Successful recruitment for successful business

How can you find fully qualified, local staff?
To make your search quick and easy, we’ve brought together some of Newport’s best recruitment and training agencies. For carefully selected staff, with fully developed skills, we can help.

What exactly can we do?
To make sure your specific staffing needs are met, we work with you to find, train and recruit the best local people for your vacancies, all in the most cost-effective way. We can recruit for:

- Large corporations, or much smaller businesses
- Public or private companies
- Permanent or temporary positions
- Unpaid work experience placements (1-4 weeks), or longer paid placements

Once we’ve found your perfect employee(s), we can also offer two years ongoing support.

For Newport’s regeneration, a skilled community is crucial. We help good local people find good local jobs, and we’ll do all the work, so you can carry on with yours.

“This is the third year of working in partnership and it still proves to be a fruitful relationship.”

The Holiday Inn
See our new Work Based Learning Academy video here
What is the Work-Based Learning Academy (WBLA)?

The WBLA is a skills development organisation, which brings the public, private and third sectors together, to address employment issues, training needs and business development. We are different because we co-ordinate and link training and employment organisations in Newport so that businesses can simply come to us for all their recruitment needs. Our service comes free of charge.

The WBLA is a significant and recognised part of the community regeneration process. With similar projects including The Future Jobs Fund, and the Local Employment Partnership, the team is skilled at identifying local needs, then encouraging and supporting members of the community to meet them. Through learning, we help unemployed Newport people of all ages to gain the skills they need to work.

The team has been helping unemployed people find work since 2011. With support from One Newport and Newport Unlimited, the City Council formally launched the WBLA as a strategic employment and training pathway in December 2013.
The Process

1. We liaise with businesses and find out exactly what your staffing or training needs are so we can offer you a bespoke solution.

2. We decide which of our partners can offer the best help, and work with them to find the most suitable people for the job (see the next page for partner details).

   We also help with:
   - Training
   - Funding
   - Equipment costs
   - Full support

3. After someone has been hired, we continue to ensure you are happy.

   We offer:
   - Employer support throughout the employee’s probationary period
   - In-work support and help with benefit related enquiries
   - An employer/employee evaluation
   - A forum for employers
   - Additional training if required
   - Assistance with payroll
   - Skills Charter Development
   - A Human Resources role

After we've found your perfect employee(s), we provide two years ongoing support.
1. Communities First
Communities First help local residents within their areas access training that meets their needs. They provide training venues, facilities and financial assistance.

2. ITEC training
ITEC is one of the leading independent providers of employment and training in Wales. With over 25 years experience, ITEC is results-driven, helping employers maximise the benefit of their workforce by providing appropriate training and qualifications.

3. Job centre plus
As one of our strategic partners, Job Centre Plus helps unemployed and economically inactive people of working age to find work, providing help and support for those without work. They are also able to help all our customers with queries about benefits and additional funding.

4. Newport Construction Initiative
Major construction projects are underway in Newport as part of the city’s regeneration scheme. The Newport Construction Initiative is about making sure local construction workers and local people benefit from this huge building programme, through employment and training opportunities.

5. Coleg Gwent Business Development Unit (BDU)
The BDU is well known for its expertise in developing tailored training packages to meet business needs. The training can then be offered in the workplace, at any of the College’s six campuses or its specialist training facility in Cwmbran.

6. Careers Wales
Aiming to inspire individuals for a skilled economy, Careers Wales is a free impartial advice, guidance and information service, providing individual support and group sessions for adults, young people and employers throughout Wales.

7. The University of South Wales
The University provides undergraduate, postgraduate and professional courses, which are relevant to current employment needs. It’s internationally renowned for many of its highly advanced facilities, and has some of the best-equipped, fully serviced workshops and studios in Europe.

8. Working Links
Working Links has coordinated the training and employment organisations in Newport to meet all employers’ needs whether they are recruitment, training, requiring advice or funding. It supports thousands of employers by understanding their current and planned recruitment or training needs, then designing bespoke solutions for them.

Our Partners
Case Studies

"Newport City Council provide a superb recruitment service for the local area."
New Direction care

"It’s given us real peace of mind knowing that Newport City Council is there to help with our recruitment solutions."
What! Rogerstone and Cwmbran

"It’s good to see Newport City Council helping the local youth find sustained employment."
Newport Barbers Ltd

"We don’t have to worry about the cost to train staff, teach them how to behave and how to interact with people. They give them all the practical skills, and we take it from there."
Encon Construction

"Newport City Council help take away the burden of recruitment and provide a first class service."
Aneurin Bevan Health Board

"It’s fantastic that Newport City Council value the smaller local businesses."
Avery Plumbing and Heating
Work Based Learning Academy
The Mansion House
Oliphant Circle, Malpas
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