin support once their service has capacity.

Please note that **all** housing support services are currently operating waiting lists. Whilst the Housing Support Team will prioritise where appropriate, housing support is not a statutory service and offers of support cannot be guaranteed.

For further information, to request a support application form, or to discuss an existing support application, please email [newport.gateway@newport.gov.uk](mailto:newport.gateway@newport.gov.uk) or telephone 01633 656656 and ask for the **Housing Support Team**.

## **Contents**

People experiencing domestic abuse/violent relationships	4
People with learning disabilities	6
People with mental health issues	7
People with substance misuse issues	12
People with criminal offending history	14
People who are refugees	15
People with physical disabilities	16
Young people aged 16 to 24 with support needs	17
People over 55 with support needs	20
Generic/floating support/peripatetic services	21
Services for People Sleeping Rough	28
Crisis support	29

## People experiencing Domestic Abuse/Violent Relationships

BAWSO Refuge	
<b>Scheme location:</b>	Newport
<b>Scheme type:</b>	Supported housing – refuge
<b>Capacity:</b>	8
<b>Support Provider:</b>	BAWSO Women's Aid
<b>Provider address:</b>	St Woolos Rd, Baneswell, Newport NP20 4GN
<b>Telephone:</b>	01633 213213 or 24-hour helpline 0800 731 8147
<b>Email:</b>	<a href="mailto:info@bawso.org.uk">info@bawso.org.uk</a>
<b>Website:</b>	<a href="http://www.bawso.org.uk">www.bawso.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Cyfannol Women's Aid Refuges & Dispersed Units	
<b>Scheme location:</b>	Newport
<b>Scheme type:</b>	Supported housing (refuge + dispersed units)
<b>Capacity:</b>	16 (5 bedspaces in each refuge + 6 dispersed units)
<b>Support Provider:</b>	Cyfannol Women's Aid
<b>Provider address:</b>	56 Stow Hill, Newport, NP20 1JG
<b>Telephone:</b>	01633 840258 or 24-hour helpline 03300 564456
<b>Email:</b>	<a href="mailto:newportoffice@cyfannol.org.uk">newportoffice@cyfannol.org.uk</a>
<b>Website:</b>	<a href="http://www.cyfannol.org.uk">www.cyfannol.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## *People experiencing Domestic Abuse/Violent Relationships*

DAFS (Domestic Abuse Floating Support)	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating Support
<b>Capacity:</b>	106
<b>Support Provider:</b>	Llamau Ltd/BAWSO Women's Aid
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## People with Learning Disabilities



Learning Disabilities Supported Housing Schemes	
<b>Scheme location:</b>	Various fixed schemes in Newport
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	75
<b>Support Provider:</b>	ALP, Care Management Group, Cartrefi, Consensus Care, CPI Care, Elysium Cymru, Liberty Care, Pobl, Priory Group, Pro Care, Voyage Care
<b>Provider address:</b>	n/a
<b>Telephone:</b>	01633 656656
<b>Email:</b>	<a href="mailto:adultduty.assessment@newport.gov.uk">adultduty.assessment@newport.gov.uk</a>
<b>Website:</b>	<a href="http://www.newport.gov.uk">www.newport.gov.uk</a>
<b>Referral route:</b>	<a href="mailto:adultduty.assessment@newport.gov.uk">adultduty.assessment@newport.gov.uk</a> or 01633 656656

## People with Mental Health Issues

Newport Mind Supported Housing	
<b>Scheme location:</b>	Stow Hill/St Julians/Victoria
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	20 units in 5 properties
<b>Support Provider:</b>	Newport Mind
<b>Provider address:</b>	100-101 Commercial Street, Newport NP20 1LU
<b>Telephone:</b>	01633 258741
<b>Email:</b>	<a href="mailto:enquiries@newportmind.org">enquiries@newportmind.org</a>
<b>Website:</b>	<a href="http://www.newportmind.org">www.newportmind.org</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Newport Mind Floating Support	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	90
<b>Support Provider:</b>	Newport Mind
<b>Provider address:</b>	100-101 Commercial Street, Newport NP20 1LU
<b>Telephone:</b>	01633 258741
<b>Email:</b>	<a href="mailto:enquiries@newportmind.org">enquiries@newportmind.org</a>
<b>Website:</b>	<a href="http://www.newportmind.org">www.newportmind.org</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>



