

Newport Social Services

If the person you care for is known to Newport Social Services, you can provide their number as a point of contact. Make sure you include the person's SWIFT number.

What is a SWIFT number?

The SWIFT number is a unique number given to the person you care for which links them to their Social Service details. To get their SWIFT number, they need to contact Social Services or ask their social worker.

Telephone:
01633 656656

Is there a cost to join the scheme?

It is free.

My name is..... **please contact:**

Contact 1

Name:

Relationship to Carer:

Contact Number:

I.D. number if applicable:

Contact 2

Name:

Relationship to Carer:

Contact Number:

I.D. number if applicable:

If the person/child being cared for is known to social services please provide their SWIFT number.....

A partnership between:

**GOFAL
CROES
FFYRDD**
De Ddwyrair Cymru

**CROSS
ROADS
CARE**
South East Wales


**Newport
CITY COUNCIL**
CYNGOR DINAS
Casnewydd


**Newport
CITY COUNCIL**
CYNGOR DINAS
Casnewydd

Newport Carer's Emergency Card

If you look after an adult or child who needs care, help or support because they have an illness, disability or are elderly and frail, then the Carer's emergency card could give you peace of mind.



What is the Carer's Emergency Card?

The Carer's emergency card works by allowing people to identify you as a carer in an emergency.

How the card works

You should carry the card with you at all times. If you have an accident or emergency, then the card will alert the emergency services that there is someone at home who can't manage without help or assistance. They will then contact the numbers on the back of the card so that someone can help the person you care for.

Nominated person or organisation

There is space on the back of the card to put the name and telephone number of someone who can be contacted in case of an emergency e.g. a family member or friend. Each nominated person should know the person you care for, the support they need and what to do in an emergency situation where you are unable to care. Check with the person first that they agree to be nominated.

Alternatively there are several schemes operating in Newport whose number you could use instead.

Crossroads Care Emergency Response Service

Crossroads Care is a charity that supports Carers, enabling them to have a break from their caring responsibilities, by providing replacement care to the person being cared for. They run an Emergency Response Service for people **caring for adults**. This will provide up to 48 hours replacement care to cover specific planned or all unplanned events. Carers need to register for this scheme with the consent of the person they care for. Crossroads will arrange to visit the Carer and the person they care for to assess what replacement care would be needed and to write a detailed plan. This plan and all the other details will be put on file and the Carer will be given an identification number, a copy of this care plan, and all other relevant documentation. The Carer will then need to make sure that a copy of the plan is available in the home of the cared for person. If you register with this scheme and use it as one of your contacts make sure you include the Crossroads' identification number on the back of the card.

Telephone:
01495 769996

Email:
careteam@crossroads-se-wales.org.uk

Newport Carer's Emergency Card

I look after someone who depends on me. If I am incapacitated, or involved in an emergency, please ring the people on the back of this card.

If you cannot contact them please get in touch with Newport City Council on 01633 656 656 in office hours or the out of hours emergency service 0800 328 4432.