## People with Mental Health Issues

Gateway Support & Care	
<b>Scheme location:</b>	Victoria/Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	37 (in 4 properties)
<b>Support Provider:</b>	Gateway Support & Care
<b>Provider address:</b>	24 Brynderwen Road, Newport NP19 8LQ
<b>Telephone:</b>	01633 264292
<b>Email:</b>	<a href="mailto:Adrianne.murphy@gatewayltd.wales">Adrianne.murphy@gatewayltd.wales</a>
<b>Website:</b>	<a href="http://www.gatewayltd.wales">www.gatewayltd.wales</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> or via statutory agencies (e.g. CMHT)

Private landlord	
<b>Scheme location:</b>	Allt-yr-yn
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	11 (in 2 properties)
<b>Support Provider:</b>	West Park & Bryngwyn Ltd
<b>Provider address:</b>	n/a
<b>Telephone:</b>	01633 661275
<b>Email:</b>	<a href="mailto:just_iolia@yahoo.com">just_iolia@yahoo.com</a>
<b>Website:</b>	n/a
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> or via statutory agencies (e.g. CMHT)

## People with Mental Health Issues

Private landlord	
<b>Scheme location:</b>	Caerleon
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	4
<b>Support Provider:</b>	Deborah McIntyre
<b>Provider address:</b>	n/a
<b>Telephone:</b>	01633 421493
<b>Email:</b>	<a href="mailto:debbie.70@talktalk.net">debbie.70@talktalk.net</a>
<b>Website:</b>	n/a
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> or via statutory agencies (e.g. CMHT)

Private landlord	
<b>Scheme location:</b>	St Julians/Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	10 (in 2 properties)
<b>Support Provider:</b>	Lynne Pressley
<b>Provider address:</b>	n/a
<b>Telephone:</b>	07939 113989
<b>Email:</b>	<a href="mailto:l.pressley@sky.com">l.pressley@sky.com</a>
<b>Website:</b>	n/a
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> or via statutory agencies (e.g. CMHT)

## People with Mental Health Issues

The Whitehouse	
<b>Scheme location:</b>	St Julians
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	11 (in 2 properties)
<b>Support Provider:</b>	Sally White
<b>Provider address:</b>	n/a
<b>Telephone:</b>	07780 685360
<b>Email:</b>	<a href="mailto:thewhitehouse138@outlook.com">thewhitehouse138@outlook.com</a>
<b>Website:</b>	n/a
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> or via statutory agencies (e.g. CMHT)

Mental Health Support (Hospital to Home & CMHT)	
<b>Scheme location:</b>	St Cadoc's Hospital and support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	24
<b>Support Provider:</b>	Platfform
<b>Provider address:</b>	2 <sup>nd</sup> Floor, Derwen House, 2 Court Road, Bridgend CF31 1BN
<b>Telephone:</b>	01656 647722
<b>Email:</b>	<a href="mailto:connect@platform.org">connect@platform.org</a>
<b>Website:</b>	<a href="http://www.platform.org">www.platform.org</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> or via hospital ward staff, Home Treatment Team, Crisis Team or CMHT

## *People with Mental Health Issues*

Mental Health Supported Housing Schemes	
<b>Scheme location:</b>	Various fixed schemes in Newport
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	n/a
<b>Support Provider:</b>	ALP Supported Living, Liberty Care, Priory Group
<b>Provider address:</b>	Via Newport City Council, Civic Centre Newport NP20 4UR
<b>Telephone:</b>	01633 656656
<b>Email:</b>	<a href="mailto:adultduty.assessment@newport.gov.uk">adultduty.assessment@newport.gov.uk</a>
<b>Website:</b>	<a href="http://www.newport.gov.uk">www.newport.gov.uk</a>
<b>Referral route:</b>	<a href="mailto:adultduty.assessment@newport.gov.uk">adultduty.assessment@newport.gov.uk</a> or 01633 656656

## People with Substance Misuse Issues

Ffynnon	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating Support
<b>Capacity:</b>	76
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 263185
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

In2Change	
<b>Scheme location:</b>	Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	12
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 263185
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## ***People with Substance Misuse Issues***

Oakfield House	
<b>Scheme location:</b>	Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	5
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 263185
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## People with Criminal Offending History

Ffynnon	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating Support
<b>Capacity:</b>	73
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 263185
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Ty Trosiad	
<b>Scheme location:</b>	Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	10
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 258838
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## People who are Refugees

Refugee Support Services	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support and drop-in service
<b>Capacity:</b>	38
<b>Support Provider:</b>	Taff Housing
<b>Provider address:</b>	Stow Park Church, Brynhyfryd Road, Newport NP20 4FX
<b>Telephone:</b>	01633 264769
<b>Email:</b>	<a href="mailto:lighthouse@taffhousing.co.uk">lighthouse@taffhousing.co.uk</a>
<b>Website:</b>	<a href="http://www.taffhousing.co.uk">www.taffhousing.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> for floating support service. None required for drop-in service



## ***People with physical and/or sensory disabilities***

<b>Physical Disability Project (part of Lighthouse Project)</b>	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	12
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 233889
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Young People aged 16 to 24 with Support Needs

York House	
<b>Scheme location:</b>	Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	8
<b>Support Provider:</b>	Llamau Ltd
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	Via Newport City Council's Housing Solutions Team (tel 01633 656656) and <a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Young Person's Project	
<b>Scheme location:</b>	Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	6
<b>Support Provider:</b>	Llamau Ltd
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Young People aged 16 to 24 with Support Needs

Dewsland Park Road	
<b>Scheme location:</b>	Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	4
<b>Support Provider:</b>	Llamau Ltd
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Richmond House	
<b>Scheme location:</b>	Beechwood
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	4
<b>Support Provider:</b>	Llamau Ltd
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Young People aged 16 to 24 with Support Needs

LIFT (Life in First Tenancy)	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating Support
<b>Capacity:</b>	103
<b>Support Provider:</b>	Llamau Ltd
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Newport Mediation Service	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating Support
<b>Capacity:</b>	12
<b>Support Provider:</b>	Llamau Ltd
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	Via Newport City Council's Housing Solutions Team (tel 01633 656656)

## People aged 55+ with Support Needs

Lighthouse 55+	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	142
<b>Support Provider:</b>	Age Cymru Gwent
<b>Provider address:</b>	12 Baneswell Road, Newport NP20 4BP
<b>Telephone:</b>	01633 763330
<b>Email:</b>	<a href="mailto:lighthouse55@agecymrugwent.org">lighthouse55@agecymrugwent.org</a>
<b>Website:</b>	<a href="http://www.agecymrugwent.org">www.agecymrugwent.org</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Care & Repair Specialist Support	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	33
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 261990
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	Direct to support provider, details above

## Generic Services

Complex Needs Hostel	
<b>Scheme location:</b>	Pillgwenlly
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	25
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport, NP20 1AA
<b>Telephone:</b>	01633 662061
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Clifton Place Hostel	
<b>Scheme location:</b>	Stow Hill, Newport
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	29
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport, NP20 1AA
<b>Telephone:</b>	01633 252243
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	Via Newport City Council's Housing Needs Unit (tel 01633 656656) and <a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Generic Services

EEA Migrant Support Service	
<b>Scheme location:</b>	Support provided in own home / Newport Mind offices
<b>Scheme type:</b>	Floating support / drop-in
<b>Capacity:</b>	40
<b>Support Provider:</b>	Newport Mind
<b>Provider address:</b>	100-101 Commercial Street, Newport NP20 1LU
<b>Telephone:</b>	01633 258741
<b>Email:</b>	<a href="mailto:enquiries@newportmind.org">enquiries@newportmind.org</a>
<b>Website:</b>	<a href="http://www.newportmind.org">www.newportmind.org</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> for floating support service. None required for drop-in service

Financial Inclusion Support Service	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	32
<b>Support Provider:</b>	Newport City Council
<b>Provider address:</b>	Civic Centre, Newport NP20 4UR
<b>Telephone:</b>	01633 656656
<b>Email:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>
<b>Website:</b>	<a href="http://www.newport.gov.uk">www.newport.gov.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Generic Services

Newid	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	208
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 233889
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

Pobl Lighthouse Floating Support	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	220
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 233889
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>



## Generic Services

Riverview	
<b>Scheme location:</b>	Pillgwenlly
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	10
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 233889
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	Referrals from other support services only

Taff Lighthouse Floating Support	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	131
<b>Support Provider:</b>	Taff Housing Association
<b>Provider address:</b>	Stow Park Community Centre, Brynhyfryd Road, Newport NP20 4FX
<b>Telephone:</b>	01633 264769
<b>Email:</b>	<a href="mailto:lighthouse@taffhousing.co.uk">lighthouse@taffhousing.co.uk</a>
<b>Website:</b>	<a href="http://www.taffhousing.co.uk">www.taffhousing.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Generic Services

TASA Vulnerable Adults	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	12
<b>Support Provider:</b>	Newport City Council
<b>Provider address:</b>	Civic Centre, Newport NP20 4UR
<b>Telephone:</b>	01633 656656
<b>Email:</b>	<a href="mailto:TASA@newport.gov.uk">TASA@newport.gov.uk</a>
<b>Website:</b>	<a href="http://www.newport.gov.uk">www.newport.gov.uk</a>
<b>Referral route:</b>	via Newport City Council's Housing Needs Unit (tel. 01633 656656)

Women's Service	
<b>Scheme location:</b>	Stow Hill
<b>Scheme type:</b>	Supported housing
<b>Capacity:</b>	5
<b>Support Provider:</b>	Llamau Ltd
<b>Provider address:</b>	70 Stow Hill, Newport NP20 4DW
<b>Telephone:</b>	01633 244134
<b>Email:</b>	<a href="mailto:enquiries@llamau.org.uk">enquiries@llamau.org.uk</a>
<b>Website:</b>	<a href="http://www.llamau.org.uk">www.llamau.org.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Generic Services

Private Rented Sector Support Officer	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	12
<b>Support Provider:</b>	Newport City Council
<b>Provider address:</b>	Civic Centre, Newport NP20 4UR
<b>Telephone:</b>	01633 656656
<b>Email:</b>	<a href="mailto:TASA@newport.gov.uk">TASA@newport.gov.uk</a>
<b>Website:</b>	<a href="http://www.newport.gov.uk">www.newport.gov.uk</a>
<b>Referral route:</b>	via NCC's Temporary Accommodation and Housing Solutions Teams (tel. 01633 656656)

Hoarding Service	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating Support
<b>Capacity:</b>	10
<b>Support Provider:</b>	Holistic Hoarding
<b>Provider address:</b>	The Embassy, 389 Newport Road, Cardiff CF24 1TP
<b>Telephone:</b>	07478 723045
<b>Email:</b>	<a href="mailto:holistic.hoarding@gmail.com">holistic.hoarding@gmail.com</a>
<b>Website:</b>	<a href="http://www.holistic-hoarding.co.uk">www.holistic-hoarding.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Generic Services



TLP4	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Floating support
<b>Capacity:</b>	150
<b>Support Provider:</b>	Pobl
<b>Provider address:</b>	Exchange House, High Street, Newport NP20 1AA
<b>Telephone:</b>	01633 233889
<b>Email:</b>	<a href="mailto:info@poblgroup.co.uk">info@poblgroup.co.uk</a>
<b>Website:</b>	<a href="http://www.poblgroup.co.uk">www.poblgroup.co.uk</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a>

## Services for People Sleeping Rough

Salvation Army Floating Support	
<b>Scheme location:</b>	n/a – outreach support provided
<b>Scheme type:</b>	Floating and outreach support
<b>Capacity:</b>	75
<b>Support Provider:</b>	Salvation Army
<b>Provider address:</b>	1 Hill Street, Newport NP20 1LZ
<b>Telephone:</b>	01633 267870
<b>Email:</b>	<a href="mailto:newport@salvationarmy.org.uk">newport@salvationarmy.org.uk</a>
<b>Website:</b>	<a href="http://www.salvationarmy.org.uk/newport">www.salvationarmy.org.uk/newport</a>
<b>Referral route:</b>	<a href="mailto:newport.gateway@newport.gov.uk">newport.gateway@newport.gov.uk</a> or via the Rough Sleeper Co-ordinator (tel. 01633 656656)

<b>TASA (Temporary Accommodation Support &amp; Advice)</b>	
<b>Scheme location:</b>	n/a – support provided in own home
<b>Scheme type:</b>	Short-term crisis support
<b>Capacity:</b>	22
<b>Support Provider:</b>	Newport City Council
<b>Provider address:</b>	Civic Centre, Newport NP20 4UR
<b>Telephone:</b>	01633 656656
<b>Email:</b>	<a href="mailto:TASA@newport.gov.uk">TASA@newport.gov.uk</a>
<b>Website:</b>	<a href="http://www.newport.gov.uk">www.newport.gov.uk</a>
<b>Referral route:</b>	via Newport City Council's Housing Needs Unit (tel. 01633 656656